

State: Arkansas Filing Company: Fidelity National Property and Casualty Insurance Company
 TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
 Product Name: Homeowners
 Project Name/Number: Rate and Rule Revision/

Filing at a Glance

Company: Fidelity National Property and Casualty Insurance Company
 Product Name: Homeowners
 State: Arkansas
 TOI: 04.0 Homeowners
 Sub-TOI: 04.0000 Homeowners Sub-TOI Combinations
 Filing Type: Rate/Rule
 Date Submitted: 08/12/2013
 SERFF Tr Num: FDLY-129098842
 SERFF Status: Closed-Filed
 State Tr Num:
 State Status:
 Co Tr Num: AR-HOME-RR-2013
 Effective Date 12/01/2013
 Requested (New):
 Effective Date 01/20/2014
 Requested (Renewal):
 Author(s): Linda Kinney
 Reviewer(s): Becky Harrington (primary)
 Disposition Date: 09/18/2013
 Disposition Status: Filed
 Effective Date (New): 12/01/2013
 Effective Date (Renewal): 01/20/2014

State Filing Description:
 referred to Commissioner; reviewed 9/11/13

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name: Homeowners

Project Name/Number: Rate and Rule Revision/

General Information

Project Name: Rate and Rule Revision Status of Filing in Domicile:
 Project Number: Domicile Status Comments:
 Reference Organization: Reference Number:
 Reference Title: Advisory Org. Circular:
 Filing Status Changed: 09/18/2013
 State Status Changed: 09/11/2013 Deemer Date:
 Created By: Linda Kinney Submitted By: Linda Kinney
 Corresponding Filing Tracking Number:

Filing Description:

Enclosed, as an Independent filing for Fidelity National Property and Casualty Insurance Company (FNPAC), is a revision to the Multi-Peril Homeowners Program. Please refer to Exhibit I, Actuarial Memorandum, and Exhibit II, Summary of Rate and Rule Revisions for an itemized list of changes to the current sales manual.

To the best of our knowledge, the enclosed material conforms to all departmental requirements. If you have any questions concerning this filing, please contact me toll-free at 1-800-849-6140, ext. 7380 or e-mail at the address below.

Sincerely,
 Linda Kinney, CIC
 Product Analyst Supervisor
 Pricing Department
 linda.kinney@pandcins.com

Company and Contact

Filing Contact Information

Linda Kinney, Product Analyst Supervisor linda.kinney@fnf.com
 4905 Belfort Road 904-997-7380 [Phone]
 Suite 110 904-472-2563 [FAX]
 Jacksonville, FL 32256

Filing Company Information

Fidelity National Property and Casualty Insurance Company	CoCode: 16578	State of Domicile: New York
P.O. Box 45126	Group Code: 4765	Company Type:
Jacksonville, FL 32232-5126	Group Name: WBL Group	State ID Number:
(904) 997-7380 ext. [Phone]	FEIN Number: 16-0986300	

Filing Fees

Fee Required?	Yes
Fee Amount:	\$100.00
Retaliatory?	No
Fee Explanation:	\$100 for each independent rate filing
Per Company:	No

State: Arkansas

Filing Company: Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name: Homeowners

Project Name/Number: Rate and Rule Revision/

Company	Amount	Date Processed	Transaction #
Fidelity National Property and Casualty Insurance Company	\$100.00	08/12/2013	72857911

State: Arkansas
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/
Filing Company: Fidelity National Property and Casualty Insurance Company

Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Filed	Becky Harrington	09/18/2013	09/18/2013

Objection Letters and Response Letters

Objection Letters

Status	Created By	Created On	Date Submitted
Pending Industry Response	Becky Harrington	09/11/2013	09/11/2013
No response necessary	Becky Harrington	08/16/2013	08/16/2013
Pending Industry Response	Becky Harrington	08/14/2013	08/14/2013

Response Letters

Responded By	Created On	Date Submitted
Linda Kinney	09/16/2013	09/16/2013
Linda Kinney	09/16/2013	09/16/2013
Linda Kinney	08/16/2013	08/16/2013

Amendments

Schedule	Schedule Item Name	Created By	Created On	Date Submitted
Supporting Document	Exhibit XV - Uncapped Rate Impact	Linda Kinney	09/18/2013	09/18/2013

Filing Notes

Subject	Note Type	Created By	Created On	Date Submitted
Disruption	Note To Filer	Becky Harrington	09/18/2013	09/18/2013
Status update	Note To Filer	Becky Harrington	09/04/2013	09/04/2013
Commissioner's review	Note To Filer	Becky Harrington	08/16/2013	08/16/2013

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
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Disposition

Disposition Date: 09/18/2013

Effective Date (New): 12/01/2013

Effective Date (Renewal): 01/20/2014

Status: Filed

Comment:

Company Name:	Overall % Indicated Change:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Written Premium for this Program:	Maximum % Change (where req'd):	Minimum % Change (where req'd):
Fidelity National Property and Casualty Insurance Company	60.000%	23.900%	\$67,967	263	\$283,196	%	%

Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Form RF-2 Loss Costs Only (not for workers' compensation)	Filed	Yes
Supporting Document	H-1 Homeowners Abstract	Filed	Yes
Supporting Document (revised)	HPCS-Homeowners Premium Comparison Survey	Filed	Yes
Supporting Document	HPCS-Homeowners Premium Comparison Survey		Yes
Supporting Document (revised)	NAIC loss cost data entry document	Filed	Yes
Supporting Document	NAIC loss cost data entry document		Yes
Supporting Document (revised)	Exhibits A-1 through A-12.4 - Rate Level Indication	Filed	Yes
Supporting Document	Exhibits A-1 through A-12.4 - Rate Level Indication		Yes
Supporting Document	Exhibits A-1 through A-12.4 - Rate Level Indication		Yes
Supporting Document (revised)	Exhibit I - Actuarial Memorandum	Filed	Yes
Supporting Document	Exhibit I - Actuarial Memorandum		Yes

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Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Exhibit I - Actuarial Memorandum		Yes
Supporting Document (revised)	Exhibit II - Summary of Rate and Rule Revisions	Filed	Yes
Supporting Document	Exhibit II - Summary of Rate and Rule Revisions		Yes
Supporting Document	Exhibit III - Loss Cost and Average Premium - Accident Year	Filed	Yes
Supporting Document	Exhibit IV - Accident Year Loss Ratios	Filed	Yes
Supporting Document	Exhibit V - Estimated Rate Change - By Form	Filed	Yes
Supporting Document	Exhibit VI - Base Rate Revision - By Territory and Form	Filed	Yes
Supporting Document	Exhibit VII - Amount of Insurance Relativities Revision - HO 00 03, HO 00 05 and HO 00 08	Filed	Yes
Supporting Document	Exhibit VIII - Percentage Discounts, Charges and Options Revisions	Filed	Yes
Supporting Document	Exhibit IX - Flat Dollar Discounts, Charges and Options Revisions	Filed	Yes
Supporting Document	Exhibit X - Base Rate Determination using ISO Loss Cost Data - HO 00 03	Filed	Yes
Supporting Document	Exhibit XI - Average Policy Premium - HO 00 04	Filed	Yes
Supporting Document	Exhibit XII - Average Policy Premium - HO 00 06	Filed	Yes
Supporting Document	Exhibit XIII - Public Protection Classification Revisions	Filed	Yes
Supporting Document (revised)	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium	Filed	Yes
Supporting Document	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium		Yes
Supporting Document	Exhibit XV - Uncapped Rate Impact	Filed	Yes
Rate (revised)	Sales Manual	Filed	Yes

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

Schedule	Schedule Item	Schedule Item Status	Public Access
Rate	Sales Manual		Yes
Rate (revised)	Base Rates and Relativities	Filed	Yes
Rate	Base Rates and Relativities		Yes

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Product Name: Homeowners
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Objection Letter

Objection Letter Status	Pending Industry Response
Objection Letter Date	09/11/2013
Submitted Date	09/11/2013
Respond By Date	

Dear Linda Kinney,

Introduction:

This will acknowledge review of the requested increase by the Commissioner.

Please amend the overall increase amount to 25% with individual increases limited to no more than 30%.

Provide revised effective dates if necessary. Provide a revised HPCS.

Conclusion:

NOTICE regarding, corrections to filings and scrivener's Errors:

Arkansas does not allow the re-opening of closed filings for corrections, changes in effective dates, scrivener's errors, amendments or substantive changes. Please see the General Instructions for how these events will be handled after the effective date of the change."

Sincerely,

Becky Harrington

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TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Objection Letter

Objection Letter Status	No response necessary
Objection Letter Date	08/16/2013
Submitted Date	08/16/2013
Respond By Date	

Dear Linda Kinney,

Introduction:

This will acknowledge receipt of the recent response.

This filing is being referred to the Commissioner for review due to the requested increase amount being greater than 6%. Please do not respond at this time.

Conclusion:

NOTICE regarding, corrections to filings and scrivener's Errors:

Arkansas does not allow the re-opening of closed filings for corrections, changes in effective dates, scrivener's errors, amendments or substantive changes. Please see the General Instructions for how these events will be handled after the effective date of the change."

In accordance with Regulation 23, Section 7.A., this filing may not be implemented until 20 days after the requested amendment(s) and/or information is received.

Sincerely,

Becky Harrington

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Objection Letter

Objection Letter Status	Pending Industry Response
Objection Letter Date	08/14/2013
Submitted Date	08/14/2013
Respond By Date	

Dear Linda Kinney,

Introduction:

This will acknowledge receipt of the captioned filing.

Objection 1

- Exhibits A-1 through A-12.4 - Rate Level Indication (Supporting Document)

Comments: Please recalculate the catastrophe load using actual loss experience. AR is not allowing modeling for weather or CAT losses.

Objection 2

Comments: Please provide a disruption chart detailing the percentage changes for the insureds.

Conclusion:

NOTICE regarding, corrections to filings and scrivener's Errors:

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Sincerely,

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TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Response Letter

Response Letter Status	Submitted to State
Response Letter Date	09/16/2013
Submitted Date	09/16/2013

Dear Becky Harrington,

Introduction:

Response 1

Comments:

In response to the commissioners objection on 9/11/2013, we have amended our proposed homeowners revision with the following two changes. First, the modified proposal includes a Renewal Capping Provision of +30% which aims to limit policyholder impact to a maximum +30% increase while still allowing New Business rates to be closer to our indicated level. Please refer to Rule 11. "Capping Provision" on page R-3 of the sales manual. Second, the proposed HO3 Base Rates were reduced. Please refer to page RP-1 of the Base Rate and Relativities document. The combined effect of the +30% capping provision and lower base rates result in an overall increase of +23.9% for all forms combined.

The target effective dates will be changed to 12/1/2013 New and 1/20/2014 Renewal. Exhibits that were impacted by these changes have been updated and attached, including the HPCS.

Changed Items:

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Supporting Document Schedule Item Changes

Satisfied - Item:	HPCS-Homeowners Premium Comparison Survey
Comments:	
Attachment(s):	Homeowners Premium Comparison Survey Form.pdf Homeowners Premium Comparison Survey Form.xlsx
<i>Previous Version</i>	
Satisfied - Item:	<i>HPCS-Homeowners Premium Comparison Survey</i>
Comments:	
Attachment(s):	<i>Homeowenrs Premium Comparison Survey Form.pdf Homeowenrs Premium Comparison Survey Form.xlsx</i>

Satisfied - Item:	NAIC loss cost data entry document
Comments:	
Attachment(s):	FORM RF-1 Rate Filing Abstract.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>NAIC loss cost data entry document</i>
Comments:	
Attachment(s):	<i>FORM RF-1 Rate Filing Abstract.pdf</i>

Satisfied - Item:	Exhibits A-1 through A-12.4 - Rate Level Indication
Comments:	
Attachment(s):	Exhibit A-1 through A-12.4.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>
<i>Previous Version</i>	

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TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>

Satisfied - Item:	Exhibit I - Actuarial Memorandum
Comments:	
Attachment(s):	Exhibit I - AR Actuarial Memorandum.pdf

Previous Version

Satisfied - Item:	<i>Exhibit I - Actuarial Memorandum</i>
Comments:	
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Satisfied - Item:	<i>Exhibit I - Actuarial Memorandum</i>
Comments:	
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Satisfied - Item:	Exhibit II - Summary of Rate and Rule Revisions
Comments:	
Attachment(s):	Exhibit II - AR Summary of Rate and Rule Revisions.pdf

Previous Version

Satisfied - Item:	<i>Exhibit II - Summary of Rate and Rule Revisions</i>
Comments:	
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Satisfied - Item:	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium
Comments:	
Attachment(s):	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium.pdf

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

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Satisfied - Item:

Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium

Comments:

Attachment(s):

Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium.pdf

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Supporting Document Schedule Item Changes

Satisfied - Item:	HPCS-Homeowners Premium Comparison Survey
Comments:	
Attachment(s):	Homeowners Premium Comparison Survey Form.pdf Homeowners Premium Comparison Survey Form.xlsx
<i>Previous Version</i>	
Satisfied - Item:	<i>HPCS-Homeowners Premium Comparison Survey</i>
Comments:	
Attachment(s):	<i>Homeowenrs Premium Comparison Survey Form.pdf Homeowenrs Premium Comparison Survey Form.xlsx</i>

Satisfied - Item:	NAIC loss cost data entry document
Comments:	
Attachment(s):	FORM RF-1 Rate Filing Abstract.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>NAIC loss cost data entry document</i>
Comments:	
Attachment(s):	<i>FORM RF-1 Rate Filing Abstract.pdf</i>

Satisfied - Item:	Exhibits A-1 through A-12.4 - Rate Level Indication
Comments:	
Attachment(s):	Exhibit A-1 through A-12.4.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>
<i>Previous Version</i>	

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
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Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>

Satisfied - Item:	Exhibit I - Actuarial Memorandum
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SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

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Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium

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TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
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Comments:	
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Satisfied - Item:	Exhibits A-1 through A-12.4 - Rate Level Indication
Comments:	
Attachment(s):	Exhibit A-1 through A-12.4.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>
<i>Previous Version</i>	

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>

Satisfied - Item:	Exhibit I - Actuarial Memorandum
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SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

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04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

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Comments:	
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Satisfied - Item:	Exhibits A-1 through A-12.4 - Rate Level Indication
Comments:	
Attachment(s):	Exhibit A-1 through A-12.4.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>
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Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>

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FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

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Comments:	
Attachment(s):	<i>Homeowenrs Premium Comparison Survey Form.pdf Homeowenrs Premium Comparison Survey Form.xlsx</i>

Satisfied - Item:	NAIC loss cost data entry document
Comments:	
Attachment(s):	FORM RF-1 Rate Filing Abstract.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>NAIC loss cost data entry document</i>
Comments:	
Attachment(s):	<i>FORM RF-1 Rate Filing Abstract.pdf</i>

Satisfied - Item:	Exhibits A-1 through A-12.4 - Rate Level Indication
Comments:	
Attachment(s):	Exhibit A-1 through A-12.4.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>
<i>Previous Version</i>	

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>

Satisfied - Item:	Exhibit I - Actuarial Memorandum
Comments:	
Attachment(s):	Exhibit I - AR Actuarial Memorandum.pdf

Previous Version

Satisfied - Item:	<i>Exhibit I - Actuarial Memorandum</i>
Comments:	
Attachment(s):	<i>Exhibit I - AR Actuarial Memorandum.pdf</i>

Previous Version

Satisfied - Item:	<i>Exhibit I - Actuarial Memorandum</i>
Comments:	
Attachment(s):	<i>Exhibit I - AR Actuarial Memorandum.pdf</i>

Satisfied - Item:	Exhibit II - Summary of Rate and Rule Revisions
Comments:	
Attachment(s):	Exhibit II - AR Summary of Rate and Rule Revisions.pdf

Previous Version

Satisfied - Item:	<i>Exhibit II - Summary of Rate and Rule Revisions</i>
Comments:	
Attachment(s):	<i>Exhibit II - AR Summary of Rate and Rule Revisions.pdf</i>

Satisfied - Item:	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium
Comments:	
Attachment(s):	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium.pdf

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

Previous Version

Satisfied - Item:

Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium

Comments:

Attachment(s):

Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium.pdf

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Supporting Document Schedule Item Changes

Satisfied - Item:	HPCS-Homeowners Premium Comparison Survey
Comments:	
Attachment(s):	Homeowners Premium Comparison Survey Form.pdf Homeowners Premium Comparison Survey Form.xlsx
<i>Previous Version</i>	
Satisfied - Item:	<i>HPCS-Homeowners Premium Comparison Survey</i>
Comments:	
Attachment(s):	<i>Homeowenrs Premium Comparison Survey Form.pdf Homeowenrs Premium Comparison Survey Form.xlsx</i>

Satisfied - Item:	NAIC loss cost data entry document
Comments:	
Attachment(s):	FORM RF-1 Rate Filing Abstract.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>NAIC loss cost data entry document</i>
Comments:	
Attachment(s):	<i>FORM RF-1 Rate Filing Abstract.pdf</i>

Satisfied - Item:	Exhibits A-1 through A-12.4 - Rate Level Indication
Comments:	
Attachment(s):	Exhibit A-1 through A-12.4.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>
<i>Previous Version</i>	

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>

Satisfied - Item:	Exhibit I - Actuarial Memorandum
Comments:	
Attachment(s):	Exhibit I - AR Actuarial Memorandum.pdf

Previous Version

Satisfied - Item:	<i>Exhibit I - Actuarial Memorandum</i>
Comments:	
Attachment(s):	<i>Exhibit I - AR Actuarial Memorandum.pdf</i>

Previous Version

Satisfied - Item:	<i>Exhibit I - Actuarial Memorandum</i>
Comments:	
Attachment(s):	<i>Exhibit I - AR Actuarial Memorandum.pdf</i>

Satisfied - Item:	Exhibit II - Summary of Rate and Rule Revisions
Comments:	
Attachment(s):	Exhibit II - AR Summary of Rate and Rule Revisions.pdf

Previous Version

Satisfied - Item:	<i>Exhibit II - Summary of Rate and Rule Revisions</i>
Comments:	
Attachment(s):	<i>Exhibit II - AR Summary of Rate and Rule Revisions.pdf</i>

Satisfied - Item:	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium
Comments:	
Attachment(s):	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium.pdf

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Previous Version

Satisfied - Item: Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium

Comments:

Attachment(s): Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium.pdf

No Form Schedule items changed.

Rate Schedule Item Changes

Item No.	Exhibit Name	Rule # or Page #	Rate Action	Previous State Filing Number	Date Submitted
1	Sales Manual	Entire	Replacement		09/16/2013 By: Linda Kinney

Previous Version

1	Sales Manual	Entire	Replacement		08/12/2013 By: Linda Kinney
2	Base Rates and Relativities	RP-1 through RP-3	Replacement		09/16/2013 By: Linda Kinney

Previous Version

2	Base Rates and Relativities	RP-1 through RP-3	Replacement		08/12/2013 By: Linda Kinney
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Conclusion:

Sincerely,
Linda Kinney

State: Arkansas**Filing Company:** Fidelity National Property and Casualty Insurance Company**TOI/Sub-TOI:** 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations**Product Name:** Homeowners**Project Name/Number:** Rate and Rule Revision/

Response Letter

Response Letter Status	Submitted to State
Response Letter Date	09/16/2013
Submitted Date	09/16/2013

Dear Becky Harrington,

Introduction:**Response 1****Comments:**

No response necessary.

Changed Items:

No Supporting Documents changed.

No Form Schedule items changed.

No Rate/Rule Schedule items changed.

Conclusion:

Sincerely,
Linda Kinney

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

Response Letter

Response Letter Status	Submitted to State
Response Letter Date	08/16/2013
Submitted Date	08/16/2013

Dear Becky Harrington,

Introduction:

Response 1

Comments:

The Rate Level Indication has been recalculated using the actual loss experience. Exhibit II - Actuarial Memorandum, and Exhibits A-1 through A-12.4 - Rate Level Indication, have been updated accordingly.

Related Objection 1

Applies To:

- Exhibits A-1 through A-12.4 - Rate Level Indication (Supporting Document)

Comments: Please recalculate the catastrophe load using actual loss experience. AR is not allowing modeling for weather or CAT losses.

Changed Items:

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

Supporting Document Schedule Item Changes

Satisfied - Item: Exhibits A-1 through A-12.4 - Rate Level Indication

Comments:

Attachment(s): Exhibit A-1 through A-12.4.pdf

Previous Version

Satisfied - Item: *Exhibits A-1 through A-12.4 - Rate Level Indication*

Comments:

Attachment(s): *Exhibit A-1 through A-12.4.pdf*

Satisfied - Item: Exhibit I - Actuarial Memorandum

Comments:

Attachment(s): Exhibit I - AR Actuarial Memorandum.pdf

Previous Version

Satisfied - Item: *Exhibit I - Actuarial Memorandum*

Comments:

Attachment(s): *Exhibit I - AR Actuarial Memorandum.pdf*

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Supporting Document Schedule Item Changes

Satisfied - Item:	Exhibits A-1 through A-12.4 - Rate Level Indication
Comments:	
Attachment(s):	Exhibit A-1 through A-12.4.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>Exhibits A-1 through A-12.4 - Rate Level Indication</i>
Comments:	
Attachment(s):	<i>Exhibit A-1 through A-12.4.pdf</i>

Satisfied - Item:	Exhibit I - Actuarial Memorandum
Comments:	
Attachment(s):	Exhibit I - AR Actuarial Memorandum.pdf
<i>Previous Version</i>	
Satisfied - Item:	<i>Exhibit I - Actuarial Memorandum</i>
Comments:	
Attachment(s):	<i>Exhibit I - AR Actuarial Memorandum.pdf</i>

No Form Schedule items changed.

No Rate/Rule Schedule items changed.

Response 2

Comments:

Please refer to Exhibit XIV - Distribution of Rate Impact for Actibe Policies with Premium

Related Objection 2

Comments: Please provide a disruption chart detailing the percentage changes for the insureds.

Changed Items:

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

Supporting Document Schedule Item Changes

Satisfied - Item:	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium
Comments:	
Attachment(s):	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium.pdf

No Form Schedule items changed.

No Rate/Rule Schedule items changed.

Conclusion:

Sincerely,

Linda Kinney

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

Amendment Letter

Submitted Date:

09/18/2013

Comments:

In response to your "Note to Filer" dated 09/18/2013, please refer to attached Exhibit XV - Uncapped Rate Impact, which shows what the uncapped policy distribution by increase amount would be. Also the count of policies needing the 30% cap in the subsequent years assuming no other changes are made.

Changed Items:

No Form Schedule Items Changed.

No Rate Schedule Items Changed.

Supporting Document Schedule Item Changes

Satisfied - Item:

Exhibit XV - Uncapped Rate Impact

Comments:

Attachment(s):

Exhibit XV - Uncapped Rate Impact.pdf

State: Arkansas

Filing Company: Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name: Homeowners

Project Name/Number: Rate and Rule Revision/

Note To Filer

Created By:

Becky Harrington on 09/18/2013 07:30 AM

Last Edited By:

Becky Harrington

Submitted On:

09/18/2013 12:41 PM

Subject:

Disruption

Comments:

Please provide the number of insureds receiving the cap in the subsequent 2 years and the increase amounts assuming no other changes impact the policies.

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Note To Filer

Created By:

Becky Harrington on 09/04/2013 07:26 AM

Last Edited By:

Becky Harrington

Submitted On:

09/18/2013 12:41 PM

Subject:

Status update

Comments:

I will meet with Commissioner Bradford on 9/11/13 at 2:30.

Our apologies for the delay in reviewing the requested increase and changes.

State: Arkansas

Filing Company: Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name: Homeowners

Project Name/Number: Rate and Rule Revision/

Note To Filer

Created By:

Becky Harrington on 08/16/2013 10:53 AM

Last Edited By:

Becky Harrington

Submitted On:

09/18/2013 12:41 PM

Subject:

Commissioner's review

Comments:

There will be a delay in the review process; the Commissioner will be out of the office until September.

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Post Submission Update Request Processed On 09/18/2013

Status: Allowed
Created By: Linda Kinney
Processed By: Becky Harrington
Comments: Per Dept request, overall revised to 25% capping at 30% per insured.

General Information:

Field Name	Requested Change	Prior Value
Effective Date Requested (New)	12/01/2013	11/01/2013
Effective Date Requested (Renew)	01/20/2014	12/21/2013

Company Rate Information:

Company Name:Fidelity National Property and Casualty Insurance Company

Field Name	Requested Change	Prior Value
Overall % Indicated Change	60.000%	73.200%
Overall % Rate Impact	23.900%	49.600%
Written Premium Change for this Program	\$67967	\$141796

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State: Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name: Homeowners

Project Name/Number: Rate and Rule Revision/

Rate Information

Rate data applies to filing.

Filing Method: File and Use

Rate Change Type: Increase

Overall Percentage of Last Rate Revision: 15.800%

Effective Date of Last Rate Revision: 08/06/2010

Filing Method of Last Filing: File and Use

Company Rate Information

Company Name:	Overall % Indicated Change:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Written Premium for this Program:	Maximum % Change (where req'd):	Minimum % Change (where req'd):
Fidelity National Property and Casualty Insurance Company	60.000%	23.900%	\$67,967	263	\$283,196	%	%

SERFF Tracking #:

FDLY-129098842

State Tracking #:**Company Tracking #:**

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

Rate/Rule Schedule

Item No.	Schedule Item Status	Exhibit Name	Rule # or Page #	Rate Action	Previous State Filing Number	Attachments
1	Filed 09/18/2013	Sales Manual	Entire	Replacement		AR home.pdf
2	Filed 09/18/2013	Base Rates and Relativities	RP-1 through RP-3	Replacement		AR home rates.pdf

Fidelity National Property and Casualty
Insurance Company

**Arkansas Homeowners Insurance Program
Rates and Rules Manual**

MULTI-PERIL HOMEOWNERS PROGRAM

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BASE RATES AND RATING FACTORS	RP-1 ... RP-4
BASIC PREMIUM ADJUSTMENTS	B-1 ... B-2
DISCOUNTS, CHARGES AND OPTIONS	D-1 ... D-22
PERSONAL INLAND MARINE GENERAL RULES	M-1 ... M-2
PERSONAL INLAND MARINE RATES AND FACTORS	P-1 ... P-6

**Fidelity National Property and Casualty
Insurance Company**

**Arkansas Homeowners Insurance Program
Rates and Rules Manual**

General Rules

MULTI-PERIL HOMEOWNERS PROGRAM

GENERAL RULES

The rules, rates and premiums in this manual govern the writing of all Homeowners policies. The rules and rates filed by or on behalf of Fidelity National Property and Casualty Insurance Company (FNPAC) for each coverage shall govern in all cases not specifically provided for in these rules.

1. Eligibility
 - A. Homeowners Policy (HO 00 03, HO 00 05 and HO 00 08)
 - 1) A dwelling occupied by the owner and used principally for private residential purposes. The dwelling can have one, two, three or four families, but cannot have more than five roomers or boarders per family.
 - 2) A single family unit within a row house, town house, condominium or cooperative occupied by the owner and used principally for private residential purposes.
 - 3) A new dwelling that is under construction for one or two families to be occupied by the owner. (HO 00 03 and HO 00 05)
 - 4) A secondary dwelling, including seasonal dwellings, occupied by the owner and used principally for private residential purposes.
 - B. Renters Policy (HO 00 04)
 - 1) The tenant of any dwelling, apartment, condominium or cooperative unit.
 - 2) The owner, who is also an occupant, of a dwelling or building containing an apartment that is not eligible for another Homeowners form.
 - 3) The owner of a cooperative unit, provided:
 - a) The portion of the premises occupied as living quarters is used principally for private residential purposes.
 - b) This portion is not occupied by more than one additional family or more than two roomers or boarders.
 - c) This portion is designated by an apartment number or other positive identification.
 - C. Condominium Unit Owners Policy (HO 00 06)
 - 1) Owner occupied units, including seasonal units, which are part of a community association organized under condominium, cooperative, town house or planned development form of ownership and where provision has been made for a master policy covering the residential building(s) real property exposure. The unit must be used principally for private residential purposes.
 - 2) Rental or investment units in an association as described in 1) if occasionally occupied by the owner. The named insured must be an individual. Partnerships, corporations or similar legal entities are not eligible for Homeowners coverage.

NOTE: The term “owner” includes persons purchasing a dwelling, such as under a mortgage agreement or contract of sale.

2. Policy Period and Premium Payment

All premiums and rates shown in this manual are on an annual term basis. All policies are initially written for a one year term and are then automatically renewed annually. The rates on renewals will be those rates in effect at that time.

Description	Installment Fee
40/30/30 Payment Plan	\$6
EFT Payment Plan	\$2
Credit Card Payment Plan	\$4

MULTI-PERIL HOMEOWNERS PROGRAM

3. Other Insurance
Other insurance covering the same property is permitted only when the other insurance is for perils not covered by the policy. (For example, Flood Insurance).
4. Minimum Premiums
The annual minimum is \$75.
5. Rounding of Premiums
Any computations for additional coverages or additional amounts of insurance are to be rounded separately to the nearest dollar. Fifty cents or more is to be considered as a dollar.
6. Transfer or Assignment
 - A. Transfer of the policy to another location within the state is allowed provided the new location meets eligibility requirements.
 - B. Assignment of insurance under the policy is allowed provided the new owner meets eligibility requirements.
 Transfer and assignments are subject to any necessary adjustment of premium.
7. Mid-Term Changes
 - A. Permitted Mid-Term Changes
The policy may be changed at any time during the annual term of the policy. The change may result from either increasing or decreasing the policy limits or coverages. Following are permitted mid-term changes:
 - 1) Changing policy limits.
 - 2) Changing coverages.
 - 3) Adding or deleting options.
 - 4) Changing deductibles (changing the wind/hail deductible is not allowed on mid-term).
 - B. Method of Calculation
 - 1) Calculate the PRO RATA FACTOR.
 - a) Compute the number of days left in the annual term until the policy expires. (Example: 122 days)
 - b) Divide the number of days by 365 (days in a year). This produces the PRO RATA FACTOR. A few examples may help:

<u>Number of Days</u>	<u>Divided By</u>	<u>Pro Rata Factor</u>
360	365	.99
240	365	.66
122	365	.33
73	365	.20
34	365	.09

- Each 3.65 days causes a change of .01 in the Pro Rata Factor.
- 2) Calculate the annual premium based on current rates for insurance presently in force. This premium is subject to the policy minimum premium described in Rule 4.
 - 3) Calculate the annual premium based on current rates for desired insurance. This premium is subject to the policy minimum premium described in Rule 4.
 - 4) Calculate the difference between the two premiums.
 - 5) Apply the PRO RATA FACTOR to the premium difference.
 - 6) The result is the premium charge or return for the policy change.

MULTI-PERIL HOMEOWNERS PROGRAM

8. Cancellation
No basic coverages can be cancelled without the entire policy being cancelled. If the policy is cancelled, the annual premium that applies to the current policy period multiplied by the PRO RATA FACTOR is returned to the insured.
9. Restriction of Coverage
The named insured can request a restriction on an individual policy. The circumstances or exposure must be so unusual that without the restriction the policy would not be issued. No reduction from the prescribed rate and minimum premium is allowed. Refer each request to FNPAC.
10. Construction Classifications
 - A. Frame
A dwelling with exterior walls of combustible construction (including walls with metal, stucco, or metal lath and plaster on combustible supports) is classified as frame.
 - B. Masonry
A dwelling with exterior walls of brick, concrete, concrete block, adobe, tile, or other masonry materials is classified as masonry.
 - C. Masonry Veneer
A dwelling with walls of combustible construction veneered with masonry materials is classified as masonry veneer.
 - D. Superior Construction
 1. Non-Combustible
Exterior walls and floors and roof constructed of, and supported by metal, asbestos, gypsum, or other non-combustible materials.
 2. Masonry Non-Combustible
Exterior walls constructed of masonry materials, as described in General Rule 10.B. and floors and roof of metal or other non-combustible materials.
 3. Fire Resistive
Exterior walls and floors and roof constructed of masonry or other fire resistive materials.
 - E. Mixed Construction
A dwelling shall be classified as frame construction when the wall area of frame construction (excluding gables) exceeds 33⅓% of the total wall area.
11. Capping Provision
The maximum annual premium increase will be 30% for the first renewal occurring on or after January 20, 2014. This provision remains in effect until January 19, 2017. The premium increase will be determined by comparing the following:
 - a. the annual premium (including premium associated with coverage amount changes arising from inflation coverage) based on rates in force at the time of renewal processing; and
 - b. the annual premium charges at the last renewal if no mid-term endorsements impacting premium has occurred. Otherwise, the annual premium reflecting coverages and premiums used in processing the most recent mid-term endorsement impacting premium.Amended coverage selections by the insured with this renewal are not considered in the determination of the maximum increase. If the capped premium is below the minimum premium, the minimum premium will apply. This rule will not apply to policyholders with a current annual premium below \$250.

**Fidelity National Property and Casualty
Insurance Company**

**Arkansas Homeowners Insurance Program
Rates and Rules Manual**

Territory Definitions

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

Zip Code	Territory	Zip Code	Territory	Zip Code	Territory
71601	121	71678	119	71833	118
71602	121	71701	118	71834	129
71603	121	71711	118	71835	119
71611	121	71720	119	71836	118
71612	121	71721	119	71837	129
71613	121	71722	119	71838	130
71630	128	71724	118	71839	129
71631	119	71725	119	71841	118
71635	127	71726	119	71842	119
71638	127	71728	119	71845	129
71639	127	71730	118	71846	119
71640	127	71731	118	71847	129
71642	128	71740	130	71851	118
71643	119	71742	118	71852	129
71644	120	71743	119	71853	118
71646	127	71744	119	71854	129
71647	119	71745	119	71855	129
71651	119	71747	119	71857	118
71652	119	71748	118	71858	119
71653	127	71749	119	71859	130
71654	127	71750	118	71860	129
71655	127	71751	119	71861	129
71656	127	71752	130	71862	130
71657	127	71753	129	71864	119
71658	128	71758	119	71866	119
71659	121	71762	118	71901	117
71660	119	71763	119	71909	109
71661	127	71764	130	71913	117
71662	127	71765	119	71921	119
71663	128	71766	119	71922	119
71665	119	71770	130	71923	118
71666	118	71801	129	71929	119
71667	118	71820	118	71933	119
71670	127	71822	118	71935	110
71671	118	71825	129	71937	110
71674	127	71826	129	71940	118
71675	128	71827	130	71941	119
71676	128	71831	130	71942	119
71677	128	71832	118	71943	118

Refer to FNPAC for Zip Codes not listed.

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

Zip Code	Territory	Zip Code	Territory	Zip Code	Territory
71944	110	72025	110	72084	119
71945	110	72026	119	72085	106
71949	110	72027	107	72086	118
71950	119	72029	132	72087	119
71952	119	72030	107	72088	106
71953	109	72031	106	72099	113
71956	110	72032	106	72101	106
71957	110	72034	106	72102	107
71958	118	72036	107	72103	115
71959	119	72038	119	72104	118
71960	110	72039	107	72106	107
71961	110	72040	118	72107	107
71962	119	72041	118	72110	106
71964	119	72042	117	72111	107
71965	110	72044	107	72112	125
71968	110	72045	107	72113	113
71969	110	72046	118	72114	115
71970	110	72047	107	72116	114
71971	118	72048	118	72117	115
71972	110	72051	107	72118	114
71973	110	72055	117	72120	113
72001	109	72057	119	72121	107
72002	118	72058	107	72122	115
72003	118	72060	107	72123	106
72004	123	72063	107	72125	110
72005	126	72064	117	72126	110
72006	106	72065	118	72127	107
72007	118	72066	119	72128	119
72010	106	72067	106	72129	119
72011	119	72068	106	72130	107
72012	106	72069	133	72131	107
72013	107	72070	110	72132	121
72015	117	72072	119	72133	123
72016	115	72073	119	72134	132
72017	118	72074	107	72135	114
72019	118	72076	116	72136	107
72020	126	72079	122	72137	107
72021	132	72080	107	72139	106
72022	118	72081	106	72140	119
72023	106	72082	106	72141	106
72024	118	72083	118	72142	117

Refer to FNPAC for Zip Codes not listed.

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

Zip Code	Territory	Zip Code	Territory	Zip Code	Territory
72143	106	72330	133	72411	125
72150	118	72331	136	72412	126
72152	122	72333	119	72413	126
72153	106	72335	132	72414	125
72156	107	72339	136	72415	126
72157	107	72341	132	72416	125
72160	117	72342	117	72417	125
72164	115	72346	133	72419	125
72165	112	72347	133	72421	126
72166	118	72348	133	72422	125
72167	119	72350	133	72424	126
72168	122	72351	132	72425	126
72170	118	72354	132	72426	132
72173	107	72355	118	72428	132
72175	123	72358	132	72429	132
72176	118	72359	132	72430	125
72179	107	72360	132	72432	132
72182	122	72364	135	72433	125
72199	114	72365	132	72434	126
72201	114	72366	118	72435	126
72202	114	72367	118	72436	126
72204	115	72368	133	72437	125
72205	114	72369	118	72438	132
72206	118	72370	131	72440	126
72207	113	72372	132	72441	124
72209	115	72373	133	72442	131
72210	118	72374	118	72443	126
72211	114	72376	136	72444	126
72212	114	72377	132	72445	125
72216	115	72379	127	72447	125
72223	114	72384	136	72449	126
72227	114	72386	135	72450	125
72301	134	72389	119	72453	126
72313	133	72390	117	72454	124
72315	131	72392	133	72455	125
72320	133	72394	133	72456	126
72324	132	72395	132	72457	126
72325	136	72396	131	72458	126
72326	132	72401	124	72459	126
72327	135	72404	124	72460	126
72328	119	72410	126	72461	125

Refer to FNPAC for Zip Codes not listed.

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

Zip Code	Territory	Zip Code	Territory	Zip Code	Territory
72464	125	72555	107	72640	107
72465	126	72560	106	72641	107
72466	126	72562	112	72642	102
72469	126	72565	112	72644	102
72470	126	72567	107	72645	107
72471	126	72568	112	72648	107
72472	131	72569	112	72650	107
72473	125	72571	112	72651	102
72475	132	72572	126	72653	101
72476	125	72573	111	72655	107
72478	126	72575	111	72658	103
72479	132	72576	111	72660	103
72482	112	72577	112	72661	103
72501	111	72578	112	72662	103
72512	112	72579	112	72663	107
72513	111	72581	107	72666	107
72515	112	72583	112	72668	103
72517	112	72584	112	72669	107
72519	102	72585	112	72670	107
72520	112	72587	112	72672	102
72521	112	72601	102	72675	103
72522	112	72602	102	72679	107
72523	107	72611	102	72680	107
72524	112	72613	102	72682	102
72526	111	72615	102	72683	107
72527	112	72616	102	72685	107
72528	112	72617	103	72686	107
72529	111	72619	102	72687	102
72530	107	72623	102	72701	101
72531	111	72624	107	72702	101
72532	112	72626	102	72703	101
72533	107	72628	107	72704	102
72534	107	72629	107	72711	102
72536	112	72631	102	72712	102
72537	102	72632	102	72714	103
72538	112	72633	103	72715	102
72540	111	72634	102	72716	102
72543	106	72635	102	72717	104
72546	107	72636	103	72718	102
72550	112	72638	102	72719	103
72553	112	72639	107	72721	103

Refer to FNPAC for Zip Codes not listed.

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

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Zip Code	Territory	Zip Code	Territory	Zip Code	Territory
72722	103	72812	106	72908	108
72727	103	72820	109	72913	108
72728	102	72821	109	72914	108
72729	104	72823	106	72916	109
72730	102	72824	106	72917	108
72732	103	72826	106	72918	108
72733	103	72827	107	72919	108
72734	103	72828	107	72921	109
72735	101	72829	106	72923	108
72736	103	72830	106	72926	110
72737	101	72832	107	72927	109
72738	103	72833	106	72928	109
72739	103	72834	106	72930	109
72740	103	72835	110	72932	110
72741	102	72837	107	72933	109
72742	103	72838	107	72934	110
72744	103	72839	107	72935	109
72745	102	72840	107	72936	109
72747	104	72841	110	72937	110
72749	104	72842	106	72938	110
72751	102	72843	107	72940	110
72752	103	72845	107	72941	109
72753	103	72846	106	72943	109
72756	102	72847	106	72944	110
72757	102	72851	110	72945	110
72758	102	72852	107	72946	110
72760	103	72853	106	72947	110
72761	102	72854	107	72948	110
72762	102	72855	109	72949	109
72764	102	72856	107	72950	110
72765	102	72857	106	72951	110
72766	102	72858	106	72952	109
72768	103	72860	107	72955	110
72769	103	72863	110	72956	109
72770	102	72865	109	72957	109
72773	103	72901	108	72958	110
72774	103	72902	108	72959	103
72776	103	72903	108		
72801	105	72904	108		
72802	106	72905	109		
72811	105	72906	108		

Refer to FNPAC for Zip Codes not listed.

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Coverages and Rating

MULTI-PERIL HOMEOWNERS PROGRAM

COVERAGES AND RATING – HO 00 03 AND HO 00 05

1. Coverages and Amounts

The policy contains two sections, each with various coverages.

Section I – Property Coverages

Section II – Liability Coverages

SECTION I COVERAGES		AMOUNTS
Coverage A: Dwelling	The described dwelling.	100% of Replacement Cost is Required
	Extended Replacement Cost	25% of Coverage A
Coverage B: Other Structures	Other structures on premises	10% of Coverage A amount.
Coverage C: Personal Property	Personal property	50% of Cov. A
	Special Categories of Personal Property:	Special Limit:
	Money, bank note, bullion, etc.	\$200
	Securities, accounts, deeds, etc.	\$1,500
	Watercraft	\$1,500
	Trailers	\$1,500
	Jewelry, watches, furs (Theft)	\$1,500
	Firearms & related equip (Theft)	\$2,500
	Silverware (Theft)	\$2,500
	Property used for Business Purposes (On Premises)	\$2,500
	Property used for Business Purposes (Off Premises)	\$1,500
	Portable Electronic Equipment	\$1,500
	Antennas, tapes, wires, records, disks or other media	\$250
	Memorabilia, souvenirs, collector items	\$2,500
	Rugs, carpets, tapestries (Theft)	\$5,000
	Computer Equipment (On Premises)	\$5,000
	Computer Equipment (Off Premises)	\$1,000
	Cameras, Video Recording and Playing Equipment	\$1,000
	Paintings, etchings	\$1,000
	Antiques	\$2,000
Coverage D: Loss of Use	Additional Living Expense Fair Rental Value	40% of Coverage A Limit
	Civil Authority Prohibits Use	2 Weeks

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

SECTION I COVERAGES (CONT.)		
Additional Coverages:	Collapse	
	Credit Card and Forgery	\$500
	Debris Removal	\$1,000
	Fire Department Service Charge	\$500
	Glass or Safety Glazing Material	
	Grave Markers	\$5,000
	Landlord's Furnishings	\$2,500
	Loss Assessment	\$1,000
	Ordinance or Law	10% of Coverage A
	Property Removed	
	Reasonable Repairs	
Trees, Shrubs and Other Plants	\$500	

Coverage A, B and C limits are subject to Inflation Coverage.

For available options, see the Discounts, Surcharges and Options section.

SECTION II COVERAGES		AMOUNTS
Coverage E: Personal Liability	Includes Comprehensive Personal Liability.	\$100,000 Minimum
Coverage F: Medical Payments to Others		\$1,000 Minimum
Additional Coverages:	Damage to Property of Others	\$1,000
	Claim Expense	
	First Aid Expenses	
	Loss Assessment	\$1,000

For available options, see the Discounts, Surcharges and Options section.

2. Perils Insured Against

A. Section I

Damage to insured's property is covered under Section I of the policy. As indicated in Item 1 of this section, there are four coverages under Section I.

- COVERAGE A - Dwelling
- COVERAGE B - Other Structures
- COVERAGE C - Personal Property
- COVERAGE D - Loss of use

MULTI-PERIL HOMEOWNERS PROGRAM

Perils Insured Against:

Perils	HO 00 03	HO 00 05
Fire or Lightning	Yes Cov C	No
Windstorm or Hail, Riot or civil commotion, Aircraft, Vehicles or Smoke	Yes Cov C	No
Vandalism or malicious mischief	Yes Cov C	No
Theft	Yes Cov C	No
Volcanic Eruption	Yes Cov C	No
Falling objects, Weight of ice, snow or sleet, Accidental discharge of water or steam, Sudden or accidental tearing apart of a heating system or appliance, Freezing, Sudden accidental damage from electrical current	Yes Cov C	No
Additional risks with certain exceptions (Special Coverage)	Yes, Cov A, B & D	Yes, Cov A, C, B & D

B. Section II

Section II Liability includes coverage for bodily injury or property damage and defense costs associated with a suit brought against an insured.

3. Loss Settlement – Section I

A. Coverage A – Dwelling

Losses to Coverage A and B are settled on a replacement cost basis without deduction for depreciation up to the limit shown on the Declarations page. Therefore, the Coverage A limit may be adjusted annually at renewal as determined by the replacement cost calculator model. An additional amount of insurance equal to 25% of the Coverage A limit of liability is provided for a premium discount.

Attach endorsement HO 23 47, Specified Additional Amount of Insurance for Coverage A-Dwelling-Arkansas.

B. Coverage C – Personal Property

Losses to Coverage C are settled on an actual cash value basis. The insured may elect, for an additional premium, to have losses settled on a replacement cost basis.

MULTI-PERIL HOMEOWNERS PROGRAM

4. Rating
 - A. Determine the BASIC PREMIUM.
 - 1) Select the correct TERRITORY according to the location of the dwelling and determine the base rate from Page RP-1.
 - 2) Select the appropriate CONSTRUCTION as defined in the Rules.
 - 3) Select the appropriate PROTECTION CLASS according to the location of the dwelling.
 - 4) Select the desired amount of insurance. Multiply the base rate by the Protection/Construction Class factor and by the Coverage A amount factor shown on the rate pages.
 - 5) Apply all applicable basic premium adjustments from the Basic Premium Adjustment Section to derive the BASIC PREMIUM. For example, Multiple Family Surcharge and Townhouse Surcharge and Row House Surcharge.
 - B. Apply any remaining PERCENTAGE discounts or charges for optional coverages sequentially in the order presented in Percentage Discounts, Charges and Options section.
 - C. Apply any FLAT DOLLAR discounts or charges including premiums for optional coverages.
 - D. Determine the Insurance Bureau Score Adjustment
 - 1) Select the premium adjustment factor for the named insured from the Insurance Bureau Score table.
 - 2) Multiply any premiums developed from Sections A, B, C or Inland Marine by the factor selected in Step 1.

MULTI-PERIL HOMEOWNERS PROGRAM

COVERAGES AND RATING – HO 00 04 AND HO 00 06

1. Coverages and Amounts

The policy contains two sections each with various coverages.

Section I – Property Coverages

Section II – Liability Coverages

SECTION I COVERAGES		AMOUNTS
Coverage A: Dwelling	Building Property	HO 00 06: 30% of Cov. C (\$1,000 Min.) HO 00 04: Not Applicable
Coverage C: Personal Property	Any calculated amount based on value of personal property Special Categories of personal property: Money, bank note, bullion, etc. Securities, accounts, deeds, etc. Watercraft Trailers Jewelry, watches, furs (Theft) Firearms & related equip (Theft) Silverware (Theft) Property used for Business Purposes (On Premises) Property used for Business Purposes (Off Premises) Portable Electronic Equipment Antennas, tapes, wires, records, disks or other media Memorabilia, souvenirs, collector items Rugs, carpets, tapestries (Theft) Computer Equipment (On Premises) Computer Equipment (Off Premises) Cameras, Video Recording and Playing Equipment Paintings, etchings Antiques	Special Limit: \$200 \$1,500 \$1,500 \$1,500 \$1,500 \$2,500 \$2,500 \$2,500 \$1,500 \$1,500 \$250 \$2,500 \$5,000 \$5,000 \$1,000 \$1,000 \$1,000 \$2,000
Coverage D: Loss of Use	Additional Living Expense Fair Rental Value	40% of Coverage C Limit
	Civil Authority Prohibits Use	2 Weeks

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MULTI-PERIL HOMEOWNERS PROGRAM

SECTION I COVERAGES (CONT.)		AMOUNTS
Additional Coverages:	Building Additions & Alterations	HO 00 04: 10% of Cov. C
	Collapse	
	Credit Card and Forgery	\$500
	Debris Removal	\$1,000
	Fire Department Service Charge	\$500
	Glass or Safety Glazing Material	
	Grave Markers	\$5,000
	Loss Assessment	\$1,000
	Ordinance or Law	10% of Coverage A
	Property Removed	
	Reasonable Repairs	
Trees, Shrubs, and Other Plants	\$500	

Coverage A (HO 00 06) and Coverage C limits are subject to Inflation Coverage. For available options, see the Discounts, Surcharges and Options Section.

