

SERFF Tracking Number: TRVA-128144755 State: Arkansas
First Filing Company: The Automobile Insurance Company of Hartford, State Tracking Number:
Connecticut, ...
Company Tracking Number: 2012-03-0012
TOI: 04.0 Homeowners Sub-TOI: 04.0000 Homeowners Sub-TOI Combinations
Product Name: Legacy Homeowners
Project Name/Number: 413306/2012-03-0012

Filing at a Glance

Companies: The Automobile Insurance Company of Hartford, Connecticut, The Standard Fire Insurance Company, The Travelers Indemnity Company of America

Product Name: Legacy Homeowners SERFF Tr Num: TRVA-128144755 State: Arkansas
TOI: 04.0 Homeowners SERFF Status: Closed-Filed State Tr Num:
Sub-TOI: 04.0000 Homeowners Sub-TOI Co Tr Num: 2012-03-0012 State Status:
Combinations
Filing Type: Rate/Rule Reviewer(s): Becky Harrington
Authors: Merline Irving, Lisa Hills Disposition Date: 04/04/2012
Date Submitted: 03/06/2012 Disposition Status: Filed
Effective Date Requested (New): Effective Date (New): 04/22/2012
Effective Date Requested (Renewal): Effective Date (Renewal):
04/22/2012

State Filing Description:
referred 3/12/12

General Information

Project Name: 413306 Status of Filing in Domicile: Not Filed
Project Number: 2012-03-0012 Domicile Status Comments:
Reference Organization: Reference Number:
Reference Title: Advisory Org. Circular:
Filing Status Changed: 04/04/2012 Deemer Date:
State Status Changed: 03/12/2012 Submitted By: Lisa Hills
Created By: Lisa Hills
Corresponding Filing Tracking Number:
Filing Description:
With this filing we are revising our Homeowners product as detailed in the accompanying Explanatory Memorandum.
State Narrative:

Company and Contact

Filing Contact Information

Lisa Hills, LHILLS@travelers.com

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One Tower Square - 5PB 860-277-8695 [Phone]
 Hartford, CT 06183

Filing Company Information

The Automobile Insurance Company of Hartford, Connecticut CoCode: 19062 State of Domicile: Connecticut
 One Tower Square Group Code: 3548 Company Type: Property/Casualty
 Hartford, CT 06183 Group Name: State ID Number:
 (860) 277-7395 ext. [Phone] FEIN Number: 06-0848755

 The Standard Fire Insurance Company CoCode: 19070 State of Domicile: Connecticut
 One Tower Square Group Code: 3548 Company Type: Property/Casualty
 Hartford, CT 06183 Group Name: State ID Number:
 (860) 277-7395 ext. [Phone] FEIN Number: 06-6033509

 The Travelers Indemnity Company of America CoCode: 25666 State of Domicile: Connecticut
 One Tower Square Group Code: 3548 Company Type: Property/Casualty
 Hartford, CT 06183 Group Name: State ID Number:
 (860) 277-7395 ext. [Phone] FEIN Number: 58-6020487

Filing Fees

Fee Required? Yes
 Fee Amount: \$100.00
 Retaliatory? No
 Fee Explanation: \$100.00 Per rate filing
 Per Company: No

COMPANY	AMOUNT	DATE PROCESSED	TRANSACTION #
The Automobile Insurance Company of Hartford, Connecticut	\$100.00	03/06/2012	56892407
The Standard Fire Insurance Company	\$0.00	03/06/2012	
The Travelers Indemnity Company of America	\$0.00	03/06/2012	

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Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Filed	Becky Harrington	04/04/2012	04/04/2012

Objection Letters and Response Letters

Objection Letters				Response Letters		
Status	Created By	Created On	Date Submitted	Responded By	Created On	Date Submitted
Pending Industry Response	Becky Harrington	03/12/2012	03/12/2012			
No response necessary	Becky Harrington	03/12/2012	03/12/2012			
Pending Industry Response	Becky Harrington	03/07/2012	03/07/2012	Lisa Hills	03/09/2012	03/09/2012

Filing Notes

Subject	Note Type	Created By	Created On	Date Submitted
Commish	Reviewer Note	Becky Harrington	03/12/2012	

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Disposition

Disposition Date: 04/04/2012
 Effective Date (New): 04/22/2012
 Effective Date (Renewal): 04/22/2012
 Status: Filed
 Comment:

Company Name:	Overall % Indicated Change:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Written Premium for this Program:	Maximum % Change (where required):	Minimum % Change (where required):
The Automobile Insurance Company of Hartford, Connecticut	%	15.130%	\$18,749	80	\$123,921	19.810%	%
The Standard Fire Insurance Company	%	15.420%	\$1,012,690	4,644	\$6,567,378	20.110%	%
The Travelers Indemnity Company of America	%	14.640%	\$5,519	19	\$37,699	18.950%	%

Overall Rate Information for Multiple Company Filings

Overall Percentage Rate Indicated For This Filing 0.000%
 Overall Percentage Rate Impact For This Filing 15.400%

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Effect of Rate Filing-Written Premium Change For This Program \$1,036,958
Effect of Rate Filing - Number of Policyholders Affected 4,743

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Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Form RF-2 Loss Costs Only (not for workers' compensation)		Yes
Supporting Document	H-1 Homeowners Abstract	Filed	Yes
Supporting Document (revised)	HPCS-Homeowners Premium Comparison Survey	Filed	Yes
Supporting Document	HPCS-Homeowners Premium Comparison Survey		Yes
Supporting Document	NAIC loss cost data entry document	Filed	Yes
Supporting Document	Filing Package	Filed	Yes
Supporting Document	Additional Supporting Documentation	Filed	No
Supporting Document	Objection Response	Filed	Yes
Rate	Rule 301	Filed	Yes
Rate	Rule 311	Filed	Yes
Rate	Rule 414	Filed	Yes
Rate	Rule 416	Filed	Yes
Rate	Company Deviation Page	Filed	Yes
Rate	General Rule Introduction	Filed	Yes
Rate	Base Rates	Filed	Yes

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Objection Letter

Objection Letter Status Pending Industry Response
Objection Letter Date 03/12/2012
Submitted Date 03/12/2012
Respond By Date

Dear Lisa Hills,

This filing has been reviewed by the Commissioner.

Please amend the overall increase to 10%.

Provide revised HPCS and effective dates.

NOTICE regarding, corrections to filings and scrivener's Errors:

Effective for all filings made on or after June 1, 2011, Arkansas no longer allows the re-opening of closed filings for corrections, changes in effective dates, scrivener's errors, amendments or substantive changes. Please see the General Instructions for how these events will be handled after the effective date of the change."

In accordance with Regulation 23, Section 7.A., this filing may not be implemented until 20 days after the requested amendment(s) and/or information is received.

Sincerely,

Becky Harrington

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Objection Letter

Objection Letter Status No response necessary
Objection Letter Date 03/12/2012
Submitted Date 03/12/2012
Respond By Date

Dear Lisa Hills,

This will acknowledge receipt of the recent response.

This filing is being referred to the Commissioner for review due to the requested change being greater than 6%. No response is necessary at this time.

NOTICE regarding, corrections to filings and scrivener's Errors:

Effective for all filings made on or after June 1, 2011, Arkansas no longer allows the re-opening of closed filings for corrections, changes in effective dates, scrivener's errors, amendments or substantive changes. Please see the General Instructions for how these events will be handled after the effective date of the change."

In accordance with Regulation 23, Section 7.A., this filing may not be implemented until 20 days after the requested amendment(s) and/or information is received.

Sincerely,
Becky Harrington

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Objection Letter

Objection Letter Status Pending Industry Response
Objection Letter Date 03/07/2012
Submitted Date 03/07/2012
Respond By Date

Dear Lisa Hills,

This will acknowledge receipt of the captioned filing.

Objection 1

- HPCS-Homeowners Premium Comparison Survey (Supporting Document)

Comment: The Excel version of the survey must not be altered in anyway. Worksheets have been added. Please re-submit using one worksheet per company and do not change the tab name of the worksheet. Please submit only one worksheet per company using the "regular" pricing tier.

Effective in October 2011, the survey must be submitted in both PDF and EXCEL formats. Please submit a pdf version for each company.

Objection 2

Comment: Explain the impact if the policies written in these three companies are rolled into the Quantum new business program.

Objection 3

Comment: There are 3 companies, base rates shown for Standard Fire, a company deviation for Automobile Ins Co of Hartford. Explain how Travelers Indemnity rates/premiums are calculated.

NOTICE regarding, corrections to filings and scrivener's Errors:

Effective for all filings made on or after June 1, 2011, Arkansas no longer allows the re-opening of closed filings for corrections, changes in effective dates, scrivener's errors, amendments or substantive changes. Please see the General Instructions for how these events will be handled after the effective date of the change."

In accordance with Regulation 23, Section 7.A., this filing may not be implemented until 20 days after the requested amendment(s) and/or information is received.

Sincerely,

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Product Name: Legacy Homeowners
Project Name/Number: 413306/2012-03-0012

Response Letter

Response Letter Status Submitted to State
Response Letter Date 03/09/2012
Submitted Date 03/09/2012

Dear Becky Harrington,

Comments:

Hi Becky,

Attached is our response to the objection dated, 3/7/2012.

Response 1

Comments: Please see the Supporting Documentation tab.

Related Objection 1

Applies To:

- HPCS-Homeowners Premium Comparison Survey (Supporting Document)

Comment:

The Excel version of the survey must not be altered in anyway. Worksheets have been added. Please re-submit using one worksheet per company and do not change the tab name of the worksheet. Please submit only one worksheet per company using the "regular" pricing tier.

Effective in October 2011, the survey must be submitted in both PDF and EXCEL formats. Please submit a pdf version for each company.

Changed Items:

Supporting Document Schedule Item Changes

Satisfied -Name: HPCS-Homeowners Premium Comparison Survey

Comment:

No Form Schedule items changed.

No Rate/Rule Schedule items changed.

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Product Name: Legacy Homeowners
Project Name/Number: 413306/2012-03-0012

Response 2

Comments: Please see the Supporting Documentation tab.

Related Objection 1

Comment:

Explain the impact if the policies written in these three companies are rolled into the Quantum new business program.

Changed Items:

Supporting Document Schedule Item Changes

Satisfied -Name: Objection Response

Comment:

No Form Schedule items changed.

No Rate/Rule Schedule items changed.

Response 3

Comments: Please see the Supporting Documentation tab.

Related Objection 1

Comment:

There are 3 companies, base rates shown for Standard Fire, a company deviation for Automobile Ins Co of Hartford. Explain how Travelers Indemnity rates/premiums are calculated.

Changed Items:

Supporting Document Schedule Item Changes

Satisfied -Name: Objection Response

Comment:

No Form Schedule items changed.

No Rate/Rule Schedule items changed.

Please let me know if you have any questions or concerns.

Thank You,

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Reviewer Note

Created By:

Becky Harrington on 03/12/2012 10:37 AM

Last Edited By:

Becky Harrington

Submitted On:

04/04/2012 09:19 AM

Subject:

Commish

Comments:

see att

Per T/C on 3/28/12, Commissioner revised request and will allow full requested increase amount of 15.4% overall.

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Attachment "Automobile Hartford.pdf" could not be reproduced here for the following reason: No message found for trailer.not.found

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 Company Tracking Number: 2012-03-0012
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 Product Name: Legacy Homeowners
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Rate Information

Rate data applies to filing.

Filing Method: File & Use
Rate Change Type: Increase
Overall Percentage of Last Rate Revision: 9.570%
Effective Date of Last Rate Revision: 04/01/2011
Filing Method of Last Filing: File & Use

Company Rate Information

Company Name:	Overall % Indicated Change:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Written Premium for this Program:	Maximum % Change (where required):	Minimum % Change (where required):
The Automobile Insurance Company of Hartford, Connecticut	%	15.130%	\$18,749	80	\$123,921	19.810%	%

Company Rate Information

Company Name:	Overall % Indicated Change:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Written Premium for this Program:	Maximum % Change (where required):	Minimum % Change (where required):
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The Standard Fire Insurance Company	%	15.420%	\$1,012,690	4,644	\$6,567,378	20.110%	%
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Company Rate Information

Company Name:	Overall % Indicated Change:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Written Premium for this Program:	Maximum % Change (where required):	Minimum % Change (where required):
The Travelers Indemnity Company of America	%	14.640%	\$5,519	19	\$37,699	18.950%	%

Overall Rate Information for Multiple Company Filings

Overall % Rate Indicated:
 Overall Percentage Rate Impact For This Filing: 15.400%
 Effect of Rate Filing - Written Premium Change For This Program: \$1,036,958
 Effect of Rate Filing - Number of Policyholders Affected: 4743

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Rate/Rule Schedule

Schedule Item Status:	Exhibit Name:	Rule # or Page #:	Rate Action	Previous State Filing Attachments Number:
Filed 04/04/2012	Rule 301	ARGR300-1 - 4	Replacement	Rule 301 ARRHOGR-2.pdf
Filed 04/04/2012	Rule 311	ARGR300-6	Replacement	Rule 311 ARRHOGR-3.pdf
Filed 04/04/2012	Rule 414	ARGR400-7	Replacement	Rule 414 ARRHOGR-4.pdf
Filed 04/04/2012	Rule 416	ARGR400-8	Replacement	Rule 416 ARRHOGR-5.pdf
Filed 04/04/2012	Company Deviation Page	ARZA-AICH-1	Replacement	ARRHOZA.pdf
Filed 04/04/2012	General Rule Introduction	ARGR100-1	Replacement	Closed Book ARRHOGR.pdf
Filed 04/04/2012	Base Rates	ARRA1-ARRA6	Replacement	3RHO5RA.pdf

301. BASE PREMIUM COMPUTATION

A. The BASE PREMIUM is developed by multiplying a Key Premium by a Key Factor and rounding to the nearest whole dollar (\$0.50) or more rounded to the next higher whole dollar.

1. FORM HO-3:

- a. From the Base Class Premium Table, select the **HO-3** premium for the Territory and Underwriting Program which apply.
- b. From the Protection - Construction Table on the Classification page for the applicable Territory, select the factor for the applicable Protection Class and Construction Type.
- c. Multiply Base Class Premium by the Protection-Construction factor and round to nearest whole dollar to arrive at the Key Premium.
- d. From the Key Factor Table on the Classification page for the applicable Territory and Underwriting Program select the Key Factor for the applicable Coverage A limit of liability. If the table does not contain the exact limit:
 - 1) If the desired limit is lower than the highest limit shown, interpolate between the next limit higher and next limit lower from the table. See item C., **Interpolation** .
 - 2) If the desired limit is higher than the highest limit shown, extrapolate using the “Each Additional \$5,000” factor from the table. See item D., **Extrapolation** .
- e. Multiply the Key Premium from 1.c. by the Key Factor and round to nearest whole dollar.
- f. If any of the special rating provisions in Rule 301.B. apply, adjust the premium as instructed.
- g. If a secondary residence premises situation exists as detailed in Rule 105., adjust the premium as instructed.
- h. The resulting premium is the BASE PREMIUM.

2. FORMS HO-4 and HA-6:

- a. From the Base Class Premium Table, select the **HO-4** or **HA-6** premium for the Territory and Underwriting Program which apply.
- b. From the Protection - Construction Table on the Classification page for the applicable Territory and Form, select the factor for the applicable Protection Class and Construction type.
- c. Multiply Base Class Premium by the Protection-Construction factor and round to nearest whole dollar to arrive at the Key Premium.
- d. From the Key Factor table on the Classification page for applicable Form, Territory and Underwriting Program select the Key Factor for the applicable Coverage C limit of liability. If the table does not contain the exact limit:
 - 1) If the desired limit is lower than the highest limit shown, interpolate between the next limit higher and next limit lower from the table. See item C., **Interpolation**.
 - 2) If the desired limit is higher than the highest limit shown, extrapolate using the “Each Additional \$5,000” factor from the table. See item D., **Extrapolation**.
- e. Multiply the Key Premium from 2.c. by the Key Factor and round to the nearest whole dollar.
- f. **CO/I.** The result from 2.e. equates to Construction/Occupancy Group I (**CO/I**).
CO/II. If the risk is to be rated as a Construction/Occupancy Group II (**C/O II**), apply the **CO/II** classification factor found in the **HO-4** or **HA-6** classification table to the result from 2.e. and round to the nearest whole dollar. See **Note** for definitions.

Note: Construction/Occupancy Class (**CO/I**) risks are apartment, cooperative, or condominium units in one to four family residences of any construction, or in a fire resistive building. Construction/Occupancy Group II (**CO/II**) is defined as “all other.”

301. BASE PREMIUM COMPUTATION (continued)

- g. If any of the special rating provisions in Rule 301.B. apply, adjust the premium as instructed.
 - h. If a secondary residence premises situation exists as detailed in Rule 105., adjust the premium as instructed.
 - i. The resulting premium is the BASE PREMIUM.
- B. When any of the coverages or special rating provisions noted below apply, develop the BASE PREMIUM in accordance with the instructions provided in the rules shown in this section of the Manual.
- 1. **Association Credit:** Refer to Rule 310.
 - 2. **Endorsement 57000 AR - High Value Home:** Refer to Rule 305.
 - 3. **Townhouse or Row House:** Refer to Rule 402
 - 4. **Special Personal Property Coverage:** Refer to Rule 304.
 Note: If Special Personal Property Coverage applies to a secondary residence premises, reduce the premium as provided in Rule 105 before adjusting the BASE PREMIUM for Special Personal Property Coverage. This is an exception to Rule 301.A.
 - 5. **Other Rating Plans:** If other Travelers rating plans apply, refer to the appropriate Travelers Manual page for premium computation instructions.

C. INTERPOLATION (desired limit is lower than highest limit in table):

- 1. **Procedure**
 - a. From the Key Factor Table, determine the next higher limit and the next lower limit than the desired limit.
 - b. Subtract the lower limit from the desired limit and divide this result by the difference between the higher limit and the lower limit.
 - c. Determine the Key Factors for each of the higher and lower limits.
 - d. Subtract the lower limit's Key Factor from the higher limit's Key Factor and multiply by the result from b.
 - e. Add the result from d. to the lower limit's Key Factor. The result is the Key Factor for the desired limit.
- 2. **Example.** (The Key Factors in the following example are for illustration only and are not necessarily the factors shown in the Key Factor Table of this Manual.)

