

BEFORE THE INSURANCE COMMISSIONER
FOR THE STATE OF ARKANSAS

IN THE MATTER OF
THE REPORT OF EXAMINATION OF
QCA HEALTH PLAN INC.

AID 2009 - 078

ADOPTION ORDER

Now on this day the matter of the Report of Examination ("Report" or "Report of Examination") as of December 31, 2008, of QCA Health Plan, Inc. ("Company"), of Little Rock, Arkansas, NAIC No. 95448, is taken under consideration by Jay Bradford, Insurance Commissioner for the State of Arkansas ("Commissioner"), as presented by Associate Counsel, Robert Alexander, and the Finance Division of the Arkansas Insurance Department ("Department"). From the facts, matters and other things before him, the Commissioner finds as follows:

FINDINGS OF FACT

1. The Commissioner has jurisdiction over the Company and the subject matter involved herein.
2. The Company is an Arkansas-domiciled health maintenance organization.
3. Pursuant to Ark. Code Ann. § 23-61-201 et seq., and Ark. Code Ann. §23-76-122, the Commissioner authorized and directed the Department to conduct a regular examination of the affairs, transactions, accounts, records and assets of the Company as of December 31, 2008.
4. Said examination was commenced by the Department on April 13, 2009, and completed on June 24, 2009.
5. The verified Report of Examination was filed according to Ark. Code Ann. § 23-61-205(a)(2) with the Department on August 17, 2009; it was then

forwarded to the Company via certified mail on August 17, 2009. The Company received the Report on August 18, 2009, according to the certified mail return receipt.

6. The Company neither responded to the Report nor filed any objections to same.

7. The Report of Examination contains the following comments or discrepancies regarding the Company's operation:

(a) The Company has established an Allowance for Doubtful Accounts in which it reduced premium revenue for its bad debt provision. This method of accounting understates premium as reported in various reports filed with the Department. It has been recommended that the Company establish a bad debts expense account and debit this account rather than the premium revenue account.

THEREFORE, pursuant to the provisions of Ark. Code Ann. §23-61-205, the Commissioner hereby orders:

1. That the Examination Report, as filed with the Department, is hereby adopted.

2. That the Department shall forward a copy of this Order and the adopted Examination Report, as filed, to the Company, via certified mail. The mailing to the Company shall include specimen affidavit forms for the Company's Directors to use in acknowledgement of receipt of the adopted Report of Examination and this Order.

3. That the Company shall make the following changes to address the items noted in the examination:

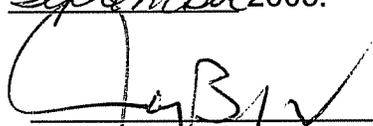
(a) The Company shall set up an accounting method to properly account for its bad debts.

4. That within twenty (20) days of receipt of this Order and the adopted Examination Report, the Company shall file with the Department affidavits executed by each one of its Directors, stating under oath or affirmation that each has received a copy of this Order and the adopted Examination Report;

5. That the adopted Examination Report shall be open for public inspection upon the expiration of thirty (30) days from the Company's receipt of this Order.

6. That the Department, as a matter of course, reserves the right to consider administrative proceedings against the Company at a later date.

IT IS SO ORDERED this 29th day of September 2009.



JAY BRADFORD
INSURANCE COMMISSIONER
STATE OF ARKANSAS