SECTION II COVERAGES		MINIMUMS OR AMOUNTS
Coverage E: Personal Liability	Includes Comprehensive Personal Liability	\$100,000 Minimum
Coverage F: Medical Payments to Others		\$1,000 Minimum
Additional Coverages:	Damage to Property of Others	\$1,000
	Claim Expense	
	First Aid Expenses	
	Loss Assessment	\$1,000

For available options, see the Discounts, Surcharges and Options section.

2. Perils Insured Against
 - A. Section I

Damage to insured's property is covered under Section I of the policy. As indicated in item 1 of this subsection, there are three coverages under Section I.

COVERAGE A - Dwelling
 COVERAGE C - Personal Property
 COVERAGE D - Loss of Use

MULTI-PERIL HOMEOWNERS PROGRAM

Perils Insured Against:

Perils	HO 00 04	HO 00 06
Fire or Lightning	Yes	Yes
Windstorm or Hail, Riot or civil commotion, Aircraft, Vehicles or Smoke	Yes	Yes
Vandalism or malicious mischief	Yes	Yes
Theft	Yes	Yes
Volcanic Eruption	Yes	Yes
Falling Objects, Weight of ice, snow or sleet, Accidental discharge of water or steam, Sudden and accidental tearing apart of a heating system or appliance, Freezing, Sudden accidental damage from electrical current	Yes	Yes
Additional risks with certain exceptions (Special Coverage)	No	No

HO 00 06 – theft coverage on Seasonal or units rented or held for rental more than 180 days is limited to burglary coverage. Section II coverage applies on premises only.

HO 00 06 – Coverage A and Loss Assessments are provided for accidental direct physical loss subject to certain exclusions.

B. Section II

Section II Liability includes coverage for bodily injury or property damage and defense costs associated with a suit brought against an insured.

3. Loss Settlement – Section I

Losses for Coverage C are settled on an actual cash value basis. For an additional premium, the insured may elect to have losses settled on a replacement cost basis.

4. Rating

A. Determine the BASIC PREMIUM.

- 1) Develop the value of the property by calculating the Replacement Cost Value of the personal property if Replacement Cost on Personal Property Coverage will be purchased or the Replacement Cost less Depreciation value if not. This value will be the **COVERAGE C AMOUNT**.
- 2) Select the correct **TERRITORY** according to the location of the dwelling.
- 3) Select the appropriate **PROTECTION CLASS** according to the location of the dwelling.
- 4) Renters
Multiply the base rate for the correct territory from Page RP-1 by the appropriate protection class/construction type factor from Page RP-2 and then by the amount of insurance factor from Page RP-4.
- 5) Condominium Unitowners
 - a) Multiply the base rate for the correct territory from Page RP-1 by the appropriate protection class/construction type factor from Page RP-2 and then by the amount of insurance factor from Page RP-4.
 - b) Apply all applicable basic premium adjustments from the Basic Premium Adjustment Section to derive the BASIC PREMIUM. For example, Unit-Owners Rental to Others.

MULTI-PERIL HOMEOWNERS PROGRAM

- B. Apply any remaining PERCENTAGE discounts or charges for optional coverages sequentially in the order presented in Percentage Discounts, Charges and Options section.
- C. Apply any FLAT DOLLAR discounts or charges including premiums for optional coverages.
- D. Determine the Insurance Bureau Score Adjustment
 - 1) Select the premium adjustment factor for the named insured from the Insurance Bureau Score table.
 - 2) Multiply any premiums developed from Sections A, B, C or Inland Marine by the factor selected in Step 1.

MULTI-PERIL HOMEOWNERS PROGRAM

COVERAGES AND RATING – HO 00 08

1. Coverages and Amounts
 The policy contains two sections, each with various coverages.
 Section I – Property Coverages
 Section II – Liability Coverages

SECTION I COVERAGES		AMOUNTS
Coverage A: Dwelling	The described dwelling	Market Value
Coverage B: Other Structures	Other structures on premises	10% of Coverage A amount.
Coverage C: Personal Property	Personal property	50% of Cov. A
	Special Categories of Personal Property:	Special Limit:
	Money, bank notes, bullion, etc.	\$200
	Securities, accounts, deeds, etc.	\$1,500
	Watercraft	\$1,500
	Trailers	\$1,500
	Property used for Business Purposes (On Premises)	\$2,500
	Property used for Business Purposes (Off Premises)	\$1,500
	Portable Electronic Equipment	\$1,500
	Antennas, tapes, wires, records, disks or other media	\$250
	Memorabilia, souvenirs, collector items	\$2,500
	Rugs, carpets, tapestries (Theft)	\$5,000
	Computer Equipment (On Premises)	\$5,000
	Computer Equipment (Off Premises)	\$1,000
	Cameras, Video Recording and Playing Equipment	\$1,000
	Paintings, etchings	\$1,000
	Antiques	\$2,000
Coverage D: Loss of Use	Additional Living Expense Fair Rental Value	10% of Coverage A Limit
	Civil Authority Prohibits Use	2 weeks
Additional Coverages:	Credit Card and Forgery	\$500
	Debris Removal	\$1,000
	Fire Department Service Charge	\$500
	Glass or Safety Glazing Material	
	Loss Assessment	\$1,000
	Property Removed	
	Reasonable Repairs	
	Trees, Shrubs and Other Plants	\$250

Coverage A, B and C limits are subject to Inflation Coverage. For available options, see the Discounts, Surcharges and Options section.

MULTI-PERIL HOMEOWNERS PROGRAM

SECTION II COVERAGES		AMOUNTS
Coverage E: Personal Liability		\$100,000 Minimum
Coverage F: Medical Payments to Others		\$1,000 Minimum
Additional Coverages:	Damage to Property of Others	\$1,000
	Claim Expense	
	First Aid Expenses	
	Loss Assessment	\$1,000

For available options, see the Discounts, Surcharges and Options section.

2. Losses Insured

A. Section I

Damage to insured's property is covered under Section I of the policy. As indicated in Item 1 of this unit, there are four coverages under Section I.

- COVERAGES A – Dwelling
- COVERAGES B – Other Structures
- COVERAGES C – Personal Property
- COVERAGES D – Loss of Use

Listed below are the losses that are insured:

Losses Insured	Protection Provided Coverage A, B C & D
Fire or Lightning	Yes
Windstorm or Hail	Yes
Explosion	Yes
Riot or Civil Commotion	Yes
Aircraft	Yes
Vehicles	Yes
Smoke	Yes
Vandalism or Malicious Mischief	Yes
Theft	Yes
Falling Objects	Yes
Volcanic Eruption	Yes

B. Section II

Section II Liability includes coverage for bodily injury or property damage and defense costs associated with a suit brought against an insured.

3. Loss Settlement – Section I

A. Coverage A – Dwelling

Losses to Coverage A and B are settled on a modified replacement cost basis. We will pay the lesser of:

1. The limit of liability that applies to the damaged or destroyed building structure; or
2. The necessary amount actually spent to repair or replace the loss to the building structure but no more than the cost of using common construction materials and methods where functionally equivalent to and less costly than obsolete, antique or custom construction materials and methods.

B. Coverage C – Personal Property

Losses to Coverage C are settled on an actual cash value basis.

MULTI-PERIL HOMEOWNERS PROGRAM

4. Rating
 - A. Determine the BASIC PREMIUM.
 - 1) Select the correct TERRITORY according to the location of the dwelling and determine the base rate from Page RP-1.
 - 2) Select the appropriate CONSTRUCTION as defined in the Rules.
 - 3) Select the appropriate PROTECTION CLASS according to the location of the dwelling.
 - 4) Select the desired amount of insurance. Multiply the base rate by the Protection/Construction Class factor and by the Coverage A amount factor shown on the rate pages.
 - 5) Apply all applicable basic premium adjustments from the Basic Premium Adjustment Section to derive the BASIC PREMIUM. For example, the Multiple Family Surcharge and Townhouse Surcharge and Row House Surcharge.
 - B. Apply any remaining PERCENTAGE discounts or charges for optional coverages sequentially in the order presented in Percentage Discounts, Charges and Options section.
 - C. Apply any FLAT DOLLAR discounts or charges including premiums for optional coverages.
 - D. Determine the Insurance Bureau Score Adjustment
 - 1) Select the premium adjustment factor for the named insured from the Insurance Bureau Score table.
 - 2) Multiply any premiums developed from Sections A, B, C or Inland Marine by the factor selected in Step 1.

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Rates and Rating Factors

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Basic Premium Adjustments

MULTI-PERIL HOMEOWNERS PROGRAM

BASIC PREMIUM ADJUSTMENTS

The following adjustments apply to the precalculated premiums to develop the BASIC PREMIUM. If applicable, these basic premium adjustments **MUST** be applied to the precalculated premiums prior to adjustment for discounts, charges, or options.

- Unit-Owners Rental to Others (HO 00 06)
The policy excludes Coverage C – Personal Property, Theft Coverage and Section II Liability for condominium units with rental exposure. For an additional premium, the policy may be endorsed to provide such coverage:

Factor
1.35

Attach Endorsement HO 17 33, Unit-Owners Rental to Others.

- Wood Shake or Wood Shingle Roof Charges (HO 00 03, HO 00 05 and HO 00 08)
The basic premiums contemplate standard roof covering materials. This rule recognizes the differences in roof covering materials with appropriate charges to the basic premium.
The following basic premium adjustments apply:

Ground Floor Area in Square Feet	Charge
Up to 1,000	Add \$20
1,001 – 1,500	Add \$30
1,501 – 2,000	Add \$40
2,001 – 2,500	Add \$50
2,501 – 3,000	Add \$60
Over 3,000	Add \$70

- Multiple Family Surcharge (HO 00 03, HO 00 05 and HO 00 08)
In a 1, 2, 3, or 4 family dwelling, an individual family unit may not be occupied by more than two families. Apply the appropriate charge shown below based on the number of families residing in all of the units.

Number Of Family	Factor
1	1.00
2	1.10
3 – 4	1.20

MULTI-PERIL HOMEOWNERS PROGRAM

4. Town House Surcharge (HO 00 03, HO 00 05 and HO 00 08)
 Determine the total number of individual family units within a fire Division. An eligible two family owner-occupied dwelling attached to a one family dwelling but not separated by a fire wall would be considered 3 individual family units within a fire division. Apply the appropriate charge shown below.

Total # Of Individual Family Units Within The Fire Division	Protection Class	
	1 – 8B	9 - 10
1 – 2	1.00	1.00
3 – 4	1.10	1.15
5 – 8	1.25	1.30

5. Row House Surcharge (HO 00 03, HO 00 05 and HO 00 08)
 Determine the total number of individual family units within a fire Division. An eligible two family owner-occupied dwelling attached to a one family dwelling but not separated by a fire wall would be considered 3 individual family units within a fire division. Apply the appropriate charge shown below.

Total # Of Individual Family Units Within The Fire Division	Protection Class	
	1-8B	9-10
1 - 2	1.20	1.20
3 - 4	1.32	1.38
5 - 8	1.50	1.56

6. Seasonal Property Surcharge (All Forms)
 A surcharge is applicable to a seasonal residence premises that is unoccupied by the owner continuously for more than three months per year.
 Requirements:
 A. The residence must be located within a limited access community or building (requires security guard or passkey gates); and
 B. The residence must be owner-occupied continuously for a minimum of four months per year.
 The premium adjustment contemplates the insurer of the primary residence. To calculate the premium surcharge, multiply the otherwise applicable premium by the appropriate factor below.

Insurer of Primary Residence	Factor
FNPAC	1.10
All Other Insurers	1.20

Note: Secondary residences with rental exposure must be written on the dwelling program.

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Insurance Company**

**Arkansas Homeowners Insurance Program
Rates and Rules Manual**

Discounts, Charges and Options

MULTI-PERIL HOMEOWNERS PROGRAM

PERCENTAGE DISCOUNTS, CHARGES AND OPTIONS

All discounts, charges and options are to be applied to the BASIC PREMIUM as developed after applicable adjustments from the BASIC PREMIUM ADJUSTMENT Section. Percentage discounts, charges and options are to be applied to this BASIC PREMIUM prior to any adjustment for flat dollar discounts, charges and options. The policy minimum premium applies to the policy premium after adjustments for discounts, charges and options.

1. Special Personal Property Coverage (HO 00 03 and HO 00 05)
For an additional premium, the policy may be endorsed to provide the following additional coverages.
 - a. **Coverage C Perils Insured Against (HO 00 03 only)**
The Perils Insured Against under Coverage C are broadened from named perils to risk of sudden and accident direct physical loss unless excluded in the policy.
 - b. **Coverage C – Special Limits of Liability**
The limits of liability for categories a. through p. under Coverage C – Special Limits of Liability are increased. “Furs” have been removed from category e. and moved to category r. In addition, the perils insured against under categories e., f., g. and r. are broadened from “theft” to “theft, misplacing or losing”.

CATEGORY	POLICY LIMIT	INCREASED LIMIT
a. money, bank notes, etc.	\$200	\$1,000
b. securities, accounts, etc.	\$1,500	\$5,000
c. watercraft, trailers, etc.	\$1,500	\$2,000
d. trailers or semi-trailers not used with watercraft of all types	\$1,500	\$3,000
e. jewelry, watches, precious and semiprecious stones	\$1,500	\$5,000
f. firearms and related equipment	\$2,500	\$5,000
g. silverware, goldware, platinumware, pewterware, etc.	\$2,500	\$10,000
h. property, on the “residence premises”, used at any time in any manner for any “business” purpose	\$2,500	\$25,000
i. property, away from the “residence premises”, used primarily for “business” purposes.	\$1,500	\$2,500
j. portable electronic equipment	\$1,500	\$2,500
l. memorabilia, souvenirs, collector items, etc.	\$2,500	\$5,000
m. imported rugs, carpets, tapestries, wall hangings, etc. (theft only)	\$5,000	\$7,500
n. electronic data processing equipment (residence premises)	\$5,000	\$7,500
o. electronic data processing equipment (off premises)	\$1,000	\$2,000
p. camera or video recording and playing equipment	\$1,000	\$2,500
q. paintings, etchings	\$1,000	\$2,000
r. furs	Included in category e.	\$5,000
s. antiques	\$2,000	\$4,000

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1. Special Personal Property Coverage (HO 00 03) (Cont.)
 - c. **Refrigerated Property**
We will pay up to \$1,000 for food while contained in a refrigerator or freezer which spoils. This coverage is subject to a \$250 deductible.
 - d. **Property Removed**
The period of time in which property is covered while being removed from a premises endangered by a Peril Insured Against is increased from 30 days to 90 days while removed.
 - e. **Earth Movement (HO 00 03 Only)**
Earth Movement under Coverage C-Personal Property is provided.
 - f. **Water Damage (HO 00 03 Only)**
Water damage coverage to property described in Coverage C away from a premises or location owned, rented, occupied or controlled by an insured is provided.

Policy Type	Factor
HO 00 03	1.13
HO 00 05	1.03

Attach Endorsement A6155, Special Personal Property Coverage (HO 00 03); or
Attach Endorsement A6156, Special Personal Property Coverage (HO 00 05).

2. Special Personal Property Coverage (HO 00 04 and HO 00 06)
For an additional premium, the policy may be endorsed to provide the following additional coverages. This coverage may only be provided when:
 - A. For Form HO 00 04, the apartment, dwelling or cooperative unit rented to the insured is not rented or sublet to another; or
 - B. For Form HO 00 06, the condominium or cooperative unit is owner occupied and not rented to others.
 - (1) Coverage C Perils Insured Against
The Perils Insured Against under Coverage C are broadened from named perils to risk of sudden and accident direct physical loss unless excluded in the policy.
 - (2) Coverage C – Special Limits of Liability
The perils insured against under categories e., f. and g. are broadened from “theft” to “theft, misplacing or losing”.
 - (3) Water Damage
Water damage coverage to property described in Coverage C away from a premises or location owned, rented, occupied or controlled by an insured is provided.

Factor
1.40

Attach Endorsement HO 05 24, Special Personal Property Coverage (HO 00 04); or
Attach Endorsement HO 17 31, Unit-Owners Coverage C Special Coverage (HO 00 06).

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3. Deductibles

A. HO 00 03, HO 00 05 and HO 00 08

The base premium includes a \$500 deductible. For optional deductibles, apply the adjustment shown in the table below.

Deductible	Premium Adjustment
\$ 100	1.30
250	1.13
500	1.00
750	0.91 (\$175 max.)
1,000	0.83 (\$200 max.)
1,500	0.76 (\$400 max.)
2,000	0.70 (\$600 max)
2,500	0.69 (\$650 max)
5,000	0.65 (\$875 max.)
10,000	0.60 (\$1,400 max)

B. Windstorm or Hail Percentage Deductibles – HO 00 03, HO 00 05 and HO 00 08

The following deductible options are used in conjunction with the deductible applicable to All Other Section I Perils.

Deductible	Premium Adjustment
2%	0.90
5%	0.83

In no event shall the wind/hail deductible be less than the All Other Section I Perils deductible.

Attach Endorsement HO 03 12, Windstorm or Hail Percentage Deductible.

C. HO 00 04 and HO 00 06

The base premium includes a \$500 deductible. For optional deductibles, apply the adjustment shown in the table below.

Deductible	Premium Adjustment
\$100	1.40
\$250	1.22
\$500	1.00
\$750	0.88
\$1,000	0.76
\$1,500	0.74
\$2,000	0.73
\$2,500	0.72

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4. Personal Property Replacement Cost Loss Settlement
 A. HO 00 03, HO 00 05 and HO 00 08
 Losses for personal property are settled on either a Replacement Cost basis or an Actual Cash Value basis. The premiums contemplate Actual Cash Value loss settlement. For an additional premium, personal property losses may be settled according to the Replacement Cost Loss Settlement Provision. The additional premium for this coverage shall be determined by applying the following factor.

Adjustment Factor
1.09

- B. HO 00 04 and HO 00 06
 The premiums contemplate Actual Cash Value loss settlement. For an additional premium, personal property losses may be settled according to the Replacement Cost Loss Settlement Provision. The additional premium for this coverage shall be determined by applying the following percentage charge.

Adjustment Factor	Minimum
1.24	\$24

Attach Endorsement HO 04 90, Personal Property Replacement Cost Loss Settlement.

5. Specified Additional Amount of Insurance for Coverage A-Dwelling (HO 00 03 and HO 00 05)
 The policy allows for an additional amount of insurance equal to 50% of the Coverage A limit of liability. This amount may be decreased to 25% of the Coverage A limit of liability.

Limit	Factor
25%	0.98
50%	1.00

We must be notified within 90 days of the start of any addition, alteration or improvement which increases the replacement cost of the dwelling by more than \$5,000 and any increase in premium must be paid by the insured.

Attach HO 23 47, Specified Additional Amount of Insurance For Coverage A-Dwelling-Arkansas.

6. Coverage D – Loss of Use (HO 00 03 and HO 00 05)
 The policy automatically provides 40% of the Coverage A limit for Coverage D – Loss of Use. The limit may be reduced to 20% and is subject to the following discount:

Factor
0.97

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7. Utilities Rating Plan (HO 00 03, HO 00 05 and HO 00 08)
 The following adjustment applies depending on the calendar year that the dwelling was completed and first occupied or the calendar year that utilities were completely upgraded. If the year first occupied is different than the year completed, the later year is used in determination of the applicable premium adjustment. If the utilities were updated in different years, then the premium adjustment is based on the earliest year in which any one of the utilities was updated. For updated utilities to qualify for the discount, ALL of the following must be upgraded by qualified contractors with all work confirming to local code requirements:

- A. Plumbing – improvements should include the installation of new water lines within the structure and plumbing fixtures.
- B. Electrical service – improvements should include the replacement of fuse or breaker boxes, switches, fixtures, and wiring.
- C. Heating and cooling system – improvements should include furnace and air-conditioning replacement, or replacement of burners on furnaces and compressors on central air-conditioning systems.

Without a complete update of utilities (as outlined above), a partial update of utilities may be considered in the determination of the applicable premium adjustment. To be considered partially updated, the electrical service (replacement of fuse or breaker boxes) and heating and cooling systems (complete update as described above) must have been updated. If the policyholder certifies that these systems have been updated within the last 10 years, then, at the time of certification, the home will be considered to have updated utilities as of 10 years preceding the current calendar year.

For Homes Completed and Occupied or Utilities Updated	Premium Adjustment
During current calendar year	0.606
One year preceding current calendar year	0.628
Two years preceding current calendar year	0.653
Three years preceding current calendar year	0.689
Four years preceding current calendar year	0.731
Five years preceding current calendar year	0.770
Six years preceding current calendar year	0.807
Seven years preceding current calendar year	0.842
Eight years preceding current calendar year	0.871
Nine years preceding current calendar year	0.908
Ten years preceding current calendar year	0.929
Eleven years preceding current calendar year	0.946
Twelve years preceding current calendar year	0.956
Thirteen years preceding current calendar year	0.977
Fourteen years preceding current calendar year	0.991
Fifteen years through Thirty years preceding current calendar year	1.000
Thirty one years through Fifty years preceding current calendar year	1.060
Fifty one years or more preceding current calendar year	1.100

NOTE: A dwelling under construction shall be considered to be completed and occupied during the current calendar year. The Coverage A amount for a dwelling under construction should equal 100% of the completed dwelling replacement cost.

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8. Home Alert Protection (All Forms)
 The following adjustments apply for fire and burglary prevention efforts by the policyholder:

Description	Adjustment
Complete Burglar Alarm	0.98
Smoke/Fire Alarm	0.98
Smoke/Fire Alarm w/ Dead Bolt Locks & Fire Extinguisher	0.97
Burglar Alarm with Smoke/Fire Local Alarm, with Dead Bolt Locks and Fire Extinguisher	0.97
Smoke/Fire Alarm and/or Burglar Alarm reporting to a Central Station, Police or Fire Department w/ Dead Bolt Locks & Fire Extinguisher	0.90

Telephone dialer discounts do not apply in areas where dialers are prohibited by ordinance or law.

Only one discount from the above schedule may be applied per policy. No combination of discounts, other than shown, is permitted.

Attach Endorsement HO 04 16, Premises Alarm and Fire Protection System.

9. Claim Record Rating Plan (All Forms)
 The premium shall be adjusted according to the schedule shown below:

Consecutive Years Insured with FNPAC	Premium Adjustment				
	Number of Qualified Paid Claims in the Last 3 Years				
	0	1	2	3	4+
1 – 2	0.95	1.00	1.30	1.55	1.85
3 – 5	0.95	0.95	1.30	1.55	1.85
6 – 8	0.90	0.90	1.25	1.55	1.85
9+	0.85	0.85	1.10	1.45	1.85

A. Consecutive Years Insured with FNPAC

The years with FNPAC are determined by the number of consecutive years (ending with the current renewal date) the policyholder or spouse has had a FNPAC Homeowners, Manufactured Home or Farm/Ranch policy covering their primary dwelling or contents. Although the number of consecutive years is based on the policy on the primary dwelling or contents, it will also be used for any secondary residence insured by FNPAC.

If a policy is reinstated, the number of consecutive years with FNPAC applying at the time of cancellation or expiration will be used, provided the reinstatement occurs within three years. The period of time away from FNPAC does not apply.

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B. Number of Qualified Paid Claims in the Last 3 Years

The number of claims is determined by the number of qualified paid claims the policyholder has had in the last 3 years, ending 3 months prior to the current renewal effective date. A qualified claim is any claim which results in a paid loss during this 3-year period.

The following losses are not considered qualified claims:

1. catastrophic claims;
2. weather-related claims;
3. losses with payments made under Medical Payments coverage only;
4. losses on a newly purchased home, which occurred prior to being insured with FNPAC; and
5. losses for which subrogation payments have been received.

The number of qualified Section I (Property Coverages) claims may be reduced or eliminated with the selection of a higher deductible. All claims that would not have applied if this higher deductible had been in force at the time of the claim are removed from the total qualified claim count.

The number of qualified Section II (Liability) claims may be reduced or eliminated with the elimination of the exposure which caused the claim.

10. Automatic Sprinkler Discount (All Forms)

The following adjustments apply for automatic sprinkler systems in the dwelling:

Description	Premium Adjustment
Automatic Sprinkler in all areas including bathrooms, attics, closets and attached structures	0.90
Automatic Sprinklers totally or partially omitted in bathrooms, attics, closets and attached structures	0.95

The discount applies in addition to any other discount shown in the manual. Attach Endorsement HO 04 16, Premises Alarm or Fire Protection System.

11. Ordinance or Law Increased Amount of Coverage (HO 00 03 and HO 00 05)

A homeowners policy provides coverage for contingent liability due to the operation of building laws equal to 10% of the Coverage A limit. Loss under Coverage A will be settled on the basis of any ordinance or law regulating the construction, repair or demolition of the building. The amount of coverage provided may be increased by application of the following adjustment:

Percentage of Coverage A Limit	Adjustment	Minimum
25%	1.03	\$ 5
50%	1.08	\$15

Attach Endorsement HO 04 77, Ordinance or Law Increased Amount of Insurance.

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11. Home-Auto Discount (All Forms)

The basic premium shall be adjusted by the following factor if the named insured is also the named insured on a private passenger automobile policy written as voluntary business by Fidelity National Financial, Inc. or its subsidiaries.

Factor
0.85

NOTE:

This discount only applies if the auto policy insures private passenger automobiles. The following vehicles do not qualify as private passenger automobiles:

- Motor homes, Truck or Van Campers (Recreational Use)
- Motorcycles, Motorscooters, and Motorized bicycles
- Antique and Classic Automobiles and Replicas
- Fleets insured under the provisions of the Experience Rating Plan
- All Terrain Vehicles

12. Fidelity National Financial Employee Group Discount (All Forms)

When a named insured is employed by Fidelity National Financial, Inc. or its subsidiaries, the following factor shall apply:

Factor
0.90

13. Newly Acquired Home Discount (HO 00 03, HO 00 05 and HO 00 08)

The following factors shall apply for a dwelling newly purchased by the named insured. To qualify for the discount, the effective date of the FNPAC policy must be within 30 days from the closing date of the insured's purchase of the dwelling. The insured must have qualified for the "First Year" discount at policy inception in order to qualify for subsequent discounts.

Year of Policy	Factor
First Year	0.90
Second Year	0.95
Third and Subsequent Years	1.00

15. Superior Construction Discount (HO 00 03, HO 00 05 and HO 00 08)

For dwellings with superior construction defined as "Non-Combustible, Masonry Non-Combustible and Fire Resistive in the General Rules section of this manual, the following adjustment applies to the otherwise applicable masonry premium.

Factor
0.85

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16. Solid Fuel Burning Device Surcharge (All Forms)

The policy may be endorsed to provide coverage for the additional exposure presented if a solid fuel burning device exists in a dwelling and the following conditions are met:

- A. It must have been professionally installed; and
- B. It must not be the primary source of heat.

Solid fuel burning devices are considered stoves, furnaces, fireplace inserts, or any similar device that burns wood, coal, pellets or other solid fuels. Built in Fireplaces that have metal or masonry chimneys are not subject to this charge.

Factor
1.05

17. Insurance Bureau Score Adjustment (All Forms)

The policy premium is subject to modification based on the Insurance Bureau Score developed for the first named insured listed on the policy. The Insurance Bureau Score will be re-evaluated prior to the generation of each subsequent renewal offer. All premiums, including Inland Marine, will be adjusted using the factors shown below.

Insurance Bureau Score	HO 00 03, HO 00 05 & HO 00 08	HO 00 04	HO 00 06
802 & up	0.590	0.590	0.590
763 - 801	0.690	0.690	0.690
735 - 762	0.750	0.750	0.750
711 - 734	0.865	0.865	0.865
688 - 710	0.865	0.865	0.865
664 - 687	0.950	0.950	0.950
No Score	1.000	1.000	1.000
639 - 663	1.060	1.060	1.060
608 - 638	1.150	1.150	1.150
568 - 607	1.350	1.350	1.350
567 & below	1.830	1.830	1.830

18. Age of Insured Discount (All Forms)

The age of each insured shall be calculated as the policyholder's age as of the last day of the calendar year. The age of the named insured in the household will then be used to determine the age of insured factor. If an insured is added or deleted mid-term, or date of birth is corrected, the age of insured factor shall be recalculated using the effective date entered.

Age Range	Factor
Age 39 and younger	1.00
Ages 40 through 49	0.97
Ages 50 through 54	0.95
Ages 55 through 59	0.93
Ages 60 and older	0.91

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19. Personal Status Discount (HO 00 03, HO 00 05 and HO 00 08)
The following discount is available if the insured is married.

Factor
0.94

For the purposes of this discount, “married” includes a married person living with his/her spouse, a person living with his/her registered domestic partner, or a person who is widowed. “Single” includes all Named Insureds not otherwise classified as “married”. The policy must reflect the First Named Insured as “married” to be eligible for the discount.

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FLAT DOLLAR OPTIONS

20. Inflation Guard (All Forms)

For the additional premium shown below, the basic coverage amounts will automatically be increased pro rata during the policy period for inflation. For HO 00 03 and HO 00 05 policies, the Coverage A must be at least 100% of replacement cost to be eligible for this endorsement.

Premium
\$10

Attach Endorsement HO 04 46, Inflation Guard.

21. Coverage C – Personal Property

a. Coverage C – Increased Limits (HO 00 03, HO 00 05 and HO 00 08)

HO 00 03 and HO 00 05 - The base rates contemplate a Coverage C limit of 50%. The minimum and maximum amount of Coverage C is 50% and 75%, respectively. The Coverage C amount for personal property may be increased or decreased at the following rate:

Rate per \$1,000 of increase or decrease
\$0.45

b. Personal Property at Other Residences – Increased Limit (All Forms)

Coverage for personal property usually located at other residences is limited in the policy form to 10% of Coverage C or \$1,000, whichever is greater. This limit may be increased at the following rate:

For Each Increase of \$1,000 Add:
\$7

Attach Endorsement HO 04 50, Personal Property at Other Residences – Increased Limit.

c. Money (All Forms)

The special limit of liability of \$200 on money, bank notes, bullion, gold other than gold ware or gold-plated ware, silver other than silverware or silver-plated ware, platinum and coins may be increased to \$1,000.

Premium per \$100
\$6

Attach Endorsement HO 04 65, Coverage C Increased Special Limits of Liability.

Attach Endorsement HO 04 66, Coverage C Increased Special Limits of Liability (Form HO 00 04 w/HO 05 25, HO 00 06 w/HO 17 38 and HO 00 05).

d. Securities (All Forms)

The special limit of liability of \$1,500 on securities, accounts, deeds, evidences of debt, letters of credit, notes other than bank notes, manuscripts, passports, tickets and stamps may be increased to \$3,000.

Premium per \$100
\$4

Attach Endorsement HO 04 65, Coverage C Increased Special Limits of Liability.

Attach Endorsement HO 04 66, Coverage C Increased Special Limits of Liability (Form HO 00 04 w/HO 05 25, HO 00 06 w/HO 17 38 and HO 00 05).

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- e. Jewelry, Watches and Furs (All Forms except HO 00 08)
 The special limit of liability of \$1,500 for loss by theft of jewelry, watches, furs, precious and semiprecious stones may be increased to \$6,500, not exceeding \$1,500 for any one article.

Premium per \$1,000
\$8

Attach Endorsement HO 04 65, Coverage C Increased Special Limits of Liability.
 Attach Endorsement HO 04 66, Coverage C Increased Special Limits of Liability
 (Form HO 00 04 w/HO 05 25, HO 00 06 w/HO 17 38 and HO 00 05).

- f. Firearms and Related Equipment
 1. The policy provides named peril coverage with a \$2,500 limit on loss by theft of firearms and related equipment. For the additional premium shown below, the perils insured against are broadened to direct physical loss and the limit is increased as follows:

Loss Caused by the following perils	Limit on any one article	Aggregate limit for all articles
1. Theft	\$2,500	\$5,000
2. Coverage C Perils Other than Theft	Cov. C Limit + \$5,000	Cov. C Limit + \$5,000
3. All Other Covered Perils	\$2,500	\$5,000

Premium
\$7

Attach Endorsement A6130, Coverage C - Increased Special Limits of Liability - Firearms and Related Equipment (HO 00 03, HO 00 04 and HO 00 06).

2. The policy provides a limit of \$2,500 for loss by theft, misplacing or losing of firearms and related equipment. For the additional premium shown below, the limits are increased as follows:

Loss Caused by the following perils	Limit on any one article	Aggregate limit for all articles
1. Theft, misplacing or losing	\$2,500	\$5,000
2. Perils listed in Section E. Additional Coverages, 10. Landlords Furnishings	Cov. C Limit + \$5,000	Cov. C Limit + \$5,000
3. All Other Covered Perils	\$2,500	\$5,000

Premium
\$7

Attach Endorsement A6180, Coverage C – Increased Special Limits of Liability – Firearms and Related Equipment (HO 00 05).

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- g. Silverware and Goldware (All Forms except HO 00 08)
The policy provides named peril coverage with a \$2,500 limit of loss by theft of Silverware and Goldware. This limit may be increased in increments of \$2,500 for the following additional premiums.

Limit for Loss by Theft		
\$5,000	\$7,500	\$10,000
\$8	\$16	\$24

Attach Endorsement HO 04 65, Coverage C Increased Special Limits of Liability.
Attach Endorsement HO 04 66, Coverage C Increased Special Limits of Liability
(Form HO 00 04 w/HO 05 25, HO 00 06 w/HO 17 38 and HO 00 05).

- h. Portable Electronic Equipment (All Forms)
The special limit of liability of \$1,500 on portable electronic equipment may be increased in increments of \$500 to a maximum of \$6,000.

Premium per \$500
\$9

Attach Endorsement HO 04 65, Coverage C Increased Special Limits of Liability.
Attach Endorsement HO 04 66, Coverage C Increased Special Limits of Liability
(Form HO 00 04 w/HO 05 25, HO 00 06 w/HO 17 38 and HO 00 05).

- i. Home Computers (All Forms)
The policy provides \$5,000 coverage on electronic data processing equipment including the recording and storage media used with that equipment. This coverage applies to equipment primarily used on premises regardless of whether it is used in a business. This limit can be increased to \$10,000.

Premium
\$13

Attach Endorsement A6134, Coverage C-Increased Special Limits of Liability-Electronic Data Processing Equipment.

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22. Credit Card, Electronic Fund Transfer Card or Access Device, Forgery and Counterfeit Money Coverage – Increased Limit (All Forms)

The policy may be endorsed to increase the \$500 limit included in the policy. The additional premium shall be developed as follows:

Limit of Liability	Premium
\$ 1,000	\$1
2,500	3
5,000	4
7,500	5
10,000	6

Attach Endorsement HO 04 53, Credit Card, Electronic Fund Transfer Card or Access Device, Forgery and Counterfeit Money Coverage - Increased Limit.

23. Owned Motorized Golf Cart Physical Loss Coverage (All Forms)

The policy may be endorsed to provide Other Than Collision and Collision coverage for a motorized golf cart(s), including permanently installed accessories, equipment and parts, owned by an insured and are:

- A. designed to carry up to four people on a golf course for the purpose of playing golf; and
- B. not built or modified after manufacture to exceed a speed of 25 miles per hour on level ground.

Also covered, for an amount equal to 10% of the limit of the highest scheduled cart, are accessories, equipment or parts designed or made solely for the cart that are not permanently installed provided such property is at an insured’s residence or in or upon the cart off the insured’s residence at the time of loss.

To develop the premium, multiply the following rate per \$500 of the value. This coverage is subject to a \$500 deductible and a \$15 minimum premium.

Rate per \$500 of Value	
Without Collision	\$7.25
With Collision	\$12.50

Note: The Make, Model and Serial or Motor Number must be included on the application along with the current value of the Golf Cart. The value should be the purchase price of the golf cart or, if not a recent purchase, the current retail value. Attach Endorsement HO 05 28, Owned Motorized Golf Cart Physical Loss Coverage.

24. Other Structures in the Residence Premises-Increased Limits (HO 00 03, HO 00 05 and HO 00 08)

The basic policy provides a limit of liability for other structures equal to 10% of Coverage A. Increased limits can be provided for other structures on the premises. The coverage will be the same as the basic policy and will be rated on the total value of the other structures in excess of 10% of Coverage A. If Earthquake Coverage is afforded on the policy, it applies to this coverage. Please refer to the Earthquake rates in this manual.

Rate per \$1,000
\$2.40

Attach Endorsement HO 04 48, Other Structures on the Residence Premises-Increased Limits

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25. **Limited Water Back-up and Sump Discharge or Overflow Coverage (All Forms)**
 The policy form excludes coverage for loss resulting from water or waterborne material which backs up through sewers or drains or which overflows or is discharged from a sump, sump pump or related equipment. When this endorsement is attached to the policy, coverage is provided with respect to direct physical loss, not caused by the negligence of an “insured” to property covered under Section I, caused by water or waterborne material which originates from within the dwelling where discharged from a sump, sump pump or related equipment.

Limit	HO 00 03, HO 00 05 & HO 00 08	HO 00 04 and HO 00 06
\$5,000	\$ 40	\$ 20
\$10,000	72	36
\$15,000	98	50
\$20,000	112	60
\$30,000	162	80
\$40,000	196	98
\$50,000	224	112

Attach Endorsement HO 04 95, Limited Water Back-Up and Sump Discharge or Overflow Coverage.

26. **Supplemental Loss Assessment Coverage (All Forms except HO 00 04)**
 The policy automatically provides, under Section I Additional Coverage and Section II Additional Coverage, a limit of \$1,000 each for assessments relating to the residence premises, excluding assessments resulting from the peril of earthquake. The policy may be endorsed to provide a single additional amount of coverage, not to exceed \$50,000, to be applied to one or more assessments arising out of a single loss covered under:
- a. Either Section I Additional Coverage or Section II Additional Coverage; or
 - b. Both Section I and Section II Additional Coverages.

Additional Amount	Rate Per \$1,000
\$ 1,000	\$ 1
5,000	4
10,000	7
15,000	9
20,000	11
25,000	13
30,000	15
35,000	17
40,000	18
45,000	20
50,000	22

If Earthquake Coverage is afforded on the policy, it applies to this coverage. Please refer to the Earthquake rates in this manual.

Attach Endorsement HO 04 35, Supplemental Loss Assessment Coverage.

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27. Unit-Owners – Coverage A (HO 00 06)
 A. Increased Limits – The policy automatically provides a basic Coverage A limit of 30% of Coverage C (\$1,000 minimum) on a named peril basis. The basic limit may be increased. To develop the premium for each additional \$1,000, multiply the amount of increase by the following rate:

For Each Increase of \$1,000 Add:
\$4.45

- B. Special Coverage – The Section I Perils Insured Against may be broadened to cover additional risks of loss. To develop the premium, multiply the following rate for each \$1,000 of the Coverage A limit.

Rate per \$1,000
\$1.00

Attach Endorsement HO 17 32, Unit Owners Coverage A-Special Coverage.

28. Coverage D – Loss of Use (HO 00 06)
 The policy automatically provides 40% of the Coverage C limit for Coverage D – Loss of Use. For policies with a Coverage C limit less than \$125,000, the limit may be increased in increments of \$1,000. The total amount of coverage, which is the sum of the coverage provided by the base policy and any increase in limit, cannot exceed \$50,000. For policies with a Coverage C limit greater than or equal to \$125,000 the Coverage D limit can exceed \$50,000 due to the amount of coverage that is automatically provided but, the limit cannot be increased.

Premium per \$1,000
\$4.00

29. Earthquake (All Forms)
 Earthquake damage can be covered by the addition of an endorsement.

A. Earthquake Zones

Zone 1: Counties of –

Clay	Crittenden	Greene	Lee	Poinsett
Craighead	Cross	Jackson	Mississippi	St. Francis

Zone 2: Counties of –

Arkansas	Lawrence	Phillips	Randolph	White
Independence	Monroe	Prairie	Sharp	Woodruff

Zone 3: Counties of –

Baxter	Desha	Izard	Lonoke	Searcy
Cleburne	Faulkner	Jefferson	Marion	Sebastian
Conway	Fulton	Little River	Pulaski	Stone

Zone 4: Remainder of State.

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MULTI-PERIL HOMEOWNERS PROGRAM

B. Deductible

Deductible options of 5% and 10% are available. The dollar amount of the earthquake deductible is determined as follows:

Form	Deductible
HO 00 03, HO 00 05 & HO 00 08	The selected percentage multiplied by the Coverage A limit of liability, or The selected percentage multiplied by the Coverage C limit of liability, whichever is greater, subject to a \$500 minimum.
HO 00 04	5% or 10% of the Coverage C limit of liability; \$500 minimum.
HO 00 06	The selected percentage multiplied by the Coverage A limit of liability, or The selected percentage multiplied by the Coverage C limit of liability, whichever is greater, subject to a \$500 minimum.

C. Exterior Masonry Veneer

The applicable charge for Earthquake Coverage (except HO 00 04 and HO 00 06) depends on whether coverage is provided for exterior masonry veneer.

- 1) HO 00 03, HO 00 05 and HO 00 08
 - a) If coverage is not desired for exterior masonry veneer (or if the dwelling has no exterior masonry veneer), use the rates for “excluding exterior masonry veneer.”
 - b) If coverage is desired for exterior masonry veneer or if the dwelling is of masonry construction, use the rates for “including exterior masonry veneer.”
- 2) HO 00 04 and HO 00 06
Endorsements and rates for these forms are not affected by exterior masonry veneer considerations.

D. Basic Rates (These provide basic package amounts of coverage. Rates shown apply per \$1,000 of Coverage A for HO 00 03, HO 00 05 and HO 00 08 and per \$1,000 of Coverage C for HO 00 04 and HO 00 06.)

Form	Deductible	Excluding Exterior Masonry Veneer (includes dwellings with no ext. masonry veneer)				Including Exterior Masonry Veneer (includes masonry dwellings)			
		Rate per \$1,000				Rate per \$1,000			
		Zone 1	Zone 2	Zone 3	Zone 4	Zone 1	Zone 2	Zone 3	Zone 4
HO 00 03, HO 00 05 & HO 00 08	5%	--	--	\$0.30	\$0.26	--	--	\$0.36	\$0.33
	10%	\$0.58	\$0.28	\$0.20	\$0.18	\$0.71	\$0.33	\$0.24	\$0.21

Form	Deductible	Rate per \$1,000			
		Zone 1	Zone 2	Zone 3	Zone 4
HO 00 04	5%	--	--	\$0.22	\$0.19
	10%	\$0.40	\$0.20	\$0.15	\$0.13
HO 00 06	5%	--	--	\$0.22	\$0.19
	10%	\$0.40	\$0.20	\$0.15	\$0.13

MULTI-PERIL HOMEOWNERS PROGRAM

E. Dwellings Built Prior to 1950

For Homeowners policies covering masonry or masonry veneer dwellings, apply the following factor to the premium developed from the Basic Rate table above:

<u>Year Built</u>	<u>Factor</u>
1940 – 1949	1.30
Pre-1940	2.00

F. Increasing Other Coverages

If higher than basic limits are provided for the following types of coverage, additional charges are made according to all applicable rates shown below. These rates apply only to the increased amount of coverage.

Form	Deductible	Excluding Exterior Masonry Veneer (includes dwellings with no ext. masonry veneer)				Including Exterior Masonry Veneer (includes masonry dwellings)			
		Rate per \$1,000				Rate per \$1,000			
		Zone 1	Zone 2	Zone 3	Zone 4	Zone 1	Zone 2	Zone 3	Zone 4
HO 00 03, HO 00 05 & HO 00 08 Coverage B	5%	--	--	\$0.30	\$0.26	--	--	\$0.36	\$0.33
	10%	\$0.58	\$0.28	\$0.20	\$0.18	\$0.71	\$0.33	\$0.24	\$0.21
HO 00 03, HO 00 05 & HO 00 08 Coverage C	5%	--	--	\$0.22	\$0.19	--	--	\$0.22	\$0.19
	10%	\$0.40	\$0.20	\$0.15	\$0.13	\$0.40	\$0.20	\$0.15	\$0.13
HO 00 03, HO 00 05 & HO 00 08 Loss Assessment	5%	--	--	\$0.30	\$0.26	--	--	\$0.36	\$0.33
	10%	\$0.58	\$0.28	\$0.20	\$0.18	\$0.71	\$0.33	\$0.24	\$0.21

Form	Deductible	Rate per \$1,000			
		Zone 1	Zone 2	Zone 3	Zone 4
HO 00 06 Coverage A	5%	--	--	\$0.30	\$0.26
	10%	\$0.58	\$0.28	\$0.20	\$0.18

Attach Endorsement HO 04 54, Earthquake.

Attach Endorsement HO 04 36, Loss Assessment for Earthquake.

MULTI-PERIL HOMEOWNERS PROGRAM

30. Additional Insured (All Forms)

A. Sections I and II (Co-Owner or Additional Insured)

The interest of a co-owner or another additional insured with an interest only in the residence premises may be covered for no additional premium.

1) Occupant – Co-owner

A Homeowners policy can be issued to the co-owner of a one or two family dwelling if each of the co-owners occupying the building lives in independently separate premises. A separate Homeowners policy can be issued to the other co-owner.

2) Non-Occupant – Co-owner

The interests of a non-occupant, other than a contractor, may be covered in the event of joint ownership in the dwelling.

3) Other Additional Insureds

The interest of an additional insured with an interest only in the residence premises may be covered.

B. Section I Only (Contractor)

The interest of a contractor in the building may be covered for no additional premium.

C. Section I and II (Association)

The interest of a Homeowners/Condominium Association may be covered for no additional premium.

Attach Endorsement HO 04 41, Additional Insured – Residence Premises.

31. Business Property – Increased Limits (All Forms except HO 00 08)

The policy provides \$2,500 on premises coverage and \$1,500 off premises coverage for personal property intended for use in a business. Coverage for merchandise held as samples or for sale or for delivery is included. Coverage is not provided for electronic data processing equipment or the recording or storage media used with that equipment.

On premises coverage can be increased to \$5,000 for the following additional premium.

The off-premises limit of \$1,500 is automatically increased, at no additional charge, to an amount that is 60% of the total on-premises limit of liability.

Limit	Premium
\$5,000	\$17

Attach Endorsement HO 04 12, Business Property-Increased Limits.

MULTI-PERIL HOMEOWNERS PROGRAM

32. Section II – Optional Limits (All Forms)

The basic premiums include \$100,000 Liability and \$1,000 Medical Payments. For higher limits, apply the following charges:

A.

Personal Liability Limits	Premium
\$300,000	\$10
\$500,000	17
1,000,000	34

B.

Medical Payments Limits	Premium
\$2,000	\$3
\$3,000	5
\$4,000	7
\$5,000	9
10,000	15

33. Personal Injury Coverage (All Forms)

Liability Coverage for Personal Injury arising out of specified offenses such as false arrest, malicious prosecution, wrongful eviction, slander or libel may be added to the policy.

The following charges apply per policy:

Liability Limit*	Premium
\$100,000	\$10
\$300,000	13
\$500,000	16
1,000,000	24

*Selected amount must coincide with the policy Section II limit.

Attach Endorsement HO 24 26, Personal Injury Coverage - Arkansas.

MULTI-PERIL HOMEOWNERS PROGRAM

34. Animal Liability Coverage (All Forms)

The policy excludes liability coverage for bodily injury and property damage caused by any animal. Coverage may be endorsed provided none of the following conditions exist:

- (a) Risks where the following dogs are present either owned or boarded; Rottweilers, German Shepherds, Pitbulls, Chows, Doberman Pinschers, Akitas, Dalmatians or any dog known by breed to be vicious or any risks where previous dog bite history exists. This applies to mixed breeds containing any of the above breeds.
- (b) Risks where the following are present either owned or boarded; horses, cows, sheep, chickens, other farm animals or any exotic or unusual pet.

Limit of Liability*	Premium
\$100,000	\$ 13
300,000	27

*Selected limit must coincide with the Section II limit on the policy up to \$300,000. If the Section II limit is higher than \$300,000, the limit for this coverage shall be \$300,000. Limits of Liability higher than those shown are not available for this coverage.

Attach Endorsement A6154, Animal Liability Coverage.

35. Identity Theft Expense and Resolution Services Coverage (All Forms)

For the additional premium shown below, the following coverage is available. We will pay up to \$25,000 for expenses incurred by an Insured as the direct result of any one identity theft discovered during the policy period. Additionally, the insured will have access to resolution services from a consumer fraud specialist who will assist in the process of restoring the insureds identity.

Charge
\$30

Attach Endorsement FN1404, Identity Theft Expense and Resolution Services Coverage.

36. Structures Rented to Others – Residence Premises (All Forms)

The policy may be endorsed to provide coverage when a structure on the residence premises is rented to others for dwelling purposes. This coverage may be provided only when Section I coverage is also afforded.

(a) 1 Family		(b) 2 Family	
Liability Limits*	Premium Charge	Liability Limits*	Premium Charge
\$100,000	\$ 9	\$100,000	\$ 14
300,000	12	300,000	19
500,000	15	500,000	23
1,000,000	157	1,000,000	243

*Selected Limit must coincide with policy Section II Limit.