Assume the desired limit is \$203,000, and that this limit is not in the Key Factor Table. Also assume that the next lower limit in the table is \$200,000 and the next higher limit is \$205,000. The Key Factors for these limits are 2.837 and 2.937, respectively.

Following the steps above,

- a. The next lower and next higher limits are \$200,000 and \$205,000.
- b. $(\$203,000 - \$200,000) / (\$205,000 - \$200,000) = \$3,000 / \$5,000 = 0.60$
- c. The Key Factors are 2.837 for \$200,000 and 2.937 for \$205,000
- d. $(2.937 - 2.837) \times 0.60 = 0.06$
- e. $0.06 + 2.837 = 2.897 = \text{Key Factor for } \$203,000.$

D. EXTRAPOLATION (desired limit is higher than highest limit in table):

- 1. **Procedure**
 - a. Subtract the highest limit in the Key Factor Table limit from the desired limit and divide by \$5,000.
 - b. Multiply the result by the factor for "Each Additional \$5,000".
 - c. Add the product to the Key Factor for the highest limit shown. The result is the Key Factor for the desired limit.
- 2. **Example.** (The Key Factors in the following example are for illustration only and are not necessarily the factors shown in the Key Factor Table of this Manual.)

301. BASE PREMIUM COMPUTATION (continued)

Assume the desired limit is \$460,000, and that the highest limit in the Key Factor Table is \$300,000. Also assume that the Key Factor for \$300,000 is 2.968, and that the factor for "Each Additional \$5,000" is 0.053.

Following the steps above,

- a. $(\$460,000 - \$300,000) / \$5,000 = 32.0$
- b. $32 \times 0.053 = 1.696$
- c. $1.696 + 2.968 = 4.664 = \text{Key Factor for } \$460,000$

E. COVERAGE C - INCREASED (DECREASED) LIMITS

1. Calculate premium for increasing (decreasing) the limit of liability for Coverage C, if applicable, per Rule 515 of the Optional Coverages section of this Manual.
2. Add the result from E.1. to the BASE PREMIUM.
3. The resulting premium is the BASE PREMIUM Plus Coverage C INCREASED LIMIT PREMIUM.

F. ADJUSTMENTS TO BASE PREMIUM

1. Calculate premiums for the following coverages, if applicable (Rule references are to the Optional Coverages section of this Manual):
 - a. Other Structures, per Rule 514. (Include Only Section I Premiums)
 - b. Increased Limits on Personal Property in Other Residences, per Rule 515.B.
 - c. Building Additions and Alterations, per Rules 501 and 502.
 - d. Replacement Cost on Contents, per Rule 403.
 - e. Value Added Package (VAP) and Value Added Package Plus (VAP Plus), per rule 532.
 - f. Unit Owner's Building Increased Limits and Special Coverage, per Rule 507.
2. Add the sum of the premiums in F.1. plus BASE PREMIUM plus Coverage C INCREASED LIMIT PREMIUM.
3. The resulting premium is the ADJUSTED BASE PREMIUM.

G. DEDUCTIBLES

1. When the \$100 deductible applies, compute the premium by multiplying the ADJUSTED BASE PREMIUM by the factor in Rule 406.
2. When any optional or special theft deductible applies, compute the premium for each separately by multiplying the ADJUSTED BASE PREMIUM (or the ADJUSTED BASE PREMIUM increased for the \$100 deductible, if applicable) by the appropriate factor in Rule 406.
3. When a higher deductible amount applies, compute the premium by multiplying the ADJUSTED BASE PREMIUM by the appropriate factor in Rule 406.C.

H. TOTAL PREMIUM

1. Calculate premium as described in the 400, 500 and 600 sections of the rules for all endorsements, charges for additional coverage, and credits (except Account Credit) and add to the result from item G.
2. The resulting premium is the TOTAL PREMIUM.

I. POLICY PREMIUM

1. Reduce the TOTAL PREMIUM by applying in order the following credits, if applicable:
 - a. Apply the Loss Free Customer Credit to the TOTAL PREMIUM. See Rule 414.
 - b. Apply the Account Credit to the premium developed in Rule 301.I.1.a above. See Rule 409.
 - c. Apply the Premium Level Credit to the premium developed in 301.I.1.b above. See applicable Company Deviation Page.

301. BASE PREMIUM COMPUTATION (continued)

2. Apply Loss Surcharge, if applicable, to the premium developed in 301.I.1 above. See Rule 416.
3. Add the amount calculated under the Maximum Policy Credit Rule (Rule 311) to the premium developed in 301.I.2 above. The resulting premium is the POLICY PREMIUM.

Note:

1. Premium for Supplemental Identity Fraud Expense Reimbursement Coverage, Personal Liability Umbrella supplement, Valuable Items Plus endorsement, Workers Compensation and state specific taxes and surcharges (if applicable) will be added to the POLICY PREMIUM before billing, but they do not affect the computation of the POLICY PREMIUM.
2. Policy premium may be subject to a minimum premium - See Rule 211.

302. RULE No. 302 RESERVED FOR FUTURE USE**303. ORDINANCE OR LAW**

FORM HO-3. The policy automatically provides up to 10% of the Coverage A limit of liability to pay for the increased cost necessary to comply with the enforcement of an ordinance or law. Additional amounts are included in Endorsements **56512 AR** - Excess Dwelling Coverage, **58064 AR** - Value Added Package, **58065 AR** - Value Added Package - Plus and **57000 AR** - High Value Home Endorsement.

304. SPECIAL COVERAGE FOR PERSONAL PROPERTY

FORM HO-3. Coverage may be provided against risks of physical loss for Coverage C - Personal Property.

The additional premium is determined by multiplying the BASE PREMIUM by 10%.

Use Endorsement HA-15 - Special Coverage for Personal Property

FORM HA-6. Coverage may be provided against risks of physical loss for Coverage C - Personal Property when the limit of coverage for Coverage C is at least \$20,000.

The additional premium is determined by multiplying the BASE PREMIUM by 15%.

**Use Endorsement HA-615 - Condominium Unit Owners or Cooperative Apartment Share Owners
Special Coverage for Contents**

305. HIGH VALUE HOME COVERAGE

The High Value Home Endorsement includes Excess Dwelling Coverage, Replacement Cost on Contents and All Risk Perils on Contents coverage. Also included are several other coverage enhancements.

A. Coverages**Section I****1. Coverage A - Dwelling and B - Other Structures**

- a. All Risk Perils
- b. Excess Dwelling Coverage

2. Coverage C - Personal Property

- a. All Risk Perils
- b. 70% of Coverage A
- c. Replacement Cost on Contents
- d. 30% of Coverage C extended to property at a secondary location
- e. Cash Settlement Option - Replacement Cost Basis

3. Special Limits on Personal Property

Class of Property	Total Limit
a. Jewelry and Watches	\$5,000
b. Furs	\$5,000
c. Silverware	\$10,000
d. Firearms	\$5,000
e. Money	\$1,000
f. Securities	\$5,000

305. HIGH VALUE HOME COVERAGE (continued)

4. **Insurance to Value:** Coverage written at 100% to value. Value should be verified by the Estimator, Outside Report or Claim Appraisal.

5. **Losses**

New Business

No Losses

Renewals

One Loss

6. **Protection Class:**

Protection Class 1-8

7. **Security:**

Coverage A Amount

\$150,000 to \$499,999

\$500,000 and over

Minimum Security Required

Deadbolt locks, smoke detectors and fire extinguishers

Central Station fire and burglar alarm

8. **Occupancy:** Primary Residence only.

C. **Premium:** The additional premium is determined by multiplying the **FORM-HO-3** BASE PREMIUM by 25%.

Use Endorsement 57000 AR - High Value Home Endorsement

306. RULES Nos. 306 through 310 RESERVED FOR FUTURE USE**311. MAXIMUM POLICY CREDIT****All Forms**

The following maximum credits apply to all Homeowners policies:

	New Business	Renewal Business
Super Preferred, Preferred, Regular and Near Standard	N/A	60%

Apply all applicable credits*. If the percentage sum of all applicable credits exceeds the maximum percentage allowed (as shown in the table above), the maximum policy credit applies.

To determine the maximum policy credit, multiply the excess percentage (i.e. the difference between the percentage sum of all applicable credits minus the applicable maximum percentage shown above) by the BASE PREMIUM (as determined in 301.A.1.n or 301.A.2.m.). Apply the result as provided in Rule 301.I to determine the POLICY PREMIUM.

*The maximum policy credit calculation does not include Account Credits, Deductible Credits, Home Buyer Credit and Premium Level Credits; these credits apply on their own in accordance with their applicable rules.

414. LOSS FREE CUSTOMER CREDIT

The Loss Free Customer Credit is applicable to all Homeowners policies if the account has been loss free for three or more years. If a claim that has caused the credit to be suspended is closed without payment, the credit will be resumed at renewal. This credit is applicable for both new and renewal business.

For the purposes of this rule, a policy meeting the following conditions in the last three years, at the current or previous residence, would meet the definition of being “loss free”:

- a claim where an amount less than \$500 has been paid on the policy, or
- two or more claims where an amount has been paid on the policy, however, the aggregate for these claims is less than \$500

The credit is applied at the new business or renewal date and is only removed at the next applicable policy renewal after a qualifying applicable loss.

The Homeowners account must be “loss free” for three subsequent renewals following an applicable loss. The credit is applied at the time of the fourth policy renewal.

Note: When a loss occurs prior to the renewal effective date but after the renewal is issued, the credit is removed for the following three renewal periods.

Apply the applicable Loss Free Customer Credit (as shown below) to the TOTAL PREMIUM as described in Rule 301.I.1.a, including all endorsements and upgraded coverage, but not including charges for Personal Liability Umbrella Supplement, Valuable Items -Plus endorsement, Identity Fraud Expense Reimbursement Coverage, Workers Compensation endorsement, or any regulatory or governmental assessments of any type.

	Number of Years Loss Free	Percentage of Credit
Super Preferred, Preferred, Regular and Near Standard	Three years or greater	18%

415. AGE 50 AND RETIRED (PRIME TIME) CREDIT

A BASE PREMIUM credit of 10% may be applied to the Homeowners premium when both the insured and spouse (if a resident of the same household) are retired and the following criteria are met.

FORMS HO-3, HO-4 or HO-6:

1. One of the named insureds is age 50 or older; and
2. both the named insured and spouse (if a resident of the same household) are not presently employed full time (defined as 20 or more hours per week) or actively seeking gainful full time employment; and
3. the insured premises is the principal residence of the insured and occupied at least nine months of the year, and
4. for **FORM HO-3:** the insured dwelling is insured to at least 100% of replacement cost.

This credit is applied to the BASE PREMIUM and the premium for increased limits under Coverage C.

416. LOSS SURCHARGE

If a policyholder has one or more chargeable losses in last three years, at the current or previous residence, including theft, for which the Travelers or any other company has an incurred loss of \$500 or more (excluding the deductible), the following surcharge is applied to the policy at New Business and/or Renewal. The three year experience period will be calculated from the current new business and/or renewal process date.

The policyholder qualifies for a policy age adjustment if the Homeowners policy has been written with a Travelers affiliated company for 6 or more consecutive years.

The amount of the surcharge is determined by adding together the factors listed below based on the number and types of losses, and applying the appropriate policy age adjustment factor to the base loss surcharge factor.

The following types of losses are not considered chargeable:

- Weather related losses
- Designated Cat losses
- Closed without payment
- Valuable Items Plus, Personal Liability Umbrella Supplement, Identity Fraud Expense Reimbursement Coverage and Workers Compensation losses.

Loss Factors For Chargeable Claims:

Number of Claims	1	2	3	4+
Fire	.40	1.10	2.10	3.10
Water	.15	.40	.90	1.40
All Other	.15	.40	.90	1.40

The surcharge factors are additive. (e.g., 1 Fire Loss (.40) + 2 All Other Losses (.40) = .80 surcharge.)

Policy Age Factor:

Policy Age	Factor
0-5 years	1.00
6-10 years	.90
11-15 years	.85
16+ years	.80

Example: A policy holder who has been with the Travelers for 8 years suffers two losses, one fire and the other, water, non-weather. The loss surcharge factor $=(.40+.15)=.55$ Multiply the surcharge factor by the policy age factor. Adjusted loss surcharge factor $=.55* .9 =.50$

Apply the applicable adjusted Loss Surcharge (as shown above) to the TOTAL PREMIUM as describe in Rule 301.I.2 including all endorsements and upgraded coverage, but not including charges for Valuable Items Plus endorsement, Personal Liability Umbrella Supplement, Identity Fraud Expense Reimbursement Coverage, Workers Compensation or any Regulatory or Governmental Assessments of any type.

**TRAVELERS
HOMEOWNERS PROGRAM – ARKANSAS**

THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT

The forms, rules and rates of The Standard Fire Insurance Company apply unless otherwise noted below.

301. BASE PREMIUM COMPUTATION:

Develop the applicable TOTAL PREMIUM as provided for in Rule 301, Part H. for the Travelers Homeowners General Rules.

Apply the Premium Level Credit as described in Rule 301.I.1.c.

Use the pricing factor shown below for Premium Level Credit:

Tier	Pricing Factor
Super Preferred, Preferred, Regular and Near Standard	.93

Valuable Items Supplement:

1. The Pricing Factor does not apply.
2. The Account Credit and the Loss Free Credit do not apply.

Personal Liability Supplement (PLUS):

1. The Pricing Factor does not apply.
2. The Account Credit and the Loss Free Credit do not apply.

Earthquake Coverage (HA-54 and HA-54MV):

1. The Pricing Factor does not apply.

TRAVELERS
HOMEOWNERS PROGRAM – ARKANSAS
The Standard Fire Insurance Company
The Automobile Insurance Company of Hartford, Connecticut
The Travelers Indemnity Company of America

GENERAL RULES

The Homeowners Policy Program provides property and liability coverages using the forms and endorsements specified in this Manual. This Manual contains the rules and classifications governing the writing of the Homeowners policy. This program is closed for new business. Continue to use this rating plan to renew in force policies.

101. LIMITS OF LIABILITY AND COVERAGE RELATIONSHIPS

A. The limits of liability required under the Homeowners policy are as follows:

Section I	FORM HO-3	FORM HO-4	FORM HA-6
Coverage A-Dwelling Minimum Limit	No Minimum Limit		Refer to Rule 507
Coverage B- Other Structures	10% of Limit on Dwelling		
Coverage C- Personal Property	50% of Limit on Dwelling	\$10,000 Minimum Limit	\$10,000 Minimum Limit
Coverage D- Loss of Use	20% of Limit on Dwelling	20% of Limit on Coverage C	50% of Limit on Coverage C
Section II		All Forms	
Coverage E - Personal Liability		\$100,000 Each Occurrence	
Coverage F - Medical Payments to Others		\$1,000 Each Person	

- B. **All Forms.** The limit of liability for Coverages C and D of Section I, and E and F of Section II, may be increased.
- C. **FORM HO-3.** Under Coverage B of Section I, an additional amount of insurance may be written on a specific structure.
- D. **FORM HA-6.** The limit of liability for Coverage A of Section I may be increased.

102. DESCRIPTION OF COVERAGES

The following is a general description of the coverages provided by the individual Homeowners policy forms. The policy should be consulted for exact contract conditions.

