



Michael Preston
SECRETARY OF COMMERCE

Alan McClain
INSURANCE COMMISSIONER,
ARKANSAS INSURANCE
DEPARTMENT

April 22, 2021

Bulletin No. 6-2021

TO: ALL LICENSED ACCIDENT AND HEALTH INSURERS, HEALTH MAINTENANCE ORGANIZATIONS, HOSPITAL MEDICAL SERVICE CORPORATIONS, REGISTERED INDEPENDENT REVIEW ORGANIZATIONS, NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS, TRADE ORGANIZATIONS AND OTHER INTERESTED PARTIES

FROM: Arkansas Insurance Department

SUBJECT: CLARIFICATION OF REPORTING REQUIREMENTS UNDER REGULATION 76, "ARKANSAS EXTERNAL REVIEW ACT"

DATE: April 22, 2021

Section 15 of Rule 76 sets forth detailed requirements for maintenance of external review records. Arkansas Insurance Department ("AID") requires Independent Review Organizations ("IROs") and health carriers to submit reports described in Section 15 *upon request* and in a format specified by the Commissioner. Therefore, AID advises IROs and health carriers that they are not required to submit the annual report described in Section 15 unless specifically requested by the Commissioner. Provisions of Section 15 describing maintenance of records still apply to IROs and health carriers. If AID requests such records, the IRO or health carrier shall use the format outlined in Appendix C or D.

Questions concerning this Bulletin should be directed to the Compliance Division at (501) 371-2750 or by email to insurance.compliance@arkansas.gov.

This Bulletin is intended to and shall rescind prior AID Bulletin 1-2004, entitled "Reporting Requirements under Regulation 76, Arkansas External Review Act," dated January 21, 2004.



ALAN McCLAIN
INSURANCE COMMISSIONER
STATE OF ARKANSAS



DATE