The above charges apply regardless of the Medical Payments Limit.

Attach Endorsement HO 04 40, Structures Rented to Others-Residence Premises.

MULTI-PERIL HOMEOWNERS PROGRAM

37. Builders Risk Coverage (HO 00 03 and HO 00 05)
When an Insured, who is otherwise eligible for a Homeowners Policy has a home under original construction, such exposure may be covered by endorsement. This endorsement provides limited coverage for damage to specified covered property. To provide coverage, a policy is issued at the applicable rates shown in the rate pages with this endorsement attached at no additional charge. The premium for this endorsement is offset by the credit generated from the provisional Coverage A amount and limited personal property exposure existing during construction. Coverage automatically ceases at the end of a twelve-month period. The period begins from the original inception date of the policy and terminates when the residence premise is occupied or the end of the policy period, whichever occurs first. Attach Endorsement A6152, Builders Risk Coverage.
38. Policy Fee (All Forms)
A policy fee applies to all new and renewal policies.

Policy Fee
\$25

**Fidelity National Property and Casualty
Insurance Company**

**Arkansas Homeowners Insurance Program
Rates and Rules Manual**

Personal Inland Marine Basic Rules

MULTI-PERIL HOMEOWNERS PROGRAM

RULES FOR ALL PERSONAL INLAND MARINE COVERAGE

The rules, rates and premiums in this manual govern the writing of Personal Inland Marine Policies. The rules and rates filed by or on behalf of Fidelity National Property and Casualty Insurance Company (FNPAC) for each coverage shall govern in all cases not specifically provided for in these rules.

The following rules and requirements deal with various sections of the policy but are applicable to all forms that are issued.

1. Eligibility

A Personal Inland Marine Policy may be written on all property listed in the Underwriting Guide as eligible property.

2. Policy Period and Premium Payment

All premiums and rates shown in this manual are on an annual term basis. All policies are initially written for a one year term and are then automatically renewed annually. The rates on renewals will be those in effect at that time.

3. Minimum Premiums

The annual minimum premium is \$30.

4. Rounding of Premiums

Any computation for additional coverages or additional amounts of insurance are to be rounded separately to the nearest dollar. Fifty cents or more is to be considered as a dollar.

5. Mid-Term Changes

A. Permitted Mid-Term Changes

Permitted mid-term changes are those due to a change in coverage or a change in a risk characteristic used as a rating factor for a discount or charge applicable to the policy. Mid-term changes to take advantage of a new discount or charge OR a rate or classification change implemented by the company during the policy term are NOT permitted.

If a different premium is required for the remainder of the current policy term, the additional or return premium is to be computed pro rata unless otherwise provided in this manual.

B. Method Of Calculation

1) Calculate the PRO RATA FACTOR.

a) Compute the number of days left in the annual term until the policy expires. (Example: 122 days)

b) Divide the number of days by 365 (days in a year). This produces the PRO RATA FACTOR. A few examples may help:

Number of Days	Divided By	Pro Rate Factor
360	365	.99
240	365	.66
122	365	.33
73	365	.20
34	365	.09

Each 3.65 days causes a change of .01 in the Pro Rata Factor.

MULTI-PERIL HOMEOWNERS PROGRAM

- 2) Calculate the annual premium based on current rates for insurance presently in force. This premium is subject to the policy minimum premium described in Rule 3.
 - 3) Calculate the annual premium based on current rates for the desired amount of insurance. This premium is subject to the policy minimum premium described in Rule 3.
 - 4) Calculate the difference between the two premiums
 - 5) Apply the PRO RATA FACTOR to the premium difference.
 - 6) The result is the premium charge or return for the policy change.
6. Cancellation
When a policy is cancelled, the annual premium that applies to the current policy period multiplied by the PRO RATA FACTOR is returned to the insured. When coverage is endorsed to another policy the cancellation rules for the underlying policy apply. Coverage must be terminated at the same time as the underlying policy.
7. Restriction Of Coverage
The named insured can request a restriction on an individual policy. The circumstances or exposure must be so unusual without the restriction the policy would not be issued. No reduction from the prescribed rate and minimum premium is allowed. Refer each request to the FNPAC.

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Personal Inland Marine Rates and Factors

MULTI-PERIL HOMEOWNERS PROGRAM

1. Eligibility

A Personal Inland Marine Policy may be written on all classes of property for which rates are shown in this manual.
2. Rules
 - A. Rules – Refer to the Basic Rules Section for rules governing Personal Inland Marine Policies.
 - B. Minimum Premium – The annual minimum premium for Personal Inland Marine is \$30.
3. Coverages

Coverage may be written for eligible personal articles. Newly Acquired coverage is provided for Jewelry, Furs, Fine Arts, Cameras, and Musical Instruments subject to certain conditions.
4. Perils Insured Against

The policy insures against all risk of direct physical loss or damage subject to certain exclusions and conditions.
5. Rating
 - A. Definitions
 - (1) The Basic Schedule Premium for jewelry is defined as the preprinted schedule premium for the appropriate deductible on page P-3. If premiums are not preprinted for the appropriate deductible amount, the Basic Schedule Premium is the Schedule premium for the smallest preprinted deductible shown. The Basic Schedule Premium does not include any credits or charges.
 - (2) The Basic Premium for all other classes is defined to be the base rate, displayed on page P-6, multiplied by the amount of scheduled coverage (in \$100s). The Basic Premium does not include any credits or charges.
 - B. Calculation
 - (1) Home Alert credits apply to the sum of the Personal Articles Basic Schedule Premiums. Each other credit, charge or option applies separately to the Basic Premium for each class of property, and is to be rounded to the nearest dollar before being subtracted from or added to the Basic Premium.
 - (2) Home Alert Example: Assume a 5% Home Alert Credit applies:

Coverage	Premium Before Credit
Jewelry	\$110
Furs	90
Fine Arts	<u>100</u>
Total Personal Articles	\$300
Home Alert Credit	\$ 15 (.05*300 rounded)
 - (3) Refer to the Jewelry Credits and Charges page for a specific rating example.
 - C. Territory Definitions

Territory 1 – Entire State.

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MULTI-PERIL HOMEOWNERS PROGRAM

JEWELRY-BASIC PREMIUMS - ENTIRE STATE					
Schedule Amount	Full Coverage	\$100 Deductible	\$250 Deductible	\$500 Deductible	\$1,000 Deductible
\$ 100	\$10	\$--	\$--	\$--	\$--
500	11	10	10	--	--
1,000	12	11	10	9	--
2,000	24	22	20	18	17
3,000	35	33	29	27	25
4,000	46	44	39	36	34
5,000	55	52	46	43	40
6,000	69	65	57	53	50
7,000	80	75	66	62	58
8,000	92	86	76	71	67
9,000	104	98	86	81	75
10,000	115	109	96	90	84
11,000	127	119	105	98	92
12,000	137	129	114	107	100
13,000	148	139	123	115	108
14,000	159	149	132	123	115
15,000	160	151	133	125	116
16,000	170	160	141	132	124
17,000	180	169	149	140	130
18,000	189	178	157	147	137
19,000	198	187	165	154	144
20,000	207	195	172	161	151
21,000	216	203	179	168	157
22,000	224	211	186	175	163
23,000	231	217	192	180	168
24,000	235	221	195	183	171
25,000	239	225	199	186	174
Each Additional \$100	.96	.90	.80	.74	.70

- (1) **Single Items Over \$25,000:** Refer Entire Schedule to FNPAC for Rating.
- (2) **IMPORTANT:** All policies are to be rated in \$100 increments. For rating purposes use the next highest \$100 increment. All interpolations will be in \$100 intervals. EXAMPLE: Rate an \$8,610 schedule as \$8,700.
- (3) **Personal Inland Marine Minimum Premium:** \$30.00

MULTI-PERIL HOMEOWNERS PROGRAM

Jewelry Credits and Charges

I. Gemprint

A credit may be applied to the Basic Premium for diamonds that have been Gemprinted and have a certificate attached to the policy.

- 1) Determine Basic Premium that would be charged if the gemprinted items were the only items insured.
- 2) Credit = 10% times the premium determined in (1) above.

II. Bank Vaults

Jewelry kept in a bank vault may be insured separately. Do not include these items in the schedule amount for rating purposes. Refer these items to FNPAC for rating. See Underwriting Guide.

III. Example

Assume the following schedule to be insured with \$250 deductible.

\$3,000 Diamond that is Gemprinted
 \$7,240 Remaining items in the schedule

A. Schedule Amount

Schedule Amount = \$10,300

Note: \$10,300 is the next highest \$100 increment about \$10,240

B. Basic Schedule Premium

\$11,000 Premium	=	\$125 (assumed)
\$10,000 Premium	=	\$100 (assumed)
Premium	=	$\$100 + (125 - 100) * (.3) = \$100 + \$7.5$
	=	\$108

C. Credits

Gemprint Credit	=	$.10 * \$35$ (assume premium at \$3,000 = \$35)
	=	\$4

D. Final Premium

(Subject to Policy Minimum Premium)

Premium	=	(B) - (C)
	=	\$108 - \$4
	=	\$104

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

OTHER PERSONAL ARTICLES – ANNUAL RATES			
Type of Article	Full Coverage Rate Per \$100	Type of Article	Full Coverage Rate Per \$100
<u>Furs (Personal)</u>	\$.60	<u>Golf Equipment</u>	\$1.90
<u>Cameras</u> Non-Professional Professional	1.65 2.40	<u>Fine Arts (excluding breakage)</u> First \$30,000 Excess	.50 .40
		<u>Fine Arts (including breakage)</u> First \$30,000 Excess	.85 .68
<u>Musical Instruments</u> Non-Professional (Full Coverage) <u>Prof. (Full Coverage)</u> First (2,000) Excess <u>Prof. (\$50 Deductible)</u> First \$2,000 Excess	.75 3.50 .65 3.15 .60	<u>Stamp Collections</u>	.85
<u>Silverware</u>	.35	<u>Miscellaneous</u>	\$2.75
<u>Coin Collections</u>	1.90		

BLANKET COVERAGE/

Blanket or unscheduled coverage is available only for Silverware & Golf Equipment.

COIN AND STAMP COLLECTIONS

Apply a credit of 10% if 75% of the value of all items insured is kept in a fireproof safe or vault.

PROFESSIONAL MUSICAL INSTRUMENTS AND CAMERAS

A professional is a person who receives any payment for playing a musical instrument or using a camera insured during the term of this policy.

TOTAL PERSONAL INLAND MARINE MINIMUM PREMIUM: \$30

MULTI-PERIL HOMEOWNERS PROGRAM

NOTES FOR ALL CLASSES:

1. Maximum value for all scheduled items - \$200,000. Underwriting approval is required for schedules over \$200,000.
2. Maximum for any single item - \$50,000. Underwriting approval is required for any item(s) over \$50,000.
3. An appraisal not more than three years old is required for any single item over \$5,000. Bill of sale dated within the past 30 days may be used to confirm appraised value for newly purchased items over \$5,000. A full description of the item is required.
4. A full description is required for any single item over \$1,000.
5. Central alarm and/or photos are required if a single item is over \$25,000 or the total schedule is over \$100,000.
6. Risks with theft or mysterious disappearance losses during the past 3 years are ineligible.
7. Scheduled items with commercial or professional use are ineligible (except Cameras and Musical Instruments).
8. Scheduled Personal Property coverage is not available for Dwelling Fire or tenant-occupied HO 00 06 policies.
9. Scheduled Personal Property coverage is not available for HO 00 04 policies with a Coverage C limit of less than \$25,000.

MULTI-PERIL HOMEOWNERS PROGRAM

HOME ALERT PROTECTION

These credits apply for fire and burglary prevention efforts by the policyholder:

DESCRIPTION	CREDIT
Fire or Smoke Local Alarm	2%
Burglar Alarm System	3%
Fire or Smoke Detectors which also activate either a digital dialer or a voice synthesized (not tape) telephone dialer	4%
Fire or Smoke Local Alarm Burglar Alarm System	5%
Fire or Smoke Local Alarm Dead Bolt Locks Fire Extinguisher	5%
Fire or Smoke Detectors which also activate either a digital dialer or a voice synthesized (not tape) Dead Bolt Locks Fire Extinguisher	7%
Burglar Alarm System Fire or Smoke Local Alarm Dead Bolt Locks Fire Extinguisher	7%
Fire and/or Burglar Alarm Reporting to either Fire Department, Policy Department, or Central Station Dead Bolt Locks Fire Extinguisher	15%

1. Telephone dialer credits do not apply in areas where dialers are prohibited by ordinance or law.
2. Only one credit from the above schedule may be applied per policy. No combination of credits other than shown is permitted. This credit is applied to the Basic Schedule Premium or Basic Premium (which do not include any other credits or charges).
3. These credits do not apply to minimum premiums.

**Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Base Rates**

Territory	HO 00 03	HO 00 04	HO 00 05	HO 00 06	HO 00 08
101	1041	173	1145	169	1258
102	1093	173	1202	169	1325
103	1160	173	1276	169	1403
104	1207	173	1328	169	1464
105	1012	185	1113	169	1210
106	1155	185	1271	169	1389
107	1221	185	1343	169	1479
108	1031	185	1134	169	1244
109	1121	185	1233	169	1352
110	1179	185	1297	169	1428
111	1202	205	1322	169	1448
112	1255	205	1381	169	1515
113	1083	196	1191	169	1283
114	1196	196	1316	169	1431
115	1253	196	1378	169	1500
116	1036	205	1140	169	1229
117	1182	205	1300	169	1413
118	1244	205	1368	169	1496
119	1303	205	1433	169	1572
120	1443	205	1587	169	1739
121	1598	205	1758	169	1940
122	1737	205	1911	169	2107
123	1825	205	2008	169	2224
124	1209	185	1330	169	1448
125	1274	185	1401	169	1527
126	1340	185	1474	169	1615
127	1296	205	1426	169	1550
128	1345	205	1480	169	1615
129	1333	205	1466	169	1597
130	1405	205	1546	169	1685
131	1418	205	1560	169	1678
132	1479	205	1627	169	1749
133	1525	205	1678	169	1822
134	1209	205	1330	169	1439
135	1301	205	1431	169	1558
136	1366	205	1503	169	1642

Base rates reflect:

HO 00 03, HO 00 05 & HO 00 08

- \$500 deductible
- \$100,000 / \$1,000 liability limits
- actual cash value coverage on contents
- frame construction, protection class 1-6
- \$100,000 Amount of Insurance
- Coverage C at 50% of Coverage A

HO 00 04 & HO 00 06

- \$500 deductible
- \$100,000 / \$1,000 liability limits
- actual cash value coverage on contents
- frame construction, protection class 1-6
- \$25,000 Amount of Insurance

Effective: 12-01-13 New
01-20-14 Renewal

**Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Protection Class and Construction Type Factors**

HO 00 03, HO 00 05 & HO 00 08

Protection Class	Construction	
	Masonry	Frame
1 - 3	0.90	1.00
4 - 6	0.91	1.00
7	1.35	1.45
8	1.45	1.60
8B - 9	2.23	2.47
10	2.83	3.23
1X - 6X	1.40	1.53
7X - 8X	1.84	2.04
1Y - 6Y	1.40	1.53
7Y - 8Y	1.84	2.04
10W	2.75	3.13

HO 00 04 and HO 00 06

Protection Class	Construction	
	Masonry	Frame
1 - 3	0.90	1.00
4 - 6	0.91	1.00
7	1.35	1.45
8	1.45	1.60
8B - 9	2.23	2.47
10	2.83	3.23
1X - 6X	1.40	1.53
7X - 8X	1.84	2.04
1Y - 6Y	1.40	1.53
7Y - 8Y	1.84	2.04
10W	2.75	3.13

Note: Masonry factors also apply to Masonry Veneer construction.

Effective: 12-01-13 New
01-20-14 Renewal

**Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Amount of Insurance Relativities**

HO 00 03, HO 00 05 & HO 00 08

Amount in \$000s	Factor
50	0.800
55	0.820
60	0.840
65	0.860
70	0.880
75	0.900
80	0.920
85	0.940
90	0.960
95	0.980
100	1.000
105	1.018
110	1.051
115	1.095
120	1.142
125	1.189
130	1.234
135	1.283
140	1.331
145	1.378
150	1.423
160	1.479
170	1.553
180	1.639
190	1.729
200	1.819
225	1.962
250	2.160
275	2.397
300	2.653
350	3.021
400	3.523
450	4.086
500	4.658
550	5.233
600	5.809
650	6.378
700	6.949
750	7.523

Each Additional \$1,000
Add 0.013

Effective: 12-01-13 New
01-20-14 Renewal

**Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Amount of Insurance Relativities**

HO - 4

Amount in \$000s	Factor
10	0.590
15	0.750
20	0.900
25	1.000
30	1.120
35	1.240
40	1.350
45	1.450
50	1.540
55	1.640
60	1.730
65	1.820
70	1.910
75	2.000
80	2.090
85	2.180
90	2.270
95	2.360
100	2.450
125	2.900
150	3.350

Each Additional \$1,000
Add 0.018

HO - 6

Amount in \$000s	Factor
10	0.590
15	0.750
20	0.900
25	1.000
30	1.120
35	1.240
40	1.350
45	1.450
50	1.530
55	1.630
60	1.720
65	1.810
70	1.900
75	1.990
80	2.080
85	2.170
90	2.260
95	2.350
100	2.440
125	2.890
150	3.330
175	3.770
200	4.200
225	4.630
250	5.060
275	5.500
300	5.930

Each Additional \$1,000
Add 0.017

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

Supporting Document Schedules

Satisfied - Item:	H-1 Homeowners Abstract
Comments:	
Attachment(s):	Form H-1 Homeowners Abstract.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	HPCS-Homeowners Premium Comparison Survey
Comments:	
Attachment(s):	Homeowners Premium Comparison Survey Form.pdf Homeowners Premium Comparison Survey Form.xlsx
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	NAIC loss cost data entry document
Comments:	
Attachment(s):	FORM RF-1 Rate Filing Abstract.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibits A-1 through A-12.4 - Rate Level Indication
Comments:	
Attachment(s):	Exhibit A-1 through A-12.4.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit I - Actuarial Memorandum
Comments:	

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Attachment(s):	Exhibit I - AR Actuarial Memorandum.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit II - Summary of Rate and Rule Revisions
Comments:	
Attachment(s):	Exhibit II - AR Summary of Rate and Rule Revisions.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit III - Loss Cost and Average Premium - Accident Year
Comments:	
Attachment(s):	Exhibit III - Loss Cost and Average Premium - Accident Year.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit IV - Accident Year Loss Ratios
Comments:	
Attachment(s):	Exhibit IV - Accident Year Loss Ratios.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit V - Estimated Rate Change - By Form
Comments:	
Attachment(s):	Exhibit V - Estimated Rate Change - By Form.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit VI - Base Rate Revision - By Territory and Form
--------------------------	---

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Comments:	
Attachment(s):	Exhibit VI - Base Rate Revision - By Territory and Form.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit VII - Amount of Insurance Relativities Revision - HO 00 03, HO 00 05 and HO 00 08
Comments:	
Attachment(s):	Exhibit VII - Amount of Insurance Relativities Revision - HO 00 03 HO 00 05 and HO 00 08.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit VIII - Percentage Discounts, Charges and Options Revisions
Comments:	
Attachment(s):	Exhibit VIII - Percentage Discounts Charges and Options Revisions.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit IX - Flat Dollar Discounts, Charges and Options Revisions
Comments:	
Attachment(s):	Exhibit IX - Flat Dollar Discounts Charges and Options Revisions.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit X - Base Rate Determination using ISO Loss Cost Data - HO 00 03
Comments:	
Attachment(s):	Exhibit X - Base Rate Determination using ISO Loss Cost Data - HO 00 03.pdf
Item Status:	Filed
Status Date:	09/18/2013

State: Arkansas **Filing Company:** Fidelity National Property and Casualty Insurance Company
TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations
Product Name: Homeowners
Project Name/Number: Rate and Rule Revision/

Satisfied - Item:	Exhibit XI - Average Policy Premium - HO 00 04
Comments:	
Attachment(s):	Exhibit XI - Average Policy Premium - HO 00 04.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit XII - Average Policy Premium - HO 00 06
Comments:	
Attachment(s):	Exhibit XII - Average Policy Premium - HO 00 06.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit XIII - Public Protection Classification Revisions
Comments:	
Attachment(s):	Exhibit XIII - Public Protection Classification Revisions.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium
Comments:	
Attachment(s):	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium.pdf
Item Status:	Filed
Status Date:	09/18/2013

Satisfied - Item:	Exhibit XV - Uncapped Rate Impact
Comments:	
Attachment(s):	Exhibit XV - Uncapped Rate Impact.pdf
Item Status:	Filed
Status Date:	09/18/2013

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

ARKANSAS INSURANCE DEPARTMENT

FORM H-1 HOMEOWNERS ABSTRACT

INSTRUCTIONS: All questions must be answered. If the answer is "none" or "not applicable", so state. If all questions are not answered, the filing will not be accepted for review by the Department. Use a separate abstract for each company if filing for a group. Subsequent homeowners rate/rule submissions that do not alter the information contained herein need not include this form.

Company Name Fidelity National Property and Casualty Insurance Company

NAIC # (including group #) 4765-16578

1. If you have had an insurance to value campaign during the experience filing period, describe the campaign and estimate its impact.

There has been no change to the insurance to value requirements. The insurance to value campaign for Fidelity National Insurance requires 100% insurance to value.

2. If you use a cost estimator (or some similar method) in order to make sure that dwellings (or contents) are insured at their value, state when this program was started in Arkansas and estimate its impact.

The cost estimator used in order to make sure dwellings are insured at their value is Marshall & Swift Boeckh (MSB). The program was started in Arkansas in 2005. The impact varies based on the degree of change that is made by MSB within the quarterly updates that are made.

3. If you require a minimum relationship between the amount of insurance to be written and the replacement value of the dwelling (contents) in order to purchase insurance, describe the procedures that are used.

Fidelity requires a minimum relationship between the amount of insurance to be written and the replacement value of the dwelling. The company requires 100% insurance to value in order to purchase insurance.

4. If you use an Inflation Guard form or similar type of coverage, describe the coverage(s) and estimate the impact.

Inflation Guard coverage is available via ISO endorsement HO 04 46 10 00. The basic coverage limits will automatically increase on a pro rata basis during the policy period. The impact is estimated as increasing coverage by 5% per year.

5. Specify the percentage given for credit or discounts for the following:

- a. Fire Extinguisher n/a
- b. Burglar Alarm 2%
- c. Smoke Alarm 2%
- d. Insured who has both homeowners and auto with your company 15%
- e. Deadbolt Locks n/a
- f. Window or Door Locks n/a
- g. Other (specify) Smoke/Fire alarm w/deadbolt locks and fire
- h. Extinguisher 3%

6. Are there any areas in the State of Arkansas In which your company will not write homeowners insurance? If so, state the areas and explain reason for not writing.

N/A

7. Specify the form(s) utilized in writing homeowners insurance. Indicate the Arkansas premium volume for each form.

a. Form	Premium Volume
b. HO 00 03	\$272145
c. HO 00 04	\$5635
d. HO 00 06	\$5415

8. Do you write homeowner risks which have aluminum, steel or vinyl siding? Yes No

9. Is there a surcharge on risks with wood heat?

Yes

If yes, state the surcharge

5%

Does the surcharge apply to conventional fire places?

N/A

If yes, state the surcharge

N/A

INFORMATION PROVIDED IS CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF.

Digitally signed by Linda Kinney
DN: cn=Linda Kinney, o=Fidelity National P & C
Group, ou=Pricing,
email=linda.kinney@pandcins.com, c=US
Date: 2013.08.06 10:36:25 -0500

Linda Kinney

Signature

Linda Kinney

Printed Name

Product Analyst Supervisor

Title

800-849-6140 ext. 7380

Telephone Number

Linda.kinney@PandCins.com

Email address

NAIC Number: 16578
 Company Name: FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE
 Contact Person: Linda Kinney
 Telephone No.: 904-997-7380
 Email Address: Linda.Kinney@PandCins.com
 Effective Date:

**Homeowners Premium Comparison Survey Form
 FORM HPCS - last modified August, 2005**

Submit to: Arkansas Insurance Department
 1200 West Third Street
 Little Rock, AR 72201-1904
 Telephone: 501-371-2800
 Email as an attachment to insurance.pnc@arkansas.gov
 You may also attach to a SERFF filing or submit on a cdr disk

**USE THE APPROPRIATE FORM BELOW - IF NOT APPLICABLE, LEAVE
 BLANK**

Survey Form for HO3 (Homeowners) - Use \$500 Flat Deductible (Covers risk of direct physical loss for dwelling and other structures; named perils for personal property, replacement cost on dwelling, actual cash value on personal property)

Public Protection Class	Dwelling Value	Washington		Baxter		Craighead		St. Francis		Desha		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$80,000	\$734.00	\$813.00	\$734.00	\$813.00	\$849.00	\$942.00	\$1,036.00	\$1,149.00	\$831.00	\$921.00	\$874.00	\$969.00	\$935.00	\$1,037.00	\$789.00	\$875.00	\$763.00	\$846.00
	\$120,000	\$1,041.00	\$1,155.00	\$1,041.00	\$1,155.00	\$1,207.00	\$1,339.00	\$1,473.00	\$1,635.00	\$1,181.00	\$1,309.00	\$1,242.00	\$1,378.00	\$1,329.00	\$1,475.00	\$1,120.00	\$1,243.00	\$1,083.00	\$1,202.00
	\$160,000	\$1,375.00	\$1,525.00	\$1,375.00	\$1,525.00	\$1,594.00	\$1,769.00	\$1,946.00	\$2,161.00	\$1,559.00	\$1,730.00	\$1,640.00	\$1,820.00	\$1,756.00	\$1,949.00	\$1,479.00	\$1,641.00	\$1,430.00	\$1,587.00
6	\$80,000	\$741.00	\$813.00	\$741.00	\$813.00	\$859.00	\$942.00	\$1,047.00	\$1,149.00	\$840.00	\$921.00	\$883.00	\$969.00	\$945.00	\$1,037.00	\$797.00	\$875.00	\$771.00	\$846.00
	\$120,000	\$1,052.00	\$1,155.00	\$1,052.00	\$1,155.00	\$1,220.00	\$1,339.00	\$1,489.00	\$1,635.00	\$1,193.00	\$1,309.00	\$1,255.00	\$1,378.00	\$1,344.00	\$1,475.00	\$1,132.00	\$1,243.00	\$1,095.00	\$1,202.00
	\$160,000	\$1,390.00	\$1,525.00	\$1,390.00	\$1,525.00	\$1,611.00	\$1,769.00	\$1,968.00	\$2,161.00	\$1,577.00	\$1,730.00	\$1,658.00	\$1,820.00	\$1,775.00	\$1,949.00	\$1,495.00	\$1,641.00	\$1,446.00	\$1,587.00
9	\$80,000	\$1,795.00	\$1,986.00	\$1,795.00	\$1,986.00	\$2,082.00	\$2,304.00	\$2,543.00	\$2,816.00	\$2,036.00	\$2,254.00	\$2,141.00	\$2,370.00	\$2,294.00	\$2,539.00	\$1,931.00	\$2,138.00	\$1,867.00	\$2,066.00
	\$120,000	\$2,556.00	\$2,830.00	\$2,556.00	\$2,830.00	\$2,967.00	\$3,285.00	\$3,627.00	\$4,015.00	\$2,901.00	\$3,212.00	\$3,053.00	\$3,380.00	\$3,271.00	\$3,621.00	\$2,753.00	\$3,047.00	\$2,660.00	\$2,944.00
	\$160,000	\$3,382.00	\$3,745.00	\$3,382.00	\$3,745.00	\$3,927.00	\$4,347.00	\$4,800.00	\$5,315.00	\$3,839.00	\$4,252.00	\$4,040.00	\$4,473.00	\$4,328.00	\$4,793.00	\$3,642.00	\$4,033.00	\$3,519.00	\$3,896.00

Survey Form for HO4 (Renters) - Use \$500 Flat Deductible (Named perils for personal property, actual cash value for loss, liability and medical payments for others included)

Public Protection Class	Property Value	Washington		Baxter		Craighead		St. Francis		Arkansas		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$5,000	\$111.00	\$120.00	\$111.00	\$120.00	\$117.00	\$126.00	\$126.00	\$138.00	\$126.00	\$138.00	\$126.00	\$138.00	\$126.00	\$138.00	\$117.00	\$126.00	\$117.00	\$126.00
	\$15,000	\$134.00	\$146.00	\$134.00	\$146.00	\$141.00	\$154.00	\$154.00	\$168.00	\$154.00	\$168.00	\$154.00	\$168.00	\$154.00	\$168.00	\$141.00	\$154.00	\$141.00	\$154.00
	\$25,000	\$170.00	\$186.00	\$170.00	\$186.00	\$180.00	\$197.00	\$197.00	\$216.00	\$197.00	\$216.00	\$197.00	\$216.00	\$197.00	\$216.00	\$180.00	\$197.00	\$180.00	\$197.00
6	\$5,000	\$112.00	\$120.00	\$112.00	\$120.00	\$117.00	\$126.00	\$127.00	\$138.00	\$127.00	\$138.00	\$127.00	\$138.00	\$127.00	\$138.00	\$117.00	\$126.00	\$117.00	\$126.00
	\$15,000	\$135.00	\$146.00	\$135.00	\$146.00	\$142.00	\$154.00	\$155.00	\$168.00	\$155.00	\$168.00	\$155.00	\$168.00	\$155.00	\$168.00	\$142.00	\$154.00	\$142.00	\$154.00
	\$25,000	\$171.00	\$186.00	\$171.00	\$186.00	\$181.00	\$197.00	\$199.00	\$216.00	\$199.00	\$216.00	\$199.00	\$216.00	\$199.00	\$216.00	\$181.00	\$197.00	\$181.00	\$197.00
9	\$5,000	\$237.00	\$260.00	\$237.00	\$260.00	\$252.00	\$276.00	\$276.00	\$303.00	\$276.00	\$303.00	\$276.00	\$303.00	\$276.00	\$303.00	\$252.00	\$276.00	\$252.00	\$276.00
	\$15,000	\$295.00	\$323.00	\$295.00	\$323.00	\$314.00	\$344.00	\$344.00	\$379.00	\$344.00	\$379.00	\$344.00	\$379.00	\$344.00	\$379.00	\$314.00	\$344.00	\$314.00	\$344.00
	\$25,000	\$384.00	\$423.00	\$384.00	\$423.00	\$410.00	\$450.00	\$450.00	\$496.00	\$450.00	\$496.00	\$450.00	\$496.00	\$450.00	\$496.00	\$410.00	\$450.00	\$410.00	\$450.00

Survey Form for DP-2 (Dwelling/Fire) - Use \$500 Flat Deductible (Named perils for dwelling and personal property; replacement cost for dwelling, actual cash value for personal property, no liability coverage)

Public Protection Class	Dwelling Value	Washington		Baxter		Craighead		St. Francis		Arkansas		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$80,000																		
	\$120,000																		
	\$160,000																		
6	\$80,000																		
	\$120,000																		
	\$160,000																		
9	\$80,000																		
	\$120,000																		
	\$160,000																		

SPECIFY THE PERCENTAGE GIVEN FOR CREDITS OR DISCOUNTS FOR THE FOLLOWING:

HO3 and HO4 only

Fire Extinguisher	n/a	%	Deadbolt Lock	n/a	%
Burglar Alarm	2	%	Window Locks	0	%
Smoke Alarm	2	%	\$1,000 Deductible	17	%
			Other (specify)		

EARTHQUAKE INSURANCE

IMPORTANT, homeowners insurance does NOT automatically cover losses from earthquakes. Ask your agent about this co

ARE YOU CURRENTLY WRITING EARTHQUAKE COVERAGE IN ARKANSAS? yes (yes or no)

WHAT IS YOUR PERCENTAGE DEDUCTIBLE? 10%

Zone Brick Frame

			%	WHAT IS YOUR PRICE PER \$1,000 OF COVERAGE?	Highest Risk	\$	0.71	\$	0.51
	Maximum Credit Allowed		%		Lowest Risk	\$	0.21	\$	0.18

I

NAIC LOSS COST DATA ENTRY DOCUMENT

1. This filing transmittal is part of Company Tracking # _____

2. If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number _____

		Company Name		Company NAIC Number
3.	A.	FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY	B.	

		Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)
4.	A.		B.	

5.

(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	FOR LOSS COSTS ONLY				
			(D) Expected Loss Ratio	(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
Homeowners (HO3)	+60.0%	+24.0%					
TOTAL OVERALL EFFECT							

6. 5 Year History Rate Change History

Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2008	46			37553	51979	138.42	82.65
2009	38			32425	44132	136.11	77.17
2010	76	+15.8%	8/6/2010	63942	11590	18.13	95.49
2011	230			190478	152518	80.07	85.99
2012	263			219177	460240	209.99	62.41

7.

Expense Constants	Selected Provisions
A. Total Production Expense	31.0
B. General Expense	1.6
C. Taxes, License & Fees	1.9
D. Underwriting Profit & Contingencies	9.1
E. Other (investment income)	-2.6
F. TOTAL	42.6

8. n/a Apply Lost Cost Factors to Future filings? (Y or N)
9. 30% Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable): _____
10. n/a Estimated Maximum Rate Decrease for any Insured (%) Territory (if applicable): _____

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Summary

Homeowners HO-3, 5

	Calendar Year Ending 4th Quarter					
	2008	2009	2010	2011	12/31/2012	Total
Earned Premium	\$37,198	\$32,101	\$61,405	\$184,967	\$211,715	\$527,386
Incurred Loss and DCC	\$51,980	\$44,133	\$11,590	\$152,518	\$445,396	\$705,616
Unadjusted Loss / DCC Ratio	139.7%	137.5%	18.9%	82.5%	210.4%	133.8%

	Calendar Year Ending 4th Quarter					
	2008	2009	2010	2011	2012	Total
Premium	1					
1) Earned Premium	\$37,198	\$32,101	\$61,405	\$184,967	\$211,715	\$527,386
2) Current Rate Level Factor (Exhibit A-2 box 6)	1.159	1.159	1.154	1.042	1.000	
3) Premium Trend (Exhibit A-3 box 9)	1.059	1.051	1.030	1.014	1.019	
4) Earned Premium at Current Rate Level (1)x(2)x(3)	\$45,659	\$39,119	\$73,004	\$195,410	\$215,655	\$568,847

	Accident Year Ending 4th Quarter					
	2008	2009	2010	2011	12/31/2012	Total
Losses	2					
5) Incurred Losses excl Catastrophes (Exhibit A-4 box 11)	\$35,897	\$42,009	\$11,590	\$75,051	\$445,396	\$609,942
6) Loss Development Factor (Exhibits A-4 box 12)	1.000	1.000	1.000	1.000	0.941	
7) Ultimate Losses (5)x(6)	\$35,897	\$42,009	\$11,590	\$75,051	\$419,038	\$583,584
8) Loss Trend Factor (Exhibit A-6 box 15)	1.059	1.058	1.047	1.031	1.003	
9) Catastrophe Load (Exhibit A-8 box 18)	1.112	1.112	1.112	1.112	1.112	
10) Adjusted Losses (7)x(8)x(9)	\$42,255	\$49,403	\$13,488	\$86,018	\$467,276	\$658,441

	Accident Year Ending 4th Quarter					
	2008	2009	2010	2011	2012	Total
Loss Adjustment Expenses	3					
11) DCC (included with losses)	1.000	1.000	1.000	1.000	1.000	
12) A&O (Exhibit A-7 box 16)	1.124	1.124	1.124	1.124	1.124	
13) Total A&O LAE (11)x(12)	1.124	1.124	1.124	1.124	1.124	

	Accident Year Ending 4th Quarter					
	2008	2009	2010	2011	2012	Total
Indicated Change	4					
14) Projected Loss & LAE incl Catastrophes (10)x(13)	\$47,495	\$55,529	\$15,161	\$96,684	\$525,218	\$740,088
15) Projected Loss & LAE Ratio incl. Catastrophes (14)÷(4)	104.0%	142.0%	20.8%	49.5%	243.5%	
16) Accident year weights	10%	15%	20%	25%	30%	
17) Weighted Projected Loss & LAE Ratio incl. Catastrophes						121.3%
18) Net Cost of Reinsurance (Exhibit A-12.1 box 22)						18.9%
19) Projected Total Loss & LAE Ratio (17)+(18)						140.2%
20) Permissible Loss Ratio (Exhibit A-10 box 21)						62.5%
21) Indicated Rate Level Change before credibility [(19)÷(20)] - 1						124.3%
22) 5 Year Total Earned House Years						604
23) Credibility (Exhibit A-9, box 19)						0.50
24) Expected Annual Net Trend (Ratio of Loss Trend to Premium Trend)						-1.32%
25) Years Between Last Approved Filing & Proposed Effective Date						3.293
26) Complement of Credibility [(1+(24))^(25)] - 1						-4.28%
27) Credibility Weighted Rate Level Indication						60.0%
28) Proposed Change						24.0%

Notes:

1. A full credibility standard of 40,000 house years is used. Minimum credibility is 50%
2. The complement of credibility is the annual net trend: Loss trend ÷ Prem trend.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Current Rate Level Factors

Homeowners HO-3, 5

[1] Renewal Effective Date	[2] Historical Rate Level Changes	[3] Cumulative Rate Level Indices	[4] Percent of Calendar Year by Filing					5
			12/31/08	12/31/09	12/31/10	12/31/11	12/31/12	
			24 mos prior 10/6/2010	15.9%	1.000 1.159	100.0% 0.0%	100.0% 0.0%	97.2% 2.8%

	6 Calendar Year ending:				
	12/31/08	12/31/09	12/31/10	12/31/11	12/31/12
[5] Weighted Average Rate Level	1.000	1.000	1.004	1.112	1.159
[6] Current Index	1.159	1.159	1.159	1.159	1.159
[7] Current Rate Level Factors	1.159	1.159	1.154	1.042	1.000

- [1] Renewal effective date of rate change
- [2] Historic rate level changes filed by company
- [3] Product of all rate changes during the period = ([3] row above) x (1 + [2])
- [4] Calculated using parallelogram method
- [5] Weighted average rate level = vector product of [3] and [4]
- [6] Current index = last row entry in [3]
- [7] Current rate level factors = [6] ÷ [5]

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Current Amount Factors and Premium Trend Factor

Homeowners HO-3, 5

Current Amount Factors				7
Calendar Year	Amt of Insurance *	Avg Relativity	Relativity To Current	Current Amount Factor
2012	191,654	1.9065	0.9933	0.9953
2011	192,939	1.9194	0.9866	0.9906
2010	188,545	1.8754	1.0097	1.0068
2009	183,238	1.8224	1.0391	1.0274
2008	181,393	1.8039	1.0498	1.0348
12/31/2012	190,368	1.8937		

Rate of Growth
in Average
Amt of Ins

-0.7%

2.3%

2.9%

1.0%

Avg. = 1.4%

Premium Trend Factor		8
A - Mean of Fitted Line of Average Relativity		1.866
B - Average Annual Increment of Avg. Relativity		0.030
Annual Rate of Change (B/A)		0.016
Annual Rate of Change Tempered 30%	x 0.70	0.011
Annual Amount of Insurance Projection Factor		1.011
Current Date		12/31/2012
Projection Date		1/20/2015
Premium Projection Factor		1.0234

Combined Premium Trend Factors			9
Accident Year	Current Amount Factors	Premium Trend Factors	Combined Premium Trend Factor
2012	0.995	1.023	1.019
2011	0.991	1.023	1.014
2010	1.007	1.023	1.030
2009	1.027	1.023	1.051
2008	1.035	1.023	1.059

* Yearly Amounts of Insurance are the average Coverage A amount during the Calendar Year, 12/31/2012 is the average Coverage A amount in-force.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Projection Factors Based on Incurred Losses

Homeowners HO-3, 5

Cumulative DIRECT Incurred Losses and Incurred DCC excluding Catastrophes											10
Accident Year	Months of Development										
	12	24	36	48	60	72	84	96	108	120	132
2002											
2003	0	0	0	0	0	0	0	0	0	0	0
2004	0	0	0	0	0	0	0	0	0	0	0
2005	0	0	0	0	0	0	0	0	0	0	0
2006	0	0	0	0	0	0	0	0	0	0	0
2007	334,218	280,021	280,021	280,021	280,021	280,021	0	0	0	0	0
2008	30,786	35,897	35,897	35,897	35,897	0	0	0	0	0	0
2009	42,009	42,009	42,009	42,009	0	0	0	0	0	0	0
2010	19,627	11,590	11,590	0	0	0	0	0	0	0	0
2011	75,106	75,051	0	0	0	0	0	0	0	0	0
2012	445,396	0	0	0	0	0	0	0	0	0	0

Accident Year	Latest Diagonal	Catastrophes Removed	Total Direct Loss & DCC Incurred
2006	0	0	0
2007	280,021	0	280,021
2008	35,897	16,083	51,980
2009	42,009	2,124	44,133
2010	11,590	0	11,590
2011	75,051	77,467	152,518
2012	445,396	0	445,396
TOTAL	889,963	95,674	985,637

Link Ratios												12
Accident Year	Development Interval in Months											
	12:24	24:36	36:48	48:60	60:72	72:84	84:96	96:108	108:120	120:132	132:Ult	
2002	--	--	--	--	--	--	--	--	--	--	--	
2003	--	--	--	--	--	--	--	--	--	--	--	
2004	--	--	--	--	--	--	--	--	--	--	--	
2005	--	--	--	--	--	--	--	--	--	--	--	
2006	--	--	--	--	--	--	--	--	--	--	--	
2007	0.838	1.000	1.000	1.000	1.000	--	--	--	--	--	--	
2008	1.166	1.000	1.000	1.000	--	--	--	--	--	--	--	
2009	1.000	1.000	1.000	--	--	--	--	--	--	--	--	
2010	0.590	1.000	--	--	--	--	--	--	--	--	--	
2011	0.999	--	--	--	--	--	--	--	--	--	--	
3 yr Weighted Average Selected	0.941	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
Cumulative	0.941	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Current Cost Factors

Homeowners HO-3, 5

ISO Data - Latest Approved ISO Homeowner Loss Cost Filing - LI-HO-2013-138

Data through 12/31/2012 from ISO

3-Month	
<u>Average</u>	<u>CCI</u>
Mar-08	595.3
Jun-08	605.0
Sep-08	611.7
Dec-08	610.9
Mar-09	607.7
Jun-09	604.4
Sep-09	604.2
Dec-09	607.9
Mar-10	611.7
Jun-10	614.3
Sep-10	609.9
Dec-10	613.1
Mar-11	614.1
Jun-11	620.2
Sep-11	624.1
Dec-11	629.4
Mar-12	635.6
Jun-12	639.2
Sep-12	638.1
Dec-12	643.7

		13
		Current Cost Factors
<u>Year</u>	<u>3 Month Avg. CCI</u>	<u>To Qtr. Ending 12/31/2012</u>
1/1/2008-12/31/2008	605.7	1.063
1/1/2009-12/31/2009	606.0	1.062
1/1/2010-12/31/2010	612.3	1.051
1/1/2011-12/31/2011	622.0	1.035
1/1/2012-12/31/2012	639.1	1.007
Latest - December 31, 2012	643.7	
End of latest experience period		12/31/2012
Date of Latest CCI value		12/31/2012
Difference in months		0

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Loss Trend Factors

Homeowners HO-3, 5

		Rolling 4 Quarters			14		
Calendar Year	Calendar Quarter	Company Data			ISO Fast Track Data*		
		Paid Claim Frequency	Paid Claim Severity	Paid Pure Premium	Paid Claim Frequency	Paid Claim Severity	Paid Pure Premium
2008	3				4.844	6,567	318.08
2008	6				5.201	6,732	350.12
2008	9				5.487	6,835	375.01
2008	12	13.432	5,983	803.60	5.524	7,311	403.87
2009	3	15.841	3,937	623.69	5.791	7,436	430.62
2009	6	11.617	4,110	477.44	5.767	7,792	449.39
2009	9	19.584	7,030	1,376.74	6.166	8,053	496.55
2009	12	13.358	8,402	1,122.33	6.434	7,797	501.69
2010	3	11.655	10,291	1,199.46	6.494	7,835	508.81
2010	6	11.848	10,291	1,219.36	6.480	8,083	523.76
2010	9	6.667	3,664	244.26	5.998	8,004	480.07
2010	12	4.494	3,863	173.63	5.882	8,020	471.75
2011	3	4.046	4,754	192.35	5.844	8,348	487.92
2011	6	8.142	5,270	429.06	6.252	7,835	489.88
2011	9	7.637	5,212	398.02	6.565	7,932	520.71
2011	12	7.721	4,691	362.16	6.458	8,222	530.98
2012	3	7.784	4,784	372.34	6.151	8,205	504.67
2012	6	4.200	4,122	173.12	5.463	8,562	467.74
2012	9	5.057	6,797	343.76	5.113	8,679	443.77
2012	12	3.890	8,108	315.44	5.097	8,459	431.17

Exponential Fitted Trend	8 point	-19.1%	22.9%	-0.5%	-11.5%	4.0%	-7.9%
	12 point	-22.6%	-6.1%	-27.4%	-6.6%	2.9%	-3.9%
	16 point	-29.0%	-0.7%	-29.5%	-2.9%	2.8%	-0.2%
	20 point				1.1%	4.8%	5.9%

Selected Annual PP Trend -0.2%

Combined Trend Factor (Frequency x Severity)	0.998
Current Cost Factor Date	12/31/12
Effective Date	01/20/14
One Year After Effective Date	01/20/15
Number of Years for Loss Trend Projection	2.055
Loss Projection Factor from 12/31/12 to 01/20/15	0.996

Loss Trend Factors			15
Accident Year	Current Cost Factors	Loss Projection Factor	Total Loss Projection Factor
2012	1.007	0.996	1.003
2011	1.035	0.996	1.031
2010	1.051	0.996	1.047
2009	1.062	0.996	1.058
2008	1.063	0.996	1.059

* From ISO Fast Track Circular: AS-HO-2013-014 (Arkansas - All Policy Forms Combined -- Excluding Losses Attributed To Catastrophes)

The loss trend factor is an inflation factor intended to account for increased claim costs going forward. FNPAC value is based on a regression analysis of Company frequency and severity data excluding catastrophes and excess large losses.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Loss Adjustment Expense Ratios

Homeowners HO-3, 5

Adjusting & Other LAE Ratio to Loss & DCC					16
Accident Year	(1)	(2)	(3)	(4)	(5)
	Calendar Yr. Incurred Losses	Calendar Yr. Incurred DCC	Calendar Yr. Incurred A&O	(1)+(2) Calendar Yr. Incurred Loss & DCC	(3)/(4) A&O to Loss & DCC
2010	91,306	834	7,345	92,140	7.97%
2011	103,927	962	13,680	104,889	13.04%
2012	61,789	836	11,155	62,625	17.81%
Total	257,022	2,632	32,180	259,654	12.39%
				3 yr. average	12.94%
				Selected	12.40%

DCC + A&O Ratio to Loss					17
Accident Year	(1)	(2)	(3)	(4)	(5)
	Calendar Yr. Incurred Losses	Calendar Yr. Incurred DCC	Calendar Yr. Incurred A&O	(1)+(2) Calendar Yr. Incurred DCC + A&O	(4)/(1) DCC + A&O to Loss
2010	91,306	834	7,345	8,179	8.96%
2011	103,927	962	13,680	14,642	14.09%
2012	61,789	836	11,155	11,991	19.41%
Total	257,022	2,632	32,180	34,812	13.54%
				3 yr. average	14.15%
				Selected	13.50%

Data taken from Insurance Expense Exhibit, Part III

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Catastrophe Loading

Homeowners HO-3, 5

Catastrophe Loading					18
Acc Year Ending	Non Catastrophe Losses	Catastrophe Losses	Total Cat to Non-Cat Ratio	Capped Cat Ratio	Excess Cat Ratio Above the Cap
-----	(A)	(B)	(C)=B÷A	(D)=<5xMed	(E)=C-D
2007	280,021	0	0.000	0.000	-
2008	35,897	16,083	0.448	0.126	0.322
2009	42,009	2,124	0.051	0.051	-
2010	11,590	0	0.000	0.000	-
2011	75,051	77,467	1.032	0.126	0.906
2012	445,396	0	0.000	0.000	-
Total	889,963	95,674	1.531	0.303	1.227
Median			0.025	0.025	
Average			0.255	0.051	
			Normal Cat to Non-Cat Ratio (average) =		0.051
			Excess Cat to Non-Cat Ratio (20-year average) =		0.061
			Catastrophe loading =		0.112

NOTE: The calculated Catastrophe loading based on Company experience is supported by the ISO Excess Wind Factor of 1.124 from ISO Circular LI-HO-2013-173, page C-26.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Credibility