A. **Section I Coverages - Property Damage**

- Coverage A - Dwelling
- Coverage B - Other Structures
- Coverage C - Personal Property
- Coverage D - Loss of Use

1. **FORM HO-3 SPECIAL FORM.** Covers Dwelling, Other Structures, and Loss of Use against risks of physical loss, with certain exceptions. Personal Property is covered for loss by the following perils:

Fire or lightning	Falling objects
Windstorm or hail	Weight of ice, snow or sleet
Explosion	Collapse of a building
Riot or civil commotion	Accidental discharge of water or steam
Vehicles	Sudden and accidental tearing apart of a heating system or appliance
Smoke	Freezing
Vandalism or malicious mischief	Aircraft
Theft	Sudden and accidental damage from electrical current
Breakage of glass or safety glazing material	

THE STANDARD FIRE INSURANCE COMPANY

BASE CLASS PREMIUM TABLE: FORM HO-3

Territory	Super Preferred	Preferred	Regular	Near Standard
1	1,235	1,617	1,957	2,936
2	1,172	1,536	1,892	2,838
3	1,026	1,344	1,624	2,438
4	729	954	1,174	1,762
5	1,009	1,323	1,627	2,443
6	737	967	1,191	1,786
7	712	933	1,150	1,724
8	1,009	1,323	1,627	2,443
9	1,045	1,368	1,656	2,484
10	1,145	1,499	1,895	2,843
11	1,064	1,393	1,686	2,529
12	1,017	1,329	1,637	2,457
13	1,123	1,472	1,813	2,720
14	1,066	1,393	1,762	2,646
15	779	1,021	1,256	1,886
16	1,360	1,778	2,151	3,225
17	1,244	1,629	2,060	3,088
18	1,367	1,791	2,162	3,245
19	1,045	1,368	1,656	2,484
20	1,172	1,536	1,892	2,838
21	1,015	1,330	1,608	2,413
22	743	975	1,176	1,769
23	779	1,021	1,256	1,886
24	1,032	1,354	1,667	2,501
25	1,054	1,380	1,669	2,504
26	696	913	1,122	1,687
27	1,087	1,424	1,756	2,634
28	1,095	1,432	1,728	2,596
29	1,145	1,499	1,895	2,843
33	1,087	1,422	1,797	2,697
37	1,008	1,319	1,596	2,395
38	1,191	1,560	1,887	2,831
39	1,152	1,510	1,827	2,738
40	1,145	1,497	1,892	2,838
44	1,199	1,567	1,982	2,973
45	1,166	1,523	1,843	2,764
46	1,045	1,368	1,656	2,484
47	1,131	1,477	1,869	2,805
48	1,095	1,434	1,813	2,719
49	1,270	1,665	2,049	3,076
50	856	1,121	1,355	2,034
51	1,009	1,323	1,627	2,443
52	1,009	1,323	1,627	2,443
53	1,294	1,695	2,143	3,214
54	1,460	1,915	2,313	3,469

THE STANDARD FIRE INSURANCE COMPANY

BASE CLASS PREMIUM TABLE: FORM HO-3

Territory	Super Preferred	Preferred	Regular	Near Standard
55	1,045	1,368	1,656	2,484
56	1,074	1,409	1,734	2,602
57	1,095	1,434	1,813	2,719
58	1,032	1,354	1,667	2,501
59	693	908	1,146	1,720
60	759	994	1,225	1,839
61	1,054	1,383	1,671	2,506
62	1,194	1,564	1,979	2,967
63	1,045	1,368	1,656	2,484
64	1,225	1,605	1,974	2,964
65	1,032	1,354	1,667	2,501
66	1,045	1,368	1,656	2,484
67	827	1,083	1,332	1,998
68	1,199	1,567	1,895	2,843
69	1,084	1,418	1,716	2,572
70	825	1,083	1,332	1,996
71	1,066	1,391	1,716	2,574
72	1,074	1,409	1,734	2,602
73	1,076	1,407	1,734	2,603
74	1,095	1,434	1,813	2,719
75	1,008	1,319	1,596	2,395
76	1,123	1,472	1,813	2,720
77	786	1,029	1,302	1,952
78	927	1,210	1,492	2,239
79	695	908	1,150	1,723
80	965	1,263	1,525	2,291
81	1,045	1,368	1,656	2,484
82	1,074	1,409	1,734	2,602
83	850	1,112	1,372	2,055
84	817	1,069	1,318	1,975

THE STANDARD FIRE INSURANCE COMPANY

BASE CLASS PREMIUM TABLE: FORM HO-4

Territory	Preferred	Regular	Near Standard
1	161	186	278
2	168	198	295
3	161	186	277
4	155	176	266
5	161	186	277
6	161	186	277
7	161	186	277
8	161	186	277
9	161	186	277
10	161	186	277
11	161	186	277
12	158	184	274
13	161	186	277
14	161	186	277
15	158	184	273
16	174	205	306
17	161	186	277
18	168	197	294
19	161	186	277
20	161	186	277
21	163	186	278
22	161	186	277
23	158	184	273
24	161	186	277
25	161	186	277
26	160	185	275
27	163	186	278
28	161	186	277
29	161	186	277
33	161	186	277
37	156	182	272
38	161	186	277
39	163	187	279
40	164	194	290
44	161	186	277
45	161	186	277
46	161	186	277
47	166	194	289
48	161	186	277
49	161	186	277
50	161	185	277
51	161	186	277
52	161	186	277
53	161	186	277
54	174	205	306

THE STANDARD FIRE INSURANCE COMPANY

BASE CLASS PREMIUM TABLE: FORM HO-4

Territory	Preferred	Regular	Near Standard
55	161	186	277
56	161	186	277
57	155	179	267
58	155	179	267
59	155	179	267
60	155	179	267
61	155	179	267
62	155	179	267
63	169	197	294
64	155	179	267
65	155	179	267
66	156	180	270
67	157	179	270
68	155	179	267
69	169	197	294
70	153	176	262
71	155	179	267
72	155	179	267
73	155	179	267
74	155	179	267
75	155	179	267
76	155	179	267
77	155	179	267
78	155	179	267
79	154	175	263
80	154	176	264
81	155	179	267
82	155	179	267
83	155	179	267
84	161	186	277

THE STANDARD FIRE INSURANCE COMPANY

BASE CLASS PREMIUM TABLE: FORM HA-6

Territory	Super Preferred	Preferred	Regular	Near Standard
1	104	129	148	222
2	108	135	156	235
3	104	129	148	222
4	100	123	141	212
5	104	129	148	222
6	104	129	148	222
7	104	129	148	222
8	104	129	148	222
9	104	129	148	222
10	104	129	148	222
11	104	129	148	222
12	103	127	146	219
13	104	129	148	222
14	104	129	148	222
15	103	128	146	219
16	112	139	164	246
17	104	129	148	222
18	109	137	156	235
19	104	129	148	222
20	104	129	148	222
21	104	129	148	222
22	104	129	148	222
23	103	128	146	219
24	104	129	148	222
25	104	129	148	222
26	103	128	147	221
27	104	129	148	222
28	104	129	148	222
29	104	129	148	222
33	104	129	148	222
37	102	125	145	216
38	104	129	148	222
39	105	131	149	222
40	105	131	153	230
44	104	129	148	222
45	104	129	148	222
46	104	129	148	222
47	107	134	153	230
48	104	129	148	222
49	104	129	148	222
50	103	129	147	221
51	104	129	148	222
52	104	129	148	222
53	104	129	148	222
54	112	141	164	246

THE STANDARD FIRE INSURANCE COMPANY

BASE CLASS PREMIUM TABLE: FORM HA-6

Territory	Super Preferred	Preffered	Regular	Near Standard
55	104	129	148	222
56	104	129	148	222
57	101	125	144	215
58	101	125	144	215
59	101	125	144	215
60	101	125	144	215
61	101	125	144	215
62	101	125	144	215
63	109	137	159	238
64	101	125	144	215
65	101	125	144	215
66	102	127	145	215
67	102	128	144	216
68	101	125	144	215
69	109	137	159	238
70	100	123	142	212
71	101	125	144	215
72	101	125	144	215
73	101	125	144	215
74	101	125	144	215
75	101	125	144	215
76	101	125	144	215
77	101	125	144	215
78	101	125	144	215
79	100	124	141	212
80	100	124	143	213
81	101	125	144	215
82	101	125	144	215
83	101	125	144	215
84	104	129	148	222

SERFF Tracking Number: TRVA-128144755 State: Arkansas
 First Filing Company: The Automobile Insurance Company of Hartford, State Tracking Number:
 Connecticut, ...
 Company Tracking Number: 2012-03-0012
 TOI: 04.0 Homeowners Sub-TOI: 04.0000 Homeowners Sub-TOI Combinations
 Product Name: Legacy Homeowners
 Project Name/Number: 413306/2012-03-0012

Supporting Document Schedules

	Item Status:	Status Date:
Bypassed - Item: Form RF-2 Loss Costs Only (not for workers' compensation) Bypass Reason: N/A Comments:		
Satisfied - Item: H-1 Homeowners Abstract Comments: Attachments: H-1 - ASF.pdf H-1 - TIA.pdf H-1 AAI.pdf	Filed	04/04/2012
Satisfied - Item: HPCS-Homeowners Premium Comparison Survey Comments: Attachments: AR HOSurvey-HPCS- AICH.xls AR HOSurvey-HPCS- SFI.xls AR HOSurvey-HPCS- TIA.xls HPCS Rating Surv - SFI.pdf HPCS Rating Surv - TIA.pdf HPCS Rating Surv- AIA.pdf	Filed	04/04/2012
Satisfied - Item: NAIC loss cost data entry document	Filed	04/04/2012

SERFF Tracking Number: TRVA-128144755 State: Arkansas
 First Filing Company: The Automobile Insurance Company of Hartford, State Tracking Number:
 Connecticut, ...
 Company Tracking Number: 2012-03-0012
 TOI: 04.0 Homeowners Sub-TOI: 04.0000 Homeowners Sub-TOI Combinations
 Product Name: Legacy Homeowners
 Project Name/Number: 413306/2012-03-0012

Comments:

Attachments:

RF1 - AAI.pdf
 RF1 - ASF.pdf
 RF1 - TIA.pdf

		Item Status:	Status Date:
Satisfied - Item:	Filing Package	Filed	04/04/2012

Comments:

Additional information to help support this filing has submitted outside of SERFF via, email to Becky Harrington.

Attachment:

Legacy Filing Package v5.pdf

		Item Status:	Status Date:
Satisfied - Item:	Additional Supporting Documentation	Filed	04/04/2012

Comments:

Attachment:

AR LEG HO DOI Exhibits 4-22-2012.pdf

		Item Status:	Status Date:
Satisfied - Item:	Objection Response	Filed	04/04/2012

Comments:

Attachment:

Arkansas LEG HO DOI response Letter 3-7-2012 Final.pdf

ARKANSAS INSURANCE DEPARTMENT

FORM H-1 HOMEOWNERS ABSTRACT

INSTRUCTIONS: All questions must be answered. If the answer is "none" or "not applicable", so state. If all questions are not answered, the filing will not be accepted for review by the Department. Use a separate abstract for each company if filing for a group. Subsequent homeowners rate/rule submissions that do not alter the information contained herein need not include this form.

Company Name The Standard Fire Insurance Company
 NAIC # (including group #) 3548-19070

1. If you have had an insurance to value campaign during the experience filing period, describe the campaign and estimate its impact.

N/A

2. If you use a cost estimator (or similar method) in order to make sure that dwellings (or contents) are insured at their value, state when this program was started in Arkansas and estimate its impact.

A cost estimator is used for new business only to determine appropriate values for new business. It is not possible to estimate the impact of program business because some new homes would have been underinsured and others overinsured when issued as new business.

3. If you require a minimum relationship between the amount of insurance to be written and the replacement value of the dwelling (contents) in order to purchase insurance, describe the procedures that are used.

100% of the Dwelling Replacement Cost

4. If you use an Inflation Guard form or similar type of coverage, describe the coverage(s) and estimate the impact.

The cost estimating system furnishes the user with a guide for making general estimates of cost to replace specific types of residential construction. Annual changes are published based on residential cost index for zip codes and territories in Arkansas.

5. Specify the percentage given for credit or discounts for the following:

a. Fire Extinguisher		%
b. Burglar Alarm	2	%
c. Smoke Alarm	2	%
d. Insured who has both homeowners and auto with your company	10/0	%
e. Deadbolt Locks	2	%
f. Window or Door Locks	0	%
g. Other (specify)		%
Age 50 and Retired (Prime Time) Credit	10	%
New Home Credit 0% to 31%	Max 31	%
Loss free Credit	15	
Home Buyer Credit 0% - 5%	Max 5	

6. Are there any areas in the State of Arkansas in which your company will not write homeowners insurance? If so, state the areas and explain reason for not writing.

No

7. Specify the form(s) utilized in writing homeowners insurance. Indicate the Arkansas premium volume for each form.

Form	Premium Volume
HO-3	\$ 6,475,638
HO-4	\$ 49,374
HO-6	\$ 42,366

8. Do you write homeowner risks which have aluminum, steel, or vinyl siding? Yes No
9. Is there a surcharge on risks with wood heat? No
If yes, state the surcharge N/A
Does the surcharge apply to conventional fire places? No
If yes, state the surcharge N/A

THE INFORMATION PROVIDED IS CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF.

Lisa Hills
Signature
Lisa Hills
Printed Name
Regulatory Analyst
Title
(860) 277-8695
Telephone Number
lhills@travelers.com
Email Address

ARKANSAS INSURANCE DEPARTMENT

FORM H-1 HOMEOWNERS ABSTRACT

INSTRUCTIONS: All questions must be answered. If the answer is "none" or "not applicable", so state. If all questions are not answered, the filing will not be accepted for review by the Department. Use a separate abstract for each company if filing for a group. Subsequent homeowners rate/rule submissions that do not alter the information contained herein need not include this form.

Company Name The Travelers Indemnity Company of America
 NAIC # (including group #) 3548-25666

1. If you have had an insurance to value campaign during the experience filing period, describe the campaign and estimate its impact.

N/A

2. If you use a cost estimator (or similar method) in order to make sure that dwellings (or contents) are insured at their value, state when this program was started in Arkansas and estimate its impact.

A cost estimator is used for new business only to determine appropriate values for new business. It is not possible to estimate the impact of program business because some new homes would have been underinsured and others overinsured when issued as new business.

3. If you require a minimum relationship between the amount of insurance to be written and the replacement value of the dwelling (contents) in order to purchase insurance, describe the procedures that are used.

100% of the Dwelling Replacement Cost

4. If you use an Inflation Guard form or similar type of coverage, describe the coverage(s) and estimate the impact.

The cost estimating system furnishes the user with a guide for making general estimates of cost to replace specific types of residential construction. Annual changes are published based on residential cost index for zip codes and territories in Arkansas.

5. Specify the percentage given for credit or discounts for the following:

a. Fire Extinguisher		%
b. Burglar Alarm	2	%
c. Smoke Alarm	2	%
d. Insured who has both homeowners and auto with your company	10/0	%
e. Deadbolt Locks	2	%
f. Window or Door Locks	0	%
g. Other (specify)		%
Age 50 and Retired (Prime Time) Credit	10	%
New Home Credit 0% to 31%	Max 31	%
Loss free Credit	15	
Home Buyer Credit 0% - 5%	Max 5	

6. Are there any areas in the State of Arkansas in which your company will not write homeowners insurance? If so, state the areas and explain reason for not writing.

No

7. Specify the form(s) utilized in writing homeowners insurance. Indicate the Arkansas premium volume for each form.

Form	Premium Volume
HO-3	\$ 37,423
HO-4	\$ 276
HO-6	\$ 0

8. Do you write homeowner risks which have aluminum, steel, or vinyl siding? Yes No
9. Is there a surcharge on risks with wood heat? No
If yes, state the surcharge NA
Does the surcharge apply to conventional fire places? No
If yes, state the surcharge N/A

THE INFORMATION PROVIDED IS CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF.

Lisa Hills
Signature
Lisa Hills
Printed Name
Regulatory Analyst
Title
(860) 277-8695
Telephone Number
lhills@travelers.com
Email Address

ARKANSAS INSURANCE DEPARTMENT

FORM H-1 HOMEOWNERS ABSTRACT

INSTRUCTIONS: All questions must be answered. If the answer is "none" or "not applicable", so state. If all questions are not answered, the filing will not be accepted for review by the Department. Use a separate abstract for each company if filing for a group. Subsequent homeowners rate/rule submissions that do not alter the information contained herein need not include this form.

Company Name The Automobile Insurance Co. of Hartford, CT
 NAIC # (including group #) 3548-19062

1. If you have had an insurance to value campaign during the experience filing period, describe the campaign and estimate its impact.

N/A

2. If you use a cost estimator (or similar method) in order to make sure that dwellings (or contents) are insured at their value, state when this program was started in Arkansas and estimate its impact.

A cost estimator is used for new business only to determine appropriate values for new business. It is not possible to estimate the impact of program business because some new homes would have been underinsured and others overinsured when issued as new business.

3. If you require a minimum relationship between the amount of insurance to be written and the replacement value of the dwelling (contents) in order to purchase insurance, describe the procedures that are used.

100% of the Dwelling Replacement Cost

4. If you use an Inflation Guard form or similar type of coverage, describe the coverage(s) and estimate the impact.

The cost estimating system furnishes the user with a guide for making general estimates of cost to replace specific types of residential construction. Annual changes are published based on residential cost index for zip codes and territories in Arkansas.

5. Specify the percentage given for credit or discounts for the following:

a. Fire Extinguisher		%
b. Burglar Alarm	2	%
c. Smoke Alarm	2	%
d. Insured who has both homeowners and auto with your company	10/0	%
e. Deadbolt Locks	2	%
f. Window or Door Locks	0	%
g. Other (specify)		%
Age 50 and Retired (Prime Time) Credit	10	%
New Home Credit 0% to 31%	Max 31	%
Loss free Credit	15	
Home Buyer Credit 0% - 5%	Max 5	

6. Are there any areas in the State of Arkansas in which your company will not write homeowners insurance? If so, state the areas and explain reason for not writing.

No

7. Specify the form(s) utilized in writing homeowners insurance. Indicate the Arkansas premium volume for each form.

Form	Premium Volume
HO-3	\$ 116,668
HO-4	\$ 2,636
HO-6	\$ 4,617

8. Do you write homeowner risks which have aluminum, steel, or vinyl siding? Yes No
9. Is there a surcharge on risks with wood heat? No
If yes, state the surcharge N/A
Does the surcharge apply to conventional fire places? No
If yes, state the surcharge N/A

THE INFORMATION PROVIDED IS CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF.

Lisa Hills
Signature
Lisa Hills
Printed Name
Regulatory Analyst
Title
(860) 277-8695
Telephone Number
lhills@travelers.com
Email Address

SERFF Tracking Number: TRVA-128144755 *State:* Arkansas
First Filing Company: The Automobile Insurance Company of Hartford, State Tracking Number:
Connecticut, ...
Company Tracking Number: 2012-03-0012
TOI: 04.0 Homeowners *Sub-TOI:* 04.0000 Homeowners Sub-TOI Combinations
Product Name: Legacy Homeowners
Project Name/Number: 413306/2012-03-0012

Attachment "AR HOSurvey-HPCS- TIA.xls" is not a PDF document and cannot be reproduced here.

