

SERFF Tracking Number: SHEL-126354058 State: Arkansas
Filing Company: Shelter General Insurance Company State Tracking Number: EFT \$100
Company Tracking Number: 03G00109
TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)
Product Name: PPA
Project Name/Number: Gilmore/

Filing at a Glance

Company: Shelter General Insurance Company

Product Name: PPA

TOI: 19.0 Personal Auto

Sub-TOI: 19.0001 Private Passenger Auto
(PPA)

Filing Type: Rate/Rule

SERFF Tr Num: SHEL-126354058 State: Arkansas

SERFF Status: Closed-Filed

Co Tr Num: 03G00109

Authors: Brian Marcks, Sue
Burlingame

Date Submitted: 10/23/2009

State Tr Num: EFT \$100

State Status: Fees verified and
received

Reviewer(s): Alexa Grissom, Betty
Montesi

Disposition Date: 11/13/2009

Disposition Status: Filed

Effective Date Requested (New): 12/12/2009

Effective Date Requested (Renewal): 12/12/2009

State Filing Description:

Effective Date (New): 12/12/2009

Effective Date (Renewal):

General Information

Project Name: Gilmore

Project Number:

Reference Organization:

Reference Title:

Filing Status Changed: 11/13/2009

State Status Changed: 10/29/2009

Created By: Brian Marcks

Corresponding Filing Tracking Number:

Filing Description:

This filing consists of revised base rates for Liability, Medical Payments, Uninsured Motorists, Collision and Comprehensive coverages. Emergency Road Service rates have been revised. The increased limit factors for Bodily Injury Liability have been revised. The increased limit factors for Single Limit Liability have been revised. Model Year factors have been added. Collision and Comprehensive deductible factors have been revised. Cost Symbol factors have been revised. Rate Class Factors have been revised. The rate factors for Classic Car coverage have been revised. The Comprehensive factor for Z2 trailers has been revised. The Comprehensive rates for Z1 house trailers have been revised. The Safe Driver Discount percentages have been revised. Territory definitions have been updated due to postal changes. Editorial changes have been made to the General Rules and Rate Pages.

Status of Filing in Domicile:

Domicile Status Comments:

Reference Number:

Advisory Org. Circular:

Deemer Date:

Submitted By: Brian Marcks

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The overall effect of this filing is expected to be a revenue increase of 3.2% or \$189,533.

Company and Contact

Filing Contact Information

Brian Marcks, Coordinator of Insurance BCMarcks@shelterinsurance.com
 Department Affairs
 1817 West Broadway 573-214-4165 [Phone]
 Columbia, MO 65218 573-446-7317 [FAX]

Filing Company Information

Shelter General Insurance Company CoCode: 23361 State of Domicile: Missouri
 1817 West Broadway Group Code: Company Type:
 Columbia, MO 65218 Group Name: State ID Number:
 (573) 445-8441 ext. [Phone] FEIN Number: 43-6031499

Filing Fees

Fee Required? Yes
 Fee Amount: \$100.00
 Retaliatory? No
 Fee Explanation:
 Per Company: No

COMPANY	AMOUNT	DATE PROCESSED	TRANSACTION #
Shelter General Insurance Company	\$100.00	10/23/2009	31522288

SERFF Tracking Number:	SHEL-126354058	State:	Arkansas
Filing Company:	Shelter General Insurance Company	State Tracking Number:	EFT \$100
Company Tracking Number:	03G00109		
TOI:	19.0 Personal Auto	Sub-TOI:	19.0001 Private Passenger Auto (PPA)
Product Name:	PPA		
Project Name/Number:	Gilmore/		

Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Filed	Alexa Grissom	11/13/2009	11/13/2009

Objection Letters and Response Letters

Objection Letters				Response Letters		
Status	Created By	Created On	Date Submitted	Responded By	Created On	Date Submitted
Pending Industry Response	Alexa Grissom	11/05/2009	11/05/2009	Brian Marcks	11/09/2009	11/09/2009
Pending Industry Response	Alexa Grissom	11/03/2009	11/03/2009	Brian Marcks	11/05/2009	11/05/2009
Pending Industry Response	Alexa Grissom	10/29/2009	10/29/2009	Brian Marcks	11/03/2009	11/03/2009

Amendments

Schedule	Schedule Item Name	Created By	Created On	Date Submitted
Supporting Document	NAIC loss cost data entry document	Brian Marcks	11/12/2009	11/12/2009
Rate	Revised Manual Page	Brian Marcks	10/27/2009	10/27/2009

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 Project Name/Number: Gilmore/

Disposition

Disposition Date: 11/13/2009
 Effective Date (New): 12/12/2009
 Effective Date (Renewal):
 Status: Filed
 Comment:

Company Name:	Overall % Indicated Change:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Written Premium for this Program:	Maximum % Change (where required):	Minimum % Change (where required):
Shelter General Insurance Company	3.300%	3.200%	\$189,533	8,350	\$5,873,251	22.100%	-2.200%

SERFF Tracking Number: SHEL-126354058 State: Arkansas
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Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	A-1 Private Passenger Auto Abstract	Filed	Yes
Supporting Document	APCS-Auto Premium Comparison Survey	Filed	Yes
Supporting Document (revised)	NAIC loss cost data entry document	Filed	Yes
Supporting Document	NAIC loss cost data entry document	Filed	Yes
Supporting Document	NAIC Loss Cost Filing Document for OTHER than Workers' Comp	Filed	Yes
Supporting Document	Explanatory Memorandum	Filed	Yes
Supporting Document	Rate Indications / Supporting Exhibits	Filed	Yes
Supporting Document	Histograms	Filed	Yes
Supporting Document	Z2 Trailer Experience	Filed	Yes
Supporting Document	Sample Rating Scenario	Filed	Yes
Supporting Document	Revised Exhibits for November 9 response	Filed	Yes
Rate	Manual Pages	Filed	Yes
Rate	Revised Manual Page	Filed	Yes
Rate	Manual Pages	Filed	Yes
Rate	Revised Manual Pages	Filed	Yes

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Product Name: PPA
Project Name/Number: Gilmore/

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 11/05/2009

Submitted Date 11/05/2009

Respond By Date

Dear Brian Marcks,

This will acknowledge receipt of the captioned filing. Please cap the increases at 20 percent.

Please feel free to contact me if you have questions.

Sincerely,

Alexa Grissom

Response Letter

Response Letter Status Submitted to State

Response Letter Date 11/09/2009

Submitted Date 11/09/2009

Dear Alexa Grissom,

Comments:

We received your note of November 5 and have revised our filing to cap policyholder increases at 20 percent.

Response 1

Comments: The attached revised exhibits and revised manual pages reflect the following changes made to the original filing:

1. Revised the proposed Z2 Camping/Utility Trailer Comprehensive factor from 2.50 to 1.75.
2. Reduced the proposed rate class factors for the following rate classes: X, T4, TX, DH, DF and WB.
3. Reduced the proposed factors for Comprehensive cost symbols 1 thru 8.
4. Modified some of the proposed territorial base rates for Liability and Comprehensive coverage.

Please see the attached revised histograms showing the distribution of the changes. With the above revisions, the overall effect of this filing is expected to be a revenue increase of 3.2% or \$188,588.

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Product Name: PPA
Project Name/Number: Gilmore/

Changed Items:

Supporting Document Schedule Item Changes

Satisfied -Name: Revised Exhibits for November 9 response

Comment: Please see attachments related to our November 9 response.

No Form Schedule items changed.

Rate/Rule Schedule Item Changes

Exhibit Name	Rule # or Page #	Rate Action	Previous State Filing #
Revised Manual Pages	R-2, R-6, R-8, R-9 and R-17	Replacement	

We hope these revisions sufficiently address your concerns. Please let me know if you have questions.

Sincerely,
Brian Marcks, Sue Burlingame

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TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)
Product Name: PPA
Project Name/Number: Gilmore/

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 11/03/2009

Submitted Date 11/03/2009

Respond By Date

Dear Brian Marcks,

This will acknowledge receipt of the captioned filing. Please provide the Department with additional information for those policies that would receive higher than a 20 percent increase with the proposed filing. Please provide the loss ratios for the affected classes as well as any other factors driving the increases.

Please feel free to contact me if you have questions.

Sincerely,

Alexa Grissom

Response Letter

Response Letter Status Submitted to State

Response Letter Date 11/05/2009

Submitted Date 11/05/2009

Dear Alexa Grissom,

Comments:

Thank you for your note of November 3.

Response 1

Comments: The increase to the Comprehensive Z2 Trailer factor (see Exhibit L) is the main reason for the larger policy increases in this filing. The loss experience for comprehensive coverage for these trailers has been poor. Attached is an exhibit showing the three year loss experience for these trailers.

Of the 72 policies seeing an increase of 20% or more, all are trailer policies. The trailer policies will have the greatest percentage increase but the dollar impact will be less significant. The greatest dollar impact for a trailer could be as high as \$65 but most will be less than that. Attached is a rating scenario for a policy that could see the greatest dollar impact. It is a young driver with Liability only in one of the territories getting a larger base rate increase.

Changed Items:

SERFF Tracking Number: SHEL-126354058

State: Arkansas

Filing Company: Shelter General Insurance Company

State Tracking Number: EFT \$100

Company Tracking Number: 03G00109

TOI: 19.0 Personal Auto

Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Product Name: PPA

Project Name/Number: Gilmore/

Supporting Document Schedule Item Changes

Satisfied -Name: Z2 Trailer Experience

Comment: Please see attachment.

Satisfied -Name: Sample Rating Scenario

Comment: Please see attached rating scenario of a policy with characteristics that could see greatest dollar impact with this filing.

No Form Schedule items changed.

No Rate/Rule Schedule items changed.

Please let me know if you have questions.

Sincerely,

Brian Marcks, Sue Burlingame

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TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)
Product Name: PPA
Project Name/Number: Gilmore/

Objection Letter

Objection Letter Status Pending Industry Response
Objection Letter Date 10/29/2009
Submitted Date 10/29/2009
Respond By Date

Dear Brian Marcks,

This will acknowledge receipt of the captioned filing. Please review Directive No. 2-2009 and Ark. Code Ann. 23-79-152 and amend the Accident Surcharge Rule for compliance. Additionally, please advise what characteristics would produce a rate increase over 20 percent, how many insureds would be impacted by this percentage and the premium amount.

Please feel free to contact me if you have questions.

Sincerely,
Alexa Grissom

Response Letter

Response Letter Status Submitted to State
Response Letter Date 11/03/2009
Submitted Date 11/03/2009

Dear Alexa Grissom,

Comments:

Reference is made to your note of October 29. Following are responses to your questions in the same order as they appeared in your note.

Response 1

Comments: 1. We have reviewed Directive 2-2009 and Ark. Code Ann. 23-79-152 and have revised our Experience Rating Plan to comply. Attached manual pages GR-19 and GR-20 replace the manual pages of like number currently on file. We have added the following exception to the chargeable accident definition:

(h) In the event of a one car accident, Collision claims arising from natural causes and that are beyond the insured's control. "Natural cause" is defined as an act occasioned exclusively by the violence of nature where all human agency is excluded from creating or entering in the cause of the damage or injury.

In addition, we have revised the first paragraph of Rule 8.C (3) on manual page GR-19 for clarification purposes.

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2. Attached are histograms depicting the distribution of the rate changes contained in this filing. When preparing these histograms we did discover that the maximum and minimum changes that we reported in our original submission were incorrect. We failed to include the rate impacts of the Comprehensive Z2 camping/utility trailer factor increase and the Classic Car factor decreases in our maximum and minimum change calculation. We have included three histograms showing the changes separately for Z2 trailers, classic cars and all other PPA types. The characteristics of the policies that will see the greatest percentage increase in this filing are Z2 trailers that are written with Comprehensive coverage only. 72 policies will have increases of 20% or more, all of which are Z2 trailers. We apologize for the confusion this oversight may have caused.

Changed Items:

Supporting Document Schedule Item Changes

Satisfied -Name: Histograms

Comment: Please see attachments.

No Form Schedule items changed.

Rate/Rule Schedule Item Changes

Exhibit Name	Rule # or Page #	Rate Action	Previous State Filing #
Manual Pages	GR-19 and GR-20	Replacement	

Please let me know if you have questions.

Sincerely,
Brian Marcks, Sue Burlingame

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Company Tracking Number: 03G00109
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Product Name: PPA
Project Name/Number: Gilmore/

Amendment Letter

Submitted Date: 11/12/2009

Comments:

Alexa,

Per our phone conversation this afternoon, attached is a revised RF-1.

Brian

Changed Items:

Supporting Document Schedule Item Changes:

Satisfied -Name: NAIC loss cost data entry document

Comment: Please see attachment.

ARRFARF1 PPA Gen 12-2009 - Revised.pdf

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Product Name: PPA
Project Name/Number: Gilmore/

Amendment Letter

Submitted Date: 10/27/2009

Comments:

Alexa,

After submitting this filing last Friday, we detected that we had inadvertently removed two zip codes (72099 and 72199) from the definition of Territory 40 in Pulaski County. These two zip codes are in the definition of Territory 40 on manual page T-2 currently on file. Attached is a corrected manual page T-2 to be substituted for the page of like number submitted in our original filing. We apologize for any confusion that may have caused. Thank you for your help.

Brian

Changed Items:

Rate/Rule Schedule Item Changes:

Exhibit Name:	Rule # or Page #:	Rate Action:	Previous State Filing Number:	Attach Document:
Revised Manual Page	T-2	Replacement		Corrected Page T-2.pdf

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 TOI: 19.0 Personal Auto
 Product Name: PPA
 Project Name/Number: Gilmore/

State: Arkansas
 State Tracking Number: EFT \$100
 Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Rate Information

Rate data applies to filing.

Filing Method: File and Use
Rate Change Type: Increase
Overall Percentage of Last Rate Revision: -5.300%
Effective Date of Last Rate Revision: 03/22/2007
Filing Method of Last Filing: File and Use

Company Rate Information

Company Name:	Overall % Indicated Change:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Written Premium for this Program:	Maximum % Change (where required):	Minimum % Change (where required):
Shelter General Insurance Company	3.300%	3.200%	\$189,533	8,350	\$5,873,251	22.100%	-2.200%

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Rate/Rule Schedule

Schedule Item	Exhibit Name:	Rule # or Page #:	Rate Action	Previous State Filing Attachments Number:
Filed 11/13/2009 Manual Pages		GR-3, GR-5, GR-6, GR-9, GR-17, T-1, T-2, R-1 thru R-4, R-6 thru R-19	Replacement	AR GR, T and R Pages.pdf
Filed 11/13/2009 Revised Manual Page	T-2		Replacement	Corrected Page T-2.pdf
Filed 11/13/2009 Manual Pages		GR-19 and GR-20	Replacement	Revised pages GR-19 & GR-20.pdf
Filed 11/13/2009 Revised Manual Pages		R-2, R-6, R-8, R-9 and R-17	R-Replacement	General Rate Pages-Revised.pdf

1. DEFINITIONS AND INTERPRETATIONS (Cont.)

F. RECREATIONAL VEHICLES

Motor Home

A motor home is a self-propelled vehicle that is permanently equipped for use as living quarters. This includes a mini-home, which is so equipped, but does not include vans with raised tops.

Motor homes are to be classified and rated as pleasure use and "motor home" is to be indicated on the application. All rules in this manual applicable to private passenger automobiles will apply, except the Classification Discounts will not be applicable.

The cost symbol and model year will be determined from Rules 5. and 6. based on the model year of the vehicle chassis and the cost price new of the entire unit, including the living quarters.

The semiannual premium so determined will be the annual premium for a motor home. See the Policy Term Rule for special provisions applicable to other terms.

G. TRAILERS

(1) House Trailer

A house trailer is an automobile drawn highway vehicle designed to serve as a dwelling on a temporary basis when parked. House trailers shall be rated as Class Z1. A house trailer would include a camping trailer used more than 60 days per year.

(2) Other Than House Trailer (includes Utility, Business Use Owned by the Insured and Other Type Trailers)

These trailers shall be rated Class Z2 if no liability is selected. If Liability coverage is added, the Liability charge is based on the towing unit liability premium. If Physical Damage is written, the cost symbol and model year will be determined from Rules 5, Cost Symbols, and 6, Model Year, based on the cost price new and model year of the trailer. The semiannual premium so determined will be the annual premium. See Rule 3, Policy Term and Rounding Rule, for special provisions applicable to other terms.

Refer to the following as applicable for further details by trailer type.

(a) Utility Trailer

A utility trailer is a trailer designed to be towed by a private passenger automobile with gross vehicle weight rating of 12,000 pounds or less. This includes:

- i) camping trailers used 60 days or less per year,
- ii) farm use trailers,
- iii) trailers used for business and towed by a private passenger automobile and
- iv) trailers not used for business and towed by other than private passenger automobiles.

Excluded from this definition are any trailers utilized as an office/store, display trailer, living quarters and passenger transport. Liability and Medical Payments coverage automatically extend from the towing unit to utility trailers while attached to or towed by an insured private passenger automobile.

1. DEFINITIONS AND INTERPRETATIONS (Cont.)

H. RATE CLASSIFICATIONS (Cont.)

Members of the Household

- (1) insured
- (2) any person residing in the insured's household, and
- (3) any person under the age 25 who is in the insured's care (or care of a resident relative) but resides away from the insured's residence while attending school.

"48 Plus" Rate Classification

The rate class applicable when a driver or spouse is age 48 or over and a business use classification is not required.

- (1) "D" Rate Class - The driver and spouse are both under age 70 and there are no unmarried operators in the insured's household under age 25.
- (2) "X" Rate Class - The driver and spouse are both under age 70 and each unmarried operator in the insured's household under age 25 is rated on a separate Shelter insured vehicle.
- (3) "Q" Rate Class - The driver or spouse is age 70 and over AND
 - (a) there are no unmarried operators in the insured's household under age 25, OR
 - (b) each unmarried operator in the insured's household under age 25 is rated on a separate Shelter insured vehicle.

"Adult" Rate Classification

The rate class applicable to risks not required to be written in a business use classification or in a classification for drivers under age 35, nor qualified to be written in the "48 Plus" classification.

Principal Operator

The one who drives the vehicle either 50% or more of the time or 50% or more of the miles the vehicle is driven.

If two or more unmarried males under 25 years of age do not individually qualify as principal operators but their combined use of the vehicle constitutes 50% or more of its total time or mileage use, the vehicle is considered as having a principal operator of the same age as the unmarried male under 25 years of age who is the most frequent operator. If there is more than one vehicle being insured, a young driver rate based on the use is required for each unmarried male operator under 25 years of age.

If two or more unmarried females under 25 years of age do not individually qualify as principal operators but their combined use of the vehicle constitutes 50% or more of its total time or mileage use, the vehicle is considered as having a principal operator of the same age as the unmarried female under 25 years of age who is the most frequent operator. If there is more than one vehicle being insured, a young driver rate based on the use is required for each unmarried female operator under 25 years of age.

For purposes of this definition only, if the two or more unmarried operators under 25 years of age involve a combination of males and females, ignore the use by any unmarried females.

1. DEFINITIONS AND INTERPRETATIONS (Cont.)

I. RISKS INVOLVING TWO OR MORE PRIVATE PASSENGER AUTOMOBILES

If an additional private passenger automobile is insured, it will be rated as new business.

When two or more automobiles are initially rated, the chargeable accidents and chargeable violations of each operator will be assigned to the automobile he or she drives most frequently. When this cannot be determined, the accidents and violations will be assigned to the vehicle having the highest premium.

When there are more automobiles than operators, and all the automobiles are insured in Shelter General, such vehicles in excess of operators shall be rated for any violations and/or chargeable accidents that are not being counted on existing business. If no violations or accidents are to be counted use zero driving record points and Accident Table 1.

When two or more private passenger automobiles, excluding business use vehicles, insured in this Company are owned or operated by individuals who reside in the same household, and one or more of the owners or operators in the household is a male under 35 years of age or is an unmarried female under 35 years of age, the appropriate "under 35" classification shall apply to only one vehicle for each such owner or operators. Additional vehicles in the same household shall be rated as if there were no such owners or operators.

When applying this rule, the "under 35" classification rules are as follows:

- (1) Unmarried male and female **occasional** operators under age 25 – The "under 25" classification applies to the vehicle which otherwise develops the highest premium, considering the year, model, value and coverages carried.
- (2) Unmarried male and female **principal** operators under age 35 – The "under 35" classification applies to the vehicle that the operator drives most.

When a vehicle cancelled or having been lapsed more than 90 days has ratable driving record points and/or driving experience surcharges, the driving record points and experience surcharges of the cancelled or lapsed vehicle will be reassigned to one of the remaining vehicles, unless the operators involved in the chargeable accident(s) or chargeable violation(s) for the cancelled or lapsed vehicle are no longer members of the household and will not be operating any remaining vehicles.

If the Company is furnished evidence that the driver involved in any chargeable accident or chargeable violation is no longer a member of the household and will not be a driver of the automobile for the period for which the accident or violation would be chargeable, that accident or violation will not be considered chargeable for the affected vehicle. However, if that driver continues to be insured with this Company under another policy, the accident and violation will be considered in the rating of that other policy.

RISKS INVOLVING TWO OR MORE MOTORCYCLES

A Motorcycle needs to be rated for each owner or operator under age 25, except married females. If the operator under age 25 owns or is principal operator of two or more motorcycles, the under age 25 classification will apply to the motorcycle the operator drives the most.

2. COVERAGES (Cont.)

G. MOUNTED CAMPER UNITS

The Physical Damage coverage on a vehicle may be extended, by endorsement, to cover a camper or other detachable living quarters designed to be mounted on the vehicle. The vehicle must be rated as a private passenger automobile and be equipped with sleeping and cooking facilities which are permanently installed, but canopies or shells will not be considered as campers unless equipped with sleeping and cooking facilities. Those canopies or shells not equipped with sleeping or cooking facilities will be covered under any Physical Damage coverage applicable to the vehicle on which it is used.

The coverages and deductible options must be the same for the camper as those applicable to the vehicle on which the camper is to be mounted.

H. CUSTOMIZATION

When customized vehicles are being insured and Physical Damage coverages are included, the policy must be endorsed to cover the customization. The coverages and deductible options must be the same for customization as those applicable on the vehicle. If customization exceeds \$5000, refer to Maximum Limit Rating.

Customized vehicles are private passenger automobiles, as defined, on which the interior or exterior or both have been altered to personalize or better facilitate the use of the vehicle for non-business purposes.

Such alterations include, but are not limited to the following:

- (a) furnishings and carpeting
- (b) equipment for sleeping, cooking or housekeeping
- (c) custom installed height extending roofs
- (d) custom windows
- (e) custom paint, murals, graphics or other custom applied designs.

The additional charges are to be determined from the table shown in the Rate Section of this manual and added to the appropriate Physical Damage premiums for the vehicle.

I. LOSS OF USE

This coverage will pay when the Company makes a payment due to a covered collision or comprehensive loss (for other than glass) to the automobile. The automobile must be inoperable due to the covered loss or the insured must leave the automobile at the shop for needed repairs.

This coverage is not available for Antique or Classic Vehicles.

J. RENTAL REIMBURSEMENT

This coverage provides for rental fees for a substitute automobile rented from a rental agency or garage as the result of a loss involving Collision, Comprehensive or Uninsured Motorists Property damage coverage. Coverage starts the day after the loss if the insured automobile is not driveable or the day after the automobile is taken to the garage for repairs if the automobile is driveable. Other provisions and limitations of this coverage are included in the endorsement.

K. RESERVED FOR FUTURE USE

8. EXPERIENCE RATING PLAN

This plan applies to all private passenger automobiles and motorcycles, as defined in this manual, except those written under the Antique or Limited Use Classic Automobile Rule. It also applies to vehicles written under Rule 1.F. Motor Homes.

A. DRIVING RECORD ASSIGNMENT

(1) New Business

Accumulate the total points of each rateable operator during the 36-month period immediately preceding the date of the application based on the violation schedule.

(2) Renewal Business

Accumulate the total points of each rateable operator for the 36-month period ending 30 days prior to the effective date of the renewal, based on the violation schedule.

VIOLATION SCHEDULE

Minor Violations

- Speeding (Non-excessive)
- All other moving traffic violations (not included as serious or major)

Serious Violations

- Excessive speeding
- No prior insurance where a need existed
- Illegal passing or turning
- Operating vehicle with expired driver's license, altered driver's license or no operator's license
- Driving too fast for conditions
- Failure to have vehicle under control
- Driving on the wrong side of highway, driving wrong way on one-way street or similar violations.
- Careless, reckless, negligent, imprudent driving or similar violations
- Failure to yield right of way
- Stop sign, traffic light or similar violations
- Following too close
- Failure to stop for a school bus receiving or discharging passengers

Major Violations

- Driving while intoxicated, driving under the influence or other alcohol-related violation
- Driving under the influence of drugs
- Refusal to submit to test for alcohol or drugs in motor vehicle
- Illegal possession or transportation of alcohol or drugs in motor vehicle
- Hit-and-run or failure to stop at scene of accident
- Homicide or Assault arising out of the operation of a motor vehicle
- Operation of a motor vehicle while driver's license is cancelled, suspended or revoked
- Racing, drag racing or other similar exhibition driving of an unsafe manner
- Evading, eluding or fleeing from police

The premiums for Liability, Medical Payments and Collision coverages shall be subject to adjustment because of the application of the Driving Record Point Table.

TERRITORIES AND COUNTY CODES

<u>TERR</u>	<u>COUNTY</u>	<u>CODE</u>	<u>TERR</u>	<u>COUNTY</u>	<u>CODE</u>
30	ARKANSAS	001	30	IZARD	065
26	ASHLEY	003	30	JACKSON	067
31	BAXTER	005		JEFFERSON	069
12	BENTON	007	3	Includes zip codes 71644, 71665, 71667, 72004, 72046, 72055, 72072, 72073, 72079, 72132, 72133, 72150, 72152, 72160, 72168 and 72175	
31	BOONE	009			
32	BRADLEY	011			
32	CALHOUN	013	20	Includes zip codes 71601, 71602 and 71603	
31	CARROLL	015			
18	CHICOT	017	31	JOHNSON	071
32	CLARK	019	18	LAFAYETTE	073
30	CLAY	021	30	LAWRENCE	075
31	CLEBURNE	023	2	LEE	077
32	CLEVELAND	025	32	LINCOLN	079
18	COLUMBIA	027	18	LITTLE RIVER	081
31	CONWAY	029	31	LOGAN	083
30	CRAIGHEAD	031	32	LONOKE	085
4	CRAWFORD	033	31	MADISON	087
9	CRITTENDEN	035	31	MARION	089
30	CROSS	037	19	MILLER	091
32	DALLAS	039	2	MISSISSIPPI	093
27	DESHA	041	30	MONROE	095
27	DREW	043	32	MONTGOMERY	097
32	FAULKNER	045	32	NEVADA	099
31	FRANKLIN	047	31	NEWTON	101
31	FULTON	049	32	OUACHITA	103
22	GARLAND	051	31	PERRY	105
3	GRANT	053	25	PHILLIPS	107
30	GREENE	055	32	PIKE	109
32	HEMPSTEAD	057	11	POINSETT	111
32	HOT SPRING	059	32	POLK	113
18	HOWARD	061	31	POPE	115
30	INDEPENDENCE	063	30	PRAIRIE	117

TERRITORIES AND COUNTY CODES

<u>TERR</u>	<u>COUNTY</u>	<u>CODE</u>	<u>TERR</u>	<u>COUNTY</u>	<u>CODE</u>
	PULASKI	119	31	SCOTT	127
40	Includes zip codes 72046, 72065, 72076, 72113, 72116, 72118, 72120 and 72142		31	SEARCY	129
			4	SEASTIAN	131
			18	SEVIER	133
41	Includes zip codes 72002, 72016, 72022, 72023, 72117, 72122, 72126, 72135, 72210, 72211, 72212 and 72223		30	SHARP	135
			30	STONE	137
			10	UNION	139
42	Includes zip codes 72103, 72114, 72201, 72202, 72204, 72205, 72206, 72207, 72209 and 72227		31	VAN BUREN	141
			12	WASHINGTON	143
			30	WHITE	145
31	RANDOLPH	121	21	WOODRUFF	147
2	ST. FRANCIS	123	31	YELL	149
3	SALINE	125			

For areas affected by the creation of new zip codes, territory will be assigned based on the zip-code boundaries above.

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE
PREMIUM DETERMINATION CHART**

Primary Coverages

Step	Description	Page	Round	Primary Coverages						Customization		Mounted Camper		Gap		Drive Other Car
				BIPD	MED	UM	UIM	COLL	COMP	COLL	COMP	COLL	COMP	COLL	COMP	BIPD
1	Territorial Base Rate	R-2	\$	+	+	+	+	+	+	+	+	+	+	+	+	+
2	Tier	R-3	\$	x	x	x	x	x	x					x	x	x
3	Optional Limit	R-4 & 5	\$	x	x	x	x									x
4	Cost Symbol	R-6	\$					x	x					x	x	
5	Model Year	R-7	\$					x	x					x	x	
6	Deductible	R-7	\$					x	x	x	x	x	x			
7	Drive Other Car Endorsement	R-18	\$													x
8	Rate Class	R-8 & 9	¢	x	x			x	x	x	x	x	x	x	x	
9	Gap Endorsement	R-3	¢											x	x	
10	Driving Record Adjustment	R-10	¢	x	x			x		x		x		x		x
11	Habitual Offender Surcharge	R-10	¢	x	x			x		x		x		x		x
12	Accident Surcharge	R-10	¢	x	x			x		x		x		x		x
13	Safe Driver Discount	R-10	¢	x	x			x		x		x		x		x
14	Passive Restraint Discount	R-10	¢		x											
15	Motor Veh. Acc. Prev. Discount	R-10	¢	x				x		x		x		x		x
16	Companion Policy Discount	R-10	¢	x	x			x	x	x	x	x	x	x	x	x
17	Policy Term	GR-12	¢	x	x	x	x	x	x	x	x	x	x	x	x	x
Total Premium																

Additional Coverages

Step	Description	Page	Round	ERS	Loss of Use	Acc. Death	UMPD	Rental Reimb	Disability Indem.	Employer's Non-Ownership Liability	Hired Automobile Coverage
1	Premium / Territorial Base Rate	R-2,3 & 18	\$	+	+	+	+	+	+	+	+
2	Optional Limit	R-4	\$		x					x	x
3	Rate Class	R-8 & 9	¢		x						
4	Policy Term	GR-12	¢	x	x	x	x	x	x	x	x
Total Premium											

SUB-TOTAL PREMIUM FOR TERM (Sum of all Total Premiums for all coverages)	=
Term Premium	+
TOTAL PREMIUM FOR TERM	=

Premium Rounding

When rounding to the nearest dollar, an amount of 50 cents or more shall be considered a dollar. When rounding to the nearest penny, an amount of .5 cents or more shall be considered a penny.

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE
TERRITORIAL BASE RATES**

Premiums Shown in This Manual are for a Semi-Annual Policy Term Unless Otherwise Indicated

TERRITORY	BI/PD	MED	COLLISION	COMP	LOSS	CUSTOMIZATION	
	COVERAGE	COVERAGE	COVERAGE	COVERAGE	OF USE	COLL	COMP
	25/50/25	\$5,000	\$500 DED.	\$100 DED.	\$100	\$500 DED	\$100 DED
2	276	66	121	104	17	17	27
3	285	66	124	87	16	17	20
4	280	72	115	70	15	17	20
9	278	68	134	111	17	17	27
10	248	66	125	102	16	17	27
11	322	68	118	99	17	17	27
12	249	66	111	82	16	17	20
18	223	72	128	110	16	17	20
19	276	73	121	91	16	17	20
20	311	73	124	81	19	17	20
21	215	66	115	114	19	17	20
22	318	73	120	76	19	17	20
25	314	73	131	90	17	17	27
26	264	68	125	98	16	17	20
27	250	73	130	101	16	17	20
30	258	69	115	96	16	17	20
31	218	66	117	93	16	17	20
32	236	68	117	101	16	17	20
40	278	72	117	61	16	17	20
41	322	80	130	69	16	17	20
42	348	83	133	73	16	17	20

BASE RATES - ALL TERRITORIES	
COVERAGE	BASE RATE
Uninsured Motorists 25/50	12
Underinsured Motorists 25/50	19

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE
ADDITIONAL COVERAGES AND RATING FACTORS**

GENERAL TIER PLACEMENT (RULE 4)						MOUNTED CAMPER UNITS (RULE 2.G)				
						Add the appropriate charges below, by coverage and deductible, to the applicable premiums for the vehicle. Use the factors shown on page R-7 for other deductible options.				
<u>Tier Code</u>	<u>BIPD Tier Factor</u>	<u>Med Tier Factor</u>	<u>UM Tier Factor</u>	<u>Coll Tier Factor</u>	<u>Comp Tier Factor</u>	<u>Rating Value</u>	<u>\$500 Ded. Collision</u>	<u>\$100 Ded. Comprehensive</u>		
5000	1.03	1.03	1.03	1.03	1.03	\$0 - 500	\$4	\$4		
6000	1.05	1.05	1.06	1.05	1.05	501 - 1,000	\$8	\$8		
9995	1.00	1.00	1.00	1.00	1.00	1,001 - 2,000	\$12	\$12		
9997	1.04	1.04	1.04	1.04	1.04	2,001 - 4,000	\$16	\$16		
						over 4,000	\$20	\$20		
EMERGENCY ROAD SERVICE (RULE 2.M)						UNINSURED MOTORIST PROPERTY DAMAGE (RULE 2.O)				
Available in multiples of \$10.00 per disablement.										
						<u>Limit</u>	<u>Premium</u>			
						\$10	\$3			
						\$20	\$6			
						\$30	\$8			
						\$40	\$9			
						\$50	\$10			
						\$60	\$12			
						\$70	\$13			
						\$80	\$15			
						\$90	\$16			
						\$100	\$18			
Each additional \$10 limit - Add \$1						RENTAL REIMBURSEMENT (RULE 2.J)				
						<u>Limit per Day</u>				
						<u>Rate Classes</u>	\$20	\$30	\$40	\$50
						DB, DD, DF, DH, WA, WB, WC,	\$17	\$24	\$32	\$41
						WD, TR, T3, TX, T4, FF, F3, FG, F4				
						All other Rate Classes	\$11	\$16	\$22	\$27
RESERVED FOR FUTURE USE						DISABILITY INDEMNITY (RULE 2.N)				
						<u>Weekly Limit</u>	<u>Premium</u>			
						\$140	\$5			
RESERVED FOR FUTURE USE						ACCIDENTAL DEATH (RULE 2.K)				
						<u>Limit</u>	<u>Premium</u>			
						\$5,000	\$3			
						\$10,000	\$6			
RESERVED FOR FUTURE USE						LOAN / LEASE GAP (RULE 2.P)				
						<u>Collision Factor</u>	<u>Comp Factor</u>			
						0.07	0.07			
RESERVED FOR FUTURE USE						RESERVED FOR FUTURE USE				

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE
OPTIONAL LIMIT FACTORS**

BODILY INJURY LIABILITY										
Base Limits 25/50										
Lower Limits (In Thousands)										
Upper Limits (In Thousands)	25	50	100	200	250	300	500	750	800	1000
50	1.00	1.09								
100	1.03	1.11	1.15							
200	1.05	1.14	1.18	1.26						
250	1.06	1.16	1.19	1.28	1.29					
300	1.07	1.17	1.21	1.29	1.30	1.32				
500	1.10	1.22	1.26	1.31	1.34	1.37	1.45			
750	1.14	1.27	1.29	1.34	1.38	1.39	1.48	1.53		
800	1.16	1.29	1.31	1.37	1.39	1.41	1.49	1.54	1.55	
1000	1.22	1.32	1.34	1.40	1.42	1.44	1.52	1.55	1.58	1.60

PROPERTY DAMAGE LIABILITY

<u>Limit</u>	<u>Factor</u>
25,000	0.00
50,000	0.03
100,000	0.06
200,000	0.09
250,000	0.11
300,000	0.12
500,000	0.14
750,000	0.22
800,000	0.24
1,000,000	0.31

To determine the premiums for Liability Limit other than the 25/50/25 base limit, add the selected Bodily Injury limit factor to the selected Property Damage factor and multiply the result with the Territorial Base Rate.

SINGLE LIMIT LIABILITY

<u>Limit</u>	<u>Factor</u>
100,000	1.25
200,000	1.38
250,000	1.44
300,000	1.47
400,000	1.53
500,000	1.59
750,000	1.67
800,000	1.72
1,000,000	1.77

For Single Limit Bodily Injury and Property Damage Liability multiply the 25/50/25 rate by the appropriate factor.

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE
COST SYMBOL FACTORS**

Apply only to the coverages of Collision and Comprehensive as shown on the Premium Determination Chart.

Cost Symbol	Coll.	Comp.	Cost Symbol	Coll.	Comp.	Cost Symbol	Coll.	Comp.
1	0.33	0.34	34	1.81	1.98	67	2.66	3.57
2	0.33	0.34	35	1.84	2.03	68	2.69	3.61
3	0.38	0.40	36	1.87	2.09	69	2.72	3.65
4	0.49	0.45	37	1.90	2.15	70	2.75	3.69
5	0.60	0.51	38	1.92	2.20	71	2.77	3.73
6	0.70	0.68	39	1.94	2.25	72	2.79	3.77
7	0.79	0.74	40	1.96	2.30	73	2.82	3.82
8	0.85	0.87	41	1.98	2.35	74	2.84	3.86
9	0.93	0.94	42	2.00	2.41	75	2.87	3.90
10	1.00	1.00	43	2.02	2.46	76	2.90	3.95
11	1.07	1.08	44	2.05	2.52	77	2.94	3.99
12	1.15	1.13	45	2.07	2.57	78	2.96	4.03
13	1.18	1.17	46	2.10	2.63	79	2.98	4.07
14	1.21	1.23	47	2.13	2.68	80	3.01	4.11
15	1.26	1.26	48	2.16	2.73	81	3.04	4.15
16	1.31	1.30	49	2.19	2.78	82	3.07	4.19
17	1.35	1.33	50	2.22	2.83	83	3.09	4.24
18	1.37	1.35	51	2.25	2.88	84	3.12	4.29
19	1.40	1.37	52	2.27	2.92	85	3.15	4.33
20	1.43	1.39	53	2.29	2.97	86	3.17	4.37
21	1.47	1.41	54	2.31	3.01	87	3.19	4.41
22	1.51	1.43	55	2.34	3.06	88	3.22	4.45
23	1.55	1.46	56	2.37	3.10	89	3.24	4.50
24	1.58	1.50	57	2.40	3.14	90	3.27	4.54
25	1.61	1.54	58	2.43	3.18	91	3.30	4.59
26	1.63	1.59	59	2.46	3.22	92	3.33	4.63
27	1.66	1.64	60	2.49	3.26	93	3.35	4.67
28	1.68	1.68	61	2.51	3.30	94	3.38	4.72
29	1.70	1.73	62	2.53	3.34	95	3.41	4.76
30	1.72	1.78	63	2.56	3.39	96	3.45	4.83
31	1.74	1.83	64	2.59	3.43	97	3.49	4.90
32	1.76	1.88	65	2.62	3.48	98	3.53	4.97
33	1.78	1.93	66	2.64	3.52			

For symbols greater than 98, multiply the symbol 95 factor by .012 for Collision and .015 for Comprehensive for each additional symbol.

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE**

MODEL YEAR FACTORS

Apply only to the coverages of Collision and Comprehensive as shown in the Premium Determination Chart.

Model Year	Collision	Comprehensive
2010	2.05	2.08
2009	1.95	1.98
2008	1.86	1.89
2007	1.77	1.80
2006	1.69	1.71
2005	1.61	1.63
2004	1.53	1.55
2003	1.46	1.48
2002	1.39	1.41
2001	1.32	1.34
2000	1.26	1.28
1999	1.20	1.22
1998	1.09	1.17
1997 & Prior	1.00	1.11

Unless shown above, the premium for each subsequent model year shall be 5% above the premium for the preceding model year.