Homeowners HO-3, 5

		19
5 Year Total Earned House Years	604	
Full Credibility Standard	40,000	
Indicated Credibility	12.0%	
Selected Credibility Factor	50.0%	

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Permissible Loss Ratio Calculation

Homeowners HO-3, 5

Underwriting Expenses				20
	2010	2011	2012	
General Expenses	1,080,000	970,000	1,891,000	From IEE, Part III, Homeowners
Other Acquisition Costs	508,000	394,000	0	From IEE, Part III, Homeowners
Earned Premium	93,755,251	108,078,871	116,999,617	From IEE, Part III, Homeowners
General Expenses	1.2%	0.9%	1.6%	Ratios to Earned Premium
Other Acquisition Costs	0.5%	0.4%	0.0%	Ratios to Earned Premium
General Expenses			1.2%	Three Year Average Ratio
Other Acquisition Costs			0.3%	Three Year Average Ratio
	2010	2011	2012	
Commission & Brokerage	33,134	54,194	80,043	From Page 14 for Arkansas
Taxes, Licenses, & Fees	2,814	4,496	5,605	From Page 14 for Arkansas
Written Premium	125,353	194,987	289,514	From Page 14 for Arkansas
Commission & Brokerage	26.4%	27.8%	27.6%	Ratios to Written Premium
Taxes, Licenses, & Fees	2.2%	2.3%	1.9%	Ratios to Written Premium
Commission & Brokerage			27.3%	Three Year Average Ratio
Taxes, Licenses, & Fees			2.2%	Three Year Average Ratio

Permissible Loss Ratio		21
1) Underwriting Expenses (Box 20)		31.0%
2) Investment Income (Exhibit A-11.1)		2.6%
3) Profit & Contingency Provision (before inv. Inc. offset)		9.1%
4) Total Underwriting Expenses (1)-(2)+(3)		37.5%
5) Permissible Loss Ratio 1-(4)		62.5%

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Expected Total Return

(1) Expected Underwriting Profit and Contingencies - Before Tax	6.5%
(2) Investment Income on Unearned and Advance Premium Reserves	1.3%
(3) Investment Income on Loss and LAE Reserves	1.4%
(4) Other Income	0.0%
(5) Expected Insurance Operating Profit, Before Tax	9.1%
(6) Investment Income on Statutory Surplus	4.4%
(7) Federal Income Tax equals greater of: (Lines 1+4) x 20% + (Lines 2+3+6) x (AMT Tax Rate) and (Lines 1+4) x 35% + (Lines 2+3+6) x (Reg Tax Rate)	4.0%
(8) Expected Total Return, After Tax (%Direct)	9.5%
(9) Target Direct Written Premium to Surplus	1.25
(10) Expected Total Return on Statutory Surplus	11.9%
(11) SAP to GAAP Surplus adjustment factor	1.2216
(12) Expected Total Return on GAAP Surplus (Net Worth)	9.8%

Notes

- (1) Selected by company
- (2) Exhibit A-11.2
- (3) Exhibit A-11.3
- (4) 2010 Annual Statement P. 4, Line 15. / P. 4, Line 1
- (5) Sum of (1) - (4)
- (6) Exhibit A-11.4, Line (4)
- (7) See Exhibit A-11.5 for Tax Rates
- (8) = (5) + (6) - (7)
- (9) Assume Direct Premium to Surplus Ratio of 1.25
- (10) = (8) * (9)
- (11) Exhibit A-11.6, Column (6)
- (12) = (10) / (11)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Estimated Investment Income from Reserves for Unearned and Advance Premium

Direct: Homeowners

	Prior Year Premium Reserves (1)	Current Year Premium Reserves (2)	Earned Premium (3)	Mean Reserve for Unearned and Advance Premiums, as a Ratio to Earned Premium (4)	Agents' Balance or Uncollected Premium (5)	Premiums Ratio of Agents' Balances or Uncollected Premium to Unearned and Advance Premium (3 years) (6)
2010	47,020	62,675	109,574	0.501	8,862	14.1%
2011	62,675	58,620	124,137	0.489	6,113	10.4%
2012	58,620	63,190	117,000	0.521	6,848	10.8%
3 Year Average				0.503		11.8%

(7) Expenses incurred at Beginning of Policy Term (as a % of Written Premium)

(a) Commissions	27.3%
(b) 50% of Other Acq & General Expenses	0.8%
(c) Taxes	2.2%
(d) Total	30.2%

(8) Mean Unearned and Advance Premium Reserve Adjusted
for Agents' Balances, Uncollected Premiums, and Prepaid
Expenses

(4) * [1.00 - (6) - (7d)] 0.2918

(9) Adjusted for Tax on Prepaid Expenses 0.2883

(4) - (1d) * 10% * 0.20 * 35%

(10) Investment Yield, Before Tax (Exhibit A-11.4) 4.4%

(11) Investment Income, as a % of Earned Premium 1.3%

(5) * (6)

Notes:

(1), (2), (3) From IEE, Part III, Page 6

(4) = Average[(1),(2)] / (3)

(5) From IEE, Part III, Page 6

(6) = (5) / (2)

(7) From Exhibit A-10 (weighted average commission rate)

(8) = (4b) * [1 - (6b) - (7d)]

(9) Assumes the unearned premium reserve will increase at a growth rate of 10%;

= (8) - (4b) * (.1) * (.2) * (.35)

(10) From Investment Rate of Return Exhibit

(11) = (9) * (10)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Estimated Investment Income from Reserves for Losses and Loss Adjustment Expenses

Direct: Homeowners

	Prior Year Loss Reserves (1)	Current Year Loss Reserves (2)	Incurred Losses & LAE (3)	Mean Reserve for Losses & LAE, as a Ratio to Incurred Losses & LAE (4)
2008	42,051	38,235	82,758	0.485
2009	38,235	30,588	67,464	0.510
2010	30,588	53,523	99,485	0.423
2011	53,523	49,496	118,569	0.434
2012	49,496	43,718	73,740	0.632
5 Year Average				0.497

(5) Expenses incurred at Beginning of Policy Term (as a % of Written Premium)

(a) Commissions	27.3%
(b) Other Acquisition Expenses	0.0%
(c) General Expenses	1.2%
(d) Taxes	2.2%
(e) Underwriting Profit	6.5%
(f) Total	37.2%

(6) Permissible Loss and LAE (% of Earned Premium) 62.8%

(7) Expected Mean Reserves for Losses and Loss Expenses as a Ratio to Earned Premium 0.3122

(8) Investment Yield, Before Tax 4.4%

(9) Investment Income, as a % of Earned Premium 1.4%
(5) * (6)

Notes:

(1), (2), (3) From IEE Part III, Page 6

(4) = Average[(1),(2)] / (3)

(5) From Exhibit A-10 (weighted average commission rate)

(6) = 1 - (5f)

(7) = (4a) * (6)

(8) From Investment Rate of Return Exhibit A-11.4

(9) = (7) * (8)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Investment Rate of Return As a Percent of Mean Invested Assets

(1) **Historical Investment Income**

Year	Net Investment Yields		
	Total Investment Income	Total Capital Gain/Loss	Total Investment Income w/ Capital Gain/Loss
2010	2.8%	0.4%	3.2%
2011	3.3%	1.0%	4.3%
2012	2.8%	2.9%	5.8%
(2) Latest Three Year Average	3.0%	1.4%	4.4%
(3) Latest Year	2.8%	2.9%	5.8%
(4) Selected	3.0%	1.4%	4.4%

Data Source: Annual Statement, Pages 2 and 12.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Average Federal Tax Rate on Investment Income

<u>Investment Type</u>	<u>Investment Income 2010</u> <u>through 2012</u>	<u>Distribution</u>	<u>Current Tax Rate</u>	
			<u>Regular</u>	<u>AMT</u>
Bonds (Taxable)	17,024,821	63.1%	35.0%	20.0%
Bonds (Tax Exempt)	7,701,962	28.5%	5.3%	15.8%
Stocks (Unaffiliated)	2,196,006	8.1%	14.2%	17.0%
Other (Net of Depreciation)	78,977	0.3%	35.0%	20.0%
Total	27,001,766		24.8%	18.5%

Item Sources:

Investment Income from Annual Statement, Page 12, Exhibit of Net Investment Income.

Current Tax Rate computed according to the 1986 Tax Reform Act, as amended:

Under this Act, 15% of formerly tax-exempt income from securities purchased after August 7, 1986 is taxable. 30% of stock dividends are taxed at 35% and 70% are taxed at 15% of 35%:

Ordinary Income	35.0%
Tax Exempt Bonds	$5.3\% = 0.15 * 35\%$
Stock Dividends	$14.2\% = (0.30 + 0.70 * 0.15) * 35\%$

AMT is computed according to the 1986 Tax Reform Act Alternative Minimum Tax:

Under the Alternative Minimum Tax, a rate of 20% applies to the sum of regular tax income and 75% of tax exempt income. The estimated effective AMT will be:

Ordinary Income	20.0%
Tax Exempt Bonds	$15.8\% = (0.15 + 0.85 * 0.75) * 20\%$
Stock Dividends	$17.0\% = (0.30 + 0.70 * (0.15 + 0.85 * 0.75)) * 20\%$

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Expected Total Return - Adjustment to GAAP

	2012 Statutory Surplus Based on Direct Written Prem Ratio of 1.25 (1)	Provision for Reinsurance (2)	Non-Admitted Assets (3)	Equity in the Unearned and Adv Prem Res (4)	Total Adjustments (5)	GAAP Surplus Adj Factor (6)
2012	110,060	-	282	24,111	24,393	1.2216

Calculation of Equity in the Unearned and Advance Premium Reserve:

	Commission and Brokerage Expense Incurred (7)	Taxes, Licenses, and Fees Incurred (8)	Other Acquisition Expenses Incurred (9)	General Expenses Incurred (10)	Total (11)	Direct Written Premium (12)	Ending Unearned and Advanced Premium Reserve (13)	Equity in the Unearned and Advance Premium Reserve (14)
2012	44,550	3,917	-	2,421	49,677	162,079	78,667	24,111

Notes:

- (1) From Annual Statement, Page 3, Line 37, Column 1
- (2) From Annual Statement, Page 3, Line 16, Column 1
- (3) From Annual Statement, Page 13, Line 26, Column 1
- (4) = (14)
- (5) = (2) + (3) + (4)
- (6) = [(5) + (1)] / (1)
- (7) From IEE, Part III, Column 23, Line 35 minus Line 2.3
- (8) From IEE, Part III, Column 25, Line 35 minus Line 2.3
- (9) From IEE, Part III, Column 27, Line 35 minus Line 2.3
- (10) From IEE, Part III, Column 29, Line 35 minus Line 2.3
- (11) = (7) + (8) + [(9) / 2] + [(10) / 2]
- (12) From IEE, Part III, Column 1, Line 35 minus Line 2.3
- (13) From IEE, Part III, Column 19, Line 35 minus Line 2.3
- (14) = (13) * (11) / (12)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

According to a study recently published by Insurance Services Office (Insurer Financial Results: 2010), the average returns on net worth for non-insurance industries have averaged 9.4% for the period 2000-2009. Also, for 1983-2010 the Fortune 500 GAAP return on average net worth averaged 13.9%. Based on these comparisons, we have concluded that a target GAAP return on net worth of 9.8% for Fidelity National Property & Casualty Insurance Company, given the risks to which its surplus is exposed, is not excessive, as it is within the historical range of returns of other industries. In comparison, using an underwriting profit & contingencies provision of 6.5% produces an estimated total rate of return on GAAP equity of 9.8% for Fidelity National Property & Casualty Insurance Company which is clearly within the range of returns of other industries, and compensates the equity providers for their investment capital given the elevated risks associated with writing homeowner policies in Arkansas.

Fidelity National Property & Casualty Insurance Company
Estimated Net Cost of Reinsurance by Policy Form

	(1)	(2)	(3)	(4)	(5)	(6)
	AR Gross	Distribution based on	Selected Reinsurance Cost	Allocated Net Reinsurance Cost	Latest Year Earned Premium at Current Rate Level	Net Reins Cost as a % of Latest Year EP @ CRL
Policy Form	All Perils [Note 1]	AR All Perils AAL (1) ÷ Total (1)	Cost Allocation [Note 2]	Cost [Note 3]	Rate Level [Note 4]	EP @ CRL (6) = (4) ÷ (5)
<u>Arkansas</u>						
Auto	\$0	0.0%	0.0%	\$0		
Dwlg Fire	\$18,708	24.9%	24.9%	\$13,667		
HO-3,5	\$55,920	74.3%	74.3%	\$40,851	\$215,655	18.9%
HO-4	87	0.1%	0.1%	\$64		
HO-6	522	0.7%	0.7%	\$381		
Total	\$75,237	100.0%	100.0%	\$54,963		

NOTES:

- Column (1) produced using RMS Risklink 11.0 near term frequency with demand surge, ex. storm surge
- Column (3) Reinsurance Cost Allocation selected using AAL distribution since reinsurance costs are expected to be proportional to AAL
- Column (4) Total is from Exhibit A-12.2, Column (9). Column (4) = Column (4) Total x Column (3)
- Column (5) for HO-3,5 is from Exhibit A-1, Line 4

Fidelity National Property & Casualty Insurance Company
All Lines of Business
Projected Net Catastrophe Reinsurance Expense

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
				Arkansas					
				All Perils AAL					
				proportion of	Deposit	Expected	Expected	Reinstatement	Net
Cat Excess	Coverage	Deposit	Rate	Countrywide	Allocated	Loss	LAE	Premium	Reinsurance
Layer	[Exh A-12.3]	[Exh A-12.3]	(2) / (1)	All Perils AAL	to AR	Recovery	Recovery	[Note 4]	Cost (\$)
				[Note 1]	(2) x (4)	[Note 2]	[Note 3]	[Note 4]	(5)-(6)-(7)+(8)
Retention	\$10,000,000								
1st Layer	10,000,000	\$3,200,000	32.0%	0.44%	\$14,108	\$258	\$3	\$0	\$13,848
2nd Layer	30,000,000	5,400,000	18.0%	0.44%	23,807	231	2	0	23,574
3rd Layer	50,000,000	4,000,000	8.0%	0.44%	17,635	93	1	0	17,541
Total		\$12,600,000			\$55,550	\$582	\$6	\$1	\$54,963

NOTES:

1. Column (4) is based on Arkansas AAL for All Perils ÷ National AAL for All Perils as follows:

State	EQ (Fire)	EQ (Shake)	HU (NT)	SCS	Total AAL
Arkansas	\$61	\$1,860	\$0	\$73,316	\$75,237
National	449,289	841,361	6,990,599	8,784,193	17,065,441

Ratio

0.44%

2. Column (6) is based on AR policies in-Force on 12/31/12 using RMS RiskLink v11.0 near term frequency with demand surge, excluding storm surge.

3. Column (7) expected LAE recovery is based on Column (6) and DCC-to-Loss ratio of 1.0%. Fidelity does not cede A&O to reinsurers.

4. Column (8) = (5) x [(6) + (7)] ÷ (1).

Fidelity National Property & Casualty Insurance Company
All Lines of Business
Summary of Catastrophe Reinsurance Contracts

		(1)	(2)	(3)	(4)	(5)	(6)	(7)
Layer	Reinsurance Contract	Retention	Layer	Deposit Premium	Rate on Line (3) / (2)	Percentage Placed	Reinstatements	Placed Premium (3) x (5)
1st Layer	Property Cat XOL	\$10,000,000	\$10,000,000	\$3,200,000	32.0%	100.0%	1 Pro Rata	\$3,200,000
2nd Layer	Property Cat XOL	20,000,000	30,000,000	5,400,000	18.0%	100.0%	1 Pro Rata	5,400,000
3rd Layer	Property Cat XOL	50,000,000	50,000,000	4,000,000	8.0%	100.0%	1 Pro Rata	4,000,000

Fidelity National Property & Casualty Insurance Company
Rate Level Indication - Arkansas Homeowner Program

Net Cost of Reinsurance

Fidelity National purchases reinsurance so that the company has the capability to pay claims from catastrophic events. The company's reinsurance program provides coverage up to approximately the 1 in 100 event level. In this filing, the company is including a fixed expense provision for the net cost of reinsurance. This document outlines the calculation of the cost of reinsurance as a net expense factor.

The net reinsurance costs are based on Fidelity National's purchased reinsurance program for the 2012-2013 contract year. Exhibit A-12.3 provides a summary of the limits, attachment points, placement percentages and deposit premiums for each of the company's reinsurance contracts.

Exhibit A-12.2 details the net cost of reinsurance calculation as the ceded reinsurance premiums plus estimated reinstatement premiums less expected loss and LAE recoveries. The reinsurance contracts in this analysis are basic treaties with a reinsurance premium paid for catastrophic coverage with no ceding commission or profit provision. The ceded reinsurance premiums are the deposit amounts specified in the reinsurance contracts. The deposit premiums for each layer are allocated to Arkansas based on the ratio of Arkansas's AAL for all perils to the Countrywide AAL for all perils. The average annual losses (AAL) were used for allocating the reinsurance premiums to Arkansas since reinsurance costs are expected to be proportional to AAL.

The structure of the company's reinsurance program was used to calculate expected (modeled) loss recoveries annually within each reinsured layer for the perils of hurricane, severe convective storm, earthquake - fire following, and earthquake - shake. An LAE factor of 1.01 was used to adjust the modeled losses; this is the loading for DCC expense only since Fidelity does not cede A&O expense to reinsurers. The RMS RiskLink v11 event log for each peril, with loss & LAE by event, was used to determine the expected losses ceded to each reinsurance contract Fidelity National purchased. The net cost in each layer is simply the ceded premium less the expected ceded losses.

In Exhibit A-12.1, the total reinsurance expense for Arkansas from Exhibit A-12.2 is allocated to policy form based on AAL. The net cost of reinsurance expense ratios are then determined as a percent of the latest year's earned premium at current rate level.

**FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY
 ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
 ACTUARIAL MEMORANDUM**

Fidelity National Insurance Company is proposing changes to its Homeowners Program that results in an estimated overall rate change of +23.9%. The overall change by policy form is broken down as follows:

HO 00 03.....	+24.04%
HO 00 04.....	+29.06%
HO 00 05	+0.0%
HO 00 06.....	+12.52%
HO 00 08.....	+0.0%

The indication of +60.0% for the HO 00 03 and HO 00 05 is calculated in Exhibit A-1 – Summary. The salient changes being proposed for policy form HO 00 03 and HO 00 05 consist of the following: revised Base Rates, revised Amount of Insurance Relativities, revised territory definitions, revised utilities rating plan factors, revised loss assessment premiums and increased premiums for optional increased water back up limits.

The base rate revisions were developed through the following process:

1. The zip code specific sum of the ISO loss costs by peril from ISO Risk Analyzer (7-31-2012) were used to establish loss cost relativities by zip code.
2. The current territory definitions were revised based on the loss cost relativities from item 1. Above. For the territories for which enough differentiation existed, the process involved subdividing the current rating territory into multiple geographical areas based on ranges of loss cost relativities.
3. The HO 00 03 (Homeowners) territorial base rates were modified through a process that contemplated the ISO loss cost relativities for each proposed territory and them tempered in order to generate an overall rate change that was in alignment with the rate level indication. The long range objective is to adopt the ISO loss cost relativities without adjustment but this will need to be phased in over multiple revisions in order to avoid significant market disruption.
4. The HO 00 04 (Renters) and HO 00 06 (Condo Unitowners) programs will also use the proposed territory definitions. However, the HO 00 04 and HO 00 06 base rates will receive a flat increase. ISO loss cost relativities were not applied.

A Renewal Capping Provision is being proposed to keep the maximum policyholder impact to +30%, while still allowing new business rates to be increased to adequate levels.

An overall indication was not prepared for HO 00 04 or HO 00 06 due to the lack of credibility associated with the extremely limited loss experience for these policy forms. The salient changes being proposed for policy form HO 00 04 and HO 00 06 consist of the following: Base Rates, revised territory definitions, revised loss assessment premiums (HO 00 06) and increased premiums for optional increased water back up limits.

The HO 00 04 (Renters) and HO 00 06 (Condo Unitowners) programs will also use the proposed territory definitions as described above for the HO 00 03 and HO 00 05. However, the HO 00 04 and HO 00 06 base rates were revised as the result of a competitive analysis process.

**FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
ACTUARIAL MEMORANDUM**

Additionally, the following items are being introduced: Age of Insured Discounts (All forms) and Personal Status Discounts (HO 00 03, HO 00 05 & HO 00 08).

This filing has a tentative effective date of 12/01/2013 for new business and 1/20/2014 for renewal business.

The definitions for Protection Class are being expanded to contemplate the latest ISO filing that is pending approval. This provisional change will not be implemented but will be put in place after the new ISO guidelines are approved. The specific changes are removal of “split class” definitions and the addition of new “X, Y and W” designations. New factors were developed with the intention to begin writing categories of business that was previously considered PC 9 but not will be acceptable under the latest guidelines.

Please refer to the supporting exhibits listed below.

COMPANY EXHIBITS

Exhibits A-1 through A-12.4	Arkansas Rate Level Indication – HO 00 03 and HO 00 05
Exhibit II	Summary of Rate and Rule Revisions
Exhibit III	Loss Cost and Average Premium – Accident Year
Exhibit IV	Accident Year Loss Ratios
Exhibit V	Estimated Rate Change – By Form
Exhibit VI	Base Rate Revision – By Territory and Form
Exhibit VII	Amount of Insurance Relativities - HO 00 03, HO 00 05 and HO 00 08
Exhibit VIII	Percentage Discounts, Surcharges and Options Revision
Exhibit IX	Flat Dollar Discounts, Surcharges and Options Revision
Exhibit X	Base Rate Determination Using ISO Loss Cost Data – HO 00 03
Exhibit XI	Average Policy Premium – HO 00 04
Exhibit XII	Average Policy Premium – HO 00 06

ARKANSAS DOI EXHIBITS

Homeowners Premium Comparison Survey
RF-1 – Rate Filing Abstract
H-1 – Homeowners Abstract

**FIDELITY NATIONAL INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
SUMMARY OF RATE AND RULE REVISIONS**

Effective Date: December 1, 2013 New Business
January 20, 2014 Renewal Business

The following revisions have been made:

GENERAL RULES

Rule 11. "Capping Provision", has been revised. The maximum annual premium increase will be 30% for the first renewal occurring on or after January 20, 2014. This provision remains in effect until January 20, 2017. Please refer to Manual Page R-3 for this change.

TERRITORY DEFINITIONS

The territory definitions have been revised. Please refer to Manual Pages T-1 through T-5 for these changes.

COVERAGES AND RATING – HO 00 03 and HO 00 05

1. Rule 2.A. "Losses Insured" has been revised to read "Perils Insured Against". The chart listing the perils insured against has been revised to include the HO 00 05 program
2. Rule 4.A.5. "Rating" has been revised to reflect the Townhouse Surcharge and Rowhouse Surcharge as separate coverages.

Please refer to Manual Pages C-2 through C-4 for these changes.

COVERAGES AND RATING – HO 00 04 and HO 00 06

Rule 2.A. "Losses Insured" has been revised to read "Perils Insured Against." The list of perils insured against has been included in a chart for cosmetic purposes. No change in coverages is being proposed. Please refer to Manual Pages C-6 through C-7 for these changes.

COVERAGES AND RATING – HO 00 08

Rule 4.A.5. "Rating" has been revised to reflect the Townhouse Surcharge and Rowhouse Surcharge as separate coverages. Please refer to Manual Page C-11 for this change.

BASE RATES

1. The base rates for the HO 00 03, HO 00 04, HO 00 05, HO 00 06 and HO 00 08 policy types have been revised.
2. The definitions for Protection Class are being expanded to contemplate the latest ISO filing that is pending approval. This provisional change will not be implemented but will be put in place after the new ISO guidelines are approved. The specific changes are removal of "split class" definitions and the addition of new "X, Y and W" designations. New factors were developed with the intention to begin writing categories of business that was previously considered PC 9 but now will be acceptable under the latest guidelines. The factors for the current Protection Classifications of 1 through 10 have not changed.
3. The Amount of Insurance Relativities for the HO 00 03, HO 00 05 and HO 00 08 policy types have been revised.

Please refer to manual pages RP-1 through RP-3 for these changes.

**FIDELITY NATIONAL INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
SUMMARY OF RATE AND RULE REVISIONS**

BASIC PREMIUM ADJUSTMENTS

1. Rule 1. "Unit-Owners Rental To Others" has been revised. The charge has been revised to 1.35 regardless of the number of days rented.
2. Rule 4. "Townhouse or Row House Surcharge" has been split into two categories. The Row House Surcharge has been moved to Rule 5 and the factors have been revised.
3. Rule 6. "Seasonal Property Surcharge" is being introduced. A surcharge is applicable to a seasonal residence premises that is unoccupied by the owner continuously for more than three months per year. Please refer to manual pages B-1 through B-2 for these changes.

DISCOUNTS, CHARGES AND OPTIONS

PERCENTAGE DISCOUNTS, CHARGES AND OPTIONS

1. Rule 7. "Utilities Rating Plan", has been revised as follows:
 - a. The factor for the "Current Calendar Year" has been changed from 0.75 to 0.606.
 - b. The factor for "One year preceding current calendar year" has been changed from 0.75 to 0.628.
 - c. The factor for "Two years preceding current calendar year" has been changed from 0.75 to 0.653.
 - d. The factor for "Three years preceding current calendar year" has been changed from 0.79 to 0.689.
 - e. The factor for "Four years preceding current calendar year" has been changed from 0.83 to 0.731.
 - f. The factor for "Five years preceding current calendar year" has been changed from 0.87 to 0.770.
 - g. The factor for "Six years preceding current calendar year" has been changed from 0.91 to 0.807.
 - h. The factor for "Seven years preceding current calendar year" has been changed from 0.95 to 0.842.
 - i. The factor for "Eight years preceding current calendar year" has been changed from 0.98 to 0.871.
 - j. The factor for "Nine years preceding current calendar year" has been changed from 1.00 to 0.908.
 - k. The factor for "Ten years preceding current calendar year" has been changed from 1.00 to 0.929..
 - l. The factor for "Eleven years preceding current calendar year" has been changed from 1.00 to 0.946.
 - m. The factor for "Twelve years preceding current calendar year" has been changed from 1.00 to 0.956.
 - n. The factor for "Thirteen years preceding current calendar year" has been changed from 1.00 to 0.977.
 - o. The factor for "Fourteen years preceding current calendar year" has been changed from 1.00 to 0.991.
 - p. The category "Nine years through thirty nine years preceding the current calendar year" has been changed to "Fifteen years through thirty years preceding current calendar year". The factor of 1.00 has not changed.

**FIDELITY NATIONAL INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
SUMMARY OF RATE AND RULE REVISIONS**

- q. The category “Thirty one years through fifty years preceding the current calendar year” has been added. The factor is 1.060.
- r. The category “Forty years or more preceding the current calendar year” has been changed to “Fifty years or more preceding the current calendar year”. The factor is 1.100.
- 2. Rule 16. “Solid Fuel Burning Device Surcharge” has been revised to correct item B. It now reads that the solid fuel burning device must “not” be the primary source of heat.
- 3. Rule 18. “Age of Insured Discount”, is being introduced. A discount is available based on the age of the insured. The age of each insured shall be calculated as the policyholder’s age as of the last day of the calendar year. The age of the named insured in the household will then be used to determine the age of insured factor. If an insured is added or deleted mid-term, or date of birth is corrected, the age of insured factor shall be recalculated using the effective date entered.
- 4. Rule 19. “Personal Status Discount”, is being introduced. A discount is available if the named insured is married. For the purposes of this discount, “married” includes a married person living with his/her spouse, a person living with his/her registered domestic partner, or a person who is widowed. “Single” includes all Named Insureds not otherwise classified as “married”. The policy must reflect the First Named Insured as “married” to be eligible for the discount.
- 5. Due to the addition of the above captioned rule, rules located in the Flat Dollar Discounts, Charges and Options section have been renumbered.. Therefore, the effective dates on all pages in this section have been updated. No changes have been made to any rule other than described above.

Please refer to manuals page D-1 and D-10 for these changes.

FLAT DOLLAR OPTIONS

- 1. Rule 21. “Refrigerated Property”, has been deleted as this coverage is no longer available. Policies with this coverage will receive a reduction in coverage notice on the first renewal after this change goes into affect.
- 2. Rule 25. “Limited Water Back Up and Sump Discharge or Overflow Coverage” (previous Rule 23), has been revised. The premiums for all limits and policy types have been increased.
- 3. Rule 26. “Loss Assessment Coverage” (previous Rule 25.), has been revised. In lieu of a rate per \$1,000 for the first \$5,000, the next \$20,000 and above \$25,000, a premium per \$1,000 is being introduced for each limit available. Limits other than those shown in the chart are not available.
- 4. Rule 27. “Unit-Owners Coverage A” (previous Rule 26.) has been revised. Rule B., has been revised to simplify the rating structure from a two-step process to a one-step process.
- 5. Rule 28. “Coverage D – Loss of Use” (previous Rule 27), has been revised. The introductory sentence has been expanded to address to the maximum amount of Coverage D that is available based on the Coverage C limit.
- 6. Due to the addition of rules in the previous section, all rules have been renumbered and may appear on a different page than in the previous edition of the manual. Therefore, the effective dates on all pages in this section have been updated. No changes have been made to any rule other than described above.

Please refer to manual pages D-11 through D-22 for these changes.

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Loss Cost and Average Premium - Accident Year

Exhibit III

HO 00 03 and HO 00 05

Loss Year	Written Premium	Earned Premium	Exposure	Loss & LAE Incurred	Reported Claims	Frequency	Severity	Loss Cost	Loss Ratio	Average Premium
2008	38,386	37,198	45	51,980	13	29%	3,998	1,164	140%	859
2009	24,966	32,101	37	44,133	9	24%	4,904	1,179	137%	667
2010	119,501	61,405	67	11,590	10	15%	1,159	174	19%	1,790
2011	185,500	184,967	207	152,518	49	24%	3,113	736	82%	895
2012	272,145	211,715	231	459,924	21	9%	21,901	1,988	217%	1,176
2013*	334,380	180,076	190	24,405	10	5%	2,441	129	14%	1,763
Grand Total	974,878	707,462	777	744,550	112	14%	6,648	958	105%	1,255

HO 00 04

Loss Year	Written Premium	Earned Premium	Exposure	Loss & LAE Incurred	Reported Claims	Frequency	Severity	Loss Cost	Loss Ratio	Average Premium
2008	0	0	0	0	0	0%	0	0	0%	0
2009	0	0	0	0	0	0%	0	0	0%	0
2010	4,478	2,190	9	0	0	0%	0	0	0%	527
2011	2,452	4,036	20	0	0	0%	0	0	0%	125
2012	5,635	3,556	20	316	1	5%	316	16	9%	281
2013*	11,163	3,018	15	22,750	3	20%	7,583	1,488	754%	730
Grand Total	23,728	12,801	63	23,066	4	6%	5,767	364	180%	374

HO 00 06

Loss Year	Written Premium	Earned Premium	Exposure	Loss & LAE Incurred	Reported Claims	Frequency	Severity	Loss Cost	Loss Ratio	Average Premium
2008	324	355	1	0	0	0%	0	0	0%	338
2009	325	324	1	0	0	0%	0	0	0%	342
2010	377	347	1	0	0	0%	0	0	0%	397
2011	2,812	1,475	3	0	0	0%	0	0	0%	890
2012	5,415	3,907	12	0	0	0%	0	0	0%	468
2013*	3,166	2,995	9	2,876	1	11%	2,876	316	96%	348
Grand Total	12,420	9,403	27	2,876	1	4%	2,876	108	31%	465

*Through 6/30/2013

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Accident Year Loss Ratios

Exhibit IV

ACCIDENT YEAR MONITOR REPORT

DIRECT LOSS RATIOS (LOSSES + LAE INCURRED / EARNED PREMIUM PLUS FEES) AT VARIOUS MONTHS OF DEVELOPMENT

AS OF 6/30/2013

PERIODS REPRESENT 6, 18, 30, 42, 54 & 66 MONTHS OF DEVELOPMENT

HO 00 03 and HO 00 05

Loss Year	1st Period	2nd Period	3rd Period	4th Period	5th Period	6th Period	Cat Ratio	Over 50k Ratio	Earned Premium	Written Premium	Fees	Claims
2008	178%	140%	140%	140%	140%	140%	43%	0%	37,198	38,386	18	13
2009	46%	137%	137%	137%	137%	0%	7%	0%	32,101	24,966	0	9
2010	66%	18%	18%	18%	0%	0%	0%	0%	61,405	119,501	2,055	10
2011	137%	80%	80%	0%	0%	0%	40%	0%	184,967	185,500	6,600	49
2012	19%	208%	0%	0%	0%	0%	0%	165%	211,715	272,145	8,965	21
2013	13%	0%	0%	0%	0%	0%	0%	0%	180,572	338,182	10,440	11

HO 00 04

Loss Year	1st Period	2nd Period	3rd Period	4th Period	5th Period	6th Period	Cat Ratio	Over 50k Ratio	Earned Premium	Written Premium	Fees	Claims
2008												
2009												
2010	0%	0%	0%	0%	0%	0%	0%	0%	2,190	4,478	422	0
2011	0%	0%	0%	0%	0%	0%	0%	0%	4,036	2,452	736	0
2012	0%	7%	0%	0%	0%	0%	0%	0%	3,556	5,635	1,089	1
2013	473%	0%	0%	0%	0%	0%	0%	0%	3,018	11,163	1,795	3

HO 00 06

Loss Year	1st Period	2nd Period	3rd Period	4th Period	5th Period	6th Period	Cat Ratio	Over 50k Ratio	Earned Premium	Written Premium	Fees	Claims
2008	0%	0%	0%	0%	0%	0%	0%	0%	355	324	0	0
2009	0%	0%	0%	0%	0%	0%	0%	0%	324	325	0	0
2010	0%	0%	0%	0%	0%	0%	0%	0%	347	377	0	0
2011	0%	0%	0%	0%	0%	0%	0%	0%	1,475	2,812	177	0
2012	0%	0%	0%	0%	0%	0%	0%	0%	3,907	5,415	518	0
2013	87%	0%	0%	0%	0%	0%	0%	0%	2,995	3,166	306	1

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Estimated Rate Change - By Form

Exhibit V

HO3			
	2012 Earned Premium	% Change	\$ Change
Coverage A	206,456	54.86%	113,262
Coverage B	-	0.00%	0
Coverage C	1,631	0.00%	0
Coverage D	(660)	54.86%	(362)
Coverage E	2,290	0.00%	0
Coverage F	763	0.00%	0
ANIMAL LIABILITY BUY BACK	2,416	0.00%	0
BUILDING ORDINANCE OR LAW COVERAGE	5,182	0.00%	0
EARTHQUAKE DAMAGE ASSUMPTION	3,465	0.00%	0
FIREARMS	4	0.00%	0
HOMEOWNERS INFLATION GUARD COVERAGE	2,279	0.00%	0
IDENTITY THEFT EXPENSE	368	0.00%	0
INSURANCE BUREAU SCORE	(26,550)	54.86%	(14,565)
LOSS ASSESSMENTS	-	0.00%	0
LOSS SETTLEMENT - PERSONAL PROPERTY	21,437	54.86%	11,760
MULTI FAMILY OCCUPANCY	16	54.86%	9
PERSONAL INJURY COVERAGE	34	0.00%	0
PREMISES ALARM SYSTEM	(10,806)	54.86%	(5,928)
SCHEDULED PERSONAL PROPERTY	229	0.00%	0
SOLID FUEL APPLIANCE CHARGE	650	54.86%	356
SPECIAL PERSONAL PROPERTY COVERAGE	61	54.86%	33
SPECIFIED ADDL AMT OF INS FOR COV A	(438)	54.86%	(240)
UNIT OWNERS BLDG ADDITION & ALTERATIONS	-	0.00%	0
WATER BACK UP COVERAGE	2,888	100.00%	2,888
TOTAL	211,715	50.64%	107,212

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Estimated Rate Change - By Form

Exhibit V

HO4			
	2012 Earned Premium	% Change	\$ Change
Coverage A			0
Coverage B			0
Coverage C	2723	29.88%	814
Coverage D			0
Coverage E	138		0
Coverage F	43		0
ANIMAL LIABILITY BUY BACK	14		0
BUILDING ORDINANCE OR LAW COVERAGE			0
EARTHQUAKE DAMAGE ASSUMPTION	4		0
FIREARMS			0
HOMEOWNERS INFLATION GUARD COVERAGE			0
IDENTITY THEFT EXPENSE			0
INSURANCE BUREAU SCORE	-87	29.88%	(26)
LOSS ASSESSMENTS			0
LOSS SETTLEMENT - PERSONAL PROPERTY	716	29.88%	214
MULTI FAMILY OCCUPANCY			0
PERSONAL INJURY COVERAGE			0
PREMISES ALARM SYSTEM	-110	29.88%	(33)
SCHEDULED PERSONAL PROPERTY	44		0
SOLID FUEL APPLIANCE CHARGE	8	29.88%	3
SPECIAL PERSONAL PROPERTY COVERAGE			0
SPECIFIED ADDL AMT OF INS FOR COV A			0
UNIT OWNERS BLDG ADDITION & ALTERATIONS			0
WATER BACK UP COVERAGE	62	100.00%	62
	3,556	29.06%	1,033

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Estimated Rate Change - By Form

Exhibit V

HO6		
2012 Earned Premium	% Change	\$ Change
Coverage A	2039	0
Coverage B		0
Coverage C	1390	30.00% 417
Coverage D	24	0
Coverage E	116	0
Coverage F	32	0
ANIMAL LIABILITY BUY BACK	18	0
BUILDING ORDINANCE OR LAW COVERAGE		0
EARTHQUAKE DAMAGE ASSUMPTION	13	0
FIREARMS		0
HOMEOWNERS INFLATION GUARD COVERAGE		0
IDENTITY THEFT EXPENSE		0
INSURANCE BUREAU SCORE	-269	30.00% (81)
LOSS ASSESSMENTS	34	76.65% 26
LOSS SETTLEMENT - PERSONAL PROPERTY	365	30.00% 110
MULTI FAMILY OCCUPANCY		0
PERSONAL INJURY COVERAGE	7	0
PREMISES ALARM SYSTEM	-41	30.00% (12)
SCHEDULED PERSONAL PROPERTY		0
SOLID FUEL APPLIANCE CHARGE		0
SPECIAL PERSONAL PROPERTY COVERAGE		0
SPECIFIED ADDL AMT OF INS FOR COV A		0
UNIT OWNERS BLDG ADDITION & ALTERATIONS	148	0
WATER BACK UP COVERAGE	29	100.00% 29
	3,907	12.52% 489

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Estimated Rate Change - By Form

Exhibit V

	Grand Total		
	2012 Earned Premium	% Change	\$ Change
Coverage A	208,495	54.32%	113,262
Coverage B	0	0.00%	0
Coverage C	5,744	21.43%	1,231
Coverage D	(636)	56.93%	(362)
Coverage E	2,544	0.00%	0
Coverage F	839	0.00%	0
ANIMAL LIABILITY BUY BACK	2,448	0.00%	0
BUILDING ORDINANCE OR LAW COVERAGE	5,182	0.00%	0
EARTHQUAKE DAMAGE ASSUMPTION	3,482	0.00%	0
FIREARMS	4	0.00%	0
HOMEOWNERS INFLATION GUARD COVERAGE	2,279	0.00%	0
IDENTITY THEFT EXPENSE	368	0.00%	0
INSURANCE BUREAU SCORE	(26,906)	54.53%	(14,672)
LOSS ASSESSMENTS	34	76.65%	26
LOSS SETTLEMENT - PERSONAL PROPERTY	22,517	53.66%	12,084
MULTI FAMILY OCCUPANCY	16	54.85%	9
PERSONAL INJURY COVERAGE	42	0.00%	0
PREMISES ALARM SYSTEM	(10,957)	54.52%	(5,973)
SCHEDULED PERSONAL PROPERTY	273	0.00%	0
SOLID FUEL APPLIANCE CHARGE	658	54.54%	359
SPECIAL PERSONAL PROPERTY COVERAGE	61	54.87%	33
SPECIFIED ADDL AMT OF INS FOR COV A	(438)	54.86%	(240)
UNIT OWNERS BLDG ADDITION & ALTERATIONS	148	0.00%	0
WATER BACK UP COVERAGE	2,979	100.00%	2,979
	219,177	49.61%	108,735

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Base Rate Revision - By Territory and Form

Exhibit VI

HO 00 03

Current Territory	Proposed Territory	Earned Premium 2012	Current Base Rate	Proposed Base Rate	% Change
1	101	6,426	526	1094	108.0%
1	102	43,194	526	1152	119.0%
1	103	7,513	526	1220	131.9%
1	104	0	526	1273	142.0%
2	105	0	601	1052	75.0%
2	106	15,297	601	1208	101.0%
2	107	4,730	601	1286	114.0%
3	108	7,959	552	1082	96.0%
3	109	10,889	552	1176	113.0%
3	110	1,625	552	1242	125.0%
4	111	1,810	649	1259	94.0%
4	112	240	649	1317	102.9%
5	113	10,871	754	1116	48.0%
5	114	12,877	754	1244	65.0%
5	115	19,218	754	1304	72.9%
6	116	7,878	727	1069	47.0%
6	117	14,023	727	1229	69.1%
6	118	23,772	727	1301	79.0%
6	119	829	727	1367	88.0%
6	120	0	727	1512	108.0%
6	121	5,347	727	1687	132.0%
6	122	0	727	1832	152.0%
6	123	0	727	1934	166.0%
7	124	2,737	763	1259	65.0%
7	125	6,541	763	1328	74.0%
7	126	88	763	1404	84.0%
8	127	25	793	1348	70.0%
8	128	0	793	1404	77.0%
9	129	0	847	1389	64.0%
9	130	75	847	1465	73.0%
10	131	2,004	1042	1459	40.0%
10	132	52	1042	1521	46.0%
10	133	1,029	1042	1584	52.0%
11	134	1,037	802	1251	56.0%
11	135	0	802	1355	69.0%
11	136	0	802	1428	78.1%

208,087

91.0%

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Base Rate Revision - By Territory and Form

Exhibit VI

HO 00 04

Current Territory	Proposed Territory	Earned Premium 2012	Current Base Rate	Proposed Base Rate	% Change
1	101	137	133	173	30.1%
1	102	119	133	173	30.1%
1	103	0	133	173	30.1%
1	104	0	133	173	30.1%
2	105	0	142	185	30.3%
2	106	190	142	185	30.3%
2	107	0	142	185	30.3%
3	108	46	142	185	30.3%
3	109	58	142	185	30.3%
3	110	0	142	185	30.3%
4	111	0	158	205	29.7%
4	112	0	158	205	29.7%
5	113	103	151	196	29.8%
5	114	1,737	151	196	29.8%
5	115	118	151	196	29.8%
6	116	193	158	205	29.7%
6	117	0	158	205	29.7%
6	118	372	158	205	29.7%
6	119	0	158	205	29.7%
6	120	0	158	205	29.7%
6	121	17	158	205	29.7%
6	122	0	158	205	29.7%
6	123	0	158	205	29.7%
7	124	212	142	185	30.3%
7	125	0	142	185	30.3%
7	126	0	142	185	30.3%
8	127	0	158	205	29.7%
8	128	0	158	205	29.7%
9	129	0	158	205	29.7%
9	130	0	158	205	29.7%
10	131	0	158	205	29.7%
10	132	126	158	205	29.7%
10	133	0	158	205	29.7%
11	134	0	158	205	29.7%
11	135	0	158	205	29.7%
11	136	0	158	205	29.7%

3,428

29.9%

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Base Rate Revision - By Territory and Form

Exhibit VI

HO 00 06

Current Territory	Proposed Territory	Earned Premium 2012	Current Base Rate	Proposed Base Rate	% Change
1	101	103	130	169	30.0%
1	102	254	130	169	30.0%
1	103	0	130	169	30.0%
1	104	0	130	169	30.0%
2	105	0	130	169	30.0%
2	106	113	130	169	30.0%
2	107	0	130	169	30.0%
3	108	0	130	169	30.0%
3	109	573	130	169	30.0%
3	110	0	130	169	30.0%
4	111	0	130	169	30.0%
4	112	0	130	169	30.0%
5	113	863	130	169	30.0%
5	114	1,131	130	169	30.0%
5	115	0	130	169	30.0%
6	116	0	130	169	30.0%
6	117	391	130	169	30.0%
6	118	0	130	169	30.0%
6	119	0	130	169	30.0%
6	120	0	130	169	30.0%
6	121	0	130	169	30.0%
6	122	0	130	169	30.0%
6	123	0	130	169	30.0%
7	124	0	130	169	30.0%
7	125	0	130	169	30.0%
7	126	0	130	169	30.0%
8	127	0	130	169	30.0%
8	128	0	130	169	30.0%
9	129	0	130	169	30.0%
9	130	0	130	169	30.0%
10	131	0	130	169	30.0%
10	132	0	130	169	30.0%
10	133	0	130	169	30.0%
11	134	0	130	169	30.0%
11	135	0	130	169	30.0%
11	136	0	130	169	30.0%

3,428

30.0%

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program

Exhibit VII

Amount of Insurance Relativities Revision - HO 00 03, HO 00 05 and HO 00 08

Coverage A Limit	Earned Premium 2012	Current Factor	Proposed Factor	Change
50000	-	0.630	0.800	27.0%
55000	-	0.650	0.820	26.2%
60000	-	0.670	0.840	25.4%
65000	-	0.710	0.860	21.1%
70000	-	0.740	0.880	18.9%
75000	-	0.790	0.900	13.9%
80000	59	0.840	0.920	9.5%
85000	324	0.890	0.940	5.6%
90000	419	0.940	0.960	2.1%
95000	804	0.970	0.980	1.0%
100000	1,252	1.000	1.000	0.0%
105000	1,783	1.050	1.018	-3.0%
110000	2,254	1.090	1.051	-3.6%
115000	3,309	1.150	1.095	-4.8%
120000	2,866	1.200	1.142	-4.8%
125000	5,315	1.250	1.189	-4.9%
130000	1,415	1.300	1.234	-5.1%
135000	6,193	1.360	1.283	-5.7%
140000	4,964	1.410	1.331	-5.6%
145000	8,282	1.460	1.378	-5.6%
150000	9,567	1.510	1.423	-5.8%
160000	11,756	1.590	1.479	-7.0%
170000	15,322	1.690	1.553	-8.1%
180000	14,170	1.790	1.639	-8.4%
190000	11,689	1.890	1.729	-8.5%
200000	24,055	1.990	1.819	-8.6%
225000	24,045	2.240	1.962	-12.4%
250000	11,675	2.480	2.160	-12.9%
275000	9,936	2.780	2.397	-13.8%
300000	12,192	3.070	2.653	-13.6%
350000	11,133	3.660	3.021	-17.5%
400000	2,604	4.300	3.523	-18.1%
450000	213	4.940	4.086	-17.3%
500000	-	5.570	4.658	-16.4%
550000	-	6.220	5.233	-15.9%
600000	2,748	6.850	5.809	-15.2%
650000	-	7.480	6.378	-14.7%
700000	1,750	8.120	6.949	-14.4%
750000	5,963	8.760	7.523	-14.1%

Overall 208,057 -9.7%

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Percentage Discounts, Charges and Options Revision

Exhibit VIII

*Proxy Countrywide Data

Age of Insured Discount (HO3, HO5, & HO8)	Earned Premium	Current	Proposed	Change
No	0	1.00	1.00	0.0%
1-39	57,906	1.00	1.00	0.0%
40-49	58,066	1.00	0.97	-3.0%
50-54	27,092	1.00	0.95	-5.0%
55-59	22,445	1.00	0.93	-7.0%
60+	46,206	1.00	0.91	-9.0%
	211,715			-4.2%

*Proxy Countrywide Data

Personal Status Discount (HO3, HO5 & HO8)	Earned Premium	Current Factor	Proposed Factor	Change
Unmarried	49,252	1.00	1.00	0%
Married	162,463	1.00	0.94	-6%
	211,715			-4.6%

*Impacts for new Age of Insured and Personal Status discounts are estimated based on the distribution percentage in all states.