NAIC Number: 19070
 Company Name: The Standard Fire Insurance Company
 Contact Person: Lisa Hills
 Telephone No.: 860-277-8695
 Email Address: lhills@travelers.com
 Effective Date: 4/22/2012

**Homeowners Premium Comparison Survey Form
 FORM HPCS - last modified August, 2005**

Submit to: Arkansas Insurance Department
 1200 West Third Street
 Little Rock, AR 72201-1904
 Telephone: 501-371-2800
 Email as an attachment to insurance.pnc@arkansas.gov
 You may also attach to a SERFF filing or submit on a cdr disk

**USE THE APPROPRIATE FORM BELOW - IF NOT APPLICABLE, LEAVE
 BLANK**

Survey Form for HO3 (Homeowners) - Use \$500 Flat Deductible (Covers risk of direct physical loss for dwelling and other structures; named perils for personal property, replacement cost on dwelling, actual cash value on personal property)

Public Protection Class	Dwelling Value	Washington		Baxter		Craighead		St. Francis		Desha		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$80,000	\$905	\$1,023	\$1,349	\$1,525	\$1,692	\$1,912	\$1,375	\$1,554	\$1,288	\$1,455	\$1,044	\$1,179	\$1,717	\$1,941	\$1,445	\$1,632	\$1,031	\$1,164
	\$120,000	\$1,135	\$1,282	\$1,692	\$1,911	\$2,121	\$2,397	\$1,723	\$1,947	\$1,614	\$1,825	\$1,309	\$1,479	\$2,152	\$2,433	\$1,812	\$2,047	\$1,293	\$1,460
	\$160,000	\$1,487	\$1,682	\$2,218	\$2,507	\$2,781	\$3,142	\$2,260	\$2,554	\$2,118	\$2,392	\$1,716	\$1,939	\$2,823	\$3,190	\$2,375	\$2,684	\$1,695	\$1,915
6	\$80,000	\$1,096	\$1,294	\$1,632	\$1,930	\$2,048	\$2,420	\$1,663	\$1,966	\$1,559	\$1,842	\$1,263	\$1,494	\$2,079	\$2,456	\$1,748	\$2,067	\$1,247	\$1,475
	\$120,000	\$1,373	\$1,622	\$2,047	\$2,419	\$2,567	\$3,033	\$2,085	\$2,464	\$1,953	\$2,309	\$1,584	\$1,872	\$2,605	\$3,078	\$2,192	\$2,591	\$1,563	\$1,849
	\$160,000	\$1,800	\$2,126	\$2,684	\$3,172	\$3,365	\$3,977	\$2,734	\$3,232	\$2,561	\$3,029	\$2,076	\$2,454	\$3,416	\$4,036	\$2,875	\$3,397	\$2,050	\$2,424
9	\$80,000	\$2,715	\$3,620	\$4,048	\$5,398	\$5,076	\$6,768	\$4,124	\$5,498	\$3,865	\$5,153	\$3,132	\$4,177	\$5,151	\$6,868	\$4,336	\$5,781	\$3,093	\$4,125
	\$120,000	\$3,403	\$4,537	\$5,075	\$6,767	\$6,363	\$8,483	\$5,169	\$6,892	\$4,844	\$6,460	\$3,926	\$5,236	\$6,457	\$8,609	\$5,434	\$7,246	\$3,878	\$5,170
	\$160,000	\$4,462	\$5,950	\$6,655	\$8,873	\$8,343	\$11,125	\$6,778	\$9,038	\$6,353	\$8,470	\$5,149	\$6,866	\$8,468	\$11,289	\$7,126	\$9,502	\$5,084	\$6,780

Survey Form for HO4 (Renters) - Use \$500 Flat Deductible (Named perils for personal property, actual cash value for loss, liability and medical payments for others included)

Public Protection Class	Property Value	Washington		Baxter		Craighead		St. Francis		Arkansas		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$5,000	\$44.00	\$48.00	\$46.00	\$51.00	\$51.00	\$57.00	\$49.00	\$55.00	\$46.00	\$51.00	\$45.00	\$49.00	\$46.00	\$51.00	\$45.00	\$49.00	\$45.00	\$49.00
	\$15,000	\$128.00	\$142.00	\$136.00	\$151.00	\$150.00	\$166.00	\$144.00	\$160.00	\$136.00	\$151.00	\$131.00	\$146.00	\$136.00	\$151.00	\$131.00	\$146.00	\$131.00	\$146.00
	\$25,000	\$198.00	\$220.00	\$211.00	\$233.00	\$232.00	\$258.00	\$223.00	\$248.00	\$211.00	\$233.00	\$203.00	\$226.00	\$211.00	\$233.00	\$203.00	\$226.00	\$203.00	\$226.00
6	\$5,000	\$55.00	\$56.00	\$59.00	\$60.00	\$65.00	\$65.00	\$62.00	\$63.00	\$59.00	\$60.00	\$57.00	\$57.00	\$59.00	\$60.00	\$57.00	\$57.00	\$57.00	\$57.00
	\$15,000	\$163.00	\$164.00	\$173.00	\$174.00	\$191.00	\$192.00	\$183.00	\$184.00	\$173.00	\$174.00	\$166.00	\$167.00	\$173.00	\$174.00	\$166.00	\$167.00	\$166.00	\$167.00
	\$25,000	\$252.00	\$254.00	\$267.00	\$270.00	\$294.00	\$297.00	\$283.00	\$286.00	\$267.00	\$270.00	\$258.00	\$259.00	\$267.00	\$270.00	\$258.00	\$259.00	\$258.00	\$259.00
9	\$5,000	\$72.00	\$76.00	\$76.00	\$81.00	\$85.00	\$89.00	\$81.00	\$86.00	\$76.00	\$81.00	\$73.00	\$78.00	\$76.00	\$81.00	\$73.00	\$78.00	\$73.00	\$78.00
	\$15,000	\$211.00	\$224.00	\$225.00	\$239.00	\$247.00	\$263.00	\$238.00	\$253.00	\$225.00	\$239.00	\$216.00	\$229.00	\$225.00	\$239.00	\$216.00	\$229.00	\$216.00	\$229.00
	\$25,000	\$327.00	\$347.00	\$348.00	\$369.00	\$383.00	\$407.00	\$368.00	\$391.00	\$348.00	\$369.00	\$334.00	\$354.00	\$348.00	\$369.00	\$334.00	\$354.00	\$334.00	\$354.00

Survey Form for DP-2 (Dwelling/Fire) - Use \$500 Flat Deductible (Named perils for dwelling and personal property; replacement cost for dwelling, actual cash value for personal property, no liability coverage)

Public Protection Class	Dwelling Value	Washington		Baxter		Craighead		St. Francis		Arkansas		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$80,000																		
	\$120,000																		
	\$160,000																		
6	\$80,000																		
	\$120,000																		
	\$160,000																		
9	\$80,000																		
	\$120,000																		
	\$160,000																		

SPECIFY THE PERCENTAGE GIVEN FOR CREDITS OR DISCOUNTS FOR THE FOLLOWING:

HO3 and HO4 only

Fire Extinguisher	1%	Deadbolt Lock	2%
Burglar Alarm	8%	Window Locks	N/A
Smoke Alarm	8%	\$1,000 Deductible	10%
		Other (specify)	

EARTHQUAKE INSURANCE

IMPORTANT, homeowners insurance does NOT automatically cover losses from earthquakes. Ask your agent about this co

ARE YOU CURRENTLY WRITING EARTHQUAKE COVERAGE IN ARKANSAS?
 WHAT IS YOUR PERCENTAGE DEDUCTIBLE?

yes (yes or no)
 Varies by zone

Zone Brick Frame

<i>Sprinklers in all areas</i>	7%	%
<i>Maximum Credit Allowed</i>	60%	%

WHAT IS YOUR PRICE PER \$1,000 OF COVERAGE?

Highest Risk	\$ 2.70	\$ 2.06
Lowest Risk	\$ 0.57	\$ 0.37

I

NAIC Number: 25666
 Company Name: The Travelers Indemnity Company of America
 Contact Person: Lisa Hills
 Telephone No.: 860-277-8695
 Email Address: lhills@travelers.com
 Effective Date: 4/22/2012

**Homeowners Premium Comparison Survey Form
 FORM HPCS - last modified August, 2005**

Submit to: Arkansas Insurance Department
 1200 West Third Street
 Little Rock, AR 72201-1904
 Telephone: 501-371-2800
 Email as an attachment to insurance.pnc@arkansas.gov
 You may also attach to a SERFF filing or submit on a cdr disk

**USE THE APPROPRIATE FORM BELOW - IF NOT APPLICABLE, LEAVE
 BLANK**

Survey Form for HO3 (Homeowners) - Use \$500 Flat Deductible (Covers risk of direct physical loss for dwelling and other structures; named perils for personal property, replacement cost on dwelling, actual cash value on personal property)

Public Protection Class	Dwelling Value	Washington		Baxter		Craighead		St. Francis		Desha		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$80,000	\$905	\$1,023	\$1,349	\$1,525	\$1,692	\$1,912	\$1,375	\$1,554	\$1,288	\$1,455	\$1,044	\$1,179	\$1,717	\$1,941	\$1,445	\$1,632	\$1,031	\$1,164
	\$120,000	\$1,135	\$1,282	\$1,692	\$1,911	\$2,121	\$2,397	\$1,723	\$1,947	\$1,614	\$1,825	\$1,309	\$1,479	\$2,152	\$2,433	\$1,812	\$2,047	\$1,293	\$1,460
	\$160,000	\$1,487	\$1,682	\$2,218	\$2,507	\$2,781	\$3,142	\$2,260	\$2,554	\$2,118	\$2,392	\$1,716	\$1,939	\$2,823	\$3,190	\$2,375	\$2,684	\$1,695	\$1,915
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	\$120,000	\$1,373	\$1,622	\$2,047	\$2,419	\$2,567	\$3,033	\$2,085	\$2,464	\$1,953	\$2,309	\$1,584	\$1,872	\$2,605	\$3,078	\$2,192	\$2,591	\$1,563	\$1,849
	\$160,000	\$1,800	\$2,126	\$2,684	\$3,172	\$3,365	\$3,977	\$2,734	\$3,232	\$2,561	\$3,029	\$2,076	\$2,454	\$3,416	\$4,036	\$2,875	\$3,397	\$2,050	\$2,424
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	\$120,000	\$3,403	\$4,537	\$5,075	\$6,767	\$6,363	\$8,483	\$5,169	\$6,892	\$4,844	\$6,460	\$3,926	\$5,236	\$6,457	\$8,609	\$5,434	\$7,246	\$3,878	\$5,170
	\$160,000	\$4,462	\$5,950	\$6,655	\$8,873	\$8,343	\$11,125	\$6,778	\$9,038	\$6,353	\$8,470	\$5,149	\$6,866	\$8,468	\$11,289	\$7,126	\$9,502	\$5,084	\$6,780

Survey Form for HO4 (Renters) - Use \$500 Flat Deductible (Named perils for personal property, actual cash value for loss, liability and medical payments for others included)

Public Protection Class	Property Value	Washington		Baxter		Craighead		St. Francis		Arkansas		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$5,000	\$44.00	\$48.00	\$46.00	\$51.00	\$51.00	\$57.00	\$49.00	\$55.00	\$46.00	\$51.00	\$45.00	\$49.00	\$46.00	\$51.00	\$45.00	\$49.00	\$45.00	\$49.00
	\$15,000	\$128.00	\$142.00	\$136.00	\$151.00	\$150.00	\$166.00	\$144.00	\$160.00	\$136.00	\$151.00	\$131.00	\$146.00	\$136.00	\$151.00	\$131.00	\$146.00	\$131.00	\$146.00
	\$25,000	\$198.00	\$220.00	\$211.00	\$233.00	\$232.00	\$258.00	\$223.00	\$248.00	\$211.00	\$233.00	\$203.00	\$226.00	\$211.00	\$233.00	\$203.00	\$226.00	\$203.00	\$226.00
6	\$5,000	\$55.00	\$56.00	\$59.00	\$60.00	\$65.00	\$65.00	\$62.00	\$63.00	\$59.00	\$60.00	\$57.00	\$57.00	\$59.00	\$60.00	\$57.00	\$57.00	\$57.00	\$57.00
	\$15,000	\$163.00	\$164.00	\$173.00	\$174.00	\$191.00	\$192.00	\$183.00	\$184.00	\$173.00	\$174.00	\$166.00	\$167.00	\$173.00	\$174.00	\$166.00	\$167.00	\$166.00	\$167.00
	\$25,000	\$252.00	\$254.00	\$267.00	\$270.00	\$294.00	\$297.00	\$283.00	\$286.00	\$267.00	\$270.00	\$258.00	\$259.00	\$267.00	\$270.00	\$258.00	\$259.00	\$258.00	\$259.00
9	\$5,000	\$72.00	\$76.00	\$76.00	\$81.00	\$85.00	\$89.00	\$81.00	\$86.00	\$76.00	\$81.00	\$73.00	\$78.00	\$76.00	\$81.00	\$73.00	\$78.00	\$73.00	\$78.00
	\$15,000	\$211.00	\$224.00	\$225.00	\$239.00	\$247.00	\$263.00	\$238.00	\$253.00	\$225.00	\$239.00	\$216.00	\$229.00	\$225.00	\$239.00	\$216.00	\$229.00	\$216.00	\$229.00
	\$25,000	\$327.00	\$347.00	\$348.00	\$369.00	\$383.00	\$407.00	\$368.00	\$391.00	\$348.00	\$369.00	\$334.00	\$354.00	\$348.00	\$369.00	\$334.00	\$354.00	\$334.00	\$354.00

Survey Form for DP-2 (Dwelling/Fire) - Use \$500 Flat Deductible (Named perils for dwelling and personal property; replacement cost for dwelling, actual cash value for personal property, no liability coverage)

Public Protection Class	Dwelling Value	Washington		Baxter		Craighead		St. Francis		Arkansas		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$80,000																		
	\$120,000																		
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	\$160,000																		
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	\$160,000																		

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HO3 and HO4 only

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		Other (specify)	

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yes (yes or no)
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Zone Brick Frame

<i>Sprinklers in all areas</i>	7%	%
<i>Maximum Credit Allowed</i>	60%	%

WHAT IS YOUR PRICE PER \$1,000 OF COVERAGE?

Highest Risk	\$ 2.70	\$ 2.06
Lowest Risk	\$ 0.57	\$ 0.37

I

NAIC Number: 19062
 Company Name: The Automobile Insurance Company of Hartford, Connecticut
 Contact Person: Lisa Hills
 Telephone No.: 860-277-8695
 Email Address: lhills@travelers.com
 Effective Date: 4/22/2012

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 FORM HPCS - last modified August, 2005**

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 Telephone: 501-371-2800
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		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$80,000	\$842	\$951	\$1,255	\$1,418	\$1,574	\$1,778	\$1,279	\$1,445	\$1,198	\$1,353	\$971	\$1,096	\$1,597	\$1,805	\$1,344	\$1,518	\$959	\$1,083
	\$120,000	\$1,056	\$1,192	\$1,574	\$1,777	\$1,973	\$2,229	\$1,602	\$1,811	\$1,501	\$1,697	\$1,217	\$1,375	\$2,001	\$2,263	\$1,685	\$1,904	\$1,202	\$1,358
	\$160,000	\$1,383	\$1,564	\$2,063	\$2,332	\$2,586	\$2,922	\$2,102	\$2,375	\$1,970	\$2,225	\$1,596	\$1,803	\$2,625	\$2,967	\$2,209	\$2,496	\$1,576	\$1,781
6	\$80,000	\$1,019	\$1,203	\$1,518	\$1,795	\$1,905	\$2,251	\$1,547	\$1,828	\$1,450	\$1,713	\$1,175	\$1,389	\$1,933	\$2,284	\$1,626	\$1,922	\$1,160	\$1,372
	\$120,000	\$1,277	\$1,508	\$1,904	\$2,250	\$2,387	\$2,821	\$1,939	\$2,292	\$1,816	\$2,147	\$1,473	\$1,741	\$2,423	\$2,863	\$2,039	\$2,410	\$1,454	\$1,720
	\$160,000	\$1,674	\$1,977	\$2,496	\$2,950	\$3,129	\$3,699	\$2,543	\$3,006	\$2,382	\$2,817	\$1,931	\$2,282	\$3,177	\$3,753	\$2,674	\$3,159	\$1,907	\$2,254
9	\$80,000	\$2,525	\$3,367	\$3,765	\$5,020	\$4,721	\$6,294	\$3,835	\$5,113	\$3,594	\$4,792	\$2,913	\$3,885	\$4,790	\$6,387	\$4,032	\$5,376	\$2,876	\$3,836
	\$120,000	\$3,165	\$4,219	\$4,720	\$6,293	\$5,918	\$7,889	\$4,807	\$6,410	\$4,505	\$6,008	\$3,651	\$4,869	\$6,005	\$8,006	\$5,054	\$6,739	\$3,607	\$4,808
	\$160,000	\$4,150	\$5,534	\$6,189	\$8,252	\$7,759	\$10,346	\$6,304	\$8,405	\$5,908	\$7,877	\$4,789	\$6,385	\$7,875	\$10,499	\$6,627	\$8,837	\$4,728	\$6,305

Survey Form for HO4 (Renters) - Use \$500 Flat Deductible (Named perils for personal property, actual cash value for loss, liability and medical payments for others included)

Public Protection Class	Property Value	Washington		Baxter		Craighead		St. Francis		Arkansas		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$5,000	\$41	\$45	\$43	\$47	\$47	\$53	\$46	\$51	\$43	\$47	\$42	\$46	\$43	\$47	\$42	\$46	\$42	\$46
	\$15,000	\$119	\$132	\$126	\$140	\$140	\$154	\$134	\$149	\$126	\$140	\$122	\$136	\$126	\$140	\$122	\$136	\$122	\$136
	\$25,000	\$184	\$205	\$196	\$217	\$216	\$240	\$207	\$231	\$196	\$217	\$189	\$210	\$196	\$217	\$189	\$210	\$189	\$210
6	\$5,000	\$51	\$52	\$55	\$56	\$60	\$60	\$58	\$59	\$55	\$56	\$53	\$53	\$55	\$56	\$53	\$53	\$53	\$53
	\$15,000	\$152	\$153	\$161	\$162	\$178	\$179	\$170	\$171	\$161	\$162	\$154	\$155	\$161	\$162	\$154	\$155	\$154	\$155
	\$25,000	\$234	\$236	\$248	\$251	\$273	\$276	\$263	\$266	\$248	\$251	\$240	\$241	\$248	\$251	\$240	\$241	\$240	\$241
9	\$5,000	\$67	\$71	\$71	\$75	\$79	\$83	\$75	\$80	\$71	\$75	\$68	\$73	\$71	\$75	\$68	\$73	\$68	\$73
	\$15,000	\$196	\$208	\$209	\$222	\$230	\$245	\$221	\$235	\$209	\$222	\$201	\$213	\$209	\$222	\$201	\$213	\$201	\$213
	\$25,000	\$304	\$323	\$324	\$343	\$356	\$379	\$342	\$364	\$324	\$343	\$311	\$329	\$324	\$343	\$311	\$329	\$311	\$329

Survey Form for DP-2 (Dwelling/Fire) - Use \$500 Flat Deductible (Named perils for dwelling and personal property; replacement cost for dwelling, actual cash value for personal property, no liability coverage)

Public Protection Class	Dwelling Value	Washington		Baxter		Craighead		St. Francis		Arkansas		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$80,000																		
	\$120,000																		
	\$160,000																		
6	\$80,000																		
	\$120,000																		
	\$160,000																		
9	\$80,000																		
	\$120,000																		
	\$160,000																		

SPECIFY THE PERCENTAGE GIVEN FOR CREDITS OR DISCOUNTS FOR THE FOLLOWING:

HO3 and HO4 only

Fire Extinguisher	1%	Deadbolt Lock	2%
Burglar Alarm	8%	Window Locks	N/A
Smoke Alarm	8%	\$1,000 Deductible	10%
		Other (specify)	

EARTHQUAKE INSURANCE

IMPORTANT, homeowners insurance does NOT automatically cover losses from earthquakes. Ask your agent about this co

ARE YOU CURRENTLY WRITING EARTHQUAKE COVERAGE IN ARKANSAS?	yes (yes or no)
WHAT IS YOUR PERCENTAGE DEDUCTIBLE?	Varies by zone

Zone Brick Frame

<i>Sprinklers in all areas</i>	7%
<i>Maximum Credit Allowed</i>	60%

WHAT IS YOUR PRICE PER \$1,000 OF COVERAGE?