The current model year coincides with the current calendar year through September 30. Effective October 1 of each calendar year, the current model year increases by one year and the premiums for vehicles of the fourteenth preceding and earlier model years shall be adjusted to equal the premium for the thirteenth preceding model year.

DEDUCTIBLE FACTORS

COLLISION	
LIMIT	FACTOR
100	1.49
200	1.30
250	1.26
500	1.00
750	0.82
1,000	0.69
2,000	0.53

COMPREHENSIVE	
LIMIT	FACTOR
\$50	1.16
100	1.00
250	0.74
500	0.58
750	0.53
1,000	0.49
2,000	0.35

ARKANSAS PRIVATE PASSENGER AUTOMOBILE RATE CLASSIFICATIONS AND FACTORS

For age 25 and over rate classifications, except business use, the 1st position denotes age and the 2nd position specifies usage.

1 st Position of Rate Class	Adult	"48 Plus"		Married Male		Unmarried Female Principal		Unmarried Male Principal	
		Age 48 - 69	Age 70 & up	Age 30 - 34	Age 25 - 29	Age 30 - 34	Age 25 - 29	Age 30 - 34	Age 25 - 29
	B	D / X	Q	H	K	M	P	R	W
2 nd Position of Rate Class	Pleasure Use or Driving To or From Work or School		Driving To or From Work or School			Farm Vehicles		Business Use	
	3.0 miles or less		3.1 miles - 15.0 miles						
	Annual Mileage		Annual Mileage		15.1 miles or more	Annual Mileage		T2	
	Short	Long	Short	Long		Short	Long		
	1	2	3	4	5	6	7		

For age 24 and under rate classifications, use the chart below.

Class of Driver	Use of Vehicle		Class of Driver	Use of Vehicle	
	Non-Farm Vehicle	Farm Vehicle		Non-Farm Vehicle	Farm Vehicle
Unmarried Female Occassional Age 21 - 24	DB	WA	Unmarried Male Principal Age 21 - 24	TX	FG
Unmarried Male Occassional Age 21 - 24	TR	FF	Unmarried Female Principal Under Age 21	DH	WD
Unmarried Female Occassional Under Age 21	DD	WB	Unmarried Male Principal Under Age 21	T4	F4
Unmarried Male Occassional Under Age 21	T3	F3	Married Male Age 21 - 24	T5	F5
Unmarried Female Principal Age 21 - 24	DF	WC	Married Male Under Age 21	TH	FH

DRIVERS - UNDER AGE 25

Rate Class			Good Student		Driver Training		Good Student and Driver Training	
	Single Auto	Multiple Auto	Single Auto	Multiple Auto	Single Auto	Multiple Auto	Single Auto	Multiple Auto
DB	1.32	1.13	1.18	1.01				
DD	2.19	1.97	2.06	1.84	2.00	1.78	1.89	1.68
WA	1.08	0.91	1.00	0.81				
WB	1.80	1.57	1.66	1.47	1.65	1.44	1.55	1.34
DF	1.65	1.44	1.44	1.26				
DH	2.64	2.38	2.50	2.27	2.39	2.15	2.29	2.07
WC	1.41	1.22	1.27	1.08				
WD	2.19	1.97	2.06	1.84	2.00	1.78	1.89	1.68
TR	1.42	1.31	1.14	1.03				
T3	2.43	2.31	1.87	1.75	2.15	2.03	1.67	1.54
FF	1.23	1.11	0.99	0.88				
F3	2.07	1.95	1.59	1.48	1.83	1.71	1.42	1.31
TX	1.84	1.73	1.47	1.36				
T4	3.63	3.51	2.74	2.63	3.20	3.08	2.51	2.40
FG	1.58	1.45	1.28	1.14				
F4	3.11	2.99	2.40	2.27	2.77	2.65	2.14	2.03
T5	1.34	1.23						
TH	1.84	1.73			1.69	1.58		
F5	1.15	1.03						
FH	1.58	1.45			1.42	1.31		

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE
RATE CLASSIFICATIONS AND FACTORS**

DRIVERS - AGE 25 AND OVER

Rate Class	Single Auto	Multiple Auto	Rate Class	Single Auto	Multiple Auto	Rate Class	Single Auto	Multiple Auto
B1	0.87	0.71	Q1	0.83	0.67	M1	1.00	0.81
B2	1.00	0.84	Q2	0.96	0.80	M2	1.13	0.95
B3	0.87	0.71	Q3	0.83	0.67	M3	1.00	0.81
B4	1.00	0.84	Q4	0.96	0.80	M4	1.13	0.95
B5	1.09	0.92	Q5	1.09	0.92	M5	1.24	1.05
B6	0.74	0.59	Q6	0.70	0.55	M6	0.84	0.67
B7	0.87	0.71	Q7	0.83	0.67	M7	1.00	0.81
D1	0.70	0.56	H1	0.87	0.71	P1	1.04	0.84
D2	0.83	0.67	H2	1.00	0.84	P2	1.17	0.99
D3	0.70	0.56	H3	0.87	0.71	P3	1.04	0.84
D4	0.83	0.67	H4	1.00	0.84	P4	1.17	0.99
D5	0.91	0.76	H5	1.09	0.92	P5	1.29	1.09
D6	0.61	0.47	H6	0.74	0.59	P6	0.87	0.70
D7	0.70	0.56	H7	0.87	0.71	P7	1.04	0.84
X1	0.87	0.71	K1	0.91	0.75	R1	0.90	0.73
X2	1.00	0.84	K2	1.05	0.88	R2	1.03	0.86
X3	0.87	0.71	K3	0.91	0.75	R3	0.90	0.73
X4	1.00	0.84	K4	1.05	0.88	R4	1.03	0.86
X5	1.09	0.92	K5	1.14	0.97	R5	1.12	0.95
X6	0.74	0.59	K6	0.78	0.63	R6	0.76	0.60
X7	0.87	0.71	K7	0.91	0.75	R7	0.90	0.73
						W1	1.09	0.90
						W2	1.24	1.05
						W3	1.09	0.90
						W4	1.24	1.05
						W5	1.44	1.23
						W6	0.88	0.72
						W7	1.09	0.90
Rate Class	Single Auto	Multiple Auto						
T2	1.10	0.95						

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE
DISCOUNTS AND SURCHARGES**

<p>DRIVING RECORD ADJUSTMENT (RULE 8.A) Applies to the coverages of BIPD, Med Pay and Collision.</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;"><u>Points</u></th> <th style="text-align: center;"><u>Factor</u></th> </tr> </thead> <tbody> <tr><td style="text-align: center;">0-3</td><td style="text-align: center;">0.85</td></tr> <tr><td style="text-align: center;">4-6</td><td style="text-align: center;">1.00</td></tr> <tr><td style="text-align: center;">7-9</td><td style="text-align: center;">1.15</td></tr> <tr><td style="text-align: center;">10-12</td><td style="text-align: center;">1.35</td></tr> <tr><td style="text-align: center;">13-15</td><td style="text-align: center;">1.55</td></tr> <tr><td style="text-align: center;">16-18</td><td style="text-align: center;">1.75</td></tr> <tr><td style="text-align: center;">19-21</td><td style="text-align: center;">2.00</td></tr> <tr><td style="text-align: center;">22-24</td><td style="text-align: center;">2.30</td></tr> <tr><td style="text-align: center;">25-27</td><td style="text-align: center;">2.65</td></tr> <tr><td style="text-align: center;">28-34</td><td style="text-align: center;">3.05</td></tr> <tr><td style="text-align: center;">35-41</td><td style="text-align: center;">3.50</td></tr> <tr><td style="text-align: center;">42-48</td><td style="text-align: center;">4.00</td></tr> <tr><td style="text-align: center;">49+</td><td style="text-align: center;">4.50</td></tr> </tbody> </table> <p>Refer to the Violation Schedule and Driving Record Point Assignment Table in the General Rules pages of the manual.</p>	<u>Points</u>	<u>Factor</u>	0-3	0.85	4-6	1.00	7-9	1.15	10-12	1.35	13-15	1.55	16-18	1.75	19-21	2.00	22-24	2.30	25-27	2.65	28-34	3.05	35-41	3.50	42-48	4.00	49+	4.50	<p>SAFE DRIVER DISCOUNT (RULE 9.A) Applies to the coverages of BIPD, Med Pay and Collision.</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">3 Years</td> <td style="text-align: center;">15%</td> </tr> <tr> <td style="text-align: center;">6 Years</td> <td style="text-align: center;">20%</td> </tr> </table> <hr/> <p>PASSIVE RESTRAINT DISCOUNT (RULE 9.B) Applies to the coverage of Med Pay.</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: left;">Air Bag - Driver Side Only</td> <td style="text-align: right;">20%</td> </tr> <tr> <td style="text-align: left;">Air Bag - Driver & Passenger Side</td> <td style="text-align: right;">30%</td> </tr> <tr> <td style="text-align: left;">Air Bag & Automatic Seat Belts (Driver & Passenger)</td> <td style="text-align: right;">40%</td> </tr> </table> <hr/> <p>COMPANION POLICY DISCOUNT (RULE 9.D) Applies to the coverages of BIPD, Med Pay, Coll & Comp.</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">48 Plus Rate Classes</td> <td style="text-align: center;">5% or 10%</td> </tr> <tr> <td style="text-align: center;">All Other Rate Classes</td> <td style="text-align: center;">5%</td> </tr> </table> <hr/> <p>MOTOR VEHICLE ACCIDENT PREVENTION COURSE DISC. (RULE 9.E) Applies to the coverages of BIPD and Collision.</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">Qualified Operators 55 and Older</td> <td style="text-align: center;">10%</td> </tr> </table> <hr/> <p style="text-align: center;">RESERVED FOR FUTURE USE</p>	3 Years	15%	6 Years	20%	Air Bag - Driver Side Only	20%	Air Bag - Driver & Passenger Side	30%	Air Bag & Automatic Seat Belts (Driver & Passenger)	40%	48 Plus Rate Classes	5% or 10%	All Other Rate Classes	5%	Qualified Operators 55 and Older	10%
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<p>HABITUAL OFFENDER SURCHARGE (RULE 8.B) Applies to the coverages of BIPD, Med Pay and Collision.</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: left;">Surcharge for Excessive Violations</td> <td style="text-align: center;">25%</td> </tr> </table>	Surcharge for Excessive Violations	25%																																											
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<p>ACCIDENT SURCHARGE (RULE 8.C) Applies to the coverages of BIPD, Med Pay and Collision.</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;"><u>Accidents</u></th> <th style="text-align: center;"><u>Rating Table</u></th> <th style="text-align: center;"><u>Factor</u></th> </tr> </thead> <tbody> <tr><td style="text-align: center;">0</td><td style="text-align: center;">1</td><td style="text-align: center;">1.00</td></tr> <tr><td style="text-align: center;">1</td><td style="text-align: center;">2</td><td style="text-align: center;">1.40</td></tr> <tr><td style="text-align: center;">2</td><td style="text-align: center;">3</td><td style="text-align: center;">2.00</td></tr> <tr><td style="text-align: center;">3</td><td style="text-align: center;">4</td><td style="text-align: center;">3.00</td></tr> <tr><td style="text-align: center;">4 or more</td><td style="text-align: center;">5</td><td style="text-align: center;">4.00</td></tr> </tbody> </table>	<u>Accidents</u>	<u>Rating Table</u>	<u>Factor</u>	0	1	1.00	1	2	1.40	2	3	2.00	3	4	3.00	4 or more	5	4.00																											
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3	4	3.00																																											
4 or more	5	4.00																																											

**ARKANSAS
ANTIQUe AND CLASSIC AUTOMOBILES
PREMIUM DETERMINATION CHART**

Primary Coverages

Step	Description	Page	Round	BIPD	MED	UM	UIM	COLL	COMP
1	Territorial Base Rate	R-2	\$	+	+	+	+	+	+
2	Tier	R-3	\$	x	x	x	x	x	x
3	Optional Limit	R-4 & 5	\$	x	x	x	x		
4	Cost Symbol¹	R-6	\$					x	x
5	Model Year	R-7	\$					x	x
6	Deductible	R-7	\$					x	x
7	Rate Class²	R-9	¢	x	x	x	x	x	x
8	Policy Term	GR-12	¢	x	x	x	x	x	x
Total Premium									

Additional Coverages

Step	Description	Page	Round	ERS	Accidental Death	Customization	
						Coll	Comp
1	Territorial Base Rate	R-2 & 3	\$	+	+	+	+
2	Deductible	R-7	\$			x	x
3	Policy Term	GR-12	¢	x	x	x	x
Total Premium							

Step	Description	Page	Round	UMPD	Disability Indemnity
1	Premium	R-3	\$	+	+
2	Rate Class²	R-11	¢	x	x
3	Policy Term	GR-12	¢	x	x
Total Premium					

SUB-TOTAL PREMIUM FOR TERM	=
(Sum of all Total Premiums for all coverages)	
Term Fee	+
TOTAL PREMIUM FOR TERM	=

¹ Antique and Limited Use Classic automobiles may be insured for Physical Damage coverages on a maximum limit rating basis only. The cost symbol for the desired amount of coverage is obtained from the corresponding value listed in the cost symbol table.

² Antique and Limited Use Classic Automobiles (Rate Class CC)

COVERAGE	% OF BASE RATE
Liability	0.10
Medical Payments	0.10
Uninsured Motorists	0.40
Underinsured Motorists	0.40
UMPD	0.40
Collision	0.15
Comprehensive	0.40
All Other Coverages	1.00

FULL USE CLASSIC AUTOMOBILES

Refer to the Premium Determination Chart on Page R-2. Rates are determined the same as for any private passenger automobile. Indicate "Full Use Classic" on the application. Insure Physical Damage coverages on a maximum limit rating basis.

**ARKANSAS
MOTORCYCLES
PREMIUM DETERMINATION CHART
(Annual Premiums)**

Primary Coverages

Step	Description	Page	Round	BIPD	MED	UM	UIM	COLL	COMP
1	Territorial Base Rate	R-13	\$	+	+	+	+	+	+
2	Tier	R-3	\$	x	x	x	x	x	x
3	Optional Limit¹	R-4 & 5	\$	x	x	x	x		
4	Model Year	R-7	\$					x	x
5	Deductible	R-7	\$					x	x
6	Rate Class	R-14	¢	x	x	x	x	x	x
7	Driving Record Adj.	R-10	¢	x	x			x	
8	Habitual Off. Surcharge	R-10	¢	x	x			x	
9	Accident Surcharge	R-10	¢	x	x			x	
10	Policy Term	R-14	¢	x	x	x	x	x	x
Total Premium									

Additional Coverages

Step	Description	Page	Round	UMPD	Disability Indemnity	Accidental Death
1	Territorial Base Rate²	R-3	\$	+	+	+
2	Rate Class	R-14	¢		x	x
3	Policy Term	R-14	¢	x	x	x
Total Premium						

SUB-TOTAL PREMIUM FOR TERM (Sum of all Total Premiums for all coverages)	=
Term Fee	+
TOTAL PREMIUM FOR TERM	=

¹ Medical Payment Limit of \$25,000 is not available for Motorcycles.

² Accidental Death Limit of \$10,000 is not available for Motorcycles.

The Semi-Annual Premium determined from the above chart will be the Annual Premium for a Motorcycle.

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE
TERRITORIAL BASE RATES**

Premiums Shown in This Manual are for Annual Policy Term

TERRITORY	BI/PD COVERAGE 25/50/25	MED COVERAGE \$5,000	COLLISION COVERAGE \$500 DED.	COMP COVERAGE \$100 DED.
2	264	47	128	98
3	280	47	133	81
4	267	49	123	65
9	265	53	144	106
10	243	48	134	97
11	290	51	125	94
12	235	48	117	77
18	217	53	137	103
19	260	54	128	85
20	304	53	131	76
21	204	51	123	107
22	297	56	128	72
25	296	52	141	85
26	246	49	134	91
27	246	54	139	95
30	241	51	123	89
31	206	50	123	86
32	226	51	123	95
40	266	53	125	58
41	315	59	137	65
42	334	59	142	69

BASE RATES - ALL TERRITORIES	
COVERAGE	BASE RATE
Uninsured Motorists 25/50	14
Underinsured Motorists 25/50	19

**ARKANSAS
MOTORCYCLES
OPTIONAL RATING FACTORS**

DEDUCTIBLE FACTORS

COLLISION	
LIMIT	FACTOR
\$50	2.00
100	1.65
200	1.21
250	1.10
500	0.96
750	0.88
1000	0.80
2000	0.48

COMPREHENSIVE	
LIMIT	FACTOR
\$50	1.91
100	1.00
250	0.90
500	0.87
750	0.85
1000	0.82
2000	0.62

RATE CLASSIFICATIONS AND FACTORS

Operators Age 25 and Over or Married Females						Operators Under Age 25 Except Married Females						
RATE CLASS	BIPD	MED	UM/UIM	COLL	COMP	ENGINE CC	BIPD	MED	UM/UIM	COLL	COMP	RATE CLASS
NA	0.26	2.60	3.00	0.10	0.20	0-70	0.42	3.48	3.00	0.16	0.22	NN
NB	0.26	2.60	3.00	0.16	0.31	71-160	0.42	3.48	3.00	0.23	0.35	NO
NC	0.26	2.60	3.00	0.23	0.46	161-250	0.42	3.48	3.00	0.33	0.53	NP
ND	0.37	3.91	3.00	0.33	0.61	251-400	0.62	5.22	3.00	0.44	0.71	NQ
NE	0.37	3.91	3.00	0.44	0.85	401-520	0.62	5.22	3.00	0.68	0.97	NR
NF	0.37	3.91	3.00	0.79	0.85	521-675	0.62	5.22	3.00	1.23	0.97	NS
NG	0.62	6.52	3.00	1.00	1.23	676-825	1.04	8.70	3.00	1.50	1.41	NT
NH	0.62	6.52	3.00	1.17	1.73	826-975	1.04	8.70	3.00	1.79	1.99	NU
NI	0.62	6.52	3.00	1.33	2.23	976-1125	1.04	8.70	3.00	2.06	2.56	NV
NJ	0.62	6.52	3.00	1.62	2.69	1126-1275	1.04	8.70	3.00	2.07	3.09	NW
NK	0.62	6.52	3.00	1.62	2.69	Over 1275	1.04	8.70	3.00	2.07	3.09	NX

STATUTORY COVERAGE FACTORS (All Classes)	
Income Disability	4.00
Accidental Death	4.00

POLICY TERM FACTORS

SEMI-ANNUAL TERM	
Comprehensive	0.60
All Other Coverages	0.70

Quarterly Installment Fee \$12.50

**ARKANSAS
MOTOR HOMES
PREMIUM DETERMINATION CHART**

Primary Coverages

Step	Description	Page	Round	BIPD	MED	UM	UIM	COLL	COMP	Customization		Gap	
										COLL	COMP	COLL	COMP
1	Territorial Base Rate	R-2	\$	+	+	+	+	+	+	+	+	+	+
2	Tier	R-3	\$	x	x	x	x	x	x			x	x
3	Optional Limit	R-4 & 5	\$	x	x	x	x						
4	Cost Symbol	R-6	\$					x	x			x	x
5	Model Year	R-7	\$					x	x			x	x
6	Deductible	R-7	\$					x	x	x	x		
7	Rate Class¹	R-8 & 9	¢	x	x			x	x	x	x	x	x
8	Gap Endorsement	R-3	¢									x	x
9	Driving Record Adjustment	R-10	¢	x	x			x		x		x	
10	Habitual Offender Surcharge	R-10	¢	x	x			x		x		x	
11	Accident Surcharge	R-10	¢	x	x			x		x		x	
12	Safe Driver Discount	R-10	¢	x	x			x		x		x	
13	Passive Restraint Discount	R-10	¢		x								
14	Motor Veh. Acc. Prev. Discount	R-10	¢	x				x		x		x	
15	Companion Policy Discount	R-10	¢	x	x			x	x	x	x	x	x
16	Policy Term	R-15	¢	x	x	x	x	x	x	x	x	x	x
Total Premium													

Additional Coverages

Step	Description	Page	Round	ERS	Loss of Use	Acc. Death	UMPD	Rental Reimb	Disability Indem.
1	Premium / Territorial Base Rate	R-2 & 3	\$	+	+	+	+	+	+
2	Optional Limit	R-4	\$		x				
3	Rate Class	R-8 & 9	¢		x				
4	Policy Term	R-15	¢	x	x	x	x	x	x
Total Premium									

SUB-TOTAL PREMIUM FOR TERM	=
(Sum of all Total Premiums for all coverages)	
Term Premium	+
TOTAL PREMIUM FOR TERM	=

¹ Multiple Automobile Discount does not apply.

The Semi-Annual Premium determined from the above chart will be the Annual Premium for a Motor Home.

POLICY TERM FACTORS

SEMI-ANNUAL TERM	
All Coverages	0.80

Quarterly Installment Fee \$12.50

**ARKANSAS
HOUSE TRAILERS - CLASS Z1
PREMIUM DETERMINATION CHART**

Primary Coverages

Step	Description	Page	Round	BIPD	COLL	COMP
1	Territorial Base Rate	R-16	\$	+	+	+
2	Tier	R-3	\$	x	x	x
3	Optional Limit	R-4	\$	x		
4	Cost Symbol ¹	R-16	\$		x	x
5	Deductible	R-16	\$		x	x
6	Policy Term	GR-13	¢	x	x	x
Total Premium						

Additional Coverages

Step	Description	Page	Round	Customization		ERS
				Coll	Comp	
1	Territorial Base Rate	R-3	\$	+	+	+
2	Deductible	R-16	\$	x	x	
3	Policy Term	GR-13	¢	x	x	x
Total Premium						

SUB-TOTAL PREMIUM FOR TERM (Sum of all Total Premiums for all coverages)	=
Term Fee	+
TOTAL PREMIUM FOR TERM	=

¹ A cost symbol is determined by rating value of the vehicle.

BASE RATES - ALL TERRITORIES

LIABILITY 25/50/25	COLLISION \$50 Deductible	COMPREHENSIVE \$0 Deductible
10	36	55

COST SYMBOLS

COST SYMBOL	RATING VALUE	COLL	COMP
B	1-1,000	0.73	0.67
C	1,001-1,400	0.73	0.67
D	1,401-1,800	0.73	0.67
E	1,801-2,200	0.86	0.83
F	2,201-2,700	1.00	1.00
G	2,701-3,200	1.05	1.06
H	3,201-3,800	1.15	1.25
I	3,801-4,500	1.20	1.43
J	4,501-5,500	1.33	1.68
K	5,501-6,500	1.42	2.12
L	6,501-7,500	1.59	2.37
M	7,501-8,500	1.76	2.63
N	8,501-9,500	1.93	2.88

COST SYMBOL	RATING VALUE	COLL	COMP
O	9,501-10,500	2.10	3.14
P	10,501-11,500	2.28	3.39
Q	11,501-12,500	2.44	3.64
R	12,501-13,500	2.61	3.90
S	13,501-14,500	2.79	4.15
T	14,501,15,500	2.94	4.40
U	15,501-16,500	3.11	4.65
V	16,501-17,500	3.28	4.91
W	17,501-18,500	3.45	5.16
X	18,501-19,500	3.62	5.41
Y	19,501-20,500	3.80	5.67
Z	20,501-21,500	3.96	5.92
	Additional 1,000	0.17	0.25

For each additional \$1,000 or fraction thereof over the cost symbol Z, add .17 to the Collision factor and .25 to the Comprehensive factor.

DEDUCTIBLE FACTORS

COLLISION	
Limit	Factor
\$50	1.00
\$100	0.75
\$250	0.45

COMPREHENSIVE	
Limit	Factor
\$ 0 -	1.00
\$ 25 -	0.70
\$ 50 -	0.55
\$100 -	0.45

**ARKANSAS
TRAILERS - CLASS Z2
PREMIUM DETERMINATION CHART
(Annual Premiums)**

Primary Coverages

Step	Description	Page	Round	BIPD	COLL	COMP
1	Territorial Base Rate*	R-2	\$	+	+	+
2	Tier*	R-3	\$	x	x	x
3	Optional Limit*	R-4 & 5	\$	x	x	x
4	Cost Symbol	R-6	\$		x	x
5	Model Year	R-7	\$		x	x
6	Deductible	R-7	\$		x	x
7	Rate Class¹	R-9 & 17	¢	x	x	x
8	Trailer Factor	R-17	¢	x	x	x
9	Policy Term	R-17	¢	x	x	x
Total Premium						

Additional Coverages

Step	Description	Page	Round	Customization		ERS
				Coll	Comp	
1	Territorial Base Rate	R-3	\$	+	+	+
2	Deductible	R-7	\$	x	x	
3	Policy Term	R-17	¢	x	x	x
Total Premium						

SUB-TOTAL PREMIUM FOR TERM (Sum of all Total Premiums for all coverages)	=
Term Fee	+
TOTAL PREMIUM FOR TERM	=

The Semi-Annual Premium determined from the above chart will be the Annual Premium for a Z2 Trailer.

* For Bodily Injury/Property Damage coverage, these factors are those of the towing unit.

¹ For Collision and Comprehensive coverages apply the B1 rate class factor.

For Bodily Injury/Property Damage coverage apply the towing unit rate class excluding Multi-Car and Good Student adjustments.

COVERAGE	TRAILER FACTOR
Liability	0.25
Collision	0.45
Comprehensive	2.50

POLICY TERM FACTORS

SEMI-ANNUAL TERM	
All Coverages	0.80

Quarterly Installment Fee \$12.50

**ARKANSAS
NON-OWNED COVERAGE**

DRIVE OTHER CARS ENDORSEMENT

25% Of the Liability Base Rate Premium
--

**EMPLOYERS NON-OWNERSHIP LIABILITY ENDORSEMENT
(All Territories)**

BODILY INJURY AND PROPERTY DAMAGE LIABILITY	
25/50/25	
Semi-Annual Premium	\$18.00

HIRED AUTOMOBILE COVERAGE

BODILY INJURY AND PROPERTY DAMAGE LIABILITY	
Limits 25/50/25	
Semi-Annual Premium	\$17.00

**ARKANSAS
SNOWMOBILES - CLASS Z5
PREMIUM DETERMINATION CHART
(Annual Premiums)**

Primary Coverages

Step	Description	Page	Round	BIPD	MED	UM	UIM	COLL	COMP
1	Territorial Base Rate or Premium	R-19	\$	+	+	+	+	+	+
2	Optional Limit	R-4 & 5	\$	x		x	x		
3	Deductible	R-19	\$					x	x
Total Premium									

TOTAL PREMIUM FOR TERM (Sum of all Total Premiums for all coverages)	=
--	---

BASE RATES - ALL TERRITORIES

COVERAGE	LIMIT	ANNUAL PREMIUM
Liability	25/50/25	\$38
Medical Payments	\$5,000	\$15
UM	25/50	\$12
UIM	25/50	\$21
Collision	\$250 Deductible	\$18
Comprehensive	\$100 Deductible	\$12

MEDICAL PAYMENTS - OPTIONAL LIMIT FACTORS

Limit	Factor
\$2,000	0.73
\$5,000	1.00
\$10,000	1.33
\$25,000	1.60

DEDUCTIBLE FACTORS

COLLISION	
Limit	Factor
\$50	1.77
\$100	1.48
\$200	1.05
\$250	1.00
\$500	0.71

COMPREHENSIVE	
Limit	Factor
\$50	1.37
\$100	1.00
\$250	0.79

TERRITORIES AND COUNTY CODES

<u>TERR</u>	<u>COUNTY</u>	<u>CODE</u>	<u>TERR</u>	<u>COUNTY</u>	<u>CODE</u>
	PULASKI	119	31	SCOTT	127
40	Includes zip codes 72046, 72065, 72076, 72099, 72113, 72116, 72118, 72120, 72142 and 72199		31	SEARCY	129
			4	SEASTIAN	131
			18	SEVIER	133
41	Includes zip codes 72002, 72016, 72022, 72023, 72117, 72122, 72126, 72135, 72210, 72211, 72212 and 72223		30	SHARP	135
			30	STONE	137
			10	UNION	139
42	Includes zip codes 72103, 72114, 72201, 72202, 72204, 72205, 72206, 72207, 72209 and 72227		31	VAN BUREN	141
			12	WASHINGTON	143
			30	WHITE	145
31	RANDOLPH	121	21	WOODRUFF	147
2	ST. FRANCIS	123	31	YELL	149
3	SALINE	125			

For areas affected by the creation of new zip codes, territory will be assigned based on the zip-code boundaries above.

8. EXPERIENCE RATING PLAN (Cont.)

B. HABITUAL OFFENDER SURCHARGE

The premiums for Liability, Medical Payments and Collision coverage shall be increased 25% if the individual driving record of the rated driver of the automobile includes: three or more violations in the 36 month period immediately preceding the date of the application.

The surcharge will be reviewed at each renewal. If the driving record or any rated driver of the automobile includes violations as described above for the 36 month period ending 30 days prior to the effective date of the renewal, the surcharge will be continued.

C. ACCIDENT SURCHARGE

Chargeable Accident Definition

(1) New Business

For accidents occurring on or after October 7, 2007:

Any accident within 36 months immediately preceding the date of the application involving the applicant, all drivers or any other operator residing in the same household which has resulted in, or may be expected to result in, payment of \$1000 or more in settlement of Bodily Injury or Property Damage Liability or, in the event of one car accidents, Collision claims.

For accidents occurring before October 7, 2007:

Any accident within 36 months immediately preceding the date of the application involving the applicant, all drivers or any other operator residing in the same household which has resulted in, or may be expected to result in, payment of \$500 or more in settlement of Bodily Injury or Property Damage Liability or, in the event of one car accidents, Collision claims.

(2) Renewal Business

For accidents occurring on or after October 7, 2007:

Any accident within the 36-month period ending 30 days prior to the effective date of the renewal, for which the Company has paid \$1000 or more in losses as a result of one occurrence under Bodily Injury or Property Damage Liability or, in the event of a one car accident, Collision claims, or any other accident which was chargeable under the expiring policy if it falls within the same 36 month period.

For accidents occurring before October 7, 2007:

Any accident within the 36-month period ending 30 days prior to the effective date of the renewal, for which the Company has paid \$500 or more in losses as a result of one occurrence under Bodily Injury or Property Damage Liability or, in the event of a one car accident, Collision claims, or any other accident which was chargeable under the expiring policy if it falls within the same 36 month period.

(3) Exceptions to (1) and (2) above:

An accident will not be chargeable if it is determined that the accident occurred under any of the following circumstances. Such determination may be made through review of a police report, proof of payment by another carrier, or other evidence produced by the insured.

(a) The motor vehicle was lawfully parked.

(b) The accident was the result of being struck in the rear by another vehicle, and the applicant or other operator of the insured vehicle has not been convicted of a moving traffic violation in connection with the accident.

(c) The motor vehicle was damaged by a "hit and run" driver, provided the accident is reported to the proper law enforcement agency within 24 hours.

8. EXPERIENCE RATING PLAN (Cont.)

C. ACCIDENT SURCHARGE (Cont.)

- (d) The operator of the other vehicle involved in the accident was convicted of a moving traffic violation and the applicant or other operator of the insured vehicle was not convicted of a moving traffic violation in connection with the accident.
- (e) The accident occurred while the applicant or other operator of the insured vehicle was operating a vehicle of a type not eligible for this plan.
- (f) The applicant or insured is (1) determined to be 50% or less negligent or (2) if the company receives reimbursement regardless of the percentage of the loss that is paid to or on behalf of the insured.
- (g) The accident was as a result of the operation of a motor vehicle in response to an emergency if the applicant or other operator of the insured vehicle at the time of the accident was responding to a call of duty as a paid or volunteer member of any police or fire department, first aid squad, or any other law enforcement agency.
- (h) In the event of a one car accident, Collision claims arising from natural causes and that are beyond the insured's control. "Natural cause" is defined as an act occasioned exclusively by the violence of nature where all human agency is excluded from creating or entering in the cause of the damage or injury.

The determination of the appropriate Rating Table, based on the number of chargeable accidents, and the relationship between Table 1 (manual premiums) and the other tables are shown below:

The premiums for Liability, Medical Payments and Collision coverages shall be subject to adjustment by the following Accident Table:

Accidents	Rating Table	Factor
0	1	1.00
1	2	1.40
2	3	2.00
3	4	3.00
4 or more	5	4.00

9. OTHER DISCOUNTS

A. SAFE DRIVER DISCOUNT

This discount applies to all private passenger automobiles, as defined in this manual, except those written under the Antique or Limited Use Classic Automobile Rule. This discount also applies to vehicles written under the Motor Home Rule.

A 10% Safe Driver Discount will apply to Shelter General policies:

- (1) which have been in force in either Shelter Mutual or Shelter General for at least 36 months, and
- (2) which have had no chargeable accidents (as defined in the Experience Rating Plan) within the 36-month period ending 30 days prior to the effective date of the renewal.

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE
TERRITORIAL BASE RATES**

Premiums Shown in This Manual are for a Semi-Annual Policy Term Unless Otherwise Indicated

TERRITORY	BI/PD	MED	COLLISION	COMP	LOSS	CUSTOMIZATION	
	COVERAGE	COVERAGE	COVERAGE	COVERAGE	OF USE	COLL	COMP
	25/50/25	\$5,000	\$500 DED.	\$100 DED.	\$100	\$500 DED	\$100 DED
2	277	66	121	105	17	17	27
3	286	66	124	88	16	17	20
4	281	72	115	71	15	17	20
9	279	68	134	112	17	17	27
10	249	66	125	103	16	17	27
11	323	68	118	100	17	17	27
12	250	66	111	83	16	17	20
18	224	72	128	111	16	17	20
19	277	73	121	92	16	17	20
20	312	73	124	82	19	17	20
21	216	66	115	115	19	17	20
22	319	73	120	77	19	17	20
25	315	73	131	91	17	17	27
26	265	68	125	99	16	17	20
27	251	73	130	102	16	17	20
30	258	69	115	97	16	17	20
31	218	66	117	94	16	17	20
32	237	68	117	102	16	17	20
40	279	72	117	62	16	17	20
41	323	80	130	70	16	17	20
42	349	83	133	74	16	17	20

BASE RATES - ALL TERRITORIES	
COVERAGE	BASE RATE
Uninsured Motorists 25/50	12
Underinsured Motorists 25/50	19

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE
COST SYMBOL FACTORS**

Apply only to the coverages of Collision and Comprehensive as shown on the Premium Determination Chart.

Cost Symbol	Coll.	Comp.	Cost Symbol	Coll.	Comp.	Cost Symbol	Coll.	Comp.
1	0.33	0.30	34	1.81	1.98	67	2.66	3.57
2	0.33	0.30	35	1.84	2.03	68	2.69	3.61
3	0.38	0.35	36	1.87	2.09	69	2.72	3.65
4	0.49	0.41	37	1.90	2.15	70	2.75	3.69
5	0.60	0.48	38	1.92	2.20	71	2.77	3.73
6	0.70	0.65	39	1.94	2.25	72	2.79	3.77
7	0.79	0.71	40	1.96	2.30	73	2.82	3.82
8	0.85	0.84	41	1.98	2.35	74	2.84	3.86
9	0.93	0.94	42	2.00	2.41	75	2.87	3.90
10	1.00	1.00	43	2.02	2.46	76	2.90	3.95
11	1.07	1.08	44	2.05	2.52	77	2.94	3.99
12	1.15	1.13	45	2.07	2.57	78	2.96	4.03
13	1.18	1.17	46	2.10	2.63	79	2.98	4.07
14	1.21	1.23	47	2.13	2.68	80	3.01	4.11
15	1.26	1.26	48	2.16	2.73	81	3.04	4.15
16	1.31	1.30	49	2.19	2.78	82	3.07	4.19
17	1.35	1.33	50	2.22	2.83	83	3.09	4.24
18	1.37	1.35	51	2.25	2.88	84	3.12	4.29
19	1.40	1.37	52	2.27	2.92	85	3.15	4.33
20	1.43	1.39	53	2.29	2.97	86	3.17	4.37
21	1.47	1.41	54	2.31	3.01	87	3.19	4.41
22	1.51	1.43	55	2.34	3.06	88	3.22	4.45
23	1.55	1.46	56	2.37	3.10	89	3.24	4.50
24	1.58	1.50	57	2.40	3.14	90	3.27	4.54
25	1.61	1.54	58	2.43	3.18	91	3.30	4.59
26	1.63	1.59	59	2.46	3.22	92	3.33	4.63
27	1.66	1.64	60	2.49	3.26	93	3.35	4.67
28	1.68	1.68	61	2.51	3.30	94	3.38	4.72
29	1.70	1.73	62	2.53	3.34	95	3.41	4.76
30	1.72	1.78	63	2.56	3.39	96	3.45	4.83
31	1.74	1.83	64	2.59	3.43	97	3.49	4.90
32	1.76	1.88	65	2.62	3.48	98	3.53	4.97
33	1.78	1.93	66	2.64	3.52			

For symbols greater than 98, multiply the symbol 95 factor by .012 for Collision and .015 for Comprehensive for each additional symbol.

ARKANSAS PRIVATE PASSENGER AUTOMOBILE RATE CLASSIFICATIONS AND FACTORS

For age 25 and over rate classifications, except business use, the 1st position denotes age and the 2nd position specifies usage.

1 st Position of Rate Class	Adult	"48 Plus"		Married Male		Unmarried Female Principal		Unmarried Male Principal	
		Age 48 - 69	Age 70 & up	Age 30 - 34	Age 25 - 29	Age 30 - 34	Age 25 - 29	Age 30 - 34	Age 25 - 29
	B	D / X	Q	H	K	M	P	R	W
2 nd Position of Rate Class	Pleasure Use or Driving To or From Work or School		Driving To or From Work or School			Farm Vehicles		Business Use	
	3.0 miles or less		3.1 miles - 15.0 miles						
	Annual Mileage		Annual Mileage		15.1 miles or more	Annual Mileage		T2	
	Short	Long	Short	Long		Short	Long		
	1	2	3	4	5	6	7		

For age 24 and under rate classifications, use the chart below.