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Percentage Discounts, Charges and Options Revision

Exhibit VIII

<u>Utilities Rating Plan</u>	Earned			
	Premium	Current	Proposed	Change
Current	426	0.750	0.606	-19.2%
1 Year Prior	2,577	0.750	0.628	-16.3%
2 Years Prior	4,510	0.750	0.653	-12.9%
3 Years Prior	3,635	0.790	0.689	-12.8%
4 Years Prior	2,851	0.830	0.731	-11.9%
5 Years Prior	6,098	0.870	0.770	-11.5%
6 Years Prior	5,453	0.910	0.807	-11.3%
7 Years Prior	8,150	0.950	0.842	-11.4%
8 Years Prior	8,251	0.980	0.871	-11.1%
9 Years Prior	4,903	1.000	0.908	-9.2%
10 Years Prior	6,721	1.000	0.929	-7.1%
11 Years Prior	3,377	1.000	0.946	-5.4%
12 Years Prior	7,342	1.000	0.956	-4.4%
13 Years Prior	4,459	1.000	0.977	-2.3%
14 Years Prior	3,449	1.000	0.991	-0.9%
15-30	52,944	1.000	1.000	0.0%
31-39	32,347	1.000	1.060	6.0%
40-50	24,545	1.060	1.060	0.0%
51+	26,046	1.060	1.100	3.8%
	208,087			-1.8%

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Flat Dollar Discounts, Charges and Options Revisions

Exhibit IX

Loss Assessments	Earned Premium 2012		Proposed premium		Change %	
	HO3	HO6	HO3	HO6	HO3	HO6
None	211,715	3,873	211,715	3,873	0.0%	0.0%
Covered	-	34	-	60	0.0%	76.5%
	211,715	3,907	211,715	3,933	0.0%	0.7%

Sewers or Drains Ba	EP 12			Current		
	HO3	HO4	HO6	HO3	HO4	HO6
No	208,766	3,482	3,877	0	0	0
Covered	2,949	74	30	20	10	10

Proposed			Change		
HO3	HO4	HO6	HO3	HO4	HO6
0	0	0	0%	0%	0%
40	20	20	100%	100%	100%

Competitor Water Back-Up Rates

Limit (\$500 ded)	Farmers	Hartford	Metropolita	Nationwide	Safeco	Fidelity	Proposed
0							
5000	37	35	50	38	46	20	40
10000	58	57	70	71	84	36	72
15000	80				116	49	98
20000		99			146	61	122
25000	122		95	192	174		
30000		122			200	81	162
40000						98	196
50000	229		110	362	298	112	224
100000			190				
250000			270				
Other			400				

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Base Rate Determination using ISO Loss Cost Data - HO 00 03

Exhibit X

Current Territory	Proposed Territory	Current Relativity - \$684 base	Average ISO Loss Cost Relativity	Proposed Relativity - \$1307 base	Current Base Rate	Proposed Base Rate	% change
(1)	(2)	(3)					
1	101	0.769	0.877	0.837	526	1094	108.0%
1	102	0.769	0.947	0.881	526	1152	119.0%
1	103	0.769	1.036	0.933	526	1220	131.9%
1	104	0.769	1.100	0.974	526	1273	142.0%
2	105	0.878	0.766	0.805	601	1052	75.0%
2	106	0.878	0.958	0.924	601	1208	101.0%
2	107	0.878	1.046	0.984	601	1286	114.0%
3	108	0.807	0.839	0.828	552	1082	96.0%
3	109	0.807	0.959	0.900	552	1176	113.0%
3	110	0.807	1.037	0.950	552	1242	125.0%
4	111	0.949	0.972	0.963	649	1259	94.0%
4	112	0.949	1.043	1.008	649	1317	102.9%
5	113	1.102	0.712	0.854	754	1116	48.0%
5	114	1.102	0.862	0.952	754	1244	65.0%
5	115	1.102	0.939	0.998	754	1304	72.9%
6	116	1.063	0.674	0.818	727	1069	47.0%
6	117	1.063	0.871	0.940	727	1229	69.1%
6	118	1.063	0.953	0.995	727	1301	79.0%
6	119	1.063	1.032	1.046	727	1367	88.0%
6	120	1.063	1.218	1.157	727	1512	108.0%
6	121	1.063	1.426	1.291	727	1687	132.0%
6	122	1.063	1.612	1.402	727	1832	152.0%
6	123	1.063	1.730	1.480	727	1934	166.0%
7	124	1.115	0.872	0.963	763	1259	65.0%
7	125	1.115	0.958	1.016	763	1328	74.0%
7	126	1.115	1.046	1.074	763	1404	84.0%
8	127	1.159	0.958	1.031	793	1348	70.0%
8	128	1.159	1.023	1.074	793	1404	77.0%
9	129	1.238	0.956	1.063	847	1389	64.0%
9	130	1.238	1.051	1.121	847	1465	73.0%
10	131	1.523	0.878	1.116	1042	1459	40.0%
10	132	1.523	0.958	1.164	1042	1521	46.0%
10	133	1.523	1.022	1.212	1042	1584	52.0%
11	134	1.172	0.832	0.957	802	1251	56.0%
11	135	1.172	0.955	1.037	802	1355	69.0%
11	136	1.172	1.043	1.093	802	1428	78.1%

(1) Proposed Territories were developed using ISO Loss Cost Data. Existing Territories were subdivided by groups of similar Loss Costs

(2) Average Loss Cost relative for all the zip codes comprising the new territories

(3) Proposed relativities were tempered to achieve an overall Base Rate change of 91.0% and to reduce policy holder impact.

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Average Policy Premium - HO 00 04

Exhibit XI

Contents (Cov C) 50000
Credit Score Average
Deductible \$500
Protection Class 4

Territory	Fidelity Proposed			NW Mutual		
	Natl P&C	Fidelity	Change %	Farmers	Fire	State Farm
1	238	302	26.9%	624	256	254
2	253	321	26.9%	624	266	334
3	253	321	26.9%	663	266	254
4	278	354	27.3%	n/a	270	463
5	267	339	27.0%	645	307	454
6	278	354	27.3%	667	270	454
7	253	321	26.9%	661	266	334
8	278	354	27.3%	n/a	270	454
9	278	354	27.3%	663	270	454
10	278	354	27.3%	683	270	454
11	278	354	27.3%	683	270	454

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Average Policy Premium - HO 00 06

Exhibit XII

Contents (Cov C) 50000
Credit Score Average
Deductible 500
Protection Class 4

Territory	Fidelity Natl P&C	Proposed Fidelity	Change %	NW		
				Farmers	Mutual Fire	State Farm
1	233	271	16.3%	505	355	398
2	233	271	16.3%	505	355	398
3	233	271	16.3%	534	355	398
4	233	271	16.3%	n/a	355	398
5	233	271	16.3%	520	355	398
6	233	271	16.3%	536	355	398
7	233	271	16.3%	532	355	398
8	233	271	16.3%	n/a	355	398
9	233	271	16.3%	534	355	398
10	233	271	16.3%	548	355	398
11	233	271	16.3%	548	355	398

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Public Protecton Classification Revisions

Protection Class	Current Factor		Proposed Factor		% Change	
	Frame	Masonry	Frame	Masonry	Frame	Masonry
1	1.00	0.90	1.00	0.90	0.0%	0.0%
2	1.00	0.90	1.00	0.90	0.0%	0.0%
3	1.00	0.90	1.00	0.90	0.0%	0.0%
4	1.00	0.91	1.00	0.91	0.0%	0.0%
5	1.00	0.91	1.00	0.91	0.0%	0.0%
6	1.00	0.91	1.00	0.91	0.0%	0.0%
7	1.45	1.35	1.45	1.35	0.0%	0.0%
8	1.60	1.45	1.60	1.45	0.0%	0.0%
8B	2.47	2.23	2.47	2.23	0.0%	0.0%
9	2.47	2.23	2.47	2.23	0.0%	0.0%
10	3.23	2.83	3.23	2.83	0.0%	0.0%
1X	2.47	2.23	1.53	1.40	-38.1%	-37.2%
2X	2.47	2.23	1.53	1.40	-38.1%	-37.2%
3X	2.47	2.23	1.53	1.40	-38.1%	-37.2%
4X	2.47	2.23	1.53	1.40	-38.1%	-37.2%
5X	2.47	2.23	1.53	1.40	-38.1%	-37.2%
6X	2.47	2.23	1.53	1.40	-38.1%	-37.2%
7X	2.47	2.23	2.04	1.84	-17.4%	-17.5%
8X	2.47	2.23	2.04	1.84	-17.4%	-17.5%
1Y	2.47	2.23	1.53	1.40	-38.1%	-37.2%
2Y	2.47	2.23	1.53	1.40	-38.1%	-37.2%
3Y	2.47	2.23	1.53	1.40	-38.1%	-37.2%
4Y	2.47	2.23	1.53	1.40	-38.1%	-37.2%
5Y	2.47	2.23	1.53	1.40	-38.1%	-37.2%
6Y	2.47	2.23	1.53	1.40	-38.1%	-37.2%
7Y	2.47	2.23	2.04	1.84	-17.4%	-17.5%
8Y	2.47	2.23	2.04	1.84	-17.4%	-17.5%
10W	3.23	2.83	3.13	2.75	-3.1%	-2.8%

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Distribution Rate Impact for Active Policies with Premium

Exhibit XIV

Homeowners (HO 00 03)

<u>Range of Change</u>	<u>Count</u>	<u>% of Total</u>
0 to 9.9	3	1.1%
10 to 19.9	20	7.4%
20 to 29.9	29	10.7%
30 to 39.9	220	80.9%
40 to 49.9	0	0.0%
50 to 59.9	0	0.0%
60 to 69.9	0	0.0%
70 to 79.9	0	0.0%
80 to 89.9	0	0.0%
90 to 99.9	0	0.0%
100 & Over	0	0.0%
	272	100.0%

Renters (HO 00 04)

<u>Range of Change</u>	<u>Count</u>	<u>% of Total</u>
0 to 9.9	0	0.0%
10 to 19.9	0	0.0%
20 to 29.9	28	100.0%
30 to 39.9	0	0.0%
40 to 49.9	0	0.0%
50 to 59.9	0	0.0%
60 to 69.9	0	0.0%
70 to 79.9	0	0.0%
80 to 89.9	0	0.0%
90 to 99.9	0	0.0%
100 & Over	0	0.0%
	28	100.0%

Condo Owners (HO 00 06)

<u>Range of Change</u>	<u>Count</u>	<u>% of Total</u>
0 to 9.9	6	37.5%
10 to 19.9	8	50.0%
20 to 29.9	2	12.5%
30 to 39.9	0	0.0%
40 to 49.9	0	0.0%
50 to 59.9	0	0.0%
60 to 69.9	0	0.0%
70 to 79.9	0	0.0%
80 to 89.9	0	0.0%
90 to 99.9	0	0.0%
100 & Over	0	0.0%
	16	100.0%

Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Uncapped Rate Impact

Exhibit XV

HO 00 03 Policies

Range of Change		Count	% of Total
0	to 9.9	3	1.10%
10	to 19.9	20	7.40%
20	to 29.9	29	10.70%
30	to 39.9	35	12.90%
40	to 49.9	69	25.40%
50	to 59.9	46	16.90%
60	to 69.9	31	11.40%
70	to 79.9	25	9.20%
80	to 89.9	13	4.80%
90	to 99.9	1	0.40%
100	& Over	0	0.00%
		272	100.00%

Policies Needing Cap

Year 1	Year 2	Year 3
220	39	0

State: Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI: 04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name: Homeowners

Project Name/Number: Rate and Rule Revision/

Superseded Schedule Items

Please note that all items on the following pages are items, which have been replaced by a newer version. The newest version is located with the appropriate schedule on previous pages. These items are in date order with most recent first.

Creation Date	Schedule Item Status	Schedule	Schedule Item Name	Replacement Creation Date	Attached Document(s)
08/16/2013		Supporting Document	Exhibits A-1 through A-12.4 - Rate Level Indication	09/16/2013	Exhibit A-1 through A-12.4.pdf (Superseded)
08/16/2013		Supporting Document	Exhibit I - Actuarial Memorandum	09/16/2013	Exhibit I - AR Actuarial Memorandum.pdf (Superseded)
08/16/2013		Supporting Document	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium	09/16/2013	Exhibit XIV - Distribution of Rate Impact for Active Policies with Premium.pdf (Superseded)
08/12/2013		Supporting Document	Exhibits A-1 through A-12.4 - Rate Level Indication	08/16/2013	Exhibit A-1 through A-12.4.pdf (Superseded)
08/12/2013		Supporting Document	Exhibit I - Actuarial Memorandum	08/16/2013	Exhibit I - AR Actuarial Memorandum.pdf (Superseded)
08/12/2013		Supporting Document	Exhibit II - Summary of Rate and Rule Revisions	09/16/2013	Exhibit II - AR Summary of Rate and Rule Revisions.pdf (Superseded)
08/12/2013		Rate	Sales Manual	09/16/2013	AR home.pdf (Superseded)
08/12/2013		Rate	Base Rates and Relativities	09/16/2013	AR home rates.pdf (Superseded)
06/28/2013		Supporting Document	HPCS-Homeowners Premium Comparison Survey	09/16/2013	Homeowenrs Premium Comparison Survey Form.pdf (Superseded) Homeowenrs Premium Comparison Survey Form.xlsx (Superseded)
06/28/2013		Supporting Document	NAIC loss cost data entry document	09/16/2013	FORM RF-1 Rate Filing Abstract.pdf (Superseded)

SERFF Tracking #:

FDLY-129098842

State Tracking #:

Company Tracking #:

AR-HOME-RR-2013

State:

Arkansas

Filing Company:

Fidelity National Property and Casualty Insurance Company

TOI/Sub-TOI:

04.0 Homeowners/04.0000 Homeowners Sub-TOI Combinations

Product Name:

Homeowners

Project Name/Number:

Rate and Rule Revision/

Attachment Homeowenrs Premium Comparison Survey Form.xlsx is not a PDF document and cannot be reproduced here.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Summary

Homeowners HO-3, 5

	Calendar Year Ending 4th Quarter					
	2008	2009	2010	2011	12/31/2012	Total
Earned Premium	\$37,198	\$32,101	\$61,405	\$184,967	\$211,715	\$527,386
Incurred Loss and DCC	\$51,980	\$44,133	\$11,590	\$152,518	\$445,396	\$705,616
Unadjusted Loss / DCC Ratio	139.7%	137.5%	18.9%	82.5%	210.4%	133.8%

	Premium					
	Calendar Year Ending 4th Quarter					
	2008	2009	2010	2011	2012	Total
1) Earned Premium	\$37,198	\$32,101	\$61,405	\$184,967	\$211,715	\$527,386
2) Current Rate Level Factor (Exhibit A-2 box 6)	1.159	1.159	1.154	1.042	1.000	
3) Premium Trend (Exhibit A-3 box 9)	1.058	1.050	1.029	1.013	1.018	
4) Earned Premium at Current Rate Level (1)x(2)x(3)	\$45,616	\$39,082	\$72,937	\$195,229	\$215,455	\$568,320

	Losses					
	Accident Year Ending 4th Quarter					
	2008	2009	2010	2011	12/31/2012	Total
5) Incurred Losses excl Catastrophes (Exhibit A-4 box 11)	\$35,897	\$42,009	\$11,590	\$75,051	\$445,396	\$609,942
6) Loss Development Factor (Exhibits A-4 box 12)	1.000	1.000	1.000	1.000	0.941	
7) Ultimate Losses (5)x(6)	\$35,897	\$42,009	\$11,590	\$75,051	\$419,038	\$583,584
8) Loss Trend Factor (Exhibit A-6 box 15)	1.059	1.058	1.047	1.031	1.003	
9) Catastrophe Load (Exhibit A-8 box 18)	1.112	1.112	1.112	1.112	1.112	
10) Adjusted Losses (7)x(8)x(9)	\$42,262	\$49,411	\$13,491	\$86,032	\$467,353	\$658,549

	Loss Adjustment Expenses					
	Accident Year Ending 4th Quarter					
	2008	2009	2010	2011	2012	Total
11) DCC (included with losses)	1.000	1.000	1.000	1.000	1.000	
12) A&O (Exhibit A-7 box 16)	1.124	1.124	1.124	1.124	1.124	
13) Total A&O LAE (11)x(12)	1.124	1.124	1.124	1.124	1.124	

	Indicated Change					
	Accident Year Ending 4th Quarter					
	2008	2009	2010	2011	2012	Total
14) Projected Loss & LAE incl Catastrophes (10)x(13)	\$47,503	\$55,538	\$15,164	\$96,700	\$525,305	\$740,209
15) Projected Loss & LAE Ratio incl. Catastrophes (14)÷(4)	104.1%	142.1%	20.8%	49.5%	243.8%	
16) Accident year weights	10%	15%	20%	25%	30%	
17) Weighted Projected Loss & LAE Ratio incl. Catastrophes						121.4%
18) Net Cost of Reinsurance (Exhibit A-12.1 box 22)						19.0%
19) Projected Total Loss & LAE Ratio (17)+(18)						140.4%
20) Permissible Loss Ratio (Exhibit A-10 box 21)						62.5%
21) Indicated Rate Level Change before credibility [(19)÷(20)] - 1						124.5%
22) 5 Year Total Earned House Years						604
23) Credibility (Exhibit A-9, box 19)						0.50
24) Expected Annual Net Trend (Ratio of Loss Trend to Premium Trend)						-1.32%
25) Years Between Last Approved Filing & Proposed Effective Date						3.211
26) Complement of Credibility [(1+(24))^(25)] - 1						-4.17%
27) Credibility Weighted Rate Level Indication						60.2%
28) Proposed Change						50.6%

Notes:

1. A full credibility standard of 40,000 house years is used. Minimum credibility is 50%
2. The complement of credibility is the annual net trend: Loss trend ÷ Prem trend.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Current Rate Level Factors

Homeowners HO-3, 5

[1] Renewal Effective Date	[2] Historical Rate Level Changes	[3] Cumulative Rate Level Indices	[4] Percent of Calendar Year by Filing					5
			12/31/08	12/31/09	12/31/10	12/31/11	12/31/12	
			24 mos prior 10/6/2010	15.9%	1.000 1.159	100.0% 0.0%	100.0% 0.0%	97.2% 2.8%

	6 Calendar Year ending:				
	12/31/08	12/31/09	12/31/10	12/31/11	12/31/12
[5] Weighted Average Rate Level	1.000	1.000	1.004	1.112	1.159
[6] Current Index	1.159	1.159	1.159	1.159	1.159
[7] Current Rate Level Factors	1.159	1.159	1.154	1.042	1.000

- [1] Renewal effective date of rate change
- [2] Historic rate level changes filed by company
- [3] Product of all rate changes during the period = ([3] row above) x (1 + [2])
- [4] Calculated using parallelogram method
- [5] Weighted average rate level = vector product of [3] and [4]
- [6] Current index = last row entry in [3]
- [7] Current rate level factors = [6] ÷ [5]

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Current Amount Factors and Premium Trend Factor

Homeowners HO-3, 5

Current Amount Factors				7
Calendar Year	Amt of Insurance *	Avg Relativity	Relativity To Current	Current Amount Factor
2012	191,654	1.9065	0.9933	0.9953
2011	192,939	1.9194	0.9866	0.9906
2010	188,545	1.8754	1.0097	1.0068
2009	183,238	1.8224	1.0391	1.0274
2008	181,393	1.8039	1.0498	1.0348
12/31/2012	190,368	1.8937		

Rate of Growth
in Average
Amt of Ins

-0.7%

2.3%

2.9%

1.0%

Avg. = 1.4%

Premium Trend Factor		8
A - Mean of Fitted Line of Average Relativity		1.866
B - Average Annual Increment of Avg. Relativity		0.030
Annual Rate of Change (B/A)		0.016
Annual Rate of Change Tempered 30%	x 0.70	0.011
Annual Amount of Insurance Projection Factor		1.011
Current Date		12/31/2012
Projection Date		12/21/2014
Premium Projection Factor		1.0225

Combined Premium Trend Factors			9
Accident Year	Current Amount Factors	Premium Trend Factors	Combined Premium Trend Factor
2012	0.995	1.022	1.018
2011	0.991	1.022	1.013
2010	1.007	1.022	1.029
2009	1.027	1.022	1.050
2008	1.035	1.022	1.058

* Yearly Amounts of Insurance are the average Coverage A amount during the Calendar Year, 12/31/2012 is the average Coverage A amount in-force.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Projection Factors Based on Incurred Losses

Homeowners HO-3, 5

Cumulative DIRECT Incurred Losses and Incurred DCC excluding Catastrophes											10
Accident Year	Months of Development										
	12	24	36	48	60	72	84	96	108	120	132
2002											
2003	0	0	0	0	0	0	0	0	0	0	0
2004	0	0	0	0	0	0	0	0	0	0	0
2005	0	0	0	0	0	0	0	0	0	0	0
2006	0	0	0	0	0	0	0	0	0	0	0
2007	334,218	280,021	280,021	280,021	280,021	280,021	0	0	0	0	0
2008	30,786	35,897	35,897	35,897	35,897	0	0	0	0	0	0
2009	42,009	42,009	42,009	42,009	0	0	0	0	0	0	0
2010	19,627	11,590	11,590	0	0	0	0	0	0	0	0
2011	75,106	75,051	0	0	0	0	0	0	0	0	0
2012	445,396	0	0	0	0	0	0	0	0	0	0

Accident Year	Latest Diagonal	Catastrophes Removed	Total Direct Loss & DCC Incurred
2006	0	0	0
2007	280,021	0	280,021
2008	35,897	16,083	51,980
2009	42,009	2,124	44,133
2010	11,590	0	11,590
2011	75,051	77,467	152,518
2012	445,396	0	445,396
TOTAL	889,963	95,674	985,637

Link Ratios												12
Accident Year	Development Interval in Months											
	12:24	24:36	36:48	48:60	60:72	72:84	84:96	96:108	108:120	120:132	132:Ult	
2002	--	--	--	--	--	--	--	--	--	--	--	
2003	--	--	--	--	--	--	--	--	--	--	--	
2004	--	--	--	--	--	--	--	--	--	--	--	
2005	--	--	--	--	--	--	--	--	--	--	--	
2006	--	--	--	--	--	--	--	--	--	--	--	
2007	0.838	1.000	1.000	1.000	1.000							
2008	1.166	1.000	1.000	1.000								
2009	1.000	1.000	1.000									
2010	0.590	1.000										
2011	0.999											
3 yr Weighted Average Selected	0.941	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000		
Cumulative	0.941	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Current Cost Factors

Homeowners HO-3, 5

ISO Data - Latest Approved ISO Homeowner Loss Cost Filing - LI-HO-2013-138

Data through 12/31/2012 from ISO

3-Month	
<u>Average</u>	<u>CCI</u>
Mar-08	595.3
Jun-08	605.0
Sep-08	611.7
Dec-08	610.9
Mar-09	607.7
Jun-09	604.4
Sep-09	604.2
Dec-09	607.9
Mar-10	611.7
Jun-10	614.3
Sep-10	609.9
Dec-10	613.1
Mar-11	614.1
Jun-11	620.2
Sep-11	624.1
Dec-11	629.4
Mar-12	635.6
Jun-12	639.2
Sep-12	638.1
Dec-12	643.7

		13
		Current Cost Factors
<u>Year</u>	3 Month <u>Avg. CCI</u>	To Qtr. Ending <u>12/31/2012</u>
1/1/2008-12/31/2008	605.7	1.063
1/1/2009-12/31/2009	606.0	1.062
1/1/2010-12/31/2010	612.3	1.051
1/1/2011-12/31/2011	622.0	1.035
1/1/2012-12/31/2012	639.1	1.007
Latest - December 31, 2012	643.7	
End of latest experience period		12/31/2012
Date of Latest CCI value		12/31/2012
Difference in months		0

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Loss Trend Factors

Homeowners HO-3, 5

		Rolling 4 Quarters			14		
Calendar Year	Calendar Quarter	Company Data			ISO Fast Track Data*		
		Paid Claim Frequency	Paid Claim Severity	Paid Pure Premium	Paid Claim Frequency	Paid Claim Severity	Paid Pure Premium
2008	3				4.844	6,567	318.08
2008	6				5.201	6,732	350.12
2008	9				5.487	6,835	375.01
2008	12	13.432	5,983	803.60	5.524	7,311	403.87
2009	3	15.841	3,937	623.69	5.791	7,436	430.62
2009	6	11.617	4,110	477.44	5.767	7,792	449.39
2009	9	19.584	7,030	1,376.74	6.166	8,053	496.55
2009	12	13.358	8,402	1,122.33	6.434	7,797	501.69
2010	3	11.655	10,291	1,199.46	6.494	7,835	508.81
2010	6	11.848	10,291	1,219.36	6.480	8,083	523.76
2010	9	6.667	3,664	244.26	5.998	8,004	480.07
2010	12	4.494	3,863	173.63	5.882	8,020	471.75
2011	3	4.046	4,754	192.35	5.844	8,348	487.92
2011	6	8.142	5,270	429.06	6.252	7,835	489.88
2011	9	7.637	5,212	398.02	6.565	7,932	520.71
2011	12	7.721	4,691	362.16	6.458	8,222	530.98
2012	3	7.784	4,784	372.34	6.151	8,205	504.67
2012	6	4.200	4,122	173.12	5.463	8,562	467.74
2012	9	5.057	6,797	343.76	5.113	8,679	443.77
2012	12	3.890	8,108	315.44	5.097	8,459	431.17

Exponential Fitted Trend	8 point	-19.1%	22.9%	-0.5%	-11.5%	4.0%	-7.9%
	12 point	-22.6%	-6.1%	-27.4%	-6.6%	2.9%	-3.9%
	16 point	-29.0%	-0.7%	-29.5%	-2.9%	2.8%	-0.2%
	20 point				1.1%	4.8%	5.9%

Selected Annual PP Trend -0.2%

Combined Trend Factor (Frequency x Severity)	0.998
Current Cost Factor Date	12/31/12
Effective Date	12/21/13
One Year After Effective Date	12/21/14
Number of Years for Loss Trend Projection	1.973
Loss Projection Factor from 12/31/12 to 12/21/14	0.996

Loss Trend Factors			15
Accident Year	Current Cost Factors	Loss Projection Factor	Total Loss Projection Factor
2012	1.007	0.996	1.003
2011	1.035	0.996	1.031
2010	1.051	0.996	1.047
2009	1.062	0.996	1.058
2008	1.063	0.996	1.059

* From ISO Fast Track Circular: AS-HO-2013-014 (Arkansas - All Policy Forms Combined -- Excluding Losses Attributed To Catastrophes)

The loss trend factor is an inflation factor intended to account for increased claim costs going forward. FNPAC value is based on a regression analysis of Company frequency and severity data excluding catastrophes and excess large losses.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Loss Adjustment Expense Ratios

Homeowners HO-3, 5

Adjusting & Other LAE Ratio to Loss & DCC					16
Accident Year	(1)	(2)	(3)	(4)	(5)
	Calendar Yr. Incurred Losses	Calendar Yr. Incurred DCC	Calendar Yr. Incurred A&O	(1)+(2) Calendar Yr. Incurred Loss & DCC	(3)/(4) A&O to Loss & DCC
2010	91,306	834	7,345	92,140	7.97%
2011	103,927	962	13,680	104,889	13.04%
2012	61,789	836	11,155	62,625	17.81%
Total	257,022	2,632	32,180	259,654	12.39%
				3 yr. average	12.94%
				Selected	12.40%

DCC + A&O Ratio to Loss					17
Accident Year	(1)	(2)	(3)	(4)	(5)
	Calendar Yr. Incurred Losses	Calendar Yr. Incurred DCC	Calendar Yr. Incurred A&O	(1)+(2) Calendar Yr. Incurred DCC + A&O	(4)/(1) DCC + A&O to Loss
2010	91,306	834	7,345	8,179	8.96%
2011	103,927	962	13,680	14,642	14.09%
2012	61,789	836	11,155	11,991	19.41%
Total	257,022	2,632	32,180	34,812	13.54%
				3 yr. average	14.15%
				Selected	13.50%

Data taken from Insurance Expense Exhibit, Part III

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Catastrophe Loading

Homeowners HO-3, 5

Catastrophe Loading					18
Acc Year Ending	Non Catastrophe Losses	Catastrophe Losses	Total Cat to Non-Cat Ratio	Capped Cat Ratio	Excess Cat Ratio Above the Cap
-----	(A)	(B)	(C)=B÷A	(D)=<5xMed	(E)=C-D
2007	280,021	0	0.000	0.000	-
2008	35,897	16,083	0.448	0.126	0.322
2009	42,009	2,124	0.051	0.051	-
2010	11,590	0	0.000	0.000	-
2011	75,051	77,467	1.032	0.126	0.906
2012	445,396	0	0.000	0.000	-
Total	889,963	95,674	1.531	0.303	1.227
Median			0.025	0.025	
Average			0.255	0.051	
			Normal Cat to Non-Cat Ratio (average) =		0.051
			Excess Cat to Non-Cat Ratio (20-year average) =		0.061
			Catastrophe loading =		0.112

NOTE: The calculated Catastrophe loading based on Company experience is supported by the ISO Excess Wind Factor of 1.124 from ISO Circular LI-HO-2013-173, page C-26.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Credibility

Homeowners HO-3, 5

		19
5 Year Total Earned House Years	604	
Full Credibility Standard	40,000	
Indicated Credibility	12.0%	
Selected Credibility Factor	50.0%	

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Permissible Loss Ratio Calculation

Homeowners HO-3, 5

Underwriting Expenses				20
	2010	2011	2012	
General Expenses	1,080,000	970,000	1,891,000	From IEE, Part III, Homeowners
Other Acquisition Costs	508,000	394,000	0	From IEE, Part III, Homeowners
Earned Premium	93,755,251	108,078,871	116,999,617	From IEE, Part III, Homeowners
General Expenses	1.2%	0.9%	1.6%	Ratios to Earned Premium
Other Acquisition Costs	0.5%	0.4%	0.0%	Ratios to Earned Premium
General Expenses			1.2%	Three Year Average Ratio
Other Acquisition Costs			0.3%	Three Year Average Ratio
	2010	2011	2012	
Commission & Brokerage	33,134	54,194	80,043	From Page 14 for Arkansas
Taxes, Licenses, & Fees	2,814	4,496	5,605	From Page 14 for Arkansas
Written Premium	125,353	194,987	289,514	From Page 14 for Arkansas
Commission & Brokerage	26.4%	27.8%	27.6%	Ratios to Written Premium
Taxes, Licenses, & Fees	2.2%	2.3%	1.9%	Ratios to Written Premium
Commission & Brokerage			27.3%	Three Year Average Ratio
Taxes, Licenses, & Fees			2.2%	Three Year Average Ratio

Permissible Loss Ratio		21
1) Underwriting Expenses (Box 20)		31.0%
2) Investment Income (Exhibit A-11.1)		2.6%
3) Profit & Contingency Provision (before inv. Inc. offset)		9.1%
4) Total Underwriting Expenses (1)-(2)+(3)		37.5%
5) Permissible Loss Ratio 1-(4)		62.5%

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Expected Total Return

(1) Expected Underwriting Profit and Contingencies - Before Tax	6.5%
(2) Investment Income on Unearned and Advance Premium Reserves	1.3%
(3) Investment Income on Loss and LAE Reserves	1.4%
(4) Other Income	0.0%
(5) Expected Insurance Operating Profit, Before Tax	9.1%
(6) Investment Income on Statutory Surplus	4.4%
(7) Federal Income Tax equals greater of: (Lines 1+4) x 20% + (Lines 2+3+6) x (AMT Tax Rate) and (Lines 1+4) x 35% + (Lines 2+3+6) x (Reg Tax Rate)	4.0%
(8) Expected Total Return, After Tax (%Direct)	9.5%
(9) Target Direct Written Premium to Surplus	1.25
(10) Expected Total Return on Statutory Surplus	11.9%
(11) SAP to GAAP Surplus adjustment factor	1.2216
(12) Expected Total Return on GAAP Surplus (Net Worth)	9.8%

Notes

- (1) Selected by company
- (2) Exhibit A-11.2
- (3) Exhibit A-11.3
- (4) 2010 Annual Statement P. 4, Line 15. / P. 4, Line 1
- (5) Sum of (1) - (4)
- (6) Exhibit A-11.4, Line (4)
- (7) See Exhibit A-11.5 for Tax Rates
- (8) = (5) + (6) - (7)
- (9) Assume Direct Premium to Surplus Ratio of 1.25
- (10) = (8) * (9)
- (11) Exhibit A-11.6, Column (6)
- (12) = (10) / (11)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Estimated Investment Income from Reserves for Unearned and Advance Premium

Direct: Homeowners

	Prior Year Premium Reserves (1)	Current Year Premium Reserves (2)	Earned Premium (3)	Mean Reserve for Unearned and Advance Premiums, as a Ratio to Earned Premium (4)	Agents' Balance or Uncollected Premium (5)	Premiums Ratio of Agents' Balances or Uncollected Premium to Unearned and Advance Premium (3 years) (6)
2010	47,020	62,675	109,574	0.501	8,862	14.1%
2011	62,675	58,620	124,137	0.489	6,113	10.4%
2012	58,620	63,190	117,000	0.521	6,848	10.8%
3 Year Average				0.503		11.8%

(7) Expenses incurred at Beginning of Policy Term (as a % of Written Premium)

(a) Commissions	27.3%
(b) 50% of Other Acq & General Expenses	0.8%
(c) Taxes	2.2%
(d) Total	30.2%

(8) Mean Unearned and Advance Premium Reserve Adjusted
for Agents' Balances, Uncollected Premiums, and Prepaid
Expenses

(4) * [1.00 - (6) - (7d)] 0.2918

(9) Adjusted for Tax on Prepaid Expenses 0.2883

(4) - (1d) * 10% * 0.20 * 35%

(10) Investment Yield, Before Tax (Exhibit A-11.4) 4.4%

(11) Investment Income, as a % of Earned Premium 1.3%

(5) * (6)

Notes:

(1), (2), (3) From IEE, Part III, Page 6

(4) = Average[(1),(2)] / (3)

(5) From IEE, Part III, Page 6

(6) = (5) / (2)

(7) From Exhibit A-10 (weighted average commission rate)

(8) = (4b) * [1 - (6b) - (7d)]

(9) Assumes the unearned premium reserve will increase at a growth rate of 10%;

= (8) - (4b) * (.1) * (.2) * (.35)

(10) From Investment Rate of Return Exhibit

(11) = (9) * (10)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Estimated Investment Income from Reserves for Losses and Loss Adjustment Expenses

Direct: Homeowners

	Prior Year Loss Reserves (1)	Current Year Loss Reserves (2)	Incurred Losses & LAE (3)	Mean Reserve for Losses & LAE, as a Ratio to Incurred Losses & LAE (4)
2008	42,051	38,235	82,758	0.485
2009	38,235	30,588	67,464	0.510
2010	30,588	53,523	99,485	0.423
2011	53,523	49,496	118,569	0.434
2012	49,496	43,718	73,740	0.632
5 Year Average				0.497

(5) Expenses incurred at Beginning of Policy Term (as a % of Written Premium)

(a) Commissions	27.3%
(b) Other Acquisition Expenses	0.0%
(c) General Expenses	1.2%
(d) Taxes	2.2%
(e) Underwriting Profit	6.5%
(f) Total	37.2%

(6) Permissible Loss and LAE (% of Earned Premium) 62.8%

(7) Expected Mean Reserves for Losses and Loss Expenses as a Ratio to Earned Premium 0.3122

(8) Investment Yield, Before Tax 4.4%

(9) Investment Income, as a % of Earned Premium 1.4%
(5) * (6)

Notes:

(1), (2), (3) From IEE Part III, Page 6

(4) = Average[(1),(2)] / (3)

(5) From Exhibit A-10 (weighted average commission rate)

(6) = 1 - (5f)

(7) = (4a) * (6)

(8) From Investment Rate of Return Exhibit A-11.4

(9) = (7) * (8)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Investment Rate of Return As a Percent of Mean Invested Assets

(1) **Historical Investment Income**

Year	Net Investment Yields		
	Total Investment Income	Total Capital Gain/Loss	Total Investment Income w/ Capital Gain/Loss
2010	2.8%	0.4%	3.2%
2011	3.3%	1.0%	4.3%
2012	2.8%	2.9%	5.8%
(2) Latest Three Year Average	3.0%	1.4%	4.4%
(3) Latest Year	2.8%	2.9%	5.8%
(4) Selected	3.0%	1.4%	4.4%

Data Source: Annual Statement, Pages 2 and 12.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Average Federal Tax Rate on Investment Income

<u>Investment Type</u>	<u>Investment Income 2010</u> <u>through 2012</u>	<u>Distribution</u>	<u>Current Tax Rate</u>	
			<u>Regular</u>	<u>AMT</u>
Bonds (Taxable)	17,024,821	63.1%	35.0%	20.0%
Bonds (Tax Exempt)	7,701,962	28.5%	5.3%	15.8%
Stocks (Unaffiliated)	2,196,006	8.1%	14.2%	17.0%
Other (Net of Depreciation)	78,977	0.3%	35.0%	20.0%
Total	27,001,766		24.8%	18.5%

Item Sources:

Investment Income from Annual Statement, Page 12, Exhibit of Net Investment Income.

Current Tax Rate computed according to the 1986 Tax Reform Act, as amended:

Under this Act, 15% of formerly tax-exempt income from securities purchased after August 7, 1986 is taxable. 30% of stock dividends are taxed at 35% and 70% are taxed at 15% of 35%:

Ordinary Income	35.0%
Tax Exempt Bonds	$5.3\% = 0.15 * 35\%$
Stock Dividends	$14.2\% = (0.30 + 0.70 * 0.15) * 35\%$

AMT is computed according to the 1986 Tax Reform Act Alternative Minimum Tax:

Under the Alternative Minimum Tax, a rate of 20% applies to the sum of regular tax income and 75% of tax exempt income. The estimated effective AMT will be:

Ordinary Income	20.0%
Tax Exempt Bonds	$15.8\% = (0.15 + 0.85 * 0.75) * 20\%$
Stock Dividends	$17.0\% = (0.30 + 0.70 * (0.15 + 0.85 * 0.75)) * 20\%$

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Expected Total Return - Adjustment to GAAP

	2012 Statutory Surplus Based on Direct Written Prem Ratio of 1.25 (1)	Provision for Reinsurance (2)	Non-Admitted Assets (3)	Equity in the Unearned and Adv Prem Res (4)	Total Adjustments (5)	GAAP Surplus Adj Factor (6)
2012	110,060	-	282	24,111	24,393	1.2216

Calculation of Equity in the Unearned and Advance Premium Reserve:

	Commission and Brokerage Expense Incurred (7)	Taxes, Licenses, and Fees Incurred (8)	Other Acquisition Expenses Incurred (9)	General Expenses Incurred (10)	Total (11)	Direct Written Premium (12)	Ending Unearned and Advanced Premium Reserve (13)	Equity in the Unearned and Advance Premium Reserve (14)
2012	44,550	3,917	-	2,421	49,677	162,079	78,667	24,111

Notes:

- (1) From Annual Statement, Page 3, Line 37, Column 1
- (2) From Annual Statement, Page 3, Line 16, Column 1
- (3) From Annual Statement, Page 13, Line 26, Column 1
- (4) = (14)
- (5) = (2) + (3) + (4)
- (6) = [(5) + (1)] / (1)
- (7) From IEE, Part III, Column 23, Line 35 minus Line 2.3
- (8) From IEE, Part III, Column 25, Line 35 minus Line 2.3
- (9) From IEE, Part III, Column 27, Line 35 minus Line 2.3
- (10) From IEE, Part III, Column 29, Line 35 minus Line 2.3
- (11) = (7) + (8) + [(9) / 2] + [(10) / 2]
- (12) From IEE, Part III, Column 1, Line 35 minus Line 2.3
- (13) From IEE, Part III, Column 19, Line 35 minus Line 2.3
- (14) = (13) * (11) / (12)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

According to a study recently published by Insurance Services Office (Insurer Financial Results: 2010), the average returns on net worth for non-insurance industries have averaged 9.4% for the period 2000-2009. Also, for 1983-2010 the Fortune 500 GAAP return on average net worth averaged 13.9%. Based on these comparisons, we have concluded that a target GAAP return on net worth of 9.8% for Fidelity National Property & Casualty Insurance Company, given the risks to which its surplus is exposed, is not excessive, as it is within the historical range of returns of other industries. In comparison, using an underwriting profit & contingencies provision of 6.5% produces an estimated total rate of return on GAAP equity of 9.8% for Fidelity National Property & Casualty Insurance Company which is clearly within the range of returns of other industries, and compensates the equity providers for their investment capital given the elevated risks associated with writing homeowner policies in Arkansas.

Fidelity National Property & Casualty Insurance Company
Estimated Net Cost of Reinsurance by Policy Form

	(1)	(2)	(3)	(4)	(5)	(6)
	AR Gross	Distribution	Selected	Allocated	Latest Year	Net Reins Cost
	AAL	based on	Reinsurance	Net	Earned Premium	as a % of
Policy	All Perils	AR All Perils	Cost	Reinsurance	at Current	Latest Year
Form	[Note 1]	(1) ÷ Total (1)	[Note 2]	[Note 3]	[Note 4]	(6) = (4) ÷ (5)
<u>Arkansas</u>						
Auto	\$0	0.0%	0.0%	\$0		
Dwlg Fire	\$18,708	24.9%	24.9%	\$13,667		
HO-3,5	\$55,920	74.3%	74.3%	\$40,851	\$215,455	19.0%
HO-4	87	0.1%	0.1%	\$64		
HO-6	522	0.7%	0.7%	\$381		
Total	\$75,237	100.0%	100.0%	\$54,963		

NOTES:

- Column (1) produced using RMS Risklink 11.0 near term frequency with demand surge, ex. storm surge
- Column (3) Reinsurance Cost Allocation selected using AAL distribution since reinsurance costs are expected to be proportional to AAL
- Column (4) Total is from Exhibit A-12.2, Column (9). Column (4) = Column (4) Total x Column (3)
- Column (5) for HO-3,5 is from Exhibit A-1, Line 4

Fidelity National Property & Casualty Insurance Company
All Lines of Business
Projected Net Catastrophe Reinsurance Expense

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
				Arkansas					
				All Perils AAL					
				proportion of	Deposit	Expected	Expected	Reinstatement	Net
Cat Excess	Coverage	Deposit	Rate	Countrywide	Allocated	Loss	LAE	Premium	Reinsurance
Layer	[Exh A-12.3]	[Exh A-12.3]	(2) / (1)	All Perils AAL	to AR	Recovery	Recovery	[Note 4]	Cost (\$)
				[Note 1]	(2) x (4)	[Note 2]	[Note 3]	[Note 4]	(5)-(6)-(7)+(8)
Retention	\$10,000,000								
1st Layer	10,000,000	\$3,200,000	32.0%	0.44%	\$14,108	\$258	\$3	\$0	\$13,848
2nd Layer	30,000,000	5,400,000	18.0%	0.44%	23,807	231	2	0	23,574
3rd Layer	50,000,000	4,000,000	8.0%	0.44%	17,635	93	1	0	17,541
Total		\$12,600,000			\$55,550	\$582	\$6	\$1	\$54,963

NOTES:

1. Column (4) is based on Arkansas AAL for All Perils ÷ National AAL for All Perils as follows:

State	EQ (Fire)	EQ (Shake)	HU (NT)	SCS	Total AAL
Arkansas	\$61	\$1,860	\$0	\$73,316	\$75,237
National	449,289	841,361	6,990,599	8,784,193	17,065,441

Ratio

0.44%

2. Column (6) is based on AR policies in-Force on 12/31/12 using RMS RiskLink v11.0 near term frequency with demand surge, excluding storm surge.

3. Column (7) expected LAE recovery is based on Column (6) and DCC-to-Loss ratio of 1.0%. Fidelity does not cede A&O to reinsurers.

4. Column (8) = (5) x [(6) + (7)] ÷ (1).

Fidelity National Property & Casualty Insurance Company
All Lines of Business
Summary of Catastrophe Reinsurance Contracts

		(1)	(2)	(3)	(4)	(5)	(6)	(7)
Layer	Reinsurance Contract	Retention	Layer	Deposit Premium	Rate on Line (3) / (2)	Percentage Placed	Reinstatements	Placed Premium (3) x (5)
1st Layer	Property Cat XOL	\$10,000,000	\$10,000,000	\$3,200,000	32.0%	100.0%	1 Pro Rata	\$3,200,000
2nd Layer	Property Cat XOL	20,000,000	30,000,000	5,400,000	18.0%	100.0%	1 Pro Rata	5,400,000
3rd Layer	Property Cat XOL	50,000,000	50,000,000	4,000,000	8.0%	100.0%	1 Pro Rata	4,000,000

Fidelity National Property & Casualty Insurance Company
Rate Level Indication - Arkansas Homeowner Program

Net Cost of Reinsurance

Fidelity National purchases reinsurance so that the company has the capability to pay claims from catastrophic events. The company's reinsurance program provides coverage up to approximately the 1 in 100 event level. In this filing, the company is including a fixed expense provision for the net cost of reinsurance. This document outlines the calculation of the cost of reinsurance as a net expense factor.

The net reinsurance costs are based on Fidelity National's purchased reinsurance program for the 2012-2013 contract year. Exhibit A-12.3 provides a summary of the limits, attachment points, placement percentages and deposit premiums for each of the company's reinsurance contracts.

Exhibit A-12.2 details the net cost of reinsurance calculation as the ceded reinsurance premiums plus estimated reinstatement premiums less expected loss and LAE recoveries. The reinsurance contracts in this analysis are basic treaties with a reinsurance premium paid for catastrophic coverage with no ceding commission or profit provision. The ceded reinsurance premiums are the deposit amounts specified in the reinsurance contracts. The deposit premiums for each layer are allocated to Arkansas based on the ratio of Arkansas's AAL for all perils to the Countrywide AAL for all perils. The average annual losses (AAL) were used for allocating the reinsurance premiums to Arkansas since reinsurance costs are expected to be proportional to AAL.

The structure of the company's reinsurance program was used to calculate expected (modeled) loss recoveries annually within each reinsured layer for the perils of hurricane, severe convective storm, earthquake - fire following, and earthquake - shake. An LAE factor of 1.01 was used to adjust the modeled losses; this is the loading for DCC expense only since Fidelity does not cede A&O expense to reinsurers. The RMS RiskLink v11 event log for each peril, with loss & LAE by event, was used to determine the expected losses ceded to each reinsurance contract Fidelity National purchased. The net cost in each layer is simply the ceded premium less the expected ceded losses.

In Exhibit A-12.1, the total reinsurance expense for Arkansas from Exhibit A-12.2 is allocated to policy form based on AAL. The net cost of reinsurance expense ratios are then determined as a percent of the latest year's earned premium at current rate level.

**FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
ACTUARIAL MEMORANDUM**

Fidelity National Insurance Company is proposing changes to its Homeowners Program that results in an estimated overall rate change of +49.6%. The overall change by policy form is broken down as follows:

HO 00 03.....	+50.6%
HO 00 04.....	+29.0%
HO 00 05.....	+0.0%
HO 00 06.....	+12.5%
HO 00 08.....	+0.0%

The indication of +60.2% for the HO 00 03 and HO 00 05 is calculated in Exhibit A-1 – Summary. The salient changes being proposed for policy form HO 00 03 and HO 00 05 consist of the following: revised Base Rates, revised Amount of Insurance Relativities, revised territory definitions, revised utilities rating plan factors, revised loss assessment premiums and increased premiums for optional increased water back up limits.

The base rate revisions were developed through the following process:

1. The zip code specific sum of the ISO loss costs by peril from ISO Risk Analyzer (7-31-2012) were used to establish loss cost relativities by zip code.
2. The current territory definitions were revised based on the loss cost relativities from item 1. above. For the territories for which enough differentiation existed, the process involved subdividing the current rating territory into multiple geographical areas based on ranges of loss cost relativities.
3. The HO 00 03 (Homeowners) territorial base rates were modified through a process that contemplated the ISO loss cost relativities for each proposed territory and then tempered in order to generate an overall rate change that was in alignment with the rate level indication. The long range objective is to adopt the ISO loss cost relativities without adjustment but this will need to be phased in over multiple revisions in order to avoid significant market disruption.
4. The HO 00 04 (Renters) and HO 00 06 (Condo Unitowners) programs will also use the proposed territory definitions. However, the HO 00 04 and HO 00 06 base rates will receive a flat increase for each new territory that has a common current territory. ISO loss cost relativities were not applied.

An overall indication was not prepared for HO 00 04 or HO 00 06 due to the lack of credibility associated with the extremely limited loss experience for these policy forms. The salient changes being proposed for policy form HO 00 04 and HO 00 06 consist of the following: Base Rates, revised territory definitions, revised loss assessment premiums (HO 00 06) and increased premiums for optional increased water back up limits.

The HO 00 04 (Renters) and HO 00 06 (Condo Unitowners) programs will also use the proposed territory definitions as described above for the HO 00 03 and HO 00 05. However, the HO 00 04 and HO 00 06 base rates were revised as the result of a competitive analysis process.

Additionally, the following items are being introduced: Age of Insured Discounts (All forms) and Personal Status Discounts (HO 00 03, HO 00 05 & HO 00 08).

**FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
ACTUARIAL MEMORANDUM**

This filing has a tentative effective date of 11/01/2013 for new business and 12/21/2013 for renewal business.

Please refer to the supporting exhibits listed below.