Highest Risk	\$ 2.70	\$ 2.06
Lowest Risk	\$ 0.57	\$ 0.37

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FORM RF-1 Rate Filing Abstract NAIC LOSS COST DATA ENTRY DOCUMENT

1.	This filing transmittal is part of Company Tracking #2012-03-0012	
2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number	

	Company Name		Company NAIC Number	
3.	A.	The Automobile Insurance Company of Hartford, Connecticut	B.	3548-19062

	Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)	
4.	A.	Homeowners	B.	Dwelling, Tenant

(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	FOR LOSS COSTS ONLY				
			(D) Expected Loss Ratio	(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
Dwelling Policy Forms	26.43%	15.87%					
Tenant Policy Forms	37.06%	8.76%					
TOTAL OVERALL EFFECT		15.13%					

6. 5 Year History			Rate Change History					7.	
Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio	Expense Constants	Selected Provisions
2007	354	6.07%	2/18/2007	\$ 327	\$ 105	32.0%	38.9%	A. Total Production Expense	25.00%
2008	306	4.80%	2/17/2008	\$ 265	\$ 575	217.2%	46.8%	B. General Expense	5.60%
2009	219	19.93%	5/1/2009	\$ 213	\$ 320	150.3%	37.5%	C. Taxes, License & Fees	3.45%
2010	151	4.31%	4/18/2010	\$ 166	\$ (93)	-56.0%	54.4%	D. Underwriting Profit	13.00%
2011	102	8.41%	4/1/2011	\$ 139	\$ 531	382.3%	77.3%	& Contingencies	
								E. Other (ULAE & ALAE)	14.80%
								F. TOTAL	61.85%

8.	<u> N </u>	Apply Loss Cost Factors to Future Filings? (Y or N)	
9.	<u>19.81%</u>	Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable):	<u> N/A </u>
10.	<u> N/A </u>	Estimated Maximum Rate Decrease for any Insured (%). Territory (if applicable):	<u> N/A </u>

FORM RF-1 Rate Filing Abstract NAIC LOSS COST DATA ENTRY DOCUMENT

1.	This filing transmittal is part of Company Tracking #2012-03-0012	
2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number	

	Company Name	Company NAIC Number
3.	A. The Standard Fire Insurance Company	B. 3548-19070

	Product Coding Matrix Line of Business (i.e., Type of Insurance)	Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)
4.	A. Homeowners	B. Dwelling, Tenant

(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	FOR LOSS COSTS ONLY				
			(D) Expected Loss Ratio	(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
Dwelling Policy Forms	26.43%	15.57%					
Tenant Policy Forms	37.06%	9.14%					
TOTAL OVERALL EFFECT		15.42%					

6. 5 Year History			Rate Change History					7.		
Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio	Expense Constants		Selected Provisions
2007	18,222	7.47%	2/18/2007	\$ 14,280	\$ 7,257	50.8%	42.7%	A. Total Production Expense		25.00%
2008	16,220	4.70%	2/17/2008	\$ 12,333	\$ 17,478	141.7%	48.9%	B. General Expense		5.60%
2009	11,821	19.93%	5/1/2009	\$ 10,492	\$ 7,869	75.0%	33.8%	C. Taxes, License & Fees		3.45%
2010	8,398	4.15%	4/18/2010	\$ 8,307	\$ 5,300	63.8%	57.2%	D. Underwriting Profit		13.00%
2011	5,912	9.57%	4/1/2011	\$ 6,916	\$ 5,751	83.2%	87.2%	E. Other (ULAE & ALAE)		14.80%
								F. TOTAL		61.85%

8.	<u> N </u>	Apply Loss Cost Factors to Future Filings? (Y or N)	
9.	<u>20.11%</u>	Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable):	<u> N/A </u>
10.	<u> N/A </u>	Estimated Maximum Rate Decrease for any Insured (%) Territory (if applicable):	<u> N/A </u>

FORM RF-1 Rate Filing Abstract NAIC LOSS COST DATA ENTRY DOCUMENT

1.	This filing transmittal is part of Company Tracking #2012-03-0012	
2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number	

	Company Name	Company NAIC Number
3.	A. The Travelers Indemnity Company of America	B. 3548-25666

	Product Coding Matrix Line of Business (i.e., Type of Insurance)	Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)
4.	A. Homeowners	B. Dwelling, Tenant

5.	FOR LOSS COSTS ONLY							
	(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	(D) Expected Loss Ratio	(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
	Dwelling Policy Forms	26.43%	14.67%					
	Tenant Policy Forms	37.06%	10.14%					
	TOTAL OVERALL EFFECT		14.64%					

6. 5 Year History		Rate Change History						7.	
Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio	Expense Constants	Selected Provisions
2007	73	8.50%	2/18/2007	\$ 52	\$ (28)	-53.4%	40.8%	A. Total Production Expense	25.00%
2008	60	4.80%	2/17/2008	\$ 44	\$ 74	170.4%	54.0%	B. General Expense	5.60%
2009	40	19.94%	5/1/2009	\$ 43	\$ 3	7.2%	60.4%	C. Taxes, License & Fees	3.45%
2010	33	5.53%	4/18/2010	\$ 43	\$ 18	40.9%	61.0%	D. Underwriting Profit	13.00%
2011	26	14.15%	4/1/2011	\$ 39	\$ 65	167.2%	69.6%	& Contingencies	
								E. Other (ULAE & ALAE)	14.80%
								F. TOTAL	61.85%

8.	N	Apply Loss Cost Factors to Future Filings? (Y or N)	
9.	<u>18.95%</u>	Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable):	<u>N/A</u>
10.	<u>N/A</u>	Estimated Maximum Rate Decrease for any Insured (%). Territory (if applicable):	<u>N/A</u>

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

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ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Explanatory Memorandum

With this filing, we are adjusting our base rates in the dwelling and tenant forms of our Legacy Homeowners product. The overall impact of this filing is +15.40%. Please note that no policy will receive an impact greater than 20.11%.

Additionally, rules are being revised as described below: (there is no rate impact as a result of these changes)

- Clarify that this program is closed for new business.
- Rule 301: Base Premium Computation, Rule 311: Maximum Policy Credit, Rule 414: Loss Free Customer Credit, Rule 416: Loss Surcharge, and a Company Exception Page in order to clarify the methodology of the rating steps on this program which is now only used in this State for Renewal Business.

This change applies to all policies issued on or after 04/22/2012 and effective on or after 06/11/2012.

Policy Form	Overall Change
Dwelling	15.57%
Tenant	9.13%
Total	15.40%

Note on loss trends

In order to provide the most accurate loss trends to support our statewide indications provided in Exhibit 1, we would like to highlight some critical points of our methodology:

- Our indications in Exhibit 2 show a weighted rate level loss ratio over a 5-year review period. Each year is weighted according to the earned house years associated with that respective year.
- Additionally, our indications include current data that illustrates our recent loss experience as of December 2011.
- Our Ultimate Trended L & LAE in Exhibit 2 does not include catastrophe losses. Since these are considered rare events, we calculate these losses separately and factor them into the overall indications. Our catastrophe losses, provided in Exhibit 8, have a 20-year review period from 1991-2010 (compared to controllable losses in Exhibit 2, which have a 5-year review period, 2007-2011).

ARKANSAS HOMEOWNERS

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Statewide Indication

All Price Tracks Combined

<u>Policy Forms</u>	<u>Year Ending 12/31/2011 EPCR</u>	<u>Indicated Rate Level Change</u>
Dwelling	7,492,676	26.43%
Tenant	59,035	37.06%

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
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THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Indication
Dwelling Policy Forms

All Price Tracks Combined

AY Ending 12/31	Earned House Years (1)	Trended EPCR (2)	Ultimate Trended L & LAE (3)	Incurred Claim Count (4)	AY Weights (5)	Rate Level Loss Ratio (6)=(3)/(2)
2007	15,940	22,950,952	9,743,488	816	0.32	0.425
2008	12,430	18,462,323	11,905,283	638	0.25	0.645
2009	9,640	14,442,654	8,376,091	918	0.19	0.580
2010	6,689	9,854,761	4,194,348	522	0.13	0.426
2011	5,261	7,611,401	4,444,313	372	0.11	0.584
(7) Weighted Rate Level Loss Ratio						0.527
(8) Non-Hurricane Cat. Adjusted Loss Ratio = (7) x WCLM						0.696
(9) State Credibility = [(1)/18,750]^0.5, Cap result at 1.00						1.00
(10) Trended Total Permissible Loss Ratio						0.554
(11) Credibility Weighted Rate Level Total Loss Ratio						0.696
(12) Variable Permissible Loss Ratio						0.629
(13) Credibility Weighted Indicated Rate Level Change = [(11) + (FE)]/(12)-1						26.43%
(14) Proposed Premium Level Change						15.57%

NOTE: FE = Fixed Expense

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Indication
Tenant Policy Forms

All Price Tracks Combined

AY Ending 12/31	Earned House Years (1)	Trended EPCR (2)	Ultimate Trended L & LAE (3)	Incurred Claim Count (4)	AY Weights (5)	Rate Level Loss Ratio (6)=(3)/(2)
2007	777	277,816	158,796	22	0.32	0.572
2008	475	167,643	57,588	8	0.25	0.344
2009	324	116,635	45,019	6	0.19	0.386
2010	226	82,518	32,869	3	0.13	0.398
2011	176	61,822	134,119	4	0.11	2.169
(7) Weighted Rate Level Loss Ratio						0.633
(8) Non-Hurricane Cat. Adjusted Loss Ratio = (7) x WCLM						0.835
(9) State Credibility = [(1)/3,750]^0.5, Cap result at 1.00						0.73
(10) Trended Total Permissible Loss Ratio						0.569
(11) Credibility Weighted Rate Level Total Loss Ratio						0.762
(12) Variable Permissible Loss Ratio						0.629
(13) Credibility Weighted Indicated Rate Level Change = [(11) + (FE)]/(12)-1						37.06%
(14) Proposed Premium Level Change						9.13%

NOTE: FE = Fixed Expense

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
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THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Trended Ultimate Losses
Dwelling Policy Forms

All Price Tracks Combined

Accident Year Ending 12/31	2007	2008	2009	2010	2011
(1) Earned Premium	14,321,644	12,407,475	10,564,221	8,389,088	7,000,550
(2) Earned Premium at Current Rates Factor	1.504	1.413	1.314	1.143	1.070
(3) Earned Premium at Current Rates (1) x (2)	21,537,622	17,537,638	13,885,321	9,587,757	7,492,676
(4) Premium Trend Factor	1.066	1.053	1.040	1.028	1.016
(5) Trended Earned Premium at Current Rates (3) x (4)	22,950,952	18,462,323	14,442,654	9,854,761	7,611,401
(6) Incurred Losses & ALAE	6,500,740	8,343,395	6,199,570	3,263,774	3,340,201
(7) Loss Development Factor	1.000	1.000	0.995	0.994	1.081
(8) Ultimate Losses & ALAE (6) x (7)	6,500,740	8,343,395	6,165,938	3,243,224	3,609,706
(9) Unallocated Factor + 1.000	1.126	1.126	1.126	1.126	1.126
(10) Ultimate Losses & LAE (8) x (9)	7,319,833	9,394,663	6,942,847	3,651,870	4,064,529
(11) Loss Trend Factor	1.331	1.267	1.206	1.149	1.093
(12) Trended Ultimate Losses & LAE (10) x (11)	9,743,488	11,905,283	8,376,091	4,194,348	4,444,313

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Trended Ultimate Losses
Tenant Policy Forms

All Price Tracks Combined

Accident Year Ending 12/31	2007	2008	2009	2010	2011
(1) Earned Premium	218,389	144,099	107,145	78,669	60,493
(2) Earned Premium at Current Rates Factor	1.046	0.995	0.967	0.967	0.976
(3) Earned Premium at Current Rates (1) x (2)	228,377	143,379	103,629	76,058	59,035
(4) Premium Trend Factor	1.216	1.169	1.126	1.085	1.047
(5) Trended Earned Premium at Current Rates (3) x (4)	277,816	167,643	116,635	82,518	61,822
(6) Incurred Losses & ALAE	89,553	35,114	29,679	23,453	83,930
(7) Loss Development Factor	1.000	1.000	1.000	0.999	1.232
(8) Ultimate Losses & ALAE (6) x (7)	89,553	35,114	29,679	23,428	103,361
(9) Unallocated Factor + 1.000	1.126	1.126	1.126	1.126	1.126
(10) Ultimate Losses & LAE (8) x (9)	100,837	39,538	33,419	26,380	116,384
(11) Loss Trend Factor	1.575	1.457	1.347	1.246	1.152
(12) Trended Ultimate Losses & LAE (10) x (11)	158,796	57,588	45,019	32,869	134,119

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Average Premium Trend
Dwelling Policy Forms

All Price Tracks Combined

Experience Period Ending:	Average Premium	Fitted Average Premium (Straight Line)
12/31/2007	1,351.14	1,378.28
12/31/2008	1,410.95	1,395.16
12/31/2009	1,440.40	1,412.05
12/31/2010	1,433.43	1,428.93
12/31/2011	1,424.32	1,445.82
(1) Average Historical Annual Increment of Change:		16.88
(2) Average Annual Increment of Change Tempered 0.75:		12.66
(3) Selected Annual Increment of Change:		12.66
Current Annual Rate =	0.9%	
(4) Average Earned Date Underlying Proposed Rates: (Effective Date = 04/22/2012)		04/22/2013
(5) Prospective Trend Period (months) (Midpoint of Experience Period to Average Earned Date)		21.7
(6) Increment to Bring 12/31/2011 Average Premium to 04/22/2013: [(3) * [(5) / 12]]		22.91
(7) Projected Average Premium at 04/22/2013:		1,468.73

CALCULATION OF PREMIUM TREND FACTORS

Experience Period Ending:	Midpoint of Experience Period	Fitted Average Premium	Premium Trend Factors
12/31/2007	06/30/2007	1,378.28	1.066
12/31/2008	06/30/2008	1,395.16	1.053
12/31/2009	06/30/2009	1,412.05	1.040
12/31/2010	06/30/2010	1,428.93	1.028
12/31/2011	06/30/2011	1,445.82	1.016

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Average Premium Trend
Tenant Policy Forms

All Price Tracks Combined

Experience Period Ending:	Average Premium	Fitted Average Premium (Straight Line)
12/31/2007	293.88	293.77
12/31/2008	301.74	305.64
12/31/2009	319.63	317.51
12/31/2010	336.43	329.39
12/31/2011	335.90	341.26
(1) Average Historical Annual Increment of Change:		11.87
(2) Average Annual Increment of Change Tempered 0.75:		8.90
(3) Selected Annual Increment of Change: Current Annual Rate = 2.6%		8.90
(4) Average Earned Date Underlying Proposed Rates: (Effective Date = 04/22/2012)		04/22/2013
(5) Prospective Trend Period (months) (Midpoint of Experience Period to Average Earned Date)		21.7
(6) Increment to Bring 12/31/2011 Average Premium to 04/22/2013: [(3) * [(5) / 12]]		16.11
(7) Projected Average Premium at 04/22/2013:		357.37

CALCULATION OF PREMIUM TREND FACTORS

Experience Period Ending:	Midpoint of Experience Period	Fitted Average Premium	Premium Trend Factors
12/31/2007	06/30/2007	293.77	1.216
12/31/2008	06/30/2008	305.64	1.169
12/31/2009	06/30/2009	317.51	1.126
12/31/2010	06/30/2010	329.39	1.085
12/31/2011	06/30/2011	341.26	1.047

ARKANSAS HOMEOWNERS
ALL COMPANIES COMBINED

Development of Loss Trend Factors
Dwelling Policy Forms

Frequency Trend
Exponential Fit

Calendar Year Ending	Travelers Statewide				Calendar Year Ending	Industry Fastrack Statewide			
	Actual	20 PT	12 PT	6 PT		Actual	20 PT	12 PT	6 PT
03/31/2007	5.92	5.18			12/31/2006	5.40	5.10		
06/30/2007	5.87	5.24			03/31/2007	5.46	5.19		
09/30/2007	5.19	5.30			06/30/2007	5.21	5.28		
12/31/2007	4.82	5.36			09/30/2007	5.04	5.37		
03/31/2008	4.78	5.42			12/31/2007	5.05	5.46		
06/30/2008	5.95	5.48			03/31/2008	5.08	5.56		
09/30/2008	6.23	5.54			06/30/2008	5.48	5.65		
12/31/2008	6.22	5.61			09/30/2008	5.80	5.75		
03/31/2009	4.49	5.67	4.94		12/31/2008	5.84	5.85	6.18	
06/30/2009	3.35	5.73	5.10		03/31/2009	6.14	5.95	6.24	
09/30/2009	5.05	5.80	5.27		06/30/2009	6.12	6.05	6.30	
12/31/2009	5.72	5.86	5.44		09/30/2009	6.57	6.16	6.36	
03/31/2010	7.87	5.93	5.61		12/31/2009	6.88	6.26	6.42	
06/30/2010	8.68	6.00	5.79		03/31/2010	6.95	6.37	6.48	
09/30/2010	7.04	6.06	5.98	6.68	06/30/2010	6.93	6.48	6.54	6.48
12/31/2010	6.51	6.13	6.17	6.49	09/30/2010	6.40	6.59	6.60	6.54
03/31/2011	6.03	6.20	6.37	6.31	12/31/2010	6.29	6.70	6.66	6.59
06/30/2011	5.69	6.27	6.57	6.14	03/31/2011	6.27	6.82	6.73	6.64
09/30/2011	6.01	6.34	6.78	5.97	06/30/2011	6.74	6.94	6.79	6.69
12/31/2011	6.14	6.42	7.00	5.80	09/30/2011	7.10	7.05	6.86	6.75
Annual Rate of Change		4.6%	13.5%	-10.6%			7.1%	3.9%	3.2%
Selected Annual Rate of Change				4.0%					
Projected Average Date of Loss for the Period the Proposed Rates will be in Effect				04/22/2013					

