

SERFF Tracking Number: MANU-126550717 State: Arkansas  
Filing Company: John Hancock Life Insurance Company (U.S.A.) State Tracking Number: 45237  
Company Tracking Number: ACKNOWLEDGEMENT FOR USE OF ELECTRONIC APPLICATION PROCESS ON PRE-APPROVED  
TOI: L08 Life - Other Sub-TOI: L08.000 Life - Other  
Product Name: Acknowledgement for Use of Electronic Application Process on Pre-Approved  
Project Name/Number: Acknowledgement for Use of Electronic Application Process on Pre-Approved/Acknowledgement for Use of Electronic Application Process on Pre-Approved

## Filing at a Glance

Company: John Hancock Life Insurance Company (U.S.A.)

Product Name: Acknowledgement for Use of Electronic Application Process on Pre-Approved  
SERFF Tr Num: MANU-126550717 State: Arkansas

TOI: L08 Life - Other

SERFF Status: Closed-Accepted For Informational Purposes  
State Tr Num: 45237

Sub-TOI: L08.000 Life - Other

Co Tr Num: ACKNOWLEDGEMENT FOR USE OF ELECTRONIC APPLICATION PROCESS ON PRE-APPROVED  
State Status: Filed-Closed

Filing Type: Form

Reviewer(s): Linda Bird  
Authors: Helene Landow, Karren Phair, Debbie Tom, Jacqueline Lau  
Disposition Date: 03/24/2010  
Date Submitted: 03/23/2010  
Disposition Status: Accepted For Informational Purposes  
Implementation Date:

Implementation Date Requested:

State Filing Description:

## General Information

Project Name: Acknowledgement for Use of Electronic Application Process on Pre-Approved

Status of Filing in Domicile:

Project Number: Acknowledgement for Use of Electronic Application Process on Pre-Approved

Date Approved in Domicile:

Requested Filing Mode: File & Use Explanation for Combination/Other:

Domicile Status Comments: Market Type: Individual

Submission Type: New Submission Overall Rate Impact:

Group Market Size: Group Market Type:

Filing Status Changed: 03/24/2010

Explanation for Other Group Market Type: State Status Changed: 03/24/2010

Deemer Date:

Created By: Debbie Tom

Submitted By: Debbie Tom

Corresponding Filing Tracking Number:

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**Filing Description:**

**INDIVIDUAL LIFE – INFORMATIONAL FILING**

**Acknowledgement for Use of Electronic Application Process on Pre-Approved**

**Application Forms**

We are writing in regards to our previously approved application forms. As the industry becomes more reliant on computers and Internet technology for its business practices, we are now expanding the use of our applications to be completed and submitted either in a printed or electronic format. We confirm there are no changes made to the approved application forms.

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**Form # SERFF Tracking # Disposition Date Form Name**

NB5000AR (11/2009) MANU-126399004 12/1/2009 Application for Life Insurance  
NB5092AR (11/2009) MANU-126399004 12/1/2009 Application for Term Life Insurance – Single Life  
NB5120AR (11/2009) MANU-126399004 12/1/2009 LifeCare Application for Life Insurance  
NB5002US (12/2007) MANU-125700749 6/24/2008 Health Questionnaire  
NB5004US (12/2007) MANU-125598673 4/22/2008 Temporary Life Insurance Receipt and Agreement  
NB5006US (07/2009) MANU-126317083 10/5/2009 Notice of Disclosure of Information  
NB5006US (12/2007) MANU-125598673 4/22/2008 Notice of Disclosure of Information  
NB5007US (12/2007) MANU-125598673 4/22/2008 Coverage Details – Universal Life  
NB5008US(05/2008) MANU-125544360 4/14/2008 Coverage Details - Variable Life  
NB5009US (01/2005) SERT-64RGLU018 10/6/2004 Aviation Questionnaire  
NB5010US (01/2005) SERT-64RGLU018 10/6/2004 Avocation Questionnaire  
NB5011US (12/2007) MANU-126399004 12/1/2009 Important Notice: Replacement of Life Insurance or Annuities (Model Regulation)  
NB5013US (12/2007) MANU-125598673 4/22/2008 Coverage Details – Term & Traditional Life

SERFF Tracking Number: MANU-126550717 State: Arkansas  
Filing Company: John Hancock Life Insurance Company (U.S.A.) State Tracking Number: 45237  
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Product Name: Acknowledgement for Use of Electronic Application Process on Pre-Approved  
Project Name/Number: Acknowledgement for Use of Electronic Application Process on Pre-Approved/Acknowledgement for Use of Electronic Application  
Process on Pre-Approved

NB5016US (01/2005) SERT-64RGLU018 10/6/2004 Foreign Travel Questionnaire

Form # SERFF Tracking # Disposition Date Form Name

NB5017US (12/2007) MANU-125598673 4/22/2008 Important Notice: Replacement of Life Insurance or Annuities  
(Standard Form)

NB5018US (01/2005) SERT-64QL6E764 10/13/2004 Application Supplement - LifeCare Benefit Rider