COMPANY EXHIBITS

Exhibits A-1 through A-12.4	Arkansas Rate Level Indication – HO 00 03 and HO 00 05
Exhibit II	Summary of Rate and Rule Revisions
Exhibit III	Loss Cost and Average Premium – Accident Year
Exhibit IV	Accident Year Loss Ratios
Exhibit V	Estimated Rate Change – By Form
Exhibit VI	Base Rate Revision – By Territory and Form
Exhibit VII	Amount of Insurance Relativities - HO 00 03, HO 00 05 and HO 00 08
Exhibit VIII	Percentage Discounts, Surcharges and Options Revision
Exhibit IX	Flat Dollar Discounts, Surcharges and Options Revision
Exhibit X	Base Rate Determination Using ISO Loss Cost Data – HO 00 03
Exhibit XI	Average Policy Premium – HO 00 04
Exhibit XII	Average Policy Premium – HO 00 06

ARKANSAS DOI EXHIBITS

Homeowners Premium Comparison Survey
RF-1 – Rate Filing Abstract
H-1 – Homeowners Abstract

Fidelity National Insurance Company
Arkansas Homeowners Program
Distribution of Rate Impact for Active Policies with Premium

Homeowners (HO 00 03)

<u>Range of Change</u>			<u>Count</u>	<u>% of Total</u>
0	to	9.9	4	1.5%
10	to	19.9	5	1.8%
20	to	29.9	33	12.1%
30	to	39.9	28	10.3%
40	to	49.9	49	17.9%
50	to	59.9	55	20.1%
60	to	69.9	44	16.1%
70	to	79.9	22	8.1%
80	to	89.9	22	8.1%
90	to	99.9	11	4.0%
100	&	Over	0	0.0%
			273	100.0%

Renters (HO 00 04)

<u>Range of Change</u>			<u>Count</u>	<u>% of Total</u>
0	to	9.9	0	0.0%
10	to	19.9	0	0.0%
20	to	29.9	28	100.0%
30	to	39.9	0	0.0%
40	to	49.9	0	0.0%
50	to	59.9	0	0.0%
60	to	69.9	0	0.0%
70	to	79.9	0	0.0%
80	to	89.9	0	0.0%
90	to	99.9	0	0.0%
100	&	Over	0	0.0%
			28	100.0%

Condo Owners (HO 00 06)

<u>Range of Change</u>			<u>Count</u>	<u>% of Total</u>
0	to	9.9	6	37.5%
10	to	19.9	8	50.0%
20	to	29.9	2	12.5%
30	to	39.9	0	0.0%
40	to	49.9	0	0.0%
50	to	59.9	0	0.0%
60	to	69.9	0	0.0%
70	to	79.9	0	0.0%
80	to	89.9	0	0.0%
90	to	99.9	0	0.0%
100	&	Over	0	0.0%
			16	100.0%

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Summary

Homeowners HO-3, 5

	Calendar Year Ending 4th Quarter					Total
	2008	2009	2010	2011	12/31/2012	
Earned Premium	\$37,198	\$32,101	\$61,405	\$184,967	\$211,715	\$527,386
Incurred Loss and DCC	\$51,980	\$44,133	\$11,590	\$152,518	\$445,396	\$705,616
Unadjusted Loss / DCC Ratio	139.7%	137.5%	18.9%	82.5%	210.4%	133.8%

	Calendar Year Ending 4th Quarter					Total
	2008	2009	2010	2011	2012	
Premium						
1) Earned Premium	\$37,198	\$32,101	\$61,405	\$184,967	\$211,715	\$527,386
2) Current Rate Level Factor (Exhibit A-2 box 6)	1.159	1.159	1.154	1.042	1.000	
3) Premium Trend (Exhibit A-3 box 9)	1.058	1.050	1.029	1.013	1.018	
4) Earned Premium at Current Rate Level (1)x(2)x(3)	\$45,616	\$39,082	\$72,937	\$195,229	\$215,455	\$568,320

	Accident Year Ending 4th Quarter					Total
	2008	2009	2010	2011	12/31/2012	
Losses						
5) Incurred Losses excl Catastrophes (Exhibit A-4 box 11)	\$35,897	\$42,009	\$11,590	\$75,051	\$445,396	\$609,942
6) Loss Development Factor (Exhibits A-4 box 12)	1.000	1.000	1.000	1.000	0.941	
7) Ultimate Losses (5)x(6)	\$35,897	\$42,009	\$11,590	\$75,051	\$419,038	\$583,584
8) Loss Trend Factor (Exhibit A-6 box 15)	1.059	1.058	1.047	1.031	1.003	
9) Adjusted Losses (7)x(8)	\$38,008	\$44,438	\$12,133	\$77,372	\$420,308	\$592,258

	Accident Year Ending 4th Quarter					Total
	2008	2009	2010	2011	2012	
Loss Adjustment Expenses						
10) DCC (included with losses)	1.000	1.000	1.000	1.000	1.000	
11) A&O (Exhibit A-7 box 16)	1.124	1.124	1.124	1.124	1.124	
12) Total A&O LAE (10)x(11)	1.124	1.124	1.124	1.124	1.124	

	Accident Year Ending 4th Quarter					Total
	2008	2009	2010	2011	2012	
Indicated Change						
13) Projected Loss & LAE excl Catastrophes (9)x(12)	\$42,721	\$49,948	\$13,637	\$86,966	\$472,426	\$665,698
14) Projected Loss & LAE Ratio excl Catastrophes (13)÷(4)	93.7%	127.8%	18.7%	44.5%	219.3%	
15) Accident year weights	10%	15%	20%	25%	30%	
16) Weighted Projected Loss & LAE Ratio excl Catastrophes						109.2%
17) Projected Catastrophe Loss & LAE Ratio (Exhibit A-8)						28.6%
18) Net Cost of Reinsurance (Exhibit A-12.1 box 21)						19.0%
19) Projected Total Loss & LAE Ratio (17)+(18)						156.7%
20) Permissible Loss Ratio (Exhibit A-10 box 20)						62.5%
21) Indicated Rate Level Change before credibility [(19)÷(20)] - 1						150.7%
22) 5 Year Total Earned House Years						604
23) Credibility (Exhibit A-9, box 18)						0.50
24) Expected Annual Net Trend (Ratio of Loss Trend to Premium Trend)						-1.32%
25) Years Between Last Approved Filing & Proposed Effective Date						3.211
26) Complement of Credibility [(1+(24))^(25)] - 1						-4.17%
27) Credibility Weighted Rate Level Indication						73.2%
28) Proposed Change						50.6%

Notes:

1. A full credibility standard of 40,000 house years is used. Minimum credibility is 50%
2. The complement of credibility is the annual net trend: Loss trend ÷ Prem trend.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Current Rate Level Factors

Homeowners HO-3, 5

[1] Renewal Effective Date	[2] Historical Rate Level Changes	[3] Cumulative Rate Level Indices	[4] Percent of Calendar Year by Filing					5
			12/31/08	12/31/09	12/31/10	12/31/11	12/31/12	
24 mos prior 10/6/2010	15.9%	1.000 1.159	100.0% 0.0%	100.0% 0.0%	97.2% 2.8%	29.4% 70.6%	0.0% 100.0%	

	6 Calendar Year ending:				
	12/31/08	12/31/09	12/31/10	12/31/11	12/31/12
[5] Weighted Average Rate Level	1.000	1.000	1.004	1.112	1.159
[6] Current Index	1.159	1.159	1.159	1.159	1.159
[7] Current Rate Level Factors	1.159	1.159	1.154	1.042	1.000

- [1] Renewal effective date of rate change
- [2] Historic rate level changes filed by company
- [3] Product of all rate changes during the period = ([3] row above) x (1 + [2])
- [4] Calculated using parallelogram method
- [5] Weighted average rate level = vector product of [3] and [4]
- [6] Current index = last row entry in [3]
- [7] Current rate level factors = [6] ÷ [5]

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Current Amount Factors and Premium Trend Factor

Homeowners HO-3, 5

Current Amount Factors				7
Calendar Year	Amt of Insurance *	Avg Relativity	Relativity To Current	Current Amount Factor
2012	191,654	1.9065	0.9933	0.9953
2011	192,939	1.9194	0.9866	0.9906
2010	188,545	1.8754	1.0097	1.0068
2009	183,238	1.8224	1.0391	1.0274
2008	181,393	1.8039	1.0498	1.0348
12/31/2012	190,368	1.8937		

Rate of Growth
in Average
Amt of Ins

-0.7%

2.3%

2.9%

1.0%

Avg. = 1.4%

Premium Trend Factor		8
A - Mean of Fitted Line of Average Relativity		1.866
B - Average Annual Increment of Avg. Relativity		0.030
Annual Rate of Change (B/A)		0.016
Annual Rate of Change Tempered 30%	x 0.70	0.011
Annual Amount of Insurance Projection Factor		1.011
Current Date		12/31/2012
Projection Date		12/21/2014
Premium Projection Factor		1.0225

Combined Premium Trend Factors			9
Accident Year	Current Amount Factors	Premium Trend Factors	Combined Premium Trend Factor
2012	0.995	1.022	1.018
2011	0.991	1.022	1.013
2010	1.007	1.022	1.029
2009	1.027	1.022	1.050
2008	1.035	1.022	1.058

* Yearly Amounts of Insurance are the average Coverage A amount during the Calendar Year, 12/31/2012 is the average Coverage A amount in-force.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Projection Factors Based on Incurred Losses

Homeowners HO-3, 5

Cumulative DIRECT Incurred Losses and Incurred DCC excluding Catastrophes											10
Accident Year	Months of Development										
	12	24	36	48	60	72	84	96	108	120	132
2002											
2003	0	0	0	0	0	0	0	0	0	0	0
2004	0	0	0	0	0	0	0	0	0	0	0
2005	0	0	0	0	0	0	0	0	0	0	0
2006	0	0	0	0	0	0	0	0	0	0	0
2007	334,218	280,021	280,021	280,021	280,021	280,021	0	0	0	0	0
2008	30,786	35,897	35,897	35,897	35,897	0	0	0	0	0	0
2009	42,009	42,009	42,009	42,009	0	0	0	0	0	0	0
2010	19,627	11,590	11,590	0	0	0	0	0	0	0	0
2011	75,106	75,051	0	0	0	0	0	0	0	0	0
2012	445,396	0	0	0	0	0	0	0	0	0	0

Accident Year	Latest Diagonal	Catastrophes Removed	Total Direct Loss & DCC Incurred
2006	0	0	0
2007	280,021	0	280,021
2008	35,897	16,083	51,980
2009	42,009	2,124	44,133
2010	11,590	0	11,590
2011	75,051	77,467	152,518
2012	445,396	0	445,396
TOTAL	889,963	95,674	985,637

Link Ratios												12
Accident Year	Development Interval in Months											
	12:24	24:36	36:48	48:60	60:72	72:84	84:96	96:108	108:120	120:132	132:Ult	
2002	--	--	--	--	--	--	--	--	--	--	--	
2003	--	--	--	--	--	--	--	--	--	--	--	
2004	--	--	--	--	--	--	--	--	--	--	--	
2005	--	--	--	--	--	--	--	--	--	--	--	
2006	--	--	--	--	--	--	--	--	--	--	--	
2007	0.838	1.000	1.000	1.000	1.000	--	--	--	--	--	--	
2008	1.166	1.000	1.000	1.000	--	--	--	--	--	--	--	
2009	1.000	1.000	1.000	--	--	--	--	--	--	--	--	
2010	0.590	1.000	--	--	--	--	--	--	--	--	--	
2011	0.999	--	--	--	--	--	--	--	--	--	--	
3 yr Weighted Average Selected	0.941	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
Cumulative	0.941	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Current Cost Factors

Homeowners HO-3, 5

ISO Data - Latest Approved ISO Homeowner Loss Cost Filing - LI-HO-2013-138

Data through 12/31/2012 from ISO

3-Month	
<u>Average</u>	<u>CCI</u>
Mar-08	595.3
Jun-08	605.0
Sep-08	611.7
Dec-08	610.9
Mar-09	607.7
Jun-09	604.4
Sep-09	604.2
Dec-09	607.9
Mar-10	611.7
Jun-10	614.3
Sep-10	609.9
Dec-10	613.1
Mar-11	614.1
Jun-11	620.2
Sep-11	624.1
Dec-11	629.4
Mar-12	635.6
Jun-12	639.2
Sep-12	638.1
Dec-12	643.7

		13
		Current Cost Factors
<u>Year</u>	<u>3 Month Avg. CCI</u>	<u>To Qtr. Ending 12/31/2012</u>
1/1/2008-12/31/2008	605.7	1.063
1/1/2009-12/31/2009	606.0	1.062
1/1/2010-12/31/2010	612.3	1.051
1/1/2011-12/31/2011	622.0	1.035
1/1/2012-12/31/2012	639.1	1.007
Latest - December 31, 2012	643.7	
End of latest experience period		12/31/2012
Date of Latest CCI value		12/31/2012
Difference in months		0

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Loss Trend Factors

Homeowners HO-3, 5

		Rolling 4 Quarters			14		
Calendar Year	Calendar Quarter	Company Data			ISO Fast Track Data*		
		Paid Claim Frequency	Paid Claim Severity	Paid Pure Premium	Paid Claim Frequency	Paid Claim Severity	Paid Pure Premium
2008	3				4.844	6,567	318.08
2008	6				5.201	6,732	350.12
2008	9				5.487	6,835	375.01
2008	12	13.432	5,983	803.60	5.524	7,311	403.87
2009	3	15.841	3,937	623.69	5.791	7,436	430.62
2009	6	11.617	4,110	477.44	5.767	7,792	449.39
2009	9	19.584	7,030	1,376.74	6.166	8,053	496.55
2009	12	13.358	8,402	1,122.33	6.434	7,797	501.69
2010	3	11.655	10,291	1,199.46	6.494	7,835	508.81
2010	6	11.848	10,291	1,219.36	6.480	8,083	523.76
2010	9	6.667	3,664	244.26	5.998	8,004	480.07
2010	12	4.494	3,863	173.63	5.882	8,020	471.75
2011	3	4.046	4,754	192.35	5.844	8,348	487.92
2011	6	8.142	5,270	429.06	6.252	7,835	489.88
2011	9	7.637	5,212	398.02	6.565	7,932	520.71
2011	12	7.721	4,691	362.16	6.458	8,222	530.98
2012	3	7.784	4,784	372.34	6.151	8,205	504.67
2012	6	4.200	4,122	173.12	5.463	8,562	467.74
2012	9	5.057	6,797	343.76	5.113	8,679	443.77
2012	12	3.890	8,108	315.44	5.097	8,459	431.17

Exponential Fitted Trend	8 point	-19.1%	22.9%	-0.5%	-11.5%	4.0%	-7.9%
	12 point	-22.6%	-6.1%	-27.4%	-6.6%	2.9%	-3.9%
	16 point	-29.0%	-0.7%	-29.5%	-2.9%	2.8%	-0.2%
	20 point				1.1%	4.8%	5.9%

Selected Annual PP Trend -0.2%

Combined Trend Factor (Frequency x Severity)	0.998
Current Cost Factor Date	12/31/12
Effective Date	12/21/13
One Year After Effective Date	12/21/14
Number of Years for Loss Trend Projection	1.973
Loss Projection Factor from 12/31/12 to 12/21/14	0.996

Loss Trend Factors			15
Accident Year	Current Cost Factors	Loss Projection Factor	Total Loss Projection Factor
2012	1.007	0.996	1.003
2011	1.035	0.996	1.031
2010	1.051	0.996	1.047
2009	1.062	0.996	1.058
2008	1.063	0.996	1.059

* From ISO Fast Track Circular: AS-HO-2013-014 (Arkansas - All Policy Forms Combined -- Excluding Losses Attributed To Catastrophes)

The loss trend factor is an inflation factor intended to account for increased claim costs going forward. FNPAC value is based on a regression analysis of Company frequency and severity data excluding catastrophes and excess large losses.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Loss Adjustment Expense Ratios

Homeowners HO-3, 5

Adjusting & Other LAE Ratio to Loss & DCC					16
Accident Year	(1)	(2)	(3)	(4)	(5)
	Calendar Yr. Incurred Losses	Calendar Yr. Incurred DCC	Calendar Yr. Incurred A&O	(1)+(2) Calendar Yr. Incurred Loss & DCC	(3)/(4) A&O to Loss & DCC
2010	91,306	834	7,345	92,140	7.97%
2011	103,927	962	13,680	104,889	13.04%
2012	61,789	836	11,155	62,625	17.81%
Total	257,022	2,632	32,180	259,654	12.39%
				3 yr. average	12.94%
				Selected	12.40%

DCC + A&O Ratio to Loss					17
Accident Year	(1)	(2)	(3)	(4)	(5)
	Calendar Yr. Incurred Losses	Calendar Yr. Incurred DCC	Calendar Yr. Incurred A&O	(1)+(2) Calendar Yr. Incurred DCC + A&O	(4)/(1) DCC + A&O to Loss
2010	91,306	834	7,345	8,179	8.96%
2011	103,927	962	13,680	14,642	14.09%
2012	61,789	836	11,155	11,991	19.41%
Total	257,022	2,632	32,180	34,812	13.54%
				3 yr. average	14.15%
				Selected	13.50%

Data taken from Insurance Expense Exhibit, Part III

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Adjustment for Expected Catastrophe Losses Based on Company Exposures

FNPAC Territory	FNPAC SCS Model Gross Loss	FNPAC DCCE & A & O LAE Factor	FNPAC Expected SCS Loss & LAE	12/31/2012 Trended On-Level Premium	Catastrophe Loss & LAE Ratio
(1)	(2)	(3)	(4)	(5)	(6)
1	19,965	1.135	22,661	60,710	37.3%
2	3,749	1.135	4,255	16,730	25.4%
3	9,046	1.135	10,267	29,885	34.4%
4	496	1.135	563	2,488	22.6%
5	10,167	1.135	11,540	51,157	22.6%
6	8,456	1.135	9,598	38,326	25.0%
7	1,624	1.135	1,844	10,858	17.0%
8	131	1.135	149	53	283.8%
9	0	1.135	0	159	0.0%
10	218	1.135	247	3,326	7.4%
11	186	1.135	211	1,027	20.6%
S/W Cat L/R	54,039		61,335	214,718	28.6%

(1) Company-defined rating territories

(2) RMSv11 Model expected losses using policy data from company as of 12/31/2012 and reflecting demand surge.

(3) LAE adjustment of 1.135 per Exhibit A-7, Box 17

(4) (2) x (3)

(5) (4) ÷ (5)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Calculation of Credibility

Homeowners HO-3, 5

		18
5 Year Total Earned House Years	<input type="text" value="604"/>	
Full Credibility Standard	<input type="text" value="40,000"/>	
Indicated Credibility	12.0%	
Selected Credibility Factor	<input type="text" value="50.0%"/>	

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Permissible Loss Ratio Calculation

Homeowners HO-3, 5

Underwriting Expenses				19
	2010	2011	2012	
General Expenses	1,080,000	970,000	1,891,000	From IEE, Part III, Homeowners
Other Acquisition Costs	508,000	394,000	0	From IEE, Part III, Homeowners
Earned Premium	93,755,251	108,078,871	116,999,617	From IEE, Part III, Homeowners
General Expenses	1.2%	0.9%	1.6%	Ratios to Earned Premium
Other Acquisition Costs	0.5%	0.4%	0.0%	Ratios to Earned Premium
General Expenses			1.2%	Three Year Average Ratio
Other Acquisition Costs			0.3%	Three Year Average Ratio
	2010	2011	2012	
Commission & Brokerage	33,134	54,194	80,043	From Page 14 for Arkansas
Taxes, Licenses, & Fees	2,814	4,496	5,605	From Page 14 for Arkansas
Written Premium	125,353	194,987	289,514	From Page 14 for Arkansas
Commission & Brokerage	26.4%	27.8%	27.6%	Ratios to Written Premium
Taxes, Licenses, & Fees	2.2%	2.3%	1.9%	Ratios to Written Premium
Commission & Brokerage			27.3%	Three Year Average Ratio
Taxes, Licenses, & Fees			2.2%	Three Year Average Ratio

Permissible Loss Ratio		20
1) Underwriting Expenses (Box 19)		31.0%
2) Investment Income (Exhibit A-10.1)		2.6%
3) Profit & Contingency Provision (before inv. Inc. offset)		9.1%
4) Total Underwriting Expenses (1)-(2)+(3)		37.5%
5) Permissible Loss Ratio 1-(4)		62.5%

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Expected Total Return

(1) Expected Underwriting Profit and Contingencies - Before Tax	6.5%
(2) Investment Income on Unearned and Advance Premium Reserves	1.3%
(3) Investment Income on Loss and LAE Reserves	1.4%
(4) Other Income	0.0%
(5) Expected Insurance Operating Profit, Before Tax	9.1%
(6) Investment Income on Statutory Surplus	4.4%
(7) Federal Income Tax equals greater of: (Lines 1+4) x 20% + (Lines 2+3+6) x (AMT Tax Rate) and (Lines 1+4) x 35% + (Lines 2+3+6) x (Reg Tax Rate)	4.0%
(8) Expected Total Return, After Tax (%Direct)	9.5%
(9) Target Direct Written Premium to Surplus	1.25
(10) Expected Total Return on Statutory Surplus	11.9%
(11) SAP to GAAP Surplus adjustment factor	1.2216
(12) Expected Total Return on GAAP Surplus (Net Worth)	9.8%

Notes

- (1) Selected by company
- (2) Exhibit A-11.2
- (3) Exhibit A-11.3
- (4) 2010 Annual Statement P. 4, Line 15. / P. 4, Line 1
- (5) Sum of (1) - (4)
- (6) Exhibit A-11.4, Line (4)
- (7) See Exhibit A-10.5 for Tax Rates
- (8) = (5) + (6) - (7)
- (9) Assume Direct Premium to Surplus Ratio of 1.25
- (10) = (8) * (9)
- (11) Exhibit A-11.6, Column (6)
- (12) = (10) / (11)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Estimated Investment Income from Reserves for Unearned and Advance Premium

Direct: Homeowners

	Prior Year Premium Reserves (1)	Current Year Premium Reserves (2)	Earned Premium (3)	Mean Reserve for Unearned and Advance Premiums, as a Ratio to Earned Premium (4)	Agents' Balance or Uncollected Premium (5)	Premiums Ratio of Agents' Balances or Uncollected Premium to Unearned and Advance Premium (3 years) (6)
2010	47,020	62,675	109,574	0.501	8,862	14.1%
2011	62,675	58,620	124,137	0.489	6,113	10.4%
2012	58,620	63,190	117,000	0.521	6,848	10.8%
3 Year Average				0.503		11.8%

(7) Expenses incurred at Beginning of Policy Term (as a % of Written Premium)

(a) Commissions	27.3%
(b) 50% of Other Acq & General Expenses	0.8%
(c) Taxes	2.2%
(d) Total	30.2%

(8) Mean Unearned and Advance Premium Reserve Adjusted
for Agents' Balances, Uncollected Premiums, and Prepaid
Expenses

(4) * [1.00 - (6) - (7d)] 0.2918

(9) Adjusted for Tax on Prepaid Expenses 0.2883

(4) - (1d) * 10% * 0.20 * 35%

(10) Investment Yield, Before Tax (Exhibit A-11.4) 4.4%

(11) Investment Income, as a % of Earned Premium 1.3%

(5) * (6)

Notes:

(1), (2), (3) From IEE, Part III, Page 6

(4) = Average[(1),(2)] / (3)

(5) From IEE, Part III, Page 6

(6) = (5) / (2)

(7) From Exhibit A-10 (weighted average commission rate)

(8) = (4b) * [1 - (6b) - (7d)]

(9) Assumes the unearned premium reserve will increase at a growth rate of 10%;

= (8) - (4b) * (.1) * (.2) * (.35)

(10) From Investment Rate of Return Exhibit

(11) = (9) * (10)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Estimated Investment Income from Reserves for Losses and Loss Adjustment Expenses

Direct: Homeowners

	Prior Year Loss Reserves (1)	Current Year Loss Reserves (2)	Incurred Losses & LAE (3)	Mean Reserve for Losses & LAE, as a Ratio to Incurred Losses & LAE (4)
2008	42,051	38,235	82,758	0.485
2009	38,235	30,588	67,464	0.510
2010	30,588	53,523	99,485	0.423
2011	53,523	49,496	118,569	0.434
2012	49,496	43,718	73,740	0.632
5 Year Average				0.497

(5) Expenses incurred at Beginning of Policy Term (as a % of Written Premium)

(a) Commissions	27.3%
(b) Other Acquisition Expenses	0.0%
(c) General Expenses	1.2%
(d) Taxes	2.2%
(e) Underwriting Profit	6.5%
(f) Total	37.2%

(6) Permissible Loss and LAE (% of Earned Premium) 62.8%

(7) Expected Mean Reserves for Losses and Loss Expenses as a Ratio to Earned Premium 0.3122

(8) Investment Yield, Before Tax 4.4%

(9) Investment Income, as a % of Earned Premium 1.4%
(5) * (6)

Notes:

(1), (2), (3) From IEE Part III, Page 6

(4) = Average[(1),(2)] / (3)

(5) From Exhibit A-10 (weighted average commission rate)

(6) = 1 - (5f)

(7) = (4a) * (6)

(8) From Investment Rate of Return Exhibit A-11.4

(9) = (7) * (8)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Investment Rate of Return As a Percent of Mean Invested Assets

(1) **Historical Investment Income**

Year	Net Investment Yields		
	Total Investment Income	Total Capital Gain/Loss	Total Investment Income w/ Capital Gain/Loss
2010	2.8%	0.4%	3.2%
2011	3.3%	1.0%	4.3%
2012	2.8%	2.9%	5.8%
(2) Latest Three Year Average	3.0%	1.4%	4.4%
(3) Latest Year	2.8%	2.9%	5.8%
(4) Selected	3.0%	1.4%	4.4%

Data Source: Annual Statement, Pages 2 and 12.

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Average Federal Tax Rate on Investment Income

<u>Investment Type</u>	<u>Investment Income 2010</u> <u>through 2012</u>	<u>Distribution</u>	<u>Current Tax Rate</u>	
			<u>Regular</u>	<u>AMT</u>
Bonds (Taxable)	17,024,821	63.1%	35.0%	20.0%
Bonds (Tax Exempt)	7,701,962	28.5%	5.3%	15.8%
Stocks (Unaffiliated)	2,196,006	8.1%	14.2%	17.0%
Other (Net of Depreciation)	78,977	0.3%	35.0%	20.0%
Total	27,001,766		24.8%	18.5%

Item Sources:

Investment Income from Annual Statement, Page 12, Exhibit of Net Investment Income.

Current Tax Rate computed according to the 1986 Tax Reform Act, as amended:

Under this Act, 15% of formerly tax-exempt income from securities purchased after August 7, 1986 is taxable. 30% of stock dividends are taxed at 35% and 70% are taxed at 15% of 35%:

Ordinary Income	35.0%
Tax Exempt Bonds	$5.3\% = 0.15 * 35\%$
Stock Dividends	$14.2\% = (0.30 + 0.70 * 0.15) * 35\%$

AMT is computed according to the 1986 Tax Reform Act Alternative Minimum Tax:

Under the Alternative Minimum Tax, a rate of 20% applies to the sum of regular tax income and 75% of tax exempt income. The estimated effective AMT will be:

Ordinary Income	20.0%
Tax Exempt Bonds	$15.8\% = (0.15 + 0.85 * 0.75) * 20\%$
Stock Dividends	$17.0\% = (0.30 + 0.70 * (0.15 + 0.85 * 0.75)) * 20\%$

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

Expected Total Return - Adjustment to GAAP

	2012 Statutory Surplus Based on Direct Written Prem Ratio of 1.25 (1)	Provision for Reinsurance (2)	Non-Admitted Assets (3)	Equity in the Unearned and Adv Prem Res (4)	Total Adjustments (5)	GAAP Surplus Adj Factor (6)
2012	110,060	-	282	24,111	24,393	1.2216

Calculation of Equity in the Unearned and Advance Premium Reserve:

	Commission and Brokerage Expense Incurred (7)	Taxes, Licenses, and Fees Incurred (8)	Other Acquisition Expenses Incurred (9)	General Expenses Incurred (10)	Total (11)	Direct Written Premium (12)	Ending Unearned and Advanced Premium Reserve (13)	Equity in the Unearned and Advance Premium Reserve (14)
2012	44,550	3,917	-	2,421	49,677	162,079	78,667	24,111

Notes:

- (1) From Annual Statement, Page 3, Line 37, Column 1
- (2) From Annual Statement, Page 3, Line 16, Column 1
- (3) From Annual Statement, Page 13, Line 26, Column 1
- (4) = (14)
- (5) = (2) + (3) + (4)
- (6) = [(5) + (1)] / (1)
- (7) From IEE, Part III, Column 23, Line 35 minus Line 2.3
- (8) From IEE, Part III, Column 25, Line 35 minus Line 2.3
- (9) From IEE, Part III, Column 27, Line 35 minus Line 2.3
- (10) From IEE, Part III, Column 29, Line 35 minus Line 2.3
- (11) = (7) + (8) + [(9) / 2] + [(10) / 2]
- (12) From IEE, Part III, Column 1, Line 35 minus Line 2.3
- (13) From IEE, Part III, Column 19, Line 35 minus Line 2.3
- (14) = (13) * (11) / (12)

Fidelity National Property & Casualty Insurance Company

Rate Level Indication - Arkansas Homeowner Program

According to a study recently published by Insurance Services Office (Insurer Financial Results: 2010), the average returns on net worth for non-insurance industries have averaged 9.4% for the period 2000-2009. Also, for 1983-2010 the Fortune 500 GAAP return on average net worth averaged 13.9%. Based on these comparisons, we have concluded that a target GAAP return on net worth of 9.8% for Fidelity National Property & Casualty Insurance Company, given the risks to which its surplus is exposed, is not excessive, as it is within the historical range of returns of other industries. In comparison, using an underwriting profit & contingencies provision of 6.5% produces an estimated total rate of return on GAAP equity of 9.8% for Fidelity National Property & Casualty Insurance Company which is clearly within the range of returns of other industries, and compensates the equity providers for their investment capital given the elevated risks associated with writing homeowner policies in Arkansas.

Fidelity National Property & Casualty Insurance Company
Estimated Net Cost of Reinsurance by Policy Form

	(1)	(2)	(3)	(4)	(5)	(6)
	AR Gross	Distribution based on	Selected Reinsurance Cost	Allocated Net Reinsurance Cost	Latest Year Earned Premium at Current Rate Level	Net Reins Cost as a % of Latest Year EP @ CRL
Policy Form	All Perils [Note 1]	AR All Perils AAL (1) ÷ Total (1)	Cost Allocation [Note 2]	Cost [Note 3]	Rate Level [Note 4]	EP @ CRL (6) = (4) ÷ (5)
<u>Arkansas</u>						
Auto	\$0	0.0%	0.0%	\$0		
Dwlg Fire	\$18,708	24.9%	24.9%	\$13,667		
HO-3,5	\$55,920	74.3%	74.3%	\$40,851	\$215,455	19.0%
HO-4	87	0.1%	0.1%	\$64		
HO-6	522	0.7%	0.7%	\$381		
Total	\$75,237	100.0%	100.0%	\$54,963		

NOTES:

- Column (1) produced using RMS Risklink 11.0 near term frequency with demand surge, ex. storm surge
- Column (3) Reinsurance Cost Allocation selected using AAL distribution since reinsurance costs are expected to be proportional to AAL
- Column (4) Total is from Exhibit A-12.2, Column (9). Column (4) = Column (4) Total x Column (3)
- Column (5) for HO-3,5 is from Exhibit A-1, Line 4

Fidelity National Property & Casualty Insurance Company
All Lines of Business
Projected Net Catastrophe Reinsurance Expense

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
				Arkansas					
				All Perils AAL					
				proportion of	Deposit	Expected	Expected	Reinstatement	Net
		Deposit	Rate	Countrywide	Allocated	Loss	LAE	Premium	Reinsurance
Cat Excess Layer	Coverage	Premium	on Line	All Perils AAL	to AR	Recovery	Recovery	[Note 4]	Cost (\$)
	[Exh A-12.3]	[Exh A-12.3]	(2) / (1)	[Note 1]	(2) x (4)	[Note 2]	[Note 3]	[Note 4]	(5)-(6)-(7)+(8)
Retention	\$10,000,000								
1st Layer	10,000,000	\$3,200,000	32.0%	0.44%	\$14,108	\$258	\$3	\$0	\$13,848
2nd Layer	30,000,000	5,400,000	18.0%	0.44%	23,807	231	2	0	23,574
3rd Layer	50,000,000	4,000,000	8.0%	0.44%	17,635	93	1	0	17,541
Total		\$12,600,000			\$55,550	\$582	\$6	\$1	\$54,963

NOTES:

1. Column (4) is based on Arkansas AAL for All Perils ÷ National AAL for All Perils as follows:

State	EQ (Fire)	EQ (Shake)	HU (NT)	SCS	Total AAL
Arkansas	\$61	\$1,860	\$0	\$73,316	\$75,237
National	449,289	841,361	6,990,599	8,784,193	17,065,441

Ratio

0.44%

2. Column (6) is based on AR policies in-Force on 12/31/12 using RMS RiskLink v11.0 near term frequency with demand surge, excluding storm surge.

3. Column (7) expected LAE recovery is based on Column (6) and DCC-to-Loss ratio of 1.0%. Fidelity does not cede A&O to reinsurers.

4. Column (8) = (5) x [(6) + (7)] ÷ (1).

Fidelity National Property & Casualty Insurance Company
All Lines of Business
Summary of Catastrophe Reinsurance Contracts

		(1)	(2)	(3)	(4)	(5)	(6)	(7)
Layer	Reinsurance Contract	Retention	Layer	Deposit Premium	Rate on Line (3) / (2)	Percentage Placed	Reinstatements	Placed Premium (3) x (5)
1st Layer	Property Cat XOL	\$10,000,000	\$10,000,000	\$3,200,000	32.0%	100.0%	1 Pro Rata	\$3,200,000
2nd Layer	Property Cat XOL	20,000,000	30,000,000	5,400,000	18.0%	100.0%	1 Pro Rata	5,400,000
3rd Layer	Property Cat XOL	50,000,000	50,000,000	4,000,000	8.0%	100.0%	1 Pro Rata	4,000,000

Fidelity National Property & Casualty Insurance Company
Rate Level Indication - Arkansas Homeowner Program

Net Cost of Reinsurance

Fidelity National purchases reinsurance so that the company has the capability to pay claims from catastrophic events. The company's reinsurance program provides coverage up to approximately the 1 in 100 event level. In this filing, the company is including a fixed expense provision for the net cost of reinsurance. This document outlines the calculation of the cost of reinsurance as a net expense factor.

The net reinsurance costs are based on Fidelity National's purchased reinsurance program for the 2012-2013 contract year. Exhibit A-12.3 provides a summary of the limits, attachment points, placement percentages and deposit premiums for each of the company's reinsurance contracts.

Exhibit A-12.2 details the net cost of reinsurance calculation as the ceded reinsurance premiums plus estimated reinstatement premiums less expected loss and LAE recoveries. The reinsurance contracts in this analysis are basic treaties with a reinsurance premium paid for catastrophic coverage with no ceding commission or profit provision. The ceded reinsurance premiums are the deposit amounts specified in the reinsurance contracts. The deposit premiums for each layer are allocated to Arkansas based on the ratio of Arkansas's AAL for all perils to the Countrywide AAL for all perils. The average annual losses (AAL) were used for allocating the reinsurance premiums to Arkansas since reinsurance costs are expected to be proportional to AAL.

The structure of the company's reinsurance program was used to calculate expected (modeled) loss recoveries annually within each reinsured layer for the perils of hurricane, severe convective storm, earthquake - fire following, and earthquake - shake. An LAE factor of 1.01 was used to adjust the modeled losses; this is the loading for DCC expense only since Fidelity does not cede A&O expense to reinsurers. The RMS RiskLink v11 event log for each peril, with loss & LAE by event, was used to determine the expected losses ceded to each reinsurance contract Fidelity National purchased. The net cost in each layer is simply the ceded premium less the expected ceded losses.

In Exhibit A-12.1, the total reinsurance expense for Arkansas from Exhibit A-12.2 is allocated to policy form based on AAL. The net cost of reinsurance expense ratios are then determined as a percent of the latest year's earned premium at current rate level.

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
ACTUARIAL MEMORANDUM

Fidelity National Insurance Company is proposing changes to its Homeowners Program that results in an estimated overall rate change of +49.61%. The overall change by policy form is broken down as follows:

HO 00 03.....	+50.64%
HO 00 04.....	+29.06%
HO 00 05.....	+0.0%
HO 00 06.....	+12.52%
HO 00 08.....	+0.0%

The indication of +73.2% for the HO 00 03 and HO 00 05 is calculated in Exhibit A-1 – Summary. The salient changes being proposed for policy form HO 00 03 and HO 00 05 consist of the following: revised Base Rates, revised Amount of Insurance Relativities, revised territory definitions, revised utilities rating plan factors, revised loss assessment premiums and increased premiums for optional increased water back up limits.

The base rate revisions were developed through the following process:

1. The zip code specific sum of the ISO loss costs by peril from ISO Risk Analyzer (7-31-2012) were used to establish loss cost relativities by zip code.
2. The current territory definitions were revised based on the loss cost relativities from item 1. Above. For the territories for which enough differentiation existed, the process involved subdividing the current rating territory into multiple geographical areas based on ranges of loss cost relativities.
3. The HO 00 03 (Homeowners) territorial base rates were modified through a process that contemplated the ISO loss cost relativities for each proposed territory and them tempered in order to generate an overall rate change that was in alignment with the rate level indication. The long range objective is to adopt the ISO loss cost relativities without adjustment but this will need to be phased in over multiple revisions in order to avoid significant market disruption.
4. The HO 00 04 (Renters) and HO 00 06 (Condo Unitowners) programs will also use the proposed territory definitions. However, the HO 00 04 and HO 00 06 base rates will receive a flat increase. ISO loss cost relativities were not applied.

An overall indication was not prepared for HO 00 04 or HO 00 06 due to the lack of credibility associated with the extremely limited loss experience for these policy forms. The salient changes being proposed for policy form HO 00 04 and HO 00 06 consist of the following: Base Rates, revised territory definitions, revised loss assessment premiums (HO 00 06) and increased premiums for optional increased water back up limits.

The HO 00 04 (Renters) and HO 00 06 (Condo Unitowners) programs will also use the proposed territory definitions as described above for the HO 00 03 and HO 00 05. However, the HO 00 04 and HO 00 06 base rates were revised as the result of a competitive analysis process.

The definitions for Protection Class are being expanded to contemplate the latest ISO filing that is pending approval. This provisional change will not be implemented but will be put in place after the new ISO guidelines are approved. The specific changes are removal of “split class” definitions and the addition of new “X, Y and W” designations. New factors were developed with the intention to begin writing categories of business that was previously considered PC 9 but now will be acceptable under the latest guidelines.

**FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
ACTUARIAL MEMORANDUM**

Additionally, the following items are being introduced: Age of Insured Discounts (All forms) and Personal Status Discounts (HO 00 03, HO 00 05 & HO 00 08).

This filing has a tentative effective date of 11/01/2013 for new business and 12/21/2013 for renewal business.

Please refer to the supporting exhibits listed below.

COMPANY EXHIBITS

Exhibits A-1 through A-12.4	Arkansas Rate Level Indication – HO 00 03 and HO 00 05
Exhibit II	Summary of Rate and Rule Revisions
Exhibit III	Loss Cost and Average Premium – Accident Year
Exhibit IV	Accident Year Loss Ratios
Exhibit V	Estimated Rate Change – By Form
Exhibit VI	Base Rate Revision – By Territory and Form
Exhibit VII	Amount of Insurance Relativities - HO 00 03, HO 00 05 and HO 00 08
Exhibit VIII	Percentage Discounts, Surcharges and Options Revision
Exhibit IX	Flat Dollar Discounts, Surcharges and Options Revision
Exhibit X	Base Rate Determination Using ISO Loss Cost Data – HO 00 03
Exhibit XI	Average Policy Premium – HO 00 04
Exhibit XII	Average Policy Premium – HO 00 06

ARKANSAS DOI EXHIBITS

Homeowners Premium Comparison Survey
RF-1 – Rate Filing Abstract
H-1 – Homeowners Abstract

**FIDELITY NATIONAL INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
SUMMARY OF RATE AND RULE REVISIONS**

Effective Date: November 1, 2013 New Business
December 21, 2013 Renewal Business

The following revisions have been made:

GENERAL RULES

Rule 11. "Capping Provision", has been deleted since it expired in September 2012. Please refer to Manual Page R-3 for this change.

TERRITORY DEFINITIONS

The territory definitions have been revised. Please refer to Manual Pages T-1 through T-5 for these changes.

COVERAGES AND RATING – HO 00 03 and HO 00 05

1. Rule 2.A. "Losses Insured" has been revised to read "Perils Insured Against". The chart listing the perils insured against has been revised to include the HO 00 05 program
2. Rule 4.A.5. "Rating" has been revised to reflect the Townhouse Surcharge and Rowhouse Surcharge as separate coverages.

Please refer to Manual Pages C-2 through C-4 for these changes.

COVERAGES AND RATING – HO 00 04 and HO 00 06

Rule 2.A. "Losses Insured" has been revised to read "Perils Insured Against." The list of perils insured against has been included in a chart for cosmetic purposes. No change in coverages is being proposed. Please refer to Manual Pages C-6 through C-7 for these changes.

COVERAGES AND RATING – HO 00 08

Rule 4.A.5. "Rating" has been revised to reflect the Townhouse Surcharge and Rowhouse Surcharge as separate coverages. Please refer to Manual Page C-11 for this change.

BASE RATES

1. The base rates for the HO 00 03, HO 00 04, HO 00 05, HO 00 06 and HO 00 08 policy types have been revised.
2. The chart for Protection Classifications has been expanded to include Protection Classifications 1X through 8X, 1Y through 8Y and 10W. The factors for the current Protection Classifications of 1 through 10 have not changed
3. The Amount of Insurance Relativities for the HO 00 03, HO 00 05 and HO 00 08 policy types have been revised.

Please refer to manual pages RP-1 through RP-3 for these changes.

BASIC PREMIUM ADJUSTMENTS

1. Rule 1. "Unit-Owners Rental To Others" has been revised. The charge has been revised to 1.35 regardless of the number of days rented.
2. Rule 4. "Townhouse or Row House Surcharge" has been split into two categories. The Row House Surcharge has been moved to Rule 5 and the factors have been revised.
3. Rule 6. "Seasonal Property Surcharge" is being introduced. A surcharge is applicable to a seasonal residence premises that is unoccupied by the owner continuously for more than three months per year.

**FIDELITY NATIONAL INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
SUMMARY OF RATE AND RULE REVISIONS**

Please refer to manual pages B-1 through B-2 for these changes.

**FIDELITY NATIONAL INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
SUMMARY OF RATE AND RULE REVISIONS**

DISCOUNTS, CHARGES AND OPTIONS

PERCENTAGE DISCOUNTS, CHARGES AND OPTIONS

1. Rule 7. "Utilities Rating Plan", has been revised as follows:
 - a. The factor for the "Current Calendar Year" has been changed from 0.75 to 0.606.
 - b. The factor for "One year preceding current calendar year" has been changed from 0.75 to 0.628.
 - c. The factor for "Two years preceding current calendar year" has been changed from 0.75 to 0.653.
 - d. The factor for "Three years preceding current calendar year" has been changed from 0.79 to 0.689.
 - e. The factor for "Four years preceding current calendar year" has been changed from 0.83 to 0.731.
 - f. The factor for "Five years preceding current calendar year" has been changed from 0.87 to 0.770.
 - g. The factor for "Six years preceding current calendar year" has been changed from 0.91 to 0.807.
 - h. The factor for "Seven years preceding current calendar year" has been changed from 0.95 to 0.842.
 - i. The factor for "Eight years preceding current calendar year" has been changed from 0.98 to 0.871.
 - j. The factor for "Nine years preceding current calendar year" has been changed from 1.00 to 0.908.
 - k. The factor for "Ten years preceding current calendar year" has been changed from 1.00 to 0.929..
 - l. The factor for "Eleven years preceding current calendar year" has been changed from 1.00 to 0.946.
 - m. The factor for "Twelve years preceding current calendar year" has been changed from 1.00 to 0.956.
 - n. The factor for "Thirteen years preceding current calendar year" has been changed from 1.00 to 0.977.
 - o. The factor for "Fourteen years preceding current calendar year" has been changed from 1.00 to 0.991.
 - p. The category "Nine years through thirty nine years preceding the current calendar year" has been changed to "Fifteen years through thirty years preceding current calendar year". The factor of 1.00 has not changed.
 - q. The category "Thirty one years through fifty years preceding the current calendar year" has been added. The factor is 1.060.
 - r. The category "Forty years or more preceding the current calendar year" has been changed to "Fifty years or more preceding the current calendar year". The factor is 1.100.
2. Rule 16. "Solid Fuel Burning Device Surcharge" has been revised to correct item B. It now reads that the solid fuel burning device must "not" be the primary source of heat.
3. Rule 18. "Age of Insured Discount", is being introduced. A discount is available based on the age of the insured. The age of each insured shall be calculated as the policyholder's age as of the last day of the calendar year. The age of the named insured in the household will then be used to determine the age of insured factor. If an insured is added or deleted mid-term, or date of birth is corrected, the age of insured factor shall be recalculated using the effective date entered.

**FIDELITY NATIONAL INSURANCE COMPANY
ARKANSAS MULTI-PERIL HOMEOWNERS PROGRAM
SUMMARY OF RATE AND RULE REVISIONS**

4. Rule 19. “Personal Status Discount”, is being introduced. A discount is available if the named insured is married. For the purposes of this discount, “married” includes a married person living with his/her spouse, a person living with his/her registered domestic partner, or a person who is widowed. “Single” includes all Named Insureds not otherwise classified as “married”. The policy must reflect the First Named Insured as “married” to be eligible for the discount.
5. Due to the addition of the above captioned rule, rules located in the Flat Dollar Discounts, Charges and Options section have been renumbered.. Therefore, the effective dates on all pages in this section have been updated. No changes have been made to any rule other than described above.

Please refer to manuals page D-1 and D-10 for these changes.

FLAT DOLLAR OPTIONS

1. Rule 21. “Refrigerated Property”, has been deleted as this coverage is no longer available. Policies with this coverage will receive a reduction in coverage notice on the first renewal after this change goes into affect.
2. Rule 25. “Limited Water Back Up and Sump Discharge or Overflow Coverage” (previous Rule 23), has been revised. The premiums for all limits and policy types have been increased.
3. Rule 26. “Loss Assessment Coverage” (previous Rule 25.), has been revised. In lieu of a rate per \$1,000 for the first \$5,000, the next \$20,000 and above \$25,000, a premium per \$1,000 is being introduced for each limit available. Limits other than those shown in the chart are not available.
4. Rule 27. “Unit-Owners Coverage A” (previous Rule 26.) has been revised. Rule B., has been revised to simplify the rating structure from a two-step process to a one-step process.
5. Rule 28. “Coverage D – Loss of Use” (previous Rule 27), has been revised. The introductory sentence has been expanded to address to the maximum amount of Coverage D that is available based on the Coverage C limit.
6. Due to the addition of rules in the previous section, all rules have been renumbered and may appear on a different page than in the previous edition of the manual. Therefore, the effective dates on all pages in this section have been updated. No changes have been made to any rule other than described above.

Please refer to manual pages D-11 through D-22 for these changes.

Fidelity National Property and Casualty
Insurance Company

**Arkansas Homeowners Insurance Program
Rates and Rules Manual**

MULTI-PERIL HOMEOWNERS PROGRAM

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**Fidelity National Property and Casualty
Insurance Company**

**Arkansas Homeowners Insurance Program
Rates and Rules Manual**

General Rules

MULTI-PERIL HOMEOWNERS PROGRAM

GENERAL RULES

The rules, rates and premiums in this manual govern the writing of all Homeowners policies. The rules and rates filed by or on behalf of Fidelity National Property and Casualty Insurance Company (FNPAC) for each coverage shall govern in all cases not specifically provided for in these rules.

1. Eligibility
 - A. Homeowners Policy (HO 00 03, HO 00 05 and HO 00 08)
 - 1) A dwelling occupied by the owner and used principally for private residential purposes. The dwelling can have one, two, three or four families, but cannot have more than five roomers or boarders per family.
 - 2) A single family unit within a row house, town house, condominium or cooperative occupied by the owner and used principally for private residential purposes.
 - 3) A new dwelling that is under construction for one or two families to be occupied by the owner. (HO 00 03 and HO 00 05)
 - 4) A secondary dwelling, including seasonal dwellings, occupied by the owner and used principally for private residential purposes.
 - B. Renters Policy (HO 00 04)
 - 1) The tenant of any dwelling, apartment, condominium or cooperative unit.
 - 2) The owner, who is also an occupant, of a dwelling or building containing an apartment that is not eligible for another Homeowners form.
 - 3) The owner of a cooperative unit, provided:
 - a) The portion of the premises occupied as living quarters is used principally for private residential purposes.
 - b) This portion is not occupied by more than one additional family or more than two roomers or boarders.
 - c) This portion is designated by an apartment number or other positive identification.
 - C. Condominium Unit Owners Policy (HO 00 06)
 - 1) Owner occupied units, including seasonal units, which are part of a community association organized under condominium, cooperative, town house or planned development form of ownership and where provision has been made for a master policy covering the residential building(s) real property exposure. The unit must be used principally for private residential purposes.
 - 2) Rental or investment units in an association as described in 1) if occasionally occupied by the owner. The named insured must be an individual. Partnerships, corporations or similar legal entities are not eligible for Homeowners coverage.