Factors To Adjust Data Based on a 04/22/2012 Effective Date

Experience Period	Midpoint of Experience Period	Prospective Trend Period (months)	From to	Frequency Factor Midpoint 04/22/2013
12/31/2007	06/30/2007	69.8		1.256
12/31/2008	06/30/2008	57.8		1.208
12/31/2009	06/30/2009	45.8		1.161
12/31/2010	06/30/2010	33.8		1.117
12/31/2011	06/30/2011	21.8		1.074

ARKANSAS HOMEOWNERS

ALL COMPANIES COMBINED

Development of Loss Trend Factors
Dwelling Policy Forms

Severity Trend
Exponential Fit

Calendar Year Ending	Travelers Statewide				Calendar Year Ending	Industry Fastrack Statewide			
	Actual	20 PT	12 PT	6 PT		Actual	20 PT	12 PT	6 PT
03/31/2007	10,393.45	11,115.48			12/31/2006	5,969.13	6,219.17		
06/30/2007	10,903.02	11,012.62			03/31/2007	6,078.29	6,332.85		
09/30/2007	10,927.24	10,910.70			06/30/2007	6,269.67	6,448.60		
12/31/2007	9,026.49	10,809.74			09/30/2007	6,603.62	6,566.47		
03/31/2008	11,043.89	10,709.70			12/31/2007	6,674.30	6,686.50		
06/30/2008	10,123.44	10,610.59			03/31/2008	6,710.14	6,808.72		
09/30/2008	10,089.95	10,512.40			06/30/2008	6,869.82	6,933.18		
12/31/2008	12,544.57	10,415.11			09/30/2008	6,977.78	7,059.91		
03/31/2009	13,553.74	10,318.73	11311.73		12/31/2008	7,469.53	7,188.95	7741.33	
06/30/2009	14,641.45	10,223.24	11042.65		03/31/2009	7,598.37	7,320.36	7794.18	
09/30/2009	11,178.71	10,128.63	10779.96		06/30/2009	7,987.82	7,454.16	7847.39	
12/31/2009	8,544.72	10,034.90	10523.53		09/30/2009	8,234.07	7,590.42	7900.95	
03/31/2010	7,424.48	9,942.03	10273.20		12/31/2009	7,952.41	7,729.16	7954.89	
06/30/2010	8,251.27	9,850.03	10028.82		03/31/2010	7,988.90	7,870.44	8009.19	
09/30/2010	9,004.81	9,758.88	9790.25	9337.01	06/30/2010	8,235.66	8,014.30	8063.87	8260.12
12/31/2010	9,766.29	9,668.57	9557.36	9432.22	09/30/2010	8,168.56	8,160.79	8118.91	8239.64
03/31/2011	10,110.99	9,579.09	9330.01	9528.41	12/31/2010	8,190.11	8,309.96	8174.34	8219.22
06/30/2011	8,959.75	9,490.44	9108.07	9625.58	03/31/2011	8,536.54	8,461.86	8230.14	8198.85
09/30/2011	9,794.46	9,402.62	8891.41	9723.74	06/30/2011	8,011.80	8,616.53	8286.32	8178.52
12/31/2011	9,887.10	9,315.60	8679.90	9822.91	09/30/2011	8,120.91	8,774.03	8342.88	8158.25
Annual Rate of Change		-3.7%	-9.2%	4.1%			7.5%	2.8%	-1.0%

Selected Annual Rate of Change

1.0%

Projected Average Date of Loss for the Period
the Proposed Rates will be in Effect

04/22/2013

Factors To Adjust Data Based on a 04/22/2012 Effective Date

Experience Period	Midpoint of Experience Period	Prospective Trend Period (months)	From to	Severity Factor Midpoint 04/22/2013	Frequency x Severity Factor
12/31/2007	06/30/2007	69.8		1.060	1.331
12/31/2008	06/30/2008	57.8		1.049	1.267
12/31/2009	06/30/2009	45.8		1.039	1.206
12/31/2010	06/30/2010	33.8		1.028	1.149
12/31/2011	06/30/2011	21.8		1.018	1.093

ARKANSAS HOMEOWNERS

ALL COMPANIES COMBINED

Development of Loss Trend Factors
Tenant Policy Forms

Frequency Trend
Exponential Fit

Calendar Year Ending	Travelers Statewide				Calendar Year Ending	Industry Fastrack Statewide			
	Actual	20 PT	12 PT	6 PT		Actual	20 PT	12 PT	6 PT
03/31/2007	2.21	2.53			12/31/2006	2.19	2.19		
06/30/2007	2.37	2.50			03/31/2007	2.14	2.21		
09/30/2007	2.52	2.48			06/30/2007	2.09	2.23		
12/31/2007	2.56	2.45			09/30/2007	2.22	2.26		
03/31/2008	2.41	2.43			12/31/2007	2.28	2.28		
06/30/2008	2.48	2.40			03/31/2008	2.32	2.30		
09/30/2008	2.45	2.38			06/30/2008	2.37	2.33		
12/31/2008	2.59	2.36			09/30/2008	2.43	2.35		
03/31/2009	2.55	2.33	2.41		12/31/2008	2.50	2.38	2.48	
06/30/2009	2.64	2.31	2.37		03/31/2009	2.52	2.40	2.49	
09/30/2009	2.38	2.29	2.33		06/30/2009	2.53	2.43	2.50	
12/31/2009	2.31	2.27	2.30		09/30/2009	2.50	2.45	2.51	
03/31/2010	2.14	2.24	2.26		12/31/2009	2.47	2.48	2.52	
06/30/2010	1.80	2.22	2.23		03/31/2010	2.45	2.50	2.53	
09/30/2010	2.09	2.20	2.19	2.08	06/30/2010	2.50	2.53	2.53	2.52
12/31/2010	2.01	2.18	2.16	2.10	09/30/2010	2.58	2.56	2.54	2.54
03/31/2011	2.07	2.16	2.12	2.12	12/31/2010	2.55	2.58	2.55	2.56
06/30/2011	2.37	2.14	2.09	2.15	03/31/2011	2.53	2.61	2.56	2.57
09/30/2011	2.25	2.12	2.06	2.17	06/30/2011	2.63	2.64	2.57	2.59
12/31/2011	2.04	2.09	2.03	2.19	09/30/2011	2.60	2.67	2.58	2.61
Annual Rate of Change		-3.9%	-6.1%	4.1%			4.3%	1.5%	2.8%

Selected Annual Rate of Change

2.0%

Projected Average Date of Loss for the Period
the Proposed Rates will be in Effect

04/22/2013

Factors To Adjust Data Based on a 04/22/2012 Effective Date

Experience Period	Midpoint of Experience Period	Prospective Trend Period (months)	From to	Frequency Factor Midpoint 04/22/2013
12/31/2007	06/30/2007	69.8		1.122
12/31/2008	06/30/2008	57.8		1.100
12/31/2009	06/30/2009	45.8		1.079
12/31/2010	06/30/2010	33.8		1.057
12/31/2011	06/30/2011	21.8		1.037

ARKANSAS HOMEOWNERS

ALL COMPANIES COMBINED

Development of Loss Trend Factors
Tenant Policy Forms

Severity Trend
Exponential Fit

Calendar Year Ending	Travelers Statewide				Calendar Year Ending	Industry Fastrack Statewide			
	Actual	20 PT	12 PT	6 PT		Actual	20 PT	12 PT	6 PT
03/31/2007	7,069.72	6,566.74			12/31/2006	4,181.05	3,742.94		
06/30/2007	7,704.05	6,668.55			03/31/2007	3,811.77	3,793.76		
09/30/2007	7,368.88	6,771.94			06/30/2007	3,759.58	3,845.27		
12/31/2007	5,148.37	6,876.92			09/30/2007	3,906.55	3,897.49		
03/31/2008	7,680.59	6,983.54			12/31/2007	3,749.80	3,950.41		
06/30/2008	6,588.03	7,091.81			03/31/2008	3,949.81	4,004.04		
09/30/2008	5,850.99	7,201.76			06/30/2008	4,046.15	4,058.41		
12/31/2008	7,608.42	7,313.41			09/30/2008	3,990.25	4,113.52		
03/31/2009	5,894.42	7,426.79	7594.40		12/31/2008	4,122.28	4,169.37	4093.32	
06/30/2009	7,239.65	7,541.93	7696.47		03/31/2009	4,033.10	4,225.98	4163.06	
09/30/2009	8,683.98	7,658.86	7799.91		06/30/2009	3,812.65	4,283.36	4233.99	
12/31/2009	10,198.13	7,777.60	7904.74		09/30/2009	4,198.80	4,341.52	4306.13	
03/31/2010	10,085.72	7,898.18	8010.99		12/31/2009	4,418.43	4,400.47	4379.49	
06/30/2010	8,979.41	8,020.62	8118.66		03/31/2010	4,609.52	4,460.22	4454.11	
09/30/2010	7,395.55	8,144.97	8227.77	6816.79	06/30/2010	5,123.90	4,520.78	4530.00	5202.11
12/31/2010	6,400.35	8,271.25	8338.36	7262.70	09/30/2010	4,998.91	4,582.16	4607.18	5043.29
03/31/2011	7,570.33	8,399.48	8450.43	7737.76	12/31/2010	4,942.68	4,644.38	4685.67	4889.33
06/30/2011	8,873.88	8,529.70	8564.00	8243.91	03/31/2011	4,987.02	4,707.44	4765.50	4740.06
09/30/2011	8,929.28	8,661.94	8679.11	8783.16	06/30/2011	4,490.71	4,771.36	4846.70	4595.35
12/31/2011	9,141.70	8,796.23	8795.76	9357.69	09/30/2011	4,390.41	4,836.15	4929.27	4455.06
Annual Rate of Change		6.3%	5.5%	28.8%			5.5%	7.0%	-11.7%
Selected Annual Rate of Change				6.0%					
Projected Average Date of Loss for the Period the Proposed Rates will be in Effect				04/22/2013					

Factors To Adjust Data Based on a 04/22/2012 Effective Date

Experience Period	Midpoint of Experience Period	Prospective Trend Period (months)	From to	Severity Factor Midpoint 04/22/2013	Frequency x Severity Factor
12/31/2007	06/30/2007	69.8		1.403	1.575
12/31/2008	06/30/2008	57.8		1.324	1.457
12/31/2009	06/30/2009	45.8		1.249	1.347
12/31/2010	06/30/2010	33.8		1.178	1.246
12/31/2011	06/30/2011	21.8		1.112	1.152

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
 THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
 THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Unallocated Loss Adjustment Expense

HOMEOWNERS			
Calendar Year	ULAE	Incurred Losses & ALAE	Ratio
2008	\$195,752,073	\$1,453,796,493	0.135
2009	\$195,353,023	\$1,520,494,552	0.128
2010	\$207,191,633	\$1,810,571,643	0.114
Mean			0.126
Selected			0.126

ARKANSAS HOMEOWNERS

Catastrophe Losses Explanation of Catastrophe Losses

In an effort to avoid sharp fluctuations in our rate level adjustments and maintain a degree of stability, we have given catastrophe losses a special treatment in the ratemaking process.

Non-Hurricane Catastrophe Losses:

The industry defines a catastrophe as an occurrence such as a hailstorm, windstorm, tornado, hurricane, etc., which results in property losses of \$25,000,000 or more.¹ Each catastrophe is accorded a serial number by the Insurance Services Office for identification purposes. This identification makes it possible for each insurance company to summarize the losses due to these types of occurrences in a particular year. One of our underlying assumptions in ratemaking is that past loss experience can be utilized as an indication of the future loss experience. While this is a reasonable assumption for regular property losses, we believe catastrophe losses are extraordinary events that will probably not re-occur with the same degree of frequency as regular losses. Therefore, we give such catastrophe losses special treatment.

We first eliminate all catastrophe losses from the five-year experience period leaving only non-cat losses in the experience. We develop the five-year indicated non-cat loss ratio by considering only these losses. To this non-cat loss ratio, the Catastrophe Loss Factor is applied to produce the indicated loss ratio including catastrophes.

Since catastrophes are rare events, it is necessary that the computation of the catastrophe loading be based upon a long period of experience. In determining the Catastrophe Loss Factor, we have utilized all of the Homeowners experience from 1991 - 2010. The Catastrophe Loss Factor is calculated by relating the catastrophe losses to the non-cat losses. Page 2 of this exhibit sets forth the actual calculation.

1. \$25,000,000 of property losses as the definition of catastrophe has been in effect since January 1, 1997. The previous definition of \$5,000,000 of property losses was in use from January 1, 1982 to December 31, 1996. All previous catastrophes are defined as \$1,000,000 or more of property losses.

ARKANSAS HOMEOWNERS

ALL COMPANIES COMBINED

Catastrophe Losses
Development of Weighted Catastrophe Loss Multiplier
Dwelling, Tenant and Condominium Policy Forms

Calendar Year Ending 12/31	Total Incurred Losses (2)+(3)+(4)+(5)	Hurricane Losses (2)	Earthquake Losses (3)	Other Cat. Losses (4)	Non-Cat. Incurred Losses (5)
1991	803,043	0	0	148,362	654,681
1992	297,724	0	0	11,533	286,191
1993	18,152	0	0	0	18,152
1994	33,681	0	0	0	33,681
1995	45,350	0	0	0	45,350
1996	16,622	0	0	3,250	13,372
1997	94,083	0	0	3,376	90,707
1998	140,013	0	0	21,130	118,883
1999	1,226,638	0	0	247,702	978,936
2000	667,848	0	0	85,139	582,709
2001	928,813	0	0	260,322	668,491
2002	1,322,681	0	0	120,703	1,201,978
2003	2,845,528	0	0	159,373	2,686,155
2004	4,007,483	0	0	301,816	3,705,667
2005	7,590,058	357,668	0	235,707	6,996,683
2006	12,961,298	127,285	0	1,737,918	11,096,095
2007	9,496,630	0	0	607,031	8,889,599
2008	29,256,103	1,756,392	0	10,830,292	16,669,419
2009	21,028,954	259,297	0	9,113,355	11,656,302
2010	18,961,689	6,378	0	2,629,912	16,325,399
20 Year Total	111,742,391	2,507,020	0	26,516,921	82,718,450
15 Year Total	110,544,441	2,507,020	0	26,357,026	81,680,395
10 Year Total	108,399,237	2,507,020	0	25,996,429	79,895,788
5 Year Total	91,704,674	2,149,352	0	24,918,508	64,636,814
(6)	20 Year Ratio of Total "Other Cat." Losses to Total "Non-Cat." Losses:				0.321
(7)	15 Year Ratio of Total "Other Cat." Losses to Total "Non-Cat." Losses:				0.323
(8)	10 Year Ratio of Total "Other Cat." Losses to Total "Non-Cat." Losses:				0.325
(9)	5 Year Ratio of Total "Other Cat." Losses to Total "Non-Cat." Losses:				0.386
(10)	Selected Ratio of Total "Other Cat." Losses to Total "Non-Cat." Losses:				0.321
(11)	Weighted Catastrophe Loss Multiplier [WCLM = 1 + (6)]:				1.321

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
 THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
 THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Development of: Variable Permissible Loss Ratio and Permissible Loss Ratio

<u>Fixed Expense</u>	
Other Acquisition and General Expenses	9.90%
<u>Variable Expense</u>	
Commissions	20.70%
Taxes, Licenses and Fees	3.45%
Total Variable Expense	24.15%
Profit Margin	13.00%
Total Variable Expense and Profit Margin	37.15%
Variable Permissible Loss Ratio = (100% minus above row)	62.85%
Total Fixed Expense, Variable Expense and Profit Margin	47.05%
Total Permissible Loss Ratio = (100% minus above row)	52.95%
Total	100.00%

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Calculation of Investment Income Adjustment Factors
Estimated Investment Earnings

<u>A.</u>	<u>Unearned Premium Reserve</u>	<u>Homeowners</u>
	1. Direct Earned Premium	8,515,903
	2. Direct Mean Unearned Premium Reserve <i>(See Page 3)</i>	4,429,775
	3. Deduction for Prepaid Expenses	
	(A) Commissions	0,2070
	(B) Taxes, Licenses, and Fees	0,0345
	(C) Other Acquisition (50%)	0,0215
	(D) General (50%)	0,0280
	(E) Total	0,2910
	4. Deduction for Federal Taxes <i>(See Page 3)</i>	(66,854)
	5. Deduction for Prepaid Expenses in dollars <i>(See Page 3)</i>	1,288,892
	6. Net Subject to Investment <i>(See Page 3)</i>	3,207,737
<u>B.</u>	<u>Delayed Remission of Premium</u>	
	1. Average Agent's Balance <i>(See Page 3)</i>	24.8%
	2. Amount of Deduction <i>(See Page 3)</i>	2,111,944
<u>C.</u>	<u>Loss + LAE Reserve</u>	
	1. Direct Earned Premium (A1)	8,515,903
	2. Permissible Incurred Loss + LAE <i>(See Page 4)</i>	
	0.5295 x (1)	4,509,503
	3. Expected Mean Loss + LAE Reserve <i>(See Page 4)</i>	
	0.4370 x (2)	1,970,597
	4. Deduction for Federal Taxes <i>(See Page 5)</i>	(12,310)
	5. Loss & Reserve Subject to Investment	1,982,907
<u>D.</u>	<u>Policyholders' Surplus</u> <i>(See Page 6)</i>	8,241,000
<u>E.</u>	<u>Net Subject to Investment</u> <i>(See Page 4)</i>	11,319,700
	(A6) - (B2) + (C5) + (D)	
<u>F.</u>	<u>Average Rate of Return</u> <i>(See Page 6)</i>	4.5%

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Calculation of Investment Income Adjustment Factors
Estimated Investment Earnings

	<u>Homeowners</u>
G. <u>Projected Investment Earnings</u>	509,387
H. <u>Before Tax Return on Earned Premium</u>	6.0%
I. <u>Federal Income Tax Provision</u> (See Page 6)	11.6%
J. <u>After-Tax Return on Earned Premium</u>	5.3%
K. <u>After-Tax Target Return on Earned Premium</u> (See Page 6)	14.5%
L. <u>After-Tax Target Underwriting Profit (% of EP)</u>	9.2%
M. <u>Before-Tax Target Underwriting Profit (% of EP)</u> (Assuming a tax rate of 35%)	14.2%
N. <u>Selected Before-Tax Target Underwriting Profit</u>	<u>13.0%</u>

The Surplus Allocation exhibit requires a 14.5% return on earned premium from underwriting and investment activities. Since the after-tax return on homeowners earned premium from investment income is 5.3%, the difference of 9.2% is the projected underwriting after-tax gain. Assuming a tax rate of 35%, the before-tax underwriting profit is 14.2% as a percentage of earned premium.