NB5019US (01/2005) SERT-64QL6E764 10/13/2004 Notice for Replacement of Individual Accident and Sickness or  
Long-Term Care Insurance

NB5020US (01/2005) SERT-64QL6E764 10/13/2004 Application Supplement - Children's Insurance Rider or Applicant  
Waiver

NB5021US (01/2005) SERT-64RGLU018 10/6/2004 Asthma Questionnaire

NB5022US (01/2005) SERT-64RGLU018 10/6/2004 Drug Usage Questionnaire

NB5023US (01/2005) SERT-64RGLU018 10/6/2004 Alcohol Usage Questionnaire

NB5024US (01/2005) SERT-64RGLU018 10/6/2004 Tobacco Use Questionnaire

NB5026US (01/2005) SERT-64RGLU018 10/6/2004 Short Form Declaration of Insurability

NB5033US (03/2009) MANU-126136998 5/11/2009 Medical Exam

NB5039US (01/2005) SERT-64RGLU018 10/6/2004 Diabetic Questionnaire

NB5070US (11/2008) MANU-125900603 12/2/2008 Medical Certification

NB5122US (07/2009) JHAN-126175625 12/21/2009 Application Supplement

NB5124US (08/2009) MANU-126265421 9/3/2009 Financial Supplement for Business Insurance

NB5125US (08/2009) MANU-126265421 9/3/2009 Financial Supplement for Personal Insurance

Thank you for your attention to this filing, we look forward to your state's acknowledgement. If you require anything further, please contact me at 416-852-2035 (collect), via SERFF or email at [debbie\\_tom@jhancock.com](mailto:debbie_tom@jhancock.com).

Sincerely,

Debbie Tom  
Contract Analyst

## Company and Contact

### Filing Contact Information

Debbie Tom, Contract Analyst  
200 Bloor St E

[Debbie\\_Tom@jhancock.com](mailto:Debbie_Tom@jhancock.com)  
416-852-2035 [Phone]

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Toronto, ON M4W 1E5 416-926-3121 [FAX]

**Filing Company Information**

John Hancock Life Insurance Company (U.S.A.) CoCode: 65838 State of Domicile: Michigan  
 P. O. Box 600 Group Code: 904 Company Type: insurance/financial  
 Contracts and Compliance Group Name: State ID Number:  
 Buffalo, NY 14201-0600 FEIN Number: 01-0233346  
 (416) 926-3000 ext. [Phone]

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**Filing Fees**

Fee Required? No  
 Retaliatory? No  
 Fee Explanation:  
 Per Company: No

COMPANY	AMOUNT	DATE PROCESSED	TRANSACTION #
John Hancock Life Insurance Company (U.S.A.)	\$0.00	03/23/2010	

SERFF Tracking Number: MANU-126550717 State: Arkansas  
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## Correspondence Summary

### Dispositions

Status	Created By	Created On	Date Submitted
Accepted For Informational Purposes	Linda Bird	03/24/2010	03/24/2010

*SERFF Tracking Number:* MANU-126550717 *State:* Arkansas  
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## **Disposition**

Disposition Date: 03/24/2010

Implementation Date:

Status: Accepted For Informational Purposes

Comment:

Rate data does NOT apply to filing.

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Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Flesch Certification		No
Supporting Document	Application		No
Supporting Document	Cover Letter		Yes

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## Supporting Document Schedules

	<b>Item Status:</b>	<b>Status Date:</b>
<b>Bypassed - Item:</b> Flesch Certification		
<b>Bypass Reason:</b> not applicable		
<b>Comments:</b>		

	<b>Item Status:</b>	<b>Status Date:</b>
<b>Bypassed - Item:</b> Application		
<b>Bypass Reason:</b> not applicable		
<b>Comments:</b>		

	<b>Item Status:</b>	<b>Status Date:</b>
<b>Satisfied - Item:</b> Cover Letter		
<b>Comments:</b>		
<b>Attachment:</b> letter ar.pdf		

**John Hancock Life Insurance Company (U.S.A.)**

Contracts and Compliance  
P.O. Box 600  
Buffalo, NY 14201-0600  
Tel. 416-852-2035  
Fax: 416-926-3121  
Email: debbie\_tom@jhancock.com



N.A.I.C. # 904-65838  
SERFF Tracking # MANU-126550717

**Debbie Tom**  
**Contract Analyst**

March 23, 2010

Hon. Commissioner of Insurance  
Compliance - Life and Health  
1200 West Third Street  
Little Rock, Arkansas 72201-1904

Attention: Linda Bird

Dear Ms. Bird:

**INDIVIDUAL LIFE – INFORMATIONAL FILING**  
Acknowledgement for Use of Electronic Application Process on Pre-Approved  
Application Forms

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NB5006US (12/2007)	MANU-125598673	4/22/2008	Notice of Disclosure of Information
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NB5026US (01/2005)	SERT-64RGLU018	10/6/2004	Short Form Declaration of Insurability
NB5033US (03/2009)	MANU-126136998	5/11/2009	Medical Exam
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