NOTE: The term “owner” includes persons purchasing a dwelling, such as under a mortgage agreement or contract of sale.

2. Policy Period and Premium Payment

All premiums and rates shown in this manual are on an annual term basis. All policies are initially written for a one year term and are then automatically renewed annually. The rates on renewals will be those rates in effect at that time.

Description	Installment Fee
40/30/30 Payment Plan	\$6
EFT Payment Plan	\$2
Credit Card Payment Plan	\$4

MULTI-PERIL HOMEOWNERS PROGRAM

3. Other Insurance
Other insurance covering the same property is permitted only when the other insurance is for perils not covered by the policy. (For example, Flood Insurance).
4. Minimum Premiums
The annual minimum is \$75.
5. Rounding of Premiums
Any computations for additional coverages or additional amounts of insurance are to be rounded separately to the nearest dollar. Fifty cents or more is to be considered as a dollar.
6. Transfer or Assignment
 - A. Transfer of the policy to another location within the state is allowed provided the new location meets eligibility requirements.
 - B. Assignment of insurance under the policy is allowed provided the new owner meets eligibility requirements.
 Transfer and assignments are subject to any necessary adjustment of premium.
7. Mid-Term Changes
 - A. Permitted Mid-Term Changes
The policy may be changed at any time during the annual term of the policy. The change may result from either increasing or decreasing the policy limits or coverages. Following are permitted mid-term changes:
 - 1) Changing policy limits.
 - 2) Changing coverages.
 - 3) Adding or deleting options.
 - 4) Changing deductibles (changing the wind/hail deductible is not allowed on mid-term).
 - B. Method of Calculation
 - 1) Calculate the PRO RATA FACTOR.
 - a) Compute the number of days left in the annual term until the policy expires. (Example: 122 days)
 - b) Divide the number of days by 365 (days in a year). This produces the PRO RATA FACTOR. A few examples may help:

Number of Days	Divided By	Pro Rata Factor
360	365	.99
240	365	.66
122	365	.33
73	365	.20
34	365	.09

- Each 3.65 days causes a change of .01 in the Pro Rata Factor.
- 2) Calculate the annual premium based on current rates for insurance presently in force. This premium is subject to the policy minimum premium described in Rule 4.
 - 3) Calculate the annual premium based on current rates for desired insurance. This premium is subject to the policy minimum premium described in Rule 4.
 - 4) Calculate the difference between the two premiums.
 - 5) Apply the PRO RATA FACTOR to the premium difference.
 - 6) The result is the premium charge or return for the policy change.

MULTI-PERIL HOMEOWNERS PROGRAM

8. Cancellation
No basic coverages can be cancelled without the entire policy being cancelled. If the policy is cancelled, the annual premium that applies to the current policy period multiplied by the PRO RATA FACTOR is returned to the insured.
9. Restriction of Coverage
The named insured can request a restriction on an individual policy. The circumstances or exposure must be so unusual that without the restriction the policy would not be issued. No reduction from the prescribed rate and minimum premium is allowed. Refer each request to FNPAC.
10. Construction Classifications
 - A. Frame
A dwelling with exterior walls of combustible construction (including walls with metal, stucco, or metal lath and plaster on combustible supports) is classified as frame.
 - B. Masonry
A dwelling with exterior walls of brick, concrete, concrete block, adobe, tile, or other masonry materials is classified as masonry.
 - C. Masonry Veneer
A dwelling with walls of combustible construction veneered with masonry materials is classified as masonry veneer.
 - D. Superior Construction
 1. Non-Combustible
Exterior walls and floors and roof constructed of, and supported by metal, asbestos, gypsum, or other non-combustible materials.
 2. Masonry Non-Combustible
Exterior walls constructed of masonry materials, as described in General Rule 10.B. and floors and roof of metal or other non-combustible materials.
 3. Fire Resistive
Exterior walls and floors and roof constructed of masonry or other fire resistive materials.
 - E. Mixed Construction
A dwelling shall be classified as frame construction when the wall area of frame construction (excluding gables) exceeds 33⅓% of the total wall area.

**Fidelity National Property and Casualty
Insurance Company**

**Arkansas Homeowners Insurance Program
Rates and Rules Manual**

Territory Definitions

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

Zip Code	Territory	Zip Code	Territory	Zip Code	Territory
71601	121	71678	119	71833	118
71602	121	71701	118	71834	129
71603	121	71711	118	71835	119
71611	121	71720	119	71836	118
71612	121	71721	119	71837	129
71613	121	71722	119	71838	130
71630	128	71724	118	71839	129
71631	119	71725	119	71841	118
71635	127	71726	119	71842	119
71638	127	71728	119	71845	129
71639	127	71730	118	71846	119
71640	127	71731	118	71847	129
71642	128	71740	130	71851	118
71643	119	71742	118	71852	129
71644	120	71743	119	71853	118
71646	127	71744	119	71854	129
71647	119	71745	119	71855	129
71651	119	71747	119	71857	118
71652	119	71748	118	71858	119
71653	127	71749	119	71859	130
71654	127	71750	118	71860	129
71655	127	71751	119	71861	129
71656	127	71752	130	71862	130
71657	127	71753	129	71864	119
71658	128	71758	119	71866	119
71659	121	71762	118	71901	117
71660	119	71763	119	71909	109
71661	127	71764	130	71913	117
71662	127	71765	119	71921	119
71663	128	71766	119	71922	119
71665	119	71770	130	71923	118
71666	118	71801	129	71929	119
71667	118	71820	118	71933	119
71670	127	71822	118	71935	110
71671	118	71825	129	71937	110
71674	127	71826	129	71940	118
71675	128	71827	130	71941	119
71676	128	71831	130	71942	119
71677	128	71832	118	71943	118

Refer to FNPAC for Zip Codes not listed.

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

Zip Code	Territory	Zip Code	Territory	Zip Code	Territory
71944	110	72025	110	72084	119
71945	110	72026	119	72085	106
71949	110	72027	107	72086	118
71950	119	72029	132	72087	119
71952	119	72030	107	72088	106
71953	109	72031	106	72099	113
71956	110	72032	106	72101	106
71957	110	72034	106	72102	107
71958	118	72036	107	72103	115
71959	119	72038	119	72104	118
71960	110	72039	107	72106	107
71961	110	72040	118	72107	107
71962	119	72041	118	72110	106
71964	119	72042	117	72111	107
71965	110	72044	107	72112	125
71968	110	72045	107	72113	113
71969	110	72046	118	72114	115
71970	110	72047	107	72116	114
71971	118	72048	118	72117	115
71972	110	72051	107	72118	114
71973	110	72055	117	72120	113
72001	109	72057	119	72121	107
72002	118	72058	107	72122	115
72003	118	72060	107	72123	106
72004	123	72063	107	72125	110
72005	126	72064	117	72126	110
72006	106	72065	118	72127	107
72007	118	72066	119	72128	119
72010	106	72067	106	72129	119
72011	119	72068	106	72130	107
72012	106	72069	133	72131	107
72013	107	72070	110	72132	121
72015	117	72072	119	72133	123
72016	115	72073	119	72134	132
72017	118	72074	107	72135	114
72019	118	72076	116	72136	107
72020	126	72079	122	72137	107
72021	132	72080	107	72139	106
72022	118	72081	106	72140	119
72023	106	72082	106	72141	106
72024	118	72083	118	72142	117

Refer to FNPAC for Zip Codes not listed.

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

Zip Code	Territory	Zip Code	Territory	Zip Code	Territory
72143	106	72330	133	72411	125
72150	118	72331	136	72412	126
72152	122	72333	119	72413	126
72153	106	72335	132	72414	125
72156	107	72339	136	72415	126
72157	107	72341	132	72416	125
72160	117	72342	117	72417	125
72164	115	72346	133	72419	125
72165	112	72347	133	72421	126
72166	118	72348	133	72422	125
72167	119	72350	133	72424	126
72168	122	72351	132	72425	126
72170	118	72354	132	72426	132
72173	107	72355	118	72428	132
72175	123	72358	132	72429	132
72176	118	72359	132	72430	125
72179	107	72360	132	72432	132
72182	122	72364	135	72433	125
72199	114	72365	132	72434	126
72201	114	72366	118	72435	126
72202	114	72367	118	72436	126
72204	115	72368	133	72437	125
72205	114	72369	118	72438	132
72206	118	72370	131	72440	126
72207	113	72372	132	72441	124
72209	115	72373	133	72442	131
72210	118	72374	118	72443	126
72211	114	72376	136	72444	126
72212	114	72377	132	72445	125
72216	115	72379	127	72447	125
72223	114	72384	136	72449	126
72227	114	72386	135	72450	125
72301	134	72389	119	72453	126
72313	133	72390	117	72454	124
72315	131	72392	133	72455	125
72320	133	72394	133	72456	126
72324	132	72395	132	72457	126
72325	136	72396	131	72458	126
72326	132	72401	124	72459	126
72327	135	72404	124	72460	126
72328	119	72410	126	72461	125

Refer to FNPAC for Zip Codes not listed.

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

Zip Code	Territory	Zip Code	Territory	Zip Code	Territory
72464	125	72555	107	72640	107
72465	126	72560	106	72641	107
72466	126	72562	112	72642	102
72469	126	72565	112	72644	102
72470	126	72567	107	72645	107
72471	126	72568	112	72648	107
72472	131	72569	112	72650	107
72473	125	72571	112	72651	102
72475	132	72572	126	72653	101
72476	125	72573	111	72655	107
72478	126	72575	111	72658	103
72479	132	72576	111	72660	103
72482	112	72577	112	72661	103
72501	111	72578	112	72662	103
72512	112	72579	112	72663	107
72513	111	72581	107	72666	107
72515	112	72583	112	72668	103
72517	112	72584	112	72669	107
72519	102	72585	112	72670	107
72520	112	72587	112	72672	102
72521	112	72601	102	72675	103
72522	112	72602	102	72679	107
72523	107	72611	102	72680	107
72524	112	72613	102	72682	102
72526	111	72615	102	72683	107
72527	112	72616	102	72685	107
72528	112	72617	103	72686	107
72529	111	72619	102	72687	102
72530	107	72623	102	72701	101
72531	111	72624	107	72702	101
72532	112	72626	102	72703	101
72533	107	72628	107	72704	102
72534	107	72629	107	72711	102
72536	112	72631	102	72712	102
72537	102	72632	102	72714	103
72538	112	72633	103	72715	102
72540	111	72634	102	72716	102
72543	106	72635	102	72717	104
72546	107	72636	103	72718	102
72550	112	72638	102	72719	103
72553	112	72639	107	72721	103

Refer to FNPAC for Zip Codes not listed.

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Zip Code	Territory	Zip Code	Territory	Zip Code	Territory
72722	103	72812	106	72908	108
72727	103	72820	109	72913	108
72728	102	72821	109	72914	108
72729	104	72823	106	72916	109
72730	102	72824	106	72917	108
72732	103	72826	106	72918	108
72733	103	72827	107	72919	108
72734	103	72828	107	72921	109
72735	101	72829	106	72923	108
72736	103	72830	106	72926	110
72737	101	72832	107	72927	109
72738	103	72833	106	72928	109
72739	103	72834	106	72930	109
72740	103	72835	110	72932	110
72741	102	72837	107	72933	109
72742	103	72838	107	72934	110
72744	103	72839	107	72935	109
72745	102	72840	107	72936	109
72747	104	72841	110	72937	110
72749	104	72842	106	72938	110
72751	102	72843	107	72940	110
72752	103	72845	107	72941	109
72753	103	72846	106	72943	109
72756	102	72847	106	72944	110
72757	102	72851	110	72945	110
72758	102	72852	107	72946	110
72760	103	72853	106	72947	110
72761	102	72854	107	72948	110
72762	102	72855	109	72949	109
72764	102	72856	107	72950	110
72765	102	72857	106	72951	110
72766	102	72858	106	72952	109
72768	103	72860	107	72955	110
72769	103	72863	110	72956	109
72770	102	72865	109	72957	109
72773	103	72901	108	72958	110
72774	103	72902	108	72959	103
72776	103	72903	108		
72801	105	72904	108		
72802	106	72905	109		
72811	105	72906	108		

Refer to FNPAC for Zip Codes not listed.

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Coverages and Rating

MULTI-PERIL HOMEOWNERS PROGRAM

COVERAGES AND RATING – HO 00 03 AND HO 00 05

1. Coverages and Amounts

The policy contains two sections, each with various coverages.

Section I – Property Coverages

Section II – Liability Coverages

SECTION I COVERAGES		AMOUNTS
Coverage A: Dwelling	The described dwelling.	100% of Replacement Cost is Required
	Extended Replacement Cost	25% of Coverage A
Coverage B: Other Structures	Other structures on premises	10% of Coverage A amount.
Coverage C: Personal Property	Personal property	50% of Cov. A
	Special Categories of Personal Property:	Special Limit:
	Money, bank note, bullion, etc.	\$200
	Securities, accounts, deeds, etc.	\$1,500
	Watercraft	\$1,500
	Trailers	\$1,500
	Jewelry, watches, furs (Theft)	\$1,500
	Firearms & related equip (Theft)	\$2,500
	Silverware (Theft)	\$2,500
	Property used for Business Purposes (On Premises)	\$2,500
	Property used for Business Purposes (Off Premises)	\$1,500
	Portable Electronic Equipment	\$1,500
	Antennas, tapes, wires, records, disks or other media	\$250
	Memorabilia, souvenirs, collector items	\$2,500
	Rugs, carpets, tapestries (Theft)	\$5,000
	Computer Equipment (On Premises)	\$5,000
	Computer Equipment (Off Premises)	\$1,000
	Cameras, Video Recording and Playing Equipment	\$1,000
	Paintings, etchings	\$1,000
	Antiques	\$2,000
Coverage D: Loss of Use	Additional Living Expense Fair Rental Value	40% of Coverage A Limit
	Civil Authority Prohibits Use	2 Weeks

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MULTI-PERIL HOMEOWNERS PROGRAM

SECTION I COVERAGES (CONT.)		
Additional Coverages:	Collapse	
	Credit Card and Forgery	\$500
	Debris Removal	\$1,000
	Fire Department Service Charge	\$500
	Glass or Safety Glazing Material	
	Grave Markers	\$5,000
	Landlord's Furnishings	\$2,500
	Loss Assessment	\$1,000
	Ordinance or Law	10% of Coverage A
	Property Removed	
	Reasonable Repairs	
Trees, Shrubs and Other Plants	\$500	

Coverage A, B and C limits are subject to Inflation Coverage.

For available options, see the Discounts, Surcharges and Options section.

SECTION II COVERAGES		AMOUNTS
Coverage E: Personal Liability	Includes Comprehensive Personal Liability.	\$100,000 Minimum
Coverage F: Medical Payments to Others		\$1,000 Minimum
Additional Coverages:	Damage to Property of Others	\$1,000
	Claim Expense	
	First Aid Expenses	
	Loss Assessment	\$1,000

For available options, see the Discounts, Surcharges and Options section.

2. Perils Insured Against

A. Section I

Damage to insured's property is covered under Section I of the policy. As indicated in Item 1 of this section, there are four coverages under Section I.

- COVERAGE A - Dwelling
- COVERAGE B - Other Structures
- COVERAGE C - Personal Property
- COVERAGE D - Loss of use

MULTI-PERIL HOMEOWNERS PROGRAM

Perils Insured Against:

Perils	HO 00 03	HO 00 05
Fire or Lightning	Yes Cov C	No
Windstorm or Hail, Riot or civil commotion, Aircraft, Vehicles or Smoke	Yes Cov C	No
Vandalism or malicious mischief	Yes Cov C	No
Theft	Yes Cov C	No
Volcanic Eruption	Yes Cov C	No
Falling objects, Weight of ice, snow or sleet, Accidental discharge of water or steam, Sudden or accidental tearing apart of a heating system or appliance, Freezing, Sudden accidental damage from electrical current	Yes Cov C	No
Additional risks with certain exceptions (Special Coverage)	Yes, Cov A, B & D	Yes, Cov A, C, B & D

B. Section II

Section II Liability includes coverage for bodily injury or property damage and defense costs associated with a suit brought against an insured.

3. Loss Settlement – Section I

A. Coverage A – Dwelling

Losses to Coverage A and B are settled on a replacement cost basis without deduction for depreciation up to the limit shown on the Declarations page. Therefore, the Coverage A limit may be adjusted annually at renewal as determined by the replacement cost calculator model. An additional amount of insurance equal to 25% of the Coverage A limit of liability is provided for a premium discount.

Attach endorsement HO 23 47, Specified Additional Amount of Insurance for Coverage A-Dwelling-Arkansas.

B. Coverage C – Personal Property

Losses to Coverage C are settled on an actual cash value basis. The insured may elect, for an additional premium, to have losses settled on a replacement cost basis.

MULTI-PERIL HOMEOWNERS PROGRAM

4. Rating
 - A. Determine the BASIC PREMIUM.
 - 1) Select the correct TERRITORY according to the location of the dwelling and determine the base rate from Page RP-1.
 - 2) Select the appropriate CONSTRUCTION as defined in the Rules.
 - 3) Select the appropriate PROTECTION CLASS according to the location of the dwelling.
 - 4) Select the desired amount of insurance. Multiply the base rate by the Protection/Construction Class factor and by the Coverage A amount factor shown on the rate pages.
 - 5) Apply all applicable basic premium adjustments from the Basic Premium Adjustment Section to derive the BASIC PREMIUM. For example, Multiple Family Surcharge and Townhouse Surcharge and Row House Surcharge.
 - B. Apply any remaining PERCENTAGE discounts or charges for optional coverages sequentially in the order presented in Percentage Discounts, Charges and Options section.
 - C. Apply any FLAT DOLLAR discounts or charges including premiums for optional coverages.
 - D. Determine the Insurance Bureau Score Adjustment
 - 1) Select the premium adjustment factor for the named insured from the Insurance Bureau Score table.
 - 2) Multiply any premiums developed from Sections A, B, C or Inland Marine by the factor selected in Step 1.

MULTI-PERIL HOMEOWNERS PROGRAM

COVERAGES AND RATING – HO 00 04 AND HO 00 06

1. Coverages and Amounts

The policy contains two sections each with various coverages.

Section I – Property Coverages

Section II – Liability Coverages

SECTION I COVERAGES		AMOUNTS
Coverage A: Dwelling	Building Property	HO 00 06: 30% of Cov. C (\$1,000 Min.) HO 00 04: Not Applicable
Coverage C: Personal Property	Any calculated amount based on value of personal property Special Categories of personal property: Money, bank note, bullion, etc. Securities, accounts, deeds, etc. Watercraft Trailers Jewelry, watches, furs (Theft) Firearms & related equip (Theft) Silverware (Theft) Property used for Business Purposes (On Premises) Property used for Business Purposes (Off Premises) Portable Electronic Equipment Antennas, tapes, wires, records, disks or other media Memorabilia, souvenirs, collector items Rugs, carpets, tapestries (Theft) Computer Equipment (On Premises) Computer Equipment (Off Premises) Cameras, Video Recording and Playing Equipment Paintings, etchings Antiques	Special Limit: \$200 \$1,500 \$1,500 \$1,500 \$1,500 \$2,500 \$2,500 \$2,500 \$1,500 \$1,500 \$250 \$2,500 \$5,000 \$5,000 \$1,000 \$1,000 \$1,000 \$2,000
Coverage D: Loss of Use	Additional Living Expense Fair Rental Value	40% of Coverage C Limit
	Civil Authority Prohibits Use	2 Weeks

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MULTI-PERIL HOMEOWNERS PROGRAM

SECTION I COVERAGES (CONT.)		AMOUNTS
Additional Coverages:	Building Additions & Alterations	HO 00 04: 10% of Cov. C
	Collapse	
	Credit Card and Forgery	\$500
	Debris Removal	\$1,000
	Fire Department Service Charge	\$500
	Glass or Safety Glazing Material	
	Grave Markers	\$5,000
	Loss Assessment	\$1,000
	Ordinance or Law	10% of Coverage A
	Property Removed	
	Reasonable Repairs	
Trees, Shrubs, and Other Plants	\$500	

Coverage A (HO 00 06) and Coverage C limits are subject to Inflation Coverage. For available options, see the Discounts, Surcharges and Options Section.

SECTION II COVERAGES		MINIMUMS OR AMOUNTS
Coverage E: Personal Liability	Includes Comprehensive Personal Liability	\$100,000 Minimum
Coverage F: Medical Payments to Others		\$1,000 Minimum
Additional Coverages:	Damage to Property of Others	\$1,000
	Claim Expense	
	First Aid Expenses	
	Loss Assessment	\$1,000

For available options, see the Discounts, Surcharges and Options section.

2. Perils Insured Against

A. Section I

Damage to insured's property is covered under Section I of the policy. As indicated in item 1 of this subsection, there are three coverages under Section I.

- COVERAGE A - Dwelling
- COVERAGE C - Personal Property
- COVERAGE D - Loss of Use

MULTI-PERIL HOMEOWNERS PROGRAM

Perils Insured Against:

Perils	HO 00 04	HO 00 06
Fire or Lightning	Yes	Yes
Windstorm or Hail, Riot or civil commotion, Aircraft, Vehicles or Smoke	Yes	Yes
Vandalism or malicious mischief	Yes	Yes
Theft	Yes	Yes
Volcanic Eruption	Yes	Yes
Falling Objects, Weight of ice, snow or sleet, Accidental discharge of water or steam, Sudden and accidental tearing apart of a heating system or appliance, Freezing, Sudden accidental damage from electrical current	Yes	Yes
Additional risks with certain exceptions (Special Coverage)	No	No

HO 00 06 – theft coverage on Seasonal or units rented or held for rental more than 180 days is limited to burglary coverage. Section II coverage applies on premises only.

HO 00 06 – Coverage A and Loss Assessments are provided for accidental direct physical loss subject to certain exclusions.

B. Section II

Section II Liability includes coverage for bodily injury or property damage and defense costs associated with a suit brought against an insured.

3. Loss Settlement – Section I

Losses for Coverage C are settled on an actual cash value basis. For an additional premium, the insured may elect to have losses settled on a replacement cost basis.

4. Rating

A. Determine the BASIC PREMIUM.

- 1) Develop the value of the property by calculating the Replacement Cost Value of the personal property if Replacement Cost on Personal Property Coverage will be purchased or the Replacement Cost less Depreciation value if not. This value will be the **COVERAGE C AMOUNT**.
- 2) Select the correct **TERRITORY** according to the location of the dwelling.
- 3) Select the appropriate **PROTECTION CLASS** according to the location of the dwelling.
- 4) Renters
Multiply the base rate for the correct territory from Page RP-1 by the appropriate protection class/construction type factor from Page RP-2 and then by the amount of insurance factor from Page RP-4.
- 5) Condominium Unitowners
 - a) Multiply the base rate for the correct territory from Page RP-1 by the appropriate protection class/construction type factor from Page RP-2 and then by the amount of insurance factor from Page RP-4.
 - b) Apply all applicable basic premium adjustments from the Basic Premium Adjustment Section to derive the BASIC PREMIUM. For example, Unit-Owners Rental to Others.

MULTI-PERIL HOMEOWNERS PROGRAM

- B. Apply any remaining PERCENTAGE discounts or charges for optional coverages sequentially in the order presented in Percentage Discounts, Charges and Options section.
- C. Apply any FLAT DOLLAR discounts or charges including premiums for optional coverages.
- D. Determine the Insurance Bureau Score Adjustment
 - 1) Select the premium adjustment factor for the named insured from the Insurance Bureau Score table.
 - 2) Multiply any premiums developed from Sections A, B, C or Inland Marine by the factor selected in Step 1.

MULTI-PERIL HOMEOWNERS PROGRAM

COVERAGES AND RATING – HO 00 08

1. Coverages and Amounts
 The policy contains two sections, each with various coverages.
 Section I – Property Coverages
 Section II – Liability Coverages

SECTION I COVERAGES		AMOUNTS
Coverage A: Dwelling	The described dwelling	Market Value
Coverage B: Other Structures	Other structures on premises	10% of Coverage A amount.
Coverage C: Personal Property	Personal property	50% of Cov. A
	Special Categories of Personal Property:	Special Limit:
	Money, bank notes, bullion, etc.	\$200
	Securities, accounts, deeds, etc.	\$1,500
	Watercraft	\$1,500
	Trailers	\$1,500
	Property used for Business Purposes (On Premises)	\$2,500
	Property used for Business Purposes (Off Premises)	\$1,500
	Portable Electronic Equipment	\$1,500
	Antennas, tapes, wires, records, disks or other media	\$250
	Memorabilia, souvenirs, collector items	\$2,500
	Rugs, carpets, tapestries (Theft)	\$5,000
	Computer Equipment (On Premises)	\$5,000
	Computer Equipment (Off Premises)	\$1,000
	Cameras, Video Recording and Playing Equipment	\$1,000
	Paintings, etchings	\$1,000
	Antiques	\$2,000
Coverage D: Loss of Use	Additional Living Expense Fair Rental Value	10% of Coverage A Limit
	Civil Authority Prohibits Use	2 weeks
Additional Coverages:	Credit Card and Forgery	\$500
	Debris Removal	\$1,000
	Fire Department Service Charge	\$500
	Glass or Safety Glazing Material	
	Loss Assessment	\$1,000
	Property Removed	
	Reasonable Repairs	
	Trees, Shrubs and Other Plants	\$250

Coverage A, B and C limits are subject to Inflation Coverage. For available options, see the Discounts, Surcharges and Options section.

MULTI-PERIL HOMEOWNERS PROGRAM

SECTION II COVERAGES		AMOUNTS
Coverage E: Personal Liability		\$100,000 Minimum
Coverage F: Medical Payments to Others		\$1,000 Minimum
Additional Coverages:	Damage to Property of Others	\$1,000
	Claim Expense	
	First Aid Expenses	
	Loss Assessment	\$1,000

For available options, see the Discounts, Surcharges and Options section.

2. Losses Insured

A. Section I

Damage to insured's property is covered under Section I of the policy. As indicated in Item 1 of this unit, there are four coverages under Section I.

- COVERAGE A – Dwelling
- COVERAGE B – Other Structures
- COVERAGE C – Personal Property
- COVERAGE D – Loss of Use

Listed below are the losses that are insured:

Losses Insured	Protection Provided Coverage A, B C & D
Fire or Lightning	Yes
Windstorm or Hail	Yes
Explosion	Yes
Riot or Civil Commotion	Yes
Aircraft	Yes
Vehicles	Yes
Smoke	Yes
Vandalism or Malicious Mischief	Yes
Theft	Yes
Falling Objects	Yes
Volcanic Eruption	Yes

B. Section II

Section II Liability includes coverage for bodily injury or property damage and defense costs associated with a suit brought against an insured.

3. Loss Settlement – Section I

A. Coverage A – Dwelling

Losses to Coverage A and B are settled on a modified replacement cost basis. We will pay the lesser of:

1. The limit of liability that applies to the damaged or destroyed building structure; or
2. The necessary amount actually spent to repair or replace the loss to the building structure but no more than the cost of using common construction materials and methods where functionally equivalent to and less costly than obsolete, antique or custom construction materials and methods.

B. Coverage C – Personal Property

Losses to Coverage C are settled on an actual cash value basis.

MULTI-PERIL HOMEOWNERS PROGRAM

4. Rating
 - A. Determine the BASIC PREMIUM.
 - 1) Select the correct TERRITORY according to the location of the dwelling and determine the base rate from Page RP-1.
 - 2) Select the appropriate CONSTRUCTION as defined in the Rules.
 - 3) Select the appropriate PROTECTION CLASS according to the location of the dwelling.
 - 4) Select the desired amount of insurance. Multiply the base rate by the Protection/Construction Class factor and by the Coverage A amount factor shown on the rate pages.
 - 5) Apply all applicable basic premium adjustments from the Basic Premium Adjustment Section to derive the BASIC PREMIUM. For example, the Multiple Family Surcharge and Townhouse Surcharge and Row House Surcharge.
 - B. Apply any remaining PERCENTAGE discounts or charges for optional coverages sequentially in the order presented in Percentage Discounts, Charges and Options section.
 - C. Apply any FLAT DOLLAR discounts or charges including premiums for optional coverages.
 - D. Determine the Insurance Bureau Score Adjustment
 - 1) Select the premium adjustment factor for the named insured from the Insurance Bureau Score table.
 - 2) Multiply any premiums developed from Sections A, B, C or Inland Marine by the factor selected in Step 1.

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Rates and Rating Factors

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Basic Premium Adjustments

MULTI-PERIL HOMEOWNERS PROGRAM

BASIC PREMIUM ADJUSTMENTS

The following adjustments apply to the precalculated premiums to develop the BASIC PREMIUM. If applicable, these basic premium adjustments **MUST** be applied to the precalculated premiums prior to adjustment for discounts, charges, or options.

- Unit-Owners Rental to Others (HO 00 06)
The policy excludes Coverage C – Personal Property, Theft Coverage and Section II Liability for condominium units with rental exposure. For an additional premium, the policy may be endorsed to provide such coverage:

Factor
1.35

Attach Endorsement HO 17 33, Unit-Owners Rental to Others.

- Wood Shake or Wood Shingle Roof Charges (HO 00 03, HO 00 05 and HO 00 08)
The basic premiums contemplate standard roof covering materials. This rule recognizes the differences in roof covering materials with appropriate charges to the basic premium.
The following basic premium adjustments apply:

Ground Floor Area in Square Feet	Charge
Up to 1,000	Add \$20
1,001 – 1,500	Add \$30
1,501 – 2,000	Add \$40
2,001 – 2,500	Add \$50
2,501 – 3,000	Add \$60
Over 3,000	Add \$70

- Multiple Family Surcharge (HO 00 03, HO 00 05 and HO 00 08)
In a 1, 2, 3, or 4 family dwelling, an individual family unit may not be occupied by more than two families. Apply the appropriate charge shown below based on the number of families residing in all of the units.

Number Of Family	Factor
1	1.00
2	1.10
3 – 4	1.20

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4. Town House Surcharge (HO 00 03, HO 00 05 and HO 00 08)
 Determine the total number of individual family units within a fire Division. An eligible two family owner-occupied dwelling attached to a one family dwelling but not separated by a fire wall would be considered 3 individual family units within a fire division. Apply the appropriate charge shown below.

Total # Of Individual Family Units Within The Fire Division	Protection Class	
	1 – 8B	9 - 10
1 – 2	1.00	1.00
3 – 4	1.10	1.15
5 – 8	1.25	1.30

2. Row House Surcharge (HO 00 03, HO 00 05 and HO 00 08)
 Determine the total number of individual family units within a fire Division. An eligible two family owner-occupied dwelling attached to a one family dwelling but not separated by a fire wall would be considered 3 individual family units within a fire division. Apply the appropriate charge shown below.

Total # Of Individual Family Units Within The Fire Division	Protection Class	
	1-8B	9-10
1 - 2	1.20	1.20
3 - 4	1.32	1.38
5 - 8	1.50	1.56

3. Seasonal Property Surcharge (All Forms)
 A surcharge is applicable to a seasonal residence premises that is unoccupied by the owner continuously for more than three months per year.
 Requirements:
 A. The residence must be located within a limited access community or building (requires security guard or passkey gates); and
 B. The residence must be owner-occupied continuously for a minimum of four months per year.
 The premium adjustment contemplates the insurer of the primary residence. To calculate the premium surcharge, multiply the otherwise applicable premium by the appropriate factor below.

Insurer of Primary Residence	Factor
FNPAC	1.10
All Other Insurers	1.20

Note: Secondary residences with rental exposure must be written on the dwelling program.

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Discounts, Charges and Options

MULTI-PERIL HOMEOWNERS PROGRAM

PERCENTAGE DISCOUNTS, CHARGES AND OPTIONS

All discounts, charges and options are to be applied to the BASIC PREMIUM as developed after applicable adjustments from the BASIC PREMIUM ADJUSTMENT Section. Percentage discounts, charges and options are to be applied to this BASIC PREMIUM prior to any adjustment for flat dollar discounts, charges and options. The policy minimum premium applies to the policy premium after adjustments for discounts, charges and options.

1. Special Personal Property Coverage (HO 00 03 and HO 00 05)
For an additional premium, the policy may be endorsed to provide the following additional coverages.
 - a. **Coverage C Perils Insured Against (HO 00 03 only)**
The Perils Insured Against under Coverage C are broadened from named perils to risk of sudden and accident direct physical loss unless excluded in the policy.
 - b. **Coverage C – Special Limits of Liability**
The limits of liability for categories a. through p. under Coverage C – Special Limits of Liability are increased. “Furs” have been removed from category e. and moved to category r. In addition, the perils insured against under categories e., f., g. and r. are broadened from “theft” to “theft, misplacing or losing”.

CATEGORY	POLICY LIMIT	INCREASED LIMIT
a. money, bank notes, etc.	\$200	\$1,000
b. securities, accounts, etc.	\$1,500	\$5,000
c. watercraft, trailers, etc.	\$1,500	\$2,000
d. trailers or semi-trailers not used with watercraft of all types	\$1,500	\$3,000
e. jewelry, watches, precious and semiprecious stones	\$1,500	\$5,000
f. firearms and related equipment	\$2,500	\$5,000
g. silverware, goldware, platinumware, pewterware, etc.	\$2,500	\$10,000
h. property, on the “residence premises”, used at any time in any manner for any “business” purpose	\$2,500	\$25,000
i. property, away from the “residence premises”, used primarily for “business” purposes.	\$1,500	\$2,500
j. portable electronic equipment	\$1,500	\$2,500
l. memorabilia, souvenirs, collector items, etc.	\$2,500	\$5,000
m. imported rugs, carpets, tapestries, wall hangings, etc. (theft only)	\$5,000	\$7,500
n. electronic data processing equipment (residence premises)	\$5,000	\$7,500
o. electronic data processing equipment (off premises)	\$1,000	\$2,000
p. camera or video recording and playing equipment	\$1,000	\$2,500
q. paintings, etchings	\$1,000	\$2,000
r. furs	Included in category e.	\$5,000
s. antiques	\$2,000	\$4,000

MULTI-PERIL HOMEOWNERS PROGRAM

1. Special Personal Property Coverage (HO 00 03) (Cont.)
 - c. **Refrigerated Property**
We will pay up to \$1,000 for food while contained in a refrigerator or freezer which spoils. This coverage is subject to a \$250 deductible.
 - d. **Property Removed**
The period of time in which property is covered while being removed from a premises endangered by a Peril Insured Against is increased from 30 days to 90 days while removed.
 - e. **Earth Movement (HO 00 03 Only)**
Earth Movement under Coverage C-Personal Property is provided.
 - f. **Water Damage (HO 00 03 Only)**
Water damage coverage to property described in Coverage C away from a premises or location owned, rented, occupied or controlled by an insured is provided.

Policy Type	Factor
HO 00 03	1.13
HO 00 05	1.03

Attach Endorsement A6155, Special Personal Property Coverage (HO 00 03); or
Attach Endorsement A6156, Special Personal Property Coverage (HO 00 05).

2. Special Personal Property Coverage (HO 00 04 and HO 00 06)
For an additional premium, the policy may be endorsed to provide the following additional coverages. This coverage may only be provided when:
 - A. For Form HO 00 04, the apartment, dwelling or cooperative unit rented to the insured is not rented or sublet to another; or
 - B. For Form HO 00 06, the condominium or cooperative unit is owner occupied and not rented to others.
 - (1) Coverage C Perils Insured Against
The Perils Insured Against under Coverage C are broadened from named perils to risk of sudden and accident direct physical loss unless excluded in the policy.
 - (2) Coverage C – Special Limits of Liability
The perils insured against under categories e., f. and g. are broadened from “theft” to “theft, misplacing or losing”.
 - (3) Water Damage
Water damage coverage to property described in Coverage C away from a premises or location owned, rented, occupied or controlled by an insured is provided.

Factor
1.40

Attach Endorsement HO 05 24, Special Personal Property Coverage (HO 00 04); or
Attach Endorsement HO 17 31, Unit-Owners Coverage C Special Coverage (HO 00 06).

MULTI-PERIL HOMEOWNERS PROGRAM

3. Deductibles

A. HO 00 03, HO 00 05 and HO 00 08

The base premium includes a \$500 deductible. For optional deductibles, apply the adjustment shown in the table below.

Deductible	Premium Adjustment
\$ 100	1.30
250	1.13
500	1.00
750	0.91 (\$175 max.)
1,000	0.83 (\$200 max.)
1,500	0.76 (\$400 max.)
2,000	0.70 (\$600 max)
2,500	0.69 (\$650 max)
5,000	0.65 (\$875 max.)
10,000	0.60 (\$1,400 max)

B. Windstorm or Hail Percentage Deductibles – HO 00 03, HO 00 05 and HO 00 08

The following deductible options are used in conjunction with the deductible applicable to All Other Section I Perils.

Deductible	Premium Adjustment
2%	0.90
5%	0.83

In no event shall the wind/hail deductible be less than the All Other Section I Perils deductible.

Attach Endorsement HO 03 12, Windstorm or Hail Percentage Deductible.

C. HO 00 04 and HO 00 06

The base premium includes a \$500 deductible. For optional deductibles, apply the adjustment shown in the table below.

Deductible	Premium Adjustment
\$100	1.40
\$250	1.22
\$500	1.00
\$750	0.88
\$1,000	0.76
\$1,500	0.74
\$2,000	0.73
\$2,500	0.72

MULTI-PERIL HOMEOWNERS PROGRAM

4. Personal Property Replacement Cost Loss Settlement
 A. HO 00 03, HO 00 05 and HO 00 08
 Losses for personal property are settled on either a Replacement Cost basis or an Actual Cash Value basis. The premiums contemplate Actual Cash Value loss settlement. For an additional premium, personal property losses may be settled according to the Replacement Cost Loss Settlement Provision. The additional premium for this coverage shall be determined by applying the following factor.

Adjustment Factor
1.09

- B. HO 00 04 and HO 00 06
 The premiums contemplate Actual Cash Value loss settlement. For an additional premium, personal property losses may be settled according to the Replacement Cost Loss Settlement Provision. The additional premium for this coverage shall be determined by applying the following percentage charge.

Adjustment Factor	Minimum
1.24	\$24

Attach Endorsement HO 04 90, Personal Property Replacement Cost Loss Settlement.

5. Specified Additional Amount of Insurance for Coverage A-Dwelling (HO 00 03 and HO 00 05)
 The policy allows for an additional amount of insurance equal to 50% of the Coverage A limit of liability. This amount may be decreased to 25% of the Coverage A limit of liability.

Limit	Factor
25%	0.98
50%	1.00

We must be notified within 90 days of the start of any addition, alteration or improvement which increases the replacement cost of the dwelling by more than \$5,000 and any increase in premium must be paid by the insured.

Attach HO 23 47, Specified Additional Amount of Insurance For Coverage A-Dwelling-Arkansas.

6. Coverage D – Loss of Use (HO 00 03 and HO 00 05)
 The policy automatically provides 40% of the Coverage A limit for Coverage D – Loss of Use. The limit may be reduced to 20% and is subject to the following discount:

Factor
0.97

MULTI-PERIL HOMEOWNERS PROGRAM

7. Utilities Rating Plan (HO 00 03, HO 00 05 and HO 00 08)
 The following adjustment applies depending on the calendar year that the dwelling was completed and first occupied or the calendar year that utilities were completely upgraded. If the year first occupied is different than the year completed, the later year is used in determination of the applicable premium adjustment. If the utilities were updated in different years, then the premium adjustment is based on the earliest year in which any one of the utilities was updated. For updated utilities to qualify for the discount, ALL of the following must be upgraded by qualified contractors with all work confirming to local code requirements:

- A. Plumbing – improvements should include the installation of new water lines within the structure and plumbing fixtures.
- B. Electrical service – improvements should include the replacement of fuse or breaker boxes, switches, fixtures, and wiring.
- C. Heating and cooling system – improvements should include furnace and air-conditioning replacement, or replacement of burners on furnaces and compressors on central air-conditioning systems.

Without a complete update of utilities (as outlined above), a partial update of utilities may be considered in the determination of the applicable premium adjustment. To be considered partially updated, the electrical service (replacement of fuse or breaker boxes) and heating and cooling systems (complete update as described above) must have been updated. If the policyholder certifies that these systems have been updated within the last 10 years, then, at the time of certification, the home will be considered to have updated utilities as of 10 years preceding the current calendar year.

For Homes Completed and Occupied or Utilities Updated	Premium Adjustment
During current calendar year	0.606
One year preceding current calendar year	0.628
Two years preceding current calendar year	0.653
Three years preceding current calendar year	0.689
Four years preceding current calendar year	0.731
Five years preceding current calendar year	0.770
Six years preceding current calendar year	0.807
Seven years preceding current calendar year	0.842
Eight years preceding current calendar year	0.871
Nine years preceding current calendar year	0.908
Ten years preceding current calendar year	0.929
Eleven years preceding current calendar year	0.946
Twelve years preceding current calendar year	0.956
Thirteen years preceding current calendar year	0.977
Fourteen years preceding current calendar year	0.991
Fifteen years through Thirty years preceding current calendar year	1.000
Thirty one years through Fifty years preceding current calendar year	1.060
Fifty one years or more preceding current calendar year	1.100

NOTE: A dwelling under construction shall be considered to be completed and occupied during the current calendar year. The Coverage A amount for a dwelling under construction should equal 100% of the completed dwelling replacement cost.

MULTI-PERIL HOMEOWNERS PROGRAM

8. Home Alert Protection (All Forms)
 The following adjustments apply for fire and burglary prevention efforts by the policyholder:

Description	Adjustment
Complete Burglar Alarm	0.98
Smoke/Fire Alarm	0.98
Smoke/Fire Alarm w/ Dead Bolt Locks & Fire Extinguisher	0.97
Burglar Alarm with Smoke/Fire Local Alarm, with Dead Bolt Locks and Fire Extinguisher	0.97
Smoke/Fire Alarm and/or Burglar Alarm reporting to a Central Station, Police or Fire Department w/ Dead Bolt Locks & Fire Extinguisher	0.90

Telephone dialer discounts do not apply in areas where dialers are prohibited by ordinance or law.

Only one discount from the above schedule may be applied per policy. No combination of discounts, other than shown, is permitted.

Attach Endorsement HO 04 16, Premises Alarm and Fire Protection System.

9. Claim Record Rating Plan (All Forms)
 The premium shall be adjusted according to the schedule shown below:

Consecutive Years Insured with FNPAC	Premium Adjustment				
	Number of Qualified Paid Claims in the Last 3 Years				
	0	1	2	3	4+
1 – 2	0.95	1.00	1.30	1.55	1.85
3 – 5	0.95	0.95	1.30	1.55	1.85
6 – 8	0.90	0.90	1.25	1.55	1.85
9+	0.85	0.85	1.10	1.45	1.85

A. Consecutive Years Insured with FNPAC

The years with FNPAC are determined by the number of consecutive years (ending with the current renewal date) the policyholder or spouse has had a FNPAC Homeowners, Manufactured Home or Farm/Ranch policy covering their primary dwelling or contents. Although the number of consecutive years is based on the policy on the primary dwelling or contents, it will also be used for any secondary residence insured by FNPAC.

If a policy is reinstated, the number of consecutive years with FNPAC applying at the time of cancellation or expiration will be used, provided the reinstatement occurs within three years. The period of time away from FNPAC does not apply.

MULTI-PERIL HOMEOWNERS PROGRAM

B. Number of Qualified Paid Claims in the Last 3 Years

The number of claims is determined by the number of qualified paid claims the policyholder has had in the last 3 years, ending 3 months prior to the current renewal effective date. A qualified claim is any claim which results in a paid loss during this 3-year period.

The following losses are not considered qualified claims:

1. catastrophic claims;
2. weather-related claims;
3. losses with payments made under Medical Payments coverage only;
4. losses on a newly purchased home, which occurred prior to being insured with FNPAC; and
5. losses for which subrogation payments have been received.

The number of qualified Section I (Property Coverages) claims may be reduced or eliminated with the selection of a higher deductible. All claims that would not have applied if this higher deductible had been in force at the time of the claim are removed from the total qualified claim count.

The number of qualified Section II (Liability) claims may be reduced or eliminated with the elimination of the exposure which caused the claim.

10. Automatic Sprinkler Discount (All Forms)

The following adjustments apply for automatic sprinkler systems in the dwelling:

Description	Premium Adjustment
Automatic Sprinkler in all areas including bathrooms, attics, closets and attached structures	0.90
Automatic Sprinklers totally or partially omitted in bathrooms, attics, closets and attached structures	0.95

The discount applies in addition to any other discount shown in the manual. Attach Endorsement HO 04 16, Premises Alarm or Fire Protection System.

11. Ordinance or Law Increased Amount of Coverage (HO 00 03 and HO 00 05)

A homeowners policy provides coverage for contingent liability due to the operation of building laws equal to 10% of the Coverage A limit. Loss under Coverage A will be settled on the basis of any ordinance or law regulating the construction, repair or demolition of the building. The amount of coverage provided may be increased by application of the following adjustment:

Percentage of Coverage A Limit	Adjustment	Minimum
25%	1.03	\$ 5
50%	1.08	\$15

Attach Endorsement HO 04 77, Ordinance or Law Increased Amount of Insurance.

MULTI-PERIL HOMEOWNERS PROGRAM

11. Home-Auto Discount (All Forms)

The basic premium shall be adjusted by the following factor if the named insured is also the named insured on a private passenger automobile policy written as voluntary business by Fidelity National Financial, Inc. or its subsidiaries.

Factor
0.85

NOTE:

This discount only applies if the auto policy insures private passenger automobiles. The following vehicles do not qualify as private passenger automobiles:

- Motor homes, Truck or Van Campers (Recreational Use)
- Motorcycles, Motorscooters, and Motorized bicycles
- Antique and Classic Automobiles and Replicas
- Fleets insured under the provisions of the Experience Rating Plan
- All Terrain Vehicles

12. Fidelity National Financial Employee Group Discount (All Forms)

When a named insured is employed by Fidelity National Financial, Inc. or its subsidiaries, the following factor shall apply:

Factor
0.90

13. Newly Acquired Home Discount (HO 00 03, HO 00 05 and HO 00 08)

The following factors shall apply for a dwelling newly purchased by the named insured. To qualify for the discount, the effective date of the FNPAC policy must be within 30 days from the closing date of the insured's purchase of the dwelling. The insured must have qualified for the "First Year" discount at policy inception in order to qualify for subsequent discounts.

Year of Policy	Factor
First Year	0.90
Second Year	0.95
Third and Subsequent Years	1.00

15. Superior Construction Discount (HO 00 03, HO 00 05 and HO 00 08)

For dwellings with superior construction defined as "Non-Combustible, Masonry Non-Combustible and Fire Resistive in the General Rules section of this manual, the following adjustment applies to the otherwise applicable masonry premium.

Factor
0.85

MULTI-PERIL HOMEOWNERS PROGRAM

16. Solid Fuel Burning Device Surcharge (All Forms)

The policy may be endorsed to provide coverage for the additional exposure presented if a solid fuel burning device exists in a dwelling and the following conditions are met:

- A. It must have been professionally installed; and
- B. It must not be the primary source of heat.

Solid fuel burning devices are considered stoves, furnaces, fireplace inserts, or any similar device that burns wood, coal, pellets or other solid fuels. Built in Fireplaces that have metal or masonry chimneys are not subject to this charge.

Factor
1.05

17. Insurance Bureau Score Adjustment (All Forms)

The policy premium is subject to modification based on the Insurance Bureau Score developed for the first named insured listed on the policy. The Insurance Bureau Score will be re-evaluated prior to the generation of each subsequent renewal offer. All premiums, including Inland Marine, will be adjusted using the factors shown below.

Insurance Bureau Score	HO 00 03, HO 00 05 & HO 00 08	HO 00 04	HO 00 06
802 & up	0.590	0.590	0.590
763 - 801	0.690	0.690	0.690
735 - 762	0.750	0.750	0.750
711 - 734	0.865	0.865	0.865
688 - 710	0.865	0.865	0.865
664 - 687	0.950	0.950	0.950
No Score	1.000	1.000	1.000
639 - 663	1.060	1.060	1.060
608 - 638	1.150	1.150	1.150
568 - 607	1.350	1.350	1.350
567 & below	1.830	1.830	1.830

18. Age of Insured Discount (All Forms)

The age of each insured shall be calculated as the policyholder's age as of the last day of the calendar year. The age of the named insured in the household will then be used to determine the age of insured factor. If an insured is added or deleted mid-term, or date of birth is corrected, the age of insured factor shall be recalculated using the effective date entered.