Class of Driver	Use of Vehicle		Class of Driver	Use of Vehicle	
	Non-Farm Vehicle	Farm Vehicle		Non-Farm Vehicle	Farm Vehicle
Unmarried Female Occassional Age 21 - 24	DB	WA	Unmarried Male Principal Age 21 - 24	TX	FG
Unmarried Male Occassional Age 21 - 24	TR	FF	Unmarried Female Principal Under Age 21	DH	WD
Unmarried Female Occassional Under Age 21	DD	WB	Unmarried Male Principal Under Age 21	T4	F4
Unmarried Male Occassional Under Age 21	T3	F3	Married Male Age 21 - 24	T5	F5
Unmarried Female Principal Age 21 - 24	DF	WC	Married Male Under Age 21	TH	FH

DRIVERS - UNDER AGE 25

Rate Class			Good Student		Driver Training		Good Student and Driver Training	
	Single Auto	Multiple Auto	Single Auto	Multiple Auto	Single Auto	Multiple Auto	Single Auto	Multiple Auto
DB	1.32	1.13	1.18	1.01				
DD	2.19	1.97	2.06	1.84	2.00	1.78	1.89	1.68
WA	1.08	0.91	1.00	0.81				
WB	1.79	1.56	1.65	1.46	1.64	1.43	1.54	1.33
DF	1.64	1.43	1.43	1.25				
DH	2.59	2.33	2.47	2.24	2.34	2.11	2.25	2.03
WC	1.41	1.22	1.27	1.08				
WD	2.19	1.97	2.06	1.84	2.00	1.78	1.89	1.68
TR	1.42	1.31	1.14	1.03				
T3	2.43	2.31	1.87	1.75	2.15	2.03	1.67	1.54
FF	1.23	1.11	0.99	0.88				
F3	2.07	1.95	1.59	1.48	1.83	1.71	1.42	1.31
TX	1.84	1.73	1.46	1.35				
T4	3.55	3.43	2.68	2.57	3.19	3.07	2.45	2.34
FG	1.58	1.45	1.28	1.14				
F4	3.11	2.99	2.40	2.27	2.77	2.65	2.14	2.03
T5	1.34	1.23						
TH	1.84	1.73			1.69	1.58		
F5	1.15	1.03						
FH	1.58	1.45			1.42	1.31		

**ARKANSAS
PRIVATE PASSENGER AUTOMOBILE
RATE CLASSIFICATIONS AND FACTORS**

DRIVERS - AGE 25 AND OVER

Rate Class	Single Auto	Multiple Auto	Rate Class	Single Auto	Multiple Auto	Rate Class	Single Auto	Multiple Auto
B1	0.87	0.71	Q1	0.83	0.67	M1	1.00	0.81
B2	1.00	0.84	Q2	0.96	0.80	M2	1.13	0.95
B3	0.87	0.71	Q3	0.83	0.67	M3	1.00	0.81
B4	1.00	0.84	Q4	0.96	0.80	M4	1.13	0.95
B5	1.09	0.92	Q5	1.09	0.92	M5	1.24	1.05
B6	0.74	0.59	Q6	0.70	0.55	M6	0.84	0.67
B7	0.87	0.71	Q7	0.83	0.67	M7	1.00	0.81
D1	0.70	0.56	H1	0.87	0.71	P1	1.04	0.84
D2	0.83	0.67	H2	1.00	0.84	P2	1.17	0.99
D3	0.70	0.56	H3	0.87	0.71	P3	1.04	0.84
D4	0.83	0.67	H4	1.00	0.84	P4	1.17	0.99
D5	0.91	0.76	H5	1.09	0.92	P5	1.29	1.09
D6	0.61	0.47	H6	0.74	0.59	P6	0.87	0.70
D7	0.70	0.56	H7	0.87	0.71	P7	1.04	0.84
X1	0.84	0.68	K1	0.91	0.75	R1	0.90	0.73
X2	0.99	0.83	K2	1.05	0.88	R2	1.03	0.86
X3	0.84	0.68	K3	0.91	0.75	R3	0.90	0.73
X4	0.99	0.83	K4	1.05	0.88	R4	1.03	0.86
X5	1.09	0.92	K5	1.14	0.97	R5	1.12	0.95
X6	0.72	0.56	K6	0.78	0.63	R6	0.76	0.60
X7	0.87	0.71	K7	0.91	0.75	R7	0.90	0.73
						W1	1.09	0.90
						W2	1.24	1.05
						W3	1.09	0.90
						W4	1.24	1.05
						W5	1.44	1.23
						W6	0.88	0.72
						W7	1.09	0.90
Rate Class	Single Auto	Multiple Auto						
T2	1.10	0.95						

**ARKANSAS
TRAILERS - CLASS Z2
PREMIUM DETERMINATION CHART
(Annual Premiums)**

Primary Coverages

Step	Description	Page	Round	BIPD	COLL	COMP
1	Territorial Base Rate*	R-2	\$	+	+	+
2	Tier*	R-3	\$	x	x	x
3	Optional Limit*	R-4 & 5	\$	x	x	x
4	Cost Symbol	R-6	\$		x	x
5	Model Year	R-7	\$		x	x
6	Deductible	R-7	\$		x	x
7	Rate Class¹	R-9 & 17	¢	x	x	x
8	Trailer Factor	R-17	¢	x	x	x
9	Policy Term	R-17	¢	x	x	x
Total Premium						

Additional Coverages

Step	Description	Page	Round	Customization		ERS
				Coll	Comp	
1	Territorial Base Rate	R-3	\$	+	+	+
2	Deductible	R-7	\$	x	x	
3	Policy Term	R-17	¢	x	x	x
Total Premium						

SUB-TOTAL PREMIUM FOR TERM (Sum of all Total Premiums for all coverages)	=
Term Fee	+
TOTAL PREMIUM FOR TERM	=

The Semi-Annual Premium determined from the above chart will be the Annual Premium for a Z2 Trailer.

* For Bodily Injury/Property Damage coverage, these factors are those of the towing unit.

¹ For Collision and Comprehensive coverages apply the B1 rate class factor.

For Bodily Injury/Property Damage coverage apply the towing unit rate class excluding Multi-Car and Good Student adjustments.

COVERAGE	TRAILER FACTOR
Liability	0.25
Collision	0.45
Comprehensive	1.75

POLICY TERM FACTORS

SEMI-ANNUAL TERM	
All Coverages	0.80

Quarterly Installment Fee \$12.50

SERFF Tracking Number: SHEL-126354058 State: Arkansas
 Filing Company: Shelter General Insurance Company State Tracking Number: EFT \$100
 Company Tracking Number: 03G00109
 TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)
 Product Name: PPA
 Project Name/Number: Gilmore/

Supporting Document Schedules

		Item Status:	Status Date:
Satisfied - Item:	A-1 Private Passenger Auto Abstract	Filed	11/13/2009

Comments:

Please see attachment.

Attachment:

ARFORMA1 PPA Gen 12-2009.pdf

		Item Status:	Status Date:
Satisfied - Item:	APCS-Auto Premium Comparison Survey	Filed	11/13/2009

Comments:

Please see attachment.

Attachment:

General Premium Comparison.xls

		Item Status:	Status Date:
Satisfied - Item:	NAIC loss cost data entry document	Filed	11/13/2009

Comments:

Please see attachment.

Attachment:

ARRFARF1 PPA Gen 12-2009 - Revised.pdf

		Item Status:	Status Date:
Bypassed - Item:	NAIC Loss Cost Filing Document for OTHER than Workers' Comp	Filed	11/13/2009

Bypass Reason: This is an independent rate, rule filing.

Comments:

SERFF Tracking Number: SHEL-126354058 State: Arkansas
 Filing Company: Shelter General Insurance Company State Tracking Number: EFT \$100
 Company Tracking Number: 03G00109
 TOI: 19.0 Personal Auto Sub-TOI: 19.0001 Private Passenger Auto (PPA)
 Product Name: PPA
 Project Name/Number: Gilmore/

Item Status: Filed **Status Date:** 11/13/2009
Satisfied - Item: Explanatory Memorandum
Comments: Please see attachment.
Attachment: AR GEN PPA EXP MEMO 12-2009.pdf

Item Status: Filed **Status Date:** 11/13/2009
Satisfied - Item: Rate Indications / Supporting Exhibits
Comments: Please see attachments.
Attachments: Exhibit A.pdf
 Exhibit B.pdf
 Exhibits C thru N.pdf

Item Status: Filed **Status Date:** 11/13/2009
Satisfied - Item: Histograms
Comments: Please see attachments.
Attachments: Z2 Trailers.pdf
 Classic.pdf
 PPA Autos.pdf

Item Status: Filed **Status Date:** 11/13/2009
Satisfied - Item: Z2 Trailer Experience
Comments: Please see attachment.

SERFF Tracking Number: *SHEL-126354058* *State:* *Arkansas*
Filing Company: *Shelter General Insurance Company* *State Tracking Number:* *EFT \$100*
Company Tracking Number: *03G00109*
TOI: *19.0 Personal Auto* *Sub-TOI:* *19.0001 Private Passenger Auto (PPA)*
Product Name: *PPA*
Project Name/Number: *Gilmore/*

Attachment:
 AR Z2 Experience.pdf

		Item Status:	Status Date:
Satisfied - Item:	Sample Rating Scenario	Filed	11/13/2009

Comments:
 Please see attached rating scenario of a policy with characteristics that could see greatest dollar impact with this filing.

Attachment:
 General PPA Example.pdf

		Item Status:	Status Date:
Satisfied - Item:	Revised Exhibits for November 9 response	Filed	11/13/2009

Comments:
 Please see attachments related to our November 9 response.

Attachments:
 Exhibit A-revised.pdf
 Z2 Trailer Histogram.pdf
 Limited Use Classic Histogram.pdf
 PPA Vehicles Histogram.pdf
 Exhibits C, I, J, L-Revised.pdf

ARKANSAS INSURANCE DEPARTMENT

FORM A-1 PRIVATE PASSENGER AUTOMOBILE ABSTRACT

Instructions: All questions must be answered. If the answer is "none" or "Not applicable", so state. If all questions are not answered, the filing will not be accepted for review by the Department. Use a separate abstract for each company if filing for a group. Subsequent private passenger auto rate/rule submissions that do not alter the information contained herein need not include this form.

Company Name Shelter General Insurance Company
 NAIC # (including group #) 23361

1. Are there any areas in the State of Arkansas in which your company will not write automobile insurance? Yes No
 If yes, list the areas: However, in order to provide service, we normally do not write business in areas where we do not have agent representation.

2. Do you furnish a market for young drivers? Yes No

3. Do you require collateral business to support a youthful driver? Yes No

4. Do you insure drivers with an international or foreign driver's license? Yes No

5. Specify the percentage you allow in credit or discounts for the following:

a. Driver over 55	<u>0</u> %
b. Good Student Discount	<u>1-25</u> %
c. Multi-car Discount	<u>3.4-23</u> %
d. Accident Free Discount*	<u>15/20</u> %

Please Specify Qualification for Discount:
15% for 3 years accident free and 20% for 6 years

e. Anti-Theft Discount 0 %

f. Other (specify) See Attached %

6. Do you have an installment payment plan for automobile insurance? Yes No
 If so, what is the fee for installment payments? \$12.50

7. Does your company utilize a tiered rating plan? Yes No
 If so, list the programs and percentage difference and current volume for each plan:

Program	Percentage Difference	Volume
<u>See Attached</u>	<u></u>	<u></u>

THE INFORMATION PROVIDED IS CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF.

 Signature
 Brian Marcks
 Printed Name
 Coordinator of Insurance Department Affairs
 Title
 (573)214-4165
 Telephone Number
 BCMarcks@ShelterInsurance.com
 Email Address

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
A-1 Attachment**

5. Specify the percentage you allow in credit or discounts for the following:

(f) Other (specify)

<u>Accident Prevention Course</u>	<u>10 %</u>
<u>Driver Training</u>	<u>8.5-10.5 %</u>
<u>Passive Restraint</u>	<u>20/30/40 %</u>
<u>Companion Policy / Life</u>	<u>5/10 %</u>

7. Does your company utilize a tiered rating plan?

If so, list the programs and percentage difference and current volume for each plan:

Program	Percentage Difference		Volume
	UM/UIM	All Other	
Tier 5000	1.03	1.03	\$3,506,942
Tier 6000	1.06	1.05	\$2,367,296
Tier 9995	1.00	1.00	\$118,912
Tier 9997	1.04	1.04	\$52,650

Private Passenger Auto Premium Comparison Survey Form

FORM APCS - last modified August 2005

NAIC Number: 23361
Company Name: Shelter General Insurance Company
Contact Person: Brian Marcks
Telephone No.: 573-214-4165
Email Address: bmarcks@shelterinsurance.com
Effective Date: 12/12/2009

Assumptions to Use:

- 1 **Liability** -Minimum \$25,000 per person
- 2 **Bodily Injury** \$50,000 per accident
\$25,000 per accident
- 3 **Property Damage** \$100 deductible per accident
- 4 **Comprehensive & Collision** \$250 deductible per accident
- 5 **The insured has elected to accept:**
 Uninsured motorist property and bodily injury equal to liability coverage
 Underinsured bodily injury equal to liability coverage
- 6 **Personal Injury Protection** of \$5,000 for medical, loss wages according to statute and \$5,000 accidental death
- 7 **If male and female rates are different, use the highest of the two**

Submit to: Arkansas Insurance Department
 1200 West Third Street
 Little Rock, AR 72201-1904
Telephone: 501-371-2800
 Email as an attachment to insurance.pnc@arkansas.gov
 You may also attach to a SERFF filing or submit on a compact disk

DISCOUNTS OFFERED:

PASSIVE RESTRAINT/AIRBAG	*20/30/40	%
AUTO/HOMEOWNERS	5/10	%
GOOD STUDENT	1-25	%
ANTI-THEFT DEVICE	0	%
Over 55 Defensive Driver Discount	10	%
\$250/\$500 Deductible Comp./Coll.		%

*Included in 6 month quote.

Vehicle	Coverages	Gender	Age	Fayetteville				Trumann				Little Rock				Lake Village				Pine Bluff			
				Female	Male	Male or Female	Male or Female	Female	Male	Male or Female	Male or Female	Female	Male	Male or Female	Male or Female	Female	Male	Male or Female	Male or Female	Female	Male	Male or Female	Male or Female
				18	18	40	66	18	18	40	66	18	18	40	66	18	18	40	66	18	18	40	66
1999 Chevrolet Silverado 1500 2WD "LS" regular cab 119" WB	Minimum Liability			736.27	991.76	279.51	235.64	909.97	1,230.58	336.75	281.70	928.82	1,256.50	342.96	286.69	687.36	924.50	263.39	222.67	890.89	1,204.35	330.46	276.64
	Minimum Liability with Comprehensive and Collision			1,450.79	1,974.22	514.98	425.10	1,710.95	2,331.92	600.71	494.08	1,682.28	2,292.50	591.26	486.47	1,563.05	2,128.57	551.97	454.86	1,658.87	2,260.32	583.54	480.27
	100/300/50 Liability with Comprehensive and Collision			1,625.68	2,200.43	598.09	499.40	1,928.47	2,616.76	697.87	579.68	1,899.80	2,577.34	688.42	572.07	1,724.47	2,336.27	630.64	525.59	1,869.66	2,535.90	678.48	564.09
2003 Ford Explorer "XL" 2WD, 4 door	Minimum Liability			736.27	991.76	279.51	235.64	909.97	1,230.58	336.75	281.70	928.82	1,256.50	342.96	286.69	687.36	924.50	263.39	222.67	890.89	1,204.35	330.46	276.64
	Minimum Liability with Comprehensive and Collision			1,772.87	2,417.08	621.12	510.50	2,065.37	2,819.25	717.51	588.06	2,033.79	2,775.84	707.10	579.68	1,947.83	2,657.64	678.77	556.89	2,002.99	2,733.49	696.95	571.52
	100/300/50 Liability with Comprehensive and Collision			1,947.76	2,643.29	704.23	584.80	2,282.89	3,104.09	814.67	673.66	2,251.31	3,060.68	804.26	665.28	2,109.25	2,865.34	757.44	627.62	2,213.78	3,009.07	791.89	655.34
2003 Honda Odyssey "EX"	Minimum Liability			736.27	991.76	279.51	235.64	909.97	1,230.58	336.75	281.70	928.82	1,256.50	342.96	286.69	687.36	924.50	263.39	222.67	890.89	1,204.35	330.46	276.64
	Minimum Liability with Comprehensive and Collision			1,821.97	2,484.60	637.30	523.52	2,123.84	2,899.65	736.78	603.56	2,089.23	2,852.07	725.37	594.38	2,011.19	2,744.76	699.65	573.69	2,056.19	2,806.63	714.48	585.62
	100/300/50 Liability with Comprehensive and Collision			1,996.86	2,710.81	720.41	597.82	2,341.36	3,184.49	833.94	689.16	2,306.75	3,136.91	822.53	679.98	2,172.61	2,952.46	778.32	644.42	2,266.98	3,082.21	809.42	669.44
2005 Toyota Camry LE 3.0L 4 door Sedan	Minimum Liability			736.27	991.76	279.51	235.64	909.97	1,230.58	336.75	281.70	928.82	1,256.50	342.96	286.69	687.36	924.50	263.39	222.67	890.89	1,204.35	330.46	276.64
	Minimum Liability with Comprehensive and Collision			1,636.77	2,229.95	576.27	474.41	1,911.59	2,607.80	666.83	547.28	1,882.39	2,567.66	657.20	539.53	1,789.96	2,440.57	626.75	515.03	1,860.17	2,537.10	649.88	533.65
	100/300/50 Liability with Comprehensive and Collision			1,811.66	2,456.16	659.38	548.71	2,129.11	2,892.64	763.99	632.88	2,099.91	2,852.50	754.36	625.13	1,951.38	2,648.27	705.42	585.76	2,070.96	2,812.68	744.82	617.47
2003 Cadillac Seville "STS" 4 door Sedan	Minimum Liability			736.27	991.76	279.51	235.64	909.97	1,230.58	336.75	281.70	928.82	1,256.50	342.96	286.69	687.36	924.50	263.39	222.67	890.89	1,204.35	330.46	276.64
	Minimum Liability with Comprehensive and Collision			2,043.20	2,788.79	710.20	582.18	2,375.57	3,245.77	819.73	670.31	2,312.18	3,158.62	798.84	653.49	2,287.73	3,125.01	790.78	647.01	2,295.37	3,135.51	793.30	649.04
	100/300/50 Liability with Comprehensive and Collision			2,218.09	3,015.00	793.31	656.48	2,593.09	3,530.61	916.89	755.91	2,529.70	3,443.46	896.00	739.09	2,449.15	3,332.71	869.45	717.74	2,506.16	3,411.09	888.24	732.86
1998 Chevrolet Cavalier LS 4D Sedan	Minimum Liability			736.27	991.76	279.51	235.64	909.97	1,230.58	336.75	281.70	928.82	1,256.50	342.96	286.69	687.36	924.50	263.39	222.67	890.89	1,204.35	330.46	276.64
	Minimum Liability with Comprehensive and Collision			1,397.99	1,901.62	497.58	411.10	1,650.62	2,248.98	580.83	478.09	1,627.23	2,216.82	573.12	471.88	1,498.24	2,039.45	530.61	437.68	1,601.18	2,181.00	564.53	464.98
	100/300/50 Liability with Comprehensive and Collision			1,572.88	2,127.83	580.69	485.40	1,868.14	2,533.82	677.99	563.69	1,844.75	2,501.66	670.28	557.48	1,659.66	2,247.15	609.28	508.41	1,811.97	2,456.58	659.47	548.80

FORM RF-1 Rate Filing Abstract NAIC LOSS COST DATA ENTRY DOCUMENT

1.	This filing transmittal is part of Company Tracking #	03G00109
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2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/Item Filing Number	N/A
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3.		A.	Company Name	B.	Company NAIC Number
			Shelter General Insurance Company		23361

4.		A.	Product Coding Matrix Line of Business (i.e., Type of Insurance)	B.	Product Coding Matrix Line of Business (i.e., Sub-type of Insurance)
			19.1 and 21.1		19.1000 and 21.1000

(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	(D) Expected Loss Ratio	FOR LOSS COSTS ONLY			
				(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
BI/PD	+7.4	+7.3					
Medical Payments	+34.8	+35.5					
UM / UIM	-7.8	-7.2					
Collision	-9.3	-8.7					
Comprehensive	+3.5	+3.7					
TOTAL OVERALL EFFECT	+3.3	+3.2					

6. 5 Year History		Rate Change History					
Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2008	8,350	-5.3	3-22-2007	6,046	4,419	73.1	63.1
2007	9,191	-3.5	4-17-2005	6,603	3,437	82.1	62.5
2006	9,884	-0.2	11-19-2003	7,771	4,895	64.1	66.7
2005	10,875	+1.5	2-27-2003	8,569	5,281	61.6	83.2
2004	11,887	+1.2	7-10-2002	9,208	5,100	55.4	56.5

7.	
Expense Constants	Selected Provisions
A. Total Production Expense	16.5 / 15.4
B. General Expense	7.9 / 7.9
C. Taxes, Licenses & Fees	3.0 / 3.0
D. Underwriting Profit & Contingencies	0.6/4.2
E. Other (explain)	
F. TOTAL	28.0 / 30.5

- 8.** _____ Apply Loss Cost Factors to Future filings? (Y or N)
- 9.** +20.0 Estimated Maximum Rate Increase for any Insured (%) Territory (if applicable): _____
- 10.** -38.2 Estimated Maximum Rate Decrease for any Insured (%) Territory (if applicable): _____

SHELTER GENERAL INSURANCE COMPANY
PRIVATE PASSENGER AUTOMOBILE
ARKANSAS
EXPLANATORY MEMORANDUM

Synopsis

This filing consists of revised base rates for Liability, Medical Payments, Uninsured Motorists, Collision and Comprehensive coverages. Emergency Road Service rates have been revised. The increased limit factors for Bodily Injury Liability have been revised. The increased limit factors for Single Limit Liability have been revised. Model Year factors have been added. Collision and Comprehensive deductible factors have been revised. Cost Symbol factors have been revised. Rate Class Factors have been revised. The rate factors for Classic Car coverage have been revised. The Comprehensive factor for Z2 trailers has been revised. The Comprehensive rates for Z1 house trailers have been revised. The Safe Driver Discount percentages have been revised. Territory definitions have been updated due to postal changes. Editorial changes have been made to the General Rules and Rate Pages.

The overall effect of this filing is expected to be a revenue increase of 3.2%, or approximately \$189,533, as shown on Exhibit A.

Private Passenger Base Rates

For Private Passenger Liability, Medical Payments, Uninsured Motorists, Collision and Comprehensive coverages, our proposed base rate changes for each coverage were selected based on our indicated statewide needs for each coverage, and the rate effect of the other changes being made in this filing. Please refer to Exhibit C.

Emergency Road Service

The Emergency Road Service rates have been decreased for all limits except for \$10 and \$20. Please refer to Exhibit D.

Bodily Injury Liability – Increased Limits

The increased limits factors for Bodily Injury Liability have been increased for most limits. Please refer to Exhibit E.

Single Limits Liability – Increased Limits

The increased limits factors for Single Limit Liability have been increased for all limits. Please refer to Exhibit F.

Model Year Factors

Collision and Comprehensive coverage Model Year factors for 2008, 2009 and 2010 have been added. Please refer to Exhibit G.

Collision and Comprehensive Deductible Factors

For Collision coverage, the factors for \$1000 and \$2000 deductibles have been increased. For Comprehensive coverage, the factor for the \$2000 deductible has been decreased. Please refer to Exhibit H.

Cost Symbol Factors

For Collision coverage, the factors for cost symbols 18 thru 95 have been decreased; and for Comprehensive coverage, the factors for cost symbols 1 thru 9 have been increased, and the factors for cost symbols 18 thru 95 have been decreased. Please refer to Exhibit I.

Rate Class Factors

Rate Class Factors have been revised for select youthful rate classes, business use vehicles, and the X and P rate classes. Please refer to Exhibit J.

Classic Car Rate Class Factors

The Classic Car rate class factors have been decreased for all coverages. Please refer to Exhibit K.

Trailers – Class Z2 Factors

The Comprehensive coverage factor for Z2 rated trailers has been increased. Please refer to Exhibit L.

House Trailers – Class Z-1 Rates

The Comprehensive coverage base rate for Z-1 rated house trailers has been increased. Please refer to Exhibit M.

Safe Driver Discount Factors

All discount factors Safe Drivers have been increased. Please refer to Exhibit N.

Territory Zip-code Revisions

Zip codes have been added to and deleted from Jefferson and Pulaski Counties. Please refer to manual pages T-1 and T-2.

Editorial Changes

- 1) The Trailers definition in Rule 1.g (2) (a) (iv), page GR-3, has been reworded for clarification.
- 2) Rule 1. (H), Rate Classifications – “48 Plus”, page GR-5, shows the words “rated driver” revised to “driver”.
- 3) The “Risks Involving Two or More Private Passenger Automobiles” and “Risks Involving Two or More Motorcycles” definitions in Rule 1.I., page GR-6, has been reworded in order to clarify the rule.
- 4) Rental Reimbursement, Rule 2.J., page GR-9, has been reworded in order to show this coverage is available to policyholders with UMPD coverage.
- 5) “Felony” has been removed from the Major Violation list under Driving Record Assignment, Violation Schedule, Rule 8.A., page GR-17.

Editorial Changes (Cont)

- 6) The Motorcycle Base Rates are now shown on Page R-13. The remaining rate pages have been editorially adjusted to allow for this page addition.

Exhibits

Information in support of this filing is set forth in the following exhibits:

	<u>Exhibits</u>
Estimated Revenue Change	A
Development of Indicated Rate Level Change Using Accident Year Experience	B
PPA Base Rate Comparison	C
Emergency Road Service Rate Comparison	D
Bodily Injury Liability – Increased Limits Factor Comparison	E
Single Limit Liability – Increased Limits Factor Comparison	F
Model Year Relativity Factor Comparison	G
Collision and Comprehensive Deductible Factor Comparison	H
Cost Symbol Factor Comparison	I
Rate Class Relativity Comparison	J
Classic Car Factor Comparison	K
Trailers – Class Z2 Factor Comparison	L
House Trailers – Class Z1 Rate Comparison	M
Safe Driver Discount Comparison	N

Arkansas General PPA Estimated Revenue Change by Coverage

Exhibit A

Coverage	Annualized Policy Premium	Base Rate	Tier	Rate Class	Limit	Deductible	Model Year	Merit Table	Cost Symbol	Passive	Miscellaneous	Total % Change	Total \$ Change
Liability	3,059,856	5.2%	0.0%	0.3%	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.6%	7.3%	222,945
Medical Payments	217,185	35.9%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.9%	35.5%	77,037
UM	159,270	-14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-14.3%	-22,740
UIM	158,388	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0
UMPD	182,495	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0
Subtotal:	3,777,193	5.7%	0.0%	0.3%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.6%	7.3%	277,242
Coll	1,247,409	-5.6%	0.0%	0.2%	0.0%	1.6%	0.0%	0.0%	-4.1%	0.0%	-0.6%	-8.7%	-107,911
Comp	654,640	6.7%	0.0%	1.0%	0.0%	-0.1%	0.0%	0.0%	-4.1%	0.0%	0.0%	3.7%	24,462
Subtotal:	1,902,049	-1.4%	0.0%	0.5%	0.0%	1.0%	0.0%	0.0%	-4.1%	0.0%	-0.4%	-4.4%	-83,449
Total:	5,679,242	3.3%	0.0%	0.3%	1.4%	0.3%	0.0%	0.0%	-1.4%	0.0%	-0.5%	3.4%	193,793
<u>Supplemental Coverages</u>													
Rental Reimbursement	27,280											0.0%	0
Emergency Roadside Service	33,056											-14.3%	-4,711
Accidental Death	55,321											0.0%	0
Motorcycles	78,351	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%			0.0%	0.6%	450
Grand Total	5,873,251	3.2%	0.0%	0.3%	1.3%	0.3%	0.0%	0.0%	-1.4%	0.0%	-0.5%	3.2%	189,533

Shelter General Insurance Company**Arkansas****Private Passenger Automobile****Explanatory Memorandum of Attached Exhibits Developing
Indicated Rate Level Change by Coverage****Exhibit B.I – Summary of Indicated Rate Level Change by Coverage**

This summary exhibit details the earned premium at current rates, the indicated rate level change and the indicated dollar need by coverage.

Exhibit B.II.a to B.II.e – Indicated Rate Level Change by Coverage

These exhibits show all calculations used to develop the indicated rate level change by coverage. Generally, accident year losses are adjusted to anticipated levels at the average loss date and fiscal year premiums are adjusted to current rates. The formula loss ratio is then compared to the expected loss ratio, after credibility, for indicated rate level change. All development of adjustment factors and expected loss ratios are detailed in subsequent exhibits.

Exhibit B.III.a to B.III.f – Projected Ultimate Accident Year Loss, Allocated LAE and Accident Year Claim Count

These exhibits show the development of fiscal accident year losses including allocated loss adjustment expense and fiscal accident year claims to an ultimate basis. All coverages are developed to 72 months.

Exhibit B.IV.a to B.IV.f – Development of Combined Trend and Projection Factor by Coverage

These exhibits display the calculation of factors to trend and project losses to the expected average loss date. The average policy is for a six-month term; therefore, the average loss date is nine months after the proposed effective date. These factors are applied to ultimate incurred loss and loss adjustment expense.

Exhibit B.V.a to B.V.e – Development of Earned Current Rate Level Factors by Coverage

These exhibits show the written effective dates and rate changes used to calculate current rate level factors on an earned basis. These factors are applied to fiscal year earned premium to bring past premiums to current rates. The method used to calculate the factors is commonly known as the "Parallelogram Method".

Exhibit B.VI – Development of Unallocated Loss Adjustment Factor

This exhibit shows the three-year average unallocated loss adjustment expense ratio for the latest available three years. These factors are applied to ultimate incurred loss and loss adjustment expense. Separate ratios are calculated for Liability excluding Property Damage, Property Damage Liability and Physical Damage.

Exhibit B.VII.a to B.VII.b – Calculation of Expected Loss Ratio

These exhibits show the calculation of expected loss ratio separately for Liability and Physical Damage. The development of expense ratios used in calculating the expected loss ratios are included.

Exhibit B.VIII.a – Calculation of Factor to Adjust Fixed Costs

This exhibit shows average consumer price indices for the last twenty quarters, which is considered in the selection of trend and projection factors. Exponential regression is used to fit 20, 12 and 6 point curves.

Shelter General Insurance Company

Exhibit B.I

Arkansas

Private Passenger Automobile

Summary of Indicated Rate Level Change by Coverage

Coverage	Fiscal Year Ending 6/30/2009 Earned Premium at Current Rates	Indicated Rate Level Change	
		in Percent	in Dollars
Combined Bodily Injury and Property Damage	\$2,878,543	7.4%	\$213,012
Medical Payments	\$206,207	34.8%	\$71,760
Uninsured/Underinsured Motorist	\$305,760	-7.8%	-\$23,849
Total Liability	\$3,390,509	7.7%	\$260,923
Collision	\$1,196,643	-9.3%	-\$111,288
Comprehensive	\$622,599	3.5%	\$21,791
Total Physical Damage	\$1,819,242	-4.9%	-\$89,497
Total	\$5,209,751	3.3%	\$171,426

Shelter General Insurance Company

Arkansas

Private Passenger Automobile

Combined Bodily Injury and Property Damage Indicated Rate Level Change

	Fiscal Year Ending 6/30/2007	Fiscal Year Ending 6/30/2008	Fiscal Year Ending 6/30/2009
1. Combined BI and PD Earned Premiums	\$3,748,828	\$3,273,906	\$2,878,543
2. Current Rate Level Factor (Exhibit B.V)	0.9874	0.9995	1.0000
3. Premium at Current Rates	\$3,701,735	\$3,272,282	\$2,878,543
Bodily Injury Only			
4. Incurred Loss and Allocated Loss Adjustment Expense (Exhibit B.III.a.1)	\$1,012,542	\$1,259,170	\$1,056,112
5. Factor to Trend and Project Losses to 10/1/2010 (Exhibit B.IV.a)	1.117	1.085	1.053
6. Unallocated Loss Adjustment Expense Factor (Exhibit B.VI)	1.101	1.101	1.101
7. Trended Loss and Loss Adjustment Expense	\$1,245,688	\$1,503,909	\$1,224,755
Property Damage Only			
8. Incurred Loss and Allocated Loss Adjustment Expense (Exhibit B.III.b.1)	\$1,114,846	\$1,030,948	\$907,230
9. Factor to Trend and Project Losses to 10/1/2010 (Exhibit B.IV.b)	1.077	1.056	1.036
10. Unallocated Loss Adjustment Expense Factor (Exhibit B.VI)	1.101	1.101	1.101
11. Trended Loss and Loss Adjustment Expense	\$1,322,327	\$1,198,752	\$1,034,320
12. Combined BI and PD Trended Loss and LAE	\$2,568,015	\$2,702,660	\$2,259,075
13. Formula Loss Ratio	69.4%	82.6%	78.5%
14. Experience Year Weight	20.0%	30.0%	50.0%
15. Weighted Formula Loss Ratio		77.9%	
16. Credibility		80.0%	
17. Trended Expected Loss Ratio (19. X 23. ** 1)		73.8%	
18. Credibility Weighted Formula Loss Ratio (15. X 16.) + (17. X (1 - 16.))		77.9%	
19. Expected Loss Ratio (Exhibit B.VII.a.1)		72.0%	
20. Indicated Rate Level Change for Variable Expenses (18. / 19.) - 1		8.2%	
21. Current Provision for Variable Expenses of Commissions, Taxes and Profit (Exhibit B.VII.a.1)		15.7%	
22. Current Provision for Fixed Expenses of General and Other Acquisition Expense (Exhibit B.VII.a.1)		12.3%	
23. Factor to Trend Fixed Costs (Exhibit B.VIII.a)		1.025	
24. Trended Fixed Costs (22. X (23.** 1)		12.6%	
25. Indicated Rate Level Change with Provision for Fixed and Variable Expenses ((18. + 24.) / (1.000 - 21.)) - 1.000		7.4%	

The assumed effective date used is 01/01/2010.

Arkansas

Private Passenger Automobile

Medical Payments Indicated Rate Level Change

	Fiscal Year Ending 6/30/2007	Fiscal Year Ending 6/30/2008	Fiscal Year Ending 6/30/2009
1. Earned Premium	\$284,514	\$235,160	\$206,207
2. Current Rate Level Factor (Exhibit B.V)	0.9430	0.9978	1.0000
3. Premium at Current Rates	\$268,304	\$234,649	\$206,207
4. Incurred Loss and Allocated Loss Adjustment Expense (Exhibit B.III.c.1)	\$236,715	\$216,570	\$200,677
5. Factor to Trend and Project Losses to 10/1/2010 (Exhibit B.IV.c)	1.117	1.085	1.053
6. Unallocated Loss Adjustment Expense Factor (Exhibit B.VI)	1.101	1.101	1.101
7. Trended Loss and Loss Adjustment Expense	\$291,220	\$258,663	\$232,721
8. Formula Loss Ratio	108.5%	110.2%	112.9%
9. Experience Year Weight	20.0%	30.0%	50.0%
10. Weighted Formula Loss Ratio		111.2%	
11. Credibility		65.0%	
12. Trended Expected Loss Ratio (14. X 18. ** 1)		73.8%	
13. Credibility Weighted Formula Loss Ratio (10. X 11.) + (12. X (1 - 11.))		101.0%	
14. Expected Loss Ratio (Exhibit B.VII.a.1)		72.0%	
15. Indicated Rate Level Change for Variable Expenses (13. / 14.) - 1		40.3%	
16. Current Provision for Variable Expenses of Commissions, Taxes and Profit (Exhibit B.VII.a.1)		15.7%	
17. Current Provision for Fixed Expenses of General and Other Acquisition Expense (Exhibit B.VII.a.1)		12.3%	
18. Factor to Trend Fixed Costs (Exhibit B.VIII.a)		1.025	
19. Trended Fixed Costs (17. X (18.** 1)		12.6%	
20. Indicated Rate Level Change with Provision for Fixed and Variable Expenses ((13. + 19.) / (1.000 - 16.)) - 1.000		34.8%	

The assumed effective date used is 01/01/2010.

Arkansas

Private Passenger Automobile

Uninsured/Underinsured Motorist Indicated Rate Level Change

	Fiscal Year Ending 6/30/2007	Fiscal Year Ending 6/30/2008	Fiscal Year Ending 6/30/2009
1. Earned Premium	\$340,556	\$339,305	\$305,760
2. Current Rate Level Factor (Exhibit B.V.c)	1.1474	1.0049	1.0000
3. Premium at Current Rates	\$390,756	\$340,954	\$305,760
4. Incurred Loss and Allocated Loss Adjustment Expense (Exhibit B.III.d.1)	\$190,982	\$204,002	\$65,986
5. Factor to Trend and Project Losses to 10/1/2010 (Exhibit B.IV.d)	1.117	1.085	1.053
6. Unallocated Loss Adjustment Expense Factor (Exhibit B.VI)	1.101	1.101	1.101
7. Trended Loss and Loss Adjustment Expense	\$234,956	\$243,653	\$76,523
8. Formula Loss Ratio	60.1%	71.5%	25.0%
9. Experience Year Weight	20.0%	30.0%	50.0%
10. Weighted Formula Loss Ratio		46.0%	
11. Credibility		25.0%	
12. Trended Expected Loss Ratio (14. X 18. ** 1)		73.8%	
13. Credibility Weighted Formula Loss Ratio (10. X 11.) + (12. X (1 - 11.))		65.1%	
14. Expected Loss Ratio (Exhibit B.VII.a.1)		72.0%	
15. Indicated Rate Level Change for Variable Expenses (13. / 14.) - 1		-9.6%	
16. Current Provision for Variable Expenses of Commissions, Taxes and Profit (Exhibit B.VII.a.1)		15.7%	
17. Current Provision for Fixed Expenses of General and Other Acquisition Expense (Exhibit B.VII.a.1)		12.3%	
18. Factor to Trend Fixed Costs (Exhibit B.VIII.a)		1.025	
19. Trended Fixed Costs (17. X (18.** 1)		12.6%	
20. Indicated Rate Level Change with Provision for Fixed and Variable Expenses ((13. + 19.) / (1.000 - 16.)) - 1.000		-7.8%	

The assumed effective date used is 01/01/2010.

Shelter General Insurance Company

Exhibit B.II.d.1

Arkansas

Private Passenger Automobile

Collision Indicated Rate Level Change

	Fiscal Year Ending 6/30/2007	Fiscal Year Ending 6/30/2008	Fiscal Year Ending 6/30/2009
1. Earned Premium	\$1,513,381	\$1,315,508	\$1,196,643
2. Current Rate Level Factor (Exhibit B.V)	0.8862	0.9954	1.0000
3. Model Year Symbol Drift Factor (Exhibit B.II.d.2)	1.2870	1.2033	1.1251
4. Trended Premium at Current Rates	\$1,726,011	\$1,575,612	\$1,346,344
5. Incurred Loss and Allocated Loss Adjustment Expense (Exhibit B.III.e.1)	\$879,550	\$921,042	\$686,293
6. Factor to Trend and Project Losses to 10/1/2010 (Exhibit B.IV.e)	1.077	1.056	1.036
7. Unallocated Loss Adjustment Expense Factor (Exhibit B.VI)	1.102	1.102	1.102
8. Trended Loss and Loss Adjustment Expense	\$1,044,188	\$1,071,929	\$783,144
9. Formula Loss Ratio	60.5%	68.0%	58.2%
10. Experience Year Weight	20.0%	30.0%	50.0%
11. Weighted Formula Loss Ratio		61.6%	
12. Credibility		100.0%	
13. Trended Expected Loss Ratio (15. X 19. ** 1)		71.2%	
14. Credibility Weighted Formula Loss Ratio (11. X 12.) + (13. X (1 - 12.))		61.6%	
15. Expected Loss Ratio (Exhibit B.VII.b.1)		69.5%	
16. Indicated Rate Level Change for Variable Expenses (14. / 15.) - 1		-11.4%	
17. Current Provision for Variable Expenses of Commissions, Taxes and Profit (Exhibit B.VII.b.1)		18.1%	
18. Current Provision for Fixed Expenses of General and Other Acquisition Expense (Exhibit B.VII.b.1)		12.4%	
19. Factor to Trend Fixed Costs (Exhibit B.VIII.a)		1.025	
20. Trended Fixed Costs (18. X (19.** 1)		12.7%	
21. Indicated Rate Level Change with Provision for Fixed and Variable Expenses ((14. + 20.) / (1.000 - 17.)) - 1.000		-9.3%	

The assumed effective date used is 01/01/2010.

