

SERFF Tracking Number: AAMC-126702832 State: Arkansas
Filing Company: Pioneer American Insurance Company State Tracking Number: 46099
Company Tracking Number:
TOI: L08 Life - Other Sub-TOI: L08.000 Life - Other
Product Name: Voice Signatures 9589
Project Name/Number: /

Filing at a Glance

Company: Pioneer American Insurance Company

Product Name: Voice Signatures 9589

SERFF Tr Num: AAMC-126702832 State: Arkansas

TOI: L08 Life - Other

SERFF Status: Closed-Filed-
Closed

State Tr Num: 46099

Sub-TOI: L08.000 Life - Other

Co Tr Num:

State Status: Filed-Closed

Filing Type: Form

Reviewer(s): Linda Bird

Author: Clara Keel

Disposition Date: 07/01/2010

Date Submitted: 06/30/2010

Disposition Status: Filed-Closed

Implementation Date Requested: On Approval

Implementation Date:

State Filing Description:

General Information

Project Name:

Status of Filing in Domicile: Not Filed

Project Number:

Date Approved in Domicile:

Requested Filing Mode: Review & Approval

Domicile Status Comments:

Explanation for Combination/Other:

Market Type: Individual

Submission Type: New Submission

Group Market Size:

Overall Rate Impact:

Group Market Type:

Filing Status Changed: 07/01/2010

Explanation for Other Group Market Type:

State Status Changed: 07/01/2010

Deemer Date:

Created By: Clara Keel

Submitted By: Clara Keel

Corresponding Filing Tracking Number:

Filing Description:

Cover letter is in Supporting Documentation.

Company and Contact

Filing Contact Information

Clara Keel, Product Filing Manager and
Assistant Secretary

ckeel@aatx.com

425 Austin Avenue

254-297-2794 [Phone]

Waco, TX 76701

254-297-2138 [FAX]

Filing Company Information

<i>SERFF Tracking Number:</i>	AAMC-126702832	<i>State:</i>	Arkansas
<i>Filing Company:</i>	Pioneer American Insurance Company	<i>State Tracking Number:</i>	46099
<i>Company Tracking Number:</i>			
<i>TOI:</i>	L08 Life - Other	<i>Sub-TOI:</i>	L08.000 Life - Other
<i>Product Name:</i>	Voice Signatures 9589		
<i>Project Name/Number:</i>	/		
Pioneer American Insurance Company	CoCode: 67873	State of Domicile:	Texas
425 Austin Avenue	Group Code: 1327	Company Type:	LAH
Waco, TX 76701	Group Name:	State ID Number:	
(254) 297-2777 ext. [Phone]	FEIN Number: 75-0914374		

Filing Fees

Fee Required?	No
Retaliatory?	No
Fee Explanation:	
Per Company:	No

COMPANY	AMOUNT	DATE PROCESSED	TRANSACTION #
Pioneer American Insurance Company	\$0.00	06/30/2010	

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Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Filed-Closed	Linda Bird	07/01/2010	07/01/2010

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Disposition

Disposition Date: 07/01/2010

Implementation Date:

Status: Filed-Closed

Comment:

Rate data does NOT apply to filing.

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Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Flesch Certification		No
Supporting Document	Application		No
Supporting Document	Voice Signature Request Cover Letter and Enclosures		Yes

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Supporting Document Schedules

	Item Status:	Status Date:
Satisfied - Item: Voice Signature Request Cover Letter and Enclosures		

Comments:

Attached is documentation for requesting permission to use Voice Signatures on our application PA9589-AR(Rev.4/10)

Attachments:

Arkansas Letter.pdf

Enclosure 1 - OL9617-AR(Rev.6_08).pdf

Enclosure 2 - PA9589-AR(Rev.4_10).pdf

Pioneer American Insurance Company

P.O. Box 240 • Waco, Texas 76703-0240 • 254-297-2776

June 30, 2010

Mr. Joe Musgrove
Policy and Other Form Filing
State of Arkansas
Department of Insurance
1200 West Third Street
Little Rock, Arkansas 72201-1904

Re: **Voice Signatures on Application PA9589-AR(Rev.4/10)**

Dear Mr. Musgrove:

In August 2009, we wrote your department to request approval for our sister company Occidental Life Insurance Company of North Carolina (NAIC # 67148) to use voice signatures on applications for life insurance. Your department marked as "Filed-Closed" our request to use voice signatures for our application for life insurance form OL9617-AR (Rev.6/08). (See Enclosure 1)

We are writing today to request permission to also use an additional application form **PA9589-AR(Rev.4/10)** for life insurance with Pioneer American Insurance Company. The procedures will be exactly the same as those already outlined and filed for use by Occidental Life Insurance Company of North Carolina in our previous correspondence. For this purpose we are enclosing a copy of application **Form No. PA9589-AR(Rev.4/10)** which has previously been approved by your department. (See Enclosure 2)

We look forward to hearing from you at your earliest convenience. If you have any questions, you may contact me at 1-800-736-7311, extension 3216 or ckeel@aatx.com.

Sincerely,



Clara Keel, FLMI

Product Filing Manager and Assistant Secretary



Disposition for AAMC-126268823

Close

SERFF Tracking Number:	AAMC-126268823	State:	Arkansas
Filing Company:	Occidental Life Insurance Company of North Carolina	State Tracking Number:	43249
Company Tracking Number:		Sub-TOI:	L08.000 Life - Other
TOI:	L08 Life - Other		
Product Name:	Voice Signatures 9617		
Project Name:			

Disposition Date: 08/19/2009

Implementation Date:

Status: Filed-Closed

Comment:

Schedule Items

Item Type	Item Name	Item Status	Public Access
Supporting Document	Flesch Certification		No
Supporting Document	Application		No
Supporting Document	Cover Letter and Attachments		No

Close

LIFE INSURANCE APPLICATION (Please print in black ink)

Telephone Case No:

Proposed Insured (First, Middle, Last), Address, City, State, Zip Code, Telephone interview completed, E-mail Address, Gender, Date of Birth, Age, State of Birth, Social Security Number, Height, Weight, Owner, Relationship, SS#, Primary Beneficiary, Relationship, Contingent Beneficiary, Relationship, Plan, Face Amount of Insurance, Rider, Mode, CWA, Mail Policy To, Requested Policy Date, A. Do you have existing life insurance..., B. Will you replace an existing life insurance policy..., Physician Name, City/State, Phone.

HEALTH INFORMATION

- 1. Are you currently hospitalized, confined to a bed or nursing facility...
2. Have you had or been medically advised to have an organ transplant...
3. Have you been medically treated or diagnosed by a medical professional as having Acquired Immune Deficiency Syndrome (AIDS)...
4. Have you been medically diagnosed with diabetes combined with a medical history of any of the following: stroke, TIA, heart disease...
5. Have you taken insulin shots prior to age 50 or been treated for insulin shock or diabetic coma?
6. Have you ever been medically diagnosed, treated, or taken medication for congestive heart failure, cardiomyopathy, Lou Gehrig's disease, Huntington's disease?
7. Have you ever had or been medically diagnosed or treated for or had an amputation caused by disease or more than one occurrence of cancer...
8. Within the past 12 months have you:
a. been medically diagnosed or treated for angina (chest pain), stroke or TIA, chronic obstructive pulmonary disease (COPD), emphysema...
b. had a heart attack, aneurysm, heart valve surgery, coronary artery bypass surgery, angioplasty, or stent implant...
c. been medically diagnosed, treated, or taken medication for internal cancer, lymphoma, melanoma, leukemia, or systemic lupus (SLE)?
d. had any diagnostic testing, surgery, or hospitalization recommended by a medical professional which has not been completed...
9. Within the past 24 months have you:
a. used illegal drugs or abused alcohol or drugs, or had or been recommended to have treatment or counseling for alcohol or drug use...
b. been medically diagnosed or treated, or hospitalized for cirrhosis, Hepatitis C, chronic hepatitis, liver disease, chronic pancreatitis, ulcerative colitis, Crohn's disease?
10. Within the past 24 months have you been medically diagnosed or treated, or hospitalized for schizophrenia, bipolar disorder, paralysis of two or more extremities or any neuro-muscular disease...
If any answer to questions 1 through 10 is answered "Yes" the Proposed Insured is not eligible for the Immediate Death Benefit Plan.