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Calculation of Investment Income Adjustment Factors
Explanatory Notes of Calculation of Investment Income Adjustment Factors

A. Unearned Premium Reserve

1. Direct Earned Premium from page 14 of the annual statement for the calendar-year 2010.
2. Direct Mean Unearned Premium Reserve Homeowners
 - a. Direct unearned premium reserve as of 12/09 4,907,306
 - b. Direct unearned premium reserve as of 12/10 3,952,244
 - c. Direct mean unearned premium reserve (a + b)/2 4,429,775
3. Deduction for Prepaid Expenses: Production costs and a large part of the other company expenses in connection with the writing and handling of insurance policies, exclusive of claim adjustment expense, are incurred when the policy is written and before the premium is paid. Therefore, the deduction for these expenses is determined by use of the provisions for expenses used in our ratemaking procedures, as shown.
4. Revenue Offset: The Internal Revenue Code allows only 80% of the change in unearned premium reserve as a deduction. The limitation of the deduction is accomplished through an adjustment to statutory income whereby 20% of the unearned premium reserve change is added to statutory income for tax purposes.
 - a. Homeowners: $.35 \times .20 \times (3952244 - 4907306) =$ (66,854)
5. Line (2) x (3E)
6. Net Subject to Investment (2)-(4)-(5)

B. Delayed Remission of Premium

1. Average Uncollected Balance: The ratio used is the countrywide mean premium and agents' balance in the course of collection as a percentage of earned premium. *(Source: Annual Statement)*

	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>Total</u>
Premiums & agents' balance	1,141,692,853	1,044,724,603	1,061,941,376	3,248,358,832
Premiums, agents' balances, & installments booked but deferred and not yet due	4,147,635,437	3,824,719,200	3,927,837,098	11,900,191,735
Total	5,289,328,290	4,869,443,803	4,989,778,474	15,148,550,567
Earned Premium	20,388,358,051	20,385,737,486	20,345,047,670	61,119,143,207
Ratio	25.9%	23.9%	24.5%	24.8%

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Calculation of Investment Income Adjustment Factors
Explanatory Notes of Calculation of Investment Income Adjustment Factors

C. Loss + LAE Reserve: Determined by multiplying the expected incurred Loss + LAE by the ratio of the direct mean Loss + LAE reserve to the direct incurred Loss + LAE. This countrywide ratio is determined as follows: (See Page 6)

1. Direct Earned Premium from Page 14 of the Annual Statement.

2. Permissible Incurred Loss + LAE = Expected Loss Ratio x Line C1 by line

3. Expected Mean Loss + LAE = ((Direct Mean Loss + LAE) / Direct Incurred Loss + LAE) x C2

	<u>Homeowners</u>
a. Direct Paid Loss + LAE for 2010	1,924,544,279
b. Direct Loss + LAE Reserve as of 12/09	834,163,375
c. Direct Loss + LAE Reserve as of 12/10	942,694,128
d. Direct Incurred Loss + LAE = a - b + c	2,033,075,032
e. Direct Mean Loss + LAE Reserve = (b +c)/2	888,428,752
f. State Reserve Ratio = e / d	0.4370

4. Deduction for Federal Taxes (See Page 5)

5. Loss Reserve Subject to Investment = C3 - C4

D. Policyholders' Surplus (See Page 6)

E. Net Subject to Investment = A6 - B2 + C5 + D

F. Average Rate of Return (See Page 6)

G. Projected Investment Earnings = E x F

H. Before-Tax Return of Earned Premium = G / A1

I. Federal Income Tax Provision (See Page 6)

J. After-Tax Return on Earned Premium = (G - (G x I)) / Direct Earned Premium

K. After-Tax Target Return on Earned Premium (See Page 6)

L. After-Tax Target Underwriting Profit = K - J

M. Before-Tax Target Underwriting Profit = L / 0.35 (Assuming a tax rate of 35%)

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Calculation of Investment Income Adjustment Factors
Deduction for Federal Taxes Payable on Loss Reserves

Homeowner's (*Countrywide*)

Year of Loss	Statutory Reserves (<i>Undiscounted</i>)		Tax Reserves (<i>Discounted</i>)	
	2009	2010	2009	2010
1999 & Prior	4,959,452	2,809,533	4,783,771	2,702,422
2000	461,192	644,169	411,012	589,982
2001	1,319,251	1,634,434	1,145,312	1,456,689
2002	1,655,820	1,895,612	1,475,774	1,650,587
2003	3,896,307	2,986,399	3,420,942	2,682,205
2004	6,516,713	4,343,330	5,775,352	3,833,319
2005	52,007,837	36,428,791	45,298,930	32,528,306
2006	20,646,200	12,150,198	18,781,807	10,613,869
2007	43,795,370	26,519,661	39,750,254	23,916,539
2008	167,173,376	86,784,092	151,143,121	78,331,208
2009	462,247,846	139,081,381	431,455,206	125,269,621
2010		673,279,138		630,377,001
Total	764,679,364	988,556,739	703,441,481	913,951,748

	<u>2009</u>	<u>2010</u>
Ratio of Discounted to Statutory Reserves:	0.9199	0.9245

Arkansas Liability Loss + ALAE Reserve as of 12/09 x 1.126 =	4,195,612
Arkansas Liability Loss + ALAE Reserve as of 12/10 x 1.126 =	3,985,399

Deduction for Federal Taxes Payable =	(12,310)
.35 x [3985399 - 4195612 - (3985399 x 0.9245) + (4195612 x 0.9199)]	

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Calculation of Investment Income Adjustment Factors
Surplus Allocation

	<u>2008</u>	<u>2009</u>	<u>2010</u>
1. Year End Property Casualty Policyholder Surplus	20,858,817,016	22,537,881,673	19,510,628,060
2. Direct Written Premium	21,807,760,458	21,409,548,233	21,541,288,707
3. Premium to Surplus Ratio	1.05	0.95	1.10
4. Three Year Average			1.03
5. Earned Premium			8,515,903
6. Allocated Equity			8,241,000
7. Target Return on Equity			15.0%
8. Return on Earned Premium			14.5%

The average rate of return is based on the three year average ratio of net investment income to invested assets.

Source: Annual Statement

	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>Total</u>
1. Net Investment Income Earned	3,574,998,236	2,891,400,227	3,211,248,419	9,677,646,882
2. Net Realized Capital Gains	(425,622,764)	(260,109,058)	(146,038,854)	(831,770,676)
3. Invested Assets	66,119,523,020	65,839,247,614	64,670,591,711	196,629,362,345
4. Ratio	4.8%	4.0%	4.7%	4.5%

Federal Income Tax Provision

Detailed below is the calculation of the federal income tax rate on net investment income earned for The Travelers Property Casualty Corp. for 2010

	(In Thousands)
1. Statutory net investment income	4,641,433
2. Dividends from Affiliates	(1,742,056)
3. Tax exempt interest	(1,577,345)
4. 70% Dividends received deduction	(6,138)
5. 42% Dividends received deduction	(2,059)
6. 15% Proration adj. on TEI	237,526
7. Other Adjustments	(9,554)
8. Taxable net investment income (1+2+3+4+5+6+7)	1,541,807
9. Tax on net investment income (8 x .35)	539,632
10. FIT rate on NII (9 / 1)	11.6%

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THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Revision to Base Rates
Current Factors

BASE CLASS PREMIUM TABLE: FORM HO-3

Territory	Super Preferred	Preferred	Regular	Near Standard
1	1,066	1,396	1,689	2,534
2	1,012	1,326	1,633	2,450
3	918	1,203	1,454	2,182
4	618	809	995	1,494
5	903	1,184	1,456	2,187
6	637	835	1,029	1,543
7	637	835	1,029	1,543
8	903	1,184	1,456	2,187
9	902	1,181	1,429	2,144
10	988	1,294	1,636	2,454
11	902	1,181	1,429	2,144
12	878	1,147	1,413	2,121
13	969	1,271	1,565	2,348
14	920	1,202	1,521	2,284
15	700	917	1,128	1,694
16	1,153	1,507	1,823	2,734
17	1,117	1,463	1,850	2,774
18	1,159	1,518	1,833	2,751
19	902	1,181	1,429	2,144
20	1,012	1,326	1,633	2,450
21	876	1,148	1,388	2,083
22	642	842	1,016	1,528
23	700	917	1,128	1,694
24	927	1,216	1,497	2,246
25	943	1,235	1,494	2,241
26	625	820	1,008	1,515
27	938	1,229	1,516	2,274
28	928	1,214	1,465	2,201
29	988	1,294	1,636	2,454
33	938	1,227	1,551	2,328
37	902	1,181	1,429	2,144
38	1,066	1,396	1,689	2,534
39	994	1,303	1,577	2,363
40	988	1,292	1,633	2,450
44	1,035	1,353	1,711	2,566
45	988	1,291	1,562	2,343
46	902	1,181	1,429	2,144
47	976	1,275	1,613	2,421
48	945	1,238	1,565	2,347
49	1,096	1,437	1,769	2,655
50	769	1,007	1,217	1,827
51	903	1,184	1,456	2,187
52	903	1,184	1,456	2,187
53	1,117	1,463	1,850	2,774
54	1,238	1,623	1,961	2,941

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THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Revision to Base Rates
Current Factors

BASE CLASS PREMIUM TABLE: FORM HO-3

Territory	Super Preferred	Preferred	Regular	Near Standard
55	902	1,181	1,429	2,144
56	927	1,216	1,497	2,246
57	945	1,238	1,565	2,347
58	927	1,216	1,497	2,246
59	599	784	990	1,486
60	682	893	1,100	1,652
61	910	1,194	1,442	2,163
62	1,031	1,350	1,708	2,561
63	902	1,181	1,429	2,144
64	1,057	1,385	1,704	2,558
65	927	1,216	1,497	2,246
66	902	1,181	1,429	2,144
67	690	903	1,111	1,666
68	1,016	1,328	1,606	2,410
69	936	1,224	1,481	2,220
70	741	973	1,196	1,793
71	920	1,201	1,481	2,222
72	927	1,216	1,497	2,246
73	966	1,264	1,557	2,338
74	945	1,238	1,565	2,347
75	902	1,181	1,429	2,144
76	969	1,271	1,565	2,348
77	679	889	1,125	1,686
78	800	1,044	1,288	1,933
79	589	770	975	1,461
80	867	1,134	1,370	2,058
81	902	1,181	1,429	2,144
82	927	1,216	1,497	2,246
83	734	960	1,184	1,774
84	734	960	1,184	1,774

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Revision to Base Rates
Proposed Factors

BASE CLASS PREMIUM TABLE: FORM HO-3

Territory	Super Preferred	Preferred	Regular	Near Standard
1	1,235	1,617	1,957	2,936
2	1,172	1,536	1,892	2,838
3	1,026	1,344	1,624	2,438
4	729	954	1,174	1,762
5	1,009	1,323	1,627	2,443
6	737	967	1,191	1,786
7	712	933	1,150	1,724
8	1,009	1,323	1,627	2,443
9	1,045	1,368	1,656	2,484
10	1,145	1,499	1,895	2,843
11	1,064	1,393	1,686	2,529
12	1,017	1,329	1,637	2,457
13	1,123	1,472	1,813	2,720
14	1,066	1,393	1,762	2,646
15	779	1,021	1,256	1,886
16	1,360	1,778	2,151	3,225
17	1,244	1,629	2,060	3,088
18	1,367	1,791	2,162	3,245
19	1,045	1,368	1,656	2,484
20	1,172	1,536	1,892	2,838
21	1,015	1,330	1,608	2,413
22	743	975	1,176	1,769
23	779	1,021	1,256	1,886
24	1,032	1,354	1,667	2,501
25	1,054	1,380	1,669	2,504
26	696	913	1,122	1,687
27	1,087	1,424	1,756	2,634
28	1,095	1,432	1,728	2,596
29	1,145	1,499	1,895	2,843
33	1,087	1,422	1,797	2,697
37	1,008	1,319	1,596	2,395
38	1,191	1,560	1,887	2,831
39	1,152	1,510	1,827	2,738
40	1,145	1,497	1,892	2,838
44	1,199	1,567	1,982	2,973
45	1,166	1,523	1,843	2,764
46	1,045	1,368	1,656	2,484
47	1,131	1,477	1,869	2,805
48	1,095	1,434	1,813	2,719
49	1,270	1,665	2,049	3,076
50	856	1,121	1,355	2,034
51	1,009	1,323	1,627	2,443
52	1,009	1,323	1,627	2,443
53	1,294	1,695	2,143	3,214
54	1,460	1,915	2,313	3,469

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THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Revision to Base Rates
Proposed Factors

BASE CLASS PREMIUM TABLE: FORM HO-3

Territory	Super Preferred	Preferred	Regular	Near Standard
55	1,045	1,368	1,656	2,484
56	1,074	1,409	1,734	2,602
57	1,095	1,434	1,813	2,719
58	1,032	1,354	1,667	2,501
59	693	908	1,146	1,720
60	759	994	1,225	1,839
61	1,054	1,383	1,671	2,506
62	1,194	1,564	1,979	2,967
63	1,045	1,368	1,656	2,484
64	1,225	1,605	1,974	2,964
65	1,032	1,354	1,667	2,501
66	1,045	1,368	1,656	2,484
67	827	1,083	1,332	1,998
68	1,199	1,567	1,895	2,843
69	1,084	1,418	1,716	2,572
70	825	1,083	1,332	1,996
71	1,066	1,391	1,716	2,574
72	1,074	1,409	1,734	2,602
73	1,076	1,407	1,734	2,603
74	1,095	1,434	1,813	2,719
75	1,008	1,319	1,596	2,395
76	1,123	1,472	1,813	2,720
77	786	1,029	1,302	1,952
78	927	1,210	1,492	2,239
79	695	908	1,150	1,723
80	965	1,263	1,525	2,291
81	1,045	1,368	1,656	2,484
82	1,074	1,409	1,734	2,602
83	850	1,112	1,372	2,055
84	817	1,069	1,318	1,975

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Revision to Base Rates
Current Factors

BASE CLASS PREMIUM TABLE: FORM HO-4

Territory	Preferred	Regular	Near Standard
1	146	169	253
2	153	180	268
3	146	169	252
4	141	160	242
5	146	169	252
6	146	169	252
7	146	169	252
8	146	169	252
9	146	169	252
10	146	169	252
11	146	169	252
12	144	167	249
13	146	169	252
14	146	169	252
15	144	167	248
16	158	186	278
17	146	169	252
18	153	179	267
19	146	169	252
20	146	169	252
21	148	169	253
22	146	169	252
23	144	167	248
24	146	169	252
25	146	169	252
26	145	168	250
27	148	169	253
28	146	169	252
29	146	169	252
33	146	169	252
37	142	165	247
38	146	169	252
39	148	170	254
40	149	176	264
44	146	169	252
45	146	169	252
46	146	169	252
47	151	176	263
48	146	169	252
49	146	169	252
50	146	168	252
51	146	169	252
52	146	169	252
53	146	169	252
54	158	186	278

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Revision to Base Rates
Current Factors

BASE CLASS PREMIUM TABLE: FORM HO-4

Territory	Preferred	Regular	Near Standard
55	146	169	252
56	146	169	252
57	141	163	243
58	141	163	243
59	141	163	243
60	141	163	243
61	141	163	243
62	141	163	243
63	154	179	267
64	141	163	243
65	141	163	243
66	142	164	245
67	143	163	245
68	141	163	243
69	154	179	267
70	139	160	238
71	141	163	243
72	141	163	243
73	141	163	243
74	141	163	243
75	141	163	243
76	141	163	243
77	141	163	243
78	141	163	243
79	140	159	239
80	140	160	240
81	141	163	243
82	141	163	243
83	141	163	243
84	146	169	252

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Revision to Base Rates
Proposed Factors

BASE CLASS PREMIUM TABLE: FORM HO-4

Territory	Preferred	Regular	Near Standard
1	161	186	278
2	168	198	295
3	161	186	277
4	155	176	266
5	161	186	277
6	161	186	277
7	161	186	277
8	161	186	277
9	161	186	277
10	161	186	277
11	161	186	277
12	158	184	274
13	161	186	277
14	161	186	277
15	158	184	273
16	174	205	306
17	161	186	277
18	168	197	294
19	161	186	277
20	161	186	277
21	163	186	278
22	161	186	277
23	158	184	273
24	161	186	277
25	161	186	277
26	160	185	275
27	163	186	278
28	161	186	277
29	161	186	277
33	161	186	277
37	156	182	272
38	161	186	277
39	163	187	279
40	164	194	290
44	161	186	277
45	161	186	277
46	161	186	277
47	166	194	289
48	161	186	277
49	161	186	277
50	161	185	277
51	161	186	277
52	161	186	277
53	161	186	277
54	174	205	306

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THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Revision to Base Rates
Proposed Factors

BASE CLASS PREMIUM TABLE: FORM HO-4

Territory	Preferred	Regular	Near Standard
55	161	186	277
56	161	186	277
57	155	179	267
58	155	179	267
59	155	179	267
60	155	179	267
61	155	179	267
62	155	179	267
63	169	197	294
64	155	179	267
65	155	179	267
66	156	180	270
67	157	179	270
68	155	179	267
69	169	197	294
70	153	176	262
71	155	179	267
72	155	179	267
73	155	179	267
74	155	179	267
75	155	179	267
76	155	179	267
77	155	179	267
78	155	179	267
79	154	175	263
80	154	176	264
81	155	179	267
82	155	179	267
83	155	179	267
84	161	186	277

ARKANSAS HOMEOWNERS

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Revision to General Rules

Current Rule

GENERAL RULES

The Homeowners Policy Program provides property and liability coverages using the forms and endorsements specified in this Manual. This Manual contains the rules and classifications governing the writing of the Homeowners policy. [This program is closed for new business. Continue to use this rating plan to renew in force policies.](#)

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
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Revision to General Rules

Proposed Rule

GENERAL RULES

The Homeowners Policy Program provides property and liability coverages using the forms and endorsements specified in this Manual. This Manual contains the rules and classifications governing the writing of the Homeowners policy. This program is closed for new business. Continue to use this rating plan to renew in force policies.

