

**BEFORE THE INSURANCE COMMISSIONER  
FOR THE STATE OF ARKANSAS**

**IN THE MATTER OF THE REPORT  
OF EXAMINATION OF UNITEDHEALTHCARE  
OF ARKANSAS, INC.**

A.I.D. NO. 2016- 045

**ADOPTION ORDER**

Now on this day the matter of the Report of Examination (“Report”) as of December 31, 2014 of UnitedHealthcare of Arkansas, Inc. (“Company”), NAIC No. 95446, of Little Rock, Arkansas, is taken under consideration by Allen Kerr, Insurance Commissioner for the State of Arkansas (“Commissioner”), as presented by Associate Counsel, Amanda Capps Rose, and the Finance Division of the Arkansas Insurance Department (“Department”). From the facts, matters and other things before him, the Commissioner finds as follows:

**FINDINGS OF FACT**

1. The Company is an Arkansas-domiciled health maintenance organization formed under Ark. Code Ann. §§ 23-76-101, *et seq.*
2. Pursuant to Ark. Code Ann. §§ 23-61-201, *et seq.*, the Commissioner authorized and directed the Department to conduct a regular examination of the affairs, transactions, accounts, records, and assets of the Company as of December 31, 2014.
4. Said examination was commenced by the Department on March 4, 2015, and completed on April 11, 2016.
5. The verified Report of Examination was filed with the Department on May 5, 2016. It was then mailed to the Company via certified mail on May 6, 2016. The Company received the Report on May 9, 2016, according to the tracking service available through the United States Postal Service.

6. On May 11, 2016, the Company submitted a statement via electronic mail accepting the Report as drafted and waiving the remainder of the thirty (30) day reporting period.

7. The Company does not currently have an advisory board membership in place as required for health maintenance organizations pursuant to Ark. Code Ann. § 23-76-210.

### CONCLUSIONS OF LAW

Based upon the above and foregoing Findings of Fact, the Commissioner makes the following Conclusions of Law:

1. The Commissioner and the Department have jurisdiction over the parties and the subject matter contained herein.

2. The Company was not in compliance with Ark. Code Ann. § 23-76-210, which requires an advisory board consisting of one (1) physician, one (1) dentist, one (1) pharmacist, one (1) nurse, one (1) consumer and one (1) enrollee.

3. This Adoption Order has been properly entered in accordance with the Arkansas Insurance Code and Department Rules.

**THEREFORE**, pursuant to the provisions of Ark. Code Ann. § 23-61-205 and other provisions of the Arkansas Insurance Code, the Commissioner hereby orders:

1. That the Examination Report, as filed with the Department, is hereby adopted;

2. That the Company shall show evidence of compliance with Ark. Code Ann. § 23-76-210 by establishing an advisory board with the required participants within one hundred twenty (120) days of the date of this Adoption Order;

3. That the Department shall forward a copy of this Adoption Order and the adopted Examination Report, as filed, to the Company via certified mail. The mailing to the Company shall include specimen affidavit forms for the Company's Board of Directors to use in acknowledgement of receipt of the adopted Report of Examination and this Adoption Order;

4. That within twenty (20) days of receipt of this Adoption Order and the adopted Examination Report, the Company shall file with the Department affidavits executed by each one of its directors, stating under oath or affirmation that each has received a copy of this Adoption Order and the adopted Examination Report; and

5. That the adopted Examination Report shall be open for public inspection upon the expiration of thirty (30) days from the Company's receipt of this Adoption Order.

**IT IS SO ORDERED** this 31<sup>st</sup> day of May, 2016.

  
**ALLEN KERR**  
**INSURANCE COMMISSIONER**  
**STATE OF ARKANSAS**