Age Range	Factor
Age 39 and younger	1.00
Ages 40 through 49	0.97
Ages 50 through 54	0.95
Ages 55 through 59	0.93
Ages 60 and older	0.91

MULTI-PERIL HOMEOWNERS PROGRAM

19. Personal Status Discount (HO 00 03, HO 00 05 and HO 00 08)
The following discount is available if the insured is married.

Factor
0.94

For the purposes of this discount, “married” includes a married person living with his/her spouse, a person living with his/her registered domestic partner, or a person who is widowed. “Single” includes all Named Insureds not otherwise classified as “married”. The policy must reflect the First Named Insured as “married” to be eligible for the discount.

MULTI-PERIL HOMEOWNERS PROGRAM

FLAT DOLLAR OPTIONS

20. Inflation Guard (All Forms)

For the additional premium shown below, the basic coverage amounts will automatically be increased pro rata during the policy period for inflation. For HO 00 03 and HO 00 05 policies, the Coverage A must be at least 100% of replacement cost to be eligible for this endorsement.

Premium
\$10

Attach Endorsement HO 04 46, Inflation Guard.

21. Coverage C – Personal Property

a. Coverage C – Increased Limits (HO 00 03, HO 00 05 and HO 00 08)

HO 00 03 and HO 00 05 - The base rates contemplate a Coverage C limit of 50%. The minimum and maximum amount of Coverage C is 50% and 75%, respectively. The Coverage C amount for personal property may be increased or decreased at the following rate:

Rate per \$1,000 of increase or decrease
\$0.45

b. Personal Property at Other Residences – Increased Limit (All Forms)

Coverage for personal property usually located at other residences is limited in the policy form to 10% of Coverage C or \$1,000, whichever is greater. This limit may be increased at the following rate:

For Each Increase of \$1,000 Add:
\$7

Attach Endorsement HO 04 50, Personal Property at Other Residences – Increased Limit.

c. Money (All Forms)

The special limit of liability of \$200 on money, bank notes, bullion, gold other than gold ware or gold-plated ware, silver other than silverware or silver-plated ware, platinum and coins may be increased to \$1,000.

Premium per \$100
\$6

Attach Endorsement HO 04 65, Coverage C Increased Special Limits of Liability.

Attach Endorsement HO 04 66, Coverage C Increased Special Limits of Liability (Form HO 00 04 w/HO 05 25, HO 00 06 w/HO 17 38 and HO 00 05).

d. Securities (All Forms)

The special limit of liability of \$1,500 on securities, accounts, deeds, evidences of debt, letters of credit, notes other than bank notes, manuscripts, passports, tickets and stamps may be increased to \$3,000.

Premium per \$100
\$4

Attach Endorsement HO 04 65, Coverage C Increased Special Limits of Liability.

Attach Endorsement HO 04 66, Coverage C Increased Special Limits of Liability (Form HO 00 04 w/HO 05 25, HO 00 06 w/HO 17 38 and HO 00 05).

MULTI-PERIL HOMEOWNERS PROGRAM

- e. Jewelry, Watches and Furs (All Forms except HO 00 08)
 The special limit of liability of \$1,500 for loss by theft of jewelry, watches, furs, precious and semiprecious stones may be increased to \$6,500, not exceeding \$1,500 for any one article.

Premium per \$1,000
\$8

Attach Endorsement HO 04 65, Coverage C Increased Special Limits of Liability.
 Attach Endorsement HO 04 66, Coverage C Increased Special Limits of Liability
 (Form HO 00 04 w/HO 05 25, HO 00 06 w/HO 17 38 and HO 00 05).

- f. Firearms and Related Equipment
 1. The policy provides named peril coverage with a \$2,500 limit on loss by theft of firearms and related equipment. For the additional premium shown below, the perils insured against are broadened to direct physical loss and the limit is increased as follows:

Loss Caused by the following perils	Limit on any one article	Aggregate limit for all articles
1. Theft	\$2,500	\$5,000
2. Coverage C Perils Other than Theft	Cov. C Limit + \$5,000	Cov. C Limit + \$5,000
3. All Other Covered Perils	\$2,500	\$5,000

Premium
\$7

Attach Endorsement A6130, Coverage C - Increased Special Limits of Liability - Firearms and Related Equipment (HO 00 03, HO 00 04 and HO 00 06).

2. The policy provides a limit of \$2,500 for loss by theft, misplacing or losing of firearms and related equipment. For the additional premium shown below, the limits are increased as follows:

Loss Caused by the following perils	Limit on any one article	Aggregate limit for all articles
1. Theft, misplacing or losing	\$2,500	\$5,000
2. Perils listed in Section E. Additional Coverages, 10. Landlords Furnishings	Cov. C Limit + \$5,000	Cov. C Limit + \$5,000
3. All Other Covered Perils	\$2,500	\$5,000

Premium
\$7

Attach Endorsement A6180, Coverage C – Increased Special Limits of Liability – Firearms and Related Equipment (HO 00 05).

MULTI-PERIL HOMEOWNERS PROGRAM

- g. Silverware and Goldware (All Forms except HO 00 08)
 The policy provides named peril coverage with a \$2,500 limit of loss by theft of Silverware and Goldware. This limit may be increased in increments of \$2,500 for the following additional premiums.

Limit for Loss by Theft		
\$5,000	\$7,500	\$10,000
\$8	\$16	\$24

Attach Endorsement HO 04 65, Coverage C Increased Special Limits of Liability.
 Attach Endorsement HO 04 66, Coverage C Increased Special Limits of Liability
 (Form HO 00 04 w/HO 05 25, HO 00 06 w/HO 17 38 and HO 00 05).

- h. Portable Electronic Equipment (All Forms)
 The special limit of liability of \$1,500 on portable electronic equipment may be increased in increments of \$500 to a maximum of \$6,000.

Premium per \$500
\$9

Attach Endorsement HO 04 65, Coverage C Increased Special Limits of Liability.
 Attach Endorsement HO 04 66, Coverage C Increased Special Limits of Liability
 (Form HO 00 04 w/HO 05 25, HO 00 06 w/HO 17 38 and HO 00 05).

- i. Home Computers (All Forms)
 The policy provides \$5,000 coverage on electronic data processing equipment including the recording and storage media used with that equipment. This coverage applies to equipment primarily used on premises regardless of whether it is used in a business. This limit can be increased to \$10,000.

Premium
\$13

Attach Endorsement A6134, Coverage C-Increased Special Limits of Liability-Electronic Data Processing Equipment.

MULTI-PERIL HOMEOWNERS PROGRAM

22. Credit Card, Electronic Fund Transfer Card or Access Device, Forgery and Counterfeit Money Coverage – Increased Limit (All Forms)

The policy may be endorsed to increase the \$500 limit included in the policy. The additional premium shall be developed as follows:

Limit of Liability	Premium
\$ 1,000	\$1
2,500	3
5,000	4
7,500	5
10,000	6

Attach Endorsement HO 04 53, Credit Card, Electronic Fund Transfer Card or Access Device, Forgery and Counterfeit Money Coverage - Increased Limit.

23. Owned Motorized Golf Cart Physical Loss Coverage (All Forms)

The policy may be endorsed to provide Other Than Collision and Collision coverage for a motorized golf cart(s), including permanently installed accessories, equipment and parts, owned by an insured and are:

- A. designed to carry up to four people on a golf course for the purpose of playing golf; and
- B. not built or modified after manufacture to exceed a speed of 25 miles per hour on level ground.

Also covered, for an amount equal to 10% of the limit of the highest scheduled cart, are accessories, equipment or parts designed or made solely for the cart that are not permanently installed provided such property is at an insured’s residence or in or upon the cart off the insured’s residence at the time of loss.

To develop the premium, multiply the following rate per \$500 of the value. This coverage is subject to a \$500 deductible and a \$15 minimum premium.

Rate per \$500 of Value
Without Collision \$7.25
With Collision \$12.50

Note: The Make, Model and Serial or Motor Number must be included on the application along with the current value of the Golf Cart. The value should be the purchase price of the golf cart or, if not a recent purchase, the current retail value. Attach Endorsement HO 05 28, Owned Motorized Golf Cart Physical Loss Coverage.

24. Other Structures in the Residence Premises-Increased Limits (HO 00 03, HO 00 05 and HO 00 08)

The basic policy provides a limit of liability for other structures equal to 10% of Coverage A. Increased limits can be provided for other structures on the premises. The coverage will be the same as the basic policy and will be rated on the total value of the other structures in excess of 10% of Coverage A. If Earthquake Coverage is afforded on the policy, it applies to this coverage. Please refer to the Earthquake rates in this manual.

Rate per \$1,000
\$2.40

Attach Endorsement HO 04 48, Other Structures on the Residence Premises-Increased Limits

MULTI-PERIL HOMEOWNERS PROGRAM

25. **Limited Water Back-up and Sump Discharge or Overflow Coverage (All Forms)**
 The policy form excludes coverage for loss resulting from water or waterborne material which backs up through sewers or drains or which overflows or is discharged from a sump, sump pump or related equipment. When this endorsement is attached to the policy, coverage is provided with respect to direct physical loss, not caused by the negligence of an “insured” to property covered under Section I, caused by water or waterborne material which originates from within the dwelling where discharged from a sump, sump pump or related equipment.

Limit	HO 00 03, HO 00 05 & HO 00 08	HO 00 04 and HO 00 06
\$5,000	\$ 40	\$ 20
\$10,000	72	36
\$15,000	98	50
\$20,000	112	60
\$30,000	162	80
\$40,000	196	98
\$50,000	224	112

Attach Endorsement HO 04 95, Limited Water Back-Up and Sump Discharge or Overflow Coverage.

26. **Supplemental Loss Assessment Coverage (All Forms except HO 00 04)**
 The policy automatically provides, under Section I Additional Coverage and Section II Additional Coverage, a limit of \$1,000 each for assessments relating to the residence premises, excluding assessments resulting from the peril of earthquake. The policy may be endorsed to provide a single additional amount of coverage, not to exceed \$50,000, to be applied to one or more assessments arising out of a single loss covered under:
- a. Either Section I Additional Coverage or Section II Additional Coverage; or
 - b. Both Section I and Section II Additional Coverages.

Additional Amount	Rate Per \$1,000
\$ 1,000	\$ 1
5,000	4
10,000	7
15,000	9
20,000	11
25,000	13
30,000	15
35,000	17
40,000	18
45,000	20
50,000	22

If Earthquake Coverage is afforded on the policy, it applies to this coverage. Please refer to the Earthquake rates in this manual.

Attach Endorsement HO 04 35, Supplemental Loss Assessment Coverage.

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27. Unit-Owners – Coverage A (HO 00 06)
 A. Increased Limits – The policy automatically provides a basic Coverage A limit of 30% of Coverage C (\$1,000 minimum) on a named peril basis. The basic limit may be increased. To develop the premium for each additional \$1,000, multiply the amount of increase by the following rate:

For Each Increase of \$1,000 Add:
\$4.45

- B. Special Coverage – The Section I Perils Insured Against may be broadened to cover additional risks of loss. To develop the premium, multiply the following rate for each \$1,000 of the Coverage A limit.

Rate per \$1,000
\$1.00

Attach Endorsement HO 17 32, Unit Owners Coverage A-Special Coverage.

28. Coverage D – Loss of Use (HO 00 06)
 The policy automatically provides 40% of the Coverage C limit for Coverage D – Loss of Use. For policies with a Coverage C limit less than \$125,000, the limit may be increased in increments of \$1,000. The total amount of coverage, which is the sum of the coverage provided by the base policy and any increase in limit, cannot exceed \$50,000. For policies with a Coverage C limit greater than or equal to \$125,000 the Coverage D limit can exceed \$50,000 due to the amount of coverage that is automatically provided but, the limit cannot be increased.

Premium per \$1,000
\$4.00

29. Earthquake (All Forms)
 Earthquake damage can be covered by the addition of an endorsement.

A. Earthquake Zones

Zone 1: Counties of –

Clay	Crittenden	Greene	Lee	Poinsett
Craighead	Cross	Jackson	Mississippi	St. Francis

Zone 2: Counties of –

Arkansas	Lawrence	Phillips	Randolph	White
Independence	Monroe	Prairie	Sharp	Woodruff

Zone 3: Counties of –

Baxter	Desha	Izard	Lonoke	Searcy
Cleburne	Faulkner	Jefferson	Marion	Sebastian
Conway	Fulton	Little River	Pulaski	Stone

Zone 4: Remainder of State.

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

B. Deductible

Deductible options of 5% and 10% are available. The dollar amount of the earthquake deductible is determined as follows:

Form	Deductible
HO 00 03, HO 00 05 & HO 00 08	The selected percentage multiplied by the Coverage A limit of liability, or The selected percentage multiplied by the Coverage C limit of liability, whichever is greater, subject to a \$500 minimum.
HO 00 04	5% or 10% of the Coverage C limit of liability; \$500 minimum.
HO 00 06	The selected percentage multiplied by the Coverage A limit of liability, or The selected percentage multiplied by the Coverage C limit of liability, whichever is greater, subject to a \$500 minimum.

C. Exterior Masonry Veneer

The applicable charge for Earthquake Coverage (except HO 00 04 and HO 00 06) depends on whether coverage is provided for exterior masonry veneer.

- 1) HO 00 03, HO 00 05 and HO 00 08
 - a) If coverage is not desired for exterior masonry veneer (or if the dwelling has no exterior masonry veneer), use the rates for “excluding exterior masonry veneer.”
 - b) If coverage is desired for exterior masonry veneer or if the dwelling is of masonry construction, use the rates for “including exterior masonry veneer.”
- 2) HO 00 04 and HO 00 06
Endorsements and rates for these forms are not affected by exterior masonry veneer considerations.

D. Basic Rates (These provide basic package amounts of coverage. Rates shown apply per \$1,000 of Coverage A for HO 00 03, HO 00 05 and HO 00 08 and per \$1,000 of Coverage C for HO 00 04 and HO 00 06.)

Form	Deductible	Excluding Exterior Masonry Veneer (includes dwellings with no ext. masonry veneer)				Including Exterior Masonry Veneer (includes masonry dwellings)			
		Rate per \$1,000				Rate per \$1,000			
		Zone 1	Zone 2	Zone 3	Zone 4	Zone 1	Zone 2	Zone 3	Zone 4
HO 00 03, HO 00 05 & HO 00 08	5%	--	--	\$0.30	\$0.26	--	--	\$0.36	\$0.33
	10%	\$0.58	\$0.28	\$0.20	\$0.18	\$0.71	\$0.33	\$0.24	\$0.21

Form	Deductible	Rate per \$1,000			
		Zone 1	Zone 2	Zone 3	Zone 4
HO 00 04	5%	--	--	\$0.22	\$0.19
	10%	\$0.40	\$0.20	\$0.15	\$0.13
HO 00 06	5%	--	--	\$0.22	\$0.19
	10%	\$0.40	\$0.20	\$0.15	\$0.13

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MULTI-PERIL HOMEOWNERS PROGRAM

E. Dwellings Built Prior to 1950

For Homeowners policies covering masonry or masonry veneer dwellings, apply the following factor to the premium developed from the Basic Rate table above:

<u>Year Built</u>	<u>Factor</u>
1940 – 1949	1.30
Pre-1940	2.00

F. Increasing Other Coverages

If higher than basic limits are provided for the following types of coverage, additional charges are made according to all applicable rates shown below. These rates apply only to the increased amount of coverage.

Form	Deductible	Excluding Exterior Masonry Veneer (includes dwellings with no ext. masonry veneer)				Including Exterior Masonry Veneer (includes masonry dwellings)			
		Rate per \$1,000				Rate per \$1,000			
		Zone 1	Zone 2	Zone 3	Zone 4	Zone 1	Zone 2	Zone 3	Zone 4
HO 00 03, HO 00 05 & HO 00 08 Coverage B	5%	--	--	\$0.30	\$0.26	--	--	\$0.36	\$0.33
	10%	\$0.58	\$0.28	\$0.20	\$0.18	\$0.71	\$0.33	\$0.24	\$0.21
HO 00 03, HO 00 05 & HO 00 08 Coverage C	5%	--	--	\$0.22	\$0.19	--	--	\$0.22	\$0.19
	10%	\$0.40	\$0.20	\$0.15	\$0.13	\$0.40	\$0.20	\$0.15	\$0.13
HO 00 03, HO 00 05 & HO 00 08 Loss Assessment	5%	--	--	\$0.30	\$0.26	--	--	\$0.36	\$0.33
	10%	\$0.58	\$0.28	\$0.20	\$0.18	\$0.71	\$0.33	\$0.24	\$0.21

Form	Deductible	Rate per \$1,000			
		Zone 1	Zone 2	Zone 3	Zone 4
HO 00 06 Coverage A	5%	--	--	\$0.30	\$0.26
	10%	\$0.58	\$0.28	\$0.20	\$0.18

Attach Endorsement HO 04 54, Earthquake.

Attach Endorsement HO 04 36, Loss Assessment for Earthquake.

MULTI-PERIL HOMEOWNERS PROGRAM

30. Additional Insured (All Forms)

A. Sections I and II (Co-Owner or Additional Insured)

The interest of a co-owner or another additional insured with an interest only in the residence premises may be covered for no additional premium.

1) Occupant – Co-owner

A Homeowners policy can be issued to the co-owner of a one or two family dwelling if each of the co-owners occupying the building lives in independently separate premises. A separate Homeowners policy can be issued to the other co-owner.

2) Non-Occupant – Co-owner

The interests of a non-occupant, other than a contractor, may be covered in the event of joint ownership in the dwelling.

3) Other Additional Insureds

The interest of an additional insured with an interest only in the residence premises may be covered.

B. Section I Only (Contractor)

The interest of a contractor in the building may be covered for no additional premium.

C. Section I and II (Association)

The interest of a Homeowners/Condominium Association may be covered for no additional premium.

Attach Endorsement HO 04 41, Additional Insured – Residence Premises.

31. Business Property – Increased Limits (All Forms except HO 00 08)

The policy provides \$2,500 on premises coverage and \$1,500 off premises coverage for personal property intended for use in a business. Coverage for merchandise held as samples or for sale or for delivery is included. Coverage is not provided for electronic data processing equipment or the recording or storage media used with that equipment.

On premises coverage can be increased to \$5,000 for the following additional premium.

The off-premises limit of \$1,500 is automatically increased, at no additional charge, to an amount that is 60% of the total on-premises limit of liability.

Limit	Premium
\$5,000	\$17

Attach Endorsement HO 04 12, Business Property-Increased Limits.

MULTI-PERIL HOMEOWNERS PROGRAM

32. Section II – Optional Limits (All Forms)

The basic premiums include \$100,000 Liability and \$1,000 Medical Payments. For higher limits, apply the following charges:

A.

Personal Liability Limits	Premium
\$300,000	\$10
\$500,000	17
1,000,000	34

B.

Medical Payments Limits	Premium
\$2,000	\$3
\$3,000	5
\$4,000	7
\$5,000	9
10,000	15

33. Personal Injury Coverage (All Forms)

Liability Coverage for Personal Injury arising out of specified offenses such as false arrest, malicious prosecution, wrongful eviction, slander or libel may be added to the policy.

The following charges apply per policy:

Liability Limit*	Premium
\$100,000	\$10
\$300,000	13
\$500,000	16
1,000,000	24

*Selected amount must coincide with the policy Section II limit.

Attach Endorsement HO 24 26, Personal Injury Coverage - Arkansas.

MULTI-PERIL HOMEOWNERS PROGRAM

34. Animal Liability Coverage (All Forms)

The policy excludes liability coverage for bodily injury and property damage caused by any animal. Coverage may be endorsed provided none of the following conditions exist:

- (a) Risks where the following dogs are present either owned or boarded; Rottweilers, German Shepherds, Pitbulls, Chows, Doberman Pinschers, Akitas, Dalmatians or any dog known by breed to be vicious or any risks where previous dog bite history exists. This applies to mixed breeds containing any of the above breeds.
- (b) Risks where the following are present either owned or boarded; horses, cows, sheep, chickens, other farm animals or any exotic or unusual pet.

Limit of Liability*	Premium
\$100,000	\$ 13
300,000	27

*Selected limit must coincide with the Section II limit on the policy up to \$300,000. If the Section II limit is higher than \$300,000, the limit for this coverage shall be \$300,000. Limits of Liability higher than those shown are not available for this coverage.

Attach Endorsement A6154, Animal Liability Coverage.

35. Identity Theft Expense and Resolution Services Coverage (All Forms)

For the additional premium shown below, the following coverage is available. We will pay up to \$25,000 for expenses incurred by an Insured as the direct result of any one identity theft discovered during the policy period. Additionally, the insured will have access to resolution services from a consumer fraud specialist who will assist in the process of restoring the insureds identity.

Charge
\$30

Attach Endorsement FN1404, Identity Theft Expense and Resolution Services Coverage.

36. Structures Rented to Others – Residence Premises (All Forms)

The policy may be endorsed to provide coverage when a structure on the residence premises is rented to others for dwelling purposes. This coverage may be provided only when Section I coverage is also afforded.

(a) 1 Family		(b) 2 Family	
Liability Limits*	Premium Charge	Liability Limits*	Premium Charge
\$100,000	\$ 9	\$100,000	\$ 14
300,000	12	300,000	19
500,000	15	500,000	23
1,000,000	157	1,000,000	243

*Selected Limit must coincide with policy Section II Limit.

The above charges apply regardless of the Medical Payments Limit.

Attach Endorsement HO 04 40, Structures Rented to Others-Residence Premises.

MULTI-PERIL HOMEOWNERS PROGRAM

37. Builders Risk Coverage (HO 00 03 and HO 00 05)

When an Insured, who is otherwise eligible for a Homeowners Policy has a home under original construction, such exposure may be covered by endorsement. This endorsement provides limited coverage for damage to specified covered property. To provide coverage, a policy is issued at the applicable rates shown in the rate pages with this endorsement attached at no additional charge. The premium for this endorsement is offset by the credit generated from the provisional Coverage A amount and limited personal property exposure existing during construction. Coverage automatically ceases at the end of a twelve-month period. The period begins from the original inception date of the policy and terminates when the residence premise is occupied or the end of the policy period, whichever occurs first. Attach Endorsement A6152, Builders Risk Coverage.

38. Policy Fee (All Forms)

A policy fee applies to all new and renewal policies.

Policy Fee
\$25

**Fidelity National Property and Casualty
Insurance Company**

**Arkansas Homeowners Insurance Program
Rates and Rules Manual**

Personal Inland Marine Basic Rules

MULTI-PERIL HOMEOWNERS PROGRAM

RULES FOR ALL PERSONAL INLAND MARINE COVERAGE

The rules, rates and premiums in this manual govern the writing of Personal Inland Marine Policies. The rules and rates filed by or on behalf of Fidelity National Property and Casualty Insurance Company (FNPAC) for each coverage shall govern in all cases not specifically provided for in these rules.

The following rules and requirements deal with various sections of the policy but are applicable to all forms that are issued.

1. Eligibility

A Personal Inland Marine Policy may be written on all property listed in the Underwriting Guide as eligible property.

2. Policy Period and Premium Payment

All premiums and rates shown in this manual are on an annual term basis. All policies are initially written for a one year term and are then automatically renewed annually. The rates on renewals will be those in effect at that time.

3. Minimum Premiums

The annual minimum premium is \$30.

4. Rounding of Premiums

Any computation for additional coverages or additional amounts of insurance are to be rounded separately to the nearest dollar. Fifty cents or more is to be considered as a dollar.

5. Mid-Term Changes

A. Permitted Mid-Term Changes

Permitted mid-term changes are those due to a change in coverage or a change in a risk characteristic used as a rating factor for a discount or charge applicable to the policy. Mid-term changes to take advantage of a new discount or charge OR a rate or classification change implemented by the company during the policy term are NOT permitted.

If a different premium is required for the remainder of the current policy term, the additional or return premium is to be computed pro rata unless otherwise provided in this manual.

B. Method Of Calculation

1) Calculate the PRO RATA FACTOR.

a) Compute the number of days left in the annual term until the policy expires. (Example: 122 days)

b) Divide the number of days by 365 (days in a year). This produces the PRO RATA FACTOR. A few examples may help:

Number of Days	Divided By	Pro Rate Factor
360	365	.99
240	365	.66
122	365	.33
73	365	.20
34	365	.09

Each 3.65 days causes a change of .01 in the Pro Rata Factor.

MULTI-PERIL HOMEOWNERS PROGRAM

- 2) Calculate the annual premium based on current rates for insurance presently in force. This premium is subject to the policy minimum premium described in Rule 3.
 - 3) Calculate the annual premium based on current rates for the desired amount of insurance. This premium is subject to the policy minimum premium described in Rule 3.
 - 4) Calculate the difference between the two premiums
 - 5) Apply the PRO RATA FACTOR to the premium difference.
 - 6) The result is the premium charge or return for the policy change.
6. Cancellation
When a policy is cancelled, the annual premium that applies to the current policy period multiplied by the PRO RATA FACTOR is returned to the insured. When coverage is endorsed to another policy the cancellation rules for the underlying policy apply. Coverage must be terminated at the same time as the underlying policy.
7. Restriction Of Coverage
The named insured can request a restriction on an individual policy. The circumstances or exposure must be so unusual without the restriction the policy would not be issued. No reduction from the prescribed rate and minimum premium is allowed. Refer each request to the FNPAC.

**Fidelity National Property and Casualty
Insurance Company**

**Arkansas Homeowners Insurance Program
Rates and Rules Manual**

Personal Inland Marine Rates and Factors

MULTI-PERIL HOMEOWNERS PROGRAM

1. Eligibility

A Personal Inland Marine Policy may be written on all classes of property for which rates are shown in this manual.
2. Rules
 - A. Rules – Refer to the Basic Rules Section for rules governing Personal Inland Marine Policies.
 - B. Minimum Premium – The annual minimum premium for Personal Inland Marine is \$30.
3. Coverages

Coverage may be written for eligible personal articles. Newly Acquired coverage is provided for Jewelry, Furs, Fine Arts, Cameras, and Musical Instruments subject to certain conditions.
4. Perils Insured Against

The policy insures against all risk of direct physical loss or damage subject to certain exclusions and conditions.
5. Rating
 - A. Definitions
 - (1) The Basic Schedule Premium for jewelry is defined as the preprinted schedule premium for the appropriate deductible on page P-3. If premiums are not preprinted for the appropriate deductible amount, the Basic Schedule Premium is the Schedule premium for the smallest preprinted deductible shown. The Basic Schedule Premium does not include any credits or charges.
 - (2) The Basic Premium for all other classes is defined to be the base rate, displayed on page P-6, multiplied by the amount of scheduled coverage (in \$100s). The Basic Premium does not include any credits or charges.
 - B. Calculation
 - (1) Home Alert credits apply to the sum of the Personal Articles Basic Schedule Premiums. Each other credit, charge or option applies separately to the Basic Premium for each class of property, and is to be rounded to the nearest dollar before being subtracted from or added to the Basic Premium.
 - (2) Home Alert Example: Assume a 5% Home Alert Credit applies:

Coverage	Premium Before Credit
Jewelry	\$110
Furs	90
Fine Arts	<u>100</u>
Total Personal Articles	\$300
Home Alert Credit	\$ 15 (.05*300 rounded)
 - (3) Refer to the Jewelry Credits and Charges page for a specific rating example.
 - C. Territory Definitions

Territory 1 – Entire State.

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

JEWELRY-BASIC PREMIUMS - ENTIRE STATE					
Schedule Amount	Full Coverage	\$100 Deductible	\$250 Deductible	\$500 Deductible	\$1,000 Deductible
\$ 100	\$10	\$--	\$--	\$--	\$--
500	11	10	10	--	--
1,000	12	11	10	9	--
2,000	24	22	20	18	17
3,000	35	33	29	27	25
4,000	46	44	39	36	34
5,000	55	52	46	43	40
6,000	69	65	57	53	50
7,000	80	75	66	62	58
8,000	92	86	76	71	67
9,000	104	98	86	81	75
10,000	115	109	96	90	84
11,000	127	119	105	98	92
12,000	137	129	114	107	100
13,000	148	139	123	115	108
14,000	159	149	132	123	115
15,000	160	151	133	125	116
16,000	170	160	141	132	124
17,000	180	169	149	140	130
18,000	189	178	157	147	137
19,000	198	187	165	154	144
20,000	207	195	172	161	151
21,000	216	203	179	168	157
22,000	224	211	186	175	163
23,000	231	217	192	180	168
24,000	235	221	195	183	171
25,000	239	225	199	186	174
Each Additional \$100	.96	.90	.80	.74	.70

- (1) **Single Items Over \$25,000:** Refer Entire Schedule to FNPAC for Rating.
- (2) **IMPORTANT:** All policies are to be rated in \$100 increments. For rating purposes use the next highest \$100 increment. All interpolations will be in \$100 intervals. EXAMPLE: Rate an \$8,610 schedule as \$8,700.
- (3) **Personal Inland Marine Minimum Premium:** \$30.00

MULTI-PERIL HOMEOWNERS PROGRAM

Jewelry Credits and Charges

I. Gemprint

A credit may be applied to the Basic Premium for diamonds that have been Gemprinted and have a certificate attached to the policy.

- 1) Determine Basic Premium that would be charged if the gemprinted items were the only items insured.
- 2) Credit = 10% times the premium determined in (1) above.

II. Bank Vaults

Jewelry kept in a bank vault may be insured separately. Do not include these items in the schedule amount for rating purposes. Refer these items to FNPAC for rating. See Underwriting Guide.

III. Example

Assume the following schedule to be insured with \$250 deductible.

\$3,000 Diamond that is Gemprinted
 \$7,240 Remaining items in the schedule

A. Schedule Amount

Schedule Amount = \$10,300

Note: \$10,300 is the next highest \$100 increment about \$10,240

B. Basic Schedule Premium

\$11,000 Premium	=	\$125 (assumed)
\$10,000 Premium	=	\$100 (assumed)
Premium	=	$\$100 + (125 - 100) * (.3) = \$100 + \$7.5$
	=	\$108

C. Credits

Gemprint Credit	=	$.10 * \$35$ (assume premium at \$3,000 = \$35)
	=	\$4

D. Final Premium

(Subject to Policy Minimum Premium)

Premium	=	(B) - (C)
	=	\$108 - \$4
	=	\$104

FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY

MULTI-PERIL HOMEOWNERS PROGRAM

OTHER PERSONAL ARTICLES – ANNUAL RATES			
Type of Article	Full Coverage Rate Per \$100	Type of Article	Full Coverage Rate Per \$100
<u>Furs (Personal)</u>	\$.60	<u>Golf Equipment</u>	\$1.90
<u>Cameras</u> Non-Professional Professional	1.65 2.40	<u>Fine Arts (excluding breakage)</u> First \$30,000 Excess	.50 .40
		<u>Fine Arts (including breakage)</u> First \$30,000 Excess	.85 .68
<u>Musical Instruments</u> Non-Professional (Full Coverage) <u>Prof. (Full Coverage)</u> First (2,000) Excess <u>Prof. (\$50 Deductible)</u> First \$2,000 Excess	.75 3.50 .65 3.15 .60	<u>Stamp Collections</u>	.85
<u>Silverware</u>	.35	<u>Miscellaneous</u>	\$2.75
<u>Coin Collections</u>	1.90		

BLANKET COVERAGE/

Blanket or unscheduled coverage is available only for Silverware & Golf Equipment.

COIN AND STAMP COLLECTIONS

Apply a credit of 10% if 75% of the value of all items insured is kept in a fireproof safe or vault.

PROFESSIONAL MUSICAL INSTRUMENTS AND CAMERAS

A professional is a person who receives any payment for playing a musical instrument or using a camera insured during the term of this policy.

TOTAL PERSONAL INLAND MARINE MINIMUM PREMIUM: \$30

MULTI-PERIL HOMEOWNERS PROGRAM

NOTES FOR ALL CLASSES:

1. Maximum value for all scheduled items - \$200,000. Underwriting approval is required for schedules over \$200,000.
2. Maximum for any single item - \$50,000. Underwriting approval is required for any item(s) over \$50,000.
3. An appraisal not more than three years old is required for any single item over \$5,000. Bill of sale dated within the past 30 days may be used to confirm appraised value for newly purchased items over \$5,000. A full description of the item is required.
4. A full description is required for any single item over \$1,000.
5. Central alarm and/or photos are required if a single item is over \$25,000 or the total schedule is over \$100,000.
6. Risks with theft or mysterious disappearance losses during the past 3 years are ineligible.
7. Scheduled items with commercial or professional use are ineligible (except Cameras and Musical Instruments).
8. Scheduled Personal Property coverage is not available for Dwelling Fire or tenant-occupied HO 00 06 policies.
9. Scheduled Personal Property coverage is not available for HO 00 04 policies with a Coverage C limit of less than \$25,000.

MULTI-PERIL HOMEOWNERS PROGRAM

HOME ALERT PROTECTION

These credits apply for fire and burglary prevention efforts by the policyholder:

DESCRIPTION	CREDIT
Fire or Smoke Local Alarm	2%
Burglar Alarm System	3%
Fire or Smoke Detectors which also activate either a digital dialer or a voice synthesized (not tape) telephone dialer	4%
Fire or Smoke Local Alarm Burglar Alarm System	5%
Fire or Smoke Local Alarm Dead Bolt Locks Fire Extinguisher	5%
Fire or Smoke Detectors which also activate either a digital dialer or a voice synthesized (not tape) Dead Bolt Locks Fire Extinguisher	7%
Burglar Alarm System Fire or Smoke Local Alarm Dead Bolt Locks Fire Extinguisher	7%
Fire and/or Burglar Alarm Reporting to either Fire Department, Policy Department, or Central Station Dead Bolt Locks Fire Extinguisher	15%

1. Telephone dialer credits do not apply in areas where dialers are prohibited by ordinance or law.
2. Only one credit from the above schedule may be applied per policy. No combination of credits other than shown is permitted. This credit is applied to the Basic Schedule Premium or Basic Premium (which do not include any other credits or charges).
3. These credits do not apply to minimum premiums.

**Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Base Rates**

Territory	HO 00 03	HO 00 04	HO 00 05	HO 00 06	HO 00 08
101	1094	173	1203	169	1258
102	1152	173	1267	169	1325
103	1220	173	1342	169	1403
104	1273	173	1400	169	1464
105	1052	185	1157	169	1210
106	1208	185	1329	169	1389
107	1286	185	1415	169	1479
108	1082	185	1190	169	1244
109	1176	185	1294	169	1352
110	1242	185	1366	169	1428
111	1259	205	1385	169	1448
112	1317	205	1449	169	1515
113	1116	196	1228	169	1283
114	1244	196	1368	169	1431
115	1304	196	1434	169	1500
116	1069	205	1176	169	1229
117	1229	205	1352	169	1413
118	1301	205	1431	169	1496
119	1367	205	1504	169	1572
120	1512	205	1663	169	1739
121	1687	205	1856	169	1940
122	1832	205	2015	169	2107
123	1934	205	2127	169	2224
124	1259	185	1385	169	1448
125	1328	185	1461	169	1527
126	1404	185	1544	169	1615
127	1348	205	1483	169	1550
128	1404	205	1544	169	1615
129	1389	205	1528	169	1597
130	1465	205	1612	169	1685
131	1459	205	1605	169	1678
132	1521	205	1673	169	1749
133	1584	205	1742	169	1822
134	1251	205	1376	169	1439
135	1355	205	1491	169	1558
136	1428	205	1571	169	1642

Base rates reflect:

HO 00 03, HO 00 05 & HO 00 08

- \$500 deductible
- \$100,000 / \$1,000 liability limits
- actual cash value coverage on contents
- frame construction, protection class 1-6
- \$100,000 Amount of Insurance
- Coverage C at 50% of Coverage A

HO 00 04 & HO 00 06

- \$500 deductible
- \$100,000 / \$1,000 liability limits
- actual cash value coverage on contents
- frame construction, protection class 1-6
- \$25,000 Amount of Insurance

Effective: 11-01-13 New
12-21-13 Renewal

**Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Protection Class and Construction Type Factors**

HO 00 03, HO 00 05 & HO 00 08

Protection Class	Construction	
	Masonry	Frame
1 - 3	0.90	1.00
4 - 6	0.91	1.00
7.00	1.35	1.45
8.00	1.45	1.60
8B - 9	2.23	2.47
10.00	2.83	3.23
1X - 6X	1.40	1.53
7X - 8X	1.84	2.04
1Y - 6Y	1.40	1.53
7Y - 8Y	1.84	2.04
10W	2.75	3.13

HO 00 04 and HO 00 06

Protection Class	Construction	
	Masonry	Frame
1 - 3	0.90	1.00
4 - 6	0.91	1.00
7.00	1.35	1.45
8.00	1.45	1.60
8B, 9	2.23	2.47
10.00	2.83	3.23
1X - 6X	1.40	1.53
7X - 8X	1.84	2.04
1Y - 6Y	1.40	1.53
7Y - 8Y	1.84	2.04
10W	2.75	3.13

Note: Masonry factors also apply to Masonry Veneer construction.

Effective: 11-01-13 New
12-21-13 Renewal

**Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Amount of Insurance Relativities**

HO 00 03, HO 00 05 & HO 00 08

Amount in \$000s	Factor
50	0.800
55	0.820
60	0.840
65	0.860
70	0.880
75	0.900
80	0.920
85	0.940
90	0.960
95	0.980
100	1.000
105	1.018
110	1.051
115	1.095
120	1.142
125	1.189
130	1.234
135	1.283
140	1.331
145	1.378
150	1.423
160	1.479
170	1.553
180	1.639
190	1.729
200	1.819
225	1.962
250	2.160
275	2.397
300	2.653
350	3.021
400	3.523
450	4.086
500	4.658
550	5.233
600	5.809
650	6.378
700	6.949
750	7.523

Each Additional \$1,000
Add 0.013

Effective: 11-01-13 New
12-21-13 Renewal

**Fidelity National Property and Casualty Insurance Company
Arkansas Homeowners Program
Amount of Insurance Relativities**

HO - 4

Amount in \$000s	Factor
10	0.590
15	0.750
20	0.900
25	1.000
30	1.120
35	1.240
40	1.350
45	1.450
50	1.540
55	1.640
60	1.730
65	1.820
70	1.910
75	2.000
80	2.090
85	2.180
90	2.270
95	2.360
100	2.450
125	2.900
150	3.350

Each Additional \$1,000
Add 0.018

HO - 6

Amount in \$000s	Factor
10	0.590
15	0.750
20	0.900
25	1.000
30	1.120
35	1.240
40	1.350
45	1.450
50	1.530
55	1.630
60	1.720
65	1.810
70	1.900
75	1.990
80	2.080
85	2.170
90	2.260
95	2.350
100	2.440
125	2.890
150	3.330
175	3.770
200	4.200
225	4.630
250	5.060
275	5.500
300	5.930

Each Additional \$1,000
Add 0.017

NAIC Number: 16578
 Company Name: FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE
 Contact Person: Linda Kinney
 Telephone No.: 904-997-7380
 Email Address: Linda.Kinney@PandCins.com
 Effective Date: 11/15/13 New and 12/21/13 Renewal Business

**Homeowners Premium Comparison Survey Form
 FORM HPCS - last modified August, 2005**

Submit to: Arkansas Insurance Department
 1200 West Third Street
 Little Rock, AR 72201-1904
 Telephone: 501-371-2800
 Email as an attachment to insurance.pnc@arkansas.gov
 You may also attach to a SERFF filing or submit on a cdr disk

**USE THE APPROPRIATE FORM BELOW - IF NOT APPLICABLE, LEAVE
 BLANK**

Survey Form for HO3 (Homeowners) - Use \$500 Flat Deductible (Covers risk of direct physical loss for dwelling and other structures; named perils for personal property, replacement cost on dwelling, actual cash value on personal property)

Public Protection Class	Dwelling Value	Washington		Baxter		Craighead		St. Francis		Desha		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$80,000	\$770.00	\$854.00	\$770.00	\$854.00	\$884.00	\$981.00	\$1,065.00	\$1,182.00	\$945.00	\$1,048.00	\$913.00	\$1,013.00	\$973.00	\$1,080.00	\$827.00	\$917.00	\$785.00	\$870.00
	\$120,000	\$1,094.00	\$1,213.00	\$1,094.00	\$1,213.00	\$1,256.00	\$1,394.00	\$1,515.00	\$1,681.00	\$1,344.00	\$1,492.00	\$1,297.00	\$1,440.00	\$1,384.00	\$1,536.00	\$1,174.00	\$1,303.00	\$1,115.00	\$1,237.00
	\$160,000	\$1,444.00	\$1,602.00	\$1,444.00	\$1,602.00	\$1,659.00	\$1,842.00	\$2,002.00	\$2,222.00	\$1,775.00	\$1,971.00	\$1,714.00	\$1,903.00	\$1,829.00	\$2,031.00	\$1,550.00	\$1,722.00	\$1,472.00	\$1,634.00
6	\$80,000	\$779.00	\$854.00	\$779.00	\$854.00	\$894.00	\$981.00	\$1,077.00	\$1,182.00	\$956.00	\$1,048.00	\$923.00	\$1,013.00	\$984.00	\$1,080.00	\$836.00	\$917.00	\$794.00	\$870.00
	\$120,000	\$1,106.00	\$1,213.00	\$1,106.00	\$1,213.00	\$1,270.00	\$1,394.00	\$1,531.00	\$1,681.00	\$1,359.00	\$1,492.00	\$1,312.00	\$1,440.00	\$1,400.00	\$1,536.00	\$1,187.00	\$1,303.00	\$1,128.00	\$1,237.00
	\$160,000	\$1,461.00	\$1,602.00	\$1,461.00	\$1,602.00	\$1,678.00	\$1,842.00	\$2,024.00	\$2,222.00	\$1,796.00	\$1,971.00	\$1,734.00	\$1,903.00	\$1,849.00	\$2,031.00	\$1,567.00	\$1,722.00	\$1,489.00	\$1,634.00
9	\$80,000	\$1,886.00	\$2,087.00	\$1,886.00	\$2,087.00	\$2,168.00	\$2,399.00	\$2,615.00	\$2,895.00	\$2,319.00	\$2,567.00	\$2,239.00	\$2,478.00	\$2,389.00	\$2,645.00	\$2,025.00	\$2,242.00	\$1,923.00	\$2,129.00
	\$120,000	\$2,687.00	\$2,973.00	\$2,687.00	\$2,973.00	\$3,090.00	\$3,420.00	\$3,729.00	\$4,129.00	\$3,306.00	\$3,661.00	\$3,191.00	\$3,534.00	\$3,406.00	\$3,772.00	\$2,886.00	\$3,196.00	\$2,741.00	\$3,034.00
	\$160,000	\$3,556.00	\$3,935.00	\$3,556.00	\$3,935.00	\$4,089.00	\$4,527.00	\$4,936.00	\$5,466.00	\$4,377.00	\$4,847.00	\$4,224.00	\$4,677.00	\$4,508.00	\$4,993.00	\$3,819.00	\$4,230.00	\$3,627.00	\$4,015.00

Survey Form for HO4 (Renters) - Use \$500 Flat Deductible (Named perils for personal property, actual cash value for loss, liability and medical payments for others included)

Public Protection Class	Property Value	Washington		Baxter		Craighead		St. Francis		Arkansas		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$5,000	\$111.00	\$120.00	\$111.00	\$120.00	\$117.00	\$126.00	\$126.00	\$138.00	\$126.00	\$138.00	\$126.00	\$138.00	\$126.00	\$138.00	\$117.00	\$126.00	\$117.00	\$126.00
	\$15,000	\$134.00	\$146.00	\$134.00	\$146.00	\$141.00	\$154.00	\$154.00	\$168.00	\$154.00	\$168.00	\$154.00	\$168.00	\$154.00	\$168.00	\$141.00	\$154.00	\$141.00	\$154.00
	\$25,000	\$170.00	\$186.00	\$170.00	\$186.00	\$180.00	\$197.00	\$197.00	\$216.00	\$197.00	\$216.00	\$197.00	\$216.00	\$197.00	\$216.00	\$180.00	\$197.00	\$180.00	\$197.00
6	\$5,000	\$112.00	\$120.00	\$112.00	\$120.00	\$117.00	\$126.00	\$127.00	\$138.00	\$127.00	\$138.00	\$127.00	\$138.00	\$127.00	\$138.00	\$117.00	\$126.00	\$117.00	\$126.00
	\$15,000	\$135.00	\$146.00	\$135.00	\$146.00	\$142.00	\$154.00	\$155.00	\$168.00	\$155.00	\$168.00	\$155.00	\$168.00	\$155.00	\$168.00	\$142.00	\$154.00	\$142.00	\$154.00
	\$25,000	\$171.00	\$186.00	\$171.00	\$186.00	\$181.00	\$197.00	\$199.00	\$216.00	\$199.00	\$216.00	\$199.00	\$216.00	\$199.00	\$216.00	\$181.00	\$197.00	\$181.00	\$197.00
9	\$5,000	\$237.00	\$260.00	\$237.00	\$260.00	\$252.00	\$276.00	\$276.00	\$303.00	\$276.00	\$303.00	\$276.00	\$303.00	\$276.00	\$303.00	\$252.00	\$276.00	\$252.00	\$276.00
	\$15,000	\$295.00	\$323.00	\$295.00	\$323.00	\$314.00	\$344.00	\$344.00	\$379.00	\$344.00	\$379.00	\$344.00	\$379.00	\$344.00	\$379.00	\$314.00	\$344.00	\$314.00	\$344.00
	\$25,000	\$384.00	\$423.00	\$384.00	\$423.00	\$410.00	\$450.00	\$450.00	\$496.00	\$450.00	\$496.00	\$450.00	\$496.00	\$450.00	\$496.00	\$410.00	\$450.00	\$410.00	\$450.00

Survey Form for DP-2 (Dwelling/Fire) - Use \$500 Flat Deductible (Named perils for dwelling and personal property; replacement cost for dwelling, actual cash value for personal property, no liability coverage)

Public Protection Class	Dwelling Value	Washington		Baxter		Craighead		St. Francis		Arkansas		Union		Miller		Sebastian		Pulaski	
		Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame	Brick	Frame
3	\$80,000																		
	\$120,000																		
	\$160,000																		
6	\$80,000																		
	\$120,000																		
	\$160,000																		
9	\$80,000																		
	\$120,000																		
	\$160,000																		

SPECIFY THE PERCENTAGE GIVEN FOR CREDITS OR DISCOUNTS FOR THE FOLLOWING:

HO3 and HO4 only

Fire Extinguisher	n/a	%	Deadbolt Lock	n/a	%
Burglar Alarm	2	%	Window Locks	0	%
Smoke Alarm	2	%	\$1,000 Deductible	17	%
			Other (specify)		%
			Maximum Credit Allowed		%

EARTHQUAKE INSURANCE

IMPORTANT, homeowners insurance does NOT automatically cover losses from earthquakes. Ask your agent about this cc

ARE YOU CURRENTLY WRITING EARTHQUAKE COVERAGE IN ARKANSAS?	yes	(yes or no)	
WHAT IS YOUR PERCENTAGE DEDUCTIBLE?	10	%	
WHAT IS YOUR PRICE PER \$1,000 OF COVERAGE?	Zone	Brick	Frame
	Highest Risk	\$ 0.71	\$ 0.51
	Lowest Risk	\$ 0.21	\$ 0.18

NAIC LOSS COST DATA ENTRY DOCUMENT

1.	This filing transmittal is part of Company Tracking #	AR-HOME-RR-2013
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2.	If filing is an adoption of an advisory organization loss cost filing, give name of Advisory Organization and Reference/ Item Filing Number	
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Company Name		Company NAIC Number		
3.	A.	FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY	B.	4765-16578

Product Coding Matrix Line of Business (i.e., Type of Insurance)		Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)		
4.	A.	Homeowners	B.	Homeowners

5.			FOR LOSS COSTS ONLY				
(A) COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	(D) Expected Loss Ratio	(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
Homeowners (HO3)	+73.2%	+50.6%					
TOTAL OVERALL EFFECT							

6.		5 Year History	Rate Change History				
Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2008	46			37553	51979	138.42	82.65
2009	38			32425	44132	136.11	77.17
2010	76	+15.8%	8/6/2010	63942	11590	18.13	95.49
2011	230			190478	152518	80.07	85.99
2012	263			219177	460240	209.99	62.41

7.	
Expense Constants	Selected Provisions
A. Total Production Expense	31.0
B. General Expense	1.6
C. Taxes, License & Fees	1.9
D. Underwriting Profit & Contingencies	9.1
E. Other (investment income)	-2.6
F. TOTAL	42.6

8. n/a Apply Lost Cost Factors to Future filings? (Y or N)
9. 127% Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable): 1.3
10. n/a Estimated Maximum Rate Decrease for any Insured (%) Territory (if applicable):