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
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Revision to Rule 301: Base Premium Computation

Current Rule

301. BASE PREMIUM COMPUTATION

(Parts A through H remain unchanged.)

I. POLICY PREMIUM

1. Reduce the TOTAL PREMIUM by applying in order the following credits, if applicable, ~~subject to the maximum policy credit in Rule 311:~~
 - a. Apply the Loss Free Customer Credit to the TOTAL PREMIUM. See Rule 414.
 - b. Apply the Account Credit to the premium developed in Rule 301.I.1.a above. See Rule 409.
 - c. Apply the Premium Level Credit to the premium developed in 301.I.1.b above. See Applicable Company Deviation Page.
2. ~~Increase the premium developed in 301.I.1 above by the following surcharge amount if applicable:~~
 - Apply Loss Surcharge, if applicable, to the premium developed in 301.I.1 above. See Rule 416.
3. Add the amount calculated under the Maximum Policy Credit Rule (Rule 311) to the premium developed in 301.I.2 above. The resulting premium is the POLICY PREMIUM.

Note:

1. ~~The POLICY PREMIUM calculated above may be subject to a Minimum Premium. See Rule 211.~~
2. Premium for Supplemental Identity Fraud Expense Reimbursement Coverage, Personal Liability Umbrella Supplement, Valuable Items Plus endorsement Floater Supplement, Workers Compensation and state specific taxes and surcharges (if applicable) will may be added to the POLICY PREMIUM before billing, but they do not affect the computation of the POLICY PREMIUM.
2. Policy premium may be subject to a minimum premium - See Rule 211.

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Revision to Rule 301: Base Premium Computation

Proposed Rule

301. BASE PREMIUM COMPUTATION

(Parts A through H remain unchanged.)

I. POLICY PREMIUM

1. Reduce the TOTAL PREMIUM by applying in order the following credits, if applicable:
 - a. Apply the Loss Free Customer Credit to the TOTAL PREMIUM. See Rule 414.
 - b. Apply the Account Credit to the premium developed in Rule 301.I.1.a above. See Rule 409.
 - c. Apply the Premium Level Credit to the premium developed in 301.I.1.b above. See applicable Company Deviation Page.
2. Apply Loss Surcharge, if applicable, to the premium developed in 301.I.1 above. See Rule 416.
3. Add the amount calculated under the Maximum Policy Credit Rule (Rule 311) to the premium developed in 301.I.2 above. The resulting premium is the POLICY PREMIUM.

Note:

1. Premium for Supplemental Identity Fraud Expense Reimbursement Coverage, Personal Liability Umbrella supplement, Valuable Items Plus endorsement, Workers Compensation and state specific taxes and surcharges (if applicable) will be added to the POLICY PREMIUM before billing, but they do not affect the computation of the POLICY PREMIUM.
2. Policy premium may be subject to a minimum premium - See Rule 211.

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Revision to Rule 311: Maximum Policy Credit

Current Rule

311. MAXIMUM POLICY CREDIT

All Forms

The following maximum credits apply to all Homeowners policies:

	New Business	Renewal Business
Super Preferred, Preferred, Regular and Near Standard	N/A	60%

~~New business: 60%~~

~~Renewal business: 60%~~

Apply all applicable credits*. When if the percentage sum of all applicable credits exceeds the maximum percentage allowed (as shown in the table above), the maximum policy credit applies.

To determine the maximum policy credit, multiply the excess percentage (i.e. the difference between the percentage sum of all applicable credits minus the applicable maximum percentage shown above) by the BASE PREMIUM (as determined in 301.A.1.n or 301.A.2.m.). Apply the result as provided in Rule 301.I to determine the POLICY PREMIUM.

*The maximum policy credit calculation does not apply to include account eCredits, aDeductible eCredits, or the bHome bBuyer eCredit and Premium Level Credits; these credits apply on their own in accordance with their applicable rules.

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Revision to Rule 311: Maximum Policy Credit

Proposed Rule

311. MAXIMUM POLICY CREDIT

All Forms

The following maximum credits apply to all Homeowners policies:

	New Business	Renewal Business
Super Preferred, Preferred, Regular and Near Standard	N/A	60%

Apply all applicable credits*. If the percentage sum of all applicable credits exceeds the maximum percentage allowed (as shown in the table above), the maximum policy credit applies.

To determine the maximum policy credit, multiply the excess percentage (i.e. the difference between the percentage sum of all applicable credits minus the applicable maximum percentage shown above) by the BASE PREMIUM (as determined in 301.A.1.n or 301.A.2.m.). Apply the result as provided in Rule 301.I to determine the POLICY PREMIUM.

*The maximum policy credit calculation does not include Account Credits, Deductible Credits, Home Buyer Credit and Premium Level Credits; these credits apply on their own in accordance with their applicable rules.

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Revision to Rule 414: Loss Free Customer Credit

Current Rule

414. LOSS FREE CUSTOMER CREDIT

The Loss Free Customer Credit is applicable to all Homeowners policies if the account has been loss free for three or more years. If a claim that has caused the credit to be suspended is closed without payment, the credit will be resumed at renewal. This credit is applicable for both new and renewal business. For the purposes of this rule, a policy meeting the following conditions in the last three years, at the current or previous residence, would meet the definition of being "loss free":

a claim where an amount less than \$500 has been paid on the policy, or
two or more claims where an amount has been paid on the policy, however, the aggregate for these claims is less than \$500

The credit is applied at the new business or renewal date and is only removed at the next applicable policy renewal after a qualifying applicable loss.

The Homeowners account must be "loss free" for three subsequent renewals following an applicable loss. The credit is applied at the time of the fourth policy renewal.

Note: When a loss occurs prior to the renewal effective date but after the renewal is issued, the credit is removed for the following three renewal periods.

~~The premium credit shown below is applied~~ Apply the applicable Loss Free Customer Credit (as shown below) to the TOTAL PREMIUM as described in Rule 301.1.1.a, including all endorsements and upgraded coverage, but not including charges for Personal Liability Umbrella Supplement, Valuable Items -Plus endorsement, Identity Fraud Expense Reimbursement Coverage, Workers Compensation endorsement, or any regulatory or governmental assessments of any type.

~~Number of Years~~ ~~Loss Free Percentage Credit~~
~~Three years or greater~~ ~~18%~~

	<u>Number of Years Loss Free</u>	<u>Percentage of Credit</u>
<u>Super Preferred, Preferred, Regular and Near Standard</u>	<u>Three years or greater</u>	<u>18%</u>

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Revision to Rule 414: Loss Free Customer Credit

Proposed Rule

414.LOSS FREE CUSTOMER CREDIT

The Loss Free Customer Credit is applicable to all Homeowners policies if the account has been loss free for three or more years. If a claim that has caused the credit to be suspended is closed without payment, the credit will be resumed at renewal. This credit is applicable for both new and renewal business.

For the purposes of this rule, a policy meeting the following conditions in the last three years, at the current or previous residence, would meet the definition of being "loss free":

a claim where an amount less than \$500 has been paid on the policy, or
two or more claims where an amount has been paid on the policy, however, the aggregate for these claims is less than \$500

The credit is applied at the new business or renewal date and is only removed at the next applicable policy renewal after a qualifying applicable loss.

The Homeowners account must be "loss free" for three subsequent renewals following an applicable loss. The credit is applied at the time of the fourth policy renewal.

Note: When a loss occurs prior to the renewal effective date but after the renewal is issued, the credit is removed for the following three renewal periods.

Apply the applicable Loss Free Customer Credit (as shown below) to the TOTAL PREMIUM as described in Rule 301 I.1. a, including all endorsements and upgraded coverage, but not including charges for Personal Liability Umbrella Supplement, Valuable Items -Plus endorsement, Identity Fraud Expense Reimbursement Coverage, Workers Compensation endorsement, or any regulatory or governmental assessments of any type.

	Number of Years Loss Free	Percentage of Credit
Super Preferred, Preferred, Regular and Near Standard	Three years or greater	18%

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Revision to Rule 416: Loss Surcharge

Current Rule

416. LOSS SURCHARGE

If a policyholder has one or more chargeable losses in last three years, at the current or previous residence, including theft, for which the Travelers or any other company has an incurred loss of \$500 or more (excluding the deductible), the following surcharge is applied to the policy at New Business and/or Renewal. The three year experience period will be calculated from the current new business and/or renewal process date.

The policyholder qualifies for a policy age adjustment if the Homeowners policy has been written with a Travelers affiliated company for 6 or more consecutive years.

The amount of the surcharge is determined by adding together the factors listed below based on the number and types of losses, and applying the appropriate policy age adjustment factor to the base loss surcharge factor.

The following types of losses are not considered chargeable:

- Weather related losses
- Designated Cat losses
- Closed without payment
- Valuable Items Plus, Personal Liability Umbrella Supplement, Identity Fraud Expense Reimbursement Coverage and Workers Compensation losses.

Loss Factors For Chargeable Claims:

Number of Claims	1	2	3	4+
Fire	.40	1.10	2.10	3.10
Water	.15	.40	.90	1.40
All Other	.15	.40	.90	1.40

The surcharge factors are additive. (e.g., 1 Fire Loss (.40) + 2 All Other Losses (.40) = .80 surcharge.)

Policy Age Factor:

Policy Age	Factor
0-5 years	1.00
6-10 years	.90
11-15 years	.85
16+ years	.80

Example: A policy holder who has been with the Travelers for 8 years suffers two losses, one fire and the other, water, non-weather. The loss surcharge factor = (.40+.15) = .55. Multiply the surcharge factor by the policy age factor. Adjusted loss surcharge factor = .55 * .9 = .50

Apply The applicable adjusted Loss Surcharge (as shown above) is applied to the TOTAL PREMIUM as describe in Rule 301.1.2 total policy premium including all endorsements and upgraded coverage, but not including charges for Valuable Items Plus endorsement, Personal Liability Umbrella Supplement, Identity Fraud Expense Reimbursement Coverage, Workers Compensation or any Regulatory or Governmental Assessments of any type.

ARKANSAS HOMEOWNERS

THE STANDARD FIRE INSURANCE COMPANY
THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT
THE TRAVELERS INDEMNITY COMPANY OF AMERICA

Revision to Rule 416: Loss Surcharge

Proposed Rule

416. LOSS SURCHARGE

If a policyholder has one or more chargeable losses in last three years, at the current or previous residence, including theft, for which the Travelers or any other company has an incurred loss of \$500 or more (excluding the deductible), the following surcharge is applied to the policy at New Business and/or Renewal. The three year experience period will be calculated from the current new business and/or renewal process date.

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- Weather related losses
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- Closed without payment
- Valuable Items Plus, Personal Liability Umbrella Supplement, Identity Fraud Expense Reimbursement Coverage and Workers Compensation losses.

Loss Factors For Chargeable Claims:

Number of Claims	1	2	3	4+
Fire	.40	1.10	2.10	3.10
Water	.15	.40	.90	1.40
All Other	.15	.40	.90	1.40

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11-15 years	.85
16+ years	.80

Example: A policy holder who has been with the Travelers for 8 years suffers two losses, one fire and the other, water, non-weather. The loss surcharge factor = (.40 + .15) = .55. Multiply the surcharge factor by the policy age factor. Adjusted loss surcharge factor = .55 * .9 = .50

Apply the applicable adjusted Loss Surcharge (as shown above) to the TOTAL PREMIUM as describe in Rule 301.I.2 including all endorsements and upgraded coverage, but not including charges for Valuable Items Plus endorsement, Personal Liability Umbrella Supplement, Identity Fraud Expense Reimbursement Coverage, Workers Compensation or any Regulatory or Governmental Assessments of any type.

ARKANSAS HOMEOWNERS

THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT

Revision to Company Exception Page

Current Rule

The forms, rules and rates of The Standard Fire Insurance Company apply unless otherwise noted below.

301. BASE PREMIUM COMPUTATION:

Develop the applicable TOTAL PREMIUM as provided for in Rule 301, Part H. for the Travelers Homeowners General Rules.

Apply the Premium Level Credit as described in Rule 301.I.1.c.

Use the pricing factor shown below ~~as provided for in Rule 301, Part I, for~~ Premium Level Credit:

<u>Tier</u>	<u>Pricing Factor</u>
<u>Pricing Factor:</u>	
<u>Super Preferred, Preferred, Regular and Near Standard</u>	.93

Valuable Items Supplement:

1. The Pricing Factor does not apply.
2. The Account Credit and the Loss Free Credit do not apply.

Personal Liability Supplement (PLUS):

1. The Pricing Factor does not apply.
2. The Account Credit and the Loss Free Credit do not apply.

Earthquake Coverage (HA-54 and HA-54MV):

1. The Pricing Factor does not apply.

ARKANSAS HOMEOWNERS

THE AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT

Revision to Company Exception Page

Proposed Rule

The forms, rules and rates of The Standard Fire Insurance Company apply unless otherwise noted below.

301. BASE PREMIUM COMPUTATION:

Develop the applicable TOTAL PREMIUM as provided for in Rule 301, Part H. for the Travelers Homeowners General Rules.

Apply the Premium Level Credit as described in Rule 301.I.1.c.

Use the pricing factor shown below for Premium Level Credit:

Tier	Pricing Factor
Super Preferred, Preferred, Regular and Near Standard	.93

Valuable Items Supplement:

1. The Pricing Factor does not apply.
2. The Account Credit and the Loss Free Credit do not apply.

Personal Liability Supplement (PLUS):

1. The Pricing Factor does not apply.
2. The Account Credit and the Loss Free Credit do not apply.

Earthquake Coverage (HA-54 and HA-54MV):

1. The Pricing Factor does not apply.

Arkansas DOI Objection Response Letter
SERFF Tracking: TRVA-128144755
Received: March 7, 2012
Responded: March 9, 2012

Objection 1

Comments: HPCS-Homeowners Premium Comparison Survey (Supporting Document). The Excel version of the survey must not be altered in anyway. Worksheets have been added. Please re-submit using one worksheet per company and do not change the tab name of the worksheet. Please submit only one worksheet per company using the "regular" pricing tier.

Response: Please see the attached documents for the updated HPCS forms.

Objection 2

Comments: Explain the impact if the policies written in these three companies are rolled into the Quantum new business program.

Response: The Travelers Legacy Homeowners product is a different class plan than the Quantum Homeowners product. These products have different product features, rates, rating variables, and policy forms.

At this time, we have no intention of converting policies into our Quantum program. However, should we at some point in the future determine that we would like to convert our Legacy policies to Quantum, we would be sure to engage the Department of Insurance, and seek your guidance on our approach.

Objection 3

Comments: There are 3 companies, base rates shown for Standard Fire, a company deviation for Automobile Ins Co of Hartford. Explain how Travelers Indemnity rates/premiums are calculated.

Response: Our filing only included pages with rules changes. The company exception page for The Travelers Indemnity Company had no change with this filing. The rates/premium for this writing company are calculated based on the following rules:

The forms, rules, and rates of The Standard Fire Insurance Company apply unless otherwise noted below.

301. BASE PREMIUM COMPUTATION:

Develop the applicable TOTAL PREMIUM as provided for in Rule 301, Part H. of the Travelers Homeowners General Rules.

Use the pricing factor shown below for The Travelers Indemnity Company of America:

Pricing Factor: 1.00

Valuable Items Supplement:

1. The Pricing Factor does not apply.
2. The Account Credit and the Loss Free Credit do not apply.

Personal Liability Supplement (PLUS):

1. The Pricing Factor does not apply.
2. The Account Credit and the Loss Free Credit do not apply.

Earthquake Coverage (HA-54 and HA-54MV):

1. The Pricing Factor does not apply.

SERFF Tracking Number: TRVA-128144755 State: Arkansas
 First Filing Company: The Automobile Insurance Company of Hartford, State Tracking Number:
 Connecticut, ...
 Company Tracking Number: 2012-03-0012
 TOI: 04.0 Homeowners Sub-TOI: 04.0000 Homeowners Sub-TOI Combinations
 Product Name: Legacy Homeowners
 Project Name/Number: 413306/2012-03-0012

Superseded Schedule Items

Please note that all items on the following pages are items, which have been replaced by a newer version. The newest version is located with the appropriate schedule on previous pages. These items are in date order with most recent first.

Creation Date:	Schedule	Schedule Item Name	Replacement Creation Date	Attached Document(s)
03/06/2012	Supporting Document	HPCS-Homeowners Premium Comparison Survey	03/09/2012	AR HOSurvey-HPCS-AICH.xls AR HOSurvey-HPCS- SFI.xls AR HOSurvey-HPCS- TIA.xls