Form No. PA9589-AR(Rev.4/10)

NOTICE

Printed in compliance with Public Law 91-508

Thank you for considering Pioneer American Insurance Company for your insurance needs. This is to inform you that as part of our procedure for processing your insurance application, an investigative consumer report may be prepared whereby information is obtained through personal interviews with your neighbors, friends, or others with whom you are acquainted.

MIB PRE-NOTICE

Information regarding your insurability will be treated as confidential. Pioneer American Insurance Company, or its reinsurers, may, however, make a brief report thereon to the MIB, Inc., formerly known as Medical Information Bureau, a non-profit membership organization of life insurance companies...

Upon receipt of a request from you, MIB will arrange disclosure of any information in your file. Please contact MIB at 866-692-6901 (TTY 866-346-3642). If you question the accuracy of information in MIB's file, you may contact MIB and seek a correction in accordance with the procedures set forth in the federal Fair Credit Reporting Act.

Pioneer American Insurance Company, or its reinsurers, may also release information from its file to other insurance companies to whom you may apply for life or health insurance, or to whom a claim for benefits may be submitted. Information for consumers about MIB may be obtained on its website at www.mib.com.

CHILD, GRANDCHILD, AND GREAT GRANDCHILD COVERAGE - Children Proposed for Insurance (list additional children on a separate sheet):

Proposed Insured Name	Sex	Birthdate	Relationship	Proposed Insured Name	Sex	Birthdate	Relationship

PROPOSED CHILDREN'S HEALTH STATEMENT—To the best of my knowledge and belief, none of the children listed above for coverage have been treated for or told by a physician that they have or had any of the following medical conditions: Hypertension, heart or circulatory disorder, malignancy in any form, diabetes, sickle cell anemia, seizures, Down's Syndrome, cystic fibrosis, cerebral palsy, hydrocephalus, paralysis, or hospitalized for asthma or any respiratory disorder in past 12 months. List the names of children that are exceptions to PROPOSED CHILDREN'S HEALTH STATEMENT.

Children listed as an exception are excluded from the appropriate Child Rider Coverage. Exceptions are: _____

AGREEMENT—I agree with Pioneer American Insurance Company (the Company) as follows: (1) To the best of my knowledge and belief, all answers and statements contained in this application are true, complete and correctly recorded; and (2) This application and any policy issued on the basis of such application shall form the entire contract; and (3) No change in this contract shall be effected without my written consent with regard to: (a) the amount of insurance; (b) age at issue; (c) classification of risk; (d) plan of insurance; or (e) benefits. If this application is declined by the Company, I will accept the return of any premium paid. Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application containing a false or deceptive statement may be guilty of insurance fraud.

AUTHORIZATION—In order to properly classify my application for life insurance, I authorize any and all physicians, medical practitioners, hospitals, clinics, medical or medically-related facilities, health plans, pharmacy benefit managers, pharmacies or pharmacy-related facilities; insurance companies and their business associates and those persons or entities providing services to the insurer's business associates which are related in any way to their insurance plans; the Medical Information Bureau or other organization that has knowledge or records of me and my health to give such information to: (a) Pioneer American Insurance Company; and (b) its reinsurers. I understand that any information that is disclosed pursuant to this authorization may be redisclosed and no longer covered by federal rules governing privacy and confidentiality of health information. I understand that I may revoke this authorization in writing at any time, except to the extent that action has been taken in reliance on this authorization or the insurance company exercises a legal right to contest a claim or the policy itself. I may revoke the authorization by sending a written revocation to the Company address of 425 Austin Ave., Waco TX 76701. I understand that if I refuse to sign this authorization to release my complete medical records, my application for insurance with the Company will be rejected.

All said sources, except the Medical Information Bureau, are authorized to give records or knowledge such as statements regarding hobbies, employment, criminal records or medical history that might be required to determine eligibility for insurance to any agency employed by the Company to collect and transmit data. I authorize Pioneer American Insurance Company to disclose any personal data gathered while processing this application. This data may be released to the following: (a) reinsuring companies; (b) the Medical Information Bureau; (c) other persons or groups performing services in connection with this application; or (d) any others to whom it may be lawfully required or authorized. This authorization shall remain valid for two years from this date. A copy of this authorization shall be as valid as the original.