Shelter General Insurance Company

Exhibit B.II.e.1

Arkansas

Private Passenger Automobile

Comprehensive Indicated Rate Level Change

	Fiscal Year Ending 6/30/2007	Fiscal Year Ending 6/30/2008	Fiscal Year Ending 6/30/2009
1. Earned Premium	\$849,992	\$693,778	\$622,599
2. Current Rate Level Factor (Exhibit B.V)	0.8398	0.9932	1.0000
3. Model Year Symbol Drift Factor (Exhibit B.II.e.2)	1.2757	1.1956	1.1205
4. Trended Premium at Current Rates	\$910,664	\$823,811	\$697,622
5. Incurred Loss and Allocated Loss Adjustment Expense (Exhibit B.III.f.1)	\$501,216	\$911,806	\$393,668
6. Excess Loss (Exhibit B.II.e.3)	0	482,129	0
7. Incurred Less Excess	\$501,216	\$429,677	\$393,668
8. Excess Loss Factor (Exhibit B.II.e.3)	1.136	1.136	1.136
9. Factor to Trend and Project Losses to 10/1/2010 (Exhibit B.IV.f)	1.077	1.056	1.036
10. Unallocated Loss Adjustment Expense Factor (Exhibit B.VI)	1.102	1.102	1.102
11. Trended Loss and Loss Adjustment Expense	\$675,960	\$568,077	\$510,317
12. Formula Loss Ratio	74.2%	69.0%	73.2%
13. Experience Year Weight	33.3%	33.3%	33.3%
14. Weighted Formula Loss Ratio		72.1%	
15. Credibility		95.0%	
16. Trended Expected Loss Ratio (18. X 22. ** 1)		71.2%	
17. Credibility Weighted Formula Loss Ratio (14. X 15.) + (16. X (1 - 15.))		72.1%	
18. Expected Loss Ratio (Exhibit B.VII.b.1)		69.5%	
19. Indicated Rate Level Change for Variable Expenses (17. / 18.) - 1		3.7%	
20. Current Provision for Variable Expenses of Commissions, Taxes and Profit (Exhibit B.VII.b.1)		18.1%	
21. Current Provision for Fixed Expenses of General and Other Acquisition Expense (Exhibit B.VII.b.1)		12.4%	
22. Factor to Trend Fixed Costs (Exhibit B.VIII.a)		1.025	
23. Trended Fixed Costs (21. X (22.** 1)		12.7%	
24. Indicated Rate Level Change with Provision for Fixed and Variable Expenses ((17. + 23.) / (1.000 - 20.)) - 1.000		<u>3.5%</u>	

The assumed effective date used is 01/01/2010.

Shelter General Insurance Company

Exhibit B.II.e.3

Arkansas

Private Passenger Automobile - Comprehensive

Development of Excess Wind and Hail Loss Factor

Fiscal Accident Year	(1) Wind and Hail Loss	(2) Total Loss	(3) Wind/Non-Wind (1) / (2-1)	Rank	(4) If (3)>1.5xM then (3)-M	(5) Excess Wind Loss (2-1)x(4)	Total Loss Less Excess (2) - (5)
6/2000	147,962	1,259,035	0.1332	3	-		
6/2001	177,183	1,056,682	0.2015	4	-		
6/2002	182,205	946,236	0.2385	7	-		
6/2003	112,994	600,246	0.2319	6	-		
6/2004	146,101	609,015	0.3156	8	-		
6/2005	49,165	446,776	0.1237	2	-		
6/2006	179,333	550,796	0.4828	9	0.2575		
6/2007	31,920	501,216	0.0680	1	-	0	501,216
6/2008	561,141	911,806	1.6002	10	1.3749	482,129	429,677
6/2009	70,655	393,668	<u>0.2187</u>	5	-	0	393,668
			3.6141		1.6324		

Median (M) (Rank 5 + Rank 6) / 2	=	0.2253	Excess Factor	=	$\frac{1.0 + \text{Average Ratio}}{1.0 + \text{Average Ratio} - \text{Average Excess}}$
Median x 1.5	=	0.3380		=	$\frac{1.0 + 0.3614}{1.0 + 0.3614 - 0.1632}$
Average Wind to Non-Wind Ratio	=	0.3614		=	<u>1.136</u>
Average Excess Ratio	=	0.1632	Selected		<u>1.136</u>

**Shelter General Insurance Company
Private Passenger Auto - Bodily Injury Liability
Projected Ultimate Loss and Allocated Loss Adjustment Expense**

Companywide Paid Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)										
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	4,732,168	10,782,845	12,921,590	13,545,543	13,973,072	14,272,138	14,340,192	15,014,884	15,018,674	15,018,958	
6/30/2001	4,671,879	10,926,674	13,660,336	14,684,705	15,191,543	15,526,827	15,653,714	15,659,485	15,692,395		
6/30/2002	4,061,437	9,901,415	12,105,324	13,399,185	14,169,061	14,502,848	14,636,614	14,700,873			
6/30/2003	4,015,599	10,197,329	12,329,028	13,930,272	14,548,792	14,762,642	14,872,510				
6/30/2004	3,970,885	9,819,158	12,323,988	13,410,882	14,210,665	14,418,866					
6/30/2005	3,381,787	9,151,575	11,370,069	12,708,136	13,250,938						
6/30/2006	3,521,250	9,393,417	12,212,811	13,391,860							
6/30/2007	3,225,217	9,105,041	10,849,179								
6/30/2008	2,834,355	8,464,008									
6/30/2009	3,169,027										

Companywide Reported Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)										
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	15,960,531	14,757,031	14,603,534	14,670,420	14,499,936	14,463,455	14,445,545	15,052,884	15,043,674	15,043,958	
6/30/2001	16,093,272	16,248,959	16,066,306	16,055,623	15,845,373	15,829,653	15,774,411	15,761,182	15,769,395		
6/30/2002	15,819,170	14,565,412	14,591,104	14,711,276	14,764,135	14,867,972	14,849,442	14,880,701			
6/30/2003	15,502,629	14,555,458	14,246,698	14,991,914	14,983,546	14,987,142	14,904,510				
6/30/2004	15,749,241	14,532,153	14,738,435	14,594,920	14,829,665	14,827,866					
6/30/2005	14,594,814	13,120,203	13,101,861	13,583,035	13,579,938						
6/30/2006	14,950,384	14,127,405	14,529,018	14,785,093							
6/30/2007	14,400,038	12,785,326	13,078,720								
6/30/2008	13,698,925	12,416,728									
6/30/2009	13,068,985										

Companywide Claims with Payment

Fiscal Year-End	Valuation Period (In Months)										
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	1,960	2,104	2,134	2,138	2,141	2,142	2,143	2,144	2,144	2,144	
6/30/2001	1,686	1,833	1,863	1,876	1,881	1,881	1,882	1,882	1,882		
6/30/2002	1,611	1,749	1,775	1,786	1,789	1,793	1,793				
6/30/2003	1,403	1,521	1,539	1,549	1,552	1,554					
6/30/2004	1,453	1,537	1,557	1,562	1,565	1,566					
6/30/2005	1,421	1,515	1,524	1,529	1,531						
6/30/2006	1,248	1,339	1,346	1,349							
6/30/2007	1,231	1,329	1,341								
6/30/2008	1,613	1,741									
6/30/2009	1,513										

Companywide Selected Incurred Loss & ALAE

Fiscal Accident Year	Cumulative Reported Losses	Ultimate Development Factors	Estimated Incurred Loss & ALAE	Cumulative Paid Losses	Ultimate Development Factors	Estimated Incurred Loss & ALAE	Selected Incurred Loss & ALAE	Cumulative Claim Count	Ultimate Development Factors	Estimated Incurred Claim Count
(1)	(2)	(3)	(4) = (2) x (3)	(5)	(6)	(7) = (5) x (6)	(8)	(9)	(10)	(11) = (9) x (10)
6/30/2000	15,043,958	1.0000	15,043,958	15,018,958	1.0000	15,018,958	15,031,458	2,144	1.0000	2,144
6/30/2001	15,769,395	1.0000	15,769,395	15,692,395	1.0000	15,692,395	15,730,895	1,882	1.0000	1,882
6/30/2002	14,880,701	1.0000	14,880,701	14,700,873	1.0021	14,731,745	14,806,223	1,793	1.0000	1,793
6/30/2003	14,904,510	1.0100	15,053,556	14,872,510	1.0122	15,054,270	15,053,913	1,554	1.0000	1,554
6/30/2004	14,827,866	1.0071	14,932,714	14,418,866	1.0201	14,708,923	14,820,818	1,566	1.0003	1,566
6/30/2005	13,579,938	1.0078	13,685,535	13,250,938	1.0398	13,778,389	13,731,962	1,531	1.0011	1,531
6/30/2006	14,785,093	1.0087	14,913,471	13,391,860	1.0899	14,596,102	14,754,786	1,349	1.0029	1,353
6/30/2007	13,078,720	1.0292	13,460,085	10,849,179	1.2073	13,098,303	13,279,194	1,341	1.0072	1,351
6/30/2008	12,416,728	1.0377	12,884,854	8,464,008	1.4966	12,667,058	12,775,956	1,741	1.0162	1,769
6/30/2009	13,068,985	0.9470	12,376,409	3,169,027	4.0596	12,865,048	12,620,729	1,513	1.0884	1,647
3-yr Total			38,721,348			38,630,409	38,675,878			
10-yr Total			143,000,677			142,211,192	142,605,934			

Arkansas Paid Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)										
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	820,148	1,609,976	1,858,922	1,912,287	1,925,341	1,987,418	2,020,689	2,020,689	2,020,689	2,020,689	
6/30/2001	992,840	1,827,248	2,135,245	2,353,892	2,561,783	2,574,320	2,577,475	2,578,834	2,578,834		
6/30/2002	571,342	1,245,167	1,353,231	1,439,827	1,470,187	1,507,728	1,507,728				
6/30/2003	570,531	1,450,768	1,635,960	1,747,438	1,784,293	1,784,909	1,784,909				
6/30/2004	764,707	1,379,599	1,638,889	1,760,375	1,782,645	1,782,950					
6/30/2005	535,188	1,085,537	1,276,080	1,363,562	1,399,653						
6/30/2006	455,107	1,363,348	1,695,226	1,769,882							
6/30/2007	381,043	814,008	902,024								
6/30/2008	391,852	967,837									
6/30/2009	459,298										

Arkansas Reported Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)										
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	2,375,264	2,080,831	2,044,422	2,017,286	1,976,340	2,000,418	2,020,689	2,020,689	2,020,689	2,020,689	
6/30/2001	2,417,595	2,504,093	2,605,989	2,665,892	2,608,783	2,590,320	2,611,475	2,593,834	2,593,834		
6/30/2002	1,796,916	1,630,167	1,590,731	1,514,827	1,506,187	1,507,728	1,507,728				
6/30/2003	1,979,969	1,784,433	1,796,960	1,813,438	1,800,293	1,800,909	1,800,909				
6/30/2004	2,006,630	1,721,999	1,740,889	1,782,675	1,782,645	1,782,950					
6/30/2005	1,817,231	1,489,091	1,456,955	1,434,562	1,454,653						
6/30/2006	1,947,694	1,837,848	1,828,226	1,823,882							
6/30/2007	1,285,900	1,099,521	1,016,537								
6/30/2008	1,526,993	1,279,232									
6/30/2009	1,240,105										

Arkansas Claims with Payment

Fiscal Year-End	Valuation Period (In Months)										
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	341	357	361	363	363	363	364	364	364	364	
6/30/2001	260	279	282	284	284	284	284	284	284	284	
6/30/2002	216	229	232	234	234	234	234	234			
6/30/2003	190	202	203	203	204	205	205				
6/30/2004	210	220	223	223	223	223					
6/30/2005	205	218	219	219	219						
6/30/2006	164	175	175	175							
6/30/2007	135	147	148								
6/30/2008	173	183									
6/30/2009	147										

Arkansas Selected Incurred Loss & ALAE

Fiscal Accident Year	Cumulative Reported Losses	Ultimate Development Factors	Estimated Incurred Loss & ALAE	Cumulative Paid Losses	Ultimate Development Factors	Estimated Incurred Loss & ALAE	Selected Incurred Loss & ALAE	Cumulative Claim Count	Ultimate Development Factors	Estimated Incurred Claim Count
(1)	(2)	(3)	(4) = (2) x (3)	(5)	(6)	(7) = (5) x (6)	(8)	(9)	(10)	(11) = (9) x (10)
6/30/2000	2,020,689	1.0000	2,020,689	2,020,689	1.0000	2,020,689	2,020,689	364	1.0000	364
6/30/2001	2,593,834	1.0000	2,593,834	2,578,834	1.0000	2,578,834	2,593,834	284	1.0000	284
6/30/2002	1,507,728	1.0000	1,507,728	1,507,728	1.0000	1,507,728	1,507,728	234	1.0000	234
6/30/2003	1,800,909	1.0000	1,800,909	1,784,909	1.0000	1,784,909	1,800,909	205	1.0000	205
6/30/2004	1,782,950	1.0052	1,792,221	1,782,950	1.0020	1,786,515	1,792,221	223	1.0000	223
6/30/2005	1,454,653	1.0057	1,462,949	1,399,653	1.0139	1,419,142	1,462,949	219	1.0000	219
6/30/2006	1,823,882	1.0014	1,826,395	1,769,882	1.0369	1,835,261	1,826,395	175	1.0000	175
6/30/2007	1,016,537	0.9961	1,012,542	902,024	1.1063	997,919	1,012,542	148	1.0005	148
6/30/2008	1,279,232	0.9843	1,259,170	967,837	1.2978	1,256,072	1,259,170	183	1.0065	184
6/30/2009	1,240,105	0.8516	1,056,112	459,298	2.8448	1,306,613	1,056,112	147	1.0699	157
3-yr Total			3,327,824			3,560,605	3,327,824			
10-yr Total			16,332,550			16,493,684	16,332,550			

**Shelter General Insurance Company
Private Passenger Auto - Property Damage Liability
Projected Ultimate Loss and Allocated Loss Adjustment Expense**

Companywide Paid Loss & Paid ALAE

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)						
					@60	@72	@84	@96	@108	@120	
6/30/2000	11,436,644	12,877,040	13,004,019	13,013,503	13,018,749	13,020,775	13,029,275	13,029,275	13,029,275	13,029,275	
6/30/2001	10,365,914	12,124,691	12,224,277	12,264,734	12,277,264	12,280,097	12,280,025	12,286,154	12,285,829		
6/30/2002	9,979,904	11,558,777	11,689,402	11,704,163	11,739,148	11,739,839	11,739,839	11,739,839	11,739,839		
6/30/2003	9,651,615	11,263,650	11,370,720	11,422,046	11,438,165	11,440,890	11,444,055				
6/30/2004	8,879,608	10,458,711	10,678,640	10,708,579	10,742,129	10,747,950					
6/30/2005	9,240,581	10,717,604	10,787,371	10,806,360	10,825,859						
6/30/2006	8,958,416	10,389,301	10,485,379	10,520,770							
6/30/2007	9,097,166	10,745,224	10,870,379								
6/30/2008	9,830,339	11,257,995									
6/30/2009	9,710,481										

Companywide Reported Loss & Paid ALAE

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)						
					@60	@72	@84	@96	@108	@120	
6/30/2000	12,972,869	12,997,381	13,084,513	13,063,064	13,047,310	13,038,336	13,035,075	13,035,075	13,032,275	13,032,275	
6/30/2001	11,993,396	12,244,385	12,286,685	12,297,175	12,292,705	12,290,097	12,283,025	12,286,154	12,285,829		
6/30/2002	11,596,937	11,656,192	11,702,602	11,721,263	11,739,148	11,739,839	11,739,839	11,739,839			
6/30/2003	11,303,802	11,374,750	11,409,095	11,443,046	11,441,665	11,444,390	11,447,555				
6/30/2004	10,530,519	10,588,431	10,739,111	10,751,736	10,758,869	10,764,200					
6/30/2005	10,618,870	10,775,880	10,797,542	10,813,360	10,832,859						
6/30/2006	10,512,994	10,458,284	10,521,279	10,538,770							
6/30/2007	10,639,579	10,830,260	10,893,851								
6/30/2008	11,239,835	11,325,812									
6/30/2009	11,003,164										

Companywide Claims with Payment

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)						
					@60	@72	@84	@96	@108	@120	
6/30/2000	6,940	7,177	7,202	7,205	7,209	7,212	7,212	7,212	7,212	7,212	
6/30/2001	6,215	6,508	6,541	6,549	6,552	6,554	6,555	6,555	6,555		
6/30/2002	5,862	6,075	6,101	6,110	6,111	6,112	6,112	6,112			
6/30/2003	5,353	5,575	5,596	5,603	5,604	5,604	5,604				
6/30/2004	5,245	5,401	5,407	5,410	5,411	5,412					
6/30/2005	5,160	5,315	5,319	5,323	5,325						
6/30/2006	4,881	5,028	5,036	5,039							
6/30/2007	4,881	5,051	5,056								
6/30/2008	4,932	5,124									
6/30/2009	4,719										

Companywide Selected Incurred Loss & ALAE

Fiscal Accident Year (1)	Cumulative Reported Losses (2)	Ultimate Development Factors (3)	Estimated Incurred Loss & ALAE (4) = (2) x (3)	Cumulative Paid Losses (5)	Ultimate Development Factors (6)	Estimated Incurred Loss & ALAE (7) = (5) x (6)	Selected Incurred Loss & ALAE (8)	Cumulative Paid Claim Count (9)	Ultimate Development Factors (10)	Estimated Incurred Claim Count (11) = (9) x (10)
6/30/2000	13,032,275	1.0000	13,032,275	13,029,275	1.0000	13,029,275	13,029,275	7,212	1.0000	7,212
6/30/2001	12,285,829	1.0000	12,285,829	12,285,829	1.0000	12,285,829	12,285,829	6,555	1.0000	6,555
6/30/2002	11,739,839	1.0000	11,739,839	11,739,839	1.0000	11,739,839	11,739,839	6,112	1.0000	6,112
6/30/2003	11,447,555	1.0000	11,447,555	11,444,055	1.0000	11,444,055	11,444,055	5,604	1.0000	5,604
6/30/2004	10,764,200	0.9999	10,763,124	10,747,950	1.0002	10,750,100	10,750,100	5,412	1.0000	5,412
6/30/2005	10,832,859	0.9999	10,831,775	10,825,859	1.0004	10,830,190	10,830,190	5,325	1.0002	5,326
6/30/2006	10,538,770	1.0006	10,545,092	10,520,770	1.0025	10,547,081	10,547,081	5,039	1.0004	5,041
6/30/2007	10,893,851	1.0024	10,920,007	10,870,379	1.0051	10,925,898	10,925,898	5,056	1.0013	5,063
6/30/2008	11,325,812	1.0086	11,423,394	11,257,995	1.0153	11,429,780	11,429,780	5,124	1.0025	5,137
6/30/2009	11,003,164	1.0180	11,201,178	9,710,481	1.1822	11,479,416	11,479,416	4,719	1.0342	4,880
3-yr Total			33,544,578			33,835,094	33,835,094			
10-yr Total			114,190,067			114,461,462	114,461,462			

Arkansas Paid Loss & Paid ALAE

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)						
					@60	@72	@84	@96	@108	@120	
6/30/2000	1,800,466	1,917,243	1,921,489	1,921,489	1,923,489	1,923,489	1,923,489	1,923,489	1,923,489	1,923,489	
6/30/2001	1,762,392	1,953,373	1,958,621	1,958,726	1,961,829	1,962,442	1,962,370	1,962,175	1,961,850		
6/30/2002	1,344,191	1,437,079	1,443,344	1,444,455	1,446,180	1,446,180	1,446,180	1,446,180	1,446,180		
6/30/2003	1,246,437	1,456,939	1,461,987	1,485,388	1,485,726	1,487,923	1,491,088				
6/30/2004	1,133,961	1,311,067	1,320,106	1,320,305	1,320,653	1,320,972					
6/30/2005	1,074,731	1,146,259	1,152,578	1,155,755	1,158,256						
6/30/2006	926,606	1,053,033	1,083,141	1,088,491							
6/30/2007	868,125	1,103,539	1,105,478								
6/30/2008	940,597	1,020,715									
6/30/2009	813,011										

Arkansas Reported Loss & Paid ALAE

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)						
					@60	@72	@84	@96	@108	@120	
6/30/2000	1,925,845	1,926,143	1,924,589	1,924,589	1,923,489	1,923,489	1,923,489	1,923,489	1,923,489	1,923,489	
6/30/2001	1,892,383	1,965,673	1,968,921	1,965,726	1,965,329	1,965,942	1,962,370	1,962,175	1,961,850		
6/30/2002	1,452,217	1,446,519	1,443,344	1,447,955	1,446,180	1,446,180	1,446,180	1,446,180			
6/30/2003	1,414,032	1,467,439	1,461,987	1,488,888	1,489,226	1,491,423	1,494,588				
6/30/2004	1,311,471	1,318,067	1,323,606	1,323,905	1,324,253	1,320,972					
6/30/2005	1,233,315	1,153,254	1,156,078	1,159,255	1,161,756						
6/30/2006	1,065,520	1,058,633	1,083,141	1,088,491							
6/30/2007	1,011,552	1,107,139	1,109,078								
6/30/2008	1,065,093	1,020,715									
6/30/2009	902,829										

Arkansas Claims with Payment

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)						
					@60	@72	@84	@96	@108	@120	
6/30/2000	1,012	1,037	1,041	1,041	1,041	1,041	1,041	1,041	1,041	1,041	
6/30/2001	901	942	946	947	947	947	947	947	947		
6/30/2002	756	777	777	780	780	780	780	780			
6/30/2003	652	673	673	674	674	674	674				
6/30/2004	612	630	631	631	631	631					
6/30/2005	607	624	625	625	625						
6/30/2006	542	554	554	555							
6/30/2007	464	485	486								
6/30/2008	423	434									
6/30/2009	344										

Arkansas Selected Incurred Loss & ALAE

Fiscal Accident Year (1)	Cumulative Reported Losses (2)	Ultimate Development Factors (3)	Estimated Incurred Loss & ALAE (4) = (2) x (3)	Cumulative Paid Losses (5)	Ultimate Development Factors (6)	Estimated Incurred Loss & ALAE (7) = (5) x (6)	Selected Incurred Loss & ALAE (8)	Cumulative Paid Claim Count (9)	Ultimate Development Factors (10)	Estimated Incurred Claim Count (11) = (9) x (10)
6/30/2000	1,923,489	1.0000	1,923,489	1,923,489	1.0000	1,923,489	1,923,489	1,041	1.0000	1,041
6/30/2001	1,961,850	1.0000	1,961,850	1,961,850	1.0000	1,961,850	1,961,850	947	1.0000	947
6/30/2002	1,446,180	1.0000	1,446,180	1,446,180	1.0000	1,446,180	1,446,180	780	1.0000	780
6/30/2003	1,494,588	1.0000	1,494,588	1,491,088	1.0000	1,491,088	1,494,588	674	1.0000	674
6/30/2004	1,320,972	1.0000	1,320,972	1,320,972	1.0000	1,320,972	1,320,972	631	1.0000	631
6/30/2005	1,161,756	1.0001	1,161,872	1,158,256	1.0002	1,158,488	1,161,872	625	1.0000	625
6/30/2006	1,088,491	1.0002	1,088,709	1,088,491	1.0013	1,089,906	1,088,709	555	1.0000	555
6/30/2007	1,109,078	1.0052	1,114,846	1,105,478	1.0058	1,111,896	1,114,846	48		

**Shelter General Insurance Company
Private Passenger Auto - Medical Payments
Projected Ultimate Loss and Allocated Loss Adjustment Expense**

Companywide Paid Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	1,230,399	1,614,627	1,597,856	1,602,874	1,589,498	1,589,150	1,584,124	1,583,775	1,582,890	1,582,340
6/30/2001	1,119,827	1,479,584	1,475,574	1,437,437	1,434,226	1,431,306	1,430,611	1,430,159	1,429,883	
6/30/2002	1,075,017	1,536,580	1,516,934	1,492,098	1,467,383	1,455,785	1,441,664	1,441,368		
6/30/2003	1,473,331	2,012,918	1,994,579	1,966,347	1,957,953	1,954,402	1,953,656			
6/30/2004	1,386,100	1,851,722	1,817,104	1,809,966	1,805,717	1,803,680				
6/30/2005	1,413,146	1,830,308	1,730,178	1,726,063	1,719,773					
6/30/2006	1,686,145	1,930,233	1,889,913	1,891,766						
6/30/2007	1,895,234	2,371,414	2,268,544							
6/30/2008	1,771,708	2,135,963								
6/30/2009	1,822,999									

Companywide Reported Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	1,719,684	1,648,532	1,607,199	1,605,474	1,589,498	1,589,150	1,584,124	1,583,775	1,582,890	1,582,340
6/30/2001	1,563,705	1,511,233	1,490,259	1,444,349	1,439,102	1,433,983	1,430,611	1,430,159	1,429,883	
6/30/2002	1,653,005	1,578,053	1,531,806	1,498,605	1,471,740	1,457,842	1,443,721	1,443,425		
6/30/2003	2,130,966	2,044,425	2,002,984	1,966,347	1,957,953	1,954,402	1,953,656			
6/30/2004	2,175,717	1,885,206	1,832,878	1,819,366	1,805,717	1,803,680				
6/30/2005	2,255,959	1,849,985	1,743,618	1,726,063	1,719,773					
6/30/2006	2,498,217	1,943,982	1,910,313	1,895,848						
6/30/2007	2,715,874	2,423,598	2,281,492							
6/30/2008	2,703,078	2,173,959								
6/30/2009	2,762,374									

Companywide Claims with Payment

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	1,207	1,296	1,306	1,311	1,315	1,315	1,316	1,316	1,317	1,317
6/30/2001	1,090	1,157	1,169	1,173	1,179	1,179	1,179	1,179	1,179	
6/30/2002	1,223	1,318	1,331	1,334	1,334	1,336	1,336	1,336		
6/30/2003	1,408	1,533	1,541	1,546	1,546	1,546	1,546			
6/30/2004	1,715	1,819	1,826	1,826	1,826	1,826				
6/30/2005	1,707	1,803	1,810	1,811	1,812					
6/30/2006	1,679	1,779	1,782	1,782						
6/30/2007	1,731	1,816	1,823							
6/30/2008	1,244	1,311								
6/30/2009	1,232									

Companywide Selected Incurred Loss & ALAE

Fiscal Accident Year (1)	Cumulative Reported Losses (2)	Ultimate Development Factors (3)	Estimated Incurred Loss & ALAE (4) = (2) x (3)	Cumulative Paid Losses (5)	Ultimate Development Factors (6)	Estimated Incurred Loss & ALAE (7) = (5) x (6)	Selected Incurred Loss & ALAE (8)	Cumulative Paid Claim Count (9)	Ultimate Development Factors (10)	Estimated Incurred Claim Count (11) = (9) x (10)
6/30/2000	1,582,340	1.0000	1,582,340	1,582,340	1.0000	1,582,340	1,582,340	1,317	1.0000	1,317
6/30/2001	1,429,883	0.9997	1,429,454	1,429,883	0.9997	1,429,454	1,429,454	1,179	1.0000	1,179
6/30/2002	1,443,425	0.9995	1,442,704	1,441,368	0.9995	1,440,648	1,440,648	1,336	1.0000	1,336
6/30/2003	1,953,656	0.9993	1,952,289	1,953,656	0.9993	1,952,289	1,952,289	1,546	1.0000	1,546
6/30/2004	1,803,680	0.9963	1,797,011	1,803,680	0.9963	1,797,011	1,797,011	1,826	1.0000	1,826
6/30/2005	1,719,773	0.9938	1,709,130	1,719,773	0.9938	1,709,130	1,709,130	1,812	1.0000	1,812
6/30/2006	1,895,848	0.9883	1,873,753	1,891,766	0.9904	1,873,666	1,873,666	1,782	1.0002	1,782
6/30/2007	2,281,492	0.9764	2,227,618	2,268,544	0.9834	2,230,887	2,230,887	1,823	1.0010	1,825
6/30/2008	2,173,959	0.9403	2,044,087	2,135,963	0.9550	2,039,803	2,039,803	1,311	1.0047	1,317
6/30/2009	2,762,374	0.7825	2,161,515	1,822,999	1.1890	2,167,455	2,167,455	1,232	1.0610	1,307
3-yr Total			6,433,221			6,438,145	6,438,145			
10-yr Total			18,219,902			18,222,684	18,222,684			

Arkansas Paid Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	327,618	438,535	422,430	420,120	404,396	404,152	403,759	403,457	402,945	402,495
6/30/2001	300,202	378,604	349,464	342,263	338,587	336,085	335,827	335,529	335,309	
6/30/2002	160,648	227,799	214,316	205,193	204,954	204,890	204,761	204,594		
6/30/2003	239,803	344,669	339,372	331,550	330,633	330,596	330,080			
6/30/2004	238,748	303,614	291,244	285,899	285,899	285,899				
6/30/2005	171,133	235,697	214,416	210,916	210,649					
6/30/2006	186,359	198,123	193,570	192,154						
6/30/2007	151,758	238,911	240,046							
6/30/2008	193,343	229,330								
6/30/2009	166,262									

Arkansas Reported Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	445,405	446,619	425,884	420,120	404,396	404,152	403,759	403,457	402,945	402,495
6/30/2001	394,837	380,904	349,464	342,263	338,587	336,085	335,827	335,529	335,309	
6/30/2002	251,022	229,307	214,316	205,193	204,954	204,890	204,761	204,594		
6/30/2003	394,316	347,869	339,372	331,550	330,633	330,596	330,080			
6/30/2004	368,133	307,276	291,244	285,899	285,899	285,899				
6/30/2005	282,464	239,209	214,416	210,916	210,649					
6/30/2006	276,567	198,123	193,570	192,154						
6/30/2007	256,240	257,419	243,423							
6/30/2008	290,163	234,428								
6/30/2009	258,878									

Arkansas Claims with Payment

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	273	294	298	300	302	302	303	303	304	304
6/30/2001	237	249	249	251	253	253	253	253	253	
6/30/2002	211	229	229	230	230	230	230	230		
6/30/2003	325	354	354	355	355	355	355			
6/30/2004	268	291	292	292	292	292				
6/30/2005	220	240	240	241	241					
6/30/2006	188	197	197	197						
6/30/2007	185	205	205							
6/30/2008	108	115								
6/30/2009	130									

Arkansas Selected Incurred Loss & ALAE

Fiscal Accident Year (1)	Cumulative Reported Losses (2)	Ultimate Development Factors (3)	Estimated Incurred Loss & ALAE (4) = (2) x (3)	Cumulative Paid Losses (5)	Ultimate Development Factors (6)	Estimated Incurred Loss & ALAE (7) = (5) x (6)	Selected Incurred Loss & ALAE (8)	Cumulative Paid Claim Count (9)	Ultimate Development Factors (10)	Estimated Incurred Claim Count (11) = (9) x (10)
6/30/2000	402,495	1.0000	402,495	402,495	1.0000	402,495	402,495	304	1.0000	304
6/30/2001	335,309	1.0000	335,309	335,309	1.0000	335,309	335,309	253	1.0000	253
6/30/2002	204,594	0.9993	204,451	204,594	0.9990	204,389	204,451	230	1.0000	230
6/30/2003	330,080	0.9985	329,585	330,080	0.9982	329,486	329,585	355	1.0000	355
6/30/2004	285,899	0.9975	285,184	285,899	0.9972	285,099	285,184	292	1.0000	292
6/30/2005	210,649	0.9965	209,913	210,649	0.9962	209,850	209,913	241	1.0000	241
6/30/2006	192,154	0.9940	191,003	192,154	0.9928	190,774	191,003	197	1.0015	197
6/30/2007	243,423	0.9724	236,715	240,046	0.9733	233,627	236,715	205	1.0045	206
6/30/2008	234,428	0.9238	216,570	229,330	0.9441	216,501	216,570	115	1.0060	116
6/30/2009	258,878	0.7752	200,677	166,262	1.2029	200,000	200,677	130	1.0865	141
3-yr Total			653,962			650,129	653,962			
10-yr Total			2,611,902			2,607,530	2,611,902			

**Shelter General Insurance Company
Private Passenger Auto - Uninsured/Underinsured Motorist
Projected Ultimate Loss and Allocated Loss Adjustment Expense**

Companywide Paid Loss & Paid ALAE

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)					
					@60	@72	@84	@96	@108	@120
6/30/2000	822,067	1,708,076	2,030,510	2,367,922	2,345,372	2,412,266	2,457,530	2,457,629	2,455,527	2,453,747
6/30/2001	645,398	1,443,408	1,786,426	1,915,876	1,980,681	2,029,630	2,169,791	2,166,734	2,164,429	
6/30/2002	681,739	1,631,102	2,003,004	2,180,554	2,312,954	2,311,328	2,306,600	2,323,992		
6/30/2003	566,343	1,667,031	2,073,765	2,496,471	2,595,868	2,658,631	2,711,591			
6/30/2004	843,354	1,923,429	2,332,929	2,457,621	2,505,593	2,544,253				
6/30/2005	574,230	1,420,677	1,807,424	1,998,528	2,128,163					
6/30/2006	807,360	2,200,850	2,552,374	2,718,822						
6/30/2007	632,248	1,616,514	2,133,917							
6/30/2008	641,066	1,983,324								
6/30/2009	434,707									

Companywide Reported Loss & Paid ALAE

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)					
					@60	@72	@84	@96	@108	@120
6/30/2000	2,328,059	2,381,001	2,493,135	2,618,422	2,528,872	2,513,766	2,457,530	2,457,629	2,455,527	2,453,747
6/30/2001	1,921,360	2,259,622	2,173,158	2,091,609	2,066,681	2,139,630	2,213,791	2,210,734	2,208,429	
6/30/2002	2,156,863	2,426,185	2,457,504	2,421,767	2,347,954	2,364,328	2,341,600	2,341,492		
6/30/2003	2,181,563	2,673,007	2,767,616	2,739,971	2,711,868	2,694,631	2,711,591			
6/30/2004	2,241,744	2,676,757	2,690,257	2,637,949	2,632,921	2,626,581				
6/30/2005	2,417,380	2,313,677	2,450,185	2,467,289	2,143,163					
6/30/2006	2,460,760	2,942,904	3,112,374	3,234,322						
6/30/2007	2,593,298	2,681,682	2,604,895							
6/30/2008	2,672,952	2,574,121								
6/30/2009	1,931,197									

Companywide Claims with Payment

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)					
					@60	@72	@84	@96	@108	@120
6/30/2000	303	370	388	400	403	404	406	406	407	407
6/30/2001	272	333	343	352	357	361	363	364	364	
6/30/2002	298	364	380	387	388	390	392	392		
6/30/2003	255	317	328	333	335	335	337			
6/30/2004	246	308	322	324	325	325				
6/30/2005	248	312	327	332	335					
6/30/2006	211	271	282	288						
6/30/2007	222	285	297							
6/30/2008	223	273								
6/30/2009	175									

Companywide Selected Incurred Loss & ALAE

Fiscal Accident Year	Cumulative Reported Losses (1)	Ultimate Development Factors (2)	Estimated Incurred Loss & ALAE (3)	Cumulative Paid Losses (4)	Ultimate Development Factors (5)	Estimated Incurred Loss & ALAE (6)	Selected Incurred Loss & ALAE (7)	Cumulative Paid Claim Count (8)	Ultimate Development Factors (9)	Estimated Incurred Claim Count (10)	Selected Incurred Claim Count (11)
6/30/2000	2,453,747	1.0000	2,453,747	2,453,747	1.0000	2,453,747	2,453,747	407	1.0000	407	407
6/30/2001	2,208,429	0.9993	2,206,883	2,164,429	0.9993	2,162,913	2,184,898	364	1.0010	364	364
6/30/2002	2,341,492	0.9983	2,337,513	2,323,992	0.9983	2,320,043	2,328,778	392	1.0010	392	392
6/30/2003	2,711,591	0.9983	2,706,983	2,711,591	0.9983	2,706,983	2,706,983	337	1.0010	337	337
6/30/2004	2,626,581	0.9972	2,619,234	2,544,253	1.0231	2,602,920	2,611,077	325	1.0063	327	327
6/30/2005	2,143,163	1.0013	2,145,930	2,128,163	1.0419	2,217,297	2,181,613	335	1.0090	338	338
6/30/2006	3,234,322	0.9643	3,118,997	2,718,822	1.0888	2,960,165	3,039,581	288	1.0152	292	292
6/30/2007	2,604,895	0.9648	2,513,269	2,133,917	1.1868	2,532,440	2,522,854	297	1.0307	306	306
6/30/2008	2,574,121	0.9971	2,566,778	1,983,324	1.4653	2,906,142	2,736,460	273	1.0742	293	293
6/30/2009	1,931,197	1.0535	2,034,490	434,707	3.8304	1,665,106	1,849,798	175	1.3535	237	237
3-yr Total			7,114,536			7,103,688	7,109,112				
10-yr Total			24,703,824			24,527,757	24,615,790				

Arkansas Paid Loss & Paid ALAE

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)					
					@60	@72	@84	@96	@108	@120
6/30/2000	135,264	220,244	242,811	345,453	351,036	401,132	404,191	403,829	403,310	402,909
6/30/2001	98,476	208,698	261,753	294,919	294,385	294,369	299,550	299,043	298,591	
6/30/2002	102,199	209,714	232,176	260,318	260,878	260,634	260,292	259,992		
6/30/2003	104,940	235,599	304,661	306,416	338,067	387,467	386,961			
6/30/2004	126,007	186,200	240,408	254,280	253,672	253,672				
6/30/2005	57,689	129,269	224,701	225,185	257,324					
6/30/2006	69,211	151,867	153,532	151,934						
6/30/2007	41,711	116,051	133,114							
6/30/2008	33,065	123,776								
6/30/2009	12,935									

Arkansas Reported Loss & Paid ALAE

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)					
					@60	@72	@84	@96	@108	@120
6/30/2000	311,264	297,744	328,811	420,453	426,036	426,132	404,191	403,829	403,310	402,909
6/30/2001	200,276	296,698	339,753	329,919	304,385	304,369	299,550	299,043	298,591	
6/30/2002	208,199	252,214	262,176	290,318	260,878	260,634	260,292	259,992		
6/30/2003	316,240	336,099	394,161	383,916	388,067	387,467	386,961			
6/30/2004	308,007	310,200	270,408	272,280	253,672	253,672				
6/30/2005	270,689	341,269	247,701	270,185	257,324					
6/30/2006	264,711	210,867	284,532	241,934						
6/30/2007	210,711	293,051	201,114							
6/30/2008	276,815	223,776								
6/30/2009	68,935									

Arkansas Claims with Payment

Fiscal Year-End	@12	@24	@36	@48	Valuation Period (In Months)					
					@60	@72	@84	@96	@108	@120
6/30/2000	40	49	51	55	57	57	59	59	60	60
6/30/2001	38	47	48	49	50	50	51	51	51	
6/30/2002	38	44	47	48	48	48	48	48		
6/30/2003	33	40	41	41	41	41	41			
6/30/2004	32	39	40	41	41	41				
6/30/2005	39	45	45	46	47					
6/30/2006	24	26	28	28						
6/30/2007	21	29	30							
6/30/2008	21	23								
6/30/2009	12									

Arkansas Selected Incurred Loss & ALAE

Fiscal Accident Year	Cumulative Reported Losses (1)	Ultimate Development Factors (2)	Estimated Incurred Loss & ALAE (3)	Cumulative Paid Losses (4)	Ultimate Development Factors (5)	Estimated Incurred Loss & ALAE (6)	Selected Incurred Loss & ALAE (7)	Cumulative Paid Claim Count (8)	Ultimate Development Factors (9)	Estimated Incurred Claim Count (10)	Selected Incurred Claim Count (11)
6/30/2000	402,909	1.0000	402,909	402,909	1.0000	402,909	402,909	60	1.0000	60	60
6/30/2001	298,591	1.0000	298,591	298,591	1.0000	298,591	298,591	51	1.0010	51	51
6/30/2002	259,992	1.0000	259,992	259,992	1.0000	259,992	259,992	48	1.0010	48	48
6/30/2003	386,961	1.0000	386,961	386,961	1.0000	386,961	386,961	41	1.0010	41	41
6/30/2004	253,672	1.0000	253,672	253,672	1.0000	253,672	253,672	41	1.0010	41	41
6/30/2005	257,324	0.9800	252,178	257,324	1.0600	272,764	252,178	47	1.0010	47	47
6/30/2006	241,934	0.9310	225,241	151,934	1.1024	167,492	225,241	28	1.0090	28	28
6/30/2007	201,114	0.9496	190,982	133,114	1.1796	157,017	190,982	30	1.0241	31	31
6/30/2008	223,776	0.9116	204,002	123,776	1.4981	185,423	204,002	23	1.0526	24	24
6/30/2009	68,935	0.9572	65,986	12,935	3.3706	43,600	65,986	12	1.2316	15	15
3-yr Total			460,970			386,039	460,970				
10-yr Total			2,540,514			2,428,421	2,540,514				

