



Michael Preston
SECRETARY OF COMMERCE

Alan McClain
COMMISSIONER,
ARKANSAS INSURANCE
DEPARTMENT

April 6, 2022

Connor L. Welch
4206 SE 10th Street
Bentonville, AR 72712-9621

Sent via US Mail and Certified Mail # 7021 0350 0001 0367 6441

LETTER OF REPRIMAND

RE: AID Legal Tracking #14133
Suspicious Agent of Record Change Form

Dear Mr. Welch,

The Arkansas Insurance Department has concluded the investigation into the above referenced matter. The investigation revealed that you processed an Agent of Record form that the consumer states he did not request and did not sign. The signature on the Agent of Record form does not appear to be that of the consumer.

These actions are a violation of Ark. Code Ann. § 23-64-512(a)(5): “intentionally misrepresenting the terms of an actual or proposed insurance contract or application for insurance;” and Ark. Code Ann. § 23-64-512(a)(8) “demonstrating incompetence, untrustworthiness, lack of good personal or business reputation” which can result in insurance producer license denial, nonrenewal, or revocation.

As such, you are hereby served this **LETTER OF REPRIMAND**. This reprimand will be placed in the appropriate file as a permanent record for referral. Additionally, this **LETTER OF REPRIMAND** will be forwarded to the National Association of Insurance Commissioners (“NAIC”) for publication on the NAIC website.

If you feel that this Letter of Reprimand is unjust or unwarranted, you may request an administrative hearing within thirty (30) days of your receipt of this correspondence.

Sincerely,

A handwritten signature in black ink that reads "Sarah Dunbar". The signature is written in a cursive, flowing style.

Sarah Dunbar
Investigator/Legal Division
Arkansas Insurance Department