I acknowledge receiving the Fair Credit Reporting Act Notice, the MIB Pre-Notice, the Terminal Illness Accelerated Benefit Rider and Accelerated Benefits Rider-Confined Care Disclosure Forms, if applicable.

Signed at _____
CITY STATE

Date of Application _____
MONTH DAY YEAR

SIGNATURE OF PROPOSED INSURED

SIGNATURE OF OWNER (IF OTHER THAN PROPOSED INSURED)

AGENT'S REPORT

Does the proposed insured have any existing life insurance or annuity contract? Yes No
 Is the proposed insurance intended to replace or change any existing life insurance or annuity? Yes No

I certify that I have personally asked each question on this application to the proposed insured(s), I have truly and completely recorded on the application the information supplied by him/her, and I witnessed their signature.

I certify that the Terminal Illness Accelerated Benefit Rider and Accelerated Benefits Rider-Confined Care Disclosure Forms have been presented to the applicant, if applicable. AGENT'S REMARKS: _____

AGENT'S PRINTED NAME DATE
 Agent _____ No: _____ % _____
SIGNATURE

AGENT'S PRINTED NAME DATE
 Agent _____ No: _____ % _____
SIGNATURE

PREAUTHORIZATION CHECK PLAN - AUTHORIZATION TO HONOR CHARGE DRAWN

Insured _____ Account Holder _____
 Financial Institution _____ Address _____
 Transit/ABA Number _____ Account Number _____ Checking Savings Requested Draft Day (1st-28th) _____

ATTACH VOIDED CHECK OR DEPOSIT SLIP

As a convenience to me, I hereby request and authorize you to pay and charge to my account amounts drawn on my account, whether by electronic or paper means, by and payable to the order of Pioneer American Insurance Company, for the purpose of paying premiums on life insurance policy, provided there are sufficient funds in said account to pay the same upon presentation. I agree that your rights with respect to each such charge shall be the same as if it were signed personally by me. This authorization is to remain in effect until revoked by me in writing and until you actually receive such notice. I agree that you shall be fully protected in honoring any such check. I further agree that if any such check be dishonored, whether with or without cause, and whether intentionally or inadvertently, you shall be under no liability whatsoever even though such dishonor results in the forfeiture of insurance.

SIGNATURE (AS ON FINANCIAL INSTITUTION RECORDS)

DATE

Form No. PA9589-AR(Rev.4/10)

PIONEER AMERICAN INSURANCE COMPANY
 P.O. BOX 240, WACO, TX 76703-0240

CONDITIONAL RECEIPT

NO COVERAGE WILL BECOME EFFECTIVE PRIOR TO POLICY DELIVERY UNLESS AND UNTIL ALL CONDITIONS OF THIS RECEIPT ARE MET. NO AGENT HAS THE AUTHORITY TO ALTER THE TERMS OR CONDITIONS OF THIS RECEIPT.

ALL PREMIUM CHECKS MUST BE PAYABLE TO THE COMPANY
 DO NOT MAKE CHECK PAYABLE TO THE AGENT OR LEAVE PAYEE BLANK

Received of _____ the sum of \$ _____ as first payment on this application.

Date _____ Agent _____

If (1) an amount equal to the first full premium is submitted; and if (2) all underwriting requirements, including any medical examinations required by the Company's rules, are completed; and (3) the proposed insured is, on the date of application, a risk acceptable for insurance exactly as applied for without modification of plan, premium rate, or amount under the Company's rules and practices, then insurance under the policy applied for shall become effective on the latest of (a) the date of application, or (b) the date of the latest medical exam required by the Company. THE AMOUNT OF LIFE INSURANCE, INCLUDING ANY AMOUNT IN FORCE OR BEING APPLIED FOR, WHICH MAY BECOME EFFECTIVE PRIOR TO THE DELIVERY OF THE POLICY SHALL IN NO EVENT EXCEED \$30,000.00 (INCLUDING LIFE INSURANCE AND ACCIDENTAL DEATH BENEFITS).

If any of the above conditions are not met, the liability of the Company shall be limited to the return of any amount paid.