

SERFF Tracking Number: UNAM-126529519 State: Arkansas
Filing Company: The Pyramid Life Insurance Company State Tracking Number: 45145
Company Tracking Number:
TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other
Product Name: External Review Annual Report - Major Medical Expense
Project Name/Number: /

Filing at a Glance

Company: The Pyramid Life Insurance Company

Product Name: External Review Annual Report SERFF Tr Num: UNAM-126529519 State: Arkansas

- Major Medical Expense

TOI: MS06 Medicare Supplement - Other SERFF Status: Closed-Accepted State Tr Num: 45145
For Informational Purposes

Sub-TOI: MS06.000 Medicare Supplement - Other Co Tr Num: State Status: Filed-Closed
Other

Filing Type: Advertisement

Author: Alicia Phillips-Guiler

Date Submitted: 03/05/2010

Reviewer(s): Stephanie Fowler

Disposition Date: 03/18/2010

Disposition Status: Accepted For
Informational Purposes

Implementation Date:

Implementation Date Requested:

State Filing Description:

General Information

Project Name:

Project Number:

Requested Filing Mode:

Explanation for Combination/Other:

Submission Type: New Submission

Overall Rate Impact:

Filing Status Changed: 03/18/2010

Status of Filing in Domicile:

Date Approved in Domicile:

Domicile Status Comments:

Market Type: Individual

Group Market Size:

Group Market Type:

Explanation for Other Group Market Type:

State Status Changed: 03/18/2010

Created By: Alicia Phillips-Guiler

Corresponding Filing Tracking Number:

Deemer Date:

Submitted By: Alicia Phillips-Guiler

Filing Description:

Re: THE PYRAMID LIFE INSURANCE COMPANY NAIC# 68284

External Review Annual Report

Regulation 76

Dear Sir/Madam:

In compliance with Rule and Regulation 76, Arkansas External Review Regulation. The Pyramid Life Insurance

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Company reports that no independent reviews were needed for calendar year 2009. We report for our major medical expenses-incurred plans as follows.

- a. Total number of requests for external review – 0
- b. From the number of requests for external review that are filed directly with the health carrier, the number of requests accepted for a full external review – 0
- c. Number of requests for external review resolved and, of those resolved, the number resolved upholding the adverse determination or final adverse determination and the number resolved reversing the adverse determination or final adverse determination – 0
- d. Average length of time for resolution – N/A
- e. Reasons for any failure to meet any of the deadlines specified in the regulation – N/A
- f. Summary of types of coverages or cases for which an external review was sought – N/A
- g. Number of external reviews that were terminated as the result of a reconsideration by the health carrier of its adverse determination or final adverse determination after the receipt of additional information from the covered person – 0
- h. Any other information the commissioner may request or require – N/A

Should you have any questions or need additional information, please contact me at 407-995-8000, ext. 8334 or aguiler@uafc.com

Sincerely,

Alicia P. Guiler
Compliance Analyst

Company and Contact

Filing Contact Information

Alicia Guiler, AGuiler@uafc.com
P.O. Box 958465 407-628-1776 [Phone] 8334 [Ext]
Lake Mary, FL 32795-8465 407-628-9021 [FAX]

Filing Company Information

The Pyramid Life Insurance Company CoCode: 68284 State of Domicile: Kansas
1001 Heathrow Park Lane Group Code: 953 Company Type:
Suite 5001 Group Name: State ID Number:

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Lake Mary, FL 32746
(407) 995-8000 ext. [Phone]

FEIN Number: 48-0557726

Filing Fees

Fee Required? No
Retaliatory? No
Fee Explanation:
Per Company: No

COMPANY	AMOUNT	DATE PROCESSED	TRANSACTION #
The Pyramid Life Insurance Company	\$0.00	03/05/2010	

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Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Accepted For Informational Purposes	Stephanie Fowler	03/18/2010	03/18/2010

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Disposition

Disposition Date: 03/18/2010

Implementation Date:

Status: Accepted For Informational Purposes

Comment:

Rate data does NOT apply to filing.

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Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	External Review Annual Report	Accepted for Informational Purposes	Yes

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Supporting Document Schedules

	Item Status:	Status
Satisfied - Item: External Review Annual Report	Accepted for Informational Purposes	Date: 03/18/2010
Comments:		
Attachment:		
AR - EXTERNAL REVIEW 09.pdf		



PO Box 958465
Lake Mary, FL 32795-8465
ph: 1 800 444 0321
www.pyramidlife.com

March 4, 2010

Life and Health Division
Arkansas Insurance Department
1200 West Third Street
Little Rock, AR 72201-1904

Re: **THE PYRAMID LIFE INSURANCE COMPANY**
External Review Annual Report
Regulation 76

NAIC# 68284

Dear Sir/Madam:

In compliance with Rule and Regulation 76, Arkansas External Review Regulation. The Pyramid Life Insurance Company reports that no independent reviews were needed for calendar year 2009. We report for our major medical expenses-incurred plans as follows.

- a. Total number of requests for external review – 0
- b. From the number of requests for external review that are filed directly with the health carrier, the number of requests accepted for a full external review – 0
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- d. Average length of time for resolution – N/A
- e. Reasons for any failure to meet any of the deadlines specified in the regulation – N/A
- f. Summary of types of coverages or cases for which an external review was sought – N/A
- g. Number of external reviews that were terminated as the result of a reconsideration by the health carrier of its adverse determination or final adverse determination after the receipt of additional information from the covered person – 0
- h. Any other information the commissioner may request or require – N/A

Should you have any questions or need additional information, please contact me at 407-995-8000, ext. 8334 or aguiler@uafc.com

Sincerely,

A handwritten signature in cursive script that reads "Alicia P. Guiler".

Alicia P. Guiler
Compliance Analyst