**Shelter General Insurance Company
Private Passenger Auto - Collision
Projected Ultimate Loss and Allocated Loss Adjustment Expense**

Companywide Paid Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	12,632,019	12,820,353	12,766,891	12,748,265	12,741,276	12,741,131	12,739,724	12,738,345	12,736,817	12,736,061
6/30/2001	12,733,735	13,195,020	13,150,365	13,136,567	13,120,255	13,117,037	13,106,576	13,103,717	13,100,037	
6/30/2002	12,641,996	13,014,028	12,944,135	12,951,563	12,945,404	12,936,384	12,932,215	12,932,134		
6/30/2003	12,446,868	12,847,244	12,850,622	12,848,070	12,841,096	12,833,565	12,830,934			
6/30/2004	10,977,497	10,948,225	10,915,563	10,911,213	10,898,823	10,897,456				
6/30/2005	10,638,113	10,778,086	10,783,776	10,763,860	10,759,028					
6/30/2006	10,560,495	10,928,565	10,909,209	10,894,843						
6/30/2007	11,084,024	11,390,158	11,397,316							
6/30/2008	11,707,448	11,897,270								
6/30/2009	11,129,416									

Companywide Reported Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	13,881,688	12,831,553	12,766,891	12,748,265	12,741,276	12,741,131	12,739,724	12,738,345	12,736,817	12,736,061
6/30/2001	14,119,008	13,206,620	13,150,365	13,136,567	13,120,255	13,117,037	13,106,576	13,103,717	13,100,037	
6/30/2002	14,123,764	13,033,357	12,955,090	12,960,163	12,949,304	12,940,284	12,936,115	12,932,134		
6/30/2003	14,272,750	12,877,022	12,850,622	12,848,070	12,841,096	12,833,565	12,830,934			
6/30/2004	12,273,111	10,960,334	10,918,444	10,914,095	10,898,823	10,897,456				
6/30/2005	11,958,947	10,787,486	10,788,576	10,768,660	10,759,028					
6/30/2006	11,777,374	10,933,465	10,909,209	10,897,534						
6/30/2007	12,257,300	11,411,002	11,397,316							
6/30/2008	12,646,166	11,902,020								
6/30/2009	12,075,813									

Companywide Claims with Payment

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	6,073	6,241	6,256	6,260	6,264	6,264	6,265	6,265	6,269	6,269
6/30/2001	5,881	6,102	6,114	6,123	6,126	6,129	6,132	6,136	6,136	
6/30/2002	6,092	6,302	6,317	6,320	6,320	6,321	6,322	6,322		
6/30/2003	6,013	6,191	6,210	6,212	6,212	6,212	6,215			
6/30/2004	5,589	5,720	5,722	5,726	5,728	5,728				
6/30/2005	5,425	5,545	5,553	5,556	5,558					
6/30/2006	5,266	5,422	5,425	5,426						
6/30/2007	5,629	5,762	5,763							
6/30/2008	5,070	5,200								
6/30/2009	4,907									

Companywide Selected Incurred Loss & ALAE

Fiscal Accident Year	Cumulative Reported Losses (1)	Ultimate Development Factors (2)	Estimated Incurred Loss & ALAE (3)	Ultimate Development			Selected Incurred Loss & ALAE (8)	Cumulative Paid Claim Count (9)	Ultimate Development Factors (10)	Estimated Incurred Loss & ALAE (11) = (9) x (10)
				Paid Losses (4)	Factors (5)	Estimated Incurred Loss & ALAE (6) = (5) x (6)				
6/30/2000	12,736,061	1.0000	12,736,061	12,736,061	1.0000	12,736,061	12,736,061	6,269	1.0000	6,269
6/30/2001	13,100,037	0.9999	13,098,727	13,100,037	0.9999	13,098,727	13,098,727	6,136	1.0000	6,136
6/30/2002	12,932,134	0.9997	12,928,255	12,932,134	0.9997	12,928,255	12,928,255	6,322	1.0000	6,322
6/30/2003	12,830,934	0.9996	12,825,803	12,830,934	0.9996	12,825,803	12,825,803	6,215	1.0000	6,215
6/30/2004	10,897,456	0.9992	10,888,741	10,897,456	0.9992	10,888,741	10,888,741	5,728	1.0003	5,730
6/30/2005	10,759,028	0.9989	10,747,197	10,759,028	0.9989	10,747,197	10,747,197	5,558	1.0004	5,560
6/30/2006	10,897,534	0.9979	10,874,666	10,894,843	0.9982	10,875,245	10,875,245	5,426	1.0006	5,429
6/30/2007	11,397,316	0.9974	11,367,712	11,397,316	0.9976	11,369,988	11,369,988	5,763	1.0010	5,769
6/30/2008	11,902,020	0.9956	11,849,738	11,897,270	0.9970	11,861,623	11,861,623	5,200	1.0018	5,209
6/30/2009	12,075,813	0.9165	11,066,957	11,129,416	1.0147	11,292,470	11,292,470	4,907	1.0260	5,035
3-yr Total			34,284,407			34,524,081	34,524,081			
10-yr Total			118,383,857			118,624,110	118,624,110			

Arkansas Paid Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	2,140,023	2,103,652	2,090,632	2,091,849	2,091,629	2,091,200	2,090,698	2,090,698	2,090,603	2,090,698
6/30/2001	2,062,174	2,159,753	2,160,148	2,160,148	2,160,148	2,160,079	2,160,079	2,160,079	2,158,722	2,159,061
6/30/2002	1,406,012	1,484,139	1,474,806	1,469,546	1,473,640	1,475,112	1,475,264	1,475,264	1,475,942	
6/30/2003	1,358,346	1,407,907	1,412,350	1,412,350	1,412,350	1,412,350	1,412,350	1,412,350		
6/30/2004	1,010,992	1,015,783	1,012,221	1,012,221	1,012,221	1,012,221	1,012,221	1,012,221		
6/30/2005	954,520	953,854	957,372	958,741	958,610					
6/30/2006	1,008,766	1,133,714	1,135,460	1,134,446						
6/30/2007	831,246	881,671	879,550							
6/30/2008	922,164	919,938								
6/30/2009	710,327									

Arkansas Reported Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	2,277,621	2,103,652	2,090,632	2,091,849	2,091,629	2,091,200	2,090,698	2,090,698	2,090,603	2,090,698
6/30/2001	2,199,125	2,159,753	2,160,148	2,160,148	2,160,148	2,160,079	2,160,079	2,160,079	2,158,722	2,159,061
6/30/2002	1,521,932	1,484,139	1,474,806	1,474,246	1,473,640	1,475,112	1,475,264	1,475,264	1,475,942	
6/30/2003	1,492,562	1,407,907	1,412,350	1,412,350	1,412,350	1,412,350	1,412,350	1,412,350		
6/30/2004	1,164,318	1,015,783	1,012,221	1,012,221	1,012,221	1,012,221	1,012,221	1,012,221		
6/30/2005	1,058,427	953,854	957,372	958,741	958,610					
6/30/2006	1,159,263	1,133,714	1,135,460	1,134,446						
6/30/2007	926,138	881,671	879,550							
6/30/2008	977,429	919,938								
6/30/2009	736,827									

Arkansas Claims with Payment

Fiscal Year-End	Valuation Period (In Months)									
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120
6/30/2000	1,020	1,050	1,055	1,055	1,055	1,055	1,055	1,055	1,056	1,056
6/30/2001	934	965	966	966	966	966	966	967	967	
6/30/2002	727	755	756	757	757	757	757	757		
6/30/2003	663	681	683	683	683	683	683	683		
6/30/2004	599	611	611	611	611	611				
6/30/2005	510	518	520	520	520					
6/30/2006	480	494	494	495						
6/30/2007	416	428	428							
6/30/2008	335	338								
6/30/2009	260									

Arkansas Selected Incurred Loss & ALAE

Fiscal Accident Year	Cumulative Reported Losses (1)	Ultimate Development Factors (2)	Estimated Incurred Loss & ALAE (3)	Ultimate Development			Selected Incurred Loss & ALAE (8)	Cumulative Paid Claim Count (9)	Ultimate Development Factors (10)	Estimated Incurred Loss & ALAE (11) = (9) x (10)
				Paid Losses (4)	Factors (5)	Estimated Incurred Loss & ALAE (6) = (5) x (6)				
6/30/2000	2,090,698	1.0000	2,090,698	2,090,698	1.0000	2,090,698	2,090,698	1,056	1.0000	1,056
6/30/2001	2,159,061	1.0000	2,159,061	2,159,061	1.0000	2,159,061	2,159,061	967	1.0000	967
6/30/2002	1,475,942	1.0000	1,475,942	1,475,942	1.0000	1,475,942	1,475,942	757	1.0000	757
6/30/2003	1,412,350	1.0000	1,412,350	1,412,350	1.0000	1,412,350	1,412,350	683	1.0000	683
6/30/2004	1,012,221	1.0000	1,012,221	1,012,221	1.0000	1,012,221	1,012,221	611	1.0003	611
6/30/2005	958,610	1.0000	958,610	958,610	1.0000	958,610	958,610	520	1.0004	520
6/30/2006	1,134,446	1.0000	1,134,446	1,134,446	1.0000	1,134,446	1,134,446	495	1.0006	495
6/30/2007	879,550	1.0000	879,550	879,550	0.9992	878,846	879,550	428	1.0010	428
6/30/2008	919,938	1.0012	921,042	919,938	0.9999	919,846	921,042	338	1.0018	339
6/30/2009	736,827	0.9314	686,293	710,327	1.0194	724,106	686,293	260	1.0260	267
3-yr Total			2,486,885			2,522,798	2,486,885			
10-yr Total			12,730,213			12,766,126	12,730,213			

**Shelter General Insurance Company
Private Passenger Auto - Comprehensive
Projected Ultimate Loss and Allocated Loss Adjustment Expense**

Companywide Paid Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)				Valuation Period (In Months)						
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	4,903,558	5,331,455	5,339,100	5,344,079	5,343,400	5,343,400	5,343,959	5,343,959	5,343,959	5,343,959	
6/30/2001	5,734,601	6,236,341	6,270,295	6,264,365	6,263,694	6,259,839	6,259,764	6,259,539	6,259,539	6,259,539	
6/30/2002	6,265,972	6,741,521	6,749,681	6,750,015	6,750,525	6,750,600	6,751,113	6,751,363	6,751,363	6,751,363	
6/30/2003	6,577,362	7,293,498	7,289,052	7,297,165	7,297,100	7,296,735	7,296,735	7,296,735	7,296,735	7,296,735	
6/30/2004	5,124,628	5,474,956	5,484,272	5,481,557	5,483,355	5,484,365	5,484,365	5,484,365	5,484,365	5,484,365	
6/30/2005	4,368,870	4,636,491	4,638,494	4,641,760	4,643,475	4,643,475	4,643,475	4,643,475	4,643,475	4,643,475	
6/30/2006	6,893,417	7,159,627	7,177,535	7,177,673	7,177,673	7,177,673	7,177,673	7,177,673	7,177,673	7,177,673	
6/30/2007	4,633,159	4,879,153	4,880,478	4,880,478	4,880,478	4,880,478	4,880,478	4,880,478	4,880,478	4,880,478	
6/30/2008	6,619,714	6,989,172	6,989,172	6,989,172	6,989,172	6,989,172	6,989,172	6,989,172	6,989,172	6,989,172	
6/30/2009	6,052,561	6,052,561	6,052,561	6,052,561	6,052,561	6,052,561	6,052,561	6,052,561	6,052,561	6,052,561	

Companywide Reported Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)				Valuation Period (In Months)						
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	5,309,589	5,335,478	5,339,100	5,344,079	5,343,400	5,343,400	5,343,959	5,343,959	5,343,959	5,343,959	
6/30/2001	6,294,869	6,250,280	6,270,295	6,268,265	6,263,694	6,259,839	6,259,764	6,259,539	6,259,539	6,259,539	
6/30/2002	6,698,774	6,756,578	6,761,081	6,753,765	6,754,275	6,754,350	6,751,113	6,751,363	6,751,363	6,751,363	
6/30/2003	7,199,408	7,293,498	7,289,052	7,297,165	7,297,100	7,296,735	7,296,735	7,296,735	7,296,735	7,296,735	
6/30/2004	5,568,797	5,475,356	5,484,272	5,481,557	5,483,355	5,484,365	5,484,365	5,484,365	5,484,365	5,484,365	
6/30/2005	4,703,065	4,636,491	4,638,494	4,641,760	4,643,475	4,643,475	4,643,475	4,643,475	4,643,475	4,643,475	
6/30/2006	7,460,070	7,160,903	7,179,677	7,177,673	7,177,673	7,177,673	7,177,673	7,177,673	7,177,673	7,177,673	
6/30/2007	4,983,283	4,883,153	4,880,478	4,880,478	4,880,478	4,880,478	4,880,478	4,880,478	4,880,478	4,880,478	
6/30/2008	6,958,773	6,989,472	6,989,472	6,989,472	6,989,472	6,989,472	6,989,472	6,989,472	6,989,472	6,989,472	
6/30/2009	6,542,052	6,542,052	6,542,052	6,542,052	6,542,052	6,542,052	6,542,052	6,542,052	6,542,052	6,542,052	

Companywide Claims with Payment

Fiscal Year-End	Valuation Period (In Months)				Valuation Period (In Months)						
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	4,080	4,379	4,391	4,393	4,394	4,394	4,394	4,394	4,394	4,394	
6/30/2001	4,326	4,647	4,665	4,668	4,668	4,668	4,668	4,668	4,668	4,668	
6/30/2002	4,503	4,856	4,864	4,868	4,868	4,868	4,869	4,869	4,869	4,869	
6/30/2003	4,945	5,200	5,207	5,210	5,210	5,212	5,213	5,213	5,213	5,213	
6/30/2004	4,057	4,256	4,258	4,260	4,261	4,261	4,261	4,261	4,261	4,261	
6/30/2005	3,687	3,859	3,862	3,864	3,865	3,865	3,865	3,865	3,865	3,865	
6/30/2006	4,501	4,655	4,658	4,659	4,659	4,659	4,659	4,659	4,659	4,659	
6/30/2007	3,491	3,627	3,629	3,629	3,629	3,629	3,629	3,629	3,629	3,629	
6/30/2008	4,035	4,229	4,229	4,229	4,229	4,229	4,229	4,229	4,229	4,229	
6/30/2009	3,970	3,970	3,970	3,970	3,970	3,970	3,970	3,970	3,970	3,970	

Companywide Selected Incurred Loss & ALAE

Fiscal Accident Year	Cumulative Reported Losses	Ultimate Development Factors	Estimated Incurred Loss & ALAE	Cumulative Paid Losses	Ultimate Development Factors	Estimated Incurred Loss & ALAE	Selected Incurred Loss & ALAE	Cumulative Paid Claim Count	Ultimate Development Factors	Estimated Incurred Claim Count
(1)	(2)	(3)	(4) = (2) x (3)	(5)	(6)	(7) = (5) x (6)	(8)	(9)	(10)	(11) = (9) x (10)
6/30/2000	5,343,959	1.0000	5,343,959	5,343,959	1.0000	5,343,959	5,343,959	4,394	1.0000	4,394
6/30/2001	6,259,539	1.0000	6,259,539	6,259,539	1.0000	6,259,539	6,259,539	4,668	1.0000	4,668
6/30/2002	6,751,363	1.0000	6,751,363	6,751,363	1.0000	6,751,363	6,751,363	4,869	1.0000	4,869
6/30/2003	7,296,806	1.0000	7,296,806	7,296,806	1.0000	7,296,806	7,296,806	5,213	1.0000	5,213
6/30/2004	5,484,365	1.0000	5,484,365	5,484,365	1.0000	5,484,365	5,484,365	4,261	1.0000	4,261
6/30/2005	4,643,475	1.0000	4,643,475	4,643,475	1.0000	4,643,475	4,643,475	3,865	1.0001	3,865
6/30/2006	7,177,673	1.0001	7,178,391	7,177,673	1.0001	7,178,391	7,178,391	4,659	1.0004	4,661
6/30/2007	4,880,478	1.0001	4,880,966	4,880,478	1.0003	4,881,942	4,880,966	3,629	1.0006	3,631
6/30/2008	6,989,472	1.0009	6,995,763	6,989,472	1.0011	6,996,862	6,995,763	4,229	1.0015	4,235
6/30/2009	6,542,052	0.9831	6,431,387	6,052,561	1.0577	6,401,566	6,431,387	3,970	1.0416	4,135
3-yr Total			18,308,116			18,280,370	18,308,116			
10-yr Total			61,266,014			61,238,268	61,266,014			

Arkansas Paid Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)				Valuation Period (In Months)						
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	1,190,650	1,256,768	1,258,683	1,259,111	1,258,826	1,258,826	1,259,035	1,259,035	1,259,035	1,259,035	
6/30/2001	1,034,787	1,056,895	1,059,303	1,059,095	1,058,825	1,056,907	1,056,907	1,056,682	1,056,682	1,056,682	
6/30/2002	889,418	944,505	944,662	946,236	946,236	946,236	946,236	946,236	946,236	946,236	
6/30/2003	549,209	600,246	600,246	600,246	600,246	600,246	600,246	600,246	600,246	600,246	
6/30/2004	591,108	609,015	609,015	609,015	609,015	609,015	609,015	609,015	609,015	609,015	
6/30/2005	444,832	446,235	446,776	446,776	446,776	446,776	446,776	446,776	446,776	446,776	
6/30/2006	548,068	552,640	552,640	550,796	550,796	550,796	550,796	550,796	550,796	550,796	
6/30/2007	468,481	502,571	501,216	501,216	501,216	501,216	501,216	501,216	501,216	501,216	
6/30/2008	911,794	912,719	912,719	912,719	912,719	912,719	912,719	912,719	912,719	912,719	
6/30/2009	385,882	385,882	385,882	385,882	385,882	385,882	385,882	385,882	385,882	385,882	

Arkansas Reported Loss & Paid ALAE

Fiscal Year-End	Valuation Period (In Months)				Valuation Period (In Months)						
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	1,233,877	1,256,768	1,258,683	1,259,111	1,258,826	1,258,826	1,259,035	1,259,035	1,259,035	1,259,035	
6/30/2001	1,070,333	1,056,895	1,059,303	1,059,095	1,058,825	1,056,907	1,056,907	1,056,682	1,056,682	1,056,682	
6/30/2002	920,893	944,505	944,662	946,236	946,236	946,236	946,236	946,236	946,236	946,236	
6/30/2003	594,759	600,246	600,246	600,246	600,246	600,246	600,246	600,246	600,246	600,246	
6/30/2004	617,308	609,015	609,015	609,015	609,015	609,015	609,015	609,015	609,015	609,015	
6/30/2005	472,110	446,235	446,776	446,776	446,776	446,776	446,776	446,776	446,776	446,776	
6/30/2006	568,492	552,640	552,640	550,796	550,796	550,796	550,796	550,796	550,796	550,796	
6/30/2007	501,871	502,571	501,216	501,216	501,216	501,216	501,216	501,216	501,216	501,216	
6/30/2008	951,894	912,719	912,719	912,719	912,719	912,719	912,719	912,719	912,719	912,719	
6/30/2009	406,082	406,082	406,082	406,082	406,082	406,082	406,082	406,082	406,082	406,082	

Arkansas Claims with Payment

Fiscal Year-End	Valuation Period (In Months)				Valuation Period (In Months)						
	@12	@24	@36	@48	@60	@72	@84	@96	@108	@120	
6/30/2000	872	932	935	936	936	936	936	936	936	936	
6/30/2001	804	850	852	853	853	853	853	853	853	853	
6/30/2002	656	694	694	695	695	695	695	695	695	695	
6/30/2003	541	568	568	568	568	568	568	568	568	568	
6/30/2004	521	537	537	537	537	537	537	537	537	537	
6/30/2005	382	395	397	397	397	397	397	397	397	397	
6/30/2006	413	424	425	425	425	425	425	425	425	425	
6/30/2007	308	317	317	317	317	317	317	317	317	317	
6/30/2008	466	474	474	474	474	474	474	474	474	474	
6/30/2009	229	229	229	229	229	229	229	229	229	229	

Arkansas Selected Incurred Loss & ALAE

Fiscal Accident Year	Cumulative Reported Losses	Ultimate Development Factors	Estimated Incurred Loss & ALAE	Cumulative Paid Losses	Ultimate Development Factors	Estimated Incurred Loss & ALAE	Selected Incurred Loss & ALAE	Cumulative Paid Claim Count	Ultimate Development Factors	Estimated Incurred Claim Count
(1)	(2)	(3)	(4) = (2) x (3)	(5)	(6)	(7) = (5) x (6)	(8)	(9)	(10)	(11) = (9) x (10)
6/30/2000	1,259,035	1.0000	1,259,035	1,259,035	1.0000	1,259,035	1,259,035	936	1.0000	936
6/30/2001	1,056,682	1.0000	1,056,682	1,056,682	1.0000	1,056,682	1,056,682	853	1.0000	853
6/30/20										

Shelter General Insurance Company

Arkansas

Private Passenger Automobile - Bodily Injury
Development of Combined Trend and Projection Factor

Severity Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.a.1)	Projected Ultimate Claims (Exh. B.III.a.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	14,354,195	1,310	10,957	11,230	
12/2006	14,430,109	1,274	11,327	10,677	
3/2007	14,566,785	1,313	11,094	10,151	
6/2007	13,279,194	1,351	9,829	9,652	
9/2007	13,997,893	1,544	9,066	9,176	
12/2007	13,842,302	1,647	8,405	8,725	
3/2008	13,501,688	1,714	7,877	8,295	7,364
6/2008	12,775,956	1,769	7,222	7,887	7,298
9/2008	11,811,768	1,728	6,836	7,498	7,233
12/2008	11,905,910	1,730	6,882	7,129	7,168
3/2009	11,611,326	1,709	6,778	6,778	7,104
6/2009	12,620,729	1,647	6,663	6,445	7,040
Annual Percentage Change				-18.28%	-3.54%
r^2				0.850	0.070

Frequency Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.a.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	1,310	106,543	1.23	1.23	
12/2006	1,274	107,146	1.19	1.26	
3/2007	1,313	107,704	1.22	1.29	
6/2007	1,351	108,394	1.25	1.32	
9/2007	1,544	109,355	1.41	1.35	
12/2007	1,647	110,699	1.49	1.38	
3/2008	1,714	112,051	1.53	1.42	1.23
6/2008	1,769	113,186	1.56	1.45	1.26
9/2008	1,728	113,928	1.52	1.49	1.29
12/2008	1,730	113,816	1.52	1.52	1.32
3/2009	1,709	113,421	1.51	1.56	1.35
6/2009	1,647	113,074	1.46	1.60	1.38
Annual Percentage Change			10.34%	9.52%	
r^2			0.692	0.670	

Severity Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.a.1)	Projected Ultimate Claims (Exh. B.III.a.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	1,471,804	170	8,658	8,662	
12/2006	1,510,604	165	9,155	8,386	
3/2007	1,354,157	157	8,625	8,118	
6/2007	1,012,542	148	6,842	7,859	
9/2007	1,124,749	152	7,400	7,609	
12/2007	1,184,983	161	7,360	7,366	
3/2008	1,336,434	181	7,384	7,131	6,995
6/2008	1,259,170	184	6,843	6,904	6,834
9/2008	1,261,236	198	6,370	6,684	6,675
12/2008	1,167,438	188	6,210	6,471	6,521
3/2009	999,927	163	6,135	6,265	6,370
6/2009	1,056,112	157	6,727	6,065	6,223
Annual Percentage Change				-12.15%	-8.94%
r^2				0.758	0.390

Frequency Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.a.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	170	9,495	1.79	1.70	
12/2006	165	9,204	1.79	1.77	
3/2007	157	8,899	1.76	1.83	
6/2007	148	8,558	1.73	1.90	
9/2007	152	8,269	1.84	1.97	
12/2007	161	8,070	2.00	2.05	
3/2008	181	7,891	2.29	2.13	2.41
6/2008	184	7,753	2.37	2.21	2.41
9/2008	198	7,611	2.60	2.29	2.40
12/2008	188	7,377	2.55	2.37	2.40
3/2009	163	7,090	2.30	2.46	2.39
6/2009	157	6,822	2.30	2.56	2.38
Annual Percentage Change			15.84%	-1.24%	
r^2			0.744	0.007	

Severity Trends - Fast Track Arkansas					
Fiscal Acc Year	Incurred Loss and LAE	Paid Claims	Severity	Curve of Best Fit 12 Point	6 Point
6/2006	91,609,303	10,012	9,150	8,845	
9/2006	89,575,829	9,898	9,050	8,898	
12/2006	90,461,936	9,920	9,119	8,952	
3/2007	89,619,972	10,038	8,928	9,006	
6/2007	87,820,038	10,098	8,697	9,061	
9/2007	87,439,581	9,961	8,778	9,115	
12/2007	87,020,157	9,928	8,765	9,170	8,976
3/2008	89,430,086	9,799	9,126	9,226	9,119
6/2008	91,770,772	9,717	9,444	9,282	9,264
9/2008	93,599,875	9,663	9,686	9,338	9,412
12/2008	92,223,740	9,635	9,572	9,394	9,562
3/2009	89,068,136	9,410	9,465	9,451	9,714
Annual Percentage Change				2.44%	6.52%
r^2				0.363	0.642

Frequency Trends - Fast Track Arkansas					
Fiscal Acc Year	Paid Claims	Earned Exposures	Frequency X 100	Curve of Best Fit 12 Point	6 Point
6/2006	10,012	975,711	1.03	1.04	
9/2006	9,898	983,128	1.01	1.03	
12/2006	9,920	990,192	1.00	1.01	
3/2007	10,038	997,110	1.01	1.00	
6/2007	10,098	1,004,040	1.01	0.99	
9/2007	9,961	1,010,858	0.99	0.98	
12/2007	9,928	1,018,249	0.98	0.97	0.98
3/2008	9,799	1,025,908	0.96	0.95	0.96
6/2008	9,717	1,033,175	0.94	0.94	0.94
9/2008	9,663	1,040,808	0.93	0.93	0.93
12/2008	9,635	1,047,718	0.92	0.92	0.91
3/2009	9,410	1,053,864	0.89	0.91	0.90
Annual Percentage Change			-4.21%	-6.25%	
r^2			0.919	0.973	

Trend Factor					
Fiscal Acc Year	Midpoint of Experience Period	Number of Years to 6/30/2009	Selected Severity 3.00%	Selected Frequency 0.00%	Combined Trend Factor
6/30/2005	1/01/2005	4.5000	1.1423	1.0000	1.1423
6/30/2006	1/01/2006	3.5000	1.1090	1.0000	1.1090
6/30/2007	1/01/2007	2.5000	1.0767	1.0000	1.0767
6/30/2008	1/01/2008	1.5000	1.0453	1.0000	1.0453
6/30/2009	1/01/2009	0.5000	1.0149	1.0000	1.0149

Projection Factor				Combined Trend and Projection Factor
Years from 6/30/2009 to 10/01/2010	Selected Severity 3.00%	Selected Frequency 0.00%	Combined Projection Factor	
1.2548	1.0378	1.0000	1.0378	1.1855
1.2548	1.0378	1.0000	1.0378	1.1509
1.2548	1.0378	1.0000	1.0378	1.1174
1.2548	1.0378	1.0000	1.0378	1.0848
1.2548	1.0378	1.0000	1.0378	1.0533

Shelter General Insurance Company

Arkansas

Private Passenger Automobile - Property Damage
Development of Combined Trend and Projection Factor

Severity Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.b.1)	Projected Ultimate Claims (Exh. B.III.b.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	10,496,673	5,047	2,080	2,088	
12/2006	10,437,488	5,021	2,079	2,110	
3/2007	10,966,172	5,129	2,138	2,132	
6/2007	10,925,898	5,063	2,158	2,154	
9/2007	11,231,018	5,123	2,192	2,177	
12/2007	11,528,294	5,171	2,229	2,200	
3/2008	11,732,437	5,201	2,256	2,223	2.232
6/2008	11,429,780	5,137	2,225	2,247	2.251
9/2008	11,467,664	5,049	2,271	2,270	2.270
12/2008	11,596,342	5,051	2,296	2,294	2.290
3/2009	11,271,250	4,940	2,282	2,319	2.309
6/2009	11,479,416	4,880	2,352	2,343	2.329
Annual Percentage Change				4.27%	3.47%
r^2				0.939	0.715

Frequency Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.b.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	5,047	106,543	4.74	4.80	
12/2006	5,021	107,146	4.69	4.76	
3/2007	5,129	107,704	4.76	4.72	
6/2007	5,063	108,394	4.67	4.68	
9/2007	5,123	109,355	4.68	4.64	
12/2007	5,171	110,699	4.67	4.60	
3/2008	5,201	112,051	4.64	4.56	4.80
6/2008	5,137	113,186	4.54	4.52	4.76
9/2008	5,049	113,928	4.43	4.48	4.72
12/2008	5,051	113,816	4.44	4.44	4.68
3/2009	4,940	113,421	4.36	4.40	4.64
6/2009	4,880	113,074	4.32	4.36	4.60
Annual Percentage Change				-3.54%	-3.36%
r^2				0.885	0.935

Severity Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.b.1)	Projected Ultimate Claims (Exh. B.III.b.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	1,123,236	541	2,076	2,127	
12/2006	1,063,716	510	2,086	2,165	
3/2007	1,077,014	498	2,163	2,203	
6/2007	1,114,846	487	2,289	2,242	
9/2007	1,099,052	472	2,329	2,282	
12/2007	1,159,409	470	2,467	2,322	
3/2008	1,160,457	464	2,501	2,363	2.419
6/2008	1,030,948	435	2,370	2,405	2.435
9/2008	1,017,507	421	2,417	2,447	2.452
12/2008	1,008,364	409	2,465	2,491	2.468
3/2009	933,390	380	2,456	2,535	2.485
6/2009	907,230	355	2,556	2,580	2.502
Annual Percentage Change				7.28%	2.75%
r^2				0.791	0.230

Frequency Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.b.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	541	9,495	5.70	5.77	
12/2006	510	9,204	5.54	5.74	
3/2007	498	8,899	5.60	5.70	
6/2007	487	8,558	5.69	5.67	
9/2007	472	8,269	5.71	5.64	
12/2007	470	8,070	5.82	5.61	
3/2008	464	7,891	5.88	5.58	5.82
6/2008	435	7,753	5.61	5.55	5.70
9/2008	421	7,611	5.53	5.52	5.58
12/2008	409	7,377	5.54	5.49	5.46
3/2009	380	7,090	5.36	5.46	5.34
6/2009	355	6,822	5.20	5.43	5.23
Annual Percentage Change				-2.16%	-8.25%
r^2				0.341	0.923

Severity Trends - Fast Track Arkansas					
Fiscal Acc Year	Incurred Loss and LAE	Paid Claims	Severity	Curve of Best Fit 12 Point	6 Point
6/2006	85,522,909	31,929	2,679	2,691	
9/2006	86,488,221	31,887	2,712	2,703	
12/2006	87,509,570	32,314	2,708	2,716	
3/2007	88,734,707	32,584	2,723	2,729	
6/2007	89,898,134	32,921	2,731	2,741	
9/2007	91,158,021	33,060	2,757	2,754	
12/2007	92,352,553	33,239	2,778	2,767	2.794
3/2008	92,840,135	33,085	2,806	2,780	2.798
6/2008	92,643,275	32,779	2,826	2,793	2.802
9/2008	91,147,757	32,610	2,795	2,806	2.806
12/2008	89,905,935	32,033	2,807	2,819	2.810
3/2009	89,631,961	31,885	2,811	2,832	2.814
Annual Percentage Change				1.87%	0.57%
r^2				0.889	0.207

Frequency Trends - Fast Track Arkansas					
Fiscal Acc Year	Paid Claims	Earned Exposures	Frequency X 100	Curve of Best Fit 12 Point	6 Point
6/2006	31,929	975,711	3.27	3.32	
9/2006	31,887	983,128	3.24	3.30	
12/2006	32,314	990,192	3.26	3.28	
3/2007	32,584	997,110	3.27	3.26	
6/2007	32,921	1,004,040	3.28	3.24	
9/2007	33,060	1,010,858	3.27	3.21	
12/2007	33,239	1,018,249	3.26	3.19	3.27
3/2008	33,085	1,025,908	3.22	3.17	3.22
6/2008	32,779	1,033,175	3.17	3.15	3.17
9/2008	32,610	1,040,808	3.13	3.13	3.12
12/2008	32,033	1,047,718	3.06	3.11	3.07
3/2009	31,885	1,053,864	3.03	3.09	3.03
Annual Percentage Change				-2.52%	-5.90%
r^2				0.710	0.992

Trend Factor					
Fiscal Acc Year	Midpoint of Experience Period	Number of Years to 6/30/2009	Selected Severity	Selected Frequency	Combined Trend Factor
6/30/2005	1/01/2005	4.5000	1.0932	1.0000	1.0932
6/30/2006	1/01/2006	3.5000	1.0718	1.0000	1.0718
6/30/2007	1/01/2007	2.5000	1.0508	1.0000	1.0508
6/30/2008	1/01/2008	1.5000	1.0301	1.0000	1.0301
6/30/2009	1/01/2009	0.5000	1.0100	1.0000	1.0100

Projection Factor				Combined Trend and Projection Factor
Years from 6/30/2009 to 10/01/2010	Selected Severity	Selected Frequency	Combined Projection Factor	
1.2548	1.0252	1.0000	1.0252	1.1207
1.2548	1.0252	1.0000	1.0252	1.0988
1.2548	1.0252	1.0000	1.0252	1.0773
1.2548	1.0252	1.0000	1.0252	1.0561
1.2548	1.0252	1.0000	1.0252	1.0355

Shelter General Insurance Company

Arkansas

Private Passenger Automobile - Medical Payments
Development of Combined Trend and Projection Factor

Severity Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.c.1)	Projected Ultimate Claims (Exh. B.III.c.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	1,972,549	1,833	1,076	1,101	
12/2006	1,967,234	1,822	1,080	1,144	
3/2007	2,154,087	1,856	1,161	1,187	
6/2007	2,230,887	1,825	1,222	1,233	
9/2007	2,262,365	1,698	1,332	1,280	
12/2007	2,187,445	1,571	1,392	1,330	
3/2008	2,174,751	1,459	1,491	1,381	1,486
6/2008	2,039,803	1,317	1,549	1,434	1,501
9/2008	1,921,082	1,274	1,508	1,489	1,516
12/2008	1,889,229	1,280	1,476	1,546	1,531
3/2009	1,869,992	1,273	1,469	1,605	1,547
6/2009	2,167,455	1,307	1,658	1,667	1,562
Annual Percentage Change				16.25%	4.06%
r^2				0.871	0.170

Frequency Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.c.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	1,833	74,305	2.47	2.58	
12/2006	1,822	75,298	2.42	2.45	
3/2007	1,856	76,206	2.44	2.32	
6/2007	1,825	77,127	2.37	2.20	
9/2007	1,698	78,097	2.17	2.08	
12/2007	1,571	79,227	1.98	1.97	
3/2008	1,459	80,332	1.82	1.87	2.58
6/2008	1,317	81,296	1.62	1.77	2.45
9/2008	1,274	82,097	1.55	1.68	2.32
12/2008	1,280	82,584	1.55	1.59	2.20
3/2009	1,273	83,024	1.53	1.51	2.08
6/2009	1,307	83,608	1.56	1.43	1.97
Annual Percentage Change				-19.21%	-19.59%
r^2				0.921	0.593

Severity Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.c.1)	Projected Ultimate Claims (Exh. B.III.c.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	176,525	193	915	1,030	
12/2006	190,856	197	969	1,076	
3/2007	195,085	190	1,027	1,124	
6/2007	236,715	206	1,149	1,175	
9/2007	232,220	183	1,269	1,228	
12/2007	222,117	155	1,433	1,283	
3/2008	253,702	147	1,726	1,341	1,833
6/2008	216,570	116	1,867	1,401	1,712
9/2008	231,618	136	1,703	1,464	1,599
12/2008	190,446	135	1,411	1,530	1,494
3/2009	164,654	133	1,238	1,599	1,396
6/2009	200,677	141	1,423	1,671	1,304
Annual Percentage Change				19.27%	-23.83%
r^2				0.469	0.668

Frequency Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.c.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	193	4,887	3.95	4.26	
12/2006	197	4,705	4.19	4.21	
3/2007	190	4,494	4.23	4.15	
6/2007	206	4,257	4.84	4.10	
9/2007	183	4,057	4.51	4.05	
12/2007	155	3,925	3.95	4.00	
3/2008	147	3,828	3.84	3.96	3.42
6/2008	116	3,774	3.07	3.91	3.53
9/2008	136	3,711	3.66	3.86	3.65
12/2008	135	3,602	3.75	3.81	3.77
3/2009	133	3,473	3.83	3.77	3.90
6/2009	141	3,345	4.22	3.72	4.03
Annual Percentage Change				-4.86%	14.16%
r^2				0.148	0.350

Trend Factor					
Fiscal Acc Year	Midpoint of Experience Period	Number of Years to 6/30/2009	Selected Severity 3.00%	Selected Frequency 0.00%	Combined Trend Factor
6/30/2005	1/01/2005	4.5000	1.1423	1.0000	1.1423
6/30/2006	1/01/2006	3.5000	1.1090	1.0000	1.1090
6/30/2007	1/01/2007	2.5000	1.0767	1.0000	1.0767
6/30/2008	1/01/2008	1.5000	1.0453	1.0000	1.0453
6/30/2009	1/01/2009	0.5000	1.0149	1.0000	1.0149

Projection Factor				Combined Trend and Projection Factor
Years from 6/30/2009 to 10/01/2010	Selected Severity 3.00%	Selected Frequency 0.00%	Combined Projection Factor	
1.2548	1.0378	1.0000	1.0378	1.1855
1.2548	1.0378	1.0000	1.0378	1.1509
1.2548	1.0378	1.0000	1.0378	1.1174
1.2548	1.0378	1.0000	1.0378	1.0848
1.2548	1.0378	1.0000	1.0378	1.0533

Shelter General Insurance Company

Arkansas

Private Passenger Automobile - Uninsured Motorist
Development of Combined Trend and Projection Factor

Severity Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.d.1)	Projected Ultimate Claims (Exh. B.III.d.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	2,852,856	279	10,225	9,342	
12/2006	2,408,191	284	8,480	9,211	
3/2007	2,469,896	292	8,459	9,083	
6/2007	2,522,854	306	8,245	8,956	
9/2007	2,729,455	315	8,665	8,831	
12/2007	3,074,837	318	9,669	8,707	
3/2008	2,856,835	310	9,216	8,585	9,299
6/2008	2,736,460	293	9,339	8,466	8,917
9/2008	2,419,348	285	8,489	8,347	8,550
12/2008	2,260,480	291	7,768	8,231	8,199
3/2009	2,192,807	282	7,776	8,116	7,862
6/2009	1,849,798	237	7,805	8,002	7,538
Annual Percentage Change				-5.48%	-15.46%
r^2				0.324	0.826

Frequency Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.d.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	279	91,582	0.30	0.33	
12/2006	284	92,457	0.31	0.33	
3/2007	292	93,252	0.31	0.32	
6/2007	306	94,099	0.33	0.31	
9/2007	315	95,082	0.33	0.31	
12/2007	318	96,272	0.33	0.30	
3/2008	310	97,439	0.32	0.30	0.33
6/2008	293	98,457	0.30	0.29	0.33
9/2008	285	99,243	0.29	0.29	0.32
12/2008	291	99,507	0.29	0.28	0.31
3/2009	282	99,650	0.28	0.28	0.31
6/2009	237	99,894	0.24	0.27	0.30
Annual Percentage Change				-6.90%	-9.09%
r^2				0.447	0.832

