

Arkansas Insurance Department

Mike Beebe
Governor



Jay Bradford
Commissioner

February 8, 2012

Higginbotham Funeral Services, Inc.
Attn: Mary Jo Higginbotham
401 West Main Street
P.O. Box 150
Walnut Ridge, AR 72476
Via United States Mail and Certified Mail
(RRR) 70091680000226038334

Higginbotham Funeral Services, Inc.
Attn: Mary Jo Higginbotham
P.O. Box 119
Hardy, AR 72542
Via United States Mail and Certified Mail
(RRR) 70091680000226038341

NOTICE OF HEARING

Dear Ms. Higginbotham:

Please be advised that an administrative hearing will take place on **Tuesday, March 13, 2012, at 1:00 p.m.** in the First Floor Hearing Room of the Arkansas Insurance Department ("Department"), 1200 West Third Street, Little Rock, Arkansas 72201-1904, before the Insurance Commissioner, Jay Bradford, or his designated Hearing Officer. The purpose of the hearing is to address certain violations of Arkansas law committed by Higginbotham Funeral Services, Inc. ("Licensee"), and determine whether its pre-paid funeral license should be suspended, revoked or subject to any other administrative action. Specifically, Licensee, through an authorized representative, failed to appear at an Investigative Conference at the Department on April 20, 2011, in violation of Arkansas Code Annotated § 23-40-111(b)(2)(F). Licensee also refused to comply with the Department's request to return \$8,352.83 to the prepaid trust account at Regions Bank, in violation of Arkansas Code Annotated § 23-40-116.

You have the right to represent yourself or be represented by counsel of your own choosing at this proceeding. Additionally, the Commissioner will obtain a competent reporter to record the hearing. You may avail yourself of other privileges, including the Department's assistance to subpoena any needed witnesses or records.

Your verbal or written notification that you have received this notice of hearing must be received in this office within ten (10) days of your receipt. If your notification is not received by the Department within ten (10) days, any and all expenses incurred by the Department in continuing the hearing or in notification of witnesses, including but not limited to, phone calls, issuance of subpoenas and postage, will be charged to the party or parties requesting such continuance.

If you have questions or concerns, please feel free to contact me at (501) 371-2841.

Sincerely,

Amanda J. Andrews

Amanda J. Andrews
Associate Counsel

cc: Rick Toland, Prepaid Section Manager
LoRaine Rowland, Administrative Analyst