

SERFF Tracking Number: JHAN-126118674 State: Arkansas
Filing Company: John Hancock Life Insurance Company (U.S.A.) State Tracking Number: 42267
Company Tracking Number: CLAIM DENIAL REPORTING FOR 2008
TOI: LTC06 Long Term Care - Other Sub-TOI: LTC06.000 Long Term Care - Other
Product Name: LTC Claim Denial Reporting for Reporting Year 2008
Project Name/Number: LTC Claim Denial Reporting for Reporting Year 2008/

Filing at a Glance

Company: John Hancock Life Insurance Company (U.S.A.)

Product Name: LTC Claim Denial Reporting for SERFF Tr Num: JHAN-126118674 State: ArkansasLH
Reporting Year 2008

TOI: LTC06 Long Term Care - Other

SERFF Status: Closed

State Tr Num: 42267

Sub-TOI: LTC06.000 Long Term Care - Other

Co Tr Num: CLAIM DENIAL
REPORTING FOR 2008

State Status: Pending Fees

Filing Type: Form

Co Status: Submitted

Reviewer(s): Harris Shearer

Author: Michelle Fluet

Disposition Date: 05/20/2009

Date Submitted: 05/01/2009

Disposition Status: Filed-Closed

Implementation Date Requested:

Implementation Date:

State Filing Description:

General Information

Project Name: LTC Claim Denial Reporting for Reporting Year 2008

Status of Filing in Domicile: Pending

Project Number:

Date Approved in Domicile:

Requested Filing Mode: Informational

Domicile Status Comments:

Explanation for Combination/Other:

Market Type: Individual

Submission Type: New Submission

Group Market Size:

Overall Rate Impact:

Group Market Type:

Filing Status Changed: 05/20/2009

Explanation for Other Group Market Type:

State Status Changed: 05/05/2009

Deemer Date:

Corresponding Filing Tracking Number:

Filing Description:

Re: John Hancock Life Insurance Company (USA)

FEIN # 01-0233346 NAIC # 904-65838

Claims Denial Reporting for period ending December 31, 2008

Acceleration of life insurance death benefit for qualified long term care services rider

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As required in your jurisdiction, we are submitting the claims denial reporting form for the period of January 1, 2008 through December 31, 2008.

If you have any questions or concerns on the materials in this filing, please do not hesitate to contact me.

Sincerely,

Michelle Fluet

Company and Contact

Filing Contact Information

Michelle Fluet, State Compliance Analyst mfluet@jhancock.com
 197 Clarendon Street (800) 370-1355 [Phone]
 Boston, MA 02117 (617) 572-0808[FAX]

Filing Company Information

John Hancock Life Insurance Company CoCode: 65838 State of Domicile: Michigan
 (U.S.A.)
 197 Clarendon Street Group Code: 904 Company Type: Life Insurance
 C-7-09
 Boston, MA 02117 Group Name: State ID Number:
 (800) 370-1355 ext. [Phone] FEIN Number: 01-0233346

Filing Fees

Fee Required? No
 Retaliatory? No
 Fee Explanation:
 Per Company: No

COMPANY	AMOUNT	DATE PROCESSED	TRANSACTION #
John Hancock Life Insurance Company (U.S.A.)	\$0.00	05/01/2009	

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Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Filed-Closed	Harris Shearer	05/20/2009	05/20/2009

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Disposition

Disposition Date: 05/20/2009

Implementation Date:

Status: Filed-Closed

Comment:

Rate data does NOT apply to filing.

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Item Type	Item Name	Item Status	Public Access
Supporting Document	Flesch Certification		Yes
Supporting Document	Application		Yes
Supporting Document	Health - Actuarial Justification		Yes
Supporting Document	Outline of Coverage		Yes
Supporting Document	Claim Denial Reporting Form		Yes

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Supporting Document Schedules

Bypassed -Name:	Flesch Certification	Review Status:	04/17/2009
Bypass Reason:	Not applicable to this submission		
Comments:			
Bypassed -Name:	Application	Review Status:	04/17/2009
Bypass Reason:	Not applicable to this submission		
Comments:			
Bypassed -Name:	Health - Actuarial Justification	Review Status:	04/17/2009
Bypass Reason:	Not applicable to this submission		
Comments:			
Bypassed -Name:	Outline of Coverage	Review Status:	04/17/2009
Bypass Reason:	Not applicable to this submission		
Comments:			
Satisfied -Name:	Claim Denial Reporting Form	Review Status:	04/17/2009
Comments:			
Attachment:			
AR report.pdf			