Severity Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.d.1)	Projected Ultimate Claims (Exh. B.III.d.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	238,905	27	8,848	8,814	
12/2006	238,662	27	8,839	8,325	
3/2007	224,428	30	7,481	7,864	
6/2007	190,982	31	6,161	7,427	
9/2007	152,360	34	4,481	7,015	
12/2007	284,728	35	8,135	6,626	
3/2008	237,654	29	8,195	6,259	9,146
6/2008	204,002	24	8,500	5,912	7,632
9/2008	216,253	23	9,402	5,584	6,368
12/2008	52,083	16	3,255	5,274	5,313
3/2009	82,607	20	4,130	4,982	4,433
6/2009	65,986	15	4,399	4,705	3,699
Annual Percentage Change				-20.42%	-51.53%
r^2				0.311	0.560

Frequency Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.d.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	27	6,688	0.40	0.52	
12/2006	27	6,467	0.42	0.51	
3/2007	30	6,219	0.48	0.49	
6/2007	31	5,939	0.52	0.48	
9/2007	34	5,700	0.60	0.47	
12/2007	35	5,533	0.63	0.46	
3/2008	29	5,396	0.54	0.45	0.51
6/2008	24	5,312	0.45	0.43	0.47
9/2008	23	5,223	0.44	0.42	0.43
12/2008	16	5,073	0.32	0.41	0.39
3/2009	20	4,885	0.41	0.40	0.35
6/2009	15	4,702	0.32	0.39	0.32
Annual Percentage Change				-9.30%	-31.91%
r^2				0.184	0.697

Trend Factor					
Fiscal Acc Year	Midpoint of Experience Period	Number of Years to 6/30/2009	Selected Severity 3.00%	Selected Frequency 0.00%	Combined Trend Factor
6/30/2005	1/01/2005	4.5000	1.1423	1.0000	1.1423
6/30/2006	1/01/2006	3.5000	1.1090	1.0000	1.1090
6/30/2007	1/01/2007	2.5000	1.0767	1.0000	1.0767
6/30/2008	1/01/2008	1.5000	1.0453	1.0000	1.0453
6/30/2009	1/01/2009	0.5000	1.0149	1.0000	1.0149

Projection Factor				Combined Trend and Projection Factor
Years from 6/30/2009 to 10/01/2010	Selected Severity 3.00%	Selected Frequency 0.00%	Combined Projection Factor	
1.2548	1.0378	1.0000	1.0378	1.1855
1.2548	1.0378	1.0000	1.0378	1.1509
1.2548	1.0378	1.0000	1.0378	1.1174
1.2548	1.0378	1.0000	1.0378	1.0848
1.2548	1.0378	1.0000	1.0378	1.0533

**Shelter General Insurance Company
Arkansas**

**Private Passenger Automobile - Collision
Development of Combined Trend and Projection Factor**

Severity Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.e.1)	Projected Ultimate Claims (Exh. B.III.e.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	11,008,689	5,474	2,011	1,966	
12/2006	10,871,516	5,543	1,961	1,994	
3/2007	11,466,484	5,808	1,974	2,023	
6/2007	11,369,988	5,769	1,971	2,052	
9/2007	11,230,147	5,612	2,001	2,081	
12/2007	11,802,320	5,456	2,163	2,111	
3/2008	12,207,766	5,328	2,291	2,141	2,298
6/2008	11,861,623	5,209	2,277	2,172	2,277
9/2008	11,846,268	5,173	2,290	2,203	2,257
12/2008	11,655,546	5,187	2,247	2,235	2,237
3/2009	10,763,315	5,039	2,136	2,267	2,216
6/2009	11,292,470	5,035	2,243	2,300	2,196
Annual Percentage Change				5.89%	-3.56%
r^2				0.622	0.411

Frequency Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.e.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	5,474	62,853	8.71	9.07	
12/2006	5,543	63,734	8.70	8.86	
3/2007	5,808	64,556	9.00	8.66	
6/2007	5,769	65,412	8.82	8.46	
9/2007	5,612	66,314	8.46	8.26	
12/2007	5,456	67,406	8.09	8.07	
3/2008	5,328	68,514	7.78	7.88	9.07
6/2008	5,209	69,476	7.50	7.70	8.86
9/2008	5,173	70,204	7.37	7.53	8.66
12/2008	5,187	70,513	7.36	7.35	8.46
3/2009	5,039	70,586	7.14	7.18	8.26
6/2009	5,035	70,546	7.14	7.02	8.07
Annual Percentage Change				-8.83%	-8.92%
r^2				0.912	0.911

Severity Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.e.1)	Projected Ultimate Claims (Exh. B.III.e.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	1,042,243	463	2,251	2,098	
12/2006	969,654	447	2,169	2,150	
3/2007	917,431	441	2,080	2,204	
6/2007	879,550	428	2,055	2,258	
9/2007	843,846	401	2,104	2,315	
12/2007	857,966	368	2,331	2,372	
3/2008	969,035	365	2,431	2,431	2,780
6/2008	921,042	339	2,717	2,492	2,734
9/2008	942,302	327	2,882	2,553	2,689
12/2008	886,694	313	2,833	2,617	2,644
3/2009	669,357	282	2,374	2,682	2,600
6/2009	686,293	267	2,570	2,749	2,557
Annual Percentage Change				10.31%	-6.47%
r^2				0.512	0.196

Frequency Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.e.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	463	4,358	10.62	11.18	
12/2006	447	4,231	10.56	10.95	
3/2007	441	4,074	10.82	10.74	
6/2007	428	3,892	11.00	10.52	
9/2007	401	3,724	10.77	10.31	
12/2007	368	3,615	10.18	10.11	
3/2008	365	3,539	10.31	9.91	10.17
6/2008	339	3,496	9.70	9.71	9.85
9/2008	327	3,447	9.49	9.52	9.55
12/2008	313	3,341	9.37	9.33	9.25
3/2009	282	3,191	8.84	9.14	8.97
6/2009	267	3,040	8.78	8.96	8.69
Annual Percentage Change				-7.72%	-11.78%
r^2				0.839	0.948

Severity Trends - Fast Track Arkansas					
Fiscal Acc Year	Incurred Loss and LAE	Paid Claims	Severity	Curve of Best Fit 12 Point	6 Point
6/2006	116,675,622	37,128	3,143	3,124	
9/2006	117,761,346	37,415	3,147	3,141	
12/2006	118,939,146	37,988	3,131	3,157	
3/2007	123,339,444	38,546	3,200	3,174	
6/2007	124,021,065	39,073	3,174	3,191	
9/2007	125,052,352	39,331	3,179	3,208	
12/2007	126,353,652	39,566	3,193	3,226	3,229
3/2008	128,982,238	39,654	3,253	3,243	3,247
6/2008	130,560,915	39,552	3,301	3,260	3,264
9/2008	130,838,523	39,699	3,296	3,278	3,282
12/2008	131,246,658	39,534	3,320	3,296	3,299
3/2009	129,638,347	39,573	3,276	3,313	3,317
Annual Percentage Change				2.16%	2.16%
r^2				0.842	0.517

Frequency Trends - Fast Track Arkansas					
Fiscal Acc Year	Paid Claims	Earned Exposures	Frequency X 100	Curve of Best Fit 12 Point	6 Point
6/2006	37,128	711,317	5.22	5.28	
9/2006	37,415	716,777	5.22	5.28	
12/2006	37,988	722,385	5.26	5.27	
3/2007	38,546	728,335	5.29	5.26	
6/2007	39,073	734,459	5.32	5.26	
9/2007	39,331	740,659	5.31	5.25	
12/2007	39,566	746,895	5.30	5.24	5.29
3/2008	39,654	752,568	5.27	5.24	5.26
6/2008	39,552	757,337	5.22	5.23	5.24
9/2008	39,699	761,483	5.21	5.22	5.21
12/2008	39,534	764,902	5.17	5.21	5.18
3/2009	39,573	767,493	5.16	5.21	5.15
Annual Percentage Change				-0.57%	-2.09%
r^2				0.216	0.967

Trend Factor					
Fiscal Acc Year	Midpoint of Experience Period	Number of Years to 6/30/2009	Selected Severity	Selected Frequency	Combined Trend Factor
6/30/2005	1/01/2005	4.5000	1.0932	1.0000	1.0932
6/30/2006	1/01/2006	3.5000	1.0718	1.0000	1.0718
6/30/2007	1/01/2007	2.5000	1.0508	1.0000	1.0508
6/30/2008	1/01/2008	1.5000	1.0301	1.0000	1.0301
6/30/2009	1/01/2009	0.5000	1.0100	1.0000	1.0100

Projection Factor				Combined Trend and Projection Factor
Years from 6/30/2009 to 10/01/2010	Selected Severity	Selected Frequency	Combined Projection Factor	
1.2548	1.0252	1.0000	1.0252	1.1207
1.2548	1.0252	1.0000	1.0252	1.0988
1.2548	1.0252	1.0000	1.0252	1.0773
1.2548	1.0252	1.0000	1.0252	1.0561
1.2548	1.0252	1.0000	1.0252	1.0355

Shelter General Insurance Company

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Private Passenger Automobile - Comprehensive
Development of Combined Trend and Projection Factor

Severity Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.f.1)	Projected Ultimate Claims (Exh. B.III.f.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	4,045,340	3,121	1,296	1,304	
12/2006	4,334,212	3,320	1,305	1,323	
3/2007	4,464,561	3,356	1,330	1,344	
6/2007	4,494,303	3,384	1,328	1,364	
9/2007	4,809,265	3,462	1,389	1,385	
12/2007	4,765,796	3,336	1,429	1,406	
3/2008	5,004,861	3,395	1,474	1,427	1,498
6/2008	5,226,087	3,430	1,524	1,448	1,495
9/2008	5,119,375	3,398	1,507	1,470	1,492
12/2008	5,138,743	3,473	1,480	1,493	1,489
3/2009	5,150,936	3,518	1,464	1,515	1,487
6/2009	5,156,061	3,447	1,496	1,538	1,484
Annual Percentage Change				6.22%	-0.74%
r^2				0.810	0.053

Frequency Trends - Shelter General Companywide					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.f.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	3,121	65,834	4.74	4.93	
12/2006	3,320	66,795	4.97	4.90	
3/2007	3,356	67,700	4.96	4.87	
6/2007	3,384	68,653	4.93	4.84	
9/2007	3,462	69,641	4.97	4.82	
12/2007	3,336	70,819	4.71	4.79	
3/2008	3,395	72,015	4.71	4.76	4.93
6/2008	3,430	73,050	4.70	4.74	4.90
9/2008	3,398	73,845	4.60	4.71	4.87
12/2008	3,473	74,213	4.68	4.68	4.84
3/2009	3,518	74,344	4.73	4.66	4.82
6/2009	3,447	74,388	4.63	4.63	4.79
Annual Percentage Change				-2.32%	-2.24%
r^2				0.502	0.060

Severity Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Loss and LAE (Exh. B.III.f.1)	Projected Ultimate Claims (Exh. B.III.f.1)	Projected Ultimate Severity	Curve of Best Fit 12 Point	6 Point
9/2006	398,055	311	1,280	1,420	
12/2006	438,068	304	1,441	1,432	
3/2007	451,887	306	1,477	1,444	
6/2007	469,296	297	1,580	1,455	
9/2007	411,540	268	1,536	1,467	
12/2007	352,822	253	1,395	1,479	
3/2008	415,918	247	1,684	1,491	1,544
6/2008	350,665	250	1,403	1,504	1,536
9/2008	369,682	243	1,521	1,516	1,528
12/2008	331,230	217	1,526	1,528	1,519
3/2009	314,796	223	1,412	1,541	1,511
6/2009	323,013	200	1,615	1,553	1,503
Annual Percentage Change				3.26%	-2.15%
r^2				0.153	0.019

Frequency Trends - Shelter General Arkansas					
Fiscal Acc Year	Projected Ultimate Claims (Exh. B.III.f.1)	Earned Exposures	Projected Frequency X 100	Curve of Best Fit 12 Point	6 Point
9/2006	311	4,391	7.08	7.37	
12/2006	304	4,264	7.13	7.30	
3/2007	306	4,108	7.45	7.23	
6/2007	297	3,925	7.57	7.17	
9/2007	268	3,758	7.13	7.10	
12/2007	253	3,650	6.93	7.03	
3/2008	247	3,576	6.91	6.97	7.02
6/2008	250	3,536	7.07	6.90	6.93
9/2008	243	3,488	6.97	6.84	6.84
12/2008	217	3,381	6.42	6.77	6.75
3/2009	223	3,229	6.91	6.71	6.66
6/2009	200	3,075	6.50	6.64	6.57
Annual Percentage Change				-3.77%	-5.19%
r^2				0.525	0.374

Severity Trends - Fast Track Arkansas					
Fiscal Acc Year	Incurred Loss and LAE	Paid Claims	Severity	Curve of Best Fit 12 Point	6 Point
6/2006	72,215,950	62,079	1,163	1,044	
9/2006	72,313,633	59,287	1,220	1,091	
12/2006	70,672,520	56,568	1,249	1,141	
3/2007	64,524,179	52,927	1,219	1,192	
6/2007	49,279,898	45,874	1,074	1,246	
9/2007	49,065,202	45,168	1,086	1,303	
12/2007	49,324,104	45,063	1,095	1,362	1,154
3/2008	54,116,005	46,565	1,162	1,423	1,288
6/2008	107,703,383	63,395	1,699	1,487	1,439
9/2008	112,567,873	64,307	1,750	1,555	1,607
12/2008	115,899,490	64,262	1,804	1,625	1,794
3/2009	116,305,694	64,243	1,810	1,699	2,003
Annual Percentage Change				19.40%	55.51%
r^2				0.556	0.784

Frequency Trends - Fast Track Arkansas					
Fiscal Acc Year	Paid Claims	Earned Exposures	Frequency X 100	Curve of Best Fit 12 Point	6 Point
6/2006	62,079	729,558	8.51	7.14	
9/2006	59,287	735,176	8.06	7.16	
12/2006	56,568	740,958	7.63	7.18	
3/2007	52,927	747,043	7.08	7.20	
6/2007	45,874	753,298	6.09	7.22	
9/2007	45,168	759,555	5.95	7.25	
12/2007	45,063	765,925	5.88	7.27	6.13
3/2008	46,565	771,727	6.03	7.29	6.59
6/2008	63,395	776,647	8.16	7.31	7.10
9/2008	64,307	781,041	8.23	7.34	7.64
12/2008	64,262	784,727	8.19	7.36	8.22
3/2009	64,243	787,588	8.16	7.38	8.84
Annual Percentage Change				1.23%	34.14%
r^2				0.006	0.695

Trend Factor					
Fiscal Acc Year	Midpoint of Experience Period	Number of Years to 6/30/2009	Selected Severity	Selected Frequency	Combined Trend Factor
6/30/2005	1/01/2005	4.5000	1.0932	1.0000	1.0932
6/30/2006	1/01/2006	3.5000	1.0718	1.0000	1.0718
6/30/2007	1/01/2007	2.5000	1.0508	1.0000	1.0508
6/30/2008	1/01/2008	1.5000	1.0301	1.0000	1.0301
6/30/2009	1/01/2009	0.5000	1.0100	1.0000	1.0100

Projection Factor				Combined Trend and Projection Factor
Years from 6/30/2009 to 10/01/2010	Selected Severity	Selected Frequency	Combined Projection Factor	
1.2548	1.0252	1.0000	1.0252	1.1207
1.2548	1.0252	1.0000	1.0252	1.0988
1.2548	1.0252	1.0000	1.0252	1.0773
1.2548	1.0252	1.0000	1.0252	1.0561
1.2548	1.0252	1.0000	1.0252	1.0355

**Shelter General Insurance Company
Private Passenger Automobile
Arkansas**

Current Rate Level Factors as of June 30, 2009

The parallelogram method was used to develop the current rate level factors shown below given the following rate change history. The effective dates of the changes shown are for renewal business.

Current Rate Level Factors by Coverage

<u>Fiscal Year Ending</u>	Bodily Injury / Property Damage	Medical Payments	Uninsured Motorist	Collision	Comprehensive	Total
June 30, 2005	1.0149	1.0435	1.1670	0.7701	0.6514	0.9156
June 30, 2006	0.9883	0.9448	1.1670	0.8660	0.8085	0.9443
June 30, 2007	0.9874	0.9430	1.1474	0.8862	0.8398	0.9522
June 30, 2008	0.9995	0.9978	1.0049	0.9954	0.9932	0.9980
June 30, 2009	1.0000	1.0000	1.0000	1.0000	1.0000	1.0000

Rate Change History by Coverage (Percent Changes)

<u>Effective Date</u>	Bodily Injury / Property Damage	Medical Payments	Uninsured Motorist	Collision	Comprehensive	Total
November 19, 2003	0.0 %	11.2 %	9.1 %	-1.8 %	-6.8 %	-0.2 %
April 17, 2005	3.1 %	12.1 %	0.0 %	-12.6 %	-22.0 %	-3.5 %
March 22, 2007	-1.4 %	-6.3 %	16.7 %	-12.5 %	-17.5 %	-5.3 %

Shelter General Insurance Company
Private Passenger Automobile
Companywide
Development of Unallocated Loss Adjustment Factor

Exhibit B.VI

Liability, excluding Property Damage

Note: Amounts in 000's	2006	2007	2008	Total
1. Direct Loss and Allocated Loss Adjustment Expense Incurred	\$20,450	\$18,747	\$19,172	\$58,369
2. Direct Unallocated Loss Adjustment Expense Incurred	\$2,414	\$2,112	\$1,382	\$5,908
3. Ratio of Direct ULAE Incurred to Direct Loss and ALAE Incurred	11.8%	11.3%	7.2%	10.1%

Property Damage Liability

Note: Amounts in 000's	2006	2007	2008	Total
1. Direct Loss and Allocated Loss Adjustment Expense Incurred	\$12,217	\$11,201	\$11,454	\$34,872
2. Direct Unallocated Loss Adjustment Expense Incurred	\$1,442	\$1,262	\$825	\$3,529
3. Ratio of Direct ULAE Incurred to Direct Loss and ALAE Incurred	11.8%	11.3%	7.2%	10.1%

Physical Damage

Note: Amounts in 000's	2006	2007	2008	Total
1. Direct Loss and Allocated Loss Adjustment Expense Incurred	\$19,094	\$17,573	\$20,215	\$56,882
2. Direct Unallocated Loss Adjustment Expense Incurred	\$2,212	\$1,989	\$1,606	\$5,807
3. Ratio of Direct ULAE Incurred to Direct Loss and ALAE Incurred	11.6%	11.3%	7.9%	10.2%

Source: Insurance Expense Exhibit

Shelter General Insurance Company

Arkansas

Private Passenger Liability

Calculation of Expected Loss Ratio

Commission and Brokerage (a)		12.1%
Other Acquisition Expense (a)		4.4%
General Expense (a)		7.9%
Arkansas Taxes, Licenses and Fees (b)		3.0%
Profit and Contingencies	5.0%	
Less Investment Credit on Policyholder Funds (c) -	4.4%	
Net Profit and Contingencies		0.6%
Sub-total		28.0%
Available for Losses and Loss Adjustment Expense		72.0%

(a) From attached Companywide Expense Ratios

(b) 2008 Premium Tax ratio in Arkansas

(c) From attached calculation of Investment Income Credit on Policyholder Funds

Shelter General Insurance Company

Arkansas

Private Passenger Liability

Calculation of Investment Income Credit on Policyholder Funds

A. Unearned Premium Reserve		
(1) Direct Earned Premium for Calendar Year 2008		\$ 3,951,059
(2) Mean Unearned Premium Reserve: (1.) x 0.245		\$ 968,009
(3) Deductions for Prepaid Expenses:		
a. Brokerage and Commission	12.1%	
b. 50% of Other Acquisition Expense	2.2%	
c. 50% of General Expense	4.0%	
d. Taxes, Licenses and Fees	3.0%	
e. Total		21.3%
(4) Net Unearned Premium Subject to Investment: (2.) x (1 - (3.))		\$ 761,823
B. Loss Reserves		
1. Direct Earned Premium for Calendar Year 2008		\$ 3,951,059
2. Expected Incurred Loss and Loss Adjustment: (1.) x 0.726		\$ 2,868,469
3. Expected Mean Loss Reserve: (2.) x 1.391		\$ 3,990,040
C. Net Subject to Investment: A.4 + B.3		\$ 4,751,863
D. Average Rate of Return		0.0493
E. Investment Earnings on Net Subject to Investment: C x D		\$ 234,267
F. Average Rate of Return as a Percent of Direct Premium Earned: E / A.1		5.9%
G. Average Rate of Return as a Percent of Direct Premium Earned After Federal Income Tax: F x 0.738		4.4%

Please refer to the attached explanatory memorandum for details by line

Explanatory Memorandum re Investment Income - Arkansas - Private Passenger Liability

Line A.1 - Direct earned premium as shown on page 14 for the State of Arkansas, Private Passenger Liability, for Calendar Year 2008.

Line A.2 - The mean unearned premium reserve is determined by multiplying the direct earned premium in Line A.1 by the mean unearned premium ratio developed below.

1. Direct Earned Premium for Calendar Year 2008	\$	3,951,059
2. Unearned Premium Reserve as of 12/31/2007	\$	1,052,447
3. Unearned Premium Reserve as of 12/31/2008	\$	886,558
4. Mean Unearned Premium Reserve: ((2.) + (3.)) / 2	\$	969,502
5. Mean Unearned Premium Ratio: (4.) / (1.)		0.245

Line A.3 - Production and half of other company expenses are incurred with the initial writing and processing of insurance policies, exclusive of claim adjustment expenses. As these expenses are in effect prepaid, the funds will not be available to invest on behalf of the policyholder. The deduction for these expenses is determined by use of the provisions for expenses used in our ratemaking procedures as shown.

Line B.2 - The expected loss and loss adjustment ratio reflects expense provisions used in this filing with no provision for profit.

Line B.3 - The expected mean loss reserve is determined by multiplying the expected incurred loss in Line B.2 by the mean loss and loss adjustment reserve ratio as shown below.

1. Incurred Losses for Calendar Year 2007	\$	2,208,069
2. Incurred Losses for Calendar Year 2008	\$	2,430,203
3. Loss Reserves as of 12/31/2006	\$	3,751,167
4. Loss Reserves as of 12/31/2007	\$	3,127,110
5. Loss Reserves as of 12/31/2008	\$	2,815,292
6. Mean Loss Reserve 2007	\$	3,439,139
7. Mean Loss Reserve 2008	\$	2,971,201
8. 2007 Ratio: (6.) / (1.)		1.558
9. 2008 Ratio: (7.) / (2.)		1.223
10. Mean Ratio: ((8.) + (9.)) / 2		1.391

Explanatory Memorandum re Investment Income - Continued

- Line D - The rate of return is the ratio of Net Income Earned and Net Realized Capital Gains/Losses to Mean Cash and Invested Assets. Due to the inherent variability of Capital Gains/Losses, we have used the most recent ten years of data. All data shown below is from the annual statement

1. Cash and Invested Assets 2006	\$	2,065,958,870
2. Cash and Invested Assets 2007	\$	2,323,262,763
3. Cash and Invested Assets 2008	\$	2,173,279,805
4. Net Investment Income Earned 2007	\$	89,685,586
5. Net Investment Income Earned 2008	\$	71,699,115
6. Mean Cash and Invested Assets 2007: (2. + 3.) / 2	\$	2,194,610,817
7. Mean Cash and Invested Assets 2008: (2. + 3.) / 2	\$	2,248,271,284
8. Mean Rate of Return: (4. + 5.) / (6. + 7.)		0.0363
9. Mean Cash and Invested Assets 1999 - 2008	\$	17,259,183,421
10. Net Realized Capital Gains/Losses 1999 - 2008	\$	223,854,229
11. Mean Rate of Return: 10. / 9.		0.0130
12. Total Rate of Return: 8. + 11.		0.0493

- Line G - The average rate of Federal Income Tax was determined by applying the expected average tax rate for Net Investment Income and the expected tax rate applicable to Net Realized Capital Gains/Losses to the rates of return calculated in Line D.

	<u>Rate of Return</u>	<u>Federal Tax Rate</u>
Net Investment Income Earned	0.0363	0.231 (A)
Net Realized Capital Gains/Losses	0.0130	0.350
Total	0.0493	0.262

- (A) The expected average rate of Federal Income Tax on Net Investment Income was determined by applying the expected 2009 tax rates to the distribution of investment income earned for the years 2007 and 2008. The calculations are shown below:

Type of Investment	Net Income Earned (1)			Tax Rate	Federal Tax
	2007	2008	Total		
Bonds (Taxable)	\$ 30,437,464	\$ 26,833,882	\$ 57,271,346	0.350	\$ 20,044,971
Bonds (Tax Exempt)	\$ 26,516,804	\$ 29,608,627	\$ 56,125,431	0.053	\$ 2,974,648
Stocks	\$ 10,852,003	\$ 7,636,174	\$ 18,488,177	0.210	\$ 3,882,517
Short Term	\$ 3,453,930	\$ 1,507,273	\$ 4,961,203	0.350	\$ 1,736,421
Real Estate	\$ 2,122,960	\$ 2,528,822	\$ 4,651,782	0.350	\$ 1,628,124
Other Investments	\$ 16,302,425	\$ 3,584,337	\$ 19,886,762	0.350	\$ 6,960,367
Total	\$ 89,685,586	\$ 71,699,115	\$ 161,384,701	0.231	\$ 37,227,048

- (1) Investment deductions have been allocated to the appropriate type in the following manner:
- Real Estate - Income Earned less depreciation (Page 6, Line 12), Real Estate Expenses and Taxes (Page 11, Lines 19 and 20, Column 3).
 - All Other - Investment Expenses less Real Estate Expenses and Taxes prorated by income earned to total income earned less Real Estate Income.

Shelter General Insurance Company

Companywide

Private Passenger Liability

Development of Expense Ratios

Note: 000 s omitted.	2006	2007	2008	Total
1.) Direct Commission and Brokerage	\$ 5,615	\$ 5,842	\$ 5,468	\$ 16,925
2.) Direct Written Premium	47,604	46,779	46,065	140,448
Ratio: 1 / 2	11.8%	12.5%	11.9%	12.1%
3.) Other Acquisition Expense	\$ 1,952	\$ 2,117	\$ 2,164	\$ 6,233
4.) Direct Earned Premium	47,533	46,708	46,402	140,643
Ratio: 3 / 4	4.1%	4.5%	4.7%	4.4%
5.) General Expense	\$ 3,598	\$ 3,810	\$ 3,664	\$ 11,073
6.) Direct Earned Premium	47,533	46,708	46,402	140,643
Ratio: 5 / 6	7.6%	8.2%	7.9%	7.9%
7.) Taxes, Licenses and Fees	\$ 1,241	\$ 1,142	\$ 1,093	\$ 3,476
8.) Direct Written Premium	47,604	46,779	46,065	140,448
Ratio: 7 / 8	2.6%	2.4%	2.4%	2.5%
9.) Direct Loss Adjustment Expense	\$ 4,910	\$ 4,202	\$ 4,598	\$ 13,710
10.) Direct Losses Incurred	31,613	29,887	28,235	89,735
Ratio: 9 / 10	15.5%	14.1%	16.3%	15.3%

Source: Insurance Expense Exhibit.

Shelter General Insurance Company

Arkansas

Private Passenger Physical Damage

Calculation of Expected Loss Ratio

Commission and Brokerage (a)		10.9%
Other Acquisition Expense (a)		4.5%
General Expense (a)		7.9%
Arkansas Taxes, Licenses and Fees (b)		3.0%
Profit and Contingencies	5.0%	
Less Investment Credit on Policyholder Funds (c) -	0.8%	
Net Profit and Contingencies		4.2%
Sub-total		30.5%
Available for Losses and Loss Adjustment Expense		69.5%

(a) From attached Companywide Expense Ratios

(b) 2008 Premium Tax ratio in Arkansas

(c) From attached calculation of Investment Income Credit on Policyholder Funds

Shelter General Insurance Company

Arkansas

Private Passenger Physical Damage

Calculation of Investment Income Credit on Policyholder Funds

A. Unearned Premium Reserve		
(1) Direct Earned Premium for Calendar Year 2008		\$ 2,095,394
(2) Mean Unearned Premium Reserve: (1.) x 0.249		\$ 521,753
(3) Deductions for Prepaid Expenses:		
a. Brokerage and Commission	10.9%	
b. 50% of Other Acquisition Expense	2.3%	
c. 50% of General Expense	4.0%	
d. Taxes, Licenses and Fees	3.0%	
e. Total		20.2%
(4) Net Unearned Premium Subject to Investment: (2.) x (1 - (3.))		\$ 416,359
B. Loss Reserves		
1. Direct Earned Premium for Calendar Year 2008		\$ 2,095,394
2. Expected Incurred Loss and Loss Adjustment: (1.) x 0.737		\$ 1,544,305
3. Expected Mean Loss Reserve: (2.) x 0.033		\$ 50,962
C. Net Subject to Investment: A.4 + B.3		\$ 467,321
D. Average Rate of Return		0.0493
E. Investment Earnings on Net Subject to Investment: C x D		\$ 23,039
F. Average Rate of Return as a Percent of Direct Premium Earned: E / A.1		1.1%
G. Average Rate of Return as a Percent of Direct Premium Earned After Federal Income Tax: F x 0.738		0.8%

Please refer to the attached explanatory memorandum for details by line

Explanatory Memorandum re Investment Income - Arkansas - Private Passenger Physical Damage

Line A.1 - Direct earned premium as shown on page 14 for the State of Arkansas, Private Passenger Physical Damage, for Calendar Year 2008.

Line A.2 - The mean unearned premium reserve is determined by multiplying the direct earned premium in Line A.1 by the mean unearned premium ratio developed below.

1. Direct Earned Premium for Calendar Year 2008	\$	2,095,394
2. Unearned Premium Reserve as of 12/31/2007	\$	571,307
3. Unearned Premium Reserve as of 12/31/2008	\$	472,002
4. Mean Unearned Premium Reserve: ((2.) + (3.)) / 2	\$	521,655
5. Mean Unearned Premium Ratio: (4.) / (1.)		0.249

Line A.3 - Production and half of other company expenses are incurred with the initial writing and processing of insurance policies, exclusive of claim adjustment expenses. As these expenses are in effect prepaid, the funds will not be available to invest on behalf of the policyholder. The deduction for these expenses is determined by use of the provisions for expenses used in our ratemaking procedures as shown.

Line B.2 - The expected loss and loss adjustment ratio reflects expense provisions used in this filing with no provision for profit.

Line B.3 - The expected mean loss reserve is determined by multiplying the expected incurred loss in Line B.2 by the mean loss and loss adjustment reserve ratio as shown below.

1. Incurred Losses for Calendar Year 2007	\$	1,229,202
2. Incurred Losses for Calendar Year 2008	\$	1,988,351
3. Loss Reserves as of 12/31/2006	\$	45,586
4. Loss Reserves as of 12/31/2007	\$	47,626
5. Loss Reserves as of 12/31/2008	\$	62,813
6. Mean Loss Reserve 2007	\$	46,606
7. Mean Loss Reserve 2008	\$	55,220
8. 2007 Ratio: (6.) / (1.)		0.038
9. 2008 Ratio: (7.) / (2.)		0.028
10. Mean Ratio: ((8.) + (9.)) / 2		0.033

Explanatory Memorandum re Investment Income - Continued

Line D - The rate of return is the ratio of Net Income Earned and Net Realized Capital Gains/Losses to Mean Cash and Invested Assets. Due to the inherent variability of Capital Gains/Losses, we have used the most recent ten years of data. All data shown below is from the annual statement

1. Cash and Invested Assets 2006	\$	2,065,958,870
2. Cash and Invested Assets 2007	\$	2,323,262,763
3. Cash and Invested Assets 2008	\$	2,173,279,805
4. Net Investment Income Earned 2007	\$	89,685,586
5. Net Investment Income Earned 2008	\$	71,699,115
6. Mean Cash and Invested Assets 2007: (2. + 3.) / 2	\$	2,194,610,817
7. Mean Cash and Invested Assets 2008: (2. + 3.) / 2	\$	2,248,271,284
8. Mean Rate of Return: (4. + 5.) / (6. + 7.)		0.0363
9. Mean Cash and Invested Assets 1999 - 2008	\$	17,259,183,421
10. Net Realized Capital Gains/Losses 1999 - 2008	\$	223,854,229
11. Mean Rate of Return: 10. / 9.		0.0130
12. Total Rate of Return: 8. + 11.		0.0493

Line G - The average rate of Federal Income Tax was determined by applying the expected average tax rate for Net Investment Income and the expected tax rate applicable to Net Realized Capital Gains/Losses to the rates of return calculated in Line D.

	<u>Rate of Return</u>	<u>Federal Tax Rate</u>
Net Investment Income Earned	0.0363	0.231 (A)
Net Realized Capital Gains/Losses	0.0130	0.350
Total	0.0493	0.262

(A) The expected average rate of Federal Income Tax on Net Investment Income was determined by applying the expected 2009 tax rates to the distribution of investment income earned for the years 2007 and 2008. The calculations are shown below:

Type of Investment	Net Income Earned (1)			Tax Rate	Federal Tax
	2007	2008	Total		
Bonds (Taxable)	\$ 30,437,464	\$ 26,833,882	\$ 57,271,346	0.350	\$ 20,044,971
Bonds (Tax Exempt)	\$ 26,516,804	\$ 29,608,627	\$ 56,125,431	0.053	\$ 2,974,648
Stocks	\$ 10,852,003	\$ 7,636,174	\$ 18,488,177	0.210	\$ 3,882,517
Short Term	\$ 3,453,930	\$ 1,507,273	\$ 4,961,203	0.350	\$ 1,736,421
Real Estate	\$ 2,122,960	\$ 2,528,822	\$ 4,651,782	0.350	\$ 1,628,124
Other Investments	\$ 16,302,425	\$ 3,584,337	\$ 19,886,762	0.350	\$ 6,960,367
Total	\$ 89,685,586	\$ 71,699,115	\$ 161,384,701	0.231	\$ 37,227,048

(1) Investment deductions have been allocated to the appropriate type in the following manner:
 Real Estate - Income Earned less depreciation (Page 6, Line 12), Real Estate Expenses and Taxes (Page 11, Lines 19 and 20, Column 3).
 All Other - Investment Expenses less Real Estate Expenses and Taxes prorated by income earned to total income earned less Real Estate Income.

Shelter General Insurance Company

Companywide

Private Passenger Physical Damage

Development of Expense Ratios

Note: 000 s omitted.	2006	2007	2008	Total
1.) Direct Commission and Brokerage	\$ 3,361	\$ 3,689	\$ 2,608	\$ 9,658
2.) Direct Written Premium	28,415	29,649	30,505	88,569
Ratio: 1 / 2	11.8%	12.4%	8.5%	10.9%
3.) Other Acquisition Expense	\$ 1,165	\$ 1,341	\$ 1,433	\$ 3,939
4.) Direct Earned Premium	28,454	29,254	30,373	88,081
Ratio: 3 / 4	4.1%	4.6%	4.7%	4.5%
5.) General Expense	\$ 2,149	\$ 2,415	\$ 2,427	\$ 6,990
6.) Direct Earned Premium	28,454	29,254	30,373	88,081
Ratio: 5 / 6	7.6%	8.3%	8.0%	7.9%
7.) Taxes, Licenses and Fees	\$ 750	\$ 725	\$ 729	\$ 2,204
8.) Direct Written Premium	28,415	29,649	30,505	88,569
Ratio: 7 / 8	2.6%	2.4%	2.4%	2.5%
9.) Direct Loss Adjustment Expense	\$ 2,250	\$ 1,968	\$ 1,609	\$ 5,827
10.) Direct Losses Incurred	19,056	17,572	20,212	56,840
Ratio: 9 / 10	11.8%	11.2%	8.0%	10.3%

Source: Insurance Expense Exhibit.

**Shelter Insurance Companies
Private Passenger Automobile
Calculation of Factor to Adjust Fixed Costs**

Exhibit B.VIII.a

Quarter Ending	20-Point		12-Point		6-Point	
	Actual	Fitted	Actual	Fitted	Actual	Fitted
Jun-04	188.9	188.8				
Sep-04	189.6	190.3				
Dec-04	190.7	191.7				
Mar-05	191.9	193.1				
Jun-05	194.5	194.6				
Sep-05	196.9	196.0				
Dec-05	197.9	197.5				
Mar-06	198.9	199.0				
Jun-06	202.3	200.5	202.3	201.6		
Sep-06	203.4	202.0	203.4	202.9		
Dec-06	201.7	203.5	201.7	204.3		
Mar-07	203.8	205.1	203.8	205.7		
Jun-07	207.7	206.6	207.7	207.0		
Sep-07	208.2	208.1	208.2	208.4		
Dec-07	209.7	209.7	209.7	209.8	209.7	212.6
Mar-08	212.1	211.3	212.1	211.2	212.1	213.1
Jun-08	216.7	212.9	216.7	212.6	216.7	213.5
Sep-08	219.3	214.5	219.3	214.0	219.3	214.0
Dec-08	213.1	216.1	213.1	215.4	213.1	214.5
Mar-09	212.0	217.7	212.0	216.9	212.0	215.0
r ²		0.947		0.769		0.069
Annual Change		3.0%		2.7%		0.9%
Selected Factor to Trend Fixed Costs						2.5%

Note: Fitted columns are generated using exponential regression...(y=exp^{a+bx}).

**Shelter Insurance Companies
Private Passenger Automobile**

Exhibit B.VIII.b

Trend of Medical Component in the Consumer Price Index

Quarter Ending	20-Point		12-Point		6-Point	
	Actual	Fitted	Actual	Fitted	Actual	Fitted
Jun-04	309.1	309.1				
Sep-04	311.6	312.2				
Dec-04	314.1	315.3				
Mar-05	318.9	318.4				
Jun-05	322.2	321.6				
Sep-05	324.2	324.8				
Dec-05	327.6	328.1				
Mar-06	331.8	331.3				
Jun-06	335.4	334.7	335.4	335.5		
Sep-06	337.7	338.0	337.7	338.7		
Dec-06	339.8	341.4	339.8	341.9		
Mar-07	345.7	344.8	345.7	345.2		
Jun-07	348.9	348.2	348.9	348.5		
Sep-07	352.8	351.7	352.8	351.9		
Dec-07	356.8	355.2	356.8	355.3	356.8	357.8
Mar-08	361.9	358.7	361.9	358.7	361.9	360.3
Jun-08	363.4	362.3	363.4	362.1	363.4	362.8
Sep-08	364.5	365.9	364.5	365.6	364.5	365.4
Dec-08	366.5	369.6	366.5	369.1	366.5	368.0
Mar-09	371.8	373.3	371.8	372.6	371.8	370.6
r ²		0.996		0.982		0.933
Annual Change		4.1%		3.9%		2.9%

Note: Fitted columns are generated using exponential regression...(y=exp^{a+bx}).

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
BASE RATE COMPARISON**

Exhibit C

BODILY INJURY - PROPERTY DAMAGE

<u>Territory</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
2	264	276	4.5%
3	280	285	1.8%
4	267	280	4.9%
9	265	278	4.9%
10	243	248	2.1%
11	290	322	11.0%
12	235	249	6.0%
18	217	223	2.8%
19	260	276	6.2%
20	304	311	2.3%
21	204	215	5.4%
22	297	318	7.1%
25	296	314	6.1%
26	246	264	7.3%
27	246	250	1.6%
30	241	258	7.1%
31	206	218	5.8%
32	226	236	4.4%
40	266	278	4.5%
41	315	322	2.2%
42	334	348	4.2%

MEDICAL PAYMENTS

<u>Territory</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
2	47	66	40.4%
3	47	66	40.4%
4	49	72	46.9%
9	53	68	28.3%
10	48	66	37.5%
11	51	68	33.3%
12	48	66	37.5%
18	53	72	35.8%
19	54	73	35.2%
20	53	73	37.7%
21	51	66	29.4%
22	56	73	30.4%
25	52	73	40.4%
26	49	68	38.8%
27	54	73	35.2%
30	51	69	35.3%
31	50	66	32.0%
32	51	68	33.3%
40	53	72	35.8%
41	59	80	35.6%
42	59	83	40.7%

COLLISION

<u>Territory</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
2	128	121	-5.5%
3	133	124	-6.8%
4	123	115	-6.5%
9	144	134	-6.9%
10	134	125	-6.7%
11	125	118	-5.6%
12	117	111	-5.1%
18	137	128	-6.6%
19	128	121	-5.5%
20	131	124	-5.3%
21	123	115	-6.5%
22	128	120	-6.3%
25	141	131	-7.1%
26	134	125	-6.7%
27	139	130	-6.5%
30	123	115	-6.5%
31	123	117	-4.9%
32	123	117	-4.9%
40	125	117	-6.4%
41	137	130	-5.1%
42	142	133	-6.3%

COMPREHENSIVE

<u>Territory</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
2	98	104	6.1%
3	81	87	7.4%
4	65	70	7.7%
9	106	111	4.7%
10	97	102	5.2%
11	94	99	5.3%
12	77	82	6.5%
18	103	110	6.8%
19	85	91	7.1%
20	76	81	6.6%
21	107	114	6.5%
22	72	76	5.6%
25	85	90	5.9%
26	91	98	7.7%
27	95	101	6.3%
30	89	96	7.9%
31	86	93	8.1%
32	95	101	6.3%
40	58	61	5.2%
41	65	69	6.2%
42	69	73	5.8%

UNINSURED MOTORISTS

<u>Territory</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
All	14	12	-14.3%

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
EMERGENCY ROAD SERVICE**

Exhibit D

RATES COMPARISON

Limit	Current Factor	Proposed Factor	Percent Change
10	3	3	0.0%
20	6	6	0.0%
30	9	8	-11.1%
40	11	9	-18.2%
50	12	10	-16.7%
60	14	12	-14.3%
70	15	13	-13.3%
80	17	15	-11.8%
90	18	16	-11.1%
100	20	18	-10.0%

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
BODILY INJURY LIABILITY**

Exhibit E

INCREASED LIMITS COMPARISON

BI OPTIONAL LIMITS																
Lower	25		Percent	50		Percent	100		Percent	200		Percent	250		Percent	
Upper	CUR	PRO	Change													
50	1.00	1.00	0.0%	1.04	1.09	4.8%										
100	1.03	1.03	0.0%	1.06	1.11	4.7%	1.09	1.15	5.5%							
200	1.05	1.05	0.0%	1.09	1.14	4.6%	1.12	1.18	5.4%	1.20	1.26	5.0%				
250	1.06	1.06	0.0%	1.10	1.16	5.5%	1.13	1.19	5.3%	1.22	1.28	4.9%	1.23	1.29	4.9%	
300	1.07	1.07	0.0%	1.11	1.17	5.4%	1.15	1.21	5.2%	1.23	1.29	4.9%	1.24	1.30	4.8%	
500	1.10	1.10	0.0%	1.16	1.22	5.2%	1.20	1.26	5.0%	1.25	1.31	4.8%	1.28	1.34	4.7%	
750	1.14	1.14	0.0%	1.21	1.27	5.0%	1.23	1.29	4.9%	1.28	1.34	4.7%	1.31	1.38	5.3%	
800	1.16	1.16	0.0%	1.23	1.29	4.9%	1.25	1.31	4.8%	1.30	1.37	5.4%	1.32	1.39	5.3%	
1000	1.22	1.22	0.0%	1.26	1.32	4.8%	1.28	1.34	4.7%	1.33	1.40	5.3%	1.35	1.42	5.2%	

BI OPTIONAL LIMITS																
Lower	300		Percent	500		Percent	750		Percent	800		Percent	1000		Percent	
Upper	CUR	PRO	Change													
50																
100																
200																
250																
300	1.26	1.32	4.8%													
500	1.30	1.37	5.4%	1.38	1.45	5.1%										
750	1.32	1.39	5.3%	1.41	1.48	5.0%	1.46	1.53	4.8%							
800	1.34	1.41	5.2%	1.42	1.49	4.9%	1.47	1.54	4.8%	1.48	1.55	4.7%				
1000	1.37	1.44	5.1%	1.45	1.52	4.8%	1.48	1.55	4.7%	1.50	1.58	5.3%	1.52	1.60	5.3%	

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
SINGLE LIMIT LIABILITY**

Exhibit F

INCREASED LIMITS COMPARISON

Limit	Current Factor	Proposed Factor	Percent Change
100,000	1.19	1.25	5.0%
200,000	1.31	1.38	5.3%
250,000	1.37	1.44	5.1%
300,000	1.40	1.47	5.0%
400,000	1.46	1.53	4.8%
500,000	1.51	1.59	5.3%
750,000	1.59	1.67	5.0%
800,000	1.64	1.72	4.9%
1,000,000	1.69	1.77	4.7%

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
MODEL YEAR RELATIVITY COMPARISON**

Exhibit G

COLLISION

<u>Model Year</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
2010	2.05	2.05	New Factor
2009	1.95	1.95	0.0%
2008	1.86	1.86	0.0%
2007	1.77	1.77	0.0%
2006	1.69	1.69	0.0%
2005	1.61	1.61	0.0%
2004	1.53	1.53	0.0%
2003	1.46	1.46	0.0%
2002	1.39	1.39	0.0%
2001	1.32	1.32	0.0%
2000	1.26	1.26	0.0%
1999	1.20	1.20	0.0%
1998	1.09	1.09	0.0%
1997 & Prior	1.00	1.00	0.0%

COMPREHENSIVE

<u>Model Year</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
2010	2.08	2.08	New Factor
2009	1.98	1.98	0.0%
2008	1.89	1.89	0.0%
2007	1.80	1.80	0.0%
2006	1.71	1.71	0.0%
2005	1.63	1.63	0.0%
2004	1.55	1.55	0.0%
2003	1.48	1.48	0.0%
2002	1.41	1.41	0.0%
2001	1.34	1.34	0.0%
2000	1.28	1.28	0.0%
1999	1.22	1.22	0.0%
1998	1.17	1.17	0.0%
1997 & Prior	1.11	1.11	0.0%

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
DEDUCTIBLE RELATIVITY COMPARISON**

Exhibit H

COLLISION

<u>Deductible</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
100	1.49	1.49	0.0%
200	1.30	1.30	0.0%
250	1.26	1.26	0.0%
500	1.00	1.00	0.0%
750	.82	.82	0.0%
1000	.64	.69	7.8%
2000	.50	.53	6.0%

COMPREHENSIVE

<u>Deductible</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
50	1.16	1.16	0.0%
100	1.00	1.00	0.0%
250	.74	.74	0.0%
500	.58	.58	0.0%
750	.53	.53	0.0%
1000	.49	.49	0.0%
2000	.40	.35	-12.5%

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
COST SYMBOL FACTOR COMPARISON**

Exhibit I

Symbol	Collision		Percent Change	Comprehensive		Percent Change
	CUR	PRO		CUR	PRO	
1	0.33	0.33	0.0%	0.28	0.34	21.4%
2	0.33	0.33	0.0%	0.28	0.34	21.4%
3	0.38	0.38	0.0%	0.33	0.40	21.2%
4	0.49	0.49	0.0%	0.39	0.45	15.4%
5	0.60	0.60	0.0%	0.45	0.51	13.3%
6	0.70	0.70	0.0%	0.61	0.68	11.5%
7	0.79	0.79	0.0%	0.67	0.74	10.4%
8	0.85	0.85	0.0%	0.79	0.87	10.1%
9	0.93	0.93	0.0%	0.89	0.94	5.6%
10	1.00	1.00	0.0%	1.00	1.00	0.0%
11	1.07	1.07	0.0%	1.08	1.08	0.0%
12	1.15	1.15	0.0%	1.13	1.13	0.0%
13	1.18	1.18	0.0%	1.17	1.17	0.0%
14	1.21	1.21	0.0%	1.23	1.23	0.0%
15	1.26	1.26	0.0%	1.26	1.26	0.0%
16	1.31	1.31	0.0%	1.30	1.30	0.0%
17	1.35	1.35	0.0%	1.33	1.33	0.0%
18	1.38	1.37	-0.7%	1.36	1.35	-0.7%
19	1.43	1.40	-2.1%	1.38	1.37	-0.7%
20	1.48	1.43	-3.4%	1.41	1.39	-1.4%
21	1.54	1.47	-4.5%	1.43	1.41	-1.4%
22	1.59	1.51	-5.0%	1.48	1.43	-3.4%
23	1.64	1.55	-5.5%	1.54	1.46	-5.2%
24	1.69	1.58	-6.5%	1.60	1.50	-6.3%
25	1.73	1.61	-6.9%	1.66	1.54	-7.2%
26	1.76	1.63	-7.4%	1.72	1.59	-7.6%
27	1.80	1.66	-7.8%	1.78	1.64	-7.9%
28	1.83	1.68	-8.2%	1.84	1.68	-8.7%
29	1.87	1.70	-9.1%	1.90	1.73	-8.9%
30	1.90	1.72	-9.5%	1.96	1.78	-9.2%
31	1.92	1.74	-9.4%	2.02	1.83	-9.4%
32	1.94	1.76	-9.3%	2.08	1.88	-9.6%
33	1.96	1.78	-9.2%	2.14	1.93	-9.8%
34	2.00	1.81	-9.5%	2.20	1.98	-10.0%
35	2.03	1.84	-9.4%	2.25	2.03	-9.8%
36	2.07	1.87	-9.7%	2.31	2.09	-9.5%
37	2.10	1.90	-9.5%	2.37	2.15	-9.3%
38	2.12	1.92	-9.4%	2.43	2.20	-9.5%
39	2.15	1.94	-9.8%	2.49	2.25	-9.6%
40	2.17	1.96	-9.7%	2.55	2.30	-9.8%
41	2.19	1.98	-9.6%	2.61	2.35	-10.0%
42	2.21	2.00	-9.5%	2.67	2.41	-9.7%
43	2.24	2.02	-9.8%	2.72	2.46	-9.6%
44	2.26	2.05	-9.3%	2.78	2.52	-9.4%
45	2.28	2.07	-9.2%	2.84	2.57	-9.5%
46	2.31	2.10	-9.1%	2.90	2.63	-9.3%
47	2.35	2.13	-9.4%	2.96	2.68	-9.5%

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
COST SYMBOL FACTOR COMPARISON**

Exhibit I

48	2.38	2.16	-9.2%	3.02	2.73	-9.6%
49	2.42	2.19	-9.5%	3.08	2.78	-9.7%
50	2.45	2.22	-9.4%	3.14	2.83	-9.9%
51	2.48	2.25	-9.3%	3.18	2.88	-9.4%
52	2.51	2.27	-9.6%	3.23	2.92	-9.6%
53	2.53	2.29	-9.5%	3.28	2.97	-9.5%
54	2.56	2.31	-9.8%	3.32	3.01	-9.3%
55	2.59	2.34	-9.7%	3.37	3.06	-9.2%
56	2.62	2.37	-9.5%	3.42	3.10	-9.4%
57	2.65	2.40	-9.4%	3.46	3.14	-9.2%
58	2.68	2.43	-9.3%	3.51	3.18	-9.4%
59	2.71	2.46	-9.2%	3.56	3.22	-9.6%
60	2.74	2.49	-9.1%	3.60	3.26	-9.4%
61	2.77	2.51	-9.4%	3.65	3.30	-9.6%
62	2.80	2.53	-9.6%	3.70	3.34	-9.7%
63	2.83	2.56	-9.5%	3.75	3.39	-9.6%
64	2.86	2.59	-9.4%	3.80	3.43	-9.7%
65	2.89	2.62	-9.3%	3.85	3.48	-9.6%
66	2.92	2.64	-9.6%	3.89	3.52	-9.5%
67	2.95	2.66	-9.8%	3.94	3.57	-9.4%
68	2.97	2.69	-9.4%	3.99	3.61	-9.5%
69	3.00	2.72	-9.3%	4.03	3.65	-9.4%
70	3.03	2.75	-9.2%	4.08	3.69	-9.6%
71	3.06	2.77	-9.5%	4.13	3.73	-9.7%
72	3.09	2.79	-9.7%	4.17	3.77	-9.6%
73	3.12	2.82	-9.6%	4.22	3.82	-9.5%
74	3.15	2.84	-9.8%	4.27	3.86	-9.6%
75	3.18	2.87	-9.7%	4.31	3.90	-9.5%
76	3.21	2.90	-9.7%	4.36	3.95	-9.4%
77	3.24	2.94	-9.3%	4.41	3.99	-9.5%
78	3.27	2.96	-9.5%	4.46	4.03	-9.6%
79	3.30	2.98	-9.7%	4.50	4.07	-9.6%
80	3.33	3.01	-9.6%	4.55	4.11	-9.7%
81	3.36	3.04	-9.5%	4.60	4.15	-9.8%
82	3.39	3.07	-9.4%	4.64	4.19	-9.7%
83	3.41	3.09	-9.4%	4.69	4.24	-9.6%
84	3.44	3.12	-9.3%	4.74	4.29	-9.5%
85	3.47	3.15	-9.2%	4.78	4.33	-9.4%
86	3.50	3.17	-9.4%	4.83	4.37	-9.5%
87	3.53	3.19	-9.6%	4.88	4.41	-9.6%
88	3.56	3.22	-9.6%	4.92	4.45	-9.6%
89	3.59	3.24	-9.7%	4.97	4.50	-9.5%
90	3.62	3.27	-9.7%	5.02	4.54	-9.6%
91	3.65	3.30	-9.6%	5.07	4.59	-9.5%
92	3.68	3.33	-9.5%	5.11	4.63	-9.4%
93	3.71	3.35	-9.7%	5.16	4.67	-9.5%
94	3.74	3.38	-9.6%	5.21	4.72	-9.4%
95	3.77	3.41	-9.5%	5.25	4.76	-9.3%

SHELTER GENERAL AUTOMOBILE ARKANSAS

RATE CLASS RELATIVITY COMPARISON

"N" REPRESENTS MULTIPLE AUTOMOBILE DISCOUNT

	Rate Class	Current	Proposed	Percent Change
Adult	B1	.87	.87	0.0%
	B2	1.00	1.00	0.0%
	B3	.87	.87	0.0%
	B4	1.00	1.00	0.0%
	B5	1.09	1.09	0.0%
	B6	.74	.74	0.0%
	B7	.87	.87	0.0%
	B1N	.71	.71	0.0%
	B2N	.84	.84	0.0%
	B3N	.71	.71	0.0%
	B4N	.84	.84	0.0%
	B5N	.92	.92	0.0%
	B6N	.59	.59	0.0%
	B7N	.71	.71	0.0%

	Rate Class	Current	Proposed	Percent Change
Adult - 48 Plus	D1	.70	.70	0.0%
	D2	.83	.83	0.0%
	D3	.70	.70	0.0%
	D4	.83	.83	0.0%
	D5	.91	.91	0.0%
	D6	.61	.61	0.0%
	D7	.70	.70	0.0%
	D1N	.56	.56	0.0%
	D2N	.67	.67	0.0%
	D3N	.56	.56	0.0%
	D4N	.67	.67	0.0%
	D5N	.76	.76	0.0%
	D6N	.47	.47	0.0%
	D7N	.56	.56	0.0%

Adult - 48 Plus	X1	.83	.87	4.8%
	X2	.97	1.00	3.1%
	X3	.83	.87	4.8%
	X4	.97	1.00	3.1%
	X5	1.08	1.09	0.9%
	X6	.71	.74	4.2%
	X7	.83	.87	4.8%
	X1N	.67	.71	6.0%
	X2N	.80	.84	5.0%
	X3N	.67	.71	6.0%
	X4N	.80	.84	5.0%
	X5N	.90	.92	2.2%
	X6N	.55	.59	7.3%
	X7N	.67	.71	6.0%

Adult - 48 Plus	Q1	.83	.83	0.0%
	Q2	.96	.96	0.0%
	Q3	.83	.83	0.0%
	Q4	.96	.96	0.0%
	Q5	1.09	1.09	0.0%
	Q6	.70	.70	0.0%
	Q7	.83	.83	0.0%
	Q1N	.67	.67	0.0%
	Q2N	.80	.80	0.0%
	Q3N	.67	.67	0.0%
	Q4N	.80	.80	0.0%
	Q5N	.92	.92	0.0%
	Q6N	.55	.55	0.0%
	Q7N	.67	.67	0.0%

Married Male - Age 30-34	H1	.87	.87	0.0%
	H2	1.00	1.00	0.0%
	H3	.87	.87	0.0%
	H4	1.00	1.00	0.0%
	H5	1.09	1.09	0.0%
	H6	.74	.74	0.0%
	H7	.87	.87	0.0%
	H1N	.71	.71	0.0%
	H2N	.84	.84	0.0%
	H3N	.71	.71	0.0%
	H4N	.84	.84	0.0%
	H5N	.92	.92	0.0%
	H6N	.59	.59	0.0%
	H7N	.71	.71	0.0%

Married Male - Age 25-29	K1	.91	.91	0.0%
	K2	1.05	1.05	0.0%
	K3	.91	.91	0.0%
	K4	1.05	1.05	0.0%
	K5	1.14	1.14	0.0%
	K6	.78	.78	0.0%
	K7	.91	.91	0.0%
	K1N	.75	.75	0.0%
	K2N	.88	.88	0.0%
	K3N	.75	.75	0.0%
	K4N	.88	.88	0.0%
	K5N	.97	.97	0.0%
	K6N	.63	.63	0.0%
	K7N	.75	.75	0.0%

SHELTER GENERAL AUTOMOBILE ARKANSAS

RATE CLASS RELATIVITY COMPARISON

"N" REPRESENTS MULTIPLE AUTOMOBILE DISCOUNT

	Rate Class	Current	Proposed	Percent Change
Unmarried Female - Principal Age 30-34	M1	1.00	1.00	0.0%
	M2	1.13	1.13	0.0%
	M3	1.00	1.00	0.0%
	M4	1.13	1.13	0.0%
	M5	1.24	1.24	0.0%
	M6	.84	.84	0.0%
	M7	1.00	1.00	0.0%
	M1N	.81	.81	0.0%
	M2N	.95	.95	0.0%
	M3N	.81	.81	0.0%
	M4N	.95	.95	0.0%
	M5N	1.05	1.05	0.0%
	M6N	.67	.67	0.0%
	M7N	.81	.81	0.0%

	Rate Class	Current	Proposed	Percent Change
Unmarried Female - Principal Age 25-29	P1	1.00	1.04	4.0%
	P2	1.13	1.17	3.5%
	P3	1.00	1.04	4.0%
	P4	1.13	1.17	3.5%
	P5	1.24	1.29	4.0%
	P6	.84	.87	3.6%
	P7	1.00	1.04	4.0%
	P1N	.81	.84	3.7%
	P2N	.95	.99	4.2%
	P3N	.81	.84	3.7%
	P4N	.95	.99	4.2%
	P5N	1.05	1.09	3.8%
	P6N	.67	.70	4.5%
	P7N	.81	.84	3.7%

	Rate Class	Current	Proposed	Percent Change
Unmarried Male - Principal Age 30-34	R1	.90	.90	0.0%
	R2	1.03	1.03	0.0%
	R3	.90	.90	0.0%
	R4	1.03	1.03	0.0%
	R5	1.12	1.12	0.0%
	R6	.76	.76	0.0%
	R7	.90	.90	0.0%
	R1N	.73	.73	0.0%
	R2N	.86	.86	0.0%
	R3N	.73	.73	0.0%
	R4N	.86	.86	0.0%
	R5N	.95	.95	0.0%
	R6N	.60	.60	0.0%
	R7N	.73	.73	0.0%

	Rate Class	Current	Proposed	Percent Change
Unmarried Male - Principal Age 25-29	W1	1.09	1.09	0.0%
	W2	1.24	1.24	0.0%
	W3	1.09	1.09	0.0%
	W4	1.24	1.24	0.0%
	W5	1.44	1.44	0.0%
	W6	.88	.88	0.0%
	W7	1.09	1.09	0.0%
	W1N	.90	.90	0.0%
	W2N	1.05	1.05	0.0%
	W3N	.90	.90	0.0%
	W4N	1.05	1.05	0.0%
	W5N	1.23	1.23	0.0%
	W6N	.72	.72	0.0%
	W7N	.90	.90	0.0%

	Rate Class	Current	Proposed	Percent Change
Married Male - Principal Under Age 25	T5	1.41	1.34	-5.0%
	TH	1.94	1.84	-5.2%
	w/DT	1.78	1.69	-5.1%
	F5	1.21	1.15	-5.0%
	FH	1.66	1.58	-4.8%
	w/DT	1.50	1.42	-5.3%
	T5N	1.29	1.23	-4.7%
	THN	1.82	1.73	-4.9%
	w/DT	1.66	1.58	-4.8%
	F5N	1.08	1.03	-4.6%
	FHN	1.53	1.45	-5.2%
	w/DT	1.38	1.31	-5.1%

	Rate Class	Current	Proposed	Percent Change
Business Use				
	T2	1.16	1.10	-5.2%
	T2N	1.00	.95	-5.0%

SHELTER GENERAL AUTOMOBILE ARKANSAS

RATE CLASS RELATIVITY COMPARISON

"N" REPRESENTS MULTIPLE AUTOMOBILE DISCOUNT

	Rate Class	Current	Proposed	Percent Change
Unmarried Female - Occasional Under Age 25	DB	1.28	1.32	3.1%
	w/GS	1.23	1.18	-4.1%
	DD	2.11	2.19	3.8%
	w/GS	2.02	2.06	2.0%
	w/DT	1.92	2.00	4.2%
	w/Both	1.82	1.89	3.8%
	WA	1.05	1.08	2.9%
	w/GS	1.04	1.00	-3.8%
	WB	1.73	1.80	4.0%
	w/GS	1.63	1.66	1.8%
	w/DT	1.58	1.65	4.4%
	w/Both	1.49	1.55	4.0%
	DBN	1.10	1.13	2.7%
	w/GS	1.05	1.01	-3.8%
	DDN	1.89	1.97	4.2%
	w/GS	1.80	1.84	2.2%
	w/DT	1.71	1.78	4.1%
	w/Both	1.61	1.68	4.3%
	WAN	.88	.91	3.4%
	w/GS	.84	.81	-3.6%
WBN	1.51	1.57	4.0%	
w/GS	1.44	1.47	2.1%	
w/DT	1.38	1.44	4.3%	
w/Both	1.29	1.34	3.9%	

	Rate Class	Current	Proposed	Percent Change
Unmarried Female - Principal Under Age 25	DF	1.60	1.65	3.1%
	w/GS	1.50	1.44	-4.0%
	DH	2.54	2.64	3.9%
	w/GS	2.45	2.50	2.0%
	w/DT	2.30	2.39	3.9%
	w/Both	2.21	2.29	3.6%
	WC	1.37	1.41	2.9%
	w/GS	1.32	1.27	-3.8%
	WD	2.11	2.19	3.8%
	w/GS	2.02	2.06	2.0%
	w/DT	1.92	2.00	4.2%
	w/Both	1.82	1.89	3.8%
	DFN	1.40	1.44	2.9%
	w/GS	1.31	1.26	-3.8%
	DHN	2.29	2.38	3.9%
	w/GS	2.22	2.27	2.3%
	w/DT	2.07	2.15	3.9%
	w/Both	1.99	2.07	4.0%
	WCN	1.18	1.22	3.4%
	w/GS	1.13	1.08	-4.4%
WDN	1.89	1.97	4.2%	
w/GS	1.80	1.84	2.2%	
w/DT	1.71	1.78	4.1%	
w/Both	1.61	1.68	4.3%	

	Rate Class	Current	Proposed	Percent Change
Unmarried Male - Occasional Under Age 25	TR	1.42	1.42	0.0%
	w/GS	1.11	1.14	2.7%
	T3	2.38	2.43	2.1%
	w/GS	1.83	1.87	2.2%
	w/DT	2.15	2.15	0.0%
	w/Both	1.64	1.67	1.8%
	FF	1.23	1.23	0.0%
	w/GS	.96	.99	3.1%
	F3	2.03	2.07	2.0%
	w/GS	1.56	1.59	1.9%
	w/DT	1.83	1.83	0.0%
	w/Both	1.39	1.42	2.2%
	TRN	1.31	1.31	0.0%
	w/GS	1.00	1.03	3.0%
	T3N	2.26	2.31	2.2%
	w/GS	1.71	1.75	2.3%
	w/DT	2.03	2.03	0.0%
	w/Both	1.51	1.54	2.0%
	FFN	1.11	1.11	0.0%
	w/GS	.85	.88	3.5%
F3N	1.91	1.95	2.1%	
w/GS	1.45	1.48	2.1%	
w/DT	1.71	1.71	0.0%	
w/Both	1.28	1.31	2.3%	

	Rate Class	Current	Proposed	Percent Change
Unmarried Male - Principal Under Age 25	TX	1.84	1.84	0.0%
	w/GS	1.42	1.47	3.5%
	T4	3.56	3.63	2.0%
	w/GS	2.69	2.74	1.9%
	w/DT	3.20	3.20	0.0%
	w/Both	2.46	2.51	2.0%
	FG	1.58	1.58	0.0%
	w/GS	1.23	1.28	4.1%
	F4	3.05	3.11	2.0%
	w/GS	2.35	2.40	2.1%
	w/DT	2.77	2.77	0.0%
	w/Both	2.10	2.14	1.9%
	TXN	1.73	1.73	0.0%
	w/GS	1.31	1.36	3.8%
	T4N	3.44	3.51	2.0%
	w/GS	2.58	2.63	1.9%
	w/DT	3.08	3.08	0.0%
	w/Both	2.35	2.40	2.1%
	FGN	1.45	1.45	0.0%
	w/GS	1.11	1.14	2.7%
F4N	2.93	2.99	2.0%	
w/GS	2.23	2.27	1.8%	
w/DT	2.65	2.65	0.0%	
w/Both	1.99	2.03	2.0%	

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
CLASSIC CAR RELATIVITY COMPARISON**

Exhibit K

	Current	Proposed	Percent Change
Liability	0.15	0.10	-33.3%
Med Pay	0.20	0.10	-50.0%
Uninsured Motorists	0.65	0.40	-38.5%
Underinsured Motorists	0.65	0.40	-38.5%
UMPD	0.65	0.40	-38.5%
Collision	0.25	0.15	-40.0%
Comprehensive	0.75	0.40	-46.7%
All Other Coverages	1.00	1.00	0.0%

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
Z2 TRAILERS**

Exhibit L

COVERAGE FACTOR COMPARISON

Coverage	Current Factor	Proposed Factor	Percent Change
Liability	.25	.25	0.0%
Collision	.45	.45	0.0%
Comprehensive	1.80	2.50	38.9%

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
Z1 TRAILERS**

Exhibit M

BASE RATE COMPARISON

Coverage	Current Rate	Proposed Rate	Percent Change
Liability	10	10	0.0%
Collision	36	36	0.0%
Comprehensive	44	55	25.0%

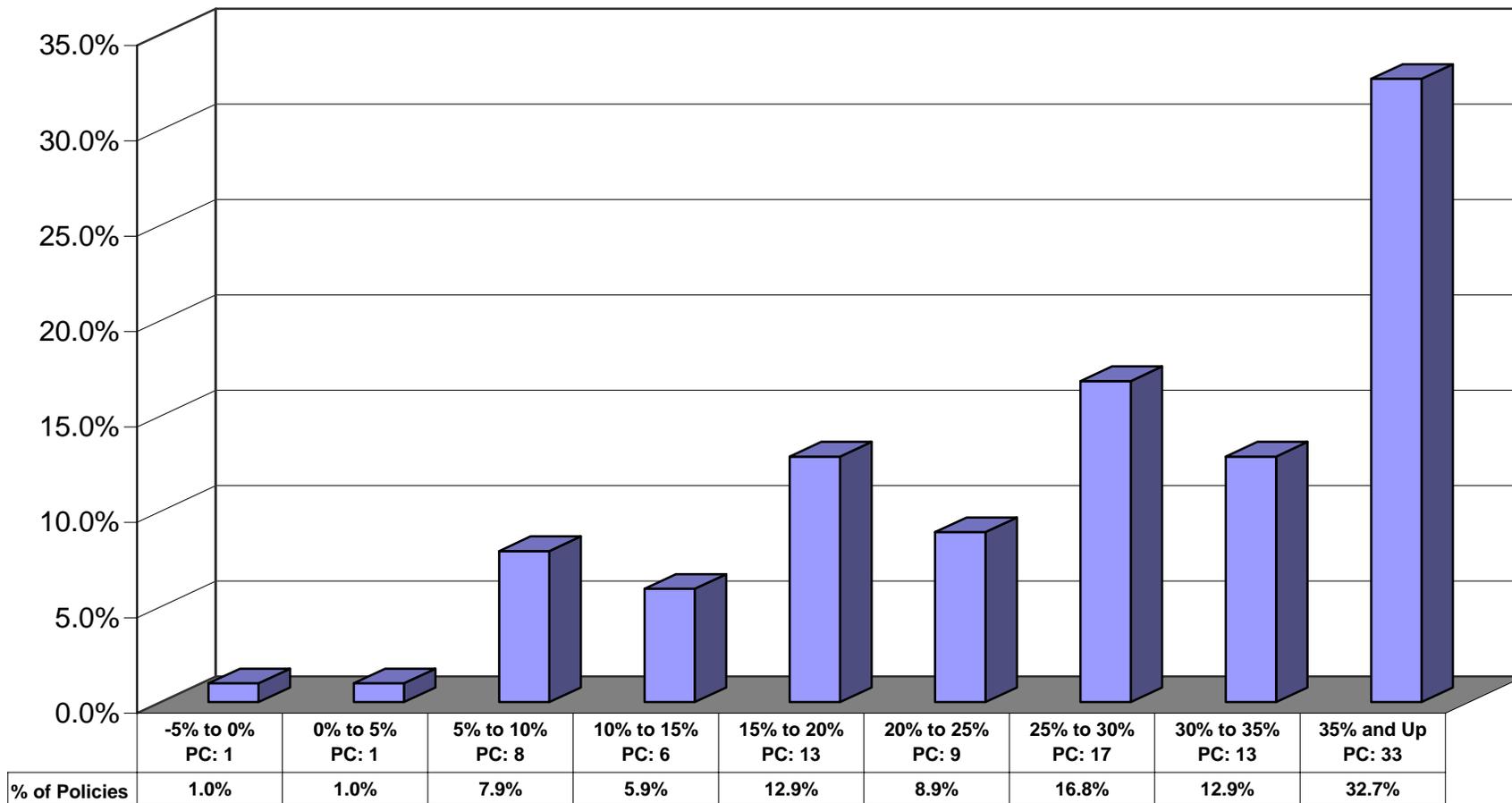
**SHELTER GENERAL AUTOMOBILE
ARKANSAS
SAFE DRIVER DISCOUNT**

Exhibit N

DISCOUNT FACTOR COMPARISON

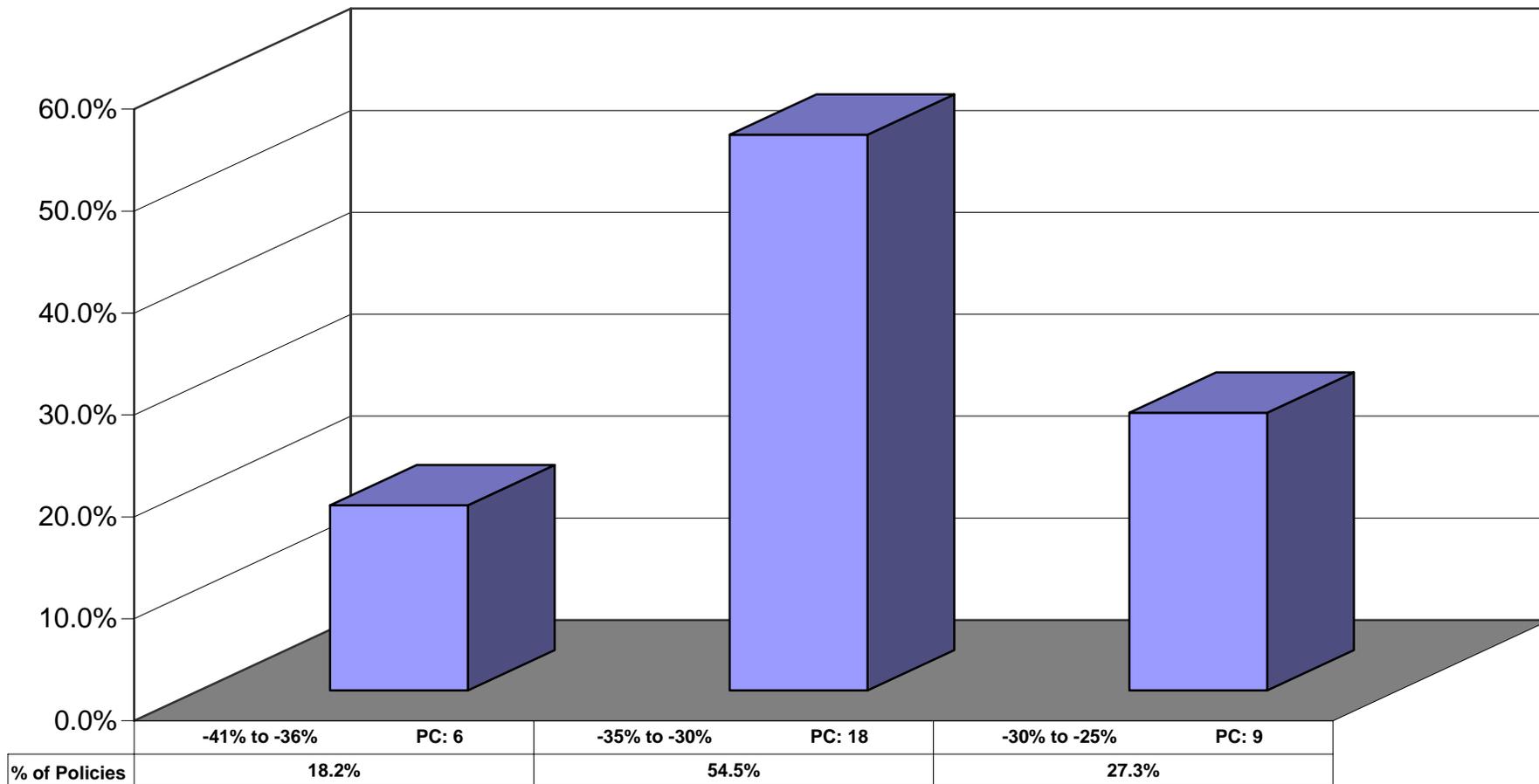
<u>Discount Description</u>	<u>Shelter Current</u>	<u>Shelter Proposed</u>
3 Years, Renewal Business	10%	15%
6 Years, Renewal Business	15%	20%

**Shelter General Insurance
Arkansas Private Passenger Auto
Distribution of Rate Changes
Z2 Trailers**



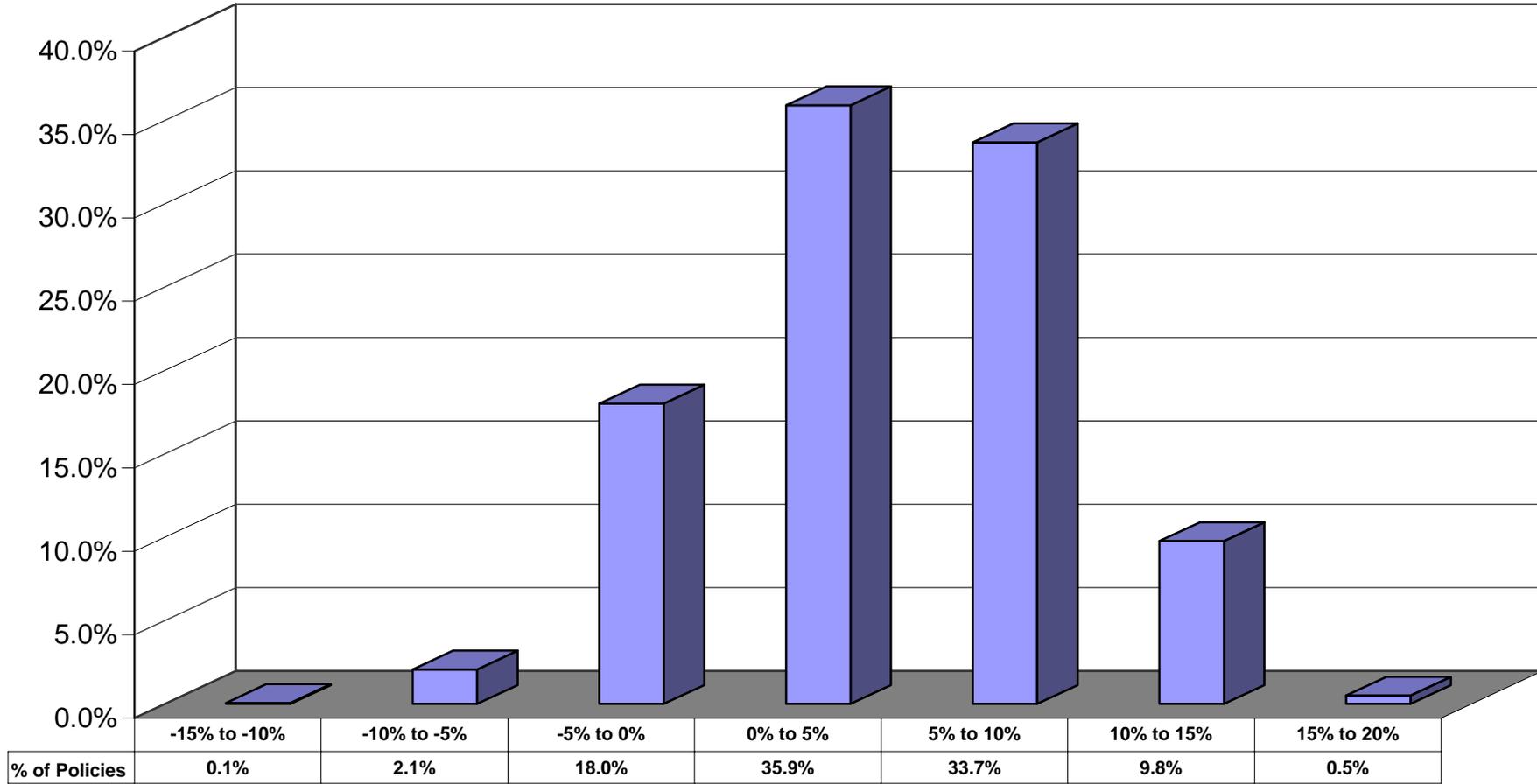
Rate Change

**Shelter General Insurance
Arkansas Private Passenger Auto
Distribution of Rate Changes
Limited Use Classic Cars**



Rate Change

**Shelter General Insurance
Arkansas Private Passenger Auto
Distribution of Rate Changes
PPA Automobiles**



Rate Change

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
Z2 TRAILERS**

THREE YEAR LOSS EXPERIENCE

	2006		2007		2008		Three Year Total	
	<u>Earned Premium</u>	<u>Loss Ratio</u>	<u>Earned Premium</u>	<u>Loss Ratio</u>	<u>Earned Premium</u>	<u>Loss Ratio</u>	<u>Earned Premium</u>	<u>Loss Ratio</u>
Collision	6,877	0.0%	6,728	39.0%	5,534	0.0%	19,139	13.7%
Comprehensive	9,838	126.4%	10,118	113.2%	9,963	716.1%	29,919	318.3%
Total	16,715	74.4%	16,846	83.6%	15,497	460.4%	49,058	199.5%

Arkansas General Policy Example

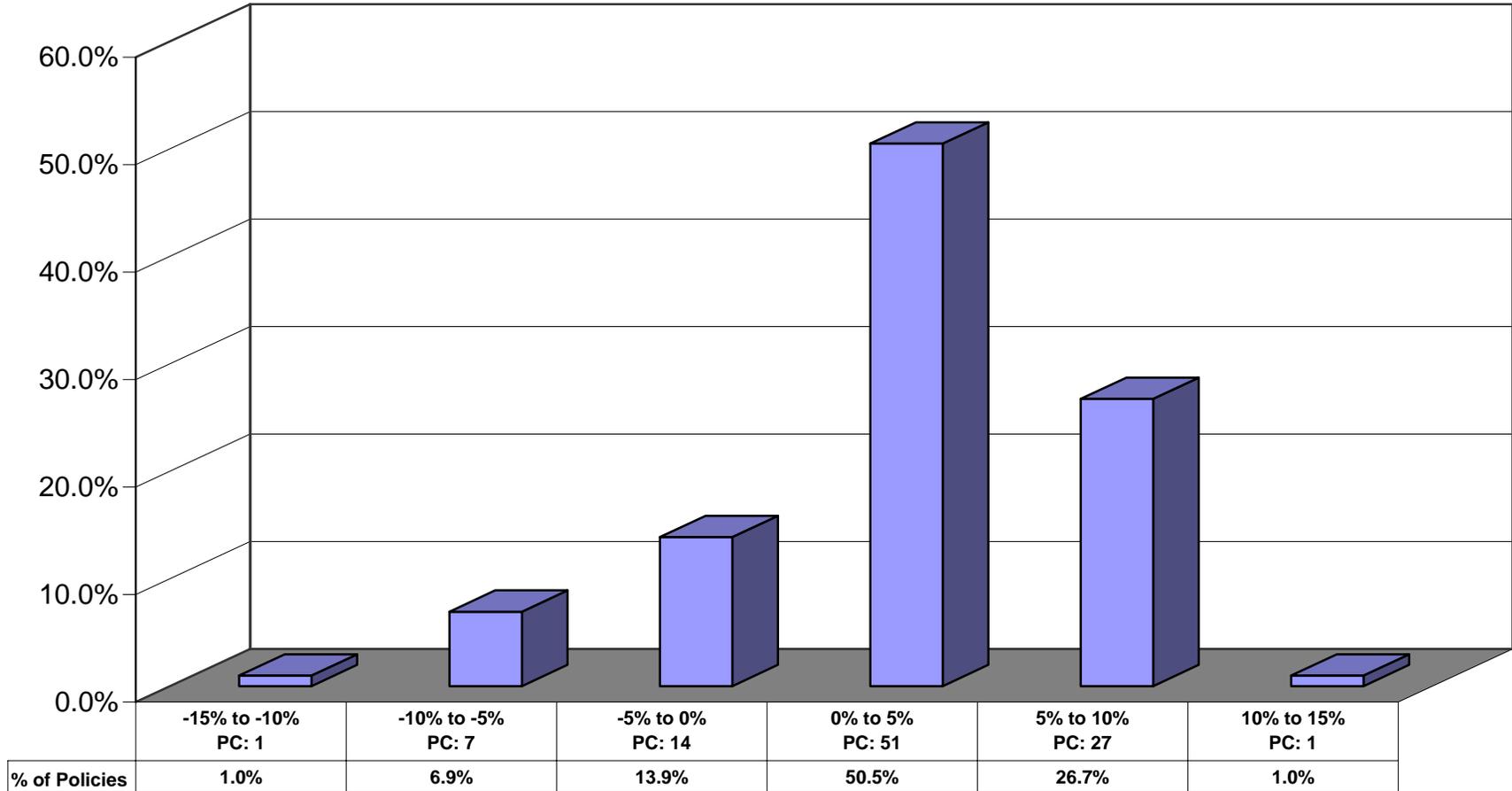
	CURRENT	PROPOSED	Proposed Change		
			\$	%	
BI/PD Base Premium - Terr 30	241	258	17.00	7.1%	see Exhibit C
Tier Factor - 6000	1.05	1.05		0.0%	
Calculation - dollar round	253.00	271.00	18.00		
Increased Limits Factor(300 / 500 / 100)	1.36	1.43		5.1%	see Exhibit E
Calculation - dollar round	344.00	388.00	44.00		
Rate Class Factor - T4 (Unmarried Male - under 21)	3.56	3.63		2.0%	see Exhibit J
Calculation - penny round	1224.64	1408.44	183.80		
Driving Record Adj - 8 points	1.15	1.15		0.0%	
Semi-annual Premium	1408.34	1619.71	211.37	15.0%	

Arkansas General PPA Estimated Revenue Change by Coverage

**Exhibit A
Revised**

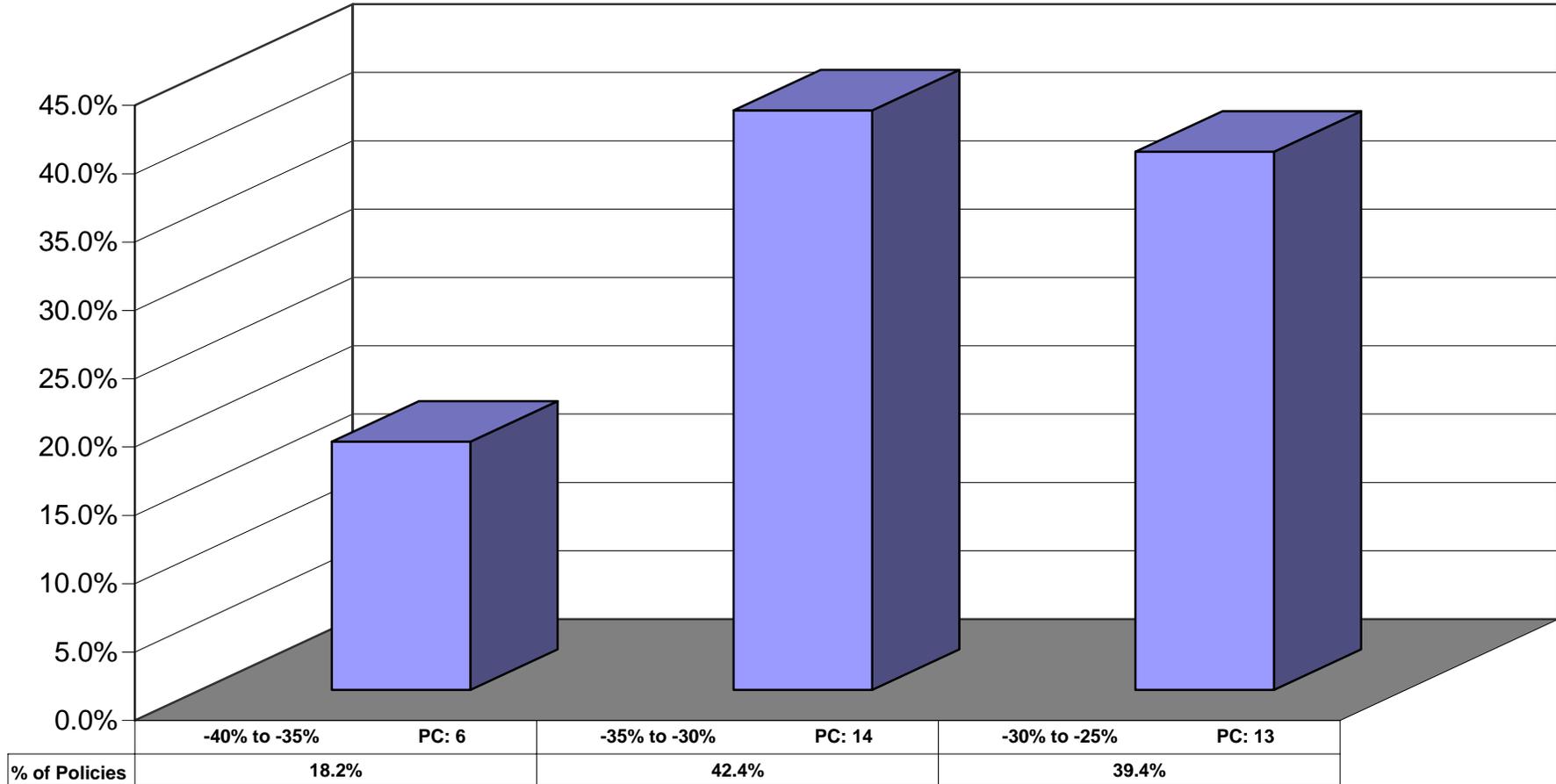
Coverage	Annualized Policy Premium	Base Rate	Tier	Rate Class	Limit	Deductible	Model Year	Merit Table	Cost Symbol	Passive	Miscellaneous	Total % Change	Total \$ Change
Liability	3,059,856	5.4%	0.0%	0.1%	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.6%	7.3%	223,415
Medical Payments	217,185	35.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.9%	35.2%	76,460
UM	159,270	-14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-14.3%	-22,740
UIM	158,388	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0
UMPD	182,495	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0
Subtotal:	3,777,193	5.9%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.6%	7.3%	277,135
Coll	1,247,409	-5.6%	0.0%	0.1%	0.0%	1.6%	0.0%	0.0%	-4.1%	0.0%	-0.6%	-8.8%	-109,292
Comp	654,640	7.8%	0.0%	0.0%	0.0%	-0.1%	0.0%	0.0%	-4.2%	0.0%	0.0%	3.8%	25,006
Subtotal:	1,902,049	-1.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	-4.1%	0.0%	-0.4%	-4.4%	-84,286
Total:	5,679,242	3.6%	0.0%	0.0%	1.4%	0.3%	0.0%	0.0%	-1.4%	0.0%	-0.5%	3.4%	192,848
<u>Supplemental Coverages</u>													
Rental Reimbursement	27,280											0.0%	0
Emergency Roadside Service	33,056											-14.3%	-4,711
Accidental Death	55,321											0.0%	0
Motorcycles	78,351	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%			0.0%	0.6%	450
Grand Total	5,873,251	3.4%	0.0%	0.0%	1.3%	0.3%	0.0%	0.0%	-1.4%	0.0%	-0.5%	3.2%	188,588

**Shelter General Insurance
Arkansas Private Passenger Auto
Distribution of Rate Changes
Z2 Trailers**



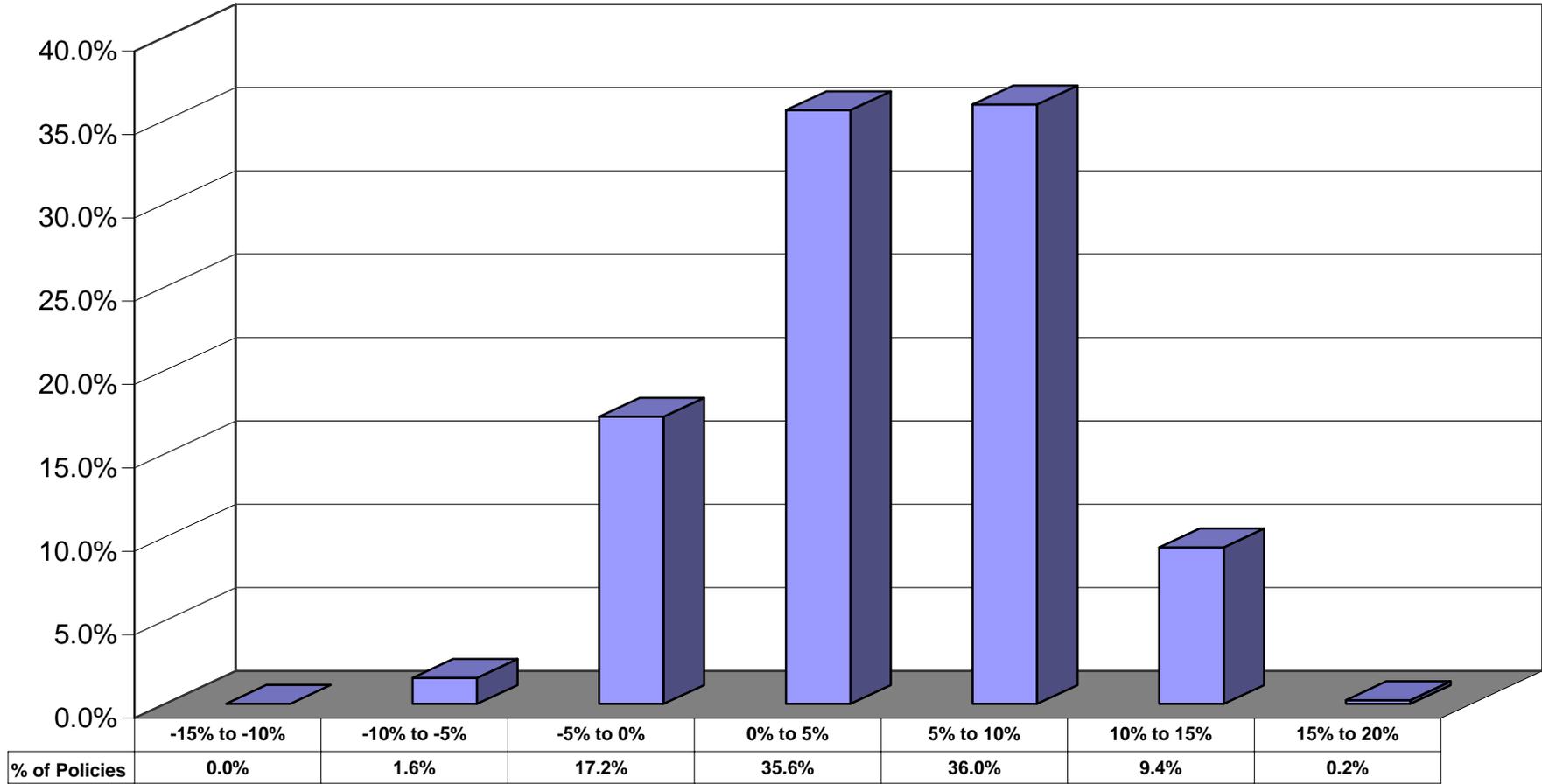
Rate Change

**Shelter General Insurance
Arkansas Private Passenger Auto
Distribution of Rate Changes
Limited Use Classic Vehicles**



Rate Change

**Shelter General Insurance
Arkansas Private Passenger Auto
Distribution of Rate Changes
Private Passenger Vehicles**



Rate Change

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
BASE RATE COMPARISON**

Exhibit C
Revised

BODILY INJURY - PROPERTY DAMAGE

<u>Territory</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
2	264	277	4.9%
3	280	286	2.1%
4	267	281	5.2%
9	265	279	5.3%
10	243	249	2.5%
11	290	323	11.4%
12	235	250	6.4%
18	217	224	3.2%
19	260	277	6.5%
20	304	312	2.6%
21	204	216	5.9%
22	297	319	7.4%
25	296	315	6.4%
26	246	265	7.7%
27	246	251	2.0%
30	241	258	7.1%
31	206	218	5.8%
32	226	237	4.9%
40	266	279	4.9%
41	315	323	2.5%
42	334	349	4.5%

MEDICAL PAYMENTS

<u>Territory</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
2	47	66	40.4%
3	47	66	40.4%
4	49	72	46.9%
9	53	68	28.3%
10	48	66	37.5%
11	51	68	33.3%
12	48	66	37.5%
18	53	72	35.8%
19	54	73	35.2%
20	53	73	37.7%
21	51	66	29.4%
22	56	73	30.4%
25	52	73	40.4%
26	49	68	38.8%
27	54	73	35.2%
30	51	69	35.3%
31	50	66	32.0%
32	51	68	33.3%
40	53	72	35.8%
41	59	80	35.6%
42	59	83	40.7%

COLLISION

<u>Territory</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
2	128	121	-5.5%
3	133	124	-6.8%
4	123	115	-6.5%
9	144	134	-6.9%
10	134	125	-6.7%
11	125	118	-5.6%
12	117	111	-5.1%
18	137	128	-6.6%
19	128	121	-5.5%
20	131	124	-5.3%
21	123	115	-6.5%
22	128	120	-6.3%
25	141	131	-7.1%
26	134	125	-6.7%
27	139	130	-6.5%
30	123	115	-6.5%
31	123	117	-4.9%
32	123	117	-4.9%
40	125	117	-6.4%
41	137	130	-5.1%
42	142	133	-6.3%

COMPREHENSIVE

<u>Territory</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
2	98	105	7.1%
3	81	88	8.6%
4	65	71	9.2%
9	106	112	5.7%
10	97	103	6.2%
11	94	100	6.4%
12	77	83	7.8%
18	103	111	7.8%
19	85	92	8.2%
20	76	82	7.9%
21	107	115	7.5%
22	72	77	6.9%
25	85	91	7.1%
26	91	99	8.8%
27	95	102	7.4%
30	89	97	9.0%
31	86	94	9.3%
32	95	102	7.4%
40	58	62	6.9%
41	65	70	7.7%
42	69	74	7.2%

UNINSURED MOTORISTS

<u>Territory</u>	<u>Current Factor</u>	<u>Proposed Factor</u>	<u>Percent Change</u>
All	14	12	-14.3%

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
COST SYMBOL FACTOR COMPARISON**

Exhibit I
Revised

Symbol	Collision		Percent Change	Comprehensive		Percent Change
	CUR	PRO		CUR	PRO	
1	0.33	0.33	0.0%	0.28	0.30	7.1%
2	0.33	0.33	0.0%	0.28	0.30	7.1%
3	0.38	0.38	0.0%	0.33	0.35	6.1%
4	0.49	0.49	0.0%	0.39	0.41	5.1%
5	0.60	0.60	0.0%	0.45	0.48	6.7%
6	0.70	0.70	0.0%	0.61	0.65	6.6%
7	0.79	0.79	0.0%	0.67	0.71	6.0%
8	0.85	0.85	0.0%	0.79	0.84	6.3%
9	0.93	0.93	0.0%	0.89	0.94	5.6%
10	1.00	1.00	0.0%	1.00	1.00	0.0%
11	1.07	1.07	0.0%	1.08	1.08	0.0%
12	1.15	1.15	0.0%	1.13	1.13	0.0%
13	1.18	1.18	0.0%	1.17	1.17	0.0%
14	1.21	1.21	0.0%	1.23	1.23	0.0%
15	1.26	1.26	0.0%	1.26	1.26	0.0%
16	1.31	1.31	0.0%	1.30	1.30	0.0%
17	1.35	1.35	0.0%	1.33	1.33	0.0%
18	1.38	1.37	-0.7%	1.36	1.35	-0.7%
19	1.43	1.40	-2.1%	1.38	1.37	-0.7%
20	1.48	1.43	-3.4%	1.41	1.39	-1.4%
21	1.54	1.47	-4.5%	1.43	1.41	-1.4%
22	1.59	1.51	-5.0%	1.48	1.43	-3.4%
23	1.64	1.55	-5.5%	1.54	1.46	-5.2%
24	1.69	1.58	-6.5%	1.60	1.50	-6.3%
25	1.73	1.61	-6.9%	1.66	1.54	-7.2%
26	1.76	1.63	-7.4%	1.72	1.59	-7.6%
27	1.80	1.66	-7.8%	1.78	1.64	-7.9%
28	1.83	1.68	-8.2%	1.84	1.68	-8.7%
29	1.87	1.70	-9.1%	1.90	1.73	-8.9%
30	1.90	1.72	-9.5%	1.96	1.78	-9.2%
31	1.92	1.74	-9.4%	2.02	1.83	-9.4%
32	1.94	1.76	-9.3%	2.08	1.88	-9.6%
33	1.96	1.78	-9.2%	2.14	1.93	-9.8%
34	2.00	1.81	-9.5%	2.20	1.98	-10.0%
35	2.03	1.84	-9.4%	2.25	2.03	-9.8%
36	2.07	1.87	-9.7%	2.31	2.09	-9.5%
37	2.10	1.90	-9.5%	2.37	2.15	-9.3%
38	2.12	1.92	-9.4%	2.43	2.20	-9.5%
39	2.15	1.94	-9.8%	2.49	2.25	-9.6%
40	2.17	1.96	-9.7%	2.55	2.30	-9.8%
41	2.19	1.98	-9.6%	2.61	2.35	-10.0%
42	2.21	2.00	-9.5%	2.67	2.41	-9.7%
43	2.24	2.02	-9.8%	2.72	2.46	-9.6%
44	2.26	2.05	-9.3%	2.78	2.52	-9.4%
45	2.28	2.07	-9.2%	2.84	2.57	-9.5%
46	2.31	2.10	-9.1%	2.90	2.63	-9.3%
47	2.35	2.13	-9.4%	2.96	2.68	-9.5%

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
COST SYMBOL FACTOR COMPARISON**

Exhibit I
Revised

48	2.38	2.16	-9.2%	3.02	2.73	-9.6%
49	2.42	2.19	-9.5%	3.08	2.78	-9.7%
50	2.45	2.22	-9.4%	3.14	2.83	-9.9%
51	2.48	2.25	-9.3%	3.18	2.88	-9.4%
52	2.51	2.27	-9.6%	3.23	2.92	-9.6%
53	2.53	2.29	-9.5%	3.28	2.97	-9.5%
54	2.56	2.31	-9.8%	3.32	3.01	-9.3%
55	2.59	2.34	-9.7%	3.37	3.06	-9.2%
56	2.62	2.37	-9.5%	3.42	3.10	-9.4%
57	2.65	2.40	-9.4%	3.46	3.14	-9.2%
58	2.68	2.43	-9.3%	3.51	3.18	-9.4%
59	2.71	2.46	-9.2%	3.56	3.22	-9.6%
60	2.74	2.49	-9.1%	3.60	3.26	-9.4%
61	2.77	2.51	-9.4%	3.65	3.30	-9.6%
62	2.80	2.53	-9.6%	3.70	3.34	-9.7%
63	2.83	2.56	-9.5%	3.75	3.39	-9.6%
64	2.86	2.59	-9.4%	3.80	3.43	-9.7%
65	2.89	2.62	-9.3%	3.85	3.48	-9.6%
66	2.92	2.64	-9.6%	3.89	3.52	-9.5%
67	2.95	2.66	-9.8%	3.94	3.57	-9.4%
68	2.97	2.69	-9.4%	3.99	3.61	-9.5%
69	3.00	2.72	-9.3%	4.03	3.65	-9.4%
70	3.03	2.75	-9.2%	4.08	3.69	-9.6%
71	3.06	2.77	-9.5%	4.13	3.73	-9.7%
72	3.09	2.79	-9.7%	4.17	3.77	-9.6%
73	3.12	2.82	-9.6%	4.22	3.82	-9.5%
74	3.15	2.84	-9.8%	4.27	3.86	-9.6%
75	3.18	2.87	-9.7%	4.31	3.90	-9.5%
76	3.21	2.90	-9.7%	4.36	3.95	-9.4%
77	3.24	2.94	-9.3%	4.41	3.99	-9.5%
78	3.27	2.96	-9.5%	4.46	4.03	-9.6%
79	3.30	2.98	-9.7%	4.50	4.07	-9.6%
80	3.33	3.01	-9.6%	4.55	4.11	-9.7%
81	3.36	3.04	-9.5%	4.60	4.15	-9.8%
82	3.39	3.07	-9.4%	4.64	4.19	-9.7%
83	3.41	3.09	-9.4%	4.69	4.24	-9.6%
84	3.44	3.12	-9.3%	4.74	4.29	-9.5%
85	3.47	3.15	-9.2%	4.78	4.33	-9.4%
86	3.50	3.17	-9.4%	4.83	4.37	-9.5%
87	3.53	3.19	-9.6%	4.88	4.41	-9.6%
88	3.56	3.22	-9.6%	4.92	4.45	-9.6%
89	3.59	3.24	-9.7%	4.97	4.50	-9.5%
90	3.62	3.27	-9.7%	5.02	4.54	-9.6%
91	3.65	3.30	-9.6%	5.07	4.59	-9.5%
92	3.68	3.33	-9.5%	5.11	4.63	-9.4%
93	3.71	3.35	-9.7%	5.16	4.67	-9.5%
94	3.74	3.38	-9.6%	5.21	4.72	-9.4%
95	3.77	3.41	-9.5%	5.25	4.76	-9.3%

SHELTER GENERAL AUTOMOBILE ARKANSAS

RATE CLASS RELATIVITY COMPARISON

"N" REPRESENTS MULTIPLE AUTOMOBILE DISCOUNT

	Rate Class	Current	Proposed	Percent Change
Adult	B1	.87	.87	0.0%
	B2	1.00	1.00	0.0%
	B3	.87	.87	0.0%
	B4	1.00	1.00	0.0%
	B5	1.09	1.09	0.0%
	B6	.74	.74	0.0%
	B7	.87	.87	0.0%
	B1N	.71	.71	0.0%
	B2N	.84	.84	0.0%
	B3N	.71	.71	0.0%
	B4N	.84	.84	0.0%
	B5N	.92	.92	0.0%
	B6N	.59	.59	0.0%
	B7N	.71	.71	0.0%

	Rate Class	Current	Proposed	Percent Change
Adult - 48 Plus	D1	.70	.70	0.0%
	D2	.83	.83	0.0%
	D3	.70	.70	0.0%
	D4	.83	.83	0.0%
	D5	.91	.91	0.0%
	D6	.61	.61	0.0%
	D7	.70	.70	0.0%
	D1N	.56	.56	0.0%
	D2N	.67	.67	0.0%
	D3N	.56	.56	0.0%
	D4N	.67	.67	0.0%
	D5N	.76	.76	0.0%
	D6N	.47	.47	0.0%
	D7N	.56	.56	0.0%

Adult - 48 Plus	X1	.83	.84	1.2%
	X2	.97	.99	2.1%
	X3	.83	.84	1.2%
	X4	.97	.99	2.1%
	X5	1.08	1.09	0.9%
	X6	.71	.72	1.4%
	X7	.83	.87	4.8%
	X1N	.67	.68	1.5%
	X2N	.80	.83	3.7%
	X3N	.67	.68	1.5%
	X4N	.80	.83	3.7%
	X5N	.90	.92	2.2%
	X6N	.55	.56	1.8%
	X7N	.67	.71	6.0%

Adult - 48 Plus	Q1	.83	.83	0.0%
	Q2	.96	.96	0.0%
	Q3	.83	.83	0.0%
	Q4	.96	.96	0.0%
	Q5	1.09	1.09	0.0%
	Q6	.70	.70	0.0%
	Q7	.83	.83	0.0%
	Q1N	.67	.67	0.0%
	Q2N	.80	.80	0.0%
	Q3N	.67	.67	0.0%
	Q4N	.80	.80	0.0%
	Q5N	.92	.92	0.0%
	Q6N	.55	.55	0.0%
	Q7N	.67	.67	0.0%

Married Male - Age 30-34	H1	.87	.87	0.0%
	H2	1.00	1.00	0.0%
	H3	.87	.87	0.0%
	H4	1.00	1.00	0.0%
	H5	1.09	1.09	0.0%
	H6	.74	.74	0.0%
	H7	.87	.87	0.0%
	H1N	.71	.71	0.0%
	H2N	.84	.84	0.0%
	H3N	.71	.71	0.0%
	H4N	.84	.84	0.0%
	H5N	.92	.92	0.0%
	H6N	.59	.59	0.0%
	H7N	.71	.71	0.0%

Married Male - Age 25-29	K1	.91	.91	0.0%
	K2	1.05	1.05	0.0%
	K3	.91	.91	0.0%
	K4	1.05	1.05	0.0%
	K5	1.14	1.14	0.0%
	K6	.78	.78	0.0%
	K7	.91	.91	0.0%
	K1N	.75	.75	0.0%
	K2N	.88	.88	0.0%
	K3N	.75	.75	0.0%
	K4N	.88	.88	0.0%
	K5N	.97	.97	0.0%
	K6N	.63	.63	0.0%
	K7N	.75	.75	0.0%

SHELTER GENERAL AUTOMOBILE ARKANSAS

RATE CLASS RELATIVITY COMPARISON

"N" REPRESENTS MULTIPLE AUTOMOBILE DISCOUNT

	Rate Class	Current	Proposed	Percent Change
Unmarried Female - Principal Age 30-34	M1	1.00	1.00	0.0%
	M2	1.13	1.13	0.0%
	M3	1.00	1.00	0.0%
	M4	1.13	1.13	0.0%
	M5	1.24	1.24	0.0%
	M6	.84	.84	0.0%
	M7	1.00	1.00	0.0%
	M1N	.81	.81	0.0%
	M2N	.95	.95	0.0%
	M3N	.81	.81	0.0%
	M4N	.95	.95	0.0%
	M5N	1.05	1.05	0.0%
	M6N	.67	.67	0.0%
	M7N	.81	.81	0.0%

	Rate Class	Current	Proposed	Percent Change
Unmarried Female - Principal Age 25-29	P1	1.00	1.04	4.0%
	P2	1.13	1.17	3.5%
	P3	1.00	1.04	4.0%
	P4	1.13	1.17	3.5%
	P5	1.24	1.29	4.0%
	P6	.84	.87	3.6%
	P7	1.00	1.04	4.0%
	P1N	.81	.84	3.7%
	P2N	.95	.99	4.2%
	P3N	.81	.84	3.7%
	P4N	.95	.99	4.2%
	P5N	1.05	1.09	3.8%
	P6N	.67	.70	4.5%
	P7N	.81	.84	3.7%

	Rate Class	Current	Proposed	Percent Change
Unmarried Male - Principal Age 30-34	R1	.90	.90	0.0%
	R2	1.03	1.03	0.0%
	R3	.90	.90	0.0%
	R4	1.03	1.03	0.0%
	R5	1.12	1.12	0.0%
	R6	.76	.76	0.0%
	R7	.90	.90	0.0%
	R1N	.73	.73	0.0%
	R2N	.86	.86	0.0%
	R3N	.73	.73	0.0%
	R4N	.86	.86	0.0%
	R5N	.95	.95	0.0%
	R6N	.60	.60	0.0%
	R7N	.73	.73	0.0%

	Rate Class	Current	Proposed	Percent Change
Unmarried Male - Principal Age 25-29	W1	1.09	1.09	0.0%
	W2	1.24	1.24	0.0%
	W3	1.09	1.09	0.0%
	W4	1.24	1.24	0.0%
	W5	1.44	1.44	0.0%
	W6	.88	.88	0.0%
	W7	1.09	1.09	0.0%
	W1N	.90	.90	0.0%
	W2N	1.05	1.05	0.0%
	W3N	.90	.90	0.0%
	W4N	1.05	1.05	0.0%
	W5N	1.23	1.23	0.0%
	W6N	.72	.72	0.0%
	W7N	.90	.90	0.0%

	Rate Class	Current	Proposed	Percent Change
Married Male - Principal Under Age 25	T5	1.41	1.34	-5.0%
	TH	1.94	1.84	-5.2%
	w/DT	1.78	1.69	-5.1%
	F5	1.21	1.15	-5.0%
	FH	1.66	1.58	-4.8%
	w/DT	1.50	1.42	-5.3%
	T5N	1.29	1.23	-4.7%
	THN	1.82	1.73	-4.9%
	w/DT	1.66	1.58	-4.8%
	F5N	1.08	1.03	-4.6%
	FHN	1.53	1.45	-5.2%
	w/DT	1.38	1.31	-5.1%

Business Use				
Business Use	T2	1.16	1.10	-5.2%
	T2N	1.00	.95	-5.0%

SHELTER GENERAL AUTOMOBILE ARKANSAS

RATE CLASS RELATIVITY COMPARISON

"N" REPRESENTS MULTIPLE AUTOMOBILE DISCOUNT

Exhibit J

Page 3

Revised

	Rate Class	Current	Proposed	Percent Change
Unmarried Female - Occasional Under Age 25	DB	1.28	1.32	3.1%
	w/GS	1.23	1.18	-4.1%
	DD	2.11	2.19	3.8%
	w/GS	2.02	2.06	2.0%
	w/DT	1.92	2.00	4.2%
	w/Both	1.82	1.89	3.8%
	WA	1.05	1.08	2.9%
	w/GS	1.04	1.00	-3.8%
	WB	1.73	1.79	3.5%
	w/GS	1.63	1.65	1.2%
	w/DT	1.58	1.64	3.8%
	w/Both	1.49	1.54	3.4%
	DBN	1.10	1.13	2.7%
	w/GS	1.05	1.01	-3.8%
	DDN	1.89	1.97	4.2%
	w/GS	1.80	1.84	2.2%
	w/DT	1.71	1.78	4.1%
	w/Both	1.61	1.68	4.3%
	WAN	.88	.91	3.4%
	w/GS	.84	.81	-3.6%
WBN	1.51	1.56	3.3%	
w/GS	1.44	1.46	1.4%	
w/DT	1.38	1.43	3.6%	
w/Both	1.29	1.33	3.1%	

	Rate Class	Current	Proposed	Percent Change
Unmarried Female - Principal Under Age 25	DF	1.60	1.64	2.5%
	w/GS	1.50	1.43	-4.7%
	DH	2.54	2.59	2.0%
	w/GS	2.45	2.47	0.8%
	w/DT	2.30	2.34	1.7%
	w/Both	2.21	2.25	1.8%
	WC	1.37	1.41	2.9%
	w/GS	1.32	1.27	-3.8%
	WD	2.11	2.19	3.8%
	w/GS	2.02	2.06	2.0%
	w/DT	1.92	2.00	4.2%
	w/Both	1.82	1.89	3.8%
	DFN	1.40	1.43	2.1%
	w/GS	1.31	1.25	-4.6%
	DHN	2.29	2.33	1.7%
	w/GS	2.22	2.24	0.9%
	w/DT	2.07	2.11	1.9%
	w/Both	1.99	2.03	2.0%
	WCN	1.18	1.22	3.4%
	w/GS	1.13	1.08	-4.4%
WDN	1.89	1.97	4.2%	
w/GS	1.80	1.84	2.2%	
w/DT	1.71	1.78	4.1%	
w/Both	1.61	1.68	4.3%	

	Rate Class	Current	Proposed	Percent Change
Unmarried Male - Occasional Under Age 25	TR	1.42	1.42	0.0%
	w/GS	1.11	1.14	2.7%
	T3	2.38	2.43	2.1%
	w/GS	1.83	1.87	2.2%
	w/DT	2.15	2.15	0.0%
	w/Both	1.64	1.67	1.8%
	FF	1.23	1.23	0.0%
	w/GS	.96	.99	3.1%
	F3	2.03	2.07	2.0%
	w/GS	1.56	1.59	1.9%
	w/DT	1.83	1.83	0.0%
	w/Both	1.39	1.42	2.2%
	TRN	1.31	1.31	0.0%
	w/GS	1.00	1.03	3.0%
	T3N	2.26	2.31	2.2%
	w/GS	1.71	1.75	2.3%
	w/DT	2.03	2.03	0.0%
	w/Both	1.51	1.54	2.0%
	FFN	1.11	1.11	0.0%
	w/GS	.85	.88	3.5%
F3N	1.91	1.95	2.1%	
w/GS	1.45	1.48	2.1%	
w/DT	1.71	1.71	0.0%	
w/Both	1.28	1.31	2.3%	

	Rate Class	Current	Proposed	Percent Change
Unmarried Male - Principal Under Age 25	TX	1.84	1.84	0.0%
	w/GS	1.42	1.46	2.8%
	T4	3.56	3.55	-0.3%
	w/GS	2.69	2.68	-0.4%
	w/DT	3.20	3.19	-0.3%
	w/Both	2.46	2.45	-0.4%
	FG	1.58	1.58	0.0%
	w/GS	1.23	1.28	4.1%
	F4	3.05	3.11	2.0%
	w/GS	2.35	2.40	2.1%
	w/DT	2.77	2.77	0.0%
	w/Both	2.10	2.14	1.9%
	TXN	1.73	1.73	0.0%
	w/GS	1.31	1.35	3.1%
	T4N	3.44	3.43	-0.3%
	w/GS	2.58	2.57	-0.4%
	w/DT	3.08	3.07	-0.3%
	w/Both	2.35	2.34	-0.4%
	FGN	1.45	1.45	0.0%
	w/GS	1.11	1.14	2.7%
F4N	2.93	2.99	2.0%	
w/GS	2.23	2.27	1.8%	
w/DT	2.65	2.65	0.0%	
w/Both	1.99	2.03	2.0%	

**SHELTER GENERAL AUTOMOBILE
ARKANSAS
Z2 TRAILERS**

Exhibit L
Revised

COVERAGE FACTOR COMPARISON

Coverage	Current Factor	Proposed Factor	Percent Change
Liability	.25	.25	0.0%
Collision	.45	.45	0.0%
Comprehensive	1.80	1.75	-2.8%

<i>SERFF Tracking Number:</i>	<i>SHEL-126354058</i>	<i>State:</i>	<i>Arkansas</i>
<i>Filing Company:</i>	<i>Shelter General Insurance Company</i>	<i>State Tracking Number:</i>	<i>EFT \$100</i>
<i>Company Tracking Number:</i>	<i>03G00109</i>		
<i>TOI:</i>	<i>19.0 Personal Auto</i>	<i>Sub-TOI:</i>	<i>19.0001 Private Passenger Auto (PPA)</i>
<i>Product Name:</i>	<i>PPA</i>		
<i>Project Name/Number:</i>	<i>Gilmore/</i>		

Superseded Schedule Items

Please note that all items on the following pages are items, which have been replaced by a newer version. The newest version is located with the appropriate schedule on previous pages. These items are in date order with most recent first.

Creation Date:	Schedule	Schedule Item Name	Replacement Creation Date	Attached Document(s)
10/22/2009		Supporting NAIC loss cost data entry document Document	11/12/2009	ARRFARF1 PPA Gen 12- 2009.pdf (Superceded)

FORM RF-1 Rate Filing Abstract NAIC LOSS COST DATA ENTRY DOCUMENT

1.	This filing transmittal is part of Company Tracking #	03G00109
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2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/Item Filing Number	N/A
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3.		A.	Company Name	B.	Company NAIC Number
			Shelter General Insurance Company		23361

4.		A.	Product Coding Matrix Line of Business (i.e., Type of Insurance)	B.	Product Coding Matrix Line of Business (i.e., Sub-type of Insurance)
			19.1 and 21.1		19.1000 and 21.1000

5.

(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	(D) Expected Loss Ratio	FOR LOSS COSTS ONLY			
				(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
BI/PD	+7.4	+7.3					
Medical Payments	+34.8	+35.5					
UM / UIM	-7.8	-7.2					
Collision	-9.3	-8.7					
Comprehensive	+3.5	+3.7					
TOTAL OVERALL EFFECT	+3.3	+3.2					

6. 5 Year History Rate Change History

Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2008	8,350	-5.3	3-22-2007	6,046	4,419	73.1	63.1
2007	9,191	-3.5	4-17-2005	6,603	3,437	82.1	62.5
2006	9,884	-0.2	11-19-2003	7,771	4,895	64.1	66.7
2005	10,875	+1.5	2-27-2003	8,569	5,281	61.6	83.2
2004	11,887	+1.2	7-10-2002	9,208	5,100	55.4	56.5

7.

Expense Constants	Selected Provisions
A. Total Production Expense	16.5 / 15.4
B. General Expense	7.9 / 7.9
C. Taxes, Licenses & Fees	3.0 / 3.0
D. Underwriting Profit & Contingencies	0.6/4.2
E. Other (explain)	
F. TOTAL	28.0 / 30.5

8. _____ Apply Loss Cost Factors to Future filings? (Y or N)

9. +22.1 Estimated Maximum Rate Increase for any Insured (%) Territory (if applicable): _____

10. -2.2 Estimated Maximum Rate Decrease for any Insured (%) Territory